

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

A MONTHLY REPORT THAT:

- ✓ Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- ✓ Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- ✓ Helps the organization regularly assess progress in meeting annual performance objectives.
- ✓ Helps health care executives and managers identify areas that may need improvement.

Click the icons below for more information:

Statewide Dashboard



Statewide
performance trends

Institution Comparison



Compare performance
for all institutions

Glossary



Detailed specifications
for Dashboard measures

INSTITUTION MENU

Select an institution below for more information:

Avenal State Prison (ASP)	High Desert State Prison (HDSP)
California City Correctional Facility (CAC)	Ironwood State Prison (ISP)
Calipatria State Prison (CAL)	Kern Valley State Prison (KVSP)
California Correctional Center (CCC)	California State Prison, Los Angeles County (LAC)
California Correctional Institution (CCI)	Mule Creek State Prison (MCSP)
Central California Women's Facility (CCWF)	North Kern State Prison (NKSP)
Centinela State Prison (CEN)	Pelican Bay State Prison (PBSP)
California Health Care Facility (CHCF)	Pleasant Valley State Prison (PVSP)
California Institution for Men (CIM)	R. J. Donovan Correctional Facility (RJD)
California Institution for Women (CIW)	California State Prison, Sacramento (SAC)
California Men's Colony (CMC)	California Substance Abuse Treatment Facility (SATF)
California Medical Facility (CMF)	Sierra Conservation Center (SCC)
California State Prison, Corcoran (COR)	California State Prison, Solano (SOL)
California Rehabilitation Center (CRC)	San Quentin State Prison (SQ)
Correctional Training Facility (CTF)	Salinas Valley State Prison (SVSP)
Chuckawalla Valley State Prison (CVSP)	Valley State Prison (VSP)
Deuel Vocational Institution (DVI)	Wasco State Prison (WSP)
Folsom State Prison (FSP)	



The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and the data have not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTHCARE SERVICES DASHBOARD

Statewide

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																															
ACCESS Medical Services: 91% Dental Services: 96% Mental Health Services: 89% APPTS COMPLETED AS SCHEDULED Cancelled Due to Custody: 1.4% Seen as Scheduled: 89% EFFECTIVE COMMUNICATION Effective Communication Provided: 98%				Asthma Care: 82% Therapeutic Anticoagulation: 84% Diabetes Care: 83% End Stage Liver Disease Care: 87% Colon Cancer Screening: 98% Breast Cancer Screening: 98% Diagnostic Monitoring: 91% Utilization Specialty Services: 93% Polypharmacy Medication Review: 72%				Appropriate Placement High Risk Patients: 76% High Risk Patient Care Plan: [Trend] Follow-Up After MHCB/DSH Admission: 93% 30-Day Community Hospital Readmission: 6.4% 30-Day MHCB or DSH Readmission: 22% Potentially Avoidable Hospitalizations*: 10.3																																																																															
MEDICATION MANAGEMENT MAPIP Medication Continuity-Transfer: 86% Medication Non-Adherence Counseling: 84% Medication Administration: 89% FORMULARY MANAGEMENT Non-Formulary by Psychiatrists: 3.4% Non-Formulary by Medical Providers: 3.9%				AVAILABILITY OF HEALTH INFORMATION Non-Dictated Documents: 77% Specialty Notes: 88% Community Hospital Records: 84% Scanning Accuracy: 98%				CONTINUITY OF CLINICIANS & SERVICES Primary Care Provider (PCP): 88% Mental Health Primary Clinician: 81% Psychiatrist: 82%																																																																															
STAFFING IN FULL TIME EQUIVALENTS (FTE) <table border="1"> <thead> <tr> <th></th> <th>Actual</th> <th>Authority</th> <th>% of Auth</th> </tr> </thead> <tbody> <tr><td>Total Staffing FTE</td><td>13,389</td><td>14,444</td><td>93%</td></tr> <tr><td>Medical FTE</td><td>449</td><td>476</td><td>94%</td></tr> <tr><td>Nursing FTE</td><td>5,833</td><td>6,039</td><td>97%</td></tr> <tr><td>Pharmacy FTE</td><td>536</td><td>500</td><td>107%</td></tr> <tr><td>Dental Clinical FTE</td><td>818</td><td>814</td><td>100%</td></tr> <tr><td>Mental Health Clinical FTE</td><td>1,661</td><td>1,980</td><td>84%</td></tr> <tr><td>Clinical Support FTE</td><td>439</td><td>498</td><td>88%</td></tr> <tr><td>Administrative Support FTE</td><td>3,652</td><td>4,136</td><td>88%</td></tr> </tbody> </table>					Actual	Authority	% of Auth	Total Staffing FTE	13,389	14,444	93%	Medical FTE	449	476	94%	Nursing FTE	5,833	6,039	97%	Pharmacy FTE	536	500	107%	Dental Clinical FTE	818	814	100%	Mental Health Clinical FTE	1,661	1,980	84%	Clinical Support FTE	439	498	88%	Administrative Support FTE	3,652	4,136	88%	APPEAL PROCESSING Timely Appeals: 98%				RESOURCE MANAGEMENT Claims Processed: 100% Specialty Teleservices: 63% Health Care Staff Training: [Trend]																																											
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				WORKLOAD PER DAY Appointments per PCP: 12.1 Appointments per PCRN: 6.4 Encounters per Primary MH Clinician: 9.0 Encounters per Psychiatrist: 9.1																																																																																			
				OTHER TRENDS Hospital Admissions*: 4.6 Emergency Department Visits*: 6 Specialty Care Referrals*: 69 Prescriptions Per Inmate: 3.5 Diagnostics Per Inmate: 0.9 Appeals Received*: 35 Prison Population Capacity: 132%																																																																																			

* Rate Per 1,000 Inmates

DASHBOARD COMPARISON

October 2015

All Institutions

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Scheduling & Access to Care	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	
Medical Services	91%	96%	98%	91%	93%	94%	97%	92%	89%	97%	90%	93%	90%	98%	95%	98%	88%	95%	99%	86%	90%	98%	84%	
RN FTF Triage 1 Day	96%	100%	100%	97%	100%	100%	98%	99%	97%	100%	92%	100%	100%	100%	93%	99%	99%	97%	99%	99%	93%	98%	98%	
PCP Urgent Referrals 1 Day	97%	100%	100%	100%	100%	100%	100%	-	86%	99%	93%	-	100%	100%	100%	100%	-	-	100%	83%	83%	100%	-	
PCP Routine Referrals 14 Days	85%	96%	96%	84%	94%	97%	97%	65%	97%	95%	100%	84%	99%	92%	98%	99%	95%	98%	99%	72%	88%	98%	73%	
Chronic Care as Ordered	85%	94%	98%	87%	85%	95%	92%	77%	92%	94%	78%	81%	98%	91%	95%	99%	85%	90%	97%	81%	82%	96%	75%	
High Priority Specialty 14 Days	81%	91%	96%	80%	94%	59%	96%	100%	63%	90%	76%	91%	55%	100%	91%	90%	60%	100%	100%	77%	83%	100%	77%	
Routine Specialty 90 Days	94%	96%	96%	83%	92%	96%	95%	99%	93%	95%	96%	96%	96%	100%	92%	97%	97%	96%	96%	93%	94%	99%	89%	
Return from HLOC 5 Days	92%	92%	100%	88%	97%	100%	100%	100%	88%	99%	94%	93%	100%	100%	100%	100%	78%	89%	100%	96%	93%	100%	76%	
Laboratory Services as Ordered	95%	97%	100%	100%	77%	99%	99%	100%	91%	97%	86%	97%	94%	100%	92%	96%	96%	96%	96%	80%	98%	97%	90%	
Radiology Services as Ordered	97%	100%	100%	99%	100%	100%	99%	98%	96%	100%	94%	100%	65%	100%	-	100%	95%	93%	99%	97%	97%	98%	98%	
Dental Services	96%	97%	95%	98%	99%	100%	98%	100%	98%	94%	99%	99%	93%	100%	98%	99%	99%	98%	99%	99%	99%	77%	100%	98%
7362 Triage 3 or 10 Days	98%	99%	97%	98%	98%	100%	97%	100%	98%	96%	98%	97%	99%	100%	98%	98%	100%	99%	99%	100%	95%	100%	97%	
Treatment within Timeframes	98%	93%	92%	99%	100%	100%	96%	100%	99%	99%	99%	99%	97%	99%	99%	100%	99%	99%	99%	100%	68%	100%	99%	
RC Screening 60 Days	92%	-	-	-	-	-	97%	-	-	100%	-	-	-	-	-	-	-	100%	-	-	-	-	-	
Patient Requested Exam 90 Days	96%	95%	89%	95%	98%	99%	100%	99%	98%	99%	100%	99%	79%	99%	97%	99%	99%	97%	99%	100%	44%	100%	99%	
Notice of Exam 50 Y.O. or Chronic Care	96%	100%	100%	100%	100%	100%	100%	100%	99%	75%	98%	98%	98%	100%	100%	100%	100%	96%	100%	98%	100%	100%	98%	
Mental Health Services	89%	100%	98%	100%	97%	99%	96%	100%	93%	94%	77%	99%	94%	71%	98%	96%	99%	95%	95%	93%	98%	84%	94%	
Referral Timeframes	86%	99%	96%	100%	97%	98%	93%	99%	94%	89%	52%	98%	94%	75%	96%	97%	99%	93%	90%	87%	97%	56%	90%	
EOP Structured Treatment	86%	N/A	N/A	N/A	N/A	N/A	97%	N/A	87%	93%	92%	99%	91%	55%	N/A	N/A	N/A	97%	N/A	N/A	N/A	100%	94%	
Contact Timeframes	95%	100%	100%	100%	-	100%	97%	100%	98%	99%	86%	99%	98%	85%	100%	94%	100%	97%	99%	99%	100%	97%	99%	
Primary Clinician Contact Timeframes	96%	100%	100%	100%	-	99%	96%	100%	97%	99%	91%	99%	98%	77%	99%	88%	100%	94%	99%	99%	99%	98%	99%	
Psychiatrist Contact Timeframes	92%	100%	-	100%	-	100%	99%	100%	96%	98%	69%	98%	95%	91%	100%	100%	100%	99%	99%	98%	100%	93%	98%	
IDTT Contact Timeframes	98%	100%	100%	100%	-	100%	96%	100%	99%	100%	97%	99%	100%	86%	100%	95%	100%	97%	100%	99%	100%	100%	100%	
Cancelled Due to Custody	1.4%	0.0%	2.2%	0.4%	0.1%	0.5%	0.9%	0.0%	0.2%	0.4%	1.2%	0.7%	0.6%	6.7%	0.3%	0.2%	0.3%	0.4%	0.4%	0.4%	1.0%	1.4%	1.8%	
Medical Services	0.6%	0.1%	0.3%	0.4%	0.0%	0.5%	1.0%	0.0%	0.3%	0.5%	0.5%	0.5%	0.2%	1.2%	0.1%	0.1%	0.1%	0.7%	0.2%	1.0%	0.6%	1.0%	0.7%	
Mental Health Services	2.7%	0.0%	6.3%	0.0%	0.0%	0.3%	0.7%	0.0%	0.2%	0.2%	0.7%	0.4%	0.2%	18.2%	0.4%	0.1%	0.5%	0.1%	1.1%	0.0%	0.2%	0.4%	2.7%	

* Rate Per 1,000 Inmates

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DASHBOARD COMPARISON

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Scheduling & Access to Care	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Services	65%	79%	-	98%	93%	92%	94%	99%	90%	86%	80%	85%	94%
RN FTF Triage 1 Day	92%	63%	-	97%	99%	92%	99%	99%	99%	97%	95%	97%	100%
PCP Urgent Referrals 1 Day	0%	100%	-	100%	100%	-	100%	100%	100%	94%	67%	100%	100%
PCP Routine Referrals 14 Days	17%	59%	-	96%	85%	91%	87%	100%	92%	76%	56%	40%	99%
Chronic Care as Ordered	32%	34%	-	98%	88%	94%	86%	98%	88%	69%	61%	59%	97%
High Priority Specialty 14 Days	79%	87%	-	100%	81%	67%	97%	100%	50%	79%	67%	92%	87%
Routine Specialty 90 Days	92%	92%	-	97%	94%	96%	99%	95%	93%	86%	77%	97%	88%
Return from HLOC 5 Days	82%	87%	-	100%	99%	100%	83%	100%	89%	78%	98%	92%	93%
Laboratory Services as Ordered	91%	94%	-	97%	99%	99%	95%	96%	97%	94%	99%	93%	90%
Radiology Services as Ordered	99%	95%	-	100%	88%	99%	99%	99%	99%	100%	99%	95%	98%
Dental Services	99%	84%	99%	100%	98%	99%	96%	99%	100%	100%	98%	99%	78%
7362 Triage 3 or 10 Days	98%	98%	100%	100%	94%	96%	96%	97%	100%	99%	99%	99%	100%
Treatment within Timeframes	100%	96%	100%	100%	99%	99%	98%	100%	99%	99%	98%	99%	85%
RC Screening 60 Days	-	89%	-	-	-	-	-	-	-	100%	-	-	88%
Patient Requested Exam 90 Days	99%	98%	97%	100%	100%	99%	98%	100%	100%	100%	99%	98%	90%
Notice of Exam 50 Y.O. or Chronic Care	100%	38%	97%	100%	99%	100%	90%	100%	100%	100%	96%	100%	25%
Mental Health Services	90%	99%	91%	98%	91%	84%	78%	96%	98%	94%	88%	75%	95%
Referral Timeframes	95%	97%	97%	98%	85%	75%	65%	91%	98%	97%	96%	78%	90%
EOP Structured Treatment	81%	99%	85%	N/A	92%	92%	74%	N/A	N/A	86%	77%	67%	97%
Contact Timeframes	93%	99%	93%	98%	98%	87%	95%	100%	98%	100%	91%	81%	99%
Primary Clinician Contact Timeframes	95%	99%	96%	99%	98%	90%	92%	100%	99%	100%	98%	93%	99%
Psychiatrist Contact Timeframes	84%	99%	88%	97%	96%	72%	98%	100%	96%	100%	76%	52%	99%
IDTT Contact Timeframes	100%	100%	95%	99%	100%	97%	96%	100%	99%	99%	99%	97%	99%
Cancelled Due to Custody	2.2%	0.3%	0.1%	0.0%	2.7%	3.2%	2.5%	0.3%	0.8%	1.3%	4.4%	0.7%	0.2%
Medical Services	2.4%	0.0%	0.0%	0.0%	1.5%	3.1%	0.0%	0.2%	0.6%	0.6%	1.7%	0.3%	0.1%
Mental Health Services	2.4%	0.1%	0.4%	0.1%	4.5%	2.1%	6.1%	0.0%	0.2%	2.1%	7.3%	1.8%	0.4%

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Dental Services	0.9%	0.0%	0.0%	0.7%	0.2%	0.5%	0.9%	0.0%	0.2%	0.4%	2.3%	1.2%	1.3%	0.6%	0.3%	0.4%	0.2%	0.3%	0.0%	0.3%	2.3%	2.7%	1.8%
Seen as Scheduled	89%	97%	92%	92%	89%	94%	84%	92%	90%	97%	87%	89%	94%	84%	90%	92%	89%	95%	98%	87%	93%	87%	88%
Medical Services	84%	98%	95%	90%	82%	94%	74%	91%	78%	97%	72%	84%	91%	84%	77%	86%	83%	92%	98%	73%	93%	78%	89%
Mental Health Services	92%	99%	85%	99%	99%	97%	87%	100%	98%	99%	95%	90%	96%	75%	97%	97%	94%	96%	97%	100%	98%	96%	90%
Dental Services	91%	93%	96%	87%	86%	90%	89%	87%	95%	96%	93%	91%	94%	93%	95%	92%	88%	96%	99%	87%	87%	87%	83%
Effective Communication Provided	98%	97%	98%	98%	96%	99%	98%	98%	95%	97%	100%	98%	99%	98%	100%	98%	100%	99%	99%	99%	100%	98%	95%
Medical Services	100%	100%	100%	100%	100%	100%	97%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mental Health Services	97%	98%	97%	99%	94%	98%	99%	100%	90%	99%	99%	96%	98%	96%	99%	99%	100%	97%	98%	99%	100%	100%	95%
Dental Services	96%	93%	98%	95%	95%	100%	99%	93%	95%	93%	100%	99%	100%	99%	100%	94%	100%	100%	98%	97%	99%	95%	90%
Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Asthma Care	82%	97%	97%	96%	86%	95%	87%	91%	92%	95%	80%	86%	79%	92%	95%	95%	90%	95%	98%	87%	98%	86%	94%
Asthma SABA Utilization	84%	98%	94%	95%	98%	95%	91%	93%	85%	93%	86%	90%	72%	91%	97%	93%	97%	96%	96%	94%	99%	93%	97%
Persistent Asthma ICS Treatment	81%	96%	100%	97%	73%	96%	83%	89%	100%	98%	74%	83%	85%	92%	93%	98%	82%	95%	100%	81%	97%	79%	90%
Therapeutic Anticoagulation	84%	-	-	100%	-	100%	100%	100%	78%	88%	100%	87%	77%	100%	100%	75%	100%	-	83%	100%	-	67%	70%
Diabetes Care	83%	91%	85%	88%	85%	83%	81%	87%	78%	89%	84%	80%	79%	81%	83%	81%	90%	87%	92%	76%	81%	80%	81%
A1C <8%	78%	96%	93%	81%	92%	80%	77%	86%	71%	85%	88%	80%	70%	76%	88%	81%	76%	79%	88%	73%	74%	73%	70%
LDL-Cholesterol <100 mg/dl	72%	77%	68%	72%	64%	68%	66%	76%	84%	82%	72%	74%	70%	72%	66%	62%	89%	70%	90%	62%	66%	69%	69%
Blood Pressure <140/90 mm Hg	86%	93%	83%	100%	83%	83%	87%	87%	60%	90%	90%	77%	79%	80%	80%	83%	93%	100%	93%	89%	83%	86%	93%
Screened or Treated Nephropathy	96%	100%	98%	97%	100%	100%	94%	100%	98%	99%	86%	89%	99%	96%	96%	96%	100%	98%	98%	80%	98%	90%	92%
End Stage Liver Disease Care	87%	50%	-	100%	100%	57%	88%	88%	78%	88%	96%	85%	89%	100%	75%	100%	-	75%	93%	92%	100%	88%	88%
EGD for Esophageal Varices	80%	-	-	100%	-	57%	50%	50%	75%	85%	100%	91%	78%	100%	0%	100%	-	100%	86%	67%	-	100%	80%
HCC Screening	94%	0%	-	100%	100%	100%	100%	100%	84%	90%	100%	95%	100%	100%	100%	100%	-	100%	94%	100%	100%	100%	100%
NSAID	96%	100%	-	100%	100%	73%	100%	100%	91%	98%	83%	89%	92%	100%	100%	100%	-	100%	100%	100%	100%	100%	97%
Diagnosis Medication Match	79%	-	-	-	-	0%	100%	100%	63%	78%	100%	67%	88%	100%	100%	100%	-	0%	-	100%	-	50%	75%
SBP or TIPS with Cipro. or Sulfa.	62%	-	-	-	-	-	-	-	50%	67%	100%	100%	75%	100%	-	100%	-	0%	-	-	-	0%	-
Ascites with Spironolactone	86%	-	-	-	-	-	-	100%	67%	100%	-	0%	-	100%	-	-	-	-	-	100%	-	-	100%

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Scheduling & Access to Care	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Dental Services	1.9%	0.7%	0.0%	0.0%	2.0%	4.3%	1.3%	0.8%	1.5%	1.1%	4.0%	0.1%	0.1%
Seen as Scheduled	87%	90%	95%	94%	86%	92%	87%	94%	88%	89%	78%	84%	96%
Medical Services	77%	76%	92%	99%	82%	88%	96%	96%	71%	79%	71%	66%	95%
Mental Health Services	93%	97%	100%	96%	89%	97%	78%	93%	98%	96%	88%	96%	99%
Dental Services	92%	95%	93%	86%	88%	91%	87%	92%	94%	94%	76%	90%	95%
Effective Communication Provided	99%	95%	96%	100%	100%	97%	97%	98%	99%	96%	99%	100%	97%
Medical Services	99%	100%	100%	100%	99%	99%	100%	97%	100%	100%	99%	100%	100%
Mental Health Services	99%	100%	95%	100%	99%	95%	99%	100%	98%	97%	100%	100%	96%
Dental Services	99%	86%	95%	99%	100%	98%	91%	98%	99%	92%	98%	100%	96%
Population Health Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Asthma Care	88%	96%	91%	95%	90%	84%	93%	92%	91%	91%	93%	90%	93%
Asthma SABA Utilization	87%	97%	87%	96%	93%	87%	92%	93%	97%	91%	93%	91%	99%
Persistent Asthma ICS Treatment	88%	95%	95%	94%	88%	81%	94%	92%	85%	91%	93%	89%	88%
Therapeutic Anticoagulation	66%	-	-	-	97%	100%	89%	-	85%	80%	82%	78%	100%
Diabetes Care	85%	85%	88%	83%	84%	79%	83%	86%	81%	75%	81%	85%	76%
A1C <8%	78%	81%	81%	87%	75%	78%	78%	81%	70%	73%	80%	85%	65%
LDL-Cholesterol <100 mg/dl	77%	81%	93%	67%	76%	67%	67%	78%	72%	44%	81%	72%	57%
Blood Pressure <140/90 mm Hg	89%	76%	88%	93%	90%	78%	90%	87%	83%	87%	65%	90%	88%
Screened or Treated Nephropathy	96%	100%	89%	87%	94%	93%	95%	97%	99%	97%	96%	95%	96%
End Stage Liver Disease Care	97%	50%	96%	-	90%	100%	92%	85%	97%	93%	98%	88%	100%
EGD for Esophageal Varices	90%	0%	100%	-	84%	100%	75%	67%	100%	85%	100%	100%	-
HCC Screening	98%	0%	100%	-	91%	100%	96%	100%	90%	100%	100%	100%	-
NSAID	99%	100%	88%	-	100%	100%	97%	88%	98%	94%	90%	100%	100%
Diagnosis Medication Match	100%	100%	-	-	83%	100%	100%	-	100%	-	100%	50%	100%
SBP or TIPS with Cipro. or Sulfa.	100%	-	-	-	50%	100%	100%	-	-	-	100%	0%	-
Ascites with Spironolactone	-	-	-	-	100%	-	100%	-	-	-	100%	-	-

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Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Hepatic Enceph. w/ Lactulose and/or Rifaximin	88%	-	-	-	-	0%	100%	-	71%	67%	-	100%	100%	100%	100%	100%	-	-	-	100%	-	100%	50%
Colon Cancer Screening	98%	98%	100%	99%	99%	100%	100%	100%	99%	98%	96%	100%	99%	99%	98%	99%	100%	99%	97%	97%	98%	96%	96%
Breast Cancer Screening	98%	-	-	-	-	-	99%	-	-	-	99%	-	-	-	-	-	-	-	100%	-	-	-	-
Diagnostic Monitoring	91%	96%	-	-	-	100%	94%	-	95%	83%	94%	87%	84%	80%	94%	95%	-	99%	93%	86%	-	76%	85%
QT Prolongation EKG 12 Months	82%	100%	-	-	-	100%	87%	-	91%	67%	95%	81%	79%	50%	75%	100%	-	100%	75%	67%	-	25%	83%
Antipsychotics	93%	99%	-	-	-	100%	94%	-	94%	86%	91%	95%	91%	87%	100%	94%	-	99%	99%	98%	-	89%	82%
Lipid Monitoring 12 Months	92%	100%	-	-	-	100%	83%	-	93%	92%	84%	92%	91%	90%	100%	92%	-	95%	100%	94%	-	86%	78%
Blood Sugar 12 Months	96%	100%	-	-	-	100%	99%	-	98%	97%	97%	98%	97%	96%	100%	99%	-	100%	100%	97%	-	91%	83%
EKG 12 Months	87%	100%	-	-	-	100%	100%	-	88%	67%	100%	94%	89%	48%	100%	85%	-	100%	100%	100%	-	75%	89%
AIMS 12 Months	90%	96%	-	-	-	100%	88%	-	90%	74%	82%	96%	84%	91%	100%	87%	-	100%	93%	100%	-	95%	75%
Med Consent 12 Months	92%	100%	-	-	-	100%	94%	-	92%	66%	87%	94%	85%	92%	100%	95%	-	100%	100%	97%	-	92%	79%
CBC with Platelets 12 Months	93%	96%	-	-	-	100%	95%	-	97%	94%	86%	93%	93%	91%	97%	97%	-	100%	100%	100%	-	90%	75%
CMP 12 Months	94%	96%	-	-	-	100%	93%	-	98%	95%	90%	95%	92%	91%	100%	95%	-	100%	100%	97%	-	88%	79%
Thyroid Monitoring 5 Years	98%	100%	-	-	-	100%	96%	-	99%	100%	100%	99%	99%	94%	100%	99%	-	100%	100%	100%	-	94%	96%
Clozapine	96%	-	-	-	-	-	100%	-	98%	-	98%	-	89%	100%	-	-	-	-	-	-	-	-	-
CMP 12 Months	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Lipid Monitoring 12 Months	97%	-	-	-	-	-	100%	-	100%	-	100%	-	93%	100%	-	-	-	-	-	-	-	-	-
Blood Sugar 12 Months	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
CBC 30 Days	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
EKG 12 Months	94%	-	-	-	-	-	100%	-	100%	-	100%	-	73%	100%	-	-	-	-	-	-	-	-	-
AIMS 12 Months	85%	-	-	-	-	-	100%	-	83%	-	86%	-	73%	100%	-	-	-	-	-	-	-	-	-
Thyroid Monitoring 5 Years	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	91%	-	-	-	-	-	100%	-	100%	-	100%	-	70%	100%	-	-	-	-	-	-	-	-	-
Mood Stabilizers	93%	86%	-	-	-	100%	95%	-	95%	91%	92%	73%	82%	73%	100%	91%	-	100%	100%	84%	-	95%	86%
Carbamazepine	90%	-	-	-	-	100%	100%	-	-	-	100%	25%	63%	50%	-	-	-	-	-	75%	-	100%	100%
CMP 12 Months	95%	-	-	-	-	100%	100%	-	-	-	100%	0%	100%	50%	-	-	-	-	-	100%	-	100%	100%

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Population Health Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hepatic Enceph. w/ Lactulose and/or Rifaximin	100%	100%	-	-	100%	100%	100%	-	100%	-	-	100%	100%
Colon Cancer Screening	97%	99%	99%	100%	100%	99%	96%	98%	99%	97%	88%	98%	99%
Breast Cancer Screening	-	-	-	-	-	-	-	-	-	-	-	-	-
Diagnostic Monitoring	93%	97%	99%	97%	92%	88%	95%	100%	98%	98%	87%	93%	91%
QT Prolongation EKG 12 Months	77%	100%	100%	100%	80%	67%	91%	100%	100%	100%	58%	94%	100%
Antipsychotics	96%	96%	100%	95%	95%	91%	97%	99%	95%	97%	90%	95%	89%
Lipid Monitoring 12 Months	96%	94%	100%	95%	94%	89%	97%	93%	95%	97%	88%	95%	85%
Blood Sugar 12 Months	97%	94%	100%	95%	97%	94%	99%	100%	98%	100%	96%	98%	85%
EKG 12 Months	93%	100%	100%	100%	93%	76%	95%	100%	83%	100%	72%	100%	100%
AIMS 12 Months	92%	94%	97%	86%	91%	92%	95%	100%	98%	100%	86%	94%	100%
Med Consent 12 Months	94%	100%	100%	100%	96%	95%	96%	100%	97%	100%	92%	92%	90%
CBC with Platelets 12 Months	97%	94%	100%	90%	96%	92%	98%	100%	97%	87%	94%	91%	80%
CMP 12 Months	97%	94%	100%	95%	97%	91%	96%	100%	94%	95%	95%	94%	85%
Thyroid Monitoring 5 Years	99%	100%	100%	100%	100%	99%	98%	100%	99%	99%	99%	98%	90%
Clozapine	100%	-	-	-	-	92%	-	-	-	97%	100%	100%	-
CMP 12 Months	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
Lipid Monitoring 12 Months	100%	-	-	-	-	100%	-	-	-	75%	100%	100%	-
Blood Sugar 12 Months	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
CBC 30 Days	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
EKG 12 Months	100%	-	-	-	-	92%	-	-	-	100%	100%	100%	-
AIMS 12 Months	100%	-	-	-	-	85%	-	-	-	100%	100%	100%	-
Thyroid Monitoring 5 Years	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
Med Consent 12 Months	100%	-	-	-	-	60%	-	-	-	100%	100%	100%	-
Mood Stabilizers	98%	100%	100%	95%	96%	97%	97%	100%	99%	100%	94%	88%	88%
Carbamazepine	100%	-	-	-	100%	100%	100%	-	-	100%	-	80%	-
CMP 12 Months	100%	-	-	-	100%	100%	100%	-	-	100%	-	100%	-

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Carbamazepine Level 12 Months	87%	-	-	-	-	100%	100%	-	-	-	100%	0%	50%	50%	-	-	-	-	-	0%	-	100%	100%
CBC 12 Months	92%	-	-	-	-	100%	100%	-	-	-	100%	0%	100%	50%	-	-	-	-	-	100%	-	100%	100%
Med Consent 12 Months	86%	-	-	-	-	100%	100%	-	-	-	100%	100%	0%	50%	-	-	-	-	-	100%	-	100%	-
Depakote	95%	93%	-	-	-	100%	92%	-	98%	86%	82%	95%	92%	94%	100%	88%	-	100%	100%	83%	-	90%	87%
CMP 12 Months	95%	90%	-	-	-	100%	100%	-	100%	94%	67%	94%	98%	95%	100%	80%	-	100%	100%	83%	-	94%	94%
Depakote Level 12 Months	95%	90%	-	-	-	100%	100%	-	98%	89%	100%	97%	96%	93%	100%	90%	-	100%	100%	67%	-	94%	90%
CBC with Platelets 12 Months	96%	90%	-	-	-	100%	100%	-	100%	94%	100%	97%	100%	95%	100%	80%	-	100%	100%	83%	-	94%	84%
Med Consent 12 Months	91%	100%	-	-	-	100%	67%	-	92%	67%	60%	93%	75%	91%	100%	100%	-	100%	100%	100%	-	80%	82%
Lithium	94%	80%	-	-	-	100%	94%	-	92%	97%	96%	99%	91%	76%	100%	95%	-	-	100%	93%	-	95%	72%
Creatinine & BUN 12 Months	98%	100%	-	-	-	100%	100%	-	100%	100%	90%	100%	100%	94%	100%	100%	-	-	100%	100%	-	100%	88%
Lithium Level 12 Months	98%	100%	-	-	-	100%	100%	-	95%	100%	100%	100%	100%	94%	100%	100%	-	-	100%	100%	-	100%	75%
Thyroid Monitoring 12 Months	95%	100%	-	-	-	100%	69%	-	100%	100%	100%	100%	89%	82%	100%	92%	-	-	100%	100%	-	100%	75%
EKG 12 Months	85%	0%	-	-	-	100%	100%	-	79%	100%	100%	100%	80%	29%	100%	86%	-	-	100%	100%	-	75%	50%
Med Consent 12 Months	92%	100%	-	-	-	100%	100%	-	85%	83%	89%	94%	87%	82%	100%	100%	-	-	100%	67%	-	100%	71%
Antidepressants	91%	99%	-	-	-	100%	96%	-	96%	87%	91%	98%	79%	89%	99%	94%	-	98%	97%	94%	-	95%	88%
EKG 12 Months (Tricyclics)	83%	-	-	-	-	-	-	-	-	-	-	-	50%	-	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	92%	99%	-	-	-	100%	97%	-	93%	76%	83%	98%	87%	89%	99%	93%	-	98%	97%	91%	-	95%	84%
Thyroid Monitoring 5 Years	97%	99%	-	-	-	100%	94%	-	100%	98%	99%	97%	99%	88%	100%	95%	-	98%	98%	97%	-	95%	92%
Utilization Specialty Services	93%	99%	98%	98%	90%	93%	92%	92%	88%	99%	95%	90%	95%	95%	99%	90%	100%	92%	90%	83%	99%	99%	98%
Polypharmacy Medication Review	72%	95%	100%	33%	67%	96%	85%	88%	32%	98%	49%	66%	80%	99%	54%	26%	86%	98%	96%	100%	73%	98%	92%
Care Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Appropriate Placement High Risk Patients	76%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A							
High Risk Patient Care Plan																							
Follow-Up After MHCB/DSH Admission	93%	100%	-	100%	-	100%	100%	-	83%	81%	92%	98%	91%	90%	100%	100%	-	100%	0%	100%	-	94%	93%
30-Day Community Hospital Readmission	6.4%	2.9%	0.0%	0.7%	1.1%	5.6%	2.6%	6.3%	15.9%	11.8%	4.5%	5.2%	8.0%	9.4%	2.4%	3.4%	4.5%	0.0%	1.3%	2.6%	3.8%	2.9%	4.4%
30-Day MHCB or DSH Readmission	22%	0%	-	-	-	-	9%	-	30%	7%	24%	25%	24%	22%	-	-	-	25%	-	20%	0%	29%	23%

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Carbamazepine Level 12 Months	100%	-	-	-	100%	100%	100%	-	-	100%	-	80%	-
CBC 12 Months	100%	-	-	-	100%	100%	100%	-	-	100%	-	80%	-
Med Consent 12 Months	100%	-	-	-	100%	100%	100%	-	-	100%	-	60%	-
Depakote	99%	100%	100%	100%	98%	96%	97%	100%	99%	100%	95%	85%	88%
CMP 12 Months	98%	100%	100%	100%	97%	96%	98%	100%	94%	100%	96%	83%	100%
Depakote Level 12 Months	100%	100%	100%	100%	97%	96%	95%	100%	100%	100%	88%	86%	100%
CBC with Platelets 12 Months	98%	100%	100%	100%	97%	96%	100%	100%	100%	100%	96%	90%	100%
Med Consent 12 Months	98%	100%	100%	100%	100%	96%	93%	100%	100%	100%	98%	82%	50%
Lithium	95%	-	-	90%	90%	93%	95%	100%	100%	100%	93%	98%	-
Creatinine & BUN 12 Months	100%	-	-	100%	92%	98%	100%	100%	100%	100%	100%	100%	-
Lithium Level 12 Months	100%	-	-	50%	96%	98%	100%	100%	100%	100%	100%	100%	-
Thyroid Monitoring 12 Months	100%	-	-	100%	88%	96%	95%	100%	100%	100%	97%	100%	-
EKG 12 Months	76%	-	-	100%	83%	78%	88%	100%	100%	100%	81%	100%	-
Med Consent 12 Months	97%	-	-	100%	88%	96%	90%	100%	100%	100%	87%	88%	-
Antidepressants	97%	93%	98%	96%	97%	96%	95%	99%	97%	97%	95%	87%	89%
EKG 12 Months (Tricyclics)	100%	-	-	-	-	-	-	-	-	100%	-	-	-
Med Consent 12 Months	94%	97%	96%	95%	96%	95%	95%	99%	96%	98%	94%	75%	89%
Thyroid Monitoring 5 Years	96%	89%	100%	98%	99%	96%	96%	99%	97%	93%	97%	99%	89%
Utilization Specialty Services	94%	94%	92%	99%	94%	96%	96%	91%	90%	91%	82%	95%	95%
Polypharmacy Medication Review	82%	37%	50%	91%	93%	65%	85%	66%	97%	94%	70%	25%	89%
Care Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appropriate Placement High Risk Patients	N/A												
High Risk Patient Care Plan													
Follow-Up After MHCB/DSH Admission	100%	94%	84%	100%	94%	92%	90%	100%	-	93%	80%	100%	95%
30-Day Community Hospital Readmission	4.8%	6.0%	5.6%	0.0%	9.1%	2.7%	4.2%	1.1%	5.4%	5.7%	3.6%	2.1%	5.6%
30-Day MHCB or DSH Readmission	15%	14%	18%	50%	10%	22%	8%	-	44%	0%	21%	0%	38%

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Care Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Potentially Avoidable Hospitalizations*	10.3	5.7	1.0	2.1	1.4	5.8	6.0	3.1	61.3	21.9	18.7	6.0	27.1	30.7	4.8	4.2	7.2	5.9	4.0	5.2	9.0	6.4	14.8
Continuity of Clinicians & Services	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Primary Care Provider (PCP)	88%	82%	91%	93%	84%	98%	91%	88%	86%	97%	95%	90%	92%	86%	93%	96%	98%	96%	95%	87%	97%	86%	85%
Mental Health Primary Clinician	81%	N/A	N/A	N/A	N/A	N/A	88%	N/A	86%	N/A	92%	81%	88%	68%	N/A	92%	80%						
Psychiatrist	82%	N/A	N/A	N/A	N/A	N/A	98%	N/A	79%	N/A	97%	86%	96%	82%	N/A	68%	68%						
Medication Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medication Continuity-Transfer	86%	81%	90%	100%	96%	85%	86%	100%	-	73%	85%	72%	89%	63%	98%	99%	100%	99%	87%	85%	100%	78%	85%
M4: Meds Upon Arrival at Reception Ctr	95%	-	-	-	-	-	73%	-	-	95%	-	-	-	-	-	-	-	100%	-	100%	-	-	-
M5: NA/DOT/KOP Meds Inter-Institutional	89%	90%	100%	100%	100%	100%	67%	100%	-	70%	75%	95%	95%	40%	95%	95%	100%	100%	80%	90%	100%	60%	80%
M6: NA/DOT Meds Intra-Institutional	78%	54%	60%	100%	100%	50%	100%	100%	-	60%	-	64%	78%	53%	100%	100%	100%	100%	85%	38%	100%	75%	93%
M7: Mental Health Crisis Bed Transfers	71%	-	-	-	-	-	84%	-	-	44%	56%	46%	88%	62%	-	-	-	-	-	100%	-	86%	79%
M8: ASU/SHU/PSU Inter-Institutional	84%	-	-	100%	90%	77%	82%	100%	-	62%	100%	56%	87%	64%	-	100%	100%	92%	80%	80%	100%	74%	80%
M9: Discharge from Community Hosp/DSH	85%	82%	100%	100%	100%	100%	100%	100%	-	80%	94%	78%	88%	67%	100%	100%	100%	100%	100%	-	100%	82%	78%
M10: Transfer/Parole	98%	100%	100%	100%	90%	100%	100%	100%	-	100%	100%	90%	100%	95%	95%	100%	100%	100%	90%	100%	100%	93%	100%
Medication Non-Adherence Counseling	84%	100%	93%	96%	-	100%	97%	96%	-	70%	96%	94%	88%	65%	87%	96%	50%	88%	90%	88%	89%	76%	89%
M11: Non-Adherence MH Prescribed	84%	100%	-	-	-	100%	88%	100%	-	87%	97%	97%	92%	62%	87%	93%	33%	85%	100%	91%	100%	60%	72%
Referral on MAR	89%	100%	-	-	-	100%	70%	100%	-	95%	100%	90%	100%	80%	85%	100%	0%	100%	100%	100%	100%	60%	90%
128 MH5 or 128 C	92%	100%	-	-	-	100%	100%	100%	-	95%	95%	100%	100%	70%	100%	100%	0%	100%	100%	100%	100%	85%	80%
Progress Note	71%	100%	-	-	-	100%	95%	100%	-	70%	95%	100%	75%	35%	77%	78%	100%	55%	100%	73%	100%	35%	45%
M12: Non-Adherence PC2602 Meds	93%	-	-	-	-	100%	100%	-	-	100%	100%	95%	100%	100%	-	-	-	100%	-	81%	-	72%	100%
M13: Non-Adherence Medical Prescribed	85%	-	87%	91%	-	100%	100%	92%	-	95%	87%	83%	82%	58%	100%	96%	67%	88%	94%	79%	67%	85%	88%
Referral on MAR	95%	-	100%	100%	-	100%	100%	75%	-	100%	90%	80%	100%	70%	100%	100%	75%	100%	100%	100%	100%	100%	100%
128 C	93%	-	80%	100%	-	100%	100%	100%	-	95%	100%	90%	100%	60%	100%	100%	75%	95%	100%	100%	100%	100%	90%
Progress Note	69%	-	80%	71%	-	100%	100%	100%	-	89%	70%	80%	45%	45%	100%	87%	50%	70%	81%	38%	0%	55%	75%
M14: Non-Adherence Insulin/HIV/Clozaril	73%	100%	100%	100%	-	100%	100%	-	-	0%	100%	100%	77%	40%	75%	100%	-	80%	75%	100%	100%	86%	95%
Medication Administration	89%	91%	100%	100%	99%	97%	78%	93%	-	77%	88%	79%	100%	68%	91%	98%	100%	98%	96%	99%	98%	74%	100%
M20: Chronic Care Meds-Psychiatrist	68%	80%	-	-	-	90%	100%	-	-	50%	40%	20%	100%	45%	65%	95%	100%	90%	100%	100%	100%	30%	100%

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Care Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Potentially Avoidable Hospitalizations*	16.2	4.8	0.8	0.6	28.7	15.4	10.7	3.2	16.0	7.6	8.9	7.0	13.0
Continuity of Clinicians & Services	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Primary Care Provider (PCP)	87%	89%	97%	93%	90%	87%	96%	84%	96%	97%	83%	92%	92%
Mental Health Primary Clinician	79%	N/A	78%	N/A	76%	76%	82%	N/A	N/A	90%	87%	85%	92%
Psychiatrist	80%	N/A	85%	N/A	80%	64%	86%	N/A	N/A	88%	86%	84%	96%
Medication Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medication Continuity-Transfer	87%	83%	98%	96%	65%	76%	90%	96%	93%	91%	88%	97%	97%
M4: Meds Upon Arrival at Reception Ctr	-	100%	-	-	-	-	-	-	-	100%	-	-	100%
M5: NA/DOT/KOP Meds Inter-Institutional	85%	95%	100%	100%	70%	89%	100%	82%	100%	100%	100%	90%	90%
M6: NA/DOT Meds Intra-Institutional	67%	63%	100%	82%	64%	69%	65%	100%	85%	100%	81%	94%	100%
M7: Mental Health Crisis Bed Transfers	100%	50%	92%	-	56%	76%	100%	-	100%	-	73%	-	100%
M8: ASU/SHU/PSU Inter-Institutional	85%	72%	100%	100%	75%	88%	80%	100%	75%	83%	91%	100%	100%
M9: Discharge from Community Hosp/DSH	-	100%	-	100%	44%	57%	94%	100%	100%	66%	85%	100%	90%
M10: Transfer/Parole	100%	100%	100%	100%	81%	-	100%	100%	100%	100%	100%	100%	100%
Medication Non-Adherence Counseling	94%	64%	87%	89%	58%	79%	94%	97%	94%	72%	72%	99%	72%
M11: Non-Adherence MH Prescribed	83%	65%	93%	75%	67%	67%	85%	93%	95%	75%	58%	100%	100%
Referral on MAR	95%	35%	93%	75%	80%	94%	100%	90%	100%	75%	90%	100%	100%
128 MH5 or 128 C	95%	100%	93%	75%	80%	61%	95%	100%	100%	80%	80%	100%	100%
Progress Note	60%	60%	93%	75%	40%	44%	60%	90%	85%	70%	5%	100%	100%
M12: Non-Adherence PC2602 Meds	100%	100%	93%	100%	80%	98%	100%	-	100%	92%	79%	100%	78%
M13: Non-Adherence Medical Prescribed	-	78%	75%	92%	62%	78%	100%	100%	97%	67%	80%	96%	84%
Referral on MAR	-	100%	75%	100%	70%	90%	100%	100%	100%	80%	100%	100%	100%
128 C	-	100%	75%	100%	70%	80%	100%	100%	100%	80%	100%	100%	94%
Progress Note	-	35%	75%	75%	45%	65%	100%	100%	90%	40%	40%	89%	59%
M14: Non-Adherence Insulin/HIV/Clozaril	100%	14%	-	-	25%	75%	93%	-	85%	53%	70%	-	25%
Medication Administration	81%	82%	91%	100%	51%	99%	95%	98%	94%	96%	71%	79%	82%
M20: Chronic Care Meds-Psychiatrist	25%	20%	60%	100%	35%	95%	100%	90%	90%	85%	40%	30%	25%

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Medication Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
M21: Chronic Care Meds-Medical	95%	100%	100%	100%	100%	100%	100%	100%	-	85%	100%	100%	100%	95%	90%	95%	100%	100%	85%	100%	90%	95%	100%
M22: New Outpatient Orders-Psychiatrist	88%	73%	-	-	-	93%	62%	86%	-	76%	100%	73%	100%	59%	100%	100%	100%	100%	100%	93%	100%	71%	100%
M23: New Outpatient Orders-Medical	99%	100%	100%	100%	98%	100%	-	100%	-	90%	98%	100%	100%	100%	100%	98%	100%	100%	95%	100%	100%	100%	100%
M24: Administration – TB Medications	93%	100%	100%	100%	100%	100%	50%	86%	-	83%	100%	100%	100%	40%	100%	100%	100%	100%	100%	100%	100%	-	100%
Non-Formulary by Psychiatrists	3.4%	0.9%	-	0.0%	-	1.0%	5.8%	0.0%	4.0%	1.6%	6.1%	3.3%	7.2%	3.3%	2.3%	1.3%	0.0%	4.6%	0.5%	4.0%	0.0%	1.6%	2.3%
Non-Formulary by Medical Providers	3.9%	2.3%	3.3%	1.8%	2.4%	3.6%	4.7%	3.2%	5.2%	3.7%	5.5%	4.8%	5.8%	5.1%	3.1%	1.0%	2.3%	2.8%	2.3%	4.6%	1.9%	3.1%	3.6%
Availability of Health Information	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Non-Dictated Documents	77%	88%	96%	89%	92%	95%	71%	92%	65%	69%	59%	70%	85%	82%	89%	84%	94%	86%	89%	74%	87%	83%	69%
Medical Documents 3 Days	82%	88%	97%	90%	96%	97%	79%	87%	86%	72%	57%	72%	89%	81%	84%	90%	96%	84%	88%	75%	91%	88%	57%
Dental Documents 3 Days	92%	95%	96%	99%	96%	97%	84%	100%	84%	77%	87%	92%	91%	100%	94%	97%	99%	92%	95%	78%	98%	89%	83%
Mental Health Documents 3 Days	68%	80%	96%	88%	83%	94%	57%	93%	41%	65%	43%	52%	78%	74%	86%	87%	90%	88%	80%	75%	73%	75%	77%
CDCR Inpatient Documents 3 Days	72%	-	-	-	-	-	76%	89%	62%	74%	57%	78%	87%	89%	-	-	-	-	-	84%	-	88%	84%
Other Documents 3 Days	74%	91%	98%	80%	94%	93%	57%	92%	53%	58%	53%	56%	82%	67%	91%	62%	91%	82%	91%	58%	85%	75%	45%
Specialty Notes	88%	89%	96%	84%	95%	88%	84%	87%	91%	64%	68%	87%	97%	94%	92%	90%	94%	67%	94%	96%	96%	87%	84%
Community Hospital Records	84%	100%	100%	60%	80%	89%	100%	50%	88%	90%	64%	56%	93%	97%	38%	91%	67%	81%	100%	91%	91%	86%	100%
Scanning Accuracy	98%	100%	-	100%	96%	100%	99%	99%	-	89%	99%	98%	100%	98%	100%	74%	96%	100%	99%	96%	94%	99%	99%
Appeal Processing	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Timely Appeals	98%	100%	100%	90%	100%	100%	100%	97%	92%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	100%	100%	96%
Resource Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Claims Processed	100%	N/A																					
Specialty Teleservices	63%	75%	63%	84%	59%	56%	57%	77%	65%	64%	66%	21%	42%	73%	53%	52%	84%	55%	66%	54%	86%	62%	74%
Health Care Staff Training																							
Continuous Evaluation & Improvement	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
QM & Patient Safety Program																							
Health Care Index																							
Staffing in Full Time Equivalents (FTE)	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Total Staffing FTE	93%	95%	88%	105%	103%	100%	103%	108%	60%	108%	102%	97%	95%	99%	93%	103%	93%	98%	82%	98%	96%	98%	93%

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Medication Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
M21: Chronic Care Meds-Medical	90%	100%	95%	100%	25%	100%	100%	100%	100%	95%	95%	85%	100%
M22: New Outpatient Orders-Psychiatrist	89%	91%	100%	100%	63%	100%	77%	100%	81%	100%	96%	88%	100%
M23: New Outpatient Orders-Medical	100%	100%	100%	100%	100%	100%	98%	100%	100%	100%	100%	100%	100%
M24: Administration – TB Medications	100%	100%	100%	100%	33%	100%	100%	100%	100%	100%	25%	92%	87%
Non-Formulary by Psychiatrists	3.5%	4.7%	1.6%	0.5%	3.0%	4.3%	2.4%	2.8%	1.4%	11.1%	3.4%	2.5%	2.5%
Non-Formulary by Medical Providers	8.0%	1.5%	3.3%	1.7%	5.6%	6.0%	2.4%	2.7%	3.6%	7.4%	3.5%	3.4%	3.8%
Availability of Health Information	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Non-Dictated Documents	84%	77%	55%	91%	79%	65%	82%	96%	81%	85%	69%	77%	86%
Medical Documents 3 Days	80%	67%	53%	91%	80%	77%	90%	96%	85%	79%	78%	84%	93%
Dental Documents 3 Days	99%	88%	85%	99%	83%	95%	92%	100%	92%	95%	81%	94%	90%
Mental Health Documents 3 Days	79%	75%	35%	90%	77%	29%	74%	97%	62%	84%	43%	64%	73%
CDCR Inpatient Documents 3 Days	84%	77%	43%	85%	78%	73%	85%	-	82%	89%	69%	-	86%
Other Documents 3 Days	78%	79%	60%	91%	78%	51%	70%	92%	84%	77%	72%	66%	86%
Specialty Notes	87%	90%	95%	90%	87%	93%	92%	97%	94%	84%	72%	83%	94%
Community Hospital Records	85%	100%	67%	75%	71%	73%	92%	75%	87%	75%	68%	86%	100%
Scanning Accuracy	98%	98%	100%	100%	99%	100%	100%	100%	99%	100%	100%	99%	98%
Appeal Processing	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Timely Appeals	100%	100%	100%	100%	100%	79%	100%	100%	100%	100%	96%	100%	100%
Resource Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Claims Processed	N/A	N/A	N/A	N/A									
Specialty Teleservices	71%	65%	63%	56%	76%	54%	86%	51%	58%	29%	57%	48%	63%
Health Care Staff Training													
Continuous Evaluation & Improvement	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
QM & Patient Safety Program													
Health Care Index													
Staffing in Full Time Equivalents (FTE)	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Total Staffing FTE	86%	108%	93%	89%	102%	99%	93%	95%	94%	100%	97%	110%	99%

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Staffing in Full Time Equivalents (FTE)	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical FTE	94%	85%	92%	110%	90%	103%	120%	97%	63%	98%	89%	121%	93%	88%	106%	83%	91%	95%	96%	95%	102%	106%	77%
Nursing FTE	97%	102%	85%	119%	114%	103%	122%	116%	52%	118%	107%	106%	96%	120%	95%	117%	99%	100%	85%	104%	107%	107%	105%
Pharmacy FTE	109%	105%	106%	96%	95%	134%	93%	155%	79%	135%	134%	89%	103%	127%	152%	122%	100%	131%	102%	122%	100%	108%	112%
Dental Clinical FTE	101%	100%	92%	103%	104%	104%	95%	105%	137%	96%	100%	102%	91%	105%	100%	94%	105%	94%	105%	100%	100%	101%	101%
Mental Health Clinical FTE	83%	75%	-	100%	100%	88%	78%	88%	87%	99%	89%	87%	92%	67%	67%	75%	100%	96%	67%	82%	83%	75%	77%
Clinical Support FTE	88%	178%	77%	126%	106%	117%	76%	112%	74%	105%	107%	85%	103%	49%	101%	105%	87%	124%	76%	71%	100%	88%	75%
Administrative Support FTE	88%	87%	89%	89%	90%	91%	95%	98%	78%	95%	96%	88%	93%	90%	93%	104%	82%	89%	71%	92%	81%	96%	88%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Civil Service FTE	89%	94%	96%	93%	91%	89%	90%	88%	87%	91%	87%	94%	91%	83%	90%	88%	93%	89%	95%	88%	91%	90%	86%
Overtime FTE	4.8%	1.3%	1.5%	2.2%	6.6%	5.1%	5.1%	5.5%	4.6%	4.0%	5.0%	3.9%	5.3%	8.7%	4.5%	5.2%	2.2%	6.5%	3.6%	9.3%	5.2%	3.5%	6.8%
Registry FTE	6.3%	4.8%	2.4%	4.5%	2.1%	5.6%	4.4%	6.0%	7.9%	5.2%	8.4%	2.3%	3.8%	8.4%	5.2%	7.1%	4.6%	4.1%	1.9%	2.6%	3.8%	6.3%	7.4%
Major Costs per Inmate per Month	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical Staff	\$94	\$59	\$65	\$56	\$44	\$79	\$101	\$73	\$469	\$138	\$132	\$152	\$257	\$94	\$111	\$69	\$65	\$101	\$87	\$85	\$64	\$70	\$86
Nursing Staff	\$471	\$243	\$248	\$225	\$176	\$304	\$404	\$283	\$4,000	\$535	\$1,119	\$625	\$1,352	\$703	\$312	\$265	\$259	\$403	\$293	\$379	\$262	\$318	\$455
Pharmacy Staff	\$36	\$23	\$21	\$15	\$8	\$29	\$35	\$24	\$151	\$56	\$78	\$53	\$144	\$45	\$38	\$31	\$14	\$34	\$27	\$19	\$17	\$24	\$32
Dental Clinical Staff	\$83	\$82	\$73	\$78	\$65	\$89	\$86	\$85	\$84	\$82	\$133	\$91	\$90	\$70	\$102	\$79	\$94	\$79	\$94	\$83	\$86	\$82	\$83
Mental Health Clinical Staff	\$191	\$101	\$7	\$29	\$14	\$104	\$187	\$37	\$627	\$224	\$409	\$381	\$559	\$238	\$126	\$74	\$28	\$169	\$83	\$74	\$30	\$158	\$288
Clinical Support Staff	\$28	\$11	\$9	\$8	\$5	\$14	\$20	\$11	\$175	\$33	\$62	\$60	\$136	\$32	\$17	\$7	\$9	\$16	\$6	\$13	\$8	\$17	\$34
Administrative Support Staff	\$108	\$91	\$76	\$84	\$44	\$78	\$95	\$108	\$383	\$127	\$251	\$137	\$286	\$107	\$118	\$74	\$92	\$114	\$88	\$90	\$91	\$105	\$122
Hospital	\$106	\$27	\$19	\$26	\$14	\$42	\$47	\$38	\$1,310	\$196	\$164	\$68	\$371	\$119	\$80	\$74	\$78	\$136	\$60	\$53	\$47	\$46	\$84
Emergency Department	\$8	\$6	\$5	\$8	\$6	\$8	\$8	\$4	\$27	\$5	\$11	\$6	\$7	\$16	\$7	\$5	\$6	\$6	\$3	\$10	\$7	\$9	\$14
Specialty	\$28	\$15	\$15	\$19	\$11	\$17	\$27	\$20	\$117	\$37	\$31	\$42	\$82	\$29	\$17	\$21	\$27	\$19	\$15	\$19	\$19	\$15	\$40
Medications	\$132	\$48	\$4	\$33	\$17	\$52	\$112	\$36	\$137	\$372	\$175	\$299	\$502	\$90	\$112	\$100	\$37	\$125	\$65	\$39	\$42	\$66	\$157
Diagnostics	\$19	\$12	\$12	\$11	\$7	\$10	\$28	\$9	\$63	\$40	\$26	\$23	\$37	\$10	\$14	\$12	\$11	\$25	\$11	\$10	\$8	\$8	\$22

* Rate Per 1,000 Inmates

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Staffing in Full Time Equivalents (FTE)	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical FTE	70%	114%	99%	90%	117%	101%	99%	89%	97%	106%	76%	110%	103%
Nursing FTE	85%	121%	103%	83%	115%	121%	107%	108%	94%	110%	110%	149%	107%
Pharmacy FTE	98%	108%	128%	97%	122%	125%	120%	135%	108%	94%	115%	99%	97%
Dental Clinical FTE	95%	110%	100%	100%	99%	100%	100%	88%	101%	117%	103%	100%	99%
Mental Health Clinical FTE	88%	88%	80%	97%	95%	79%	73%	77%	91%	90%	74%	76%	84%
Clinical Support FTE	79%	126%	87%	123%	88%	81%	59%	114%	114%	116%	74%	88%	104%
Administrative Support FTE	85%	96%	76%	89%	87%	84%	80%	82%	86%	82%	96%	88%	93%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Civil Service FTE	92%	83%	92%	95%	81%	83%	87%	95%	92%	92%	87%	92%	82%
Overtime FTE	3.7%	5.9%	3.8%	1.4%	4.3%	5.4%	4.4%	1.7%	2.6%	3.5%	8.0%	5.9%	4.7%
Registry FTE	4.2%	10.6%	4.1%	4.0%	14.3%	11.5%	8.6%	2.9%	5.4%	4.0%	5.3%	2.2%	13.4%
Major Costs per Inmate per Month	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Staff	\$101	\$83	\$72	\$65	\$140	\$116	\$70	\$47	\$94	\$106	\$71	\$82	\$78
Nursing Staff	\$473	\$375	\$414	\$295	\$670	\$1,145	\$358	\$146	\$292	\$530	\$558	\$371	\$320
Pharmacy Staff	\$35	\$27	\$20	\$24	\$58	\$59	\$33	\$13	\$44	\$31	\$63	\$38	\$20
Dental Clinical Staff	\$82	\$78	\$83	\$82	\$93	\$97	\$71	\$78	\$91	\$76	\$86	\$81	\$71
Mental Health Clinical Staff	\$346	\$177	\$122	\$121	\$457	\$797	\$126	\$52	\$134	\$498	\$232	\$172	\$157
Clinical Support Staff	\$47	\$18	\$20	\$17	\$69	\$110	\$19	\$8	\$19	\$31	\$37	\$23	\$16
Administrative Support Staff	\$143	\$90	\$117	\$98	\$129	\$192	\$73	\$42	\$91	\$113	\$123	\$91	\$77
Hospital	\$221	\$56	\$15	\$24	\$254	\$116	\$71	\$34	\$191	\$94	\$96	\$65	\$102
Emergency Department	\$12	\$7	\$2	\$5	\$15	\$10	\$8	\$3	\$7	\$6	\$14	\$8	\$14
Specialty	\$49	\$21	\$6	\$13	\$72	\$21	\$29	\$9	\$48	\$41	\$20	\$30	\$27
Medications	\$524	\$60	\$111	\$44	\$428	\$250	\$101	\$33	\$209	\$190	\$100	\$142	\$69
Diagnostics	\$28	\$40	\$7	\$8	\$36	\$16	\$14	\$9	\$17	\$33	\$14	\$16	\$37

* Rate Per 1,000 Inmates

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Workload Per Day	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Appointments per PCP	12.1	11.1	17.8	12.0	12.7	12.7	11.8	14.7	10.3	9.4	10.3	10.7	13.7	10.7	13.1	12.0	11.7	14.4	12.6	9.5	12.5	15.3	14.9
Appointments per PCRN	6.4	5.7	4.0	6.5	4.7	5.0	5.2	7.4	4.0	6.0	7.5	6.2	10.9	6.6	6.4	6.9	4.5	8.0	6.4	5.0	6.7	6.4	6.8
Encounters per Primary MH Clinician	9.0	6.7	15.2	3.1	1.9	6.4	8.6	2.8	9.7	5.2	6.3	11.3	11.2	8.1	4.7	5.9	3.8	8.6	8.8	6.9	5.2	11.7	10.5
Encounters per Psychiatrist	9.1	10.7	-	4.0	1.0	11.0	7.9	2.9	7.8	8.2	8.7	10.2	9.3	8.7	10.9	10.7	2.9	9.7	8.1	9.0	3.9	12.9	11.6
Other Trends	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Hospital Admissions*	4.6	2.3	0.5	2.8	1.0	2.1	3.3	0.6	33.5	12.2	10.1	3.9	10.8	7.7	3.9	2.0	2.2	6.4	0.7	2.1	2.8	3.0	4.8
Emergency Department Visits*	6	3	4	6	2	3	8	2	26	8	11	5	5	10	7	4	8	6	4	4	4	6	14
Specialty Care Referrals*	69	49	48	59	26	47	86	49	205	96	66	119	122	39	67	47	41	69	67	80	38	20	112
Prescriptions Per Inmate	3.5	2.0	1.7	1.0	0.6	2.4	4.1	1.4	12.1	5.0	4.8	6.4	5.3	5.7	2.8	3.3	2.4	2.8	2.6	2.0	1.3	2.1	4.0
Diagnostics Per Inmate	0.9	0.7	0.8	0.4	0.4	0.6	1.4	0.3	3.8	1.9	1.0	0.9	1.8	0.5	0.6	0.6	0.5	1.9	0.5	0.5	0.3	0.4	0.9
Appeals Received*	35	22	20	6	2	35	37	9	131	40	20	25	47	50	24	36	9	47	10	27	10	32	51
Prison Population Capacity	132%	104%	-	167%	102%	138%	137%	146%	74%	120%	140%	100%	109%	142%	101%	155%	105%	139%	115%	144%	164%	153%	153%
Institution & Population Characteristics	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
High Risk Priority 1	4.4%	0.1%	0.0%	0.2%	0.0%	0.8%	3.5%	0.5%	29.5%	19.2%	5.7%	6.1%	18.1%	1.8%	0.9%	1.6%	0.9%	2.8%	2.9%	1.0%	0.5%	0.7%	6.9%
High Risk Priority 2	7.5%	0.2%	0.1%	0.5%	0.4%	2.9%	6.2%	1.6%	20.0%	29.1%	11.2%	14.6%	20.6%	4.2%	2.5%	5.2%	4.1%	3.9%	8.3%	2.1%	2.2%	3.4%	14.2%
Medium Risk	40%	49%	26%	18%	7%	48%	48%	20%	37%	31%	43%	43%	48%	51%	55%	52%	27%	32%	42%	41%	21%	46%	48%
Low Risk	48%	51%	74%	82%	92%	48%	43%	78%	14%	21%	41%	36%	13%	43%	41%	42%	68%	61%	47%	55%	76%	50%	30%
Mental Health EOP	5.4%	N/A	N/A	N/A	N/A	N/A	2.3%	N/A	20.1%	1.4%	5.3%	14.1%	20.4%	7.6%	N/A	N/A	N/A	1.0%	N/A	N/A	N/A	3.7%	11.8%
Patients with Disability (ADA)	7.1%	3.4%	1.0%	1.3%	0.4%	2.2%	7.0%	2.0%	33.4%	14.7%	6.5%	6.7%	36.2%	5.5%	2.7%	5.5%	3.6%	5.4%	3.1%	4.9%	2.5%	3.0%	7.0%
Inmates 50 Years or Older	23%	24%	18%	6%	7%	20%	19%	11%	51%	49%	22%	36%	44%	15%	19%	38%	26%	19%	33%	10%	13%	10%	24%
Men and Women Institutions	-	M	M	M	M	M	W	M	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M
Specialized Health Care Beds	2,870	28	-	18	19	16	38	13	1,867	78	25	87	169	87	10	21	-	24	-	30	14	22	16
Institution Population	118,193	3,023	2,210	3,871	3,977	3,861	2,724	3,399	2,209	3,685	1,988	3,844	2,599	4,395	2,534	5,087	1,837	2,356	2,857	3,345	3,618	3,725	3,533

* Rate Per 1,000 Inmates

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Workload Per Day	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appointments per PCP	10.2	14.9	6.4	13.0	11.5	9.5	15.6	12.1	10.1	9.8	12.9	19.0	14.3
Appointments per PCRN	5.4	9.6	3.9	5.6	5.2	6.8	6.6	5.4	5.1	6.4	7.1	5.8	11.2
Encounters per Primary MH Clinician	9.5	10.1	5.6	5.1	8.8	9.2	13.9	5.4	6.1	6.3	9.3	15.1	11.5
Encounters per Psychiatrist	9.0	10.0	7.9	11.7	9.3	7.5	9.8	6.5	9.0	6.1	11.9	12.4	8.6
Other Trends	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital Admissions*	6.5	2.9	0.7	1.5	14.4	4.1	4.7	1.6	3.6	3.8	5.4	2.0	3.0
Emergency Department Visits*	10	4	0	4	17	7	2	4	6	3	15	7	8
Specialty Care Referrals*	172	70	20	32	164	59	38	40	87	98	59	82	54
Prescriptions Per Inmate	4.9	3.0	1.3	2.2	6.4	5.2	4.7	1.0	4.1	4.6	4.9	4.4	2.2
Diagnostics Per Inmate	1.0	2.1	0.5	0.5	1.3	0.8	0.5	0.4	0.8	1.4	0.7	0.7	2.1
Appeals Received*	80	26	27	9	61	105	42	12	29	24	73	70	23
Prison Population Capacity	171%	165%	115%	116%	142%	122%	162%	114%	147%	109%	151%	180%	167%
Institution & Population Characteristics	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
High Risk Priority 1	14.5%	0.7%	0.4%	0.0%	18.1%	6.3%	2.6%	0.6%	9.0%	7.6%	2.1%	3.5%	1.2%
High Risk Priority 2	21.9%	2.4%	1.9%	0.1%	23.3%	12.4%	5.2%	1.3%	17.2%	16.2%	5.7%	7.4%	2.7%
Medium Risk	45%	37%	23%	45%	48%	59%	56%	19%	42%	38%	58%	58%	36%
Low Risk	18%	60%	75%	55%	11%	22%	36%	79%	32%	38%	34%	31%	60%
Mental Health EOP	20.6%	1.4%	4.0%	N/A	22.6%	37.6%	6.1%	N/A	N/A	1.4%	15.8%	10.4%	1.9%
Patients with Disability (ADA)	9.8%	2.0%	1.2%	2.5%	22.5%	4.8%	15.3%	1.1%	8.9%	8.9%	7.2%	12.5%	3.3%
Inmates 50 Years or Older	36%	11%	8%	14%	38%	17%	26%	11%	40%	46%	16%	35%	11%
Men and Women Institutions	M	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	10	16	19	15	28	66	38	10	15	10	22	23	16
Institution Population	2,908	4,461	2,736	2,666	3,128	2,216	5,525	4,373	3,857	3,403	3,695	3,574	4,974

* Rate Per 1,000 Inmates

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HEALTHCARE SERVICES DASHBOARD

Salinas Valley State Prison (SVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT														
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medical Services		80%	91%		Asthma Care		93%	82%		Appropriate Placement High Risk Patients		N/A	76%											
Dental Services		98%	96%		Therapeutic Anticoagulation		82%	84%		High Risk Patient Care Plan														
Mental Health Services		88%	89%		Diabetes Care		81%	83%		Follow-Up After MHCB/DSH Admission		80%	93%											
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Cancelled Due to Custody		4.4%	1.4%		End Stage Liver Disease Care		98%	87%		30-Day Community Hospital Readmission		3.6%	6.4%											
Seen as Scheduled		78%	89%		Colon Cancer Screening		88%	98%		30-Day MHCB or DSH Readmission		21%	22%											
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Effective Communication Provided		99%	98%		Breast Cancer Screening		N/A	98%		Potentially Avoidable Hospitalizations*		8.9	10.3											
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medication Continuity-Transfer		88%	86%		Diagnostic Monitoring		87%	91%		CONTINUITY OF CLINICIANS & SERVICES														
Medication Non-Adherence Counseling		72%	84%		Utilization Specialty Services		82%	93%		Primary Care Provider (PCP)		83%	88%											
Medication Administration		71%	89%		Polypharmacy Medication Review		70%	72%		Mental Health Primary Clinician		87%	81%											
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Non-Formulary by Psychiatrists		3.4%	3.4%		AVAILABILITY OF HEALTH INFORMATION																			
Non-Formulary by Medical Providers		3.5%	3.9%		Non-Dictated Documents		69%	77%		Specialty Notes		72%	88%											
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Community Hospital Records		68%	84%		Scanning Accuracy		100%	98%		RESOURCE MANAGEMENT									
Medical FTE	11	14	76%	94%	Timely Appeals		96%	98%		Claims Processed		N/A	100%											
Nursing FTE	195	177	110%	97%	APPEAL PROCESSING																			
Pharmacy FTE	28	24	115%	109%	6 Mth Trend					6 Mth Trend					6 Mth Trend									
Dental Clinical FTE	25	24	103%	101%	MAJOR COSTS PER INMATE PER MONTH**																			
Mental Health Clinical FTE	65	89	74%	83%	LABOR	YTD 14/15	YTD 13/14	Statewide	Medical Staff	\$71	\$69	\$94	Specialty Teleservices		57%	63%								
Clinical Support FTE	17	24	74%	88%	Hospital	\$96	\$108	\$106	Nursing Staff	\$558	\$506	\$471	Health Care Staff Training											
Administrative Support FTE	87	91	96%	88%	Emergency Department	\$14	\$13	\$8	Pharmacy Staff	\$63	\$60	\$36	CONTINUOUS EVALUATION & IMPROVEMENT											
Total Actual FTE	427	427	100%	100%	Specialty	\$20	\$23	\$28	Dental Clinical Staff	\$86	\$84	\$83	QM & Patient Safety Program											
Civil Service FTE	371	371	87%	89%	Mental Health Clinical Staff	\$232	\$210	\$191	Mental Health Clinical Staff	\$232	\$210	\$191	Health Care Index											
Overtime FTE	34	34	8.0%	4.8%	Clinical Support Staff	\$37	\$26	\$28	Clinical Support Staff	\$37	\$26	\$28	WORKLOAD PER DAY											
Registry FTE	22	22	5.3%	6.3%	Administrative Support Staff	\$123	\$120	\$108	Administrative Support Staff	\$123	\$120	\$108	Appointments per PCP		12.9	12.1								
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Hospital	YTD 14/15	YTD 13/14	Statewide	Hospital Admissions*		5.4	4.6		Appointments per PCRN		7.1	6.4												
Emergency Department	\$14	\$13	\$8	Emergency Department Visits*		15	6		Encounters per Primary MH Clinician		9.3	9.0												
Specialty	\$20	\$23	\$28	Specialty Care Referrals*		59	69		Encounters per Psychiatrist		11.9	9.1												
Medications	\$100	\$80	\$132	Prescriptions Per Inmate		4.9	3.5		OTHER TRENDS															
Diagnostics	\$14	\$13	\$19	Diagnostics Per Inmate		0.7	0.9		Hospital Admissions*		5.4	4.6												
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medical Staff	YTD 14/15	YTD 13/14	Statewide	Appeals Received*		73	35		Emergency Department Visits*		15	6												
Nursing Staff	\$558	\$506	\$471	Prison Population Capacity		151%	132%		Specialty Care Referrals*		59	69												
Pharmacy Staff	\$63	\$60	\$36	APPENDIX																				
Dental Clinical Staff	\$86	\$84	\$83	APPENDIX																				
Mental Health Clinical Staff	\$232	\$210	\$191	APPENDIX																				
Clinical Support Staff	\$37	\$26	\$28	APPENDIX																				
Administrative Support Staff	\$123	\$120	\$108	APPENDIX																				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Solano (SOL)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services		SOL	Statewide		Asthma Care		SOL	Statewide		Appropriate Placement High Risk Patients		SOL	Statewide		High Risk Patient Care Plan		SOL	Statewide	
Dental Services		90%	91%		Therapeutic Anticoagulation		91%	82%		Follow-Up After MHCB/DSH Admission		N/A	76%		30-Day Community Hospital Readmission		-	93%	
Mental Health Services		100%	96%		Diabetes Care		85%	84%		30-Day MHC or DSH Readmission		5.4%	6.4%		Potentially Avoidable Hospitalizations*		44%	22%	
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		0.8%	1.4%		End Stage Liver Disease Care		97%	87%											
Seen as Scheduled		88%	89%		Colon Cancer Screening		99%	98%											
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		99%	98%		Breast Cancer Screening		N/A	98%											
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		93%	86%		Diagnostic Monitoring		98%	91%											
Medication Non-Adherence Counseling		94%	84%		Utilization Specialty Services		90%	93%											
Medication Administration		94%	89%		Polypharmacy Medication Review		97%	72%											
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		1.4%	3.4%																
Non-Formulary by Medical Providers		3.6%	3.9%																
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide															
Medical FTE	289	308	94%	93%															
Nursing FTE	14	15	97%	94%															
Pharmacy FTE	120	128	94%	97%															
Dental Clinical FTE	18	17	108%	109%															
Mental Health Clinical FTE	22	22	101%	101%															
Clinical Support FTE	37	41	91%	83%															
Administrative Support FTE	12	11	114%	88%															
	66	76	86%	88%															
Total Actual FTE	6 Mth Trend	Actual	SOL	Statewide															
Civil Service FTE		289	100%	100%															
Overtime FTE		266	92%	89%															
Registry FTE		7	2.6%	4.8%															
		16	5.4%	6.3%															
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Staff		YTD 14/15	YTD 13/14	Statewide															
Nursing Staff		\$94	\$96	\$94															
Pharmacy Staff		\$292	\$274	\$471															
Dental Clinical Staff		\$44	\$42	\$36															
Mental Health Clinical Staff		\$91	\$79	\$83															
Clinical Support Staff		\$134	\$130	\$191															
Administrative Support Staff		\$19	\$15	\$28															
		\$91	\$86	\$108															
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Hospital		YTD 14/15	YTD 13/14	Statewide															
Emergency Department		\$191	\$187	\$106															
Specialty		\$7	\$7	\$8															
Medications		\$48	\$46	\$28															
Diagnostics		\$209	\$113	\$132															
		\$17	\$19	\$19															
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Timely Appeals		100%	98%																
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR																			

HEALTHCARE SERVICES DASHBOARD

Substance Abuse Treatment Facility (SATF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT														
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medical Services					SATF	Statewide	Asthma Care					SATF	Statewide	Appropriate Placement High Risk Patients					SATF	Statewide				
Dental Services					94%	91%	Therapeutic Anticoagulation					93%	82%	High Risk Patient Care Plan					N/A	76%				
Mental Health Services					96%	96%	Diabetes Care					89%	84%	Follow-Up After MHCB/DSH Admission					90%	93%				
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Cancelled Due to Custody					2.5%	1.4%	End Stage Liver Disease Care					83%	83%	30-Day Community Hospital Readmission					4.2%	6.4%				
Seen as Scheduled					87%	89%	Colon Cancer Screening					92%	87%	30-Day MHCB or DSH Readmission					8%	22%				
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Effective Communication Provided					97%	98%	Breast Cancer Screening					N/A	98%	Potentially Avoidable Hospitalizations*					10.7	10.3				
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medication Continuity-Transfer					90%	86%	Diagnostic Monitoring					95%	91%	CONTINUITY OF CLINICIANS & SERVICES										
Medication Non-Adherence Counseling					94%	84%	Utilization Specialty Services					96%	93%	Primary Care Provider (PCP)					96%	88%				
Medication Administration					95%	89%	Polypharmacy Medication Review					85%	72%	Mental Health Primary Clinician					82%	81%				
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Non-Formulary by Psychiatrists					2.4%	3.4%	AVAILABILITY OF HEALTH INFORMATION							Psychiatrist					86%	82%				
Non-Formulary by Medical Providers					2.4%	3.9%	Non-Dictated Documents					82%	77%	Specialty Notes					92%	88%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING							Claims Processed							N/A	100%				
Medical FTE	427	461	93%	93%	6 Mth Trend					6 Mth Trend					Specialty Teleservices					86%	63%			
Nursing FTE	16	16	99%	94%	6 Mth Trend					6 Mth Trend					Health Care Staff Training									
Nursing FTE	205	191	107%	97%	6 Mth Trend					6 Mth Trend					CONTINUOUS EVALUATION & IMPROVEMENT									
Pharmacy FTE	23	19	120%	109%	6 Mth Trend					6 Mth Trend					QM & Patient Safety Program									
Dental Clinical FTE	31	31	100%	101%	6 Mth Trend					6 Mth Trend					Health Care Index									
Mental Health Clinical FTE	58	80	73%	83%	6 Mth Trend					6 Mth Trend					WORKLOAD PER DAY									
Clinical Support FTE	12	21	59%	88%	6 Mth Trend					6 Mth Trend					Appointments per PCP						15.6	12.1		
Administrative Support FTE	82	103	80%	88%	6 Mth Trend					6 Mth Trend					Appointments per PCRN						6.6	6.4		
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					Encounters per Primary MH Clinician						13.9	9.0		
LABOR					6 Mth Trend					6 Mth Trend					Encounters per Psychiatrist						9.8	9.1		
Medical Staff	YTD 14/15	YTD 13/14	Statewide	APPEAL PROCESSING							6 Mth Trend							6 Mth Trend						
Nursing Staff	\$70	\$63	\$94	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Pharmacy Staff	\$358	\$314	\$471	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Dental Clinical Staff	\$71	\$65	\$83	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Mental Health Clinical Staff	\$126	\$121	\$191	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Clinical Support Staff	\$19	\$18	\$28	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Administrative Support Staff	\$73	\$72	\$108	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Hospital	YTD 14/15	YTD 13/14	Statewide	APPEAL PROCESSING							6 Mth Trend							6 Mth Trend						
Emergency Department	\$71	\$118	\$106	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Specialty	\$8	\$7	\$8	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medications	\$29	\$38	\$28	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medications	\$101	\$89	\$132	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Diagnostics	\$14	\$12	\$19	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					
OTHER TRENDS					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Hospital Admissions*																					4.7	4.6		
Emergency Department Visits*																					2	6		
Specialty Care Referrals*																					38	69		
Prescriptions Per Inmate																					4.7	3.5		
Diagnostics Per Inmate																					0.5	0.9		
Appeals Received*																					42	35		
Prison Population Capacity																					162%	132%		

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Ironwood State Prison (ISP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services		ISP	Statewide	90%	91%	Asthma Care		ISP	Statewide	98%	82%	Appropriate Placement High Risk Patients		ISP	Statewide	N/A	76%		
Dental Services		77%	96%	Therapeutic Anticoagulation		-	84%	High Risk Patient Care Plan		-	-	Follow-Up After MHCB/DSH Admission		-	93%	30-Day Community Hospital Readmission		3.8%	6.4%
Mental Health Services		98%	89%	Diabetes Care		81%	83%	30-Day MHCB or DSH Readmission		0%	22%	Potentially Avoidable Hospitalizations*		9.0	10.3	Utilization Specialty Services		99%	93%
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		1.0%	1.4%	Diagnostic Monitoring		-	91%	Primary Care Provider (PCP)		97%	88%	Mental Health Primary Clinician		N/A	81%	Psychiatrist		N/A	82%
Seen as Scheduled		93%	89%	Polypharmacy Medication Review		73%	72%	CONTINUITY OF CLINICIANS & SERVICES											
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		100%	98%	APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		100%	86%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					
Medication Non-Adherence Counseling		89%	84%	LABOR					6 Mth Trend					6 Mth Trend					
Medication Administration		98%	89%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend					6 Mth Trend						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	3.4%	Nursing Staff	\$262	\$259	\$471	6 Mth Trend					6 Mth Trend						
Non-Formulary by Medical Providers		1.9%	3.9%	Pharmacy Staff	\$17	\$18	\$36	6 Mth Trend					6 Mth Trend						
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical FTE	7	7	102%	94%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Nursing FTE	79	74	107%	97%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Pharmacy FTE	6	6	100%	109%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Dental Clinical FTE	22	22	100%	101%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Mental Health Clinical FTE	5	6	83%	83%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Clinical Support FTE	4	4	100%	88%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Administrative Support FTE	45	56	81%	88%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		168	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Civil Service FTE		153	91%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Overtime FTE		9	5.2%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Registry FTE		6	3.8%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Timely Appeals		100%	98%	NON LABOR					6 Mth Trend					6 Mth Trend					
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend				
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HEALTHCARE SERVICES DASHBOARD

Chuckawalla Valley State Prison (CVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services			CVSP	Statewide	Asthma Care			CVSP	Statewide	Appropriate Placement High Risk Patients			CVSP	Statewide					
Dental Services			88%	91%	Therapeutic Anticoagulation			90%	82%	High Risk Patient Care Plan			N/A	76%					
Mental Health Services			99%	89%	Diabetes Care			100%	84%	Follow-Up After MHCB/DSH Admission			-	93%					
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody			0.3%	1.4%	End Stage Liver Disease Care			-	87%	30-Day Community Hospital Readmission			4.5%	6.4%					
Seen as Scheduled			89%	89%	Colon Cancer Screening			100%	98%	30-Day MHCB or DSH Readmission			-	22%					
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided			100%	98%	Breast Cancer Screening			N/A	98%	Potentially Avoidable Hospitalizations*			7.2	10.3					
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer			100%	86%	Diagnostic Monitoring			-	91%	CONTINUITY OF CLINICIANS & SERVICES									
Medication Non-Adherence Counseling			50%	84%	Utilization Specialty Services			100%	93%	Primary Care Provider (PCP)			98%	88%					
Medication Administration			100%	89%	Polypharmacy Medication Review			86%	72%	Mental Health Primary Clinician			N/A	81%					
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists			0.0%	3.4%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					6 Mth Trend				
Non-Formulary by Medical Providers			2.3%	3.9%	Non-Dictated Documents			94%	77%	Specialty Notes			94%	88%					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Community Hospital Records			67%	84%	Scanning Accuracy			96%	98%					
Medical FTE	140	151	93%	93%	APPEAL PROCESSING					6 Mth Trend					6 Mth Trend				
Nursing FTE	5	6	91%	94%	Timely Appeals			100%	98%	CONTINUOUS EVALUATION & IMPROVEMENT									
Nursing FTE	60	61	99%	97%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
Pharmacy FTE	4	4	100%	109%	LABOR	YTD 14/15	YTD 13/14	Statewide	Claims Processed			N/A	100%						
Dental Clinical FTE	19	18	105%	101%	Medical Staff	\$65	\$58	\$94	Specialty Teleservices			84%	63%						
Mental Health Clinical FTE	6	6	100%	83%	Nursing Staff	\$259	\$241	\$471	Health Care Staff Training										
Clinical Support FTE	3	4	87%	88%	Pharmacy Staff	\$14	\$13	\$36	WORKLOAD PER DAY										
Administrative Support FTE	43	52	82%	88%	Dental Clinical Staff	\$94	\$87	\$83	Appointments per PCP			11.7	12.1						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE	140	151	93%	93%	Mental Health Clinical Staff	\$28	\$27	\$191	Appointments per PCRN			4.5	6.4						
Civil Service FTE	131	131	93%	89%	Clinical Support Staff	\$9	\$8	\$28	Encounters per Primary MH Clinician			3.8	9.0						
Overtime FTE	3	3	2.2%	4.8%	Administrative Support Staff	\$92	\$83	\$108	Encounters per Psychiatrist			2.9	9.1						
Registry FTE	6	6	4.6%	6.3%	NON LABOR					6 Mth Trend					6 Mth Trend				
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE	140	151	93%	93%	Hospital	\$78	\$62	\$106	Hospital Admissions*			2.2	4.6						
Civil Service FTE	131	131	93%	89%	Emergency Department	\$6	\$6	\$8	Emergency Department Visits*			8	6						
Overtime FTE	3	3	2.2%	4.8%	Specialty	\$27	\$28	\$28	Specialty Care Referrals*			41	69						
Registry FTE	6	6	4.6%	6.3%	Medications	\$37	\$28	\$132	Prescriptions Per Inmate			2.4	3.5						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE	140	151	93%	93%	Diagnostics	\$11	\$11	\$19	Diagnostics Per Inmate			0.5	0.9						
Civil Service FTE	131	131	93%	89%	OTHER TRENDS					6 Mth Trend					6 Mth Trend				
Overtime FTE	3	3	2.2%	4.8%	Hospital Admissions*				Appeals Received*			9	35						
Registry FTE	6	6	4.6%	6.3%	Emergency Department Visits*				Prison Population Capacity			105%	132%						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE	140	151	93%	93%	Specialty Care Referrals*				6 Mth Trend					6 Mth Trend					
Civil Service FTE	131	131	93%	89%	Prescriptions Per Inmate				6 Mth Trend					6 Mth Trend					
Overtime FTE	3	3	2.2%	4.8%	Diagnostics Per Inmate				6 Mth Trend					6 Mth Trend					
Registry FTE	6	6	4.6%	6.3%	Appeals Received*				6 Mth Trend					6 Mth Trend					
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE	140	151	93%	93%	Prison Population Capacity				6 Mth Trend					6 Mth Trend					
Civil Service FTE	131	131	93%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Overtime FTE	3	3	2.2%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Registry FTE	6	6	4.6%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE	140	151	93%	93%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Civil Service FTE	131	131	93%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Overtime FTE	3	3	2.2%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend				
Registry FTE	6	6	4.6%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

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HEALTHCARE SERVICES DASHBOARD

Correctional Training Facility (CTF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT														
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medical Services		98%	91%		Asthma Care		95%	82%		Appropriate Placement High Risk Patients		N/A	76%											
Dental Services		99%	96%		Therapeutic Anticoagulation		75%	84%		High Risk Patient Care Plan														
Mental Health Services		96%	89%		Diabetes Care		81%	83%		Follow-Up After MHCB/DSH Admission		100%	93%											
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Cancelled Due to Custody		0.2%	1.4%		End Stage Liver Disease Care		100%	87%		30-Day Community Hospital Readmission		3.4%	6.4%											
Seen as Scheduled		92%	89%		Colon Cancer Screening		99%	98%		30-Day MHCB or DSH Readmission		-	22%											
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Effective Communication Provided		98%	98%		Breast Cancer Screening		N/A	98%		Potentially Avoidable Hospitalizations*		4.2	10.3											
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medication Continuity-Transfer		99%	86%		Diagnostic Monitoring		95%	91%		CONTINUITY OF CLINICIANS & SERVICES														
Medication Non-Adherence Counseling		96%	84%		Utilization Specialty Services		90%	93%		Primary Care Provider (PCP)		96%	88%											
Medication Administration		98%	89%		Polypharmacy Medication Review		26%	72%		Mental Health Primary Clinician		N/A	81%											
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Non-Formulary by Psychiatrists		1.3%	3.4%		AVAILABILITY OF HEALTH INFORMATION																			
Non-Formulary by Medical Providers		1.0%	3.9%		Non-Dictated Documents		84%	77%		Specialty Notes		90%	88%											
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING																			
Medical FTE	11	14	83%	94%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Nursing FTE	110	94	117%	97%	MAJOR COSTS PER INMATE PER MONTH**																			
Pharmacy FTE	20	17	122%	109%	LABOR					YTD 14/15					YTD 13/14					Statewide				
Dental Clinical FTE	26	28	94%	101%	Medical Staff	\$69	\$66	\$94	WORKLOAD PER DAY															
Mental Health Clinical FTE	29	39	75%	83%	Nursing Staff	\$265	\$276	\$471	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Clinical Support FTE	7	7	105%	88%	Pharmacy Staff	\$31	\$26	\$36	Appointments per PCP		12.0	12.1												
Administrative Support FTE	77	74	104%	88%	Dental Clinical Staff	\$79	\$80	\$83	Appointments per PCRN		6.9	6.4												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Mental Health Clinical Staff	\$74	\$66	\$191	Encounters per Primary MH Clinician		5.9	9.0												
Civil Service FTE		246	88%	89%	Clinical Support Staff	\$7	\$6	\$28	Encounters per Psychiatrist		10.7	9.1												
Overtime FTE		15	5.2%	4.8%	Administrative Support Staff	\$74	\$66	\$108	OTHER TRENDS															
Registry FTE		20	7.1%	6.3%	NON LABOR					YTD 14/15					YTD 13/14					Statewide				
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	Hospital Admissions*		2.0	4.6												
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Emergency Department Visits*		4	6												
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	Specialty Care Referrals*		47	69												
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Prescriptions Per Inmate		3.3	3.5												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Diagnostics Per Inmate		0.6	0.9												
Civil Service FTE		246	88%	89%	APPEAL PROCESSING																			
Overtime FTE		15	5.2%	4.8%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Registry FTE		20	7.1%	6.3%	MAJOR COSTS PER INMATE PER MONTH**																			
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	QM & Patient Safety Program															
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Health Care Index															
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	WORKLOAD PER DAY															
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Appointments per PCP		12.0	12.1												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Appointments per PCRN		6.9	6.4												
Civil Service FTE		246	88%	89%	APPEAL PROCESSING																			
Overtime FTE		15	5.2%	4.8%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Registry FTE		20	7.1%	6.3%	MAJOR COSTS PER INMATE PER MONTH**																			
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	QM & Patient Safety Program															
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Health Care Index															
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	WORKLOAD PER DAY															
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Appointments per PCP		12.0	12.1												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Appointments per PCRN		6.9	6.4												
Civil Service FTE		246	88%	89%	APPEAL PROCESSING																			
Overtime FTE		15	5.2%	4.8%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Registry FTE		20	7.1%	6.3%	MAJOR COSTS PER INMATE PER MONTH**																			
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	QM & Patient Safety Program															
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Health Care Index															
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	WORKLOAD PER DAY															
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Appointments per PCP		12.0	12.1												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Appointments per PCRN		6.9	6.4												
Civil Service FTE		246	88%	89%	APPEAL PROCESSING																			
Overtime FTE		15	5.2%	4.8%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Registry FTE		20	7.1%	6.3%	MAJOR COSTS PER INMATE PER MONTH**																			
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	QM & Patient Safety Program															
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Health Care Index															
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	WORKLOAD PER DAY															
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Appointments per PCP		12.0	12.1												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Appointments per PCRN		6.9	6.4												
Civil Service FTE		246	88%	89%	APPEAL PROCESSING																			
Overtime FTE		15	5.2%	4.8%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Registry FTE		20	7.1%	6.3%	MAJOR COSTS PER INMATE PER MONTH**																			
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	QM & Patient Safety Program															
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Health Care Index															
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	WORKLOAD PER DAY															
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Appointments per PCP		12.0	12.1												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Appointments per PCRN		6.9	6.4												
Civil Service FTE		246	88%	89%	APPEAL PROCESSING																			
Overtime FTE		15	5.2%	4.8%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT														
Registry FTE		20	7.1%	6.3%	MAJOR COSTS PER INMATE PER MONTH**																			
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Hospital	\$74	\$88	\$106	QM & Patient Safety Program															
Civil Service FTE		246	88%	89%	Emergency Department	\$5	\$4	\$8	Health Care Index															
Overtime FTE		15	5.2%	4.8%	Specialty	\$21	\$22	\$28	WORKLOAD PER DAY															
Registry FTE		20	7.1%	6.3%	Medications	\$100	\$52	\$132	Appointments per PCP		12.0	12.1												
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		280	100%	100%	Diagnostics	\$12	\$11	\$19	Appointments per PCRN		6.9	6.4												

HEALTHCARE SERVICES DASHBOARD

California Medical Facility (CMF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services		90%	91%		Asthma Care		79%	82%		Appropriate Placement High Risk Patients		N/A	76%						
Dental Services		93%	96%		Therapeutic Anticoagulation		77%	84%		High Risk Patient Care Plan									
Mental Health Services		94%	89%		Diabetes Care		79%	83%		Follow-Up After MHCB/DSH Admission		91%	93%						
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		0.6%	1.4%		End Stage Liver Disease Care		89%	87%		30-Day Community Hospital Readmission		8.0%	6.4%						
Seen as Scheduled		94%	89%		Colon Cancer Screening		99%	98%		30-Day MHCB or DSH Readmission		24%	22%						
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		99%	98%		Breast Cancer Screening		N/A	98%		Potentially Avoidable Hospitalizations*		27.1	10.3						
MEDICATION MANAGEMENT					AVAILABILITY OF HEALTH INFORMATION					CONTINUITY OF CLINICIANS & SERVICES									
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		89%	86%		Non-Dictated Documents		85%	77%		Primary Care Provider (PCP)		92%	88%						
Medication Non-Adherence Counseling		88%	84%		Specialty Notes		97%	88%		Mental Health Primary Clinician		88%	81%						
Medication Administration		100%	89%		Community Hospital Records		93%	84%		Psychiatrist		96%	82%						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		7.2%	3.4%		Scanning Accuracy		100%	98%		RESOURCE MANAGEMENT									
Non-Formulary by Medical Providers		5.8%	3.9%		APPEAL PROCESSING					6 Mth Trend									
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT									
Medical FTE	585	614	95%	93%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend									
Nursing FTE	16	17	93%	94%	LABOR					6 Mth Trend									
Pharmacy FTE	299	311	96%	97%	YTD 14/15					6 Mth Trend									
Dental Clinical FTE	30	29	103%	109%	YTD 13/14					6 Mth Trend									
Mental Health Clinical FTE	15	17	91%	101%	Statewide					6 Mth Trend									
Clinical Support FTE	80	88	92%	83%	Medical Staff	\$257	\$284	\$94	6 Mth Trend										
Clinical Support FTE	35	34	103%	88%	Nursing Staff	\$1,352	\$1,338	\$471	6 Mth Trend										
Administrative Support FTE	111	119	93%	88%	Pharmacy Staff	\$144	\$146	\$36	6 Mth Trend										
6 Mth Trend					NON LABOR					6 Mth Trend									
Total Actual FTE		585	100%	100%	YTD 14/15					6 Mth Trend									
Civil Service FTE		532	91%	89%	YTD 13/14					6 Mth Trend									
Overtime FTE		31	5.3%	4.8%	Statewide					6 Mth Trend									
Registry FTE		22	3.8%	6.3%	Hospital	\$371	\$455	\$106	6 Mth Trend										
6 Mth Trend					LABOR					6 Mth Trend									
6 Mth Trend					YTD 14/15					6 Mth Trend									
6 Mth Trend					YTD 13/14					6 Mth Trend									
6 Mth Trend					Statewide					6 Mth Trend									
6 Mth Trend					LABOR					6 Mth Trend									
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6 Mth Trend					Statewide					6 Mth Trend									
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6 Mth Trend					YTD 13/14					6 Mth Trend									
6 Mth Trend					Statewide					6 Mth Trend									
6 Mth Trend					LABOR					6 Mth Trend									
6 Mth Trend					YTD 14/15														

HEALTHCARE SERVICES DASHBOARD

California Health Care Facility (CHCF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT											
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Medical Services					CHCF	Statewide	Asthma Care						CHCF	Statewide	Appropriate Placement High Risk Patients					CHCF	Statewide
Dental Services					89%	91%	Therapeutic Anticoagulation						92%	82%	High Risk Patient Care Plan					N/A	76%
Mental Health Services					98%	96%	Diabetes Care						78%	84%	Follow-Up After MHCB/DSH Admission					83%	93%
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Cancelled Due to Custody					0.2%	1.4%	End Stage Liver Disease Care						78%	87%	30-Day Community Hospital Readmission					15.9%	6.4%
Seen as Scheduled					90%	89%	Colon Cancer Screening						99%	98%	30-Day MHCB or DSH Readmission					30%	22%
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Effective Communication Provided					95%	98%	Breast Cancer Screening						N/A	98%	Potentially Avoidable Hospitalizations*					61.3	10.3
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Medication Continuity-Transfer					-	86%	Non-Dictated Documents						65%	77%	CONTINUITY OF CLINICIANS & SERVICES						
Medication Non-Adherence Counseling					-	84%	Specialty Notes						91%	88%	Primary Care Provider (PCP)					86%	88%
Medication Administration					-	89%	Community Hospital Records						88%	84%	Mental Health Primary Clinician					86%	81%
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Non-Formulary by Psychiatrists					4.0%	3.4%	Scanning Accuracy						-	98%	Psychiatrist					79%	82%
Non-Formulary by Medical Providers					5.2%	3.9%	APPEAL PROCESSING					6 Mth Trend									
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Timely Appeals								92%	98%	RESOURCE MANAGEMENT						
Medical FTE	993	1,654	60%	93%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend						
Nursing FTE	29	45	63%	94%	LABOR	YTD 14/15	YTD 13/14	Statewide	Claims Processed				N/A	100%	CONTINUOUS EVALUATION & IMPROVEMENT						
Pharmacy FTE	622	1,186	52%	97%	Medical Staff	\$469	\$652	\$94	Specialty Teleservices				65%	63%	6 Mth Trend						
Dental Clinical FTE	36	46	79%	109%	Nursing Staff	\$4,000	\$3,941	\$471	Health Care Staff Training						6 Mth Trend						
Mental Health Clinical FTE	14	10	137%	101%	Pharmacy Staff	\$151	\$179	\$36	WORKLOAD PER DAY					6 Mth Trend							
Clinical Support FTE	80	92	87%	83%	Dental Clinical Staff	\$84	\$116	\$83	Appointments per PCP				10.3	12.1	6 Mth Trend						
Administrative Support FTE	42	57	74%	88%	Mental Health Clinical Staff	\$627	\$616	\$191	Appointments per PCRN				4.0	6.4	6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	171	220	78%	88%	Clinical Support Staff	\$175	\$184	\$28	Encounters per Primary MH Clinician				9.7	9.0	6 Mth Trend						
Civil Service FTE	993	100%	100%	100%	Administrative Support Staff	\$383	\$578	\$108	Encounters per Psychiatrist				7.8	9.1	6 Mth Trend						
Overtime FTE	869	87%	89%	89%	NON LABOR					6 Mth Trend					6 Mth Trend						
Registry FTE	46	4.6%	4.8%	4.8%	Hospital	\$1,310	\$1,548	\$106	OTHER TRENDS					6 Mth Trend							
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	78	7.9%	6.3%	6.3%	Hospital Admissions*				Hospital Admissions*				33.5	4.6	6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	Emergency Department Visits*	\$27	\$28	\$8	Emergency Department Visits*				26	6	6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	Specialty	\$117	\$129	\$28	Specialty Care Referrals*				205	69	6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	Medications	\$137	\$129	\$132	Prescriptions Per Inmate				12.1	3.5	6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	Diagnosics	\$63	\$65	\$19	Diagnosics Per Inmate				3.8	0.9	6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3%	6.3%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend						
Total Actual FTE	993	100%	100%	100%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Civil Service FTE	869	87%	89%	89%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Overtime FTE	46	4.6%	4.8%	4.8%	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Registry FTE	78	7.9%	6.3																		

HEALTHCARE SERVICES DASHBOARD

California State Prison, Centinela (CEN)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services			CEN	Statewide	Asthma Care			CEN	Statewide	Appropriate Placement High Risk Patients			CEN	Statewide					
Dental Services		92%	91%		Therapeutic Anticoagulation		91%	82%		High Risk Patient Care Plan		N/A	76%						
Mental Health Services		100%	96%		Diabetes Care		100%	84%		Follow-Up After MHCB/DSH Admission		-	93%						
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		0.0%	1.4%		End Stage Liver Disease Care		87%	83%		30-Day Community Hospital Readmission		6.3%	6.4%						
Seen as Scheduled		92%	89%		Colon Cancer Screening		88%	87%		30-Day MHCB or DSH Readmission		-	22%						
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		98%	98%		Breast Cancer Screening		N/A	98%		Potentially Avoidable Hospitalizations*		3.1	10.3						
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		100%	86%		Diagnostic Monitoring		-	91%		CONTINUITY OF CLINICIANS & SERVICES									
Medication Non-Adherence Counseling		96%	84%		Utilization Specialty Services		92%	93%		Primary Care Provider (PCP)		88%	88%						
Medication Administration		93%	89%		Polypharmacy Medication Review		88%	72%		Mental Health Primary Clinician		N/A	81%						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	3.4%		AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					6 Mth Trend				
Non-Formulary by Medical Providers		3.2%	3.9%		Non-Dictated Documents		92%	77%		Specialty Notes		87%	88%						
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Community Hospital Records		50%	84%		Scanning Accuracy		99%	98%						
Medical FTE	197	183	108%	93%	APPEAL PROCESSING					6 Mth Trend					6 Mth Trend				
Nursing FTE	7	7	97%	94%	Timely Appeals		97%	98%		CONTINUOUS EVALUATION & IMPROVEMENT									
Nursing FTE	88	76	116%	97%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
Pharmacy FTE	7	5	155%	109%	LABOR					6 Mth Trend					6 Mth Trend				
Dental Clinical FTE	22	21	105%	101%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Claims Processed		N/A	100%							
Mental Health Clinical FTE	7	8	88%	83%	Nursing Staff	\$73	\$77	\$94	Specialty Teleservices		77%	63%							
Clinical Support FTE	6	6	112%	88%	Pharmacy Staff	\$283	\$283	\$471	Health Care Staff Training										
Administrative Support FTE	60	61	98%	88%	Dental Clinical Staff	\$24	\$25	\$36	WORKLOAD PER DAY										
Total Actual FTE	6 Mth Trend	Actual	CEN	Statewide	Mental Health Clinical Staff	\$85	\$90	\$83	Appointments per PCP		14.7	12.1							
Civil Service FTE		197	100%	100%	Clinical Support Staff	\$37	\$38	\$191	Appointments per PCRN		7.4	6.4							
Overtime FTE		175	88%	89%	Administrative Support Staff	\$11	\$8	\$28	Encounters per Primary MH Clinician		2.8	9.0							
Registry FTE		11	5.5%	4.8%	NON LABOR					6 Mth Trend					6 Mth Trend				
		12	6.0%	6.3%	Hospital	YTD 14/15	YTD 13/14	Statewide	Encounters per Psychiatrist		2.9	9.1							
					Hospital	\$38	\$62	\$106	OTHER TRENDS										
					Emergency Department	\$4	\$5	\$8	Hospital Admissions*		0.6	4.6							
					Specialty	\$20	\$22	\$28	Emergency Department Visits*		2	6							
					Medications	\$36	\$27	\$132	Specialty Care Referrals*		49	69							
					Diagnostics	\$9	\$9	\$19	Prescriptions Per Inmate		1.4	3.5							
									Diagnostics Per Inmate		0.3	0.9							
									Appeals Received*		9	35							
									Prison Population Capacity		146%	132%							

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

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HEALTHCARE SERVICES DASHBOARD

Central California Women's Facility (CCWF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT												
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Medical Services					97%	91%	Asthma Care					87%	82%	Appropriate Placement High Risk Patients				N/A	76%			
Dental Services					98%	96%	Therapeutic Anticoagulation					100%	84%	High Risk Patient Care Plan								
Mental Health Services					96%	89%	Diabetes Care					81%	83%	Follow-Up After MHCB/DSH Admission				100%	93%			
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Cancelled Due to Custody					0.9%	1.4%	End Stage Liver Disease Care					88%	87%	30-Day Community Hospital Readmission				2.6%	6.4%			
Seen as Scheduled					84%	89%	Colon Cancer Screening					100%	98%	30-Day MHCB or DSH Readmission				9%	22%			
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Effective Communication Provided					98%	98%	Breast Cancer Screening					99%	98%	Potentially Avoidable Hospitalizations*				6.0	10.3			
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Medication Continuity-Transfer					86%	86%	Diagnostic Monitoring					94%	91%	CONTINUITY OF CLINICIANS & SERVICES								
Medication Non-Adherence Counseling					97%	84%	Utilization Specialty Services					92%	93%	Primary Care Provider (PCP)				91%	88%			
Medication Administration					78%	89%	Polypharmacy Medication Review					85%	72%	Mental Health Primary Clinician				88%	81%			
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Non-Formulary by Psychiatrists					5.8%	3.4%	AVAILABILITY OF HEALTH INFORMATION						Psychiatrist				98%	82%				
Non-Formulary by Medical Providers					4.7%	3.9%	Non-Dictated Documents					71%	77%	RESOURCE MANAGEMENT								
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Medical FTE	15	13	120%	94%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Nursing FTE	165	135	122%	97%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Pharmacy FTE	13	14	93%	109%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Dental Clinical FTE	20	21	95%	101%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Mental Health Clinical FTE	47	60	78%	83%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Clinical Support FTE	8	11	76%	88%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Administrative Support FTE	74	78	95%	88%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Total Actual FTE	342	332	103%	93%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Civil Service FTE	309	309	90%	89%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Overtime FTE	18	18	5.1%	4.8%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
Registry FTE	15	15	4.4%	6.3%	6 Mth Trend						6 Mth Trend						6 Mth Trend					
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend							
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Medical Staff					YTD 14/15	YTD 13/14	Statewide	6 Mth Trend						6 Mth Trend								
Nursing Staff					\$101	\$92	\$94	6 Mth Trend						6 Mth Trend								
Pharmacy Staff					\$404	\$362	\$471	6 Mth Trend						6 Mth Trend								
Dental Clinical Staff					\$35	\$36	\$36	6 Mth Trend						6 Mth Trend								
Mental Health Clinical Staff					\$86	\$76	\$83	6 Mth Trend						6 Mth Trend								
Clinical Support Staff					\$187	\$170	\$191	6 Mth Trend						6 Mth Trend								
Administrative Support Staff					\$20	\$20	\$28	6 Mth Trend						6 Mth Trend								
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Hospital					YTD 14/15	YTD 13/14	Statewide	6 Mth Trend						6 Mth Trend								
Emergency Department					\$47	\$70	\$106	6 Mth Trend						6 Mth Trend								
Specialty					\$8	\$12	\$8	6 Mth Trend						6 Mth Trend								
Medications					\$27	\$24	\$28	6 Mth Trend						6 Mth Trend								
Diagnostics					\$112	\$100	\$132	6 Mth Trend						6 Mth Trend								
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Timely Appeals					100%	98%	6 Mth Trend						6 Mth Trend									
CONTINUOUS EVALUATION & IMPROVEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend							
QM & Patient Safety Program					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Health Care Index					6 Mth Trend						6 Mth Trend						6 Mth Trend					
WORKLOAD PER DAY					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Appointments per PCP					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Appointments per PCRN					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Encounters per Primary MH Clinician					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Encounters per Psychiatrist					6 Mth Trend						6 Mth Trend						6 Mth Trend					
OTHER TRENDS					6 Mth Trend					6 Mth Trend					6 Mth Trend							
Hospital Admissions*					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Emergency Department Visits*					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Specialty Care Referrals*					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Prescriptions Per Inmate					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Diagnostics Per Inmate					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Appeals Received*					6 Mth Trend						6 Mth Trend						6 Mth Trend					
Prison Population Capacity					6 Mth Trend						6 Mth Trend						6 Mth Trend					

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Calipatria State Prison (CAL)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT														
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medical Services		CAL	Statewide		Asthma Care		CAL	Statewide		Appropriate Placement High Risk Patients		CAL	Statewide		High Risk Patient Care Plan		CAL	Statewide						
Dental Services		91%	91%		Therapeutic Anticoagulation		96%	82%		Follow-Up After MHCB/DSH Admission		N/A	76%		30-Day Community Hospital Readmission									
Mental Health Services		98%	96%		Diabetes Care		100%	84%		30-Day MHCB or DSH Readmission		100%	93%		Potentially Avoidable Hospitalizations*		0.7%	6.4%						
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Cancelled Due to Custody		0.4%	1.4%		End Stage Liver Disease Care		100%	87%		30-Day MHC or DSH Readmission		-	22%											
Seen as Scheduled		92%	89%		Colon Cancer Screening		99%	98%																
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Effective Communication Provided		98%	98%		Breast Cancer Screening		N/A	98%		Diagnostic Monitoring		-	91%		Utilization Specialty Services									
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Medication Continuity-Transfer		100%	86%		Non-Dictated Documents		89%	77%		Specialty Notes		84%	88%		Community Hospital Records		60%	84%		Scanning Accuracy		100%	98%	
Medication Non-Adherence Counseling		96%	84%		Community Hospital Records		84%	88%		Scanning Accuracy		100%	98%		Timely Appeals		90%	98%						
Medication Administration		100%	89%		Scanning Accuracy		100%	98%																
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Non-Formulary by Psychiatrists		0.0%	3.4%		Non-Formulary by Medical Providers		1.8%	3.9%																
Non-Formulary by Medical Providers		1.8%	3.9%																					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Total Staffing FTE		189	180	105%	93%																			
Medical FTE		8	8	110%	94%																			
Nursing FTE		88	74	119%	97%																			
Pharmacy FTE		5	5	96%	109%																			
Dental Clinical FTE		24	23	103%	101%																			
Mental Health Clinical FTE		8	8	100%	83%																			
Clinical Support FTE		4	4	126%	88%																			
Administrative Support FTE		53	59	89%	88%																			
Total Actual FTE		189	180	105%	93%																			
Civil Service FTE		177	93%	89%																				
Overtime FTE		4	2.2%	4.8%																				
Registry FTE		9	4.5%	6.3%																				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend									
LABOR					YTD 14/15	YTD 13/14	Statewide	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Medical Staff		\$56	\$58	\$94																				
Nursing Staff		\$225	\$229	\$471																				
Pharmacy Staff		\$15	\$14	\$36																				
Dental Clinical Staff		\$78	\$72	\$83																				
Mental Health Clinical Staff		\$29	\$30	\$191																				
Clinical Support Staff		\$8	\$6	\$28																				
Administrative Support Staff		\$84	\$80	\$108																				
NON LABOR					YTD 14/15	YTD 13/14	Statewide	6 Mth Trend					6 Mth Trend					6 Mth Trend						
Hospital		\$26	\$42	\$106																				
Emergency Department		\$8	\$9	\$8																				
Specialty		\$19	\$19	\$28																				
Medications		\$33	\$19	\$132																				
Diagnostics		\$11	\$11	\$19																				
APPEAL PROCESSING					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Timely Appeals		90%	98%																					
CONTINUITY OF CLINICIANS & SERVICES					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Primary Care Provider (PCP)		93%	88%																					
Mental Health Primary Clinician		N/A	81%																					
Psychiatrist		N/A	82%																					
RESOURCE MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Claims Processed		N/A	100%																					
Specialty Teleservices		84%	63%																					
Health Care Staff Training																								
CONTINUOUS EVALUATION & IMPROVEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend									
QM & Patient Safety Program																								
Health Care Index																								
WORKLOAD PER DAY					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Appointments per PCP		12.0	12.1																					
Appointments per PCRN		6.5	6.4																					
Encounters per Primary MH Clinician		3.1	9.0																					
Encounters per Psychiatrist		4.0	9.1																					
OTHER TRENDS					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Hospital Admissions*		2.8	4.6																					
Emergency Department Visits*		6	6																					
Specialty Care Referrals*		59	69																					
Prescriptions Per Inmate		1.0	3.5																					
Diagnostics Per Inmate		0.4	0.9																					
Appeals Received*		6	35																					
Prison Population Capacity		167%	132%																					

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California City Correctional Facility (CAC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT															
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend										
Medical Services		98%	91%		Asthma Care		97%	82%		Appropriate Placement High Risk Patients		N/A	76%		Dental Services		95%	96%		High Risk Patient Care Plan					
Mental Health Services		98%	89%		Therapeutic Anticoagulation		-	84%		Follow-Up After MHCB/DSH Admission		-	93%		APPTS COMPLETED AS SCHEDULED					30-Day Community Hospital Readmission		0.0%	6.4%		
Cancelled Due to Custody		2.2%	1.4%		Diabetes Care		85%	83%		30-Day MHCB or DSH Readmission		-	22%		Effective Communication Provided		92%	89%		Potentially Avoidable Hospitalizations*		1.0	10.3		
Seen as Scheduled					End Stage Liver Disease Care		-	87%		CONTINUITY OF CLINICIANS & SERVICES															
					Colon Cancer Screening		100%	98%		Primary Care Provider (PCP)		91%	88%						Mental Health Primary Clinician		N/A	81%			
					Breast Cancer Screening		N/A	98%		Psychiatrist		N/A	82%						Psychiatrist		N/A	82%			
					Diagnostic Monitoring		-	91%		RESOURCE MANAGEMENT															
					Utilization Specialty Services		98%	93%		Claims Processed		N/A	100%						Specialty Teleservices		63%	63%			
					Polypharmacy Medication Review		100%	72%		Health Care Staff Training									Health Care Staff Training						
MEDICATION MANAGEMENT					AVAILABILITY OF HEALTH INFORMATION					APPEAL PROCESSING															
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend										
Medication Continuity-Transfer		90%	86%		Non-Dictated Documents		96%	77%		Timely Appeals		100%	98%		Medication Non-Adherence Counseling		93%	84%		Specialty Notes		96%	88%		
Medication Administration		100%	89%		Specialty Notes		96%	88%						Medication Administration		100%	89%		Community Hospital Records		100%	84%			
					Scanning Accuracy		-	98%		CONTINUOUS EVALUATION & IMPROVEMENT															
										QM & Patient Safety Program									Health Care Index						
										WORKLOAD PER DAY															
										Appointments per PCP		17.8	12.1						Appointments per PCP						
										Appointments per PCRN		4.0	6.4						Appointments per PCRN						
										Encounters per Primary MH Clinician		15.2	9.0						Encounters per Primary MH Clinician						
										Encounters per Psychiatrist		-	9.1						Encounters per Psychiatrist						
										OTHER TRENDS															
										Hospital Admissions*		0.5	4.6						Hospital Admissions*						
										Emergency Department Visits*		4	6						Emergency Department Visits*						
										Specialty Care Referrals*		48	69						Specialty Care Referrals*						
										Prescriptions Per Inmate		1.7	3.5						Prescriptions Per Inmate						
										Diagnostics Per Inmate		0.8	0.9						Diagnostics Per Inmate						
										Appeals Received*		20	35						Appeals Received*						
										Prison Population Capacity		-	132%						Prison Population Capacity						
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					MAJOR COSTS PER INMATE PER MONTH**																				
										LABOR															
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Medical Staff	YTD 14/15	YTD 13/14	Statewide																	
Medical FTE	113	129	88%	93%	Nursing Staff	\$65	\$93	\$94																	
Nursing FTE	5	6	92%	94%	Pharmacy Staff	\$248	\$446	\$471																	
Pharmacy FTE	55	65	85%	97%	Dental Clinical Staff	\$21	\$19	\$36																	
Dental Clinical FTE	6	6	106%	109%	Mental Health Clinical Staff	\$73	\$83	\$83																	
Mental Health Clinical FTE	11	12	92%	101%	Clinical Support Staff	\$7	\$6	\$191																	
Clinical Support FTE	0	0	-	83%	Administrative Support Staff	\$9	\$15	\$28																	
Administrative Support FTE	3	4	77%	88%		\$76	\$95	\$108																	
										NON LABOR															
										Hospital	YTD 14/15	YTD 13/14	Statewide												
										Emergency Department	\$19	\$19	\$106												
										Specialty	\$5	\$6	\$8												
										Medications	\$15	\$12	\$28												
										Diagnostics	\$4	\$3	\$132												
											\$12	\$14	\$19												

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Avenal State Prison (ASP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT											
ACCESS				6 Mth Trend				6 Mth Trend				6 Mth Trend							
Medical Services		ASP	Statewide	Asthma Care		ASP	Statewide	Appropriate Placement High Risk Patients		ASP	Statewide								
Dental Services		96%	91%	Therapeutic Anticoagulation		-	84%	High Risk Patient Care Plan		N/A	76%								
Mental Health Services		97%	96%	Diabetes Care		91%	83%	Follow-Up After MHCB/DSH Admission		100%	93%								
APPTS COMPLETED AS SCHEDULED				6 Mth Trend				6 Mth Trend				6 Mth Trend							
Cancelled Due to Custody		0.0%	1.4%	End Stage Liver Disease Care		50%	87%	30-Day Community Hospital Readmission		2.9%	6.4%								
Seen as Scheduled		97%	89%	Colon Cancer Screening		98%	98%	30-Day MHCB or DSH Readmission		0%	22%								
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend				6 Mth Trend							
Effective Communication Provided		97%	98%	Breast Cancer Screening		N/A	98%	Potentially Avoidable Hospitalizations*		5.7	10.3								
MEDICATION MANAGEMENT				AVAILABILITY OF HEALTH INFORMATION				CONTINUITY OF CLINICIANS & SERVICES											
MAPIP				6 Mth Trend				6 Mth Trend				6 Mth Trend							
Medication Continuity-Transfer		81%	86%	Non-Dictated Documents		88%	77%	Primary Care Provider (PCP)		82%	88%								
Medication Non-Adherence Counseling		100%	84%	Specialty Notes		89%	88%	Mental Health Primary Clinician		N/A	81%								
Medication Administration		91%	89%	Community Hospital Records		100%	84%	Psychiatrist		N/A	82%								
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend							
Non-Formulary by Psychiatrists		0.9%	3.4%	Scanning Accuracy		100%	98%	RESOURCE MANAGEMENT											
Non-Formulary by Medical Providers		2.3%	3.9%	APPEAL PROCESSING				6 Mth Trend				6 Mth Trend							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				6 Mth Trend							
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Timely Appeals		100%	98%	CONTINUOUS EVALUATION & IMPROVEMENT										
Medical FTE	8	241	95%	93%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				6 Mth Trend						
Nursing FTE	90	88	102%	97%	LABOR				6 Mth Trend				6 Mth Trend						
Pharmacy FTE	10	10	105%	109%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Claims Processed		N/A	100%							
Dental Clinical FTE	28	28	100%	101%	Nursing Staff	\$59	\$68	\$94	Specialty Teleservices		75%	63%							
Mental Health Clinical FTE	24	32	75%	83%	Pharmacy Staff	\$243	\$243	\$471	Health Care Staff Training		N/A	N/A							
Clinical Support FTE	8	5	178%	88%	Dental Clinical Staff	\$23	\$22	\$36	WORKLOAD PER DAY										
Administrative Support FTE	61	70	87%	88%	Mental Health Clinical Staff	\$82	\$95	\$83	Appointments per PCP		11.1	12.1							
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Clinical Support Staff	\$101	\$89	\$191	Appointments per PCRN		5.7	6.4							
Civil Service FTE		215	94%	89%	Administrative Support Staff	\$11	\$10	\$28	Encounters per Primary MH Clinician		6.7	9.0							
Overtime FTE		3	1.3%	4.8%	NON LABOR				6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Hospital	YTD 14/15	YTD 13/14	Statewide	Encounters per Psychiatrist		10.7	9.1							
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Hospital	\$27	\$48	\$106	OTHER TRENDS										
Civil Service FTE		215	94%	89%	Emergency Department	\$6	\$5	\$8	Hospital Admissions*		2.3	4.6							
Overtime FTE		3	1.3%	4.8%	Specialty	\$15	\$23	\$28	Emergency Department Visits*		3	6							
Registry FTE		11	4.8%	6.3%	Medications	\$48	\$34	\$132	Specialty Care Referrals*		49	69							
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Diagnostics	\$12	\$13	\$19	Prescriptions Per Inmate		2.0	3.5							
Civil Service FTE		215	94%	89%	LABOR				6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Diagnostics Per Inmate		0.7	0.9							
Registry FTE		11	4.8%	6.3%	Nursing Staff	\$59	\$68	\$94	Appeals Received*		22	35							
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Pharmacy Staff	\$243	\$243	\$471	Prison Population Capacity		104%	132%							
Civil Service FTE		215	94%	89%	Dental Clinical Staff	\$23	\$22	\$36	OTHER TRENDS										
Overtime FTE		3	1.3%	4.8%	Mental Health Clinical Staff	\$82	\$95	\$83	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Clinical Support Staff	\$101	\$89	\$191	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Administrative Support Staff	\$11	\$10	\$28	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	NON LABOR				6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Hospital	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Hospital	\$27	\$48	\$106	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Emergency Department	\$6	\$5	\$8	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Specialty	\$15	\$23	\$28	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Medications	\$48	\$34	\$132	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Diagnostics	\$12	\$13	\$19	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	LABOR				6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Nursing Staff	\$59	\$68	\$94	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Pharmacy Staff	\$243	\$243	\$471	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Dental Clinical Staff	\$23	\$22	\$36	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Mental Health Clinical Staff	\$82	\$95	\$83	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Clinical Support Staff	\$101	\$89	\$191	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Administrative Support Staff	\$11	\$10	\$28	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	NON LABOR				6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Hospital	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Hospital	\$27	\$48	\$106	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Emergency Department	\$6	\$5	\$8	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Specialty	\$15	\$23	\$28	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Medications	\$48	\$34	\$132	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Diagnostics	\$12	\$13	\$19	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	LABOR				6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Nursing Staff	\$59	\$68	\$94	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Pharmacy Staff	\$243	\$243	\$471	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Dental Clinical Staff	\$23	\$22	\$36	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Mental Health Clinical Staff	\$82	\$95	\$83	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Clinical Support Staff	\$101	\$89	\$191	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Administrative Support Staff	\$11	\$10	\$28	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	NON LABOR				6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Hospital	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Hospital	\$27	\$48	\$106	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Emergency Department	\$6	\$5	\$8	6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Specialty	\$15	\$23	\$28	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Medications	\$48	\$34	\$132	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Diagnostics	\$12	\$13	\$19	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	LABOR				6 Mth Trend				6 Mth Trend						
Registry FTE		11	4.8%	6.3%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend				6 Mth Trend						
Actual				ASP				Statewide				6 Mth Trend				6 Mth Trend			
Total Actual FTE		228	100%	100%	Nursing Staff	\$59	\$68	\$94	6 Mth Trend				6 Mth Trend						
Civil Service FTE		215	94%	89%	Pharmacy Staff	\$243	\$243	\$471	6 Mth Trend				6 Mth Trend						
Overtime FTE		3	1.3%	4.8%	Dental Clinical Staff	\$23	\$22	\$36	6 Mth Trend				6 Mth Trend						
Registry FTE		1																	