

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

A MONTHLY REPORT THAT:

- ✓ Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- ✓ Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- ✓ Helps the organization regularly assess progress in meeting annual performance objectives.
- ✓ Helps health care executives and managers identify areas that may need improvement.

Click the icons below for more information:

Statewide Dashboard



Statewide
performance trends

Institution Comparison



Compare performance
for all institutions

Glossary



Detailed specifications
for Dashboard measures

INSTITUTION MENU

Select an institution below for more information:

Avenal State Prison (ASP)	High Desert State Prison (HDSP)
California City Correctional Facility (CAC)	Ironwood State Prison (ISP)
Calipatria State Prison (CAL)	Kern Valley State Prison (KVSP)
California Correctional Center (CCC)	California State Prison, Los Angeles County (LAC)
California Correctional Institution (CCI)	Mule Creek State Prison (MCSP)
Central California Women's Facility (CCWF)	North Kern State Prison (NKSP)
Centinel State Prison (CEN)	Pelican Bay State Prison (PBSP)
California Health Care Facility (CHCF)	Pleasant Valley State Prison (PVSP)
California Institution for Men (CIM)	R. J. Donovan Correctional Facility (RJD)
California Institution for Women (CIW)	California State Prison, Sacramento (SAC)
California Men's Colony (CMC)	California Substance Abuse Treatment Facility (SATF)
California Medical Facility (CMF)	Sierra Conservation Center (SCC)
California State Prison, Corcoran (COR)	California State Prison, Solano (SOL)
California Rehabilitation Center (CRC)	San Quentin State Prison (SQ)
Correctional Training Facility (CTF)	Salinas Valley State Prison (SVSP)
Chuckawalla Valley State Prison (CVSP)	Valley State Prison (VSP)
Deuel Vocational Institution (DVI)	Wasco State Prison (WSP)
Folsom State Prison (FSP)	



The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and the data have not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

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Scheduling & Access to Care	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical Services	88%	99%	96%	90%	93%	87%	79%	94%	88%	95%	71%	85%	89%	89%	96%	93%	89%	97%	75%	90%	89%	98%	82%
RN FTF Triage 1 Day	96%	99%	100%	99%	100%	100%	96%	100%	95%	97%	89%	97%	100%	100%	98%	99%	98%	99%	98%	100%	96%	99%	98%
PCP Urgent Referrals 1 Day	95%	100%	100%	86%	100%	100%	-	100%	-	100%	100%	-	100%	100%	100%	83%	100%	-	0%	100%	100%	100%	33%
PCP Routine Referrals 14 Days	82%	100%	97%	90%	95%	74%	71%	81%	94%	97%	43%	66%	76%	69%	100%	94%	80%	100%	73%	80%	79%	100%	79%
Chronic Care as Ordered	80%	100%	95%	71%	84%	62%	53%	80%	94%	94%	63%	61%	77%	63%	96%	92%	78%	100%	96%	77%	63%	94%	71%
High Priority Specialty 14 Days	75%	100%	87%	96%	90%	85%	86%	89%	54%	81%	44%	69%	81%	84%	88%	91%	76%	88%	71%	89%	80%	97%	95%
Routine Specialty 90 Days	88%	95%	96%	83%	88%	89%	64%	98%	82%	92%	72%	91%	94%	90%	96%	82%	97%	98%	81%	95%	92%	97%	73%
Return from HLOC 5 Days	90%	97%	100%	90%	100%	94%	84%	100%	99%	100%	71%	100%	80%	96%	100%	100%	80%	94%	92%	76%	91%	100%	96%
Laboratory Services as Ordered	94%	100%	93%	100%	79%	100%	89%	98%	92%	96%	78%	99%	93%	99%	93%	98%	91%	93%	90%	97%	99%	100%	98%
Radiology Services as Ordered	95%	100%	98%	99%	100%	82%	85%	100%	97%	98%	76%	100%	100%	100%	-	100%	98%	100%	73%	98%	97%	99%	93%
Dental Services	97%	99%	97%	98%	100%	100%	97%	100%	100%	96%	100%	95%	98%	99%	98%	100%	99%	99%	100%	99%	97%	100%	97%
7362 Triage 3 or 10 Days	99%	99%	96%	99%	99%	100%	98%	100%	100%	97%	99%	94%	96%	99%	100%	99%	99%	99%	100%	99%	97%	100%	97%
Treatment within Timeframes	98%	100%	95%	100%	100%	100%	97%	100%	99%	98%	100%	97%	98%	100%	98%	100%	100%	99%	100%	98%	98%	100%	97%
RC Screening 60 Days	90%	-	-	-	-	-	98%	-	-	85%	-	-	-	-	-	-	-	100%	-	-	-	-	-
Patient Requested Exam 90 Days	99%	100%	96%	98%	100%	100%	95%	100%	100%	100%	100%	99%	100%	99%	98%	100%	100%	100%	100%	100%	96%	100%	95%
Notice of Exam 50 Y.O. or Chronic Care	98%	99%	100%	97%	100%	99%	98%	100%	100%	100%	100%	89%	99%	98%	97%	100%	98%	96%	100%	97%	98%	100%	100%
Mental Health Services	89%	100%	100%	100%	99%	96%	89%	100%	84%	96%	94%	99%	89%	88%	96%	96%	99%	98%	93%	92%	100%	83%	85%
Referral Timeframes	84%	100%	-	100%	99%	92%	88%	100%	89%	90%	91%	99%	96%	80%	93%	95%	98%	96%	88%	85%	100%	63%	68%
EOP Structured Treatment	91%	N/A	N/A	N/A	N/A	N/A	81%	N/A	77%	97%	97%	100%	75%	89%	N/A	N/A	N/A	100%	N/A	N/A	N/A	97%	97%
Contact Timeframes	93%	100%	100%	100%	100%	99%	97%	100%	88%	99%	92%	99%	97%	96%	99%	98%	99%	99%	97%	98%	100%	89%	90%
Primary Clinician Contact Timeframes	96%	100%	100%	100%	100%	99%	97%	100%	92%	99%	92%	99%	97%	96%	100%	96%	98%	98%	98%	98%	99%	95%	98%
Psychiatrist Contact Timeframes	86%	100%	-	100%	-	99%	96%	100%	75%	98%	88%	97%	95%	93%	99%	99%	100%	100%	95%	98%	100%	73%	73%
IDTT Contact Timeframes	98%	100%	100%	100%	100%	100%	97%	100%	96%	100%	97%	99%	99%	98%	100%	98%	100%	99%	97%	99%	100%	100%	100%
Cancelled Due to Custody	1.2%	0.1%	0.0%	0.3%	0.0%	0.5%	0.8%	0.0%	1.5%	2.0%	0.7%	1.6%	7.9%	1.2%	0.4%	0.4%	0.2%	0.1%	0.0%	0.6%	0.8%	1.0%	2.0%
Medical Services	0.6%	0.0%	0.1%	0.0%	0.0%	0.2%	1.1%	0.0%	0.3%	2.2%	0.1%	0.5%	3.6%	0.2%	0.0%	0.1%	0.4%	0.3%	0.0%	0.2%	0.1%	0.8%	1.2%
Mental Health Services	2.1%	0.0%	0.0%	0.0%	0.0%	0.2%	0.3%	0.0%	4.0%	1.1%	0.5%	1.8%	13.4%	2.8%	0.1%	0.1%	0.0%	0.1%	0.0%	0.2%	0.9%	1.7%	2.0%

* Rate Per 1,000 Inmates

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Scheduling & Access to Care	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Services	81%	88%	-	99%	94%	91%	84%	94%	80%	92%	77%	96%	92%
RN FTF Triage 1 Day	96%	72%	-	100%	99%	99%	97%	100%	81%	97%	96%	99%	97%
PCP Urgent Referrals 1 Day	-	100%	-	100%	100%	100%	89%	-	100%	100%	100%	100%	78%
PCP Routine Referrals 14 Days	60%	87%	-	100%	97%	84%	80%	99%	59%	92%	44%	95%	96%
Chronic Care as Ordered	66%	73%	-	100%	91%	89%	73%	85%	47%	94%	61%	93%	95%
High Priority Specialty 14 Days	58%	89%	-	89%	80%	68%	77%	100%	100%	100%	52%	93%	78%
Routine Specialty 90 Days	88%	84%	-	100%	87%	90%	95%	83%	93%	81%	78%	91%	97%
Return from HLOC 5 Days	80%	94%	-	100%	95%	-	50%	86%	52%	70%	65%	100%	95%
Laboratory Services as Ordered	98%	98%	-	100%	100%	100%	97%	97%	94%	98%	98%	99%	95%
Radiology Services as Ordered	98%	97%	-	99%	100%	98%	95%	100%	93%	100%	100%	98%	99%
Dental Services	99%	90%	99%	100%	99%	98%	98%	99%	100%	99%	98%	96%	93%
7362 Triage 3 or 10 Days	99%	96%	100%	100%	100%	95%	98%	99%	99%	98%	99%	100%	99%
Treatment within Timeframes	99%	97%	100%	100%	100%	99%	98%	97%	100%	98%	100%	87%	94%
RC Screening 60 Days	-	86%	-	-	-	-	-	-	-	100%	-	-	87%
Patient Requested Exam 90 Days	100%	100%	100%	100%	98%	100%	98%	98%	100%	100%	99%	98%	90%
Notice of Exam 50 Y.O. or Chronic Care	100%	71%	96%	99%	97%	99%	99%	100%	100%	100%	96%	100%	96%
Mental Health Services	89%	91%	85%	100%	82%	88%	92%	97%	93%	99%	89%	88%	87%
Referral Timeframes	90%	76%	75%	99%	66%	89%	91%	95%	89%	97%	86%	86%	65%
EOP Structured Treatment	83%	100%	94%	N/A	97%	98%	94%	N/A	N/A	100%	91%	96%	97%
Contact Timeframes	93%	99%	87%	100%	83%	78%	90%	100%	97%	99%	88%	82%	97%
Primary Clinician Contact Timeframes	96%	99%	94%	100%	97%	86%	89%	100%	96%	99%	93%	93%	99%
Psychiatrist Contact Timeframes	84%	97%	73%	100%	52%	57%	89%	100%	98%	99%	76%	59%	94%
IDTT Contact Timeframes	100%	100%	95%	100%	100%	92%	93%	100%	98%	99%	96%	95%	99%
Cancelled Due to Custody	0.4%	0.4%	0.3%	0.0%	1.6%	1.4%	0.2%	0.1%	0.3%	0.2%	0.9%	0.3%	0.4%
Medical Services	0.9%	0.0%	0.1%	0.0%	1.0%	1.9%	0.1%	0.3%	0.6%	0.4%	0.9%	0.1%	0.4%
Mental Health Services	0.1%	0.7%	0.7%	0.0%	3.1%	0.5%	0.4%	0.0%	0.1%	0.1%	0.2%	0.5%	0.7%

* Rate Per 1,000 Inmates

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Scheduling & Access to Care	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Dental Services	0.8%	0.3%	0.0%	0.9%	0.0%	1.1%	1.1%	0.0%	0.2%	2.7%	1.6%	2.5%	6.6%	0.7%	1.2%	1.1%	0.0%	0.0%	0.0%	1.4%	1.3%	0.6%	2.9%
Seen as Scheduled	90%	98%	95%	93%	93%	92%	81%	91%	91%	94%	84%	90%	84%	90%	91%	92%	89%	94%	91%	85%	89%	90%	87%
Medical Services	85%	99%	93%	92%	86%	87%	63%	83%	84%	94%	66%	88%	86%	89%	76%	92%	86%	96%	76%	74%	90%	90%	87%
Mental Health Services	94%	99%	100%	97%	100%	97%	92%	100%	91%	99%	98%	95%	78%	94%	99%	92%	97%	97%	98%	98%	98%	95%	92%
Dental Services	91%	97%	91%	89%	92%	91%	88%	90%	97%	90%	88%	86%	88%	88%	97%	93%	83%	91%	99%	83%	80%	86%	83%
Effective Communication Provided	98%	99%	100%	98%	100%	100%	95%	99%	98%	97%	98%	97%	99%	98%	98%	99%	98%	99%	97%	99%	100%	98%	96%
Medical Services	99%	100%	100%	100%	100%	100%	92%	99%	99%	100%	99%	100%	100%	98%	100%	100%	100%	100%	100%	100%	100%	100%	97%
Mental Health Services	97%	100%	100%	100%	100%	99%	96%	100%	94%	99%	96%	96%	99%	98%	99%	99%	97%	98%	99%	100%	100%	96%	97%
Dental Services	96%	96%	100%	95%	100%	100%	98%	97%	99%	92%	100%	96%	99%	99%	96%	97%	99%	100%	90%	98%	99%	99%	95%
Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Asthma Care	84%	99%	94%	91%	92%	88%	90%	97%	84%	95%	86%	92%	84%	90%	94%	93%	94%	97%	95%	89%	97%	90%	97%
Asthma SABA Utilization	84%	97%	95%	94%	98%	91%	87%	94%	75%	92%	85%	91%	85%	87%	96%	89%	94%	93%	94%	91%	97%	94%	97%
Persistent Asthma ICS Treatment	84%	100%	93%	89%	87%	84%	93%	100%	93%	97%	86%	94%	82%	92%	92%	98%	94%	100%	96%	87%	96%	86%	97%
Therapeutic Anticoagulation	84%	-	-	-	-	75%	100%	100%	92%	87%	75%	72%	82%	67%	100%	100%	100%	-	75%	100%	-	-	75%
Diabetes Care	85%	96%	91%	71%	94%	84%	82%	86%	84%	89%	89%	86%	79%	83%	91%	86%	91%	94%	90%	78%	86%	85%	82%
A1C <8%	76%	97%	91%	54%	91%	75%	68%	76%	72%	82%	86%	75%	69%	74%	82%	78%	77%	88%	83%	62%	66%	64%	66%
Blood Pressure <140/90 mm Hg	85%	90%	83%	79%	90%	77%	88%	83%	80%	87%	84%	90%	70%	83%	93%	80%	97%	97%	88%	80%	97%	93%	87%
Screened or Treated Nephropathy	94%	100%	100%	82%	100%	99%	89%	98%	99%	98%	98%	93%	97%	92%	97%	98%	100%	98%	98%	92%	97%	98%	93%
End Stage Liver Disease Care	89%	72%	100%	22%	100%	84%	91%	100%	89%	96%	50%	88%	94%	91%	100%	85%	100%	100%	93%	88%	100%	100%	80%
EGD for Esophageal Varices	88%	50%	100%	0%	100%	83%	75%	100%	86%	98%	33%	70%	75%	100%	-	67%	100%	-	86%	80%	-	100%	55%
HCC Screening	94%	67%	-	33%	100%	75%	91%	100%	98%	99%	75%	95%	100%	93%	100%	82%	100%	100%	93%	100%	-	-	67%
NSAID	96%	100%	100%	33%	100%	78%	100%	100%	99%	99%	91%	86%	100%	94%	100%	92%	100%	100%	100%	83%	100%	100%	98%
Diagnosis Medication Match	77%	-	-	-	-	100%	100%	100%	72%	89%	0%	100%	100%	75%	-	100%	-	-	-	-	-	-	100%
SBP or TIPS with Cipro. or Sulfa.	65%	-	-	-	-	-	-	100%	50%	67%	0%	-	-	100%	-	-	-	-	-	-	-	-	-
Ascites with Spironolactone	85%	-	-	-	-	100%	-	100%	100%	100%	0%	100%	100%	50%	-	-	-	-	-	-	-	-	100%
Hepatic Enceph. w/ Lactulose and/or Rifaximin	81%	-	-	-	-	100%	100%	100%	67%	100%	-	-	100%	-	-	100%	-	-	-	-	-	-	-

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Scheduling & Access to Care	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Dental Services	0.2%	0.5%	0.0%	0.0%	0.5%	1.7%	0.2%	0.0%	0.3%	0.0%	1.5%	0.1%	0.1%
Seen as Scheduled	91%	88%	93%	97%	88%	93%	95%	92%	91%	93%	87%	92%	97%
Medical Services	85%	74%	90%	99%	84%	86%	95%	92%	82%	83%	80%	87%	97%
Mental Health Services	94%	95%	98%	100%	93%	99%	98%	93%	94%	98%	98%	95%	97%
Dental Services	94%	95%	92%	91%	87%	94%	91%	92%	97%	96%	83%	95%	97%
Effective Communication Provided	99%	96%	97%	100%	99%	94%	96%	98%	100%	95%	98%	100%	98%
Medical Services	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%	100%
Mental Health Services	99%	100%	96%	100%	99%	92%	98%	96%	99%	98%	100%	100%	97%
Dental Services	99%	87%	95%	100%	97%	90%	91%	98%	100%	87%	95%	99%	97%
Population Health Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Asthma Care	91%	95%	95%	99%	94%	89%	92%	99%	96%	87%	94%	97%	96%
Asthma SABA Utilization	90%	96%	91%	98%	94%	92%	94%	98%	96%	91%	91%	96%	92%
Persistent Asthma ICS Treatment	92%	94%	100%	100%	94%	85%	90%	100%	96%	84%	97%	97%	100%
Therapeutic Anticoagulation	74%	-	100%	-	100%	100%	75%	-	78%	90%	80%	80%	0%
Diabetes Care	85%	89%	89%	91%	83%	88%	85%	82%	79%	89%	83%	89%	83%
A1C <8%	78%	73%	93%	94%	76%	87%	73%	77%	71%	76%	79%	86%	75%
Blood Pressure <140/90 mm Hg	83%	96%	75%	87%	73%	83%	83%	70%	90%	90%	73%	83%	79%
Screened or Treated Nephropathy	94%	97%	100%	94%	99%	96%	98%	99%	76%	100%	97%	99%	95%
End Stage Liver Disease Care	92%	100%	100%	0%	100%	90%	85%	96%	84%	89%	100%	95%	100%
EGD for Esophageal Varices	100%	-	100%	0%	100%	75%	100%	100%	95%	80%	100%	-	-
HCC Screening	96%	100%	100%	-	100%	87%	100%	100%	95%	85%	100%	100%	-
NSAID	98%	100%	100%	0%	100%	100%	96%	89%	97%	92%	100%	90%	100%
Diagnosis Medication Match	75%	100%	-	-	100%	100%	44%	-	50%	100%	-	-	-
SBP or TIPS with Cipro. or Sulfa.	-	-	-	-	100%	100%	33%	-	-	-	-	-	-
Ascites with Spironolactone	50%	-	-	-	100%	-	0%	-	100%	100%	-	-	-
Hepatic Enceph. w/ Lactulose and/or Rifaximin	100%	100%	-	-	100%	100%	100%	-	0%	100%	-	-	-

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Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Colon Cancer Screening	95%	99%	98%	99%	100%	99%	90%	97%	99%	99%	97%	97%	99%	98%	99%	100%	100%	98%	94%	99%	98%	99%	98%
Breast Cancer Screening	94%	-	-	-	-	-	99%	-	-	-	97%	-	-	-	-	-	-	-	100%	-	-	-	-
Diagnostic Monitoring	89%	100%	-	-	-	96%	78%	-	92%	94%	95%	95%	91%	90%	100%	99%	-	99%	93%	97%	-	92%	87%
QT Prolongation EKG 12 Months	81%	100%	-	-	-	100%	54%	-	82%	88%	95%	85%	63%	70%	100%	100%	-	100%	100%	100%	-	92%	75%
Antipsychotics	92%	100%	-	-	-	99%	74%	-	91%	99%	95%	97%	96%	95%	100%	98%	-	99%	94%	94%	-	93%	84%
Lipid Monitoring 12 Months	91%	100%	-	-	-	100%	73%	-	91%	100%	91%	96%	94%	91%	100%	94%	-	100%	92%	93%	-	90%	82%
Blood Sugar 12 Months	95%	100%	-	-	-	100%	86%	-	97%	100%	96%	98%	97%	95%	100%	99%	-	100%	92%	93%	-	94%	90%
EKG 12 Months	86%	100%	-	-	-	100%	41%	-	88%	100%	100%	94%	96%	100%	100%	100%	-	100%	100%	100%	-	100%	53%
AIMS 12 Months	88%	97%	-	-	-	90%	73%	-	81%	99%	85%	98%	94%	96%	100%	96%	-	100%	92%	87%	-	89%	84%
Med Consent 12 Months	91%	100%	-	-	-	100%	71%	-	84%	93%	96%	98%	95%	94%	100%	99%	-	95%	92%	93%	-	87%	93%
CBC with Platelets 12 Months	93%	100%	-	-	-	100%	77%	-	92%	100%	93%	95%	95%	93%	100%	96%	-	100%	92%	91%	-	92%	85%
CMP 12 Months	94%	100%	-	-	-	100%	78%	-	95%	100%	96%	96%	95%	94%	100%	99%	-	100%	89%	93%	-	92%	87%
Thyroid Monitoring 5 Years	99%	100%	-	-	-	100%	95%	-	99%	100%	100%	99%	100%	100%	100%	100%	-	100%	100%	100%	-	98%	98%
Clozapine	95%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
CMP 12 Months	98%	-	-	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Lipid Monitoring 12 Months	92%	-	-	-	-	-	-	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Blood Sugar 12 Months	98%	-	-	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
CBC 30 Days	99%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
EKG 12 Months	93%	-	-	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
AIMS 12 Months	88%	-	-	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Thyroid Monitoring 5 Years	100%	-	-	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	93%	-	-	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Mood Stabilizers	93%	100%	-	-	-	89%	81%	-	96%	98%	89%	98%	97%	88%	100%	99%	-	100%	84%	100%	-	88%	93%
Carbamazepine	91%	-	-	-	-	75%	75%	-	-	-	75%	-	-	-	100%	100%	-	-	-	100%	-	75%	-
CMP 12 Months	100%	-	-	-	-	100%	100%	-	-	-	100%	-	-	-	100%	100%	-	-	-	100%	-	100%	-
Carbamazepine Level 12 Months	90%	-	-	-	-	0%	100%	-	-	-	100%	-	-	-	100%	100%	-	-	-	100%	-	100%	-

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Colon Cancer Screening	94%	97%	100%	100%	98%	97%	100%	100%	98%	98%	98%	100%	98%
Breast Cancer Screening	-	-	-	-	-	-	-	-	-	-	-	-	-
Diagnostic Monitoring	88%	94%	95%	100%	89%	87%	94%	99%	95%	97%	85%	99%	81%
QT Prolongation EKG 12 Months	83%	100%	100%	100%	86%	84%	90%	100%	89%	100%	76%	100%	73%
Antipsychotics	90%	91%	97%	100%	86%	88%	95%	98%	98%	96%	88%	99%	91%
Lipid Monitoring 12 Months	93%	100%	100%	100%	81%	88%	94%	97%	94%	92%	88%	97%	100%
Blood Sugar 12 Months	97%	100%	100%	100%	89%	92%	98%	100%	99%	97%	93%	99%	100%
EKG 12 Months	68%	-	100%	-	67%	86%	94%	100%	100%	100%	75%	100%	67%
AIMS 12 Months	82%	82%	82%	100%	85%	80%	92%	97%	99%	98%	79%	99%	95%
Med Consent 12 Months	88%	64%	93%	100%	95%	79%	94%	97%	98%	92%	89%	99%	70%
CBC with Platelets 12 Months	94%	91%	100%	100%	87%	91%	95%	97%	96%	94%	92%	99%	100%
CMP 12 Months	96%	100%	100%	100%	88%	92%	96%	97%	96%	94%	91%	99%	100%
Thyroid Monitoring 5 Years	100%	100%	100%	100%	100%	100%	100%	100%	99%	98%	100%	98%	100%
Clozapine	94%	100%	-	-	-	91%	-	-	-	100%	83%	100%	-
CMP 12 Months	100%	100%	-	-	-	94%	-	-	-	100%	-	100%	-
Lipid Monitoring 12 Months	89%	100%	-	-	-	88%	-	-	-	100%	83%	100%	-
Blood Sugar 12 Months	100%	100%	-	-	-	94%	-	-	-	100%	-	100%	-
CBC 30 Days	95%	100%	-	-	-	100%	-	-	-	100%	-	100%	-
EKG 12 Months	100%	100%	-	-	-	88%	-	-	-	100%	-	100%	-
AIMS 12 Months	83%	100%	-	-	-	88%	-	-	-	100%	-	100%	-
Thyroid Monitoring 5 Years	100%	100%	-	-	-	100%	-	-	-	100%	-	100%	-
Med Consent 12 Months	88%	100%	-	-	-	80%	-	-	-	100%	-	100%	-
Mood Stabilizers	91%	100%	90%	100%	93%	85%	97%	98%	98%	98%	84%	99%	75%
Carbamazepine	92%	-	-	-	100%	75%	100%	-	-	-	75%	100%	-
CMP 12 Months	100%	-	-	-	100%	100%	100%	-	-	-	100%	100%	-
Carbamazepine Level 12 Months	100%	-	-	-	100%	0%	100%	-	-	-	100%	100%	-

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CBC 12 Months	100%	-	-	-	-	100%	100%	-	-	-	100%	-	-	-	100%	100%	-	-	-	100%	-	100%	-
Med Consent 12 Months	75%	-	-	-	-	100%	0%	-	-	-	0%	-	-	-	100%	100%	-	-	-	100%	-	0%	-
Depakote	94%	100%	-	-	-	100%	92%	-	94%	95%	100%	98%	96%	91%	100%	98%	-	100%	83%	100%	-	95%	90%
CMP 12 Months	96%	100%	-	-	-	100%	100%	-	100%	100%	100%	100%	97%	94%	100%	100%	-	100%	67%	100%	-	95%	91%
Depakote Level 12 Months	92%	100%	-	-	-	100%	100%	-	90%	100%	100%	97%	97%	77%	100%	100%	-	100%	100%	100%	-	100%	80%
CBC with Platelets 12 Months	96%	100%	-	-	-	100%	100%	-	97%	100%	100%	100%	97%	97%	100%	93%	-	100%	67%	100%	-	95%	94%
Med Consent 12 Months	93%	100%	-	-	-	100%	67%	-	89%	81%	100%	94%	95%	96%	100%	100%	-	100%	100%	100%	-	91%	93%
Lithium	92%	100%	-	-	-	93%	76%	-	98%	100%	91%	98%	97%	85%	100%	100%	-	-	86%	100%	-	93%	96%
Creatinine & BUN 12 Months	96%	100%	-	-	-	83%	82%	-	100%	100%	100%	100%	93%	82%	100%	100%	-	-	100%	100%	-	100%	100%
Lithium Level 12 Months	96%	100%	-	-	-	100%	82%	-	100%	100%	82%	95%	100%	82%	100%	100%	-	-	100%	100%	-	100%	100%
Thyroid Monitoring 12 Months	93%	100%	-	-	-	83%	82%	-	100%	100%	91%	95%	93%	76%	100%	100%	-	-	100%	100%	-	100%	100%
EKG 12 Months	88%	100%	-	-	-	100%	71%	-	100%	100%	100%	100%	100%	92%	100%	100%	-	-	40%	100%	-	67%	100%
Med Consent 12 Months	89%	100%	-	-	-	100%	64%	-	90%	100%	82%	100%	100%	91%	100%	100%	-	-	88%	100%	-	100%	80%
Antidepressants	85%	100%	-	-	-	96%	79%	-	92%	92%	98%	98%	98%	97%	100%	97%	-	98%	95%	94%	-	94%	94%
EKG 12 Months (Tricyclics)	67%	-	-	-	-	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	90%	100%	-	-	-	94%	66%	-	85%	84%	96%	98%	95%	95%	100%	95%	-	98%	91%	88%	-	91%	92%
Thyroid Monitoring 5 Years	98%	100%	-	-	-	99%	93%	-	99%	100%	99%	99%	99%	99%	100%	99%	-	98%	100%	99%	-	97%	97%
Utilization Specialty Services	91%	98%	97%	84%	94%	96%	86%	95%	85%	96%	93%	88%	90%	87%	98%	90%	98%	92%	83%	96%	100%	97%	86%
Polypharmacy Medication Review	82%	93%	100%	75%	-	88%	85%	79%	33%	100%	40%	89%	92%	91%	95%	92%	100%	86%	98%	98%	92%	100%	94%
Care Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Appropriate Placement High Risk Patients	78%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A							
High Risk Patient Care Plan																							
Follow-Up After MHCB/DSH Admission	91%	100%	-	-	-	93%	81%	100%	91%	91%	72%	90%	86%	85%	0%	-	-	100%	100%	100%	-	97%	97%
30-Day Community Hospital Readmission	5.5%	0.0%	2.0%	0.0%	0.0%	0.6%	2.7%	2.6%	16.6%	9.0%	1.1%	2.6%	7.3%	2.9%	5.7%	1.1%	1.0%	5.2%	3.3%	1.2%	1.3%	2.4%	3.7%
30-Day MHCB or DSH Readmission	20%	-	-	-	-	-	16%	-	16%	31%	29%	23%	15%	24%	-	-	-	0%	-	17%	-	29%	17%
Potentially Avoidable Hospitalizations*	10.5	5.5	1.1	5.8	2.0	10.3	10.0	2.4	85.0	29.4	2.1	8.4	24.2	12.1	5.4	2.3	2.6	14.7	2.7	2.8	8.0	6.1	11.8
Continuity of Clinicians & Services	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC

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CBC 12 Months	100%	-	-	-	100%	100%	100%	-	-	-	100%	100%	-
Med Consent 12 Months	67%	-	-	-	100%	100%	100%	-	-	-	0%	100%	-
Depakote	93%	100%	100%	100%	90%	88%	96%	100%	95%	96%	92%	98%	75%
CMP 12 Months	93%	100%	100%	100%	87%	97%	98%	100%	91%	100%	94%	100%	100%
Depakote Level 12 Months	90%	100%	100%	100%	82%	91%	96%	100%	100%	86%	92%	94%	100%
CBC with Platelets 12 Months	92%	100%	100%	100%	90%	96%	96%	100%	91%	100%	94%	100%	100%
Med Consent 12 Months	96%	100%	100%	100%	100%	69%	94%	100%	100%	100%	87%	100%	0%
Lithium	90%	-	80%	100%	90%	91%	94%	96%	100%	100%	86%	98%	-
Creatinine & BUN 12 Months	97%	-	100%	100%	94%	98%	100%	100%	100%	100%	95%	100%	-
Lithium Level 12 Months	97%	-	100%	100%	100%	96%	100%	100%	100%	100%	84%	92%	-
Thyroid Monitoring 12 Months	92%	-	100%	100%	88%	91%	92%	100%	100%	100%	95%	100%	-
EKG 12 Months	80%	-	0%	100%	89%	86%	81%	100%	100%	100%	75%	100%	-
Med Consent 12 Months	82%	-	100%	100%	80%	86%	96%	80%	100%	100%	81%	100%	-
Antidepressants	80%	81%	95%	100%	92%	86%	95%	99%	98%	92%	92%	100%	85%
EKG 12 Months (Tricyclics)	50%	-	-	-	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	91%	64%	89%	100%	86%	73%	93%	98%	97%	88%	86%	99%	69%
Thyroid Monitoring 5 Years	99%	98%	100%	99%	98%	98%	97%	100%	98%	95%	98%	100%	100%
Utilization Specialty Services	89%	93%	92%	99%	96%	78%	96%	96%	95%	97%	88%	96%	82%
Polypharmacy Medication Review	95%	97%	100%	89%	89%	96%	96%	100%	98%	92%	95%	97%	94%
Care Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appropriate Placement High Risk Patients	N/A												
High Risk Patient Care Plan													
Follow-Up After MHCB/DSH Admission	93%	100%	100%	100%	95%	83%	94%	100%	100%	90%	94%	100%	100%
30-Day Community Hospital Readmission	6.4%	3.4%	0.0%	0.0%	6.9%	8.8%	4.9%	1.6%	5.7%	4.1%	1.8%	1.3%	1.4%
30-Day MHCB or DSH Readmission	9%	29%	27%	17%	18%	14%	9%	-	42%	75%	15%	0%	20%
Potentially Avoidable Hospitalizations*	21.1	3.7	0.0	2.5	35.8	12.1	11.2	3.7	10.9	6.2	11.4	2.3	9.6
Continuity of Clinicians & Services	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP

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Primary Care Provider (PCP)	88%	93%	95%	86%	83%	93%	93%	90%	84%	96%	98%	91%	90%	79%	98%	92%	99%	97%	99%	92%	96%	89%	84%
Mental Health Primary Clinician	81%	N/A	N/A	N/A	N/A	N/A	94%	N/A	82%	100%	74%	81%	89%	79%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	97%	88%
Psychiatrist	84%	N/A	N/A	N/A	N/A	N/A	99%	N/A	87%	100%	75%	99%	87%	63%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	60%	51%
Medication Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medication Continuity-Transfer	76%	84%	-	100%	86%	81%	-	100%	-	84%	-	68%	97%	53%	-	-	100%	96%	-	80%	100%	84%	79%
M5: NA/DOT/KOP Meds Inter-Institutional	89%	100%	-	100%	95%	100%	-	100%	-	100%	-	100%	100%	50%	-	-	100%	95%	-	60%	100%	100%	90%
M6: NA/DOT Meds Intra-Institutional	80%	64%	-	100%	100%	61%	-	100%	-	97%	-	94%	100%	56%	-	-	100%	-	-	75%	100%	90%	79%
M7: Mental Health Crisis Bed Transfers	62%	-	-	-	-	-	-	-	-	73%	-	57%	92%	44%	-	-	-	-	-	100%	-	83%	88%
M8: ASU/SHU/PSU Inter-Institutional	73%	-	-	100%	100%	71%	-	100%	-	59%	-	39%	95%	63%	-	-	100%	94%	-	64%	-	87%	49%
M9: Discharge from Community Hosp/DSH	73%	87%	-	100%	50%	93%	-	100%	-	90%	-	50%	100%	55%	-	-	100%	100%	-	100%	100%	60%	88%
Medication Non-Adherence Counseling	85%	100%	-	-	-	83%	-	-	-	98%	-	96%	99%	87%	-	-	100%	97%	-	86%	100%	58%	83%
M11: Non-Adherence MH Prescribed	81%	100%	-	-	-	64%	-	-	-	93%	-	93%	97%	63%	-	-	100%	93%	-	72%	100%	82%	65%
Referral on MAR	89%	100%	-	-	-	64%	-	-	-	90%	-	95%	100%	65%	-	-	100%	80%	-	100%	100%	100%	70%
128 MH5 or 128 C	92%	100%	-	-	-	64%	-	-	-	100%	-	95%	100%	85%	-	-	100%	100%	-	100%	100%	100%	70%
Progress Note	61%	100%	-	-	-	64%	-	-	-	90%	-	90%	90%	40%	-	-	100%	100%	-	15%	100%	45%	55%
M12: Non-Adherence PC2602 Meds	92%	-	-	-	-	83%	-	-	-	100%	-	93%	100%	98%	-	-	-	100%	-	100%	-	92%	100%
M14: Non-Adherence Insulin/HIV/Clozaril	81%	-	-	-	-	100%	-	-	-	100%	-	100%	100%	100%	-	-	-	-	-	-	-	0%	-
Medication Administration	95%	100%	-	100%	100%	89%	-	100%	-	84%	-	95%	95%	100%	-	-	100%	100%	-	89%	100%	92%	99%
M22: New Outpatient Orders-Psychiatrist	92%	100%	-	-	-	86%	-	100%	-	81%	-	91%	90%	100%	-	-	100%	100%	-	88%	100%	83%	97%
M23: New Outpatient Orders-Medical	99%	100%	-	100%	100%	93%	-	100%	-	88%	-	100%	100%	100%	-	-	100%	100%	-	90%	100%	100%	100%
All Medications Received Timely (EHRS)	85%	-	-	-	-	-	80%	-	-	-	89%	-	-	-	-	-	-	-	93%	-	-	-	-
By Transfer Type																							
Inter-System	69%	-	-	-	-	-	65%	-	-	-	72%	-	-	-	-	-	-	-	-	81%	-	-	-
Intra-Institution	79%	-	-	-	-	-	79%	-	-	-	80%	-	-	-	-	-	-	-	-	46%	-	-	-
Stable Housing	86%	-	-	-	-	-	80%	-	-	-	90%	-	-	-	-	-	-	-	-	93%	-	-	-
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Continuity of Clinicians & Services	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Primary Care Provider (PCP)	92%	87%	100%	95%	90%	96%	96%	95%	92%	96%	92%	92%	94%
Mental Health Primary Clinician	78%	N/A	68%	N/A	78%	77%	88%	N/A	N/A	92%	81%	82%	76%
Psychiatrist	80%	N/A	82%	N/A	58%	82%	96%	N/A	N/A	98%	88%	77%	39%
Medication Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medication Continuity-Transfer	44%	59%	-	98%	42%	84%	88%	80%	-	96%	78%	95%	86%
M5: NA/DOT/KOP Meds Inter-Institutional	30%	90%	-	90%	45%	100%	90%	90%	-	100%	100%	90%	100%
M6: NA/DOT Meds Intra-Institutional	88%	53%	-	100%	31%	75%	100%	50%	-	95%	50%	92%	100%
M7: Mental Health Crisis Bed Transfers	10%	50%	-	100%	28%	77%	80%	-	-	-	92%	-	67%
M8: ASU/SHU/PSU Inter-Institutional	57%	43%	-	100%	48%	100%	82%	100%	-	94%	86%	100%	100%
M9: Discharge from Community Hosp/DSH	33%	59%	-	100%	55%	67%	86%	-	-	96%	60%	100%	62%
Medication Non-Adherence Counseling	62%	62%	-	100%	51%	91%	96%	100%	-	98%	66%	98%	74%
M11: Non-Adherence MH Prescribed	100%	62%	-	100%	70%	73%	97%	100%	-	95%	70%	100%	48%
Referral on MAR	100%	70%	-	100%	85%	95%	100%	100%	-	100%	100%	100%	70%
128 MH5 or 128 C	100%	90%	-	100%	90%	80%	100%	100%	-	100%	100%	100%	70%
Progress Note	100%	25%	-	100%	35%	45%	90%	100%	-	85%	10%	100%	5%
M12: Non-Adherence PC2602 Meds	86%	-	-	100%	82%	100%	96%	100%	-	100%	62%	100%	100%
M14: Non-Adherence Insulin/HIV/Clozaril	0%	-	-	-	0%	100%	-	-	-	100%	-	95%	-
Medication Administration	99%	85%	-	100%	77%	100%	93%	95%	-	99%	100%	96%	98%
M22: New Outpatient Orders-Psychiatrist	100%	70%	-	100%	55%	100%	87%	91%	-	98%	100%	98%	95%
M23: New Outpatient Orders-Medical	98%	100%	-	100%	100%	100%	100%	100%	-	100%	100%	95%	100%
All Medications Received Timely (EHRS)	-	-	-	-	-	-	-	-	-	-	-	-	-
By Transfer Type													
Inter-System	-	-	-	-	-	-	-	-	-	-	-	-	-
Intra-Institution	-	-	-	-	-	-	-	-	-	-	-	-	-
Stable Housing	-	-	-	-	-	-	-	-	-	-	-	-	-
By Administration Type													

* Rate Per 1,000 Inmates

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Medication Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
KOP	53%	-	-	-	-	-	38%	-	-	-	71%	-	-	-	-	-	-	-	65%	-	-	-	-
NA/DOT	86%	-	-	-	-	-	81%	-	-	-	90%	-	-	-	-	-	-	-	95%	-	-	-	-
By Prescription Type																							
New	84%	-	-	-	-	-	79%	-	-	-	90%	-	-	-	-	-	-	-	93%	-	-	-	-
Refill/Renewal	86%	-	-	-	-	-	81%	-	-	-	89%	-	-	-	-	-	-	-	93%	-	-	-	-
By Medication Type																							
Significant Medications	86%	-	-	-	-	-	81%	-	-	-	90%	-	-	-	-	-	-	-	94%	-	-	-	-
Other Medications	75%	-	-	-	-	-	69%	-	-	-	84%	-	-	-	-	-	-	-	69%	-	-	-	-
By Provider Type																							
Dental	80%	-	-	-	-	-	76%	-	-	-	90%	-	-	-	-	-	-	-	76%	-	-	-	-
Medical	84%	-	-	-	-	-	78%	-	-	-	90%	-	-	-	-	-	-	-	92%	-	-	-	-
Psychiatry	86%	-	-	-	-	-	81%	-	-	-	89%	-	-	-	-	-	-	-	95%	-	-	-	-
Non-Formulary by Medical Providers	4.2%	2.0%	2.1%	1.7%	2.0%	3.9%	7.9%	3.3%	5.3%	3.3%	8.2%	3.6%	6.8%	5.1%	2.4%	1.4%	1.8%	3.4%	2.9%	5.3%	1.7%	3.1%	4.4%
Non-Formulary by Psychiatrists	4.1%	1.1%	0.0%	-	-	1.3%	5.3%	0.0%	3.8%	1.3%	11.2%	3.9%	5.4%	3.0%	2.8%	1.4%	0.0%	4.8%	0.3%	3.2%	0.0%	1.6%	2.3%
Availability of Health Information	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
All Documents	80%	92%	95%	92%	92%	92%	88%	92%	75%	77%	95%	84%	84%	79%	88%	89%	90%	88%	98%	79%	90%	89%	70%
Medical Documents	83%	88%	97%	93%	94%	95%	-	86%	91%	71%	-	81%	91%	79%	85%	83%	91%	89%	-	69%	91%	90%	56%
Dental Documents	99%	100%	100%	100%	100%	100%	88%	100%	100%	100%	95%	100%	100%	100%	100%	100%	100%	100%	98%	100%	100%	100%	100%
Mental Health Documents	67%	90%	86%	90%	84%	85%	-	92%	47%	74%	-	76%	72%	67%	74%	91%	77%	82%	-	70%	87%	84%	40%
CDCR Inpatient Documents	73%	-	-	-	-	-	-	92%	62%	77%	-	84%	88%	81%	-	-	-	-	-	83%	-	81%	84%
Other Documents	80%	91%	95%	86%	90%	86%	-	89%	76%	61%	-	78%	70%	68%	93%	84%	90%	80%	-	75%	81%	87%	73%
Specialty Notes	93%	94%	96%	98%	88%	97%	79%	100%	87%	92%	83%	97%	94%	96%	92%	97%	100%	84%	86%	94%	99%	92%	90%
Community Hospital Records	98%	100%	100%	100%	100%	100%	100%	100%	99%	100%	78%	100%	100%	98%	100%	88%	100%	100%	100%	100%	100%	100%	100%
Scanning Accuracy	99%	98%	-	100%	100%	100%	99%	100%	-	99%	99%	89%	90%	98%	100%	99%	97%	100%	99%	99%	99%	98%	100%
Appeal Processing	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Timely Appeals	94%	100%	100%	100%	100%	100%	100%	100%	94%	100%	100%	100%	100%	55%	97%	100%	100%	100%	100%	57%	100%	100%	99%
Resource Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC

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Medication Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
KOP	-	-	-	-	-	-	-	-	-	-	-	-	-
NA/DOT	-	-	-	-	-	-	-	-	-	-	-	-	-
By Prescription Type													
New	-	-	-	-	-	-	-	-	-	-	-	-	-
Refill/Renewal	-	-	-	-	-	-	-	-	-	-	-	-	-
By Medication Type													
Significant Medications	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Medications	-	-	-	-	-	-	-	-	-	-	-	-	-
By Provider Type													
Dental	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical	-	-	-	-	-	-	-	-	-	-	-	-	-
Psychiatry	-	-	-	-	-	-	-	-	-	-	-	-	-
Non-Formulary by Medical Providers	6.8%	1.5%	3.3%	1.6%	5.6%	5.8%	3.3%	3.2%	3.7%	5.8%	4.7%	2.7%	4.0%
Non-Formulary by Psychiatrists	4.3%	3.4%	1.8%	0.6%	2.6%	4.8%	3.3%	3.1%	2.0%	8.8%	6.1%	3.2%	7.9%
Availability of Health Information	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
All Documents	80%	80%	77%	94%	81%	73%	85%	96%	84%	84%	76%	90%	94%
Medical Documents	79%	74%	84%	93%	75%	85%	87%	97%	87%	82%	79%	93%	96%
Dental Documents	100%	100%	100%	100%	100%	100%	100%	100%	98%	100%	100%	100%	100%
Mental Health Documents	64%	64%	60%	91%	68%	39%	66%	91%	72%	75%	46%	78%	87%
CDCR Inpatient Documents	76%	91%	69%	91%	84%	86%	87%	-	95%	85%	80%	-	93%
Other Documents	80%	70%	74%	94%	78%	57%	83%	95%	66%	79%	76%	90%	95%
Specialty Notes	99%	94%	97%	87%	98%	90%	98%	99%	79%	93%	93%	99%	90%
Community Hospital Records	96%	100%	100%	100%	97%	100%	100%	100%	100%	94%	94%	100%	100%
Scanning Accuracy	97%	90%	100%	100%	100%	99%	99%	99%	97%	-	100%	99%	97%
Appeal Processing	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Timely Appeals	100%	100%	100%	100%	100%	77%	100%	100%	100%	100%	100%	100%	100%
Resource Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP

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Resource Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Claims Processed	99%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A							
Specialty Teleservices	63%	82%	64%	88%	66%	54%	50%	71%	59%	53%	65%	27%	57%	79%	57%	49%	71%	56%	48%	62%	83%	74%	74%
Health Care Staff Training																							
Continuous Evaluation & Improvement	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
QM & Patient Safety Program																							
Health Care Index																							
Staffing in Full Time Equivalents (FTE)	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Total Staffing FTE	100%	95%	93%	106%	94%	102%	112%	114%	89%	109%	117%	95%	104%	107%	98%	106%	99%	108%	83%	89%	99%	98%	98%
Medical FTE	91%	90%	91%	114%	70%	100%	111%	91%	82%	98%	108%	95%	80%	67%	94%	99%	104%	111%	100%	78%	86%	104%	86%
Nursing FTE	109%	100%	87%	114%	108%	105%	135%	125%	89%	120%	122%	105%	107%	127%	107%	118%	115%	121%	86%	88%	115%	107%	103%
Pharmacy FTE	115%	105%	100%	102%	87%	155%	143%	156%	81%	107%	175%	112%	103%	142%	125%	126%	100%	145%	136%	120%	100%	111%	118%
Dental Clinical FTE	102%	108%	129%	110%	95%	96%	111%	132%	142%	95%	115%	104%	94%	100%	100%	104%	106%	88%	92%	100%	95%	92%	104%
Mental Health Clinical FTE	84%	68%	100%	100%	100%	89%	83%	100%	72%	102%	101%	83%	94%	81%	78%	77%	57%	89%	64%	73%	57%	77%	85%
Clinical Support FTE	97%	109%	63%	95%	103%	87%	94%	125%	84%	109%	117%	73%	105%	71%	124%	120%	113%	130%	81%	100%	93%	92%	116%
Administrative Support FTE	94%	95%	96%	95%	80%	99%	94%	96%	97%	98%	112%	90%	109%	93%	91%	102%	83%	93%	70%	91%	87%	98%	95%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Civil Service FTE	87%	94%	95%	91%	92%	88%	84%	89%	90%	91%	80%	94%	84%	80%	90%	87%	91%	84%	93%	90%	92%	90%	88%
Overtime FTE	5.9%	1.6%	3.9%	2.7%	6.7%	6.7%	5.6%	5.2%	5.8%	4.8%	7.3%	3.6%	7.9%	9.3%	5.8%	5.3%	5.7%	8.8%	3.9%	8.4%	5.8%	4.2%	5.6%
Registry FTE	7.2%	4.1%	1.1%	5.9%	1.2%	5.3%	10.7%	5.9%	4.2%	4.1%	12.7%	2.8%	8.1%	10.4%	4.7%	8.2%	2.9%	7.6%	2.7%	1.9%	1.9%	5.5%	6.0%
Major Costs per Inmate per Month	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical Staff	\$94	\$60	\$99	\$60	\$65	\$95	\$127	\$61	\$379	\$177	\$131	\$130	\$179	\$65	\$87	\$69	\$60	\$96	\$96	\$68	\$56	\$66	\$84
Nursing Staff	\$501	\$252	\$307	\$235	\$209	\$416	\$580	\$271	\$3,170	\$671	\$1,316	\$608	\$1,210	\$757	\$274	\$244	\$296	\$485	\$323	\$365	\$251	\$335	\$470
Pharmacy Staff	\$41	\$29	\$33	\$15	\$10	\$39	\$60	\$20	\$130	\$56	\$80	\$52	\$107	\$47	\$31	\$31	\$11	\$34	\$37	\$19	\$16	\$23	\$36
Dental Clinical Staff	\$87	\$111	\$88	\$84	\$77	\$116	\$96	\$80	\$92	\$98	\$115	\$93	\$77	\$88	\$89	\$72	\$95	\$95	\$108	\$81	\$76	\$77	\$84
Mental Health Clinical Staff	\$203	\$114	\$11	\$32	\$17	\$117	\$247	\$34	\$534	\$292	\$448	\$378	\$514	\$281	\$124	\$85	\$35	\$181	\$89	\$66	\$19	\$150	\$301
Clinical Support Staff	\$30	\$13	\$11	\$6	\$6	\$18	\$31	\$12	\$171	\$40	\$72	\$61	\$104	\$27	\$15	\$8	\$12	\$22	\$8	\$13	\$9	\$17	\$43
Administrative Support Staff	\$116	\$112	\$103	\$83	\$57	\$102	\$138	\$97	\$325	\$163	\$236	\$136	\$234	\$120	\$99	\$80	\$100	\$125	\$86	\$93	\$84	\$105	\$136

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Resource Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Claims Processed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Specialty Teleservices	64%	62%	56%	61%	78%	56%	87%	54%	58%	37%	47%	60%	76%
Health Care Staff Training													
Continuous Evaluation & Improvement	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
QM & Patient Safety Program													
Health Care Index													
Staffing in Full Time Equivalents (FTE)	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Total Staffing FTE	101%	113%	93%	91%	113%	104%	97%	98%	94%	95%	101%	98%	119%
Medical FTE	76%	102%	89%	90%	102%	69%	83%	89%	83%	104%	73%	111%	97%
Nursing FTE	103%	133%	102%	93%	136%	121%	112%	113%	98%	97%	118%	124%	127%
Pharmacy FTE	117%	131%	77%	96%	143%	129%	118%	116%	107%	107%	122%	85%	120%
Dental Clinical FTE	119%	102%	95%	110%	100%	100%	97%	96%	111%	97%	100%	93%	104%
Mental Health Clinical FTE	99%	86%	86%	75%	95%	81%	77%	79%	92%	93%	73%	72%	-
Clinical Support FTE	116%	103%	84%	101%	112%	113%	58%	139%	119%	103%	81%	77%	122%
Administrative Support FTE	93%	102%	85%	88%	87%	100%	91%	85%	79%	87%	99%	90%	108%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Civil Service FTE	87%	79%	91%	95%	80%	80%	87%	92%	90%	89%	85%	90%	75%
Overtime FTE	4.1%	8.6%	5.4%	2.4%	6.1%	5.5%	6.3%	3.5%	6.1%	5.7%	8.1%	2.7%	7.4%
Registry FTE	8.7%	12.6%	3.9%	3.0%	14.0%	14.4%	6.5%	4.5%	3.9%	5.8%	6.5%	6.9%	17.3%
Major Costs per Inmate per Month	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Staff	\$98	\$83	\$70	\$69	\$188	\$119	\$71	\$49	\$96	\$115	\$80	\$84	\$69
Nursing Staff	\$548	\$411	\$527	\$303	\$767	\$1,102	\$375	\$171	\$330	\$541	\$619	\$382	\$338
Pharmacy Staff	\$49	\$33	\$26	\$22	\$67	\$60	\$37	\$13	\$45	\$36	\$67	\$33	\$22
Dental Clinical Staff	\$96	\$89	\$103	\$81	\$86	\$93	\$79	\$75	\$91	\$76	\$90	\$75	\$75
Mental Health Clinical Staff	\$405	\$188	\$139	\$118	\$488	\$726	\$141	\$56	\$139	\$548	\$223	\$179	\$152
Clinical Support Staff	\$72	\$16	\$28	\$14	\$75	\$104	\$14	\$11	\$19	\$29	\$46	\$29	\$17
Administrative Support Staff	\$167	\$91	\$155	\$100	\$145	\$192	\$89	\$59	\$91	\$118	\$133	\$107	\$80

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Major Costs per Inmate per Month	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Hospital	\$97	\$25	\$19	\$28	\$16	\$32	\$63	\$31	\$1,020	\$250	\$154	\$59	\$260	\$72	\$63	\$47	\$40	\$161	\$55	\$43	\$42	\$59	\$100
Emergency Department	\$10	\$7	\$4	\$6	\$7	\$14	\$11	\$3	\$30	\$8	\$10	\$6	\$9	\$28	\$7	\$6	\$5	\$12	\$4	\$17	\$6	\$16	\$12
Specialty	\$29	\$17	\$20	\$18	\$12	\$20	\$30	\$17	\$105	\$44	\$30	\$43	\$79	\$30	\$18	\$23	\$15	\$23	\$16	\$22	\$20	\$19	\$45
Medications	\$152	\$62	\$4	\$27	\$21	\$63	\$104	\$68	\$667	\$496	\$207	\$210	\$567	\$114	\$64	\$130	\$39	\$138	\$89	\$60	\$42	\$61	\$202
Diagnostics	\$20	\$11	\$13	\$10	\$7	\$11	\$30	\$9	\$60	\$48	\$21	\$18	\$36	\$12	\$11	\$12	\$9	\$30	\$11	\$14	\$8	\$7	\$23
Workload Per Day	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Appointments per PCP	11.8	11.8	18.5	13.0	11.6	13.0	8.8	13.1	10.1	9.0	7.4	12.0	13.3	10.3	14.4	9.7	13.8	11.9	7.9	12.8	10.6	13.8	17.1
Appointments per PCRN	5.8	5.3	4.7	5.7	4.1	4.1	5.4	6.4	3.1	6.5	8.9	5.8	5.4	6.1	6.1	6.1	4.8	5.8	7.4	5.3	6.3	6.9	6.2
Encounters per Primary MH Clinician	8.2	4.6	1.4	3.9	3.0	6.8	4.2	4.3	8.9	5.2	2.7	9.8	10.6	8.1	4.3	5.4	3.6	8.3	3.6	7.7	3.0	13.8	10.2
Encounters per Psychiatrist	9.1	9.8	-	3.2	1.0	13.6	8.7	3.4	8.7	8.0	6.1	10.2	9.6	8.9	12.6	11.7	3.0	9.7	4.6	9.9	4.0	14.9	11.6
Other Trends	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Hospital Admissions*	4.8	6.1	0.5	1.8	0.5	3.2	3.8	1.1	27.8	7.9	9.0	5.6	12.5	13.9	1.9	1.9	1.7	6.8	1.3	1.6	2.2	7.4	4.9
Emergency Department Visits*	7	2	3	5	3	7	10	2	24	6	11	6	8	17	9	4	6	10	5	6	6	12	11
Specialty Care Referrals*	66	50	48	58	32	45	83	53	228	86	78	110	133	79	47	49	51	68	55	52	51	49	134
Prescriptions Per Inmate	2.8	1.7	1.8	1.2	0.5	2.3	2.9	1.3	9.7	4.5	4.2	4.0	7.3	2.9	1.6	2.9	1.8	2.2	2.3	1.6	1.3	1.9	3.9
Diagnostics Per Inmate	0.9	0.5	0.8	0.3	0.4	0.6	1.2	0.4	3.4	2.0	1.1	0.9	1.6	0.6	0.5	0.7	0.4	2.0	0.5	0.5	0.2	0.4	0.7
Appeals Received*	32	10	11	6	2	27	27	12	120	25	12	25	79	49	20	26	10	41	8	49	11	39	63
Prison Population Capacity	132%	111%	-	164%	103%	123%	142%	158%	82%	123%	133%	107%	108%	105%	123%	156%	135%	136%	123%	164%	144%	159%	150%

* Rate Per 1,000 Inmates

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Major Costs per Inmate per Month	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital	\$239	\$55	\$21	\$16	\$258	\$160	\$56	\$33	\$131	\$76	\$109	\$63	\$54
Emergency Department	\$16	\$11	\$3	\$4	\$18	\$7	\$12	\$2	\$9	\$6	\$17	\$7	\$14
Specialty	\$57	\$23	\$4	\$12	\$69	\$25	\$32	\$12	\$33	\$40	\$30	\$33	\$22
Medications	\$461	\$74	\$65	\$51	\$447	\$236	\$113	\$34	\$230	\$209	\$171	\$103	\$70
Diagnostics	\$31	\$44	\$7	\$8	\$34	\$15	\$14	\$8	\$16	\$34	\$17	\$14	\$41
Workload Per Day	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appointments per PCP	12.7	16.9	5.3	15.6	12.1	8.6	14.4	10.0	8.7	10.2	14.8	14.9	11.2
Appointments per PCRN	4.9	9.9	3.2	5.4	5.0	6.4	6.7	5.1	4.6	6.8	6.5	4.9	6.9
Encounters per Primary MH Clinician	9.0	11.0	5.2	5.6	8.3	7.5	11.2	4.7	6.1	6.8	10.5	11.8	11.7
Encounters per Psychiatrist	8.4	10.7	5.9	10.0	7.9	7.1	11.1	4.1	8.8	6.8	10.1	11.7	9.1
Other Trends	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital Admissions*	7.7	2.9	1.7	1.5	20.0	6.9	6.3	0.9	4.5	3.8	4.5	1.5	6.5
Emergency Department Visits*	17	5	2	3	18	6	6	1	3	2	12	6	5
Specialty Care Referrals*	148	85	32	37	159	65	29	28	63	91	85	73	51
Prescriptions Per Inmate	5.6	1.7	0.8	1.5	6.2	3.6	3.1	0.9	2.8	3.8	4.0	3.5	1.5
Diagnostics Per Inmate	1.5	2.5	0.4	0.4	1.2	0.8	0.6	0.4	0.8	1.5	0.8	0.5	1.9
Appeals Received*	62	21	32	12	63	69	27	7	17	21	83	59	20
Prison Population Capacity	107%	164%	99%	139%	137%	126%	156%	107%	153%	126%	153%	172%	167%

* Rate Per 1,000 Inmates

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Institution & Population Characteristics	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
High Risk Priority 1	4.1%	0.0%	0.0%	0.1%	0.0%	0.7%	4.0%	0.4%	42.4%	12.0%	6.8%	3.7%	20.3%	2.3%	0.3%	1.3%	0.3%	1.3%	2.0%	0.7%	0.4%	0.7%	5.9%
High Risk Priority 2	7.8%	0.6%	0.2%	0.3%	0.3%	2.3%	6.7%	0.7%	20.2%	29.1%	13.3%	11.6%	27.9%	5.6%	1.6%	4.1%	2.1%	5.3%	6.7%	1.8%	1.1%	3.2%	12.9%
Medium Risk	38%	42%	17%	13%	8%	53%	48%	16%	27%	32%	37%	43%	40%	53%	46%	44%	18%	34%	39%	40%	16%	46%	48%
Low Risk	50%	58%	83%	86%	91%	44%	41%	83%	10%	27%	43%	42%	12%	39%	52%	51%	80%	60%	52%	57%	82%	50%	33%
Mental Health EOP	5.3%	N/A	N/A	N/A	N/A	N/A	3.9%	N/A	20.6%	1.4%	4.9%	13.1%	18.5%	9.5%	N/A	N/A	N/A	0.9%	N/A	N/A	N/A	3.0%	9.7%
Patients with Disability (ADA)	7.6%	2.6%	1.3%	1.4%	0.7%	2.2%	8.0%	2.0%	39.5%	13.1%	8.7%	7.9%	38.7%	5.5%	2.3%	6.6%	2.7%	7.4%	3.3%	4.0%	2.2%	3.6%	8.6%
Inmates 50 Years or Older	23%	24%	18%	6%	7%	21%	19%	10%	52%	48%	23%	35%	46%	17%	16%	40%	26%	19%	33%	9%	12%	10%	27%
Men and Women Institutions	-	M	M	M	M	M	W	M	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M
Specialized Health Care Beds	2,867	28	-	18	19	16	38	13	1,867	78	25	87	169	88	10	17	-	24	-	30	14	22	16
Institution Population	120,425	3,260	1,900	3,814	4,007	3,454	2,878	3,669	2,445	3,775	1,887	4,119	2,565	3,305	3,078	5,192	2,352	2,356	3,061	3,823	3,182	3,910	3,478

* Rate Per 1,000 Inmates

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Institution & Population Characteristics	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
High Risk Priority 1	12.9%	0.5%	0.2%	0.0%	16.4%	5.3%	2.2%	0.4%	6.7%	5.1%	4.0%	1.7%	0.8%
High Risk Priority 2	29.0%	3.7%	1.5%	0.4%	21.0%	16.6%	6.2%	1.1%	13.8%	12.9%	9.1%	6.1%	3.3%
Medium Risk	43%	39%	23%	41%	48%	51%	54%	18%	41%	36%	52%	59%	36%
Low Risk	16%	57%	76%	59%	14%	27%	38%	80%	39%	46%	35%	33%	59%
Mental Health EOP	20.1%	1.8%	3.5%	N/A	21.4%	34.1%	6.8%	N/A	N/A	1.0%	18.0%	9.9%	2.7%
Patients with Disability (ADA)	14.4%	2.8%	0.9%	2.8%	24.4%	5.9%	13.4%	1.3%	9.9%	7.5%	9.5%	11.7%	3.4%
Inmates 50 Years or Older	42%	12%	6%	12%	38%	18%	25%	11%	38%	42%	18%	34%	12%
Men and Women Institutions	M	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	10	16	19	15	28	66	38	10	15	10	22	23	16
Institution Population	3,518	4,546	2,355	3,237	3,044	2,329	5,366	4,233	4,011	3,979	3,781	3,416	5,100

* Rate Per 1,000 Inmates

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Report run: 10/7/2016 10:47:50 AM

HEALTHCARE SERVICES DASHBOARD

California State Prison, Solano (SOL)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT								
ACCESS				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Medical Services		SOL	Statewide	Asthma Care		SOL	Statewide	Appropriate Placement High Risk Patients		SOL	Statewide	High Risk Patient Care Plan		SOL	Statewide	
Dental Services		80%	88%	Therapeutic Anticoagulation		96%	84%	Follow-Up After MHCB/DSH Admission		N/A	78%	30-Day Community Hospital Readmission		100%	91%	
Mental Health Services		100%	97%	Diabetes Care		78%	84%	30-Day MHC or DSH Readmission		5.7%	5.5%	Potentially Avoidable Hospitalizations*		42%	20%	
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Cancelled Due to Custody		0.3%	1.2%	End Stage Liver Disease Care		84%	89%	Continuity of Clinicians & Services	6 Mth Trend	SOL	Statewide	Primary Care Provider (PCP)		92%	88%	
Seen as Scheduled		91%	90%	Colon Cancer Screening		N/A	94%	Mental Health Primary Clinician		N/A	81%	Psychiatrist		N/A	84%	
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Effective Communication Provided		100%	98%	Breast Cancer Screening		95%	89%	RESOURCE MANAGEMENT				Claims Processed		N/A	99%	
MEDICATION MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-EHRS Institutions - MAPIP				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Medication Continuity-Transfer		-	76%	Community Hospital Records		100%	98%	Specialty Teleservices		58%	63%	CONTINUOUS EVALUATION & IMPROVEMENT				
Medication Non-Adherence Counseling		-	85%	Scanning Accuracy		97%	99%	Health Care Staff Training				6 Mth Trend				
Medication Administration		-	95%	APPEAL PROCESSING				6 Mth Trend				6 Mth Trend				
EHRS Institutions - Med Administration				6 Mth Trend				6 Mth Trend				6 Mth Trend				
All Medications Received Timely (EHRS)		-	85%	6 Mth Trend				6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		2.0%	4.1%	6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-Formulary by Medical Providers		3.7%	4.2%	6 Mth Trend				6 Mth Trend				6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				6 Mth Trend				
LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Medical FTE	290	309	94%	100%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Nursing FTE	12	15	83%	91%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Pharmacy FTE	129	132	98%	109%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Dental Clinical FTE	18	17	107%	115%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Mental Health Clinical FTE	20	18	111%	102%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Clinical Support FTE	39	42	92%	84%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Administrative Support FTE	13	11	119%	97%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Registry FTE	59	75	79%	94%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
NON LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Hospital	YTD 15/16	YTD 14/15	Statewide	6 Mth Trend				6 Mth Trend				6 Mth Trend				
Emergency Department	\$96	\$94	\$94	6 Mth Trend				6 Mth Trend				6 Mth Trend				
Specialty	\$330	\$292	\$501	6 Mth Trend				6 Mth Trend				6 Mth Trend				
Medications	\$45	\$44	\$41	6 Mth Trend				6 Mth Trend				6 Mth Trend				
Diagnostics	\$91	\$91	\$87	6 Mth Trend				6 Mth Trend				6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				6 Mth Trend				6 Mth Trend				
LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
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NON LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
NON LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
LABOR				6 Mth Trend				6 Mth Trend				6 Mth Trend				
NON LABOR				6 Mth Trend				6 Mth Trend				6 M				

HEALTHCARE SERVICES DASHBOARD

Richard J. Donovan Correctional Facility (RJD)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																											
ACCESS				6 Mth Trend				6 Mth Trend				6 Mth Trend																							
Medical Services		RJD: 94%	Statewide: 88%	Asthma Care		RJD: 94%	Statewide: 84%	Appropriate Placement High Risk Patients		RJD: N/A	Statewide: 78%	Dental Services		RJD: 99%	Statewide: 97%	Therapeutic Anticoagulation		RJD: 100%	Statewide: 84%	High Risk Patient Care Plan		RJD: N/A	Statewide: N/A	Mental Health Services		RJD: 82%	Statewide: 89%	Diabetes Care		RJD: 83%	Statewide: 85%	Follow-Up After MHCB/DSH Admission		RJD: 95%	Statewide: 91%
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				6 Mth Trend																							
Cancelled Due to Custody		RJD: 1.6%	Statewide: 1.2%	End Stage Liver Disease Care		RJD: 100%	Statewide: 89%	30-Day Community Hospital Readmission		RJD: 6.9%	Statewide: 5.5%	Seen as Scheduled		RJD: 88%	Statewide: 90%	Breast Cancer Screening		RJD: N/A	Statewide: 94%	30-Day MHCB or DSH Readmission		RJD: 18%	Statewide: 20%	Effective Communication Provided		RJD: 99%	Statewide: 98%	Diagnostic Monitoring		RJD: 89%	Statewide: 89%	Potentially Avoidable Hospitalizations*		RJD: 35.8	Statewide: 10.5
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				6 Mth Trend																							
Effective Communication Provided		RJD: 99%	Statewide: 98%	Utilization Specialty Services		RJD: 96%	Statewide: 91%	CONTINUITY OF CLINICIANS & SERVICES				6 Mth Trend																							
MEDICATION MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend																							
Non-EHRS Institutions - MAPIP		RJD: 42%	Statewide: 76%	All Documents		RJD: 81%	Statewide: 80%	Primary Care Provider (PCP)		RJD: 90%	Statewide: 88%	Medication Continuity-Transfer		RJD: 51%	Statewide: 85%	Specialty Notes		RJD: 98%	Statewide: 93%	Mental Health Primary Clinician		RJD: 78%	Statewide: 81%	Medication Non-Adherence Counseling		RJD: 51%	Statewide: 85%	Community Hospital Records		RJD: 97%	Statewide: 98%	Psychiatrist		RJD: 58%	Statewide: 84%
Medication Administration		RJD: 77%	Statewide: 95%	Scanning Accuracy		RJD: 100%	Statewide: 99%	RESOURCE MANAGEMENT				6 Mth Trend																							
EHRS Institutions - Med Administration				6 Mth Trend				6 Mth Trend				6 Mth Trend																							
All Medications Received Timely (EHRS)		RJD: -	Statewide: 85%	APPEAL PROCESSING				6 Mth Trend				6 Mth Trend																							
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend																							
Non-Formulary by Psychiatrists		RJD: 2.6%	Statewide: 4.1%	Timely Appeals		RJD: 100%	Statewide: 94%	Claims Processed		RJD: N/A	Statewide: 99%	Specialty Teleservices		RJD: 78%	Statewide: 63%	Health Care Staff Training		RJD: N/A	Statewide: N/A	CONTINUOUS EVALUATION & IMPROVEMENT															
Non-Formulary by Medical Providers		RJD: 5.6%	Statewide: 4.2%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				6 Mth Trend																							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				YTD 15/16				YTD 14/15				Statewide																			
Total Staffing FTE	Actual: 588	Authority: 522	% of Auth: 113%	Statewide: 100%	Medical Staff	\$188	\$140	\$94	WORKLOAD PER DAY				6 Mth Trend																						
Medical FTE	18	18	102%	91%	Nursing Staff	\$767	\$668	\$501	Appointments per PCP		RJD: 12.1	Statewide: 11.8	Appointments per PCRN		RJD: 5.0	Statewide: 5.8	Encounters per Primary MH Clinician		RJD: 8.3	Statewide: 8.2	Encounters per Psychiatrist		RJD: 7.9	Statewide: 9.1											
Nursing FTE	283	209	136%	109%	Pharmacy Staff	\$67	\$58	\$41	OTHER TRENDS				6 Mth Trend																						
Pharmacy FTE	25	18	143%	115%	Dental Clinical Staff	\$86	\$93	\$87	Hospital Admissions*		RJD: 20.0	Statewide: 4.8	Emergency Department Visits*		RJD: 18	Statewide: 7	Specialty Care Referrals*		RJD: 159	Statewide: 66	Prescriptions Per Inmate		RJD: 6.2	Statewide: 2.8											
Dental Clinical FTE	22	22	100%	102%	Mental Health Clinical Staff	\$488	\$458	\$203	Diagnosics Per Inmate		RJD: 1.2	Statewide: 0.9	Appeals Received*		RJD: 63	Statewide: 32	Prison Population Capacity		RJD: 137%	Statewide: 132%															
Mental Health Clinical FTE	108	114	95%	84%	Clinical Support Staff	\$75	\$70	\$30																											
Clinical Support FTE	37	33	112%	97%	Administrative Support Staff	\$145	\$129	\$116																											
Administrative Support FTE	95	109	87%	94%	NON LABOR				YTD 15/16				YTD 14/15				Statewide																		
Total Actual FTE		Actual: 588	RJD: 100%	Statewide: 100%	Hospital	\$258	\$258	\$97																											
Civil Service FTE		470	80%	87%	Emergency Department	\$18	\$15	\$10																											
Overtime FTE		36	6.1%	5.9%	Specialty	\$69	\$72	\$29																											
Registry FTE		82	14.0%	7.2%	Medications	\$447	\$423	\$152																											
								Diagnosics	\$34	\$36	\$20																								

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

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HEALTHCARE SERVICES DASHBOARD

Pleasant Valley State Prison (PVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				6 Mth Trend				6 Mth Trend				
Medical Services		PVSP: 99%	Statewide: 88%	Asthma Care		PVSP: 99%	Statewide: 84%	Appropriate Placement High Risk Patients		PVSP: N/A	Statewide: 78%	
Dental Services		PVSP: 100%	Statewide: 97%	Therapeutic Anticoagulation		PVSP: -	Statewide: 84%	High Risk Patient Care Plan		PVSP: -	Statewide: -	
Mental Health Services		PVSP: 100%	Statewide: 89%	Diabetes Care		PVSP: 91%	Statewide: 85%	Follow-Up After MHCB/DSH Admission		PVSP: 100%	Statewide: 91%	
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				
Cancelled Due to Custody		PVSP: 0.0%	Statewide: 1.2%	End Stage Liver Disease Care		PVSP: 0%	Statewide: 89%	30-Day Community Hospital Readmission		PVSP: 0.0%	Statewide: 5.5%	
Seen as Scheduled		PVSP: 97%	Statewide: 90%	Colon Cancer Screening		PVSP: 100%	Statewide: 95%	30-Day MHCB or DSH Readmission		PVSP: 17%	Statewide: 20%	
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				
Effective Communication Provided		PVSP: 100%	Statewide: 98%	Breast Cancer Screening		PVSP: N/A	Statewide: 94%	Potentially Avoidable Hospitalizations*		PVSP: 2.5	Statewide: 10.5	
MEDICATION MANAGEMENT				AVAILABILITY OF HEALTH INFORMATION				CONTINUITY OF CLINICIANS & SERVICES				
Non-EHRS Institutions - MAPIP				6 Mth Trend				6 Mth Trend				
Medication Continuity-Transfer		PVSP: 98%	Statewide: 76%	All Documents		PVSP: 94%	Statewide: 80%	Primary Care Provider (PCP)		PVSP: 95%	Statewide: 88%	
Medication Non-Adherence Counseling		PVSP: 100%	Statewide: 85%	Specialty Notes		PVSP: 87%	Statewide: 93%	Mental Health Primary Clinician		PVSP: N/A	Statewide: 81%	
Medication Administration		PVSP: 100%	Statewide: 95%	Community Hospital Records		PVSP: 100%	Statewide: 98%	Psychiatrist		PVSP: N/A	Statewide: 84%	
EHRS Institutions - Med Administration				6 Mth Trend				6 Mth Trend				
All Medications Received Timely (EHRS)		PVSP: -	Statewide: 85%	Scanning Accuracy		PVSP: 100%	Statewide: 99%	RESOURCE MANAGEMENT				
FORMULARY MANAGEMENT				APPEAL PROCESSING				6 Mth Trend				
Non-Formulary by Psychiatrists		PVSP: 0.6%	Statewide: 4.1%	Timely Appeals		PVSP: 100%	Statewide: 94%	Claims Processed		PVSP: N/A	Statewide: 99%	
Non-Formulary by Medical Providers		PVSP: 1.6%	Statewide: 4.2%	MAJOR COSTS PER INMATE PER MONTH**				Specialty Teleservices		PVSP: 61%	Statewide: 63%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide		YTD 15/16	YTD 14/15	Statewide	6 Mth Trend			
Total Staffing FTE	231	255	91%	100%	Medical Staff	\$69	\$66	\$94	QM & Patient Safety Program		PVSP: -	Statewide: -
Medical FTE	8	9	90%	91%	Nursing Staff	\$303	\$300	\$501	Health Care Index		PVSP: -	Statewide: -
Nursing FTE	100	108	93%	109%	Pharmacy Staff	\$22	\$24	\$41	WORKLOAD PER DAY			
Pharmacy FTE	8	8	96%	115%	Dental Clinical Staff	\$81	\$83	\$87	Appointments per PCP		PVSP: 15.6	Statewide: 11.8
Dental Clinical FTE	23	21	110%	102%	Mental Health Clinical Staff	\$118	\$124	\$203	Appointments per PCRN		PVSP: 5.4	Statewide: 5.8
Mental Health Clinical FTE	26	34	75%	84%	Clinical Support Staff	\$14	\$17	\$30	Encounters per Primary MH Clinician		PVSP: 5.6	Statewide: 8.2
Clinical Support FTE	6	6	101%	97%	Administrative Support Staff	\$100	\$101	\$116	Encounters per Psychiatrist		PVSP: 10.0	Statewide: 9.1
Administrative Support FTE	61	69	88%	94%	NON LABOR				OTHER TRENDS			
	6 Mth Trend	Actual	PVSP	Statewide		YTD 15/16	YTD 14/15	Statewide	6 Mth Trend			
Total Actual FTE		231	100%	100%	Hospital	\$16	\$25	\$97	Hospital Admissions*		PVSP: 1.5	Statewide: 4.8
Civil Service FTE		219	95%	87%	Emergency Department	\$4	\$5	\$10	Emergency Department Visits*		PVSP: 3	Statewide: 7
Overtime FTE		6	2.4%	5.9%	Specialty	\$12	\$13	\$29	Specialty Care Referrals*		PVSP: 37	Statewide: 66
Registry FTE		7	3.0%	7.2%	Medications	\$51	\$44	\$152	Prescriptions Per Inmate		PVSP: 1.5	Statewide: 2.8
					Diagnostics	\$8	\$9	\$20	Diagnostics Per Inmate		PVSP: 0.4	Statewide: 0.9
									Appeals Received*		PVSP: 12	Statewide: 32
									Prison Population Capacity		PVSP: 139%	Statewide: 132%

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Mule Creek State Prison (MCSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT								
ACCESS				6 Mth Trend				6 Mth Trend				6 Mth Trend				
		MCSP	Statewide			MCSP	Statewide			MCSP	Statewide			MCSP	Statewide	
Medical Services		81%	88%	Asthma Care		91%	84%	Appropriate Placement High Risk Patients		N/A	78%					
Dental Services		99%	97%	Therapeutic Anticoagulation		74%	84%	High Risk Patient Care Plan								
Mental Health Services		89%	89%	Diabetes Care		85%	85%	Follow-Up After MHCB/DSH Admission		93%	91%					
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Cancelled Due to Custody		0.4%	1.2%	End Stage Liver Disease Care		92%	89%	30-Day Community Hospital Readmission		6.4%	5.5%					
Seen as Scheduled		91%	90%	Colon Cancer Screening		94%	95%	30-Day MHCB or DSH Readmission		9%	20%					
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Effective Communication Provided		99%	98%	Breast Cancer Screening		N/A	94%	Potentially Avoidable Hospitalizations*		21.1	10.5					
MEDICATION MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-EHRS Institutions - MAPIP								6 Mth Trend				6 Mth Trend				
Medication Continuity-Transfer		44%	76%	All Documents		80%	80%	Primary Care Provider (PCP)		92%	88%					
Medication Non-Adherence Counseling		62%	85%	Specialty Notes		99%	93%	Mental Health Primary Clinician		78%	81%					
Medication Administration		99%	95%	Community Hospital Records		96%	98%	Psychiatrist		80%	84%					
EHRS Institutions - Med Administration								6 Mth Trend				6 Mth Trend				
All Medications Received Timely (EHRS)		-	85%	Scanning Accuracy		97%	99%	Claims Processed		N/A	99%					
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		4.3%	4.1%	APPEAL PROCESSING				6 Mth Trend				6 Mth Trend				
Non-Formulary by Medical Providers		6.8%	4.2%	Timely Appeals		100%	94%	Specialty Teleservices		64%	63%					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Staffing FTE	478	475	101%	100%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Medical FTE	14	18	76%	91%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Nursing FTE	198	193	103%	109%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Pharmacy FTE	17	15	117%	115%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Dental Clinical FTE	24	20	119%	102%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Mental Health Clinical FTE	95	96	99%	84%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Clinical Support FTE	33	29	116%	97%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Administrative Support FTE	97	104	93%	94%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		478	100%	100%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Civil Service FTE		417	87%	87%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Overtime FTE		20	4.1%	5.9%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
Registry FTE		41	8.7%	7.2%	6 Mth Trend				6 Mth Trend				6 Mth Trend			
LABOR				YTD 15/16				YTD 14/15				Statewide				
Medical Staff				\$98	\$101	\$94										
Nursing Staff				\$548	\$474	\$501										
Pharmacy Staff				\$49	\$35	\$41										
Dental Clinical Staff				\$96	\$82	\$87										
Mental Health Clinical Staff				\$405	\$348	\$203										
Clinical Support Staff				\$72	\$47	\$30										
Administrative Support Staff				\$167	\$144	\$116										
NON LABOR				YTD 15/16				YTD 14/15				Statewide				
Hospital				\$239	\$218	\$97										
Emergency Department				\$16	\$12	\$10										
Specialty				\$57	\$49	\$29										
Medications				\$461	\$523	\$152										
Diagnostics				\$31	\$28	\$20										
MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				6 Mth Trend				6 Mth Trend				
LABOR								6 Mth Trend				6 Mth Trend				
NON LABOR								6 Mth Trend				6 Mth Trend				
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LABOR								6 Mth Trend				6 Mth Trend				
NON LABOR																

HEALTHCARE SERVICES DASHBOARD

Ironwood State Prison (ISP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
					ISP					ISP					ISP				
					Statewide					Statewide					Statewide				
Medical Services										97%					84%				
Dental Services										97%					84%				
Mental Health Services										100%					85%				
APPTS COMPLETED AS SCHEDULED																			
Cancelled Due to Custody										0.8%					1.2%				
Seen as Scheduled										89%					90%				
EFFECTIVE COMMUNICATION																			
Effective Communication Provided										100%					98%				
ASTHMA CARE																			
Asthma Care										97%					84%				
THERAPEUTIC ANTICOAGULATION																			
Therapeutic Anticoagulation										-					84%				
DIABETES CARE																			
Diabetes Care										86%					85%				
END STAGE LIVER DISEASE CARE																			
End Stage Liver Disease Care										100%					89%				
COLON CANCER SCREENING																			
Colon Cancer Screening										98%					95%				
BREAST CANCER SCREENING																			
Breast Cancer Screening										N/A					94%				
DIAGNOSTIC MONITORING																			
Diagnostic Monitoring										-					89%				
UTILIZATION SPECIALTY SERVICES																			
Utilization Specialty Services										100%					91%				
POLYPHARMACY MEDICATION REVIEW																			
Polypharmacy Medication Review										92%					82%				
APPROPRIATE PLACEMENT HIGH RISK PATIENTS																			
Appropriate Placement High Risk Patients										N/A					78%				
HIGH RISK PATIENT CARE PLAN																			
High Risk Patient Care Plan										-					91%				
FOLLOW-UP AFTER MHCB/DSH ADMISSION																			
Follow-Up After MHCB/DSH Admission										-					5.5%				
30-DAY COMMUNITY HOSPITAL READMISSION																			
30-Day Community Hospital Readmission										1.3%					20%				
30-DAY MHCB OR DSH READMISSION																			
30-Day MHCB or DSH Readmission										-					10.5				
POTENTIALLY AVOIDABLE HOSPITALIZATIONS*																			
Potentially Avoidable Hospitalizations*										8.0					10.5				
CONTINUITY OF CLINICIANS & SERVICES																			
6 Mth Trend																			
ISP																			
Statewide																			
Primary Care Provider (PCP)																			
96%																			
88%																			
Mental Health Primary Clinician																			
N/A																			
81%																			
Psychiatrist																			
N/A																			
84%																			
RESOURCE MANAGEMENT																			
6 Mth Trend																			
ISP																			
Statewide																			
Claims Processed																			
N/A																			
99%																			
Specialty Teleservices																			
83%																			
63%																			
Health Care Staff Training																			
-																			
-																			
CONTINUOUS EVALUATION & IMPROVEMENT																			
6 Mth Trend																			
ISP																			
Statewide																			
QM & Patient Safety Program																			
-																			
-																			
Health Care Index																			
-																			
-																			
WORKLOAD PER DAY																			
6 Mth Trend																			
ISP																			
Statewide																			
Appointments per PCP																			
10.6																			
11.8																			
Appointments per PCRN																			
6.3																			
5.8																			
Encounters per Primary MH Clinician																			
3.0																			
8.2																			
Encounters per Psychiatrist																			
4.0																			
9.1																			
OTHER TRENDS																			
6 Mth Trend																			
ISP																			
Statewide																			
Hospital Admissions*																			
2.2																			
4.8																			
Emergency Department Visits*																			
6																			
7																			
Specialty Care Referrals*																			
51																			
66																			
Prescriptions Per Inmate																			
1.3																			
2.8																			
Diagnostics Per Inmate																			
0.2																			
0.9																			
Appeals Received*																			
11																			
32																			
Prison Population Capacity																			
144%																			
132%																			

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Correctional Training Facility (CTF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				6 Mth Trend				6 Mth Trend				
Medical Services		CTF: 93%	Statewide: 88%	Asthma Care		CTF: 93%	Statewide: 84%	Appropriate Placement High Risk Patients		CTF: N/A	Statewide: 78%	
Dental Services		CTF: 100%	Statewide: 97%	Therapeutic Anticoagulation		CTF: 100%	Statewide: 84%	High Risk Patient Care Plan				
Mental Health Services		CTF: 96%	Statewide: 89%	Diabetes Care		CTF: 86%	Statewide: 85%	Follow-Up After MHCB/DSH Admission		CTF: -	Statewide: 91%	
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				
Cancelled Due to Custody		CTF: 0.4%	Statewide: 1.2%	End Stage Liver Disease Care		CTF: 85%	Statewide: 89%	30-Day Community Hospital Readmission		CTF: 1.1%	Statewide: 5.5%	
Seen as Scheduled		CTF: 92%	Statewide: 90%	Colon Cancer Screening		CTF: 100%	Statewide: 95%	30-Day MHCB or DSH Readmission		CTF: -	Statewide: 20%	
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				
Effective Communication Provided		CTF: 99%	Statewide: 98%	Breast Cancer Screening		CTF: N/A	Statewide: 94%	Potentially Avoidable Hospitalizations*		CTF: 2.3	Statewide: 10.5	
MEDICATION MANAGEMENT				AVAILABILITY OF HEALTH INFORMATION				CONTINUITY OF CLINICIANS & SERVICES				
Non-EHRS Institutions - MAPIP				6 Mth Trend				6 Mth Trend				
Medication Continuity-Transfer		CTF: -	Statewide: 76%	All Documents		CTF: 89%	Statewide: 80%	Primary Care Provider (PCP)		CTF: 92%	Statewide: 88%	
Medication Non-Adherence Counseling		CTF: -	Statewide: 85%	Specialty Notes		CTF: 97%	Statewide: 93%	Mental Health Primary Clinician		CTF: N/A	Statewide: 81%	
Medication Administration		CTF: -	Statewide: 95%	Community Hospital Records		CTF: 88%	Statewide: 98%	Psychiatrist		CTF: N/A	Statewide: 84%	
EHRS Institutions - Med Administration				6 Mth Trend				RESOURCE MANAGEMENT				
All Medications Received Timely (EHRS)		CTF: -	Statewide: 85%	Scanning Accuracy		CTF: 99%	Statewide: 99%	Claims Processed		CTF: N/A	Statewide: 99%	
FORMULARY MANAGEMENT				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Non-Formulary by Psychiatrists		CTF: 1.4%	Statewide: 4.1%	Timely Appeals		CTF: 100%	Statewide: 94%	Specialty Teleservices		CTF: 49%	Statewide: 63%	
Non-Formulary by Medical Providers		CTF: 1.4%	Statewide: 4.2%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	YTD 15/16	YTD 14/15	Statewide	6 Mth Trend				
Total Staffing FTE	300	282	106%	100%	Medical Staff	\$69	\$68	\$94				
Medical FTE	13	14	99%	91%	Nursing Staff	\$244	\$260	\$501				
Nursing FTE	124	105	118%	109%	Pharmacy Staff	\$31	\$31	\$41				
Pharmacy FTE	21	17	126%	115%	Dental Clinical Staff	\$72	\$78	\$87				
Dental Clinical FTE	27	26	104%	102%	Mental Health Clinical Staff	\$85	\$74	\$203				
Mental Health Clinical FTE	30	39	77%	84%	Clinical Support Staff	\$8	\$8	\$30				
Clinical Support FTE	8	7	120%	97%	Administrative Support Staff	\$80	\$74	\$116				
Administrative Support FTE	77	76	102%	94%	NON LABOR				6 Mth Trend			
	Actual	CTF	Statewide	YTD 15/16	YTD 14/15	Statewide	6 Mth Trend					
Total Actual FTE	300	100%	100%	Hospital	\$47	\$72	\$97					
Civil Service FTE	259	87%	87%	Emergency Department	\$6	\$5	\$10					
Overtime FTE	16	5.3%	5.9%	Specialty	\$23	\$21	\$29					
Registry FTE	24	8.2%	7.2%	Medications	\$130	\$99	\$152					
				Diagnostics	\$12	\$12	\$20					

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Institution for Men (CIM)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				6 Mth Trend				6 Mth Trend				
Medical Services		CIM	Statewide	Asthma Care		CIM	Statewide	Appropriate Placement High Risk Patients		CIM	Statewide	
Dental Services		95%	88%	Therapeutic Anticoagulation		95%	84%	High Risk Patient Care Plan		N/A	78%	
Mental Health Services		96%	97%	Diabetes Care		87%	84%	Follow-Up After MHCB/DSH Admission		91%	91%	
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				
Cancelled Due to Custody		2.0%	1.2%	End Stage Liver Disease Care		89%	85%	30-Day Community Hospital Readmission		9.0%	5.5%	
Seen as Scheduled		94%	90%	Colon Cancer Screening		96%	89%	30-Day MHCB or DSH Readmission		31%	20%	
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				
Effective Communication Provided		97%	98%	Breast Cancer Screening		N/A	94%	Potentially Avoidable Hospitalizations*		29.4	10.5	
MEDICATION MANAGEMENT				6 Mth Trend				6 Mth Trend				
Non-EHRS Institutions - MAPIP				6 Mth Trend				6 Mth Trend				
Medication Continuity-Transfer		84%	76%	Diagnostic Monitoring		94%	89%	CONTINUITY OF CLINICIANS & SERVICES				
Medication Non-Adherence Counseling		98%	85%	Utilization Specialty Services		96%	91%	Primary Care Provider (PCP)		96%	88%	
Medication Administration		84%	95%	Polypharmacy Medication Review		100%	82%	Mental Health Primary Clinician		100%	81%	
EHRS Institutions - Med Administration				6 Mth Trend				6 Mth Trend				
All Medications Received Timely (EHRS)		-	85%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		1.3%	4.1%	6 Mth Trend				6 Mth Trend				
Non-Formulary by Medical Providers		3.3%	4.2%	6 Mth Trend				6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	6 Mth Trend				6 Mth Trend			
Medical FTE	499	458	109%	100%	6 Mth Trend				6 Mth Trend			
Nursing FTE	22	23	98%	91%	6 Mth Trend				6 Mth Trend			
Pharmacy FTE	244	204	120%	109%	6 Mth Trend				6 Mth Trend			
Dental Clinical FTE	21	20	107%	115%	6 Mth Trend				6 Mth Trend			
Mental Health Clinical FTE	25	26	95%	102%	6 Mth Trend				6 Mth Trend			
Clinical Support FTE	69	68	102%	84%	6 Mth Trend				6 Mth Trend			
Administrative Support FTE	20	19	109%	97%	6 Mth Trend				6 Mth Trend			
Administrative Support FTE	97	99	98%	94%	6 Mth Trend				6 Mth Trend			
Total Actual FTE		499	100%	100%	6 Mth Trend				6 Mth Trend			
Civil Service FTE		455	91%	87%	6 Mth Trend				6 Mth Trend			
Overtime FTE		24	4.8%	5.9%	6 Mth Trend				6 Mth Trend			
Registry FTE		20	4.1%	7.2%	6 Mth Trend				6 Mth Trend			
LABOR				6 Mth Trend				6 Mth Trend				
Medical Staff	YTD 15/16	YTD 14/15	Statewide		6 Mth Trend				6 Mth Trend			
Nursing Staff	\$177	\$140	\$94		6 Mth Trend				6 Mth Trend			
Pharmacy Staff	\$671	\$538	\$501		6 Mth Trend				6 Mth Trend			
Dental Clinical Staff	\$56	\$55	\$41		6 Mth Trend				6 Mth Trend			
Mental Health Clinical Staff	\$98	\$82	\$87		6 Mth Trend				6 Mth Trend			
Clinical Support Staff	\$292	\$227	\$203		6 Mth Trend				6 Mth Trend			
Administrative Support Staff	\$40	\$33	\$30		6 Mth Trend				6 Mth Trend			
Administrative Support Staff	\$163	\$128	\$116		6 Mth Trend				6 Mth Trend			
NON LABOR				6 Mth Trend				6 Mth Trend				
Hospital	YTD 15/16	YTD 14/15	Statewide		6 Mth Trend				6 Mth Trend			
Emergency Department	\$250	\$202	\$97		6 Mth Trend				6 Mth Trend			
Specialty	\$8	\$5	\$10		6 Mth Trend				6 Mth Trend			
Medications	\$44	\$38	\$29		6 Mth Trend				6 Mth Trend			
Diagnostics	\$496	\$368	\$152		6 Mth Trend				6 Mth Trend			
Diagnostics	\$48	\$41	\$20		6 Mth Trend				6 Mth Trend			
MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				6 Mth Trend				
LABOR				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
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Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
YTD 15/16				6 Mth Trend				6 Mth Trend				
YTD 14/15				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend								

HEALTHCARE SERVICES DASHBOARD

Calipatria State Prison (CAL)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT								
ACCESS				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Medical Services		CAL	Statewide	Asthma Care		CAL	Statewide	Appropriate Placement High Risk Patients		CAL	Statewide	High Risk Patient Care Plan		CAL	Statewide	
Dental Services		90%	88%	Therapeutic Anticoagulation		-	84%	Follow-Up After MHCB/DSH Admission		-	91%	30-Day Community Hospital Readmission		0.0%	5.5%	
Mental Health Services		98%	97%	Diabetes Care		71%	85%	30-Day MHCB or DSH Readmission		-	20%	Potentially Avoidable Hospitalizations*		5.8	10.5	
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Cancelled Due to Custody		0.3%	1.2%	End Stage Liver Disease Care		22%	89%	Continuity of Clinicians & Services		86%	88%	Primary Care Provider (PCP)		86%	88%	
Seen as Scheduled		93%	90%	Colon Cancer Screening		99%	95%	Mental Health Primary Clinician		N/A	81%	Psychiatrist		N/A	84%	
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Effective Communication Provided		98%	98%	Breast Cancer Screening		N/A	94%	Resource Management		88%	63%	Claims Processed		N/A	99%	
MEDICATION MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-EHRS Institutions - MAPIP				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Medication Continuity-Transfer		100%	76%	Community Hospital Records		100%	98%	Continuity of Clinicians & Services		88%	63%	Specialty Teleservices		88%	63%	
Medication Non-Adherence Counseling		-	85%	Scanning Accuracy		100%	99%	Health Care Staff Training				Health Care Index				
Medication Administration		100%	95%	APPEAL PROCESSING				6 Mth Trend				6 Mth Trend				
EHRS Institutions - Med Administration				6 Mth Trend				6 Mth Trend				6 Mth Trend				
All Medications Received Timely (EHRS)		-	85%	Timely Appeals		100%	94%	Continuous Evaluation & Improvement				QM & Patient Safety Program				
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		-	4.1%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				6 Mth Trend				
Non-Formulary by Medical Providers		1.7%	4.2%	LABOR				6 Mth Trend				6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Total Staffing FTE		188	100%	Medical Staff		\$60	\$56	\$94	Workload Per Day		13.0	11.8	Appointments per PCP		13.0	11.8
Medical FTE		9	114%	Nursing Staff		\$235	\$226	\$501	Appointments per PCRN		5.7	5.8	Appointments per PCRN		5.7	5.8
Nursing FTE		84	114%	Pharmacy Staff		\$15	\$15	\$41	Encounters per Primary MH Clinician		3.9	8.2	Encounters per Primary MH Clinician		3.9	8.2
Pharmacy FTE		5	102%	Dental Clinical Staff		\$84	\$78	\$87	Encounters per Psychiatrist		3.2	9.1	Encounters per Psychiatrist		3.2	9.1
Dental Clinical FTE		23	110%	Mental Health Clinical Staff		\$32	\$30	\$203	OTHER TRENDS				6 Mth Trend			
Mental Health Clinical FTE		8	100%	Clinical Support Staff		\$6	\$7	\$30	Hospital Admissions*		1.8	4.8	Hospital Admissions*		1.8	4.8
Clinical Support FTE		3	95%	Administrative Support Staff		\$83	\$84	\$116	Emergency Department Visits*		5	7	Emergency Department Visits*		5	7
Administrative Support FTE		56	95%	NON LABOR				6 Mth Trend				6 Mth Trend				
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Total Actual FTE		188	100%	Hospital		\$28	\$28	\$97	Specialty Care Referrals*		58	66	Specialty Care Referrals*		58	66
Civil Service FTE		172	91%	Emergency Department		\$6	\$8	\$10	Prescriptions Per Inmate		1.2	2.8	Prescriptions Per Inmate		1.2	2.8
Overtime FTE		5	2.7%	Specialty		\$18	\$20	\$29	Diagnosics Per Inmate		0.3	0.9	Diagnosics Per Inmate		0.3	0.9
Registry FTE		11	5.9%	Medications		\$27	\$33	\$152	Appeals Received*		6	32	Appeals Received*		6	32
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Total Authority FTE		178	106%	Diagnosics		\$10	\$11	\$20	Prison Population Capacity		164%	132%	Prison Population Capacity		164%	132%
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Total % of Auth		106%	100%													
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend				
Total Statewide FTE		188	100%													

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California City Correctional Facility (CAC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					6 Mth Trend					6 Mth Trend				
Medical Services		CAC	Statewide	Asthma Care		CAC	Statewide	Appropriate Placement High Risk Patients		CAC	Statewide			
Dental Services		96%	88%	Therapeutic Anticoagulation		94%	84%	High Risk Patient Care Plan		N/A	78%			
Mental Health Services		97%	97%	Diabetes Care		-	84%	Follow-Up After MHCB/DSH Admission		-	91%			
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		0.0%	1.2%	End Stage Liver Disease Care		91%	85%	30-Day Community Hospital Readmission		2.0%	5.5%			
Seen as Scheduled		95%	90%	Colon Cancer Screening		100%	89%	30-Day MHCB or DSH Readmission		-	20%			
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		100%	98%	Breast Cancer Screening		N/A	94%	Potentially Avoidable Hospitalizations*		1.1	10.5			
MEDICATION MANAGEMENT					AVAILABILITY OF HEALTH INFORMATION					CONTINUITY OF CLINICIANS & SERVICES				
Non-EHRS Institutions - MAPIP					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		-	76%	All Documents		95%	80%	Primary Care Provider (PCP)		95%	88%			
Medication Non-Adherence Counseling		-	85%	Specialty Notes		96%	93%	Mental Health Primary Clinician		N/A	81%			
Medication Administration		-	95%	Community Hospital Records		100%	98%	Psychiatrist		N/A	84%			
EHRS Institutions - Med Administration					6 Mth Trend					6 Mth Trend				
All Medications Received Timely (EHRS)		-	85%	Scanning Accuracy		-	99%	RESOURCE MANAGEMENT						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	4.1%	APPEAL PROCESSING					6 Mth Trend					
Non-Formulary by Medical Providers		2.1%	4.2%	Timely Appeals		100%	94%	Claims Processed		N/A	99%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					MAJOR COSTS PER INMATE PER MONTH**					CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide	LABOR					6 Mth Trend				
Total Staffing FTE	125	134	93%	100%	Medical Staff	YTD 15/16	YTD 14/15	Statewide	QM & Patient Safety Program					
Medical FTE	6	7	91%	91%	Nursing Staff	\$99	\$64	\$94	Health Care Index					
Nursing FTE	58	67	87%	109%	Pharmacy Staff	\$307	\$249	\$501	WORKLOAD PER DAY					
Pharmacy FTE	7	7	100%	115%	Dental Clinical Staff	\$33	\$21	\$41	Appointments per PCP		18.5	11.8		
Dental Clinical FTE	13	10	129%	102%	Mental Health Clinical Staff	\$88	\$72	\$87	Appointments per PCRN		4.7	5.8		
Mental Health Clinical FTE	2	2	100%	84%	Clinical Support Staff	\$11	\$8	\$203	Encounters per Primary MH Clinician		1.4	8.2		
Clinical Support FTE	3	4	63%	97%	Administrative Support Staff	\$11	\$9	\$30	Encounters per Psychiatrist		-	9.1		
Administrative Support FTE	36	38	96%	94%	NON LABOR					OTHER TRENDS				
6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		125	100%	100%	Hospital	YTD 15/16	YTD 14/15	Statewide	Hospital Admissions*		0.5	4.8		
Civil Service FTE		118	95%	87%	Emergency Department	\$19	\$19	\$97	Emergency Department Visits*		3	7		
Overtime FTE		5	3.9%	5.9%	Specialty	\$4	\$5	\$10	Specialty Care Referrals*		48	66		
Registry FTE		1	1.1%	7.2%	Medications	\$20	\$14	\$29	Prescriptions Per Inmate		1.8	2.8		
					Diagnosics	\$4	\$4	\$152	Diagnosics Per Inmate		0.8	0.9		
						\$13	\$12	\$20	Appeals Received*		11	32		
									Prison Population Capacity		-	132%		

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

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