

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

A MONTHLY REPORT THAT:

- ✓ Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- ✓ Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- ✓ Helps the organization regularly assess progress in meeting annual performance objectives.
- ✓ Helps health care executives and managers identify areas that may need improvement.

Click the icons below for more information:

Statewide Dashboard



Statewide
performance trends

Institution Comparison



Compare performance
for all institutions

Glossary



Detailed specifications
for Dashboard measures

INSTITUTION MENU

Select an institution below for more information:

Avenal State Prison (ASP)	High Desert State Prison (HDSP)
California City Correctional Facility (CAC)	Ironwood State Prison (ISP)
Calipatria State Prison (CAL)	Kern Valley State Prison (KVSP)
California Correctional Center (CCC)	California State Prison, Los Angeles County (LAC)
California Correctional Institution (CCI)	Mule Creek State Prison (MCSP)
Central California Women's Facility (CCWF)	North Kern State Prison (NKSP)
Centinel State Prison (CEN)	Pelican Bay State Prison (PBSP)
California Health Care Facility (CHCF)	Pleasant Valley State Prison (PVSP)
California Institution for Men (CIM)	R. J. Donovan Correctional Facility (RJD)
California Institution for Women (CIW)	California State Prison, Sacramento (SAC)
California Men's Colony (CMC)	California Substance Abuse Treatment Facility (SATF)
California Medical Facility (CMF)	Sierra Conservation Center (SCC)
California State Prison, Corcoran (COR)	California State Prison, Solano (SOL)
California Rehabilitation Center (CRC)	San Quentin State Prison (SQ)
Correctional Training Facility (CTF)	Salinas Valley State Prison (SVSP)
Chuckawalla Valley State Prison (CVSP)	Valley State Prison (VSP)
Deuel Vocational Institution (DVI)	Wasco State Prison (WSP)
Folsom State Prison (FSP)	



The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and the data have not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTHCARE SERVICES DASHBOARD

Statewide

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																											
ACCESS Medical Services: 91% Dental Services: 96% Mental Health Services: 89% APPTS COMPLETED AS SCHEDULED Cancelled Due to Custody: 1.9% Seen as Scheduled: 87% EFFECTIVE COMMUNICATION Effective Communication Provided: 97%				6 Mth Trend Statewide Asthma Care: 81% Therapeutic Anticoagulation: 82% Diabetes Care: 83% End Stage Liver Disease Care: 84% Colon Cancer Screening: 98% Breast Cancer Screening: 97% Diagnostic Monitoring: 88% Utilization Specialty Services: 92% Polypharmacy Medication Review: 59%				6 Mth Trend Statewide Appropriate Placement High Risk Patients: 75% High Risk Patient Care Plan: 91% Follow-Up After MHCB/DSH Admission: 7.0% 30-Day Community Hospital Readmission: 23% 30-Day MHCB or DSH Readmission: 11.0% Potentially Avoidable Hospitalizations*																																																											
MEDICATION MANAGEMENT MAPIP Medication Continuity-Transfer: 86% Medication Non-Adherence Counseling: 84% Medication Administration: 89% FORMULARY MANAGEMENT Non-Formulary by Psychiatrists: 3.3% Non-Formulary by Medical Providers: 3.8%				AVAILABILITY OF HEALTH INFORMATION Non-Dictated Documents: 76% Dictated Documents: - Specialty Notes: 88% Community Hospital Records: 84% Scanning Accuracy: 95%				CONTINUITY OF CLINICIANS & SERVICES Primary Care Provider (PCP): 88% Mental Health Primary Clinician: 82% Psychiatrist: 84%																																																											
STAFFING IN FULL TIME EQUIVALENTS (FTE) <table border="1"> <thead> <tr> <th></th> <th>Actual</th> <th>Authority</th> <th>% of Auth</th> </tr> </thead> <tbody> <tr><td>Total Staffing FTE</td><td>13,323</td><td>13,580</td><td>98%</td></tr> <tr><td>Medical FTE</td><td>451</td><td>473</td><td>95%</td></tr> <tr><td>Nursing FTE</td><td>5,900</td><td>5,757</td><td>102%</td></tr> <tr><td>Pharmacy FTE</td><td>536</td><td>488</td><td>110%</td></tr> <tr><td>Dental Clinical FTE</td><td>788</td><td>782</td><td>101%</td></tr> <tr><td>Mental Health Clinical FTE</td><td>1,584</td><td>1,685</td><td>94%</td></tr> <tr><td>Clinical Support FTE</td><td>425</td><td>429</td><td>99%</td></tr> <tr><td>Administrative Support FTE</td><td>3,639</td><td>3,967</td><td>92%</td></tr> </tbody> </table> <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>Actual</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Total Actual FTE</td><td></td><td>13,323</td><td>100%</td></tr> <tr><td>Civil Service FTE</td><td></td><td>11,916</td><td>89%</td></tr> <tr><td>Overtime FTE</td><td></td><td>685</td><td>5.1%</td></tr> <tr><td>Registry FTE</td><td></td><td>722</td><td>5.4%</td></tr> </tbody> </table>					Actual	Authority	% of Auth	Total Staffing FTE	13,323	13,580	98%	Medical FTE	451	473	95%	Nursing FTE	5,900	5,757	102%	Pharmacy FTE	536	488	110%	Dental Clinical FTE	788	782	101%	Mental Health Clinical FTE	1,584	1,685	94%	Clinical Support FTE	425	429	99%	Administrative Support FTE	3,639	3,967	92%		6 Mth Trend	Actual	Statewide	Total Actual FTE		13,323	100%	Civil Service FTE		11,916	89%	Overtime FTE		685	5.1%	Registry FTE		722	5.4%	APPEAL PROCESSING Timely Appeals: 98%				RESOURCE MANAGEMENT Claims Processed: 100% Specialty Teleservices: 63% Health Care Staff Training: -			
	Actual	Authority	% of Auth																																																																
Total Staffing FTE	13,323	13,580	98%																																																																
Medical FTE	451	473	95%																																																																
Nursing FTE	5,900	5,757	102%																																																																
Pharmacy FTE	536	488	110%																																																																
Dental Clinical FTE	788	782	101%																																																																
Mental Health Clinical FTE	1,584	1,685	94%																																																																
Clinical Support FTE	425	429	99%																																																																
Administrative Support FTE	3,639	3,967	92%																																																																
	6 Mth Trend	Actual	Statewide																																																																
Total Actual FTE		13,323	100%																																																																
Civil Service FTE		11,916	89%																																																																
Overtime FTE		685	5.1%																																																																
Registry FTE		722	5.4%																																																																
MAJOR COSTS PER INMATE PER MONTH <table border="1"> <thead> <tr> <th></th> <th>YTD 14/15</th> <th>YTD 13/14</th> </tr> </thead> <tbody> <tr><td>LABOR</td><td></td><td></td></tr> <tr><td>Medical Staff</td><td>\$104</td><td>\$98</td></tr> <tr><td>Nursing Staff</td><td>\$474</td><td>\$415</td></tr> <tr><td>Pharmacy Staff</td><td>\$39</td><td>\$35</td></tr> <tr><td>Dental Clinical Staff</td><td>\$89</td><td>\$86</td></tr> <tr><td>Mental Health Clinical Staff</td><td>\$195</td><td>\$175</td></tr> <tr><td>Clinical Support Staff</td><td>\$27</td><td>\$22</td></tr> <tr><td>Administrative Support Staff</td><td>\$180</td><td>\$167</td></tr> <tr><td>NON LABOR</td><td></td><td></td></tr> <tr><td>Hospital</td><td>\$111</td><td>\$110</td></tr> <tr><td>Emergency Department</td><td>\$8</td><td>\$6</td></tr> <tr><td>Specialty</td><td>\$28</td><td>\$29</td></tr> <tr><td>Medications</td><td>\$130</td><td>\$90</td></tr> <tr><td>Diagnostics</td><td>\$19</td><td>\$18</td></tr> </tbody> </table>					YTD 14/15	YTD 13/14	LABOR			Medical Staff	\$104	\$98	Nursing Staff	\$474	\$415	Pharmacy Staff	\$39	\$35	Dental Clinical Staff	\$89	\$86	Mental Health Clinical Staff	\$195	\$175	Clinical Support Staff	\$27	\$22	Administrative Support Staff	\$180	\$167	NON LABOR			Hospital	\$111	\$110	Emergency Department	\$8	\$6	Specialty	\$28	\$29	Medications	\$130	\$90	Diagnostics	\$19	\$18	CONTINUOUS EVALUATION & IMPROVEMENT QM & Patient Safety Program: - Health Care Index: -																		
	YTD 14/15	YTD 13/14																																																																	
LABOR																																																																			
Medical Staff	\$104	\$98																																																																	
Nursing Staff	\$474	\$415																																																																	
Pharmacy Staff	\$39	\$35																																																																	
Dental Clinical Staff	\$89	\$86																																																																	
Mental Health Clinical Staff	\$195	\$175																																																																	
Clinical Support Staff	\$27	\$22																																																																	
Administrative Support Staff	\$180	\$167																																																																	
NON LABOR																																																																			
Hospital	\$111	\$110																																																																	
Emergency Department	\$8	\$6																																																																	
Specialty	\$28	\$29																																																																	
Medications	\$130	\$90																																																																	
Diagnostics	\$19	\$18																																																																	
				WORKLOAD PER DAY Appointments per PCP: 12.2 Appointments per PCRN: 6.4 Encounters per Primary MH Clinician: 8.8 Encounters per Psychiatrist: 9.1																																																															
				OTHER TRENDS Hospital Admissions*: 5.2 Emergency Department Visits*: 6 Specialty Care Referrals*: 42 Prescriptions Per Inmate: 3.6 Diagnostics Per Inmate: 0.9 Appeals Received*: 36 Prison Population Capacity: 132%																																																															

* Rate Per 1,000 Inmates

DASHBOARD COMPARISON

[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Scheduling & Access to Care	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical Services	91%	91%	98%	90%	91%	95%	96%	90%	87%	95%	90%	91%	92%	94%	91%	97%	91%	89%	93%	84%	88%	94%	70%
RN FTF Triage 1 Day	96%	100%	100%	99%	98%	100%	98%	99%	98%	99%	95%	99%	100%	99%	95%	96%	98%	93%	96%	99%	94%	99%	98%
PCP Urgent Referrals 1 Day	96%	100%	100%	100%	83%	100%	100%	100%	100%	100%	97%	-	100%	100%	75%	100%	67%	-	100%	75%	50%	50%	0%
PCP Routine Referrals 14 Days	85%	87%	98%	89%	86%	98%	99%	50%	75%	100%	82%	90%	99%	89%	98%	97%	100%	89%	95%	53%	85%	100%	38%
Chronic Care as Ordered	83%	83%	93%	70%	81%	96%	94%	64%	84%	97%	71%	83%	98%	85%	98%	96%	97%	84%	87%	68%	81%	97%	53%
High Priority Specialty 14 Days	81%	67%	95%	90%	100%	78%	96%	96%	67%	77%	94%	81%	79%	86%	84%	97%	67%	93%	75%	85%	100%	100%	91%
Routine Specialty 90 Days	93%	97%	99%	73%	94%	95%	94%	100%	91%	93%	98%	95%	94%	99%	90%	96%	96%	93%	97%	97%	90%	96%	90%
Return from HLOC 5 Days	91%	93%	100%	86%	100%	95%	92%	100%	86%	95%	87%	80%	84%	90%	100%	95%	100%	89%	100%	92%	100%	100%	90%
Laboratory Services as Ordered	95%	98%	100%	100%	76%	99%	97%	100%	85%	97%	95%	98%	98%	100%	91%	96%	95%	91%	88%	91%	99%	100%	74%
Radiology Services as Ordered	97%	-	98%	99%	98%	98%	98%	100%	94%	-	91%	100%	74%	100%	-	100%	97%	83%	99%	99%	94%	100%	100%
Dental Services	96%	98%	87%	91%	99%	99%	94%	100%	97%	93%	100%	99%	98%	99%	99%	96%	99%	95%	100%	98%	87%	100%	91%
7362 Triage 3 or 10 Days	97%	97%	91%	96%	99%	100%	100%	100%	96%	97%	100%	97%	97%	98%	99%	88%	100%	93%	100%	100%	84%	100%	94%
Treatment within Timeframes	98%	99%	82%	92%	100%	99%	92%	99%	98%	99%	100%	99%	99%	99%	98%	98%	96%	99%	99%	100%	88%	100%	99%
RC Screening 60 Days	90%	-	-	-	-	-	90%	-	-	89%	-	-	-	-	-	-	-	97%	-	-	-	-	-
Patient Requested Exam 90 Days	95%	96%	82%	78%	98%	99%	92%	99%	98%	99%	100%	99%	97%	99%	100%	99%	99%	95%	100%	96%	74%	100%	92%
Notice of Exam 50 Y.O. or Chronic Care	97%	100%	95%	100%	100%	99%	95%	100%	97%	83%	100%	100%	99%	100%	100%	98%	100%	90%	100%	97%	100%	100%	79%
Mental Health Services	89%	100%	100%	98%	100%	97%	93%	100%	96%	96%	86%	97%	92%	78%	97%	95%	99%	95%	99%	94%	98%	85%	97%
Referral Timeframes	86%	100%	100%	97%	100%	95%	88%	99%	93%	97%	70%	94%	88%	73%	94%	95%	98%	95%	99%	90%	96%	57%	94%
EOP Structured Treatment	86%	N/A	N/A	N/A	N/A	N/A	98%	N/A	96%	92%	96%	99%	90%	76%	N/A	N/A	N/A	92%	N/A	N/A	N/A	99%	97%
Contact Timeframes	95%	100%	100%	99%	100%	100%	95%	100%	97%	99%	93%	98%	97%	86%	100%	95%	100%	98%	100%	98%	100%	98%	99%
Primary Clinician Contact Timeframes	96%	100%	100%	97%	100%	99%	93%	100%	97%	99%	98%	99%	98%	81%	100%	94%	100%	96%	100%	98%	100%	99%	99%
Psychiatrist Contact Timeframes	92%	100%	-	100%	-	100%	98%	100%	96%	99%	84%	96%	93%	92%	100%	95%	100%	100%	99%	98%	100%	94%	99%
IDTT Contact Timeframes	98%	100%	100%	100%	100%	99%	93%	100%	100%	99%	98%	99%	100%	86%	100%	97%	100%	97%	100%	99%	100%	100%	100%
Cancelled Due to Custody	1.9%	0.1%	0.2%	0.2%	0.2%	0.1%	0.8%	0.0%	0.8%	0.4%	1.3%	0.7%	0.6%	4.9%	0.2%	0.3%	0.0%	1.6%	1.3%	0.7%	1.2%	0.5%	3.0%
Medical Services	0.8%	0.1%	0.1%	0.2%	0.1%	0.0%	0.5%	0.0%	0.2%	0.4%	0.4%	0.5%	0.2%	1.6%	0.2%	0.0%	0.1%	2.0%	2.9%	1.0%	0.7%	1.1%	2.1%
Mental Health Services	4.1%	0.0%	0.0%	0.0%	0.4%	0.1%	0.9%	0.0%	1.1%	0.4%	2.2%	0.2%	0.5%	12.5%	0.1%	0.3%	0.0%	1.1%	0.4%	0.5%	0.2%	0.1%	4.5%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 9/11/2015 4:19:33 PM

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)
[Dashboard Glossary](#)

August 2015

All Institutions

Scheduling & Access to Care	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Services	81%	83%	-	97%	90%	93%	93%	97%	93%	97%	79%	81%	95%
RN FTF Triage 1 Day	92%	66%	-	99%	98%	96%	100%	98%	100%	98%	97%	96%	100%
PCP Urgent Referrals 1 Day	100%	100%	-	100%	90%	100%	100%	-	100%	100%	75%	100%	100%
PCP Routine Referrals 14 Days	41%	82%	-	100%	90%	84%	83%	100%	94%	96%	75%	32%	100%
Chronic Care as Ordered	43%	76%	-	99%	83%	91%	78%	91%	92%	97%	62%	41%	98%
High Priority Specialty 14 Days	82%	88%	-	80%	77%	71%	93%	100%	86%	93%	48%	95%	65%
Routine Specialty 90 Days	92%	86%	-	98%	90%	94%	97%	93%	94%	93%	75%	93%	98%
Return from HLOC 5 Days	94%	60%	-	100%	87%	100%	91%	100%	81%	100%	84%	83%	100%
Laboratory Services as Ordered	85%	93%	-	96%	92%	100%	97%	96%	95%	98%	99%	90%	98%
Radiology Services as Ordered	100%	94%	-	100%	100%	98%	97%	100%	97%	98%	97%	99%	99%
Dental Services	98%	93%	100%	100%	99%	99%	98%	98%	96%	100%	89%	99%	98%
7362 Triage 3 or 10 Days	97%	98%	100%	100%	97%	99%	98%	99%	100%	99%	97%	99%	100%
Treatment within Timeframes	99%	99%	100%	100%	99%	100%	99%	98%	84%	100%	98%	100%	96%
RC Screening 60 Days	-	91%	-	-	-	-	-	-	-	100%	-	-	-
Patient Requested Exam 90 Days	97%	98%	100%	99%	99%	99%	97%	96%	99%	100%	71%	98%	94%
Notice of Exam 50 Y.O. or Chronic Care	100%	78%	100%	100%	100%	100%	97%	100%	100%	100%	90%	100%	100%
Mental Health Services	89%	95%	95%	95%	80%	86%	78%	98%	97%	96%	91%	86%	88%
Referral Timeframes	89%	89%	97%	91%	82%	81%	83%	95%	96%	96%	94%	87%	66%
EOP Structured Treatment	87%	100%	93%	N/A	62%	95%	55%	N/A	N/A	92%	86%	91%	100%
Contact Timeframes	93%	97%	94%	98%	95%	83%	95%	100%	99%	99%	94%	80%	99%
Primary Clinician Contact Timeframes	97%	97%	98%	99%	95%	91%	93%	100%	99%	100%	97%	85%	99%
Psychiatrist Contact Timeframes	81%	98%	89%	99%	93%	62%	95%	100%	99%	99%	85%	62%	100%
IDTT Contact Timeframes	100%	97%	95%	97%	98%	97%	97%	100%	99%	99%	99%	94%	100%
Cancelled Due to Custody	3.0%	0.2%	0.2%	0.1%	9.0%	1.9%	2.7%	0.4%	0.1%	0.3%	2.5%	1.3%	0.0%
Medical Services	2.5%	0.1%	0.1%	0.0%	4.6%	2.5%	0.1%	0.3%	0.2%	0.4%	1.1%	1.4%	0.1%
Mental Health Services	4.6%	0.0%	0.4%	0.1%	19.5%	1.6%	8.1%	0.4%	0.0%	0.5%	4.5%	1.6%	0.1%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 9/11/2015 4:19:33 PM

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Scheduling & Access to Care	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Dental Services	0.7%	0.3%	0.5%	0.4%	0.1%	0.0%	1.0%	0.0%	1.0%	0.3%	1.4%	1.4%	1.1%	0.8%	0.4%	0.7%	0.0%	1.7%	0.5%	0.6%	2.8%	0.3%	2.3%
Seen as Scheduled	87%	97%	95%	93%	92%	95%	83%	94%	90%	97%	85%	90%	93%	87%	92%	91%	90%	90%	93%	84%	90%	85%	85%
Medical Services	79%	98%	97%	94%	88%	96%	62%	91%	77%	97%	67%	86%	91%	91%	79%	82%	84%	89%	83%	67%	91%	80%	84%
Mental Health Services	91%	98%	100%	99%	100%	97%	95%	100%	97%	100%	96%	91%	92%	80%	99%	96%	93%	96%	98%	99%	97%	97%	91%
Dental Services	91%	96%	87%	87%	89%	92%	92%	91%	95%	94%	92%	92%	95%	89%	98%	94%	92%	85%	97%	85%	83%	78%	80%
Effective Communication Provided	97%	98%	98%	100%	96%	99%	99%	98%	96%	98%	99%	98%	99%	97%	98%	98%	99%	100%	96%	99%	96%	97%	95%
Medical Services	100%	100%	100%	100%	100%	100%	98%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%
Mental Health Services	97%	100%	100%	100%	100%	98%	99%	100%	90%	98%	98%	97%	98%	96%	99%	100%	98%	99%	99%	100%	92%	99%	94%
Dental Services	95%	95%	94%	100%	87%	100%	99%	93%	98%	98%	100%	98%	99%	94%	95%	96%	100%	100%	90%	97%	96%	92%	92%
Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Asthma Care	81%	99%	97%	91%	89%	92%	86%	93%	94%	92%	84%	85%	74%	91%	95%	95%	92%	92%	98%	87%	96%	86%	95%
Asthma SABA Utilization	84%	98%	94%	96%	98%	94%	91%	96%	88%	92%	87%	90%	72%	90%	93%	94%	92%	93%	98%	91%	95%	93%	98%
Persistent Asthma ICS Treatment	78%	100%	100%	86%	79%	90%	82%	89%	100%	93%	80%	80%	76%	92%	96%	97%	91%	90%	97%	82%	97%	80%	92%
Therapeutic Anticoagulation	82%	-	-	-	-	100%	100%	100%	83%	92%	67%	71%	90%	80%	100%	100%	100%	-	71%	50%	-	100%	67%
Diabetes Care	83%	86%	89%	84%	87%	84%	83%	84%	77%	85%	81%	76%	77%	82%	82%	82%	85%	83%	92%	81%	84%	86%	84%
A1C <8%	77%	92%	95%	77%	96%	79%	75%	86%	74%	77%	91%	80%	66%	79%	81%	76%	71%	79%	85%	72%	77%	81%	74%
LDL-Cholesterol <100 mg/dl	75%	67%	70%	70%	52%	72%	72%	70%	85%	79%	67%	81%	75%	79%	69%	68%	83%	70%	90%	76%	66%	73%	76%
Blood Pressure <140/90 mm Hg	85%	83%	90%	89%	100%	83%	93%	80%	53%	83%	80%	53%	73%	80%	83%	90%	90%	93%	97%	90%	100%	97%	93%
Screened or Treated Nephropathy	95%	100%	100%	100%	100%	100%	91%	100%	97%	100%	88%	91%	95%	89%	96%	95%	95%	88%	96%	84%	95%	93%	92%
End Stage Liver Disease Care	84%	-	33%	100%	100%	65%	80%	83%	66%	92%	100%	94%	84%	77%	70%	97%	100%	100%	93%	88%	100%	88%	88%
EGD for Esophageal Varices	74%	-	0%	100%	100%	50%	29%	67%	57%	88%	100%	91%	67%	83%	0%	100%	100%	100%	86%	50%	-	100%	100%
HCC Screening	92%	-	0%	100%	100%	75%	93%	67%	80%	94%	100%	92%	86%	75%	80%	93%	100%	100%	93%	100%	100%	100%	100%
NSAID	95%	-	100%	100%	100%	70%	100%	100%	91%	97%	100%	91%	93%	82%	100%	95%	100%	100%	100%	100%	100%	100%	100%
Diagnosis Medication Match	77%	-	-	-	-	-	100%	100%	36%	89%	100%	100%	89%	67%	100%	100%	-	-	-	100%	-	50%	50%
SBP or TIPS with Cipro. or Sulfa.	64%	-	-	-	-	-	-	-	50%	67%	100%	100%	67%	100%	-	100%	-	-	-	-	-	0%	-
Ascites with Spironolactone	82%	-	-	-	-	-	-	100%	25%	100%	-	-	100%	0%	-	-	-	-	-	100%	-	-	100%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)
[Dashboard Glossary](#)

August 2015

All Institutions

Scheduling & Access to Care	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Dental Services	2.0%	0.4%	0.2%	0.1%	2.8%	1.4%	0.1%	0.5%	0.1%	0.1%	1.7%	0.9%	0.0%
Seen as Scheduled	72%	91%	94%	96%	75%	94%	87%	95%	90%	93%	79%	81%	97%
Medical Services	41%	76%	94%	99%	64%	89%	96%	97%	75%	85%	71%	60%	96%
Mental Health Services	89%	98%	99%	97%	76%	97%	76%	96%	98%	97%	90%	94%	99%
Dental Services	87%	97%	90%	92%	85%	96%	89%	91%	96%	96%	76%	90%	97%
Effective Communication Provided	99%	96%	97%	99%	98%	96%	95%	98%	99%	98%	97%	100%	97%
Medical Services	100%	100%	100%	100%	97%	99%	100%	99%	100%	100%	99%	100%	100%
Mental Health Services	99%	100%	99%	99%	99%	93%	98%	99%	97%	96%	100%	100%	98%
Dental Services	99%	88%	91%	100%	100%	98%	87%	96%	99%	97%	93%	99%	92%
Population Health Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Asthma Care	88%	95%	92%	86%	89%	79%	92%	94%	91%	91%	91%	87%	87%
Asthma SABA Utilization	87%	99%	90%	94%	89%	83%	90%	96%	96%	90%	93%	90%	98%
Persistent Asthma ICS Treatment	89%	91%	94%	77%	89%	75%	94%	92%	87%	91%	90%	83%	77%
Therapeutic Anticoagulation	68%	0%	100%	-	97%	63%	80%	-	76%	88%	78%	80%	75%
Diabetes Care	80%	86%	90%	91%	83%	83%	83%	82%	84%	80%	81%	88%	79%
A1C <8%	78%	70%	87%	86%	77%	81%	78%	79%	69%	70%	81%	82%	76%
LDL-Cholesterol <100 mg/dl	77%	85%	83%	86%	78%	76%	64%	78%	75%	75%	71%	80%	48%
Blood Pressure <140/90 mm Hg	73%	89%	95%	93%	83%	80%	93%	77%	93%	77%	73%	97%	94%
Screened or Treated Nephropathy	93%	100%	96%	100%	93%	97%	96%	93%	99%	99%	97%	94%	96%
End Stage Liver Disease Care	88%	75%	96%	-	82%	100%	84%	67%	93%	87%	99%	94%	100%
EGD for Esophageal Varices	60%	0%	100%	-	81%	100%	45%	83%	87%	73%	100%	100%	-
HCC Screening	96%	100%	100%	-	86%	100%	91%	100%	87%	97%	100%	100%	-
NSAID	95%	100%	88%	-	95%	100%	100%	83%	100%	91%	94%	100%	100%
Diagnosis Medication Match	100%	100%	-	-	67%	100%	100%	0%	100%	-	100%	75%	100%
SBP or TIPS with Cipro. or Sulfa.	-	-	-	-	0%	100%	-	0%	-	-	100%	50%	-
Ascites with Spironolactone	-	-	-	-	100%	-	100%	-	-	-	100%	-	100%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 9/11/2015 4:19:33 PM

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Hepatic Enceph. w/ Lactulose and/or Rifaximin	84%	-	-	-	-	-	100%	-	33%	100%	-	-	100%	100%	100%	100%	-	-	-	100%	-	100%	0%
Colon Cancer Screening	98%	100%	100%	100%	100%	100%	100%	100%	100%	95%	99%	99%	100%	100%	99%	99%	99%	100%	96%	94%	98%	100%	93%
Breast Cancer Screening	97%	-	-	-	-	-	96%	-	-	-	99%	-	-	-	-	-	-	-	100%	-	-	-	-
Diagnostic Monitoring	88%	95%	-	-	-	87%	94%	-	93%	85%	94%	92%	92%	79%	98%	96%	-	99%	95%	90%	-	82%	83%
QT Prolongation EKG 12 Months	80%	86%	-	-	-	50%	88%	-	81%	67%	94%	79%	85%	50%	100%	100%	-	100%	88%	83%	-	50%	100%
Antipsychotics	92%	99%	-	-	-	99%	94%	-	95%	90%	91%	96%	93%	85%	99%	95%	-	99%	97%	99%	-	88%	78%
Lipid Monitoring 12 Months	92%	100%	-	-	-	100%	90%	-	95%	94%	85%	95%	96%	90%	100%	94%	-	95%	98%	100%	-	88%	77%
Blood Sugar 12 Months	96%	100%	-	-	-	100%	99%	-	99%	99%	94%	98%	98%	95%	100%	100%	-	100%	98%	100%	-	90%	80%
EKG 12 Months	84%	100%	-	-	-	100%	100%	-	89%	86%	100%	97%	88%	48%	100%	92%	-	100%	100%	100%	-	58%	78%
AIMS 12 Months	89%	96%	-	-	-	100%	80%	-	93%	76%	92%	98%	82%	93%	100%	85%	-	100%	95%	97%	-	97%	73%
Med Consent 12 Months	91%	100%	-	-	-	100%	94%	-	92%	74%	88%	93%	85%	93%	100%	95%	-	100%	98%	100%	-	97%	76%
CBC with Platelets 12 Months	93%	96%	-	-	-	97%	98%	-	98%	97%	86%	93%	96%	85%	97%	98%	-	100%	98%	100%	-	90%	69%
CMP 12 Months	93%	100%	-	-	-	97%	97%	-	98%	97%	83%	94%	97%	83%	97%	96%	-	95%	95%	100%	-	90%	76%
Thyroid Monitoring 5 Years	98%	100%	-	-	-	100%	96%	-	99%	99%	100%	98%	99%	92%	100%	100%	-	100%	98%	97%	-	94%	95%
Clozapine	91%	-	-	-	-	-	100%	-	97%	-	93%	-	90%	100%	-	-	-	-	-	-	-	-	-
CMP 12 Months	95%	-	-	-	-	-	100%	-	100%	-	100%	-	94%	-	-	-	-	-	-	-	-	-	-
Lipid Monitoring 12 Months	97%	-	-	-	-	-	100%	-	100%	-	88%	-	94%	-	-	-	-	-	-	-	-	-	-
Blood Sugar 12 Months	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	-	-	-	-	-	-	-	-	-	-
CBC 30 Days	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-
EKG 12 Months	81%	-	-	-	-	-	100%	-	75%	-	100%	-	75%	-	-	-	-	-	-	-	-	-	-
AIMS 12 Months	78%	-	-	-	-	-	100%	-	100%	-	75%	-	81%	-	-	-	-	-	-	-	-	-	-
Thyroid Monitoring 5 Years	100%	-	-	-	-	-	100%	-	100%	-	100%	-	100%	-	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	74%	-	-	-	-	-	100%	-	100%	-	83%	-	73%	-	-	-	-	-	-	-	-	-	-
Mood Stabilizers	92%	95%	-	-	-	98%	95%	-	92%	95%	98%	98%	94%	69%	94%	96%	-	100%	100%	82%	-	92%	68%
Carbamazepine	90%	-	-	-	-	100%	100%	-	-	-	100%	100%	100%	50%	-	-	-	-	-	67%	-	-	50%
CMP 12 Months	94%	-	-	-	-	100%	100%	-	-	-	100%	100%	100%	50%	-	-	-	-	-	100%	-	-	50%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)
[Dashboard Glossary](#)

August 2015

All Institutions

Population Health Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hepatic Enceph. w/ Lactulose and/or Rifaximin	100%	100%	-	-	100%	100%	100%	-	100%	-	-	100%	-
Colon Cancer Screening	97%	97%	96%	100%	98%	99%	95%	98%	99%	99%	88%	97%	100%
Breast Cancer Screening	-	-	-	-	-	-	-	-	-	-	-	-	-
Diagnostic Monitoring	82%	97%	96%	96%	89%	88%	96%	87%	93%	99%	80%	93%	84%
QT Prolongation EKG 12 Months	71%	100%	100%	-	70%	63%	94%	50%	83%	100%	70%	93%	75%
Antipsychotics	89%	98%	98%	98%	92%	91%	96%	99%	98%	98%	88%	94%	84%
Lipid Monitoring 12 Months	86%	100%	100%	100%	92%	93%	97%	97%	97%	99%	85%	95%	81%
Blood Sugar 12 Months	93%	100%	100%	100%	96%	95%	99%	100%	99%	100%	94%	98%	86%
EKG 12 Months	72%	100%	-	100%	73%	70%	100%	100%	100%	100%	81%	94%	60%
AIMS 12 Months	87%	89%	94%	95%	90%	94%	94%	97%	99%	100%	75%	89%	100%
Med Consent 12 Months	92%	94%	94%	95%	96%	94%	97%	100%	95%	93%	84%	91%	95%
CBC with Platelets 12 Months	91%	100%	100%	95%	95%	93%	97%	100%	97%	94%	92%	91%	81%
CMP 12 Months	90%	100%	100%	100%	96%	93%	94%	100%	97%	97%	92%	94%	86%
Thyroid Monitoring 5 Years	98%	100%	100%	95%	100%	99%	95%	100%	99%	97%	99%	97%	81%
Clozapine	97%	-	-	-	-	93%	-	-	-	100%	65%	100%	-
CMP 12 Months	85%	-	-	-	-	100%	-	-	-	100%	90%	-	-
Lipid Monitoring 12 Months	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-
Blood Sugar 12 Months	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-
CBC 30 Days	100%	-	-	-	-	100%	-	-	-	100%	100%	100%	-
EKG 12 Months	100%	-	-	-	-	93%	-	-	-	100%	20%	-	-
AIMS 12 Months	100%	-	-	-	-	86%	-	-	-	100%	10%	-	-
Thyroid Monitoring 5 Years	100%	-	-	-	-	100%	-	-	-	100%	100%	-	-
Med Consent 12 Months	92%	-	-	-	-	67%	-	-	-	100%	0%	-	-
Mood Stabilizers	92%	97%	90%	93%	96%	96%	98%	100%	95%	100%	86%	89%	100%
Carbamazepine	94%	-	-	-	100%	100%	100%	-	-	100%	-	78%	-
CMP 12 Months	100%	-	-	-	100%	100%	100%	-	-	100%	-	100%	-

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 9/11/2015 4:19:33 PM

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Population Health Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Carbamazepine Level 12 Months	86%	-	-	-	-	100%	100%	-	-	-	100%	100%	100%	50%	-	-	-	-	-	0%	-	-	50%
CBC 12 Months	91%	-	-	-	-	100%	100%	-	-	-	100%	100%	100%	50%	-	-	-	-	-	100%	-	-	50%
Med Consent 12 Months	77%	-	-	-	-	100%	100%	-	-	-	100%	100%	0%	50%	-	-	-	-	-	100%	-	-	-
Depakote	93%	100%	-	-	-	100%	92%	-	97%	92%	93%	97%	90%	81%	96%	93%	-	100%	100%	100%	-	90%	81%
CMP 12 Months	94%	100%	-	-	-	100%	100%	-	100%	100%	88%	97%	95%	79%	83%	100%	-	100%	100%	100%	-	92%	85%
Depakote Level 12 Months	93%	100%	-	-	-	100%	100%	-	93%	95%	100%	100%	93%	76%	100%	91%	-	100%	100%	100%	-	85%	82%
CBC with Platelets 12 Months	95%	100%	-	-	-	100%	100%	-	100%	100%	100%	97%	98%	79%	100%	91%	-	100%	100%	100%	-	92%	82%
Med Consent 12 Months	90%	100%	-	-	-	100%	67%	-	93%	74%	83%	96%	75%	91%	100%	91%	-	100%	100%	100%	-	90%	73%
Lithium	92%	90%	-	-	-	95%	92%	-	88%	97%	100%	97%	91%	77%	92%	98%	-	-	100%	80%	-	94%	73%
Creatinine & BUN 12 Months	97%	100%	-	-	-	100%	100%	-	100%	100%	100%	95%	94%	88%	100%	100%	-	-	100%	100%	-	100%	78%
Lithium Level 12 Months	97%	100%	-	-	-	100%	100%	-	95%	100%	100%	95%	94%	94%	100%	100%	-	-	100%	100%	-	100%	78%
Thyroid Monitoring 12 Months	92%	100%	-	-	-	100%	62%	-	95%	100%	100%	100%	94%	82%	93%	90%	-	-	100%	100%	-	86%	56%
EKG 12 Months	79%	50%	-	-	-	75%	100%	-	77%	100%	100%	100%	89%	29%	71%	100%	-	-	100%	0%	-	83%	67%
Med Consent 12 Months	92%	100%	-	-	-	100%	100%	-	75%	86%	100%	95%	86%	92%	93%	100%	-	-	100%	100%	-	100%	86%
Antidepressants	85%	100%	-	-	-	100%	94%	-	98%	87%	94%	96%	96%	89%	99%	93%	-	97%	97%	93%	-	96%	88%
EKG 12 Months (Tricyclics)	67%	-	-	-	-	-	-	-	100%	-	-	-	100%	-	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	92%	100%	-	-	-	100%	94%	-	93%	76%	89%	97%	90%	91%	99%	92%	-	98%	97%	90%	-	96%	88%
Thyroid Monitoring 5 Years	96%	99%	-	-	-	100%	94%	-	100%	98%	99%	96%	99%	86%	100%	95%	-	96%	97%	97%	-	96%	88%
Utilization Specialty Services	92%	99%	96%	99%	86%	97%	96%	98%	84%	93%	96%	92%	92%	93%	88%	92%	100%	87%	92%	79%	99%	97%	94%
Polypharmacy Medication Review	59%	100%	93%	60%	0%	95%	43%	86%	17%	95%	36%	72%	65%	96%	48%	20%	74%	100%	92%	52%	75%	89%	71%
Care Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Appropriate Placement High Risk Patients	75%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A							
High Risk Patient Care Plan																							
Follow-Up After MHCB/DSH Admission	91%	0%	100%	-	100%	83%	100%	-	89%	90%	85%	92%	83%	93%	100%	100%	-	100%	100%	92%	100%	94%	91%
30-Day Community Hospital Readmission	7.0%	3.8%	0.0%	0.7%	0.0%	6.4%	3.6%	1.3%	17.9%	13.9%	5.4%	6.0%	13.3%	8.5%	8.8%	4.7%	4.6%	3.0%	2.9%	2.9%	3.1%	4.8%	2.6%
30-Day MHCB or DSH Readmission	23%	-	-	-	-	-	0%	-	33%	13%	19%	40%	21%	29%	-	-	-	-	-	20%	-	21%	15%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Population Health Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Carbamazepine Level 12 Months	83%	-	-	-	100%	100%	100%	-	-	100%	-	67%	-
CBC 12 Months	100%	-	-	-	100%	100%	100%	-	-	100%	-	67%	-
Med Consent 12 Months	83%	-	-	-	50%	100%	100%	-	-	100%	-	67%	-
Depakote	93%	100%	100%	96%	99%	95%	97%	100%	96%	100%	88%	92%	100%
CMP 12 Months	92%	100%	100%	100%	100%	98%	98%	100%	89%	100%	92%	89%	100%
Depakote Level 12 Months	94%	100%	100%	86%	97%	96%	95%	100%	100%	100%	86%	93%	100%
CBC with Platelets 12 Months	94%	100%	100%	100%	100%	98%	100%	100%	94%	100%	92%	100%	100%
Med Consent 12 Months	91%	100%	100%	100%	100%	89%	95%	100%	100%	100%	84%	88%	100%
Lithium	88%	93%	80%	90%	89%	93%	96%	100%	94%	100%	84%	98%	-
Creatinine & BUN 12 Months	100%	100%	100%	100%	92%	98%	100%	100%	100%	100%	100%	100%	-
Lithium Level 12 Months	93%	100%	100%	50%	92%	100%	100%	100%	100%	100%	97%	100%	-
Thyroid Monitoring 12 Months	90%	67%	100%	100%	85%	98%	100%	100%	100%	100%	92%	100%	-
EKG 12 Months	76%	100%	0%	100%	75%	73%	84%	100%	71%	100%	61%	100%	-
Med Consent 12 Months	83%	100%	100%	100%	100%	96%	96%	100%	100%	100%	70%	89%	-
Antidepressants	60%	92%	96%	96%	97%	95%	95%	99%	97%	96%	92%	89%	79%
EKG 12 Months (Tricyclics)	0%	-	-	-	-	-	-	-	-	100%	-	-	-
Med Consent 12 Months	86%	95%	92%	95%	95%	94%	95%	99%	96%	95%	88%	80%	74%
Thyroid Monitoring 5 Years	93%	89%	100%	98%	99%	97%	94%	99%	98%	92%	95%	98%	84%
Utilization Specialty Services	94%	93%	94%	95%	95%	95%	99%	88%	85%	91%	83%	85%	90%
Polypharmacy Medication Review	31%	67%	50%	86%	73%	36%	84%	43%	96%	74%	67%	26%	74%
Care Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appropriate Placement High Risk Patients	N/A												
High Risk Patient Care Plan													
Follow-Up After MHCB/DSH Admission	98%	97%	86%	100%	87%	81%	86%	100%	100%	100%	88%	97%	100%
30-Day Community Hospital Readmission	3.0%	6.5%	4.8%	0.0%	7.6%	5.2%	7.1%	0.0%	5.3%	6.9%	4.3%	2.1%	6.4%
30-Day MHCB or DSH Readmission	5%	14%	25%	21%	18%	19%	14%	-	31%	14%	10%	0%	33%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Care Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Potentially Avoidable Hospitalizations*	11.0	4.3	1.9	2.1	0.9	7.0	4.6	1.3	64.3	25.1	19.8	5.8	22.6	31.4	7.0	5.5	7.1	4.8	6.0	5.1	7.2	6.3	16.5
Continuity of Clinicians & Services	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Primary Care Provider (PCP)	88%	83%	94%	85%	79%	97%	89%	89%	78%	95%	96%	89%	92%	87%	95%	97%	99%	97%	95%	91%	96%	87%	87%
Mental Health Primary Clinician	82%	N/A	N/A	N/A	N/A	N/A	97%	N/A	83%	N/A	80%	87%	88%	79%	N/A	92%	81%						
Psychiatrist	84%	N/A	N/A	N/A	N/A	N/A	94%	N/A	88%	N/A	76%	89%	98%	81%	N/A	62%	77%						
Medication Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medication Continuity-Transfer	86%	94%	95%	100%	98%	90%	86%	94%	-	65%	88%	64%	92%	66%	92%	100%	91%	99%	86%	90%	91%	78%	95%
M4: Meds Upon Arrival at Reception Ctr	95%	-	-	-	-	-	90%	-	-	83%	-	-	-	-	-	-	-	100%	-	-	-	-	-
M5: NA/DOT/KOP Meds Inter-Institutional	89%	100%	100%	100%	100%	100%	65%	100%	-	90%	70%	85%	90%	70%	100%	100%	100%	100%	79%	60%	100%	65%	100%
M6: NA/DOT Meds Intra-Institutional	78%	74%	75%	100%	100%	50%	100%	83%	-	57%	-	70%	100%	54%	100%	100%	90%	100%	59%	-	67%	72%	100%
M7: Mental Health Crisis Bed Transfers	74%	-	-	-	-	-	82%	-	-	28%	76%	42%	100%	57%	-	-	-	-	-	100%	-	76%	88%
M8: ASU/SHU/PSU Inter-Institutional	83%	-	100%	100%	100%	100%	85%	100%	-	33%	94%	58%	89%	50%	-	100%	100%	92%	92%	-	100%	71%	93%
M9: Discharge from Community Hosp/DSH	83%	100%	100%	100%	100%	100%	80%	100%	-	67%	100%	44%	72%	69%	73%	100%	67%	100%	100%	100%	100%	92%	88%
M10: Transfer/Parole	97%	100%	100%	100%	90%	100%	100%	89%	-	100%	100%	85%	100%	95%	95%	100%	100%	100%	100%	100%	89%	92%	100%
Medication Non-Adherence Counseling	84%	100%	92%	73%	-	98%	91%	100%	-	93%	91%	89%	81%	68%	93%	96%	57%	95%	99%	100%	75%	80%	91%
M11: Non-Adherence MH Prescribed	85%	100%	-	-	-	97%	82%	100%	-	90%	95%	88%	98%	55%	91%	97%	78%	93%	100%	100%	83%	63%	68%
Referral on MAR	90%	100%	-	-	-	100%	70%	100%	-	85%	90%	85%	95%	80%	80%	100%	67%	100%	100%	100%	100%	95%	75%
128 MH5 or 128 C	91%	100%	-	-	-	100%	85%	100%	-	90%	100%	100%	100%	70%	100%	95%	100%	100%	100%	100%	50%	65%	60%
Progress Note	73%	100%	-	-	-	90%	90%	100%	-	95%	95%	80%	100%	15%	93%	95%	67%	79%	100%	100%	100%	30%	70%
M12: Non-Adherence PC2602 Meds	92%	-	-	-	-	100%	83%	-	-	100%	78%	97%	100%	98%	-	-	-	100%	-	-	-	80%	100%
M13: Non-Adherence Medical Prescribed	81%	100%	83%	79%	-	95%	100%	100%	-	98%	89%	70%	80%	65%	87%	95%	94%	91%	96%	100%	67%	78%	95%
Referral on MAR	90%	100%	100%	88%	-	95%	100%	100%	-	100%	100%	85%	100%	75%	100%	100%	100%	100%	100%	100%	67%	85%	100%
128 C	92%	100%	100%	100%	-	95%	100%	100%	-	100%	100%	95%	95%	70%	100%	100%	100%	94%	100%	100%	67%	90%	100%
Progress Note	60%	100%	50%	50%	-	95%	100%	100%	-	94%	67%	30%	45%	50%	60%	85%	83%	78%	88%	100%	67%	60%	85%
M14: Non-Adherence Insulin/HIV/Clozaril	78%	-	100%	67%	-	100%	100%	-	-	83%	100%	100%	47%	55%	100%	-	0%	95%	100%	100%	-	100%	100%
Medication Administration	89%	95%	88%	100%	100%	95%	90%	100%	-	85%	92%	76%	99%	80%	93%	95%	100%	100%	84%	99%	83%	81%	100%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Care Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Potentially Avoidable Hospitalizations*	17.5	6.1	0.7	0.6	33.1	10.9	11.1	3.6	17.9	9.6	15.2	8.2	14.4
Continuity of Clinicians & Services	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Primary Care Provider (PCP)	87%	91%	99%	95%	92%	89%	96%	85%	97%	98%	82%	90%	89%
Mental Health Primary Clinician	82%	N/A	83%	N/A	74%	76%	83%	N/A	N/A	82%	85%	82%	96%
Psychiatrist	70%	N/A	84%	N/A	75%	84%	91%	N/A	N/A	93%	80%	84%	100%
Medication Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medication Continuity-Transfer	92%	91%	94%	95%	62%	75%	84%	98%	95%	99%	81%	97%	93%
M4: Meds Upon Arrival at Reception Ctr	-	100%	-	-	-	-	-	-	-	100%	-	-	98%
M5: NA/DOT/KOP Meds Inter-Institutional	95%	95%	100%	89%	55%	95%	75%	90%	100%	100%	95%	95%	91%
M6: NA/DOT Meds Intra-Institutional	88%	85%	100%	100%	55%	73%	68%	-	89%	100%	39%	100%	100%
M7: Mental Health Crisis Bed Transfers	88%	70%	71%	100%	94%	89%	100%	-	100%	100%	54%	-	73%
M8: ASU/SHU/PSU Inter-Institutional	95%	86%	100%	100%	46%	66%	71%	100%	100%	100%	95%	100%	100%
M9: Discharge from Community Hosp/DSH	83%	100%	-	-	28%	43%	93%	100%	83%	92%	100%	90%	91%
M10: Transfer/Parole	100%	100%	100%	87%	95%	86%	100%	100%	100%	100%	100%	100%	100%
Medication Non-Adherence Counseling	83%	84%	68%	86%	65%	69%	88%	96%	87%	88%	59%	96%	80%
M11: Non-Adherence MH Prescribed	85%	85%	100%	73%	67%	52%	87%	92%	78%	90%	58%	100%	100%
Referral on MAR	95%	100%	100%	100%	85%	75%	100%	83%	70%	94%	80%	100%	100%
128 MH5 or 128 C	100%	100%	100%	60%	85%	55%	100%	100%	90%	100%	90%	100%	100%
Progress Note	60%	55%	100%	60%	30%	25%	60%	92%	75%	75%	5%	100%	100%
M12: Non-Adherence PC2602 Meds	100%	100%	90%	100%	90%	95%	90%	-	-	98%	77%	97%	94%
M13: Non-Adherence Medical Prescribed	47%	67%	80%	83%	57%	81%	97%	100%	82%	70%	55%	90%	46%
Referral on MAR	65%	85%	90%	100%	75%	95%	100%	100%	85%	95%	65%	100%	38%
128 C	75%	85%	60%	100%	85%	68%	95%	100%	100%	100%	100%	100%	77%
Progress Note	0%	30%	90%	50%	10%	79%	95%	100%	60%	15%	0%	70%	23%
M14: Non-Adherence Insulin/HIV/Clozaril	100%	85%	0%	-	47%	50%	78%	-	100%	95%	45%	-	-
Medication Administration	85%	76%	89%	97%	64%	99%	96%	98%	92%	97%	78%	83%	92%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Medication Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
M20: Chronic Care Meds-Psychiatrist	70%	85%	-	-	-	85%	80%	100%	-	65%	65%	15%	100%	45%	90%	90%	100%	100%	90%	100%	100%	35%	100%
M21: Chronic Care Meds-Medical	95%	100%	100%	100%	100%	100%	100%	100%	-	90%	100%	100%	95%	90%	100%	100%	100%	100%	55%	100%	100%	100%	100%
M22: New Outpatient Orders-Psychiatrist	90%	91%	-	100%	-	90%	71%	100%	-	94%	100%	64%	100%	63%	100%	100%	100%	100%	97%	100%	64%	69%	100%
M23: New Outpatient Orders-Medical	99%	100%	100%	100%	100%	100%	100%	100%	-	100%	93%	100%	100%	100%	100%	100%	100%	100%	95%	95%	100%	100%	100%
M24: Administration – TB Medications	89%	100%	65%	100%	100%	100%	100%	100%	-	77%	100%	100%	-	100%	75%	84%	100%	100%	-	100%	50%	100%	100%
Non-Formulary by Psychiatrists	3.3%	1.3%	-	0.0%	-	0.5%	5.7%	0.0%	4.5%	0.9%	5.7%	3.2%	6.9%	4.1%	1.8%	1.2%	0.0%	3.9%	0.6%	3.9%	0.0%	1.1%	1.9%
Non-Formulary by Medical Providers	3.8%	2.1%	3.1%	1.8%	2.1%	3.4%	5.0%	3.3%	5.0%	3.5%	4.5%	4.2%	5.8%	4.7%	2.2%	1.1%	2.2%	1.8%	2.1%	4.9%	1.4%	2.7%	3.1%
Availability of Health Information	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Non-Dictated Documents	76%	87%	93%	92%	93%	96%	77%	94%	66%	78%	69%	77%	84%	78%	90%	63%	86%	82%	93%	78%	88%	91%	65%
Medical Documents 3 Days	83%	89%	94%	92%	96%	98%	86%	88%	86%	75%	77%	81%	88%	85%	92%	77%	92%	84%	95%	78%	91%	92%	55%
Dental Documents 3 Days	91%	93%	96%	99%	99%	99%	94%	100%	85%	89%	94%	95%	87%	99%	94%	74%	98%	98%	98%	87%	98%	99%	66%
Mental Health Documents 3 Days	65%	87%	91%	91%	86%	94%	72%	96%	49%	76%	50%	56%	77%	61%	81%	74%	66%	66%	88%	84%	83%	79%	47%
CDCR Inpatient Documents 3 Days	66%	-	-	-	-	-	75%	93%	48%	82%	63%	77%	88%	87%	-	-	-	-	-	83%	-	93%	91%
Other Documents 3 Days	74%	78%	92%	85%	91%	95%	59%	92%	63%	67%	62%	76%	79%	59%	93%	29%	88%	78%	89%	58%	78%	94%	63%
Dictated Documents	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical Dictated Documents 5 Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Medication Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
M20: Chronic Care Meds-Psychiatrist	29%	5%	50%	95%	25%	100%	90%	90%	90%	85%	35%	60%	60%
M21: Chronic Care Meds-Medical	95%	100%	95%	100%	35%	100%	100%	100%	100%	100%	75%	90%	100%
M22: New Outpatient Orders-Psychiatrist	100%	87%	100%	91%	59%	95%	94%	100%	91%	100%	100%	90%	100%
M23: New Outpatient Orders-Medical	100%	100%	100%	97%	100%	100%	98%	100%	95%	100%	100%	93%	100%
M24: Administration – TB Medications	100%	86%	100%	100%	100%	100%	100%	100%	83%	100%	82%	-	100%
Non-Formulary by Psychiatrists	3.6%	3.5%	2.7%	0.3%	3.1%	4.0%	2.3%	2.8%	1.4%	9.7%	3.0%	2.1%	2.8%
Non-Formulary by Medical Providers	8.1%	1.6%	2.8%	2.0%	5.2%	4.6%	2.3%	2.7%	4.2%	7.2%	3.0%	2.8%	4.4%
Availability of Health Information	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Non-Dictated Documents	86%	79%	26%	92%	83%	69%	85%	97%	83%	81%	71%	81%	90%
Medical Documents 3 Days	85%	70%	16%	91%	87%	82%	94%	98%	89%	76%	78%	86%	96%
Dental Documents 3 Days	98%	89%	35%	99%	94%	99%	91%	99%	92%	86%	92%	98%	94%
Mental Health Documents 3 Days	73%	76%	14%	87%	70%	19%	82%	97%	61%	75%	51%	69%	81%
CDCR Inpatient Documents 3 Days	90%	85%	32%	90%	83%	87%	87%	-	86%	89%	70%	-	90%
Other Documents 3 Days	82%	76%	31%	91%	79%	59%	70%	93%	87%	77%	63%	70%	89%
Dictated Documents	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Medical Dictated Documents 5 Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Availability of Health Information	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Mental Health Dictated Documents 5 Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Specialty Dictated Documents 5 Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Specialty Notes	88%	90%	89%	90%	98%	92%	82%	97%	84%	79%	75%	93%	97%	95%	90%	60%	92%	87%	98%	94%	97%	92%	84%
Community Hospital Records	84%	89%	67%	64%	71%	100%	73%	89%	86%	90%	50%	89%	52%	94%	79%	80%	50%	88%	100%	100%	100%	100%	100%
Scanning Accuracy	95%	100%	-	98%	99%	100%	98%	98%	-	98%	100%	100%	95%	98%	99%	100%	100%	59%	98%	95%	100%	99%	98%
Appeal Processing	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Timely Appeals	98%	100%	100%	100%	100%	100%	99%	100%	83%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	98%
Resource Management	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Claims Processed	100%	N/A																					
Specialty Teleservices	63%	70%	63%	85%	59%	62%	60%	79%	62%	63%	68%	20%	37%	74%	63%	51%	86%	58%	65%	54%	90%	60%	75%
Health Care Staff Training																							
Continuous Evaluation & Improvement	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
QM & Patient Safety Program																							
Health Care Index																							
Staffing in Full Time Equivalents (FTE)	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Total Staffing FTE	99%	75%	97%	101%	96%	98%	102%	103%	91%	102%	104%	98%	97%	113%	96%	105%	92%	99%	77%	92%	97%	100%	101%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Availability of Health Information	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Mental Health Dictated Documents 5 Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Specialty Dictated Documents 5 Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Dictation Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Transcription Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Sign Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Scan Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Time in Days	-	-	-	-	-	-	-	-	-	-	-	-	-
Specialty Notes	91%	89%	75%	97%	73%	98%	97%	95%	94%	85%	69%	78%	96%
Community Hospital Records	96%	100%	-	100%	71%	69%	87%	80%	88%	82%	50%	100%	97%
Scanning Accuracy	98%	96%	100%	100%	99%	97%	100%	100%	100%	96%	98%	56%	100%
Appeal Processing	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Timely Appeals	100%	100%	100%	100%	100%	86%	100%	100%	100%	100%	97%	100%	100%
Resource Management	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Claims Processed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Specialty Teleservices	70%	60%	68%	51%	76%	56%	82%	51%	57%	27%	57%	52%	64%
Health Care Staff Training													
Continuous Evaluation & Improvement	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
QM & Patient Safety Program													
Health Care Index													
Staffing in Full Time Equivalents (FTE)	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Total Staffing FTE	107%	115%	87%	86%	114%	109%	95%	85%	81%	100%	111%	109%	107%

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Staffing in Full Time Equivalents (FTE)	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical FTE	94%	26%	94%	103%	84%	104%	115%	93%	68%	102%	89%	106%	102%	89%	95%	88%	107%	93%	86%	100%	103%	113%	92%
Nursing FTE	103%	60%	102%	106%	106%	103%	112%	108%	88%	110%	108%	104%	91%	121%	94%	118%	99%	106%	79%	97%	107%	108%	119%
Pharmacy FTE	112%	100%	90%	86%	87%	137%	92%	170%	102%	126%	132%	114%	120%	131%	110%	120%	89%	129%	97%	117%	110%	108%	102%
Dental Clinical FTE	101%	96%	122%	105%	104%	100%	103%	95%	122%	97%	100%	104%	94%	100%	100%	96%	110%	97%	107%	101%	100%	101%	98%
Mental Health Clinical FTE	94%	82%	-	100%	100%	83%	86%	100%	80%	84%	94%	92%	95%	115%	100%	95%	87%	90%	67%	78%	100%	87%	90%
Clinical Support FTE	99%	80%	97%	102%	82%	85%	85%	92%	88%	110%	138%	83%	124%	91%	83%	91%	82%	122%	53%	73%	89%	84%	102%
Administrative Support FTE	91%	88%	81%	92%	81%	89%	95%	98%	125%	91%	96%	88%	100%	94%	97%	96%	79%	86%	67%	85%	80%	96%	84%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Civil Service FTE	88%	91%	94%	93%	91%	90%	91%	88%	91%	90%	87%	92%	91%	82%	88%	87%	91%	89%	94%	89%	91%	89%	85%
Overtime FTE	5.7%	3.1%	3.9%	3.0%	7.3%	5.1%	5.4%	7.5%	3.6%	5.0%	5.3%	5.6%	5.2%	9.4%	6.0%	5.8%	3.2%	8.2%	4.7%	8.9%	4.6%	4.3%	8.6%
Registry FTE	6.1%	6.0%	2.2%	4.2%	2.0%	4.7%	3.7%	4.9%	5.9%	5.0%	8.1%	1.9%	3.5%	8.4%	5.6%	7.6%	5.5%	3.2%	1.7%	2.4%	4.7%	6.6%	6.6%
Major Costs per Inmate per Month	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Medical Staff	\$94	\$58	\$67	\$55	\$43	\$78	\$99	\$75	\$481	\$133	\$131	\$155	\$266	\$98	\$109	\$69	\$64	\$102	\$86	\$87	\$65	\$69	\$87
Nursing Staff	\$467	\$237	\$246	\$223	\$177	\$295	\$391	\$286	\$4,002	\$527	\$1,117	\$621	\$1,360	\$704	\$306	\$272	\$256	\$390	\$292	\$376	\$258	\$316	\$452
Pharmacy Staff	\$36	\$22	\$21	\$16	\$8	\$29	\$35	\$25	\$152	\$58	\$80	\$53	\$147	\$45	\$38	\$31	\$15	\$33	\$27	\$19	\$17	\$24	\$32
Dental Clinical Staff	\$82	\$78	\$74	\$77	\$62	\$87	\$83	\$87	\$84	\$80	\$135	\$90	\$92	\$69	\$101	\$80	\$91	\$77	\$93	\$82	\$86	\$82	\$83
Mental Health Clinical Staff	\$189	\$95	\$7	\$29	\$13	\$102	\$182	\$38	\$623	\$221	\$401	\$376	\$557	\$235	\$124	\$73	\$26	\$168	\$82	\$74	\$31	\$157	\$288
Clinical Support Staff	\$27	\$10	\$8	\$7	\$5	\$14	\$19	\$11	\$174	\$32	\$61	\$59	\$136	\$33	\$17	\$7	\$9	\$15	\$6	\$14	\$8	\$17	\$34
Administrative Support Staff	\$107	\$89	\$78	\$83	\$43	\$77	\$91	\$111	\$388	\$125	\$255	\$136	\$291	\$107	\$115	\$75	\$91	\$111	\$88	\$88	\$93	\$105	\$121
Hospital	\$108	\$29	\$22	\$26	\$13	\$45	\$45	\$33	\$1,388	\$195	\$175	\$72	\$384	\$118	\$88	\$70	\$78	\$141	\$63	\$59	\$46	\$49	\$70
Emergency Department	\$8	\$6	\$5	\$7	\$7	\$10	\$8	\$4	\$26	\$4	\$12	\$6	\$7	\$15	\$7	\$4	\$6	\$6	\$3	\$10	\$7	\$9	\$14
Specialty	\$28	\$14	\$14	\$19	\$11	\$17	\$26	\$20	\$119	\$37	\$30	\$40	\$83	\$29	\$17	\$19	\$27	\$18	\$15	\$19	\$19	\$16	\$35
Medications	\$130	\$51	\$4	\$34	\$16	\$51	\$114	\$36	\$91	\$372	\$169	\$295	\$487	\$87	\$118	\$99	\$34	\$124	\$65	\$40	\$42	\$64	\$157
Diagnostics	\$19	\$12	\$11	\$11	\$7	\$10	\$27	\$9	\$63	\$40	\$27	\$23	\$37	\$10	\$14	\$12	\$12	\$25	\$11	\$10	\$8	\$8	\$22

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)
[Dashboard Glossary](#)

August 2015

All Institutions

Staffing in Full Time Equivalents (FTE)	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical FTE	98%	107%	99%	89%	127%	91%	94%	89%	93%	109%	73%	119%	111%
Nursing FTE	110%	135%	86%	88%	128%	122%	107%	87%	70%	99%	126%	131%	111%
Pharmacy FTE	99%	125%	124%	109%	123%	126%	111%	136%	114%	88%	113%	103%	98%
Dental Clinical FTE	100%	112%	98%	96%	104%	100%	103%	94%	100%	107%	101%	103%	-
Mental Health Clinical FTE	115%	93%	91%	69%	113%	102%	79%	71%	92%	103%	105%	91%	-
Clinical Support FTE	118%	129%	102%	90%	96%	115%	69%	89%	111%	109%	124%	103%	125%
Administrative Support FTE	98%	99%	78%	87%	91%	89%	85%	75%	80%	95%	94%	91%	93%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Civil Service FTE	91%	81%	91%	92%	81%	83%	87%	95%	92%	90%	85%	90%	75%
Overtime FTE	4.4%	8.4%	4.3%	3.9%	5.7%	6.2%	5.1%	2.1%	2.9%	5.1%	9.9%	7.3%	8.3%
Registry FTE	4.8%	10.5%	4.3%	3.8%	12.8%	10.9%	8.4%	2.5%	5.6%	5.1%	5.5%	2.2%	16.5%
Major Costs per Inmate per Month	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Staff	\$98	\$83	\$72	\$63	\$138	\$118	\$71	\$46	\$94	\$107	\$71	\$83	\$79
Nursing Staff	\$467	\$371	\$411	\$284	\$670	\$1,136	\$362	\$142	\$289	\$523	\$556	\$371	\$321
Pharmacy Staff	\$35	\$26	\$21	\$24	\$58	\$59	\$33	\$13	\$44	\$30	\$64	\$39	\$20
Dental Clinical Staff	\$82	\$77	\$85	\$81	\$93	\$97	\$72	\$76	\$92	\$76	\$87	\$82	\$71
Mental Health Clinical Staff	\$340	\$177	\$120	\$118	\$456	\$794	\$127	\$52	\$133	\$492	\$234	\$172	\$155
Clinical Support Staff	\$45	\$17	\$20	\$17	\$69	\$110	\$20	\$8	\$19	\$32	\$36	\$22	\$16
Administrative Support Staff	\$141	\$91	\$118	\$94	\$129	\$192	\$72	\$41	\$91	\$112	\$123	\$91	\$77
Hospital	\$227	\$59	\$16	\$23	\$250	\$117	\$77	\$34	\$207	\$88	\$87	\$69	\$103
Emergency Department	\$11	\$6	\$2	\$5	\$15	\$11	\$8	\$3	\$6	\$5	\$13	\$9	\$14
Specialty	\$48	\$21	\$6	\$12	\$70	\$22	\$29	\$9	\$51	\$41	\$20	\$25	\$27
Medications	\$507	\$62	\$117	\$43	\$429	\$252	\$101	\$34	\$210	\$183	\$100	\$148	\$68
Diagnostics	\$27	\$39	\$7	\$8	\$36	\$15	\$14	\$9	\$18	\$33	\$14	\$5	\$37

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 9/11/2015 4:19:33 PM

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)

August 2015

All Institutions

[Dashboard Glossary](#)

Workload Per Day	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Appointments per PCP	12.2	11.0	18.2	11.9	13.9	13.3	12.2	14.8	11.3	8.4	12.9	10.8	13.0	12.1	11.0	13.7	12.0	14.1	10.2	9.4	12.0	13.0	15.1
Appointments per PCRN	6.4	5.2	3.9	7.3	4.7	5.7	6.0	7.0	3.9	6.9	6.6	5.3	11.3	8.0	7.0	7.0	4.3	6.7	7.0	4.5	7.6	7.1	7.5
Encounters per Primary MH Clinician	8.8	6.0	3.5	2.2	2.3	7.1	9.3	3.3	8.6	5.2	6.3	12.5	11.8	8.5	5.3	5.8	3.6	8.8	8.2	7.0	3.7	11.6	10.6
Encounters per Psychiatrist	9.1	10.1	2.0	2.6	1.0	11.7	9.6	3.9	7.4	8.1	8.8	9.4	10.1	9.9	11.5	14.2	3.4	12.7	6.9	8.9	4.4	13.9	11.0
Other Trends	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
Hospital Admissions*	5.2	2.7	2.2	2.9	1.7	2.5	4.6	2.3	32.4	7.0	6.9	4.8	9.6	7.9	7.5	1.9	2.2	9.5	0.7	1.8	1.6	7.7	5.1
Emergency Department Visits*	6	3	8	5	2	4	6	4	34	5	12	5	4	8	9	3	6	5	2	5	4	2	16
Specialty Care Referrals*	42	41	44	29	18	32	44	28	95	39	39	62	65	45	27	34	14	58	43	56	28	22	72
Prescriptions Per Inmate	3.6	2.4	1.9	1.1	0.7	2.5	4.1	1.5	13.6	5.1	5.1	6.9	6.3	5.2	3.2	3.7	2.0	3.0	2.7	2.2	1.4	2.4	4.3
Diagnostics Per Inmate	0.9	0.7	0.7	0.4	0.3	0.6	1.6	0.3	3.7	1.6	1.2	1.0	1.9	0.5	0.7	0.6	0.5	1.4	0.6	0.5	0.3	0.4	1.1
Appeals Received*	36	27	18	8	3	32	43	1	118	44	31	22	55	61	18	41	8	48	16	22	14	28	63
Prison Population Capacity	132%	88%	-	165%	103%	141%	150%	153%	69%	128%	132%	98%	101%	141%	97%	156%	129%	131%	113%	146%	167%	147%	153%
Institution & Population Characteristics	SW	ASP	CAC	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC
High Risk Priority 1	4.4%	0.1%	0.0%	0.1%	0.1%	0.8%	3.4%	0.6%	31.3%	18.1%	5.7%	6.5%	19.6%	1.9%	1.2%	1.8%	0.9%	2.8%	2.5%	1.0%	0.6%	0.7%	7.0%
High Risk Priority 2	7.5%	0.5%	0.1%	0.7%	0.6%	2.8%	5.9%	1.6%	22.1%	27.9%	11.8%	14.9%	20.9%	4.3%	2.9%	5.2%	4.1%	4.3%	8.1%	2.0%	2.3%	3.3%	13.4%
Medium Risk	40%	52%	26%	18%	6%	49%	46%	20%	36%	31%	43%	43%	49%	51%	56%	52%	28%	33%	42%	40%	20%	46%	49%
Low Risk	48%	47%	74%	82%	93%	48%	45%	78%	11%	23%	40%	36%	10%	43%	40%	41%	67%	60%	47%	57%	77%	50%	31%
Mental Health EOP	5.3%	N/A	N/A	N/A	N/A	N/A	1.9%	N/A	17.6%	1.2%	5.5%	15.2%	21.5%	7.5%	N/A	N/A	N/A	1.2%	N/A	N/A	N/A	3.8%	11.9%
Patients with Disability (ADA)	7.0%	4.1%	1.0%	1.2%	0.4%	2.0%	6.5%	2.0%	35.0%	14.0%	6.5%	6.9%	38.6%	5.2%	2.7%	5.5%	3.4%	5.5%	2.9%	4.7%	2.5%	3.3%	6.8%
Inmates 50 Years or Older	23%	25%	18%	6%	7%	20%	19%	11%	52%	47%	22%	36%	47%	15%	20%	38%	29%	19%	32%	10%	13%	10%	23%
Men and Women Institutions	-	M	M	M	M	M	W	M	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M
Specialized Health Care Beds	2,870	28	-	18	19	16	38	13	1,867	78	25	87	169	87	10	21	-	24	-	30	14	22	16
Institution Population	117,976	2,562	2,258	3,795	4,008	3,943	3,015	3,526	2,040	3,845	1,875	3,754	2,407	4,426	2,396	5,153	2,283	2,220	2,806	3,386	3,674	3,621	3,524

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

DASHBOARD COMPARISON

[Return to Top](#)
[Main Menu](#)
[Dashboard Glossary](#)

August 2015

All Institutions

Workload Per Day	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appointments per PCP	9.5	18.7	5.7	12.2	11.7	7.7	15.9	12.0	9.8	10.5	14.2	17.6	13.6
Appointments per PCRN	6.4	10.6	3.6	5.7	5.6	6.2	6.9	6.0	5.8	5.5	6.8	5.7	8.9
Encounters per Primary MH Clinician	9.4	10.3	5.6	5.0	8.3	9.4	11.6	6.7	6.1	6.0	9.2	13.4	10.4
Encounters per Psychiatrist	8.8	10.0	6.5	7.8	9.5	6.7	9.5	6.4	8.6	5.8	11.1	11.4	8.4
Other Trends	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital Admissions*	7.1	4.9	0.0	1.7	14.8	5.2	5.6	2.1	6.0	3.0	4.9	5.5	7.1
Emergency Department Visits*	7	2	0	3	15	3	3	2	5	3	11	8	3
Specialty Care Referrals*	82	39	17	31	73	31	28	28	52	69	27	67	36
Prescriptions Per Inmate	5.1	2.9	1.5	2.6	6.5	5.5	3.8	1.1	4.2	4.4	4.9	4.4	2.2
Diagnostics Per Inmate	1.2	2.3	0.4	0.4	1.5	0.8	0.6	0.4	0.9	1.5	0.7	0.2	2.0
Appeals Received*	72	21	35	33	65	108	41	12	37	23	73	59	21
Prison Population Capacity	173%	166%	115%	100%	144%	127%	162%	114%	147%	118%	152%	175%	166%
Institution & Population Characteristics	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
High Risk Priority 1	14.3%	0.7%	0.5%	0.0%	17.1%	6.3%	2.5%	0.6%	8.9%	7.2%	2.0%	3.3%	1.2%
High Risk Priority 2	21.6%	2.2%	2.0%	0.2%	22.8%	12.6%	5.2%	1.6%	17.0%	14.6%	6.1%	7.6%	2.9%
Medium Risk	45%	36%	23%	52%	48%	58%	55%	19%	43%	38%	58%	56%	36%
Low Risk	19%	61%	75%	48%	12%	23%	37%	79%	31%	40%	34%	33%	60%
Mental Health EOP	20.1%	1.6%	3.9%	N/A	21.0%	36.9%	6.4%	N/A	N/A	1.1%	15.7%	9.2%	2.2%
Patients with Disability (ADA)	10.0%	1.8%	1.2%	3.0%	22.3%	4.8%	15.3%	1.2%	8.6%	8.1%	6.9%	11.4%	3.4%
Inmates 50 Years or Older	36%	11%	8%	14%	37%	17%	26%	12%	39%	43%	16%	35%	11%
Men and Women Institutions	M	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	10	16	19	15	28	66	38	10	15	10	22	23	16
Institution Population	2,945	4,483	2,739	2,303	3,172	2,314	5,549	4,327	3,846	3,661	3,710	3,464	4,946

* Rate Per 1,000 Inmates

Please direct questions or feedback to QMstaff@cdcr.ca.gov

HEALTHCARE SERVICES DASHBOARD

Valley State Prison (VSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT										
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medical Services				VSP	Statewide	Asthma Care				VSP	Statewide	Appropriate Placement High Risk Patients				VSP	Statewide			
Dental Services				81%	91%	Therapeutic Anticoagulation				87%	81%	High Risk Patient Care Plan				N/A	75%			
Mental Health Services				99%	96%	Diabetes Care				80%	82%	Follow-Up After MHCB/DSH Admission				97%	91%			
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Cancelled Due to Custody				1.3%	1.9%	End Stage Liver Disease Care				94%	84%	30-Day Community Hospital Readmission				2.1%	7.0%			
Seen as Scheduled				81%	87%	Colon Cancer Screening				97%	98%	30-Day MHCB or DSH Readmission				0%	23%			
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Effective Communication Provided				100%	97%	Breast Cancer Screening				N/A	97%	Potentially Avoidable Hospitalizations*				8.2	11.0			
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medication Continuity-Transfer				97%	86%	Diagnostic Monitoring				93%	88%	CONTINUITY OF CLINICIANS & SERVICES								
Medication Non-Adherence Counseling				96%	84%	Utilization Specialty Services				85%	92%	Primary Care Provider (PCP)				90%	88%			
Medication Administration				83%	89%	Polypharmacy Medication Review				26%	59%	Mental Health Primary Clinician				82%	82%			
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Non-Formulary by Psychiatrists				2.1%	3.3%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					6 Mth Trend				
Non-Formulary by Medical Providers				2.8%	3.8%	Non-Dictated Documents				81%	76%	Claims Processed				N/A	100%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Timely Appeals					100%	98%	Specialty Teleservices				52%	63%			
Medical FTE	280	257	109%	99%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					
Nursing FTE	11	10	119%	94%	LABOR					6 Mth Trend					6 Mth Trend					
Pharmacy FTE	129	99	131%	103%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Appointments per PCP			Health Care Staff Training				N/A	100%			
Dental Clinical FTE	13	13	103%	112%	Nursing Staff	\$83	\$76	\$94	Specialty Teleconsultations			CONTINUOUS EVALUATION & IMPROVEMENT								
Mental Health Clinical FTE	20	20	103%	101%	Pharmacy Staff	\$371	\$323	\$467	Health Care Index			QM & Patient Safety Program								
Clinical Support FTE	37	41	91%	94%	Dental Clinical Staff	\$39	\$28	\$36	WORKLOAD PER DAY											
Administrative Support FTE	10	10	103%	99%	Mental Health Clinical Staff	\$82	\$70	\$82	Appointments per PCRN			Appointments per PCP				17.6	12.2			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Actual FTE	280	257	109%	99%	Clinical Support Staff	\$172	\$150	\$189	Encounters per Primary MH Clinician			Appointments per PCRN				5.7	6.4			
Civil Service FTE	280	257	109%	99%	Administrative Support Staff	\$22	\$18	\$27	Encounters per Psychiatrist			Encounters per Primary MH Clinician				13.4	8.8			
Overtime FTE	280	257	109%	99%	NON LABOR					6 Mth Trend					6 Mth Trend					
Registry FTE	6	6	100%	91%	Hospital	YTD 14/15	YTD 13/14	Statewide	Encounters per Psychiatrist			Encounters per Psychiatrist				11.4	9.1			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Actual FTE	280	257	109%	99%	Emergency Department	\$9	\$11	\$8	OTHER TRENDS											
Civil Service FTE	254	254	100%	88%	Specialty	\$25	\$32	\$28	Hospital Admissions*			Hospital Admissions*				5.5	5.2			
Overtime FTE	21	21	100%	7.3%	Medications	\$148	\$80	\$130	Emergency Department Visits*			Emergency Department Visits*				8	6			
Registry FTE	6	6	100%	2.2%	Diagnostics	\$5	\$15	\$19	Specialty Care Referrals*			Specialty Care Referrals*				67	42			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Actual FTE	280	257	109%	99%	LABOR					6 Mth Trend					6 Mth Trend					
Civil Service FTE	254	254	100%	88%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Prescriptions Per Inmate			Prescriptions Per Inmate				4.4	3.6			
Overtime FTE	21	21	100%	7.3%	Nursing Staff	\$371	\$323	\$467	Diagnostics Per Inmate			Diagnostics Per Inmate				0.2	0.9			
Registry FTE	6	6	100%	2.2%	Pharmacy Staff	\$39	\$28	\$36	Appeals Received*			Appeals Received*				59	36			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Actual FTE	280	257	109%	99%	Dental Clinical Staff	\$82	\$70	\$82	Prison Population Capacity			Prison Population Capacity				175%	132%			
Civil Service FTE	254	254	100%	88%	Mental Health Clinical Staff	\$172	\$150	\$189	OTHER TRENDS											
Overtime FTE	21	21	100%	7.3%	Clinical Support Staff	\$22	\$18	\$27	Hospital Admissions*			Hospital Admissions*				5.5	5.2			
Registry FTE	6	6	100%	2.2%	Administrative Support Staff	\$91	\$82	\$107	Emergency Department Visits*			Emergency Department Visits*				8	6			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Actual FTE	280	257	109%	99%	LABOR					6 Mth Trend					6 Mth Trend					
Civil Service FTE	254	254	100%	88%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Specialty Care Referrals*			Specialty Care Referrals*				67	42			
Overtime FTE	21	21	100%	7.3%	Nursing Staff	\$371	\$323	\$467	Prescriptions Per Inmate			Prescriptions Per Inmate				4.4	3.6			
Registry FTE	6	6	100%	2.2%	Pharmacy Staff	\$39	\$28	\$36	Diagnostics Per Inmate			Diagnostics Per Inmate				0.2	0.9			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Actual FTE	280	257	109%	99%	Dental Clinical Staff	\$82	\$70	\$82	Appeals Received*			Appeals Received*				59	36			
Civil Service FTE	254	254	100%	88%	Mental Health Clinical Staff	\$172	\$150	\$189	Prison Population Capacity			Prison Population Capacity				175%	132%			
Overtime FTE	21	21	100%	7.3%	Clinical Support Staff	\$22	\$18	\$27	OTHER TRENDS											
Registry FTE	6	6	100%	2.2%	Administrative Support Staff	\$91	\$82	\$107	Hospital Admissions*			Hospital Admissions*				5.5	5.2			

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

[Click Here for Monthly Release Notes](#)

HEALTHCARE SERVICES DASHBOARD

California State Prison, Solano (SOL)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services			SOL	Statewide	Asthma Care			SOL	Statewide	Appropriate Placement High Risk Patients			SOL	Statewide					
Dental Services			93%	91%	Therapeutic Anticoagulation			91%	81%	High Risk Patient Care Plan			N/A	75%					
Mental Health Services			96%	96%	Diabetes Care			76%	82%	Follow-Up After MHCB/DSH Admission			100%	91%					
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody			0.1%	1.9%	End Stage Liver Disease Care			84%	83%	30-Day Community Hospital Readmission			5.3%	7.0%					
Seen as Scheduled			90%	87%	Colon Cancer Screening			93%	84%	30-Day MHCB or DSH Readmission			31%	23%					
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided			99%	97%	Breast Cancer Screening			N/A	97%	Potentially Avoidable Hospitalizations*			17.9	11.0					
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer			95%	86%	Diagnostic Monitoring			93%	88%	CONTINUITY OF CLINICIANS & SERVICES									
Medication Non-Adherence Counseling			87%	84%	Utilization Specialty Services			85%	92%	Primary Care Provider (PCP)			97%	88%					
Medication Administration			92%	89%	Polypharmacy Medication Review			96%	59%	Mental Health Primary Clinician			N/A	82%					
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists			1.4%	3.3%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					6 Mth Trend				
Non-Formulary by Medical Providers			4.2%	3.8%	Non-Dictated Documents			83%	76%	Claims Processed			N/A	100%					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Dictated Documents			-	-	Specialty Teleservices			57%	63%					
Medical FTE	286	354	81%	99%	Specialty Notes			94%	88%	Health Care Staff Training									
Nursing FTE	14	15	93%	94%	Community Hospital Records			88%	84%	CONTINUOUS EVALUATION & IMPROVEMENT									
Pharmacy FTE	120	172	70%	103%	Scanning Accuracy			100%	95%	QM & Patient Safety Program									
Dental Clinical FTE	19	17	114%	112%	APPEAL PROCESSING					6 Mth Trend					6 Mth Trend				
Mental Health Clinical FTE	22	22	100%	101%	Timely Appeals			100%	98%	Health Care Index									
Mental Health Clinical FTE	39	43	92%	94%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
Clinical Support FTE	11	10	111%	99%	LABOR	YTD 14/15	YTD 13/14	Statewide	Appointments per PCP			9.8	12.2						
Administrative Support FTE	61	76	80%	91%	Medical Staff	\$94	\$96	\$94	Appointments per PCRN			5.8	6.4						
Total Actual FTE	6 Mth Trend	Actual	SOL	Statewide	Nursing Staff	\$289	\$274	\$467	Encounters per Primary MH Clinician			6.1	8.8						
Civil Service FTE		286	100%	100%	Pharmacy Staff	\$44	\$42	\$36	Encounters per Psychiatrist			8.6	9.1						
Overtime FTE		262	92%	88%	Dental Clinical Staff	\$92	\$79	\$82	OTHER TRENDS										
Registry FTE		8	2.9%	5.7%	Mental Health Clinical Staff	\$133	\$130	\$189	Hospital Admissions*			6.0	5.2						
					Clinical Support Staff	\$19	\$15	\$27	Emergency Department Visits*			5	6						
					Administrative Support Staff	\$91	\$86	\$107	Specialty Care Referrals*			52	42						
					NON LABOR					YTD 14/15	YTD 13/14	Statewide	Prescriptions Per Inmate			4.2	3.6		
					Hospital	\$207	\$187	\$108	Diagnosics Per Inmate			0.9	0.9						
					Emergency Department	\$6	\$7	\$8	Appeals Received*			37	36						
					Specialty	\$51	\$46	\$28	Prison Population Capacity			147%	132%						
					Medications	\$210	\$113	\$130											
					Diagnosics	\$18	\$19	\$19											

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Sierra Conservation Center (SCC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT																																		
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend																													
Medical Services		97%	91%		Asthma Care		94%	81%		Appropriate Placement High Risk Patients		N/A	75%		Dental Services		98%	96%		High Risk Patient Care Plan																								
Mental Health Services		98%	89%		Therapeutic Anticoagulation		-	82%		Follow-Up After MHCB/DSH Admission		100%	91%		APPTS COMPLETED AS SCHEDULED					30-Day Community Hospital Readmission		0.0%	7.0%		Cancelled Due to Custody		0.4%	1.9%		30-Day MHCB or DSH Readmission		-	23%		Seen as Scheduled		95%	87%		Potentially Avoidable Hospitalizations*		3.6	11.0	
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend																													
Effective Communication Provided		98%	97%		End Stage Liver Disease Care		67%	84%		CONTINUITY OF CLINICIANS & SERVICES										Primary Care Provider (PCP)		85%	88%																					
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend																													
Medication Continuity-Transfer		98%	86%		Colon Cancer Screening		98%	98%		RESOURCE MANAGEMENT										Claims Processed		N/A	100%																					
Medication Non-Adherence Counseling		96%	84%		Breast Cancer Screening		N/A	97%		CONTINUOUS EVALUATION & IMPROVEMENT										Specialty Teleservices		51%	63%																					
Medication Administration		98%	89%		Diagnostic Monitoring		87%	88%		WORKLOAD PER DAY										Health Care Staff Training																								
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend																													
Non-Formulary by Psychiatrists		2.8%	3.3%		Utilization Specialty Services		88%	92%		OTHER TRENDS										Primary Care Provider (PCP)		85%	88%																					
Non-Formulary by Medical Providers		2.7%	3.8%		Polypharmacy Medication Review		43%	59%		Hospital Admissions*		2.1	5.2							Mental Health Primary Clinician		N/A	82%																					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend																													
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING					6 Mth Trend					6 Mth Trend																													
Medical FTE	179	211	85%	99%	Timely Appeals		100%	98%		MAJOR COSTS PER INMATE PER MONTH**										Psychiatrist		N/A	84%																					
Nursing FTE	8	9	89%	94%	LABOR					YTD 14/15					YTD 13/14					Statewide																								
Pharmacy FTE	80	91	87%	103%	Medical Staff		\$46	\$39	\$94	WORKLOAD PER DAY										Claims Processed		N/A	100%																					
Dental Clinical FTE	8	6	136%	112%	Nursing Staff		\$142	\$123	\$467	6 Mth Trend					6 Mth Trend					6 Mth Trend																								
Mental Health Clinical FTE	24	26	94%	101%	Pharmacy Staff		\$13	\$12	\$36	Appointments per PCP		12.0	12.2						Specialty Teleservices		51%	63%																						
Clinical Support FTE	15	21	71%	94%	Dental Clinical Staff		\$76	\$72	\$82	Appointments per PCRN		6.0	6.4						Health Care Staff Training																									
Administrative Support FTE	4	5	89%	99%	Mental Health Clinical Staff		\$52	\$46	\$189	Encounters per Primary MH Clinician		6.7	8.8						QM & Patient Safety Program																									
Total Actual FTE	41	55	75%	91%	Clinical Support Staff		\$8	\$6	\$27	Encounters per Psychiatrist		6.4	9.1						Health Care Index																									
Civil Service FTE					Administrative Support Staff		\$41	\$42	\$107	OTHER TRENDS																																		
Overtime FTE					NON LABOR					YTD 14/15					YTD 13/14					Statewide																								
Registry FTE					Hospital		\$34	\$30	\$108	6 Mth Trend					6 Mth Trend					6 Mth Trend																								
					Emergency Department		\$3	\$2	\$8	Hospital Admissions*		2.1	5.2						Emergency Department Visits*		2	6																						
					Specialty		\$9	\$13	\$28	Specialty Care Referrals*		28	42						Specialty Care Referrals*		28	42																						
					Medications		\$34	\$18	\$130	Prescriptions Per Inmate		1.1	3.6						Prescriptions Per Inmate		1.1	3.6																						
					Diagnostics		\$9	\$7	\$19	Diagnostics Per Inmate		0.4	0.9						Diagnostics Per Inmate		0.4	0.9																						
					APPEAL PROCESSING					6 Mth Trend					6 Mth Trend																													
					Timely Appeals		100%	98%		6 Mth Trend					6 Mth Trend																													
					MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend																													
					Medical Staff		\$46	\$39	\$94	6 Mth Trend					6 Mth Trend																													
					Nursing Staff		\$142	\$123	\$467	6 Mth Trend					6 Mth Trend																													
					Pharmacy Staff		\$13	\$12	\$36	6 Mth Trend					6 Mth Trend																													
					Dental Clinical Staff		\$76	\$72	\$82	6 Mth Trend					6 Mth Trend																													
					Mental Health Clinical Staff		\$52	\$46	\$189	6 Mth Trend					6 Mth Trend																													
					Clinical Support Staff		\$8	\$6	\$27	6 Mth Trend					6 Mth Trend																													
					Administrative Support Staff		\$41	\$42	\$107	6 Mth Trend					6 Mth Trend																													
					NON LABOR					YTD 14/15					YTD 13/14					Statewide																								
					Hospital		\$34	\$30	\$108	6 Mth Trend					6 Mth Trend																													
					Emergency Department		\$3	\$2	\$8	6 Mth Trend					6 Mth Trend																													
					Specialty		\$9	\$13	\$28	6 Mth Trend					6 Mth Trend																													
					Medications		\$34	\$18	\$130	6 Mth Trend					6 Mth Trend																													
					Diagnostics		\$9	\$7	\$19	6 Mth Trend					6 Mth Trend																													

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Los Angeles County (LAC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT																			
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend														
Medical Services			LAC	Statewide	Asthma Care			LAC	Statewide	Appropriate Placement High Risk Patients			LAC	Statewide															
Dental Services		70%	91%		Therapeutic Anticoagulation		95%	81%		High Risk Patient Care Plan		N/A	75%																
Mental Health Services		91%	96%		Diabetes Care		84%	83%		Follow-Up After MHCB/DSH Admission		91%	91%																
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend														
Cancelled Due to Custody		3.0%	1.9%		End Stage Liver Disease Care		88%	84%		30-Day Community Hospital Readmission		2.6%	7.0%																
Seen as Scheduled		85%	87%		Colon Cancer Screening		93%	98%		30-Day MHCB or DSH Readmission		15%	23%																
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend														
Effective Communication Provided		95%	97%		Breast Cancer Screening		N/A	97%		Potentially Avoidable Hospitalizations*		16.5	11.0																
MEDICATION MANAGEMENT					AVAILABILITY OF HEALTH INFORMATION					CONTINUITY OF CLINICIANS & SERVICES																			
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend														
Medication Continuity-Transfer		95%	86%		Non-Dictated Documents		65%	76%		Primary Care Provider (PCP)		87%	88%																
Medication Non-Adherence Counseling		91%	84%		Dictated Documents		-	-		Mental Health Primary Clinician		81%	82%																
Medication Administration		100%	89%		Specialty Notes		84%	88%		Psychiatrist		77%	84%																
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend														
Non-Formulary by Psychiatrists		1.9%	3.3%		Community Hospital Records		100%	84%		RESOURCE MANAGEMENT																			
Non-Formulary by Medical Providers		3.1%	3.8%		Scanning Accuracy		98%	95%		6 Mth Trend																			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					6 Mth Trend					6 Mth Trend														
Actual					Authority					% of Auth					Statewide														
Total Staffing FTE	372	369	101%	99%	Timely Appeals						98%	98%		6 Mth Trend															
Medical FTE	12	13	92%	94%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend														
Nursing FTE	165	139	119%	103%	LABOR					YTD 14/15					YTD 13/14					Statewide									
Pharmacy FTE	14	14	102%	112%	Medical Staff	\$87	\$79	\$94	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Dental Clinical FTE	25	25	98%	101%	Nursing Staff	\$452	\$407	\$467	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Mental Health Clinical FTE	67	74	90%	94%	Pharmacy Staff	\$32	\$27	\$36	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Clinical Support FTE	16	16	102%	99%	Dental Clinical Staff	\$83	\$76	\$82	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Administrative Support FTE	75	89	84%	91%	Mental Health Clinical Staff	\$288	\$280	\$189	6 Mth Trend					6 Mth Trend					6 Mth Trend										
6 Mth Trend					Actual					LAC					Statewide					6 Mth Trend					6 Mth Trend				
Total Actual FTE		372	100%	100%	NON LABOR					YTD 14/15					YTD 13/14					Statewide									
Civil Service FTE		316	85%	88%	Hospital	\$70	\$63	\$108	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Overtime FTE		32	8.6%	5.7%	Emergency Department	\$14	\$12	\$8	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Registry FTE		24	6.6%	6.1%	Specialty	\$35	\$32	\$28	6 Mth Trend					6 Mth Trend					6 Mth Trend										
6 Mth Trend					Actual					LAC					Statewide					6 Mth Trend					6 Mth Trend				
Total Actual FTE		372	100%	100%	Medications	\$157	\$126	\$130	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Civil Service FTE		316	85%	88%	Diagnostics	\$22	\$22	\$19	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Overtime FTE		32	8.6%	5.7%	OTHER TRENDS					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Registry FTE		24	6.6%	6.1%	Hospital Admissions*		5.1	5.2	6 Mth Trend					6 Mth Trend					6 Mth Trend										
6 Mth Trend					Actual					LAC					Statewide					6 Mth Trend					6 Mth Trend				
Total Actual FTE		372	100%	100%	Emergency Department Visits*		16	6	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Civil Service FTE		316	85%	88%	Specialty Care Referrals*		72	42	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Overtime FTE		32	8.6%	5.7%	Prescriptions Per Inmate		4.3	3.6	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Registry FTE		24	6.6%	6.1%	Diagnostics Per Inmate		1.1	0.9	6 Mth Trend					6 Mth Trend					6 Mth Trend										
6 Mth Trend					Actual					LAC					Statewide					6 Mth Trend					6 Mth Trend				
Total Actual FTE		372	100%	100%	Appeals Received*		63	36	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Civil Service FTE		316	85%	88%	Prison Population Capacity		153%	132%	6 Mth Trend					6 Mth Trend					6 Mth Trend										
Overtime FTE		32	8.6%	5.7%	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend									
Registry FTE		24	6.6%	6.1%	6 Mth Trend					6 Mth Trend					6 Mth Trend					6 Mth Trend									

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

[Click Here for Monthly Release Notes](#)

HEALTHCARE SERVICES DASHBOARD

Chuckawalla Valley State Prison (CVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services			CVSP	Statewide	Asthma Care			CVSP	Statewide	Appropriate Placement High Risk Patients			CVSP	Statewide					
Dental Services			91%	91%	Therapeutic Anticoagulation			92%	81%	High Risk Patient Care Plan			N/A	75%					
Mental Health Services			99%	89%	Diabetes Care			100%	82%	Follow-Up After MHCB/DSH Admission			-	91%					
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody			0.0%	1.9%	End Stage Liver Disease Care			100%	84%	30-Day Community Hospital Readmission			4.6%	7.0%					
Seen as Scheduled			90%	87%	Colon Cancer Screening			99%	98%	30-Day MHCB or DSH Readmission			-	23%					
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided			99%	97%	Breast Cancer Screening			N/A	97%	Potentially Avoidable Hospitalizations*			7.1	11.0					
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer			91%	86%	Diagnostic Monitoring			-	88%	CONTINUITY OF CLINICIANS & SERVICES									
Medication Non-Adherence Counseling			57%	84%	Utilization Specialty Services			100%	92%	Primary Care Provider (PCP)			99%	88%					
Medication Administration			100%	89%	Polypharmacy Medication Review			74%	59%	Mental Health Primary Clinician			N/A	82%					
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists			0.0%	3.3%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					6 Mth Trend				
Non-Formulary by Medical Providers			2.2%	3.8%	Non-Dictated Documents			86%	76%	Dictated Documents			-	-					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Specialty Notes			92%	88%	Community Hospital Records			50%	84%					
Medical FTE	140	152	92%	99%	Community Hospital Records			100%	95%	Scanning Accuracy			100%	95%					
Nursing FTE	6	6	107%	94%	APPEAL PROCESSING					6 Mth Trend					6 Mth Trend				
Nursing FTE	61	62	99%	103%	Timely Appeals			100%	98%	CONTINUOUS EVALUATION & IMPROVEMENT									
Pharmacy FTE	4	5	89%	112%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
Dental Clinical FTE	20	18	110%	101%	LABOR	YTD 14/15	YTD 13/14	Statewide	Claims Processed			N/A	100%						
Mental Health Clinical FTE	5	6	87%	94%	Medical Staff	\$64	\$58	\$94	Specialty Teleservices			86%	63%						
Clinical Support FTE	3	4	82%	99%	Nursing Staff	\$256	\$241	\$467	Health Care Staff Training										
Administrative Support FTE	41	52	79%	91%	Pharmacy Staff	\$15	\$13	\$36	WORKLOAD PER DAY										
Total Actual FTE	6 Mth Trend	Actual	CVSP	Statewide	Dental Clinical Staff	\$91	\$87	\$82	Appointments per PCP			12.0	12.2						
Civil Service FTE		140	100%	100%	Mental Health Clinical Staff	\$26	\$27	\$189	Appointments per PCRN			4.3	6.4						
Overtime FTE		128	91%	88%	Clinical Support Staff	\$9	\$8	\$27	Encounters per Primary MH Clinician			3.6	8.8						
Registry FTE		4	3.2%	5.7%	Administrative Support Staff	\$91	\$83	\$107	Encounters per Psychiatrist			3.4	9.1						
		8	5.5%	6.1%	NON LABOR					6 Mth Trend					6 Mth Trend				
		8	5.5%	6.1%	Hospital	\$78	\$62	\$108	QM & Patient Safety Program										
					Emergency Department	\$6	\$6	\$8	Health Care Index										
					Specialty	\$27	\$28	\$28	OTHER TRENDS										
					Medications	\$34	\$28	\$130	Hospital Admissions*			2.2	5.2						
					Diagnostics	\$12	\$11	\$19	Emergency Department Visits*			6	6						
									Specialty Care Referrals*			14	42						
									Prescriptions Per Inmate			2.0	3.6						
									Diagnostics Per Inmate			0.5	0.9						
									Appeals Received*			8	36						
									Prison Population Capacity			129%	132%						

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

Please direct questions or feedback to QMstaff@cdcr.ca.gov

[Click Here for Monthly Release Notes](#)

HEALTHCARE SERVICES DASHBOARD

California Institution for Women (CIW)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services		90%	91%		Asthma Care		84%	81%		Appropriate Placement High Risk Patients		N/A	75%						
Dental Services		100%	96%		Therapeutic Anticoagulation		67%	82%		High Risk Patient Care Plan									
Mental Health Services		86%	89%		Diabetes Care		81%	83%		Follow-Up After MHCB/DSH Admission		85%	91%						
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		1.3%	1.9%		End Stage Liver Disease Care		100%	84%		30-Day Community Hospital Readmission		5.4%	7.0%						
Seen as Scheduled		85%	87%		Colon Cancer Screening		99%	98%		30-Day MHCB or DSH Readmission		19%	23%						
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		99%	97%		Breast Cancer Screening		99%	97%		Potentially Avoidable Hospitalizations*		19.8	11.0						
MEDICATION MANAGEMENT					AVAILABILITY OF HEALTH INFORMATION					CONTINUITY OF CLINICIANS & SERVICES									
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		88%	86%		Non-Dictated Documents		69%	76%		Primary Care Provider (PCP)		96%	88%						
Medication Non-Adherence Counseling		91%	84%		Dictated Documents		-	-		Mental Health Primary Clinician		80%	82%						
Medication Administration		92%	89%		Specialty Notes		75%	88%		Psychiatrist		76%	84%						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		5.7%	3.3%		Community Hospital Records		50%	84%		RESOURCE MANAGEMENT									
Non-Formulary by Medical Providers		4.5%	3.8%		Scanning Accuracy		100%	95%		6 Mth Trend									
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					6 Mth Trend					6 Mth Trend				
Actual Authority % of Auth Statewide					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	392	377	104%	99%	Timely Appeals		100%	98%		Claims Processed		N/A	100%						
Medical FTE	8	9	89%	94%	MAJOR COSTS PER INMATE PER MONTH**					Specialty Teleservices		68%	63%						
Nursing FTE	215	199	108%	103%	LABOR					Health Care Staff Training									
Pharmacy FTE	13	10	132%	112%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	CONTINUOUS EVALUATION & IMPROVEMENT										
Dental Clinical FTE	15	15	100%	101%	Nursing Staff	\$1,117	\$848	\$467	6 Mth Trend										
Mental Health Clinical FTE	51	54	94%	94%	Pharmacy Staff	\$80	\$66	\$36	QM & Patient Safety Program										
Clinical Support FTE	15	11	138%	99%	Dental Clinical Staff	\$135	\$92	\$82	Health Care Index										
Administrative Support FTE	76	80	96%	91%	Mental Health Clinical Staff	\$401	\$349	\$189	WORKLOAD PER DAY										
6 Mth Trend					Clinical Support Staff	\$61	\$47	\$27	6 Mth Trend										
Total Actual FTE		392	100%	100%	Administrative Support Staff	\$255	\$239	\$107	Appointments per PCP		12.9	12.2							
Civil Service FTE		340	87%	88%	NON LABOR					Appointments per PCRN		6.6	6.4						
Overtime FTE		21	5.3%	5.7%	Hospital	YTD 14/15	YTD 13/14	Statewide	Encounters per Primary MH Clinician		6.3	8.8							
Registry FTE		32	8.1%	6.1%	Emergency Department	\$12	\$5	\$8	Encounters per Psychiatrist		8.8	9.1							
6 Mth Trend					Specialty	\$30	\$24	\$28	OTHER TRENDS										
6 Mth Trend					Medications	\$169	\$133	\$130	6 Mth Trend										
6 Mth Trend					Diagnostics	\$27	\$23	\$19	Hospital Admissions*		6.9	5.2							
6 Mth Trend					6 Mth Trend					Emergency Department Visits*		12	6						
6 Mth Trend					6 Mth Trend					Specialty Care Referrals*		39	42						
6 Mth Trend					6 Mth Trend					Prescriptions Per Inmate		5.1	3.6						
6 Mth Trend					6 Mth Trend					Diagnostics Per Inmate		1.2	0.9						
6 Mth Trend					6 Mth Trend					Appeals Received*		31	36						
6 Mth Trend					6 Mth Trend					Prison Population Capacity		132%	132%						

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Institution for Men (CIM)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services		95%	CIM	91%	Statewide	Asthma Care		92%	CIM	81%	Statewide	Appropriate Placement High Risk Patients		N/A	CIM	75%	Statewide		
Dental Services		93%	CIM	96%	Statewide	Therapeutic Anticoagulation		92%	CIM	82%	Statewide	High Risk Patient Care Plan			CIM		Statewide		
Mental Health Services		96%	CIM	89%	Statewide	Diabetes Care		85%	CIM	83%	Statewide	Follow-Up After MHCB/DSH Admission		90%	CIM	91%	Statewide		
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		0.4%	CIM	1.9%	Statewide	End Stage Liver Disease Care		92%	CIM	84%	Statewide	30-Day Community Hospital Readmission		13.9%	CIM	7.0%	Statewide		
Seen as Scheduled		97%	CIM	87%	Statewide	Colon Cancer Screening		95%	CIM	98%	Statewide	30-Day MHCB or DSH Readmission		13%	CIM	23%	Statewide		
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		98%	CIM	97%	Statewide	Breast Cancer Screening		N/A	CIM	97%	Statewide	Potentially Avoidable Hospitalizations*		25.1	CIM	11.0	Statewide		
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		65%	CIM	86%	Statewide	Non-Dictated Documents		78%	CIM	76%	Statewide	CONTINUITY OF CLINICIANS & SERVICES							
Medication Non-Adherence Counseling		93%	CIM	84%	Statewide	Dictated Documents		-	CIM	-	Statewide	Primary Care Provider (PCP)		95%	CIM	88%	Statewide		
Medication Administration		85%	CIM	89%	Statewide	Specialty Notes		79%	CIM	88%	Statewide	Mental Health Primary Clinician		-	CIM	82%	Statewide		
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		0.9%	CIM	3.3%	Statewide	Community Hospital Records		90%	CIM	84%	Statewide	Psychiatrist		-	CIM	84%	Statewide		
Non-Formulary by Medical Providers		3.5%	CIM	3.8%	Statewide	Scanning Accuracy		98%	CIM	95%	Statewide	RESOURCE MANAGEMENT							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	493	Authority	484	% of Auth	102%	Statewide	99%	Actual	99%	CIM	98%	Statewide	Claims Processed		N/A	CIM	100%	Statewide	
Medical FTE	24	23	102%	94%	Statewide	94%	Actual	94%	CIM	94%	Statewide	Specialty Teleservices		63%	CIM	63%	Statewide		
Nursing FTE	240	217	110%	103%	Statewide	103%	Actual	103%	CIM	103%	Statewide	Health Care Staff Training			CIM		Statewide		
Pharmacy FTE	26	21	126%	112%	Statewide	112%	Actual	112%	CIM	112%	Statewide	CONTINUOUS EVALUATION & IMPROVEMENT							
Dental Clinical FTE	26	27	97%	101%	Statewide	101%	Actual	101%	CIM	101%	Statewide	QM & Patient Safety Program			CIM		Statewide		
Mental Health Clinical FTE	64	76	84%	94%	Statewide	94%	Actual	94%	CIM	94%	Statewide	Health Care Index			CIM		Statewide		
Clinical Support FTE	18	17	110%	99%	Statewide	99%	Actual	99%	CIM	99%	Statewide	WORKLOAD PER DAY							
Administrative Support FTE	95	104	91%	91%	Statewide	91%	Actual	91%	CIM	91%	Statewide	Appointments per PCP		8.4	CIM	12.2	Statewide		
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Appointments per PCRN		6.9	CIM	6.4	Statewide		
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Encounters per Primary MH Clinician		5.2	CIM	8.8	Statewide		
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Encounters per Psychiatrist		8.1	CIM	9.1	Statewide		
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	OTHER TRENDS							
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Hospital Admissions*		7.0	CIM	5.2	Statewide		
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Emergency Department Visits*		5	CIM	6	Statewide		
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Specialty Care Referrals*		39	CIM	42	Statewide		
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Prescriptions Per Inmate		5.1	CIM	3.6	Statewide		
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Diagnostics Per Inmate		1.6	CIM	0.9	Statewide		
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Appeals Received*		44	CIM	36	Statewide		
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Prison Population Capacity		128%	CIM	132%	Statewide		
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	MAJOR COSTS PER INMATE PER MONTH**							
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	LABOR							
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Medical Staff		YTD 14/15	YTD 13/14	Statewide			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Nursing Staff		\$133	\$107	\$94			
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Pharmacy Staff		\$527	\$482	\$467			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Dental Clinical Staff		\$58	\$47	\$36			
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Mental Health Clinical Staff		\$80	\$79	\$82			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Clinical Support Staff		\$221	\$204	\$189			
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Administrative Support Staff		\$32	\$26	\$27			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	NON LABOR							
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Hospital		YTD 14/15	YTD 13/14	Statewide			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Emergency Department		\$195	\$210	\$108			
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Specialty		\$4	\$4	\$8			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Medications		\$37	\$46	\$28			
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Diagnostics		\$372	\$258	\$130			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	APPEAL PROCESSING							
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Timely Appeals		100%	CIM	98%	Statewide		
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	MAJOR COSTS PER INMATE PER MONTH**							
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	LABOR		YTD 14/15	YTD 13/14	Statewide			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Medical Staff		\$133	\$107	\$94			
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Nursing Staff		\$527	\$482	\$467			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Pharmacy Staff		\$58	\$47	\$36			
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Dental Clinical Staff		\$80	\$79	\$82			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Mental Health Clinical Staff		\$221	\$204	\$189			
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	Clinical Support Staff		\$32	\$26	\$27			
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	Administrative Support Staff		\$125	\$117	\$107			
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	APPEAL PROCESSING							
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Timely Appeals		100%	CIM	98%	Statewide		
Registry FTE		24	5.0%	6.1%	Statewide	6.1%	Actual	6.1%	CIM	6.1%	Statewide	MAJOR COSTS PER INMATE PER MONTH**							
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Actual FTE		493	100%	100%	Statewide	100%	Actual	100%	CIM	100%	Statewide	LABOR		YTD 14/15	YTD 13/14	Statewide			
Civil Service FTE		444	90%	88%	Statewide	88%	Actual	88%	CIM	88%	Statewide	Medical Staff		\$133	\$107	\$94			
Overtime FTE		25	5.0%	5.7%	Statewide	5.7%	Actual	5.7%	CIM	5.7%	Statewide	Nursing Staff		\$527	\$482	\$467			
Registry FTE		24	5.0%																

HEALTHCARE SERVICES DASHBOARD

California State Prison, Centinela (CEN)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services			CEN	Statewide	Asthma Care			CEN	Statewide	Appropriate Placement High Risk Patients			CEN	Statewide					
Dental Services		90%	91%		Therapeutic Anticoagulation		93%	81%		High Risk Patient Care Plan		N/A	75%						
Mental Health Services		100%	96%		Diabetes Care		100%	82%		Follow-Up After MHCB/DSH Admission		-	91%						
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody			CEN	Statewide	End Stage Liver Disease Care			CEN	Statewide	30-Day Community Hospital Readmission		1.3%	7.0%						
Seen as Scheduled		0.0%	1.9%		Colon Cancer Screening		83%	84%		30-Day MHCB or DSH Readmission		-	23%						
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided			CEN	Statewide	Breast Cancer Screening			CEN	Statewide	Potentially Avoidable Hospitalizations*		1.3	11.0						
		98%	97%		Diagnostic Monitoring		N/A	97%		CONTINUITY OF CLINICIANS & SERVICES									
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer			CEN	Statewide	Non-Dictated Documents			CEN	Statewide	Primary Care Provider (PCP)		89%	88%						
Medication Non-Adherence Counseling		94%	86%		Dictated Documents		94%	76%		Mental Health Primary Clinician		N/A	82%						
Medication Administration		100%	84%		Specialty Notes		-	-		Psychiatrist		N/A	84%						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists			CEN	Statewide	Community Hospital Records			CEN	Statewide	RESOURCE MANAGEMENT									
Non-Formulary by Medical Providers		0.0%	3.3%		Scanning Accuracy		89%	84%		Claims Processed			CEN	Statewide					
		3.3%	3.8%		APPEAL PROCESSING					6 Mth Trend					6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Actual					Authority					% of Auth					Statewide				
Total Staffing FTE	195	189	103%	99%	Timely Appeals			CEN	Statewide	QM & Patient Safety Program									
Medical FTE	6	7	93%	94%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
Nursing FTE	88	82	108%	103%	LABOR					6 Mth Trend					6 Mth Trend				
Pharmacy FTE	7	4	170%	112%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	Appointments per PCP		14.8	12.2							
Dental Clinical FTE	20	21	95%	101%	Nursing Staff	\$75	\$77	\$94	Appointments per PCRN		7.0	6.4							
Mental Health Clinical FTE	8	8	100%	94%	Pharmacy Staff	\$286	\$283	\$467	Encounters per Primary MH Clinician		3.3	8.8							
Clinical Support FTE	5	6	92%	99%	Dental Clinical Staff	\$25	\$25	\$36	Encounters per Psychiatrist		3.9	9.1							
Administrative Support FTE	60	62	98%	91%	Mental Health Clinical Staff	\$87	\$90	\$82	OTHER TRENDS										
6 Mth Trend					Actual					CEN					Statewide				
Total Actual FTE		195	100%	100%	Clinical Support Staff	\$38	\$38	\$189	Hospital Admissions*		2.3	5.2							
Civil Service FTE		171	88%	88%	Administrative Support Staff	\$11	\$8	\$27	Emergency Department Visits*		4	6							
Overtime FTE		15	7.5%	5.7%	NON LABOR					6 Mth Trend					6 Mth Trend				
Registry FTE		10	4.9%	6.1%	Hospital	YTD 14/15	YTD 13/14	Statewide	Specialty Care Referrals*		28	42							
					Hospital	\$33	\$62	\$108	Prescriptions Per Inmate		1.5	3.6							
					Emergency Department	\$4	\$5	\$8	Diagnostics Per Inmate		0.3	0.9							
					Specialty	\$20	\$22	\$28	Appeals Received*		1	36							
					Medications	\$36	\$27	\$130	Prison Population Capacity		153%	132%							
					Diagnostics	\$9	\$9	\$19											

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Calipatria State Prison (CAL)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT									
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medical Services			CAL	Statewide	Asthma Care			CAL	Statewide	Appropriate Placement High Risk Patients			CAL	Statewide					
Dental Services		90%	91%		Therapeutic Anticoagulation		91%	81%		High Risk Patient Care Plan		N/A	75%						
Mental Health Services		91%	96%		Diabetes Care		84%	83%		Follow-Up After MHCB/DSH Admission		-	91%						
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Cancelled Due to Custody		0.2%	1.9%		End Stage Liver Disease Care		100%	84%		30-Day Community Hospital Readmission		0.7%	7.0%						
Seen as Scheduled		93%	87%		Colon Cancer Screening		100%	98%		30-Day MHCB or DSH Readmission		-	23%						
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Effective Communication Provided		100%	97%		Breast Cancer Screening		N/A	97%		Potentially Avoidable Hospitalizations*		2.1	11.0						
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
MAPIP					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Medication Continuity-Transfer		100%	86%		Non-Dictated Documents		92%	76%		CONTINUITY OF CLINICIANS & SERVICES									
Medication Non-Adherence Counseling		73%	84%		Dictated Documents		-	-		Primary Care Provider (PCP)		85%	88%						
Medication Administration		100%	89%		Specialty Notes		90%	88%		Mental Health Primary Clinician		N/A	82%						
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	3.3%		Community Hospital Records		64%	84%		Psychiatrist		N/A	84%						
Non-Formulary by Medical Providers		1.8%	3.8%		Scanning Accuracy		98%	95%		RESOURCE MANAGEMENT									
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Actual					6 Mth Trend					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	195	194	101%	99%	APPEAL PROCESSING					6 Mth Trend									
Medical FTE	8	8	103%	94%	Timely Appeals		100%	98%		CONTINUOUS EVALUATION & IMPROVEMENT									
Nursing FTE	89	84	106%	103%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend									
Pharmacy FTE	5	6	86%	112%	LABOR					6 Mth Trend									
Dental Clinical FTE	24	23	105%	101%	Medical Staff	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend										
Mental Health Clinical FTE	9	9	100%	94%	Nursing Staff	\$55	\$58	\$94	6 Mth Trend										
Clinical Support FTE	5	5	102%	99%	Nursing Staff	\$223	\$229	\$467	6 Mth Trend										
Administrative Support FTE	56	61	92%	91%	Pharmacy Staff	\$16	\$14	\$36	6 Mth Trend										
Total Actual FTE		195	100%	100%	Dental Clinical Staff	\$77	\$72	\$82	6 Mth Trend										
Civil Service FTE		181	93%	88%	Mental Health Clinical Staff	\$29	\$30	\$189	6 Mth Trend										
Overtime FTE		6	3.0%	5.7%	Clinical Support Staff	\$7	\$6	\$27	6 Mth Trend										
Registry FTE		8	4.2%	6.1%	Administrative Support Staff	\$83	\$80	\$107	6 Mth Trend										
					NON LABOR					6 Mth Trend									
					Hospital	YTD 14/15	YTD 13/14	Statewide	6 Mth Trend										
					Hospital	\$26	\$42	\$108	6 Mth Trend										
					Emergency Department	\$7	\$9	\$8	6 Mth Trend										
					Emergency Department	\$7	\$9	\$8	6 Mth Trend										
					Specialty	\$19	\$19	\$28	6 Mth Trend										
					Specialty	\$19	\$19	\$28	6 Mth Trend										
					Medications	\$34	\$19	\$130	6 Mth Trend										
					Medications	\$34	\$19	\$130	6 Mth Trend										
					Diagnostics	\$11	\$11	\$19	6 Mth Trend										
					Diagnostics	\$11	\$11	\$19	6 Mth Trend										

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California City Correctional Facility (CAC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT										
ACCESS					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medical Services					98%	91%	Asthma Care					97%	81%	Appropriate Placement High Risk Patients					N/A	75%
Dental Services					87%	96%	Therapeutic Anticoagulation					-	82%	High Risk Patient Care Plan						
Mental Health Services					100%	89%	Diabetes Care					89%	83%	Follow-Up After MHCB/DSH Admission					100%	91%
APPTS COMPLETED AS SCHEDULED					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Cancelled Due to Custody					0.2%	1.9%	End Stage Liver Disease Care					33%	84%	30-Day Community Hospital Readmission					0.0%	7.0%
Seen as Scheduled					95%	87%	Colon Cancer Screening					100%	98%	30-Day MHCB or DSH Readmission					-	23%
EFFECTIVE COMMUNICATION					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Effective Communication Provided					98%	97%	Breast Cancer Screening					N/A	97%	Potentially Avoidable Hospitalizations*					1.9	11.0
MEDICATION MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medication Continuity-Transfer					95%	86%	Diagnostic Monitoring					-	88%	CONTINUITY OF CLINICIANS & SERVICES						
Medication Non-Adherence Counseling					92%	84%	Utilization Specialty Services					96%	92%	Primary Care Provider (PCP)					94%	88%
Medication Administration					88%	89%	Polypharmacy Medication Review					93%	59%	Mental Health Primary Clinician					N/A	82%
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Non-Formulary by Psychiatrists					-	3.3%	AVAILABILITY OF HEALTH INFORMATION							Psychiatrist					N/A	84%
Non-Formulary by Medical Providers					3.1%	3.8%	Non-Dictated Documents					93%	76%	RESOURCE MANAGEMENT						
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Total Staffing FTE	Actual	Authority	% of Auth	Statewide			Dictated Documents					-	-	Claims Processed					N/A	100%
Medical FTE	5	6	94%	94%	APPEAL PROCESSING							Specialty Teleservices					63%	63%		
Nursing FTE	55	54	102%	103%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Pharmacy FTE	5	6	90%	112%			Specialty Notes					89%	88%	Health Care Staff Training						
Dental Clinical FTE	11	9	122%	101%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Mental Health Clinical FTE	2	0	-	94%			Community Hospital Records					67%	84%	CONTINUOUS EVALUATION & IMPROVEMENT						
Clinical Support FTE	4	4	97%	99%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Administrative Support FTE	30	37	81%	91%			Scanning Accuracy					-	95%	QM & Patient Safety Program						
Total Actual FTE	113	116	97%	99%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Civil Service FTE	106	106	94%	88%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Overtime FTE	4	4	3.9%	5.7%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
Registry FTE	3	3	2.2%	6.1%	6 Mth Trend					6 Mth Trend					6 Mth Trend					
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend					6 Mth Trend					
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Medical Staff							Timely Appeals					100%	98%	Health Care Index						
Nursing Staff							WORKLOAD PER DAY							6 Mth Trend						
Pharmacy Staff							YTD 14/15	YTD 13/14	Statewide					Appointments per PCP					18.2	12.2
Dental Clinical Staff							\$67	\$93	\$94	6 Mth Trend					6 Mth Trend					
Mental Health Clinical Staff							\$246	\$446	\$467					Appointments per PCRN					3.9	6.4
Clinical Support Staff							\$21	\$19	\$36	6 Mth Trend					6 Mth Trend					
Administrative Support Staff							\$74	\$83	\$82					Encounters per Primary MH Clinician					3.5	8.8
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$7	\$6	\$189	6 Mth Trend					6 Mth Trend					
Emergency Department							\$8	\$15	\$27					Encounters per Psychiatrist					2.0	9.1
Specialty							\$78	\$95	\$107	6 Mth Trend					6 Mth Trend					
Medications							OTHER TRENDS							6 Mth Trend						
Diagnostics							YTD 14/15	YTD 13/14	Statewide					Hospital Admissions*					2.2	5.2
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$22	\$19	\$108	6 Mth Trend					6 Mth Trend					
Emergency Department							\$5	\$6	\$8	6 Mth Trend					6 Mth Trend					
Specialty							\$14	\$12	\$28	6 Mth Trend					6 Mth Trend					
Medications							\$4	\$3	\$130	6 Mth Trend					6 Mth Trend					
Diagnostics							\$11	\$14	\$19	6 Mth Trend					6 Mth Trend					
NON LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							OTHER TRENDS							6 Mth Trend						
Emergency Department							YTD 14/15	YTD 13/14	Statewide					Emergency Department Visits*					8	6
Specialty							\$22	\$19	\$108	6 Mth Trend					6 Mth Trend					
Medications							\$5	\$6	\$8	6 Mth Trend					6 Mth Trend					
Diagnostics							\$14	\$12	\$28	6 Mth Trend					6 Mth Trend					
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$4	\$3	\$130	6 Mth Trend					6 Mth Trend					
Emergency Department							\$11	\$14	\$19	6 Mth Trend					6 Mth Trend					
Specialty							OTHER TRENDS							6 Mth Trend						
Medications							YTD 14/15	YTD 13/14	Statewide					Prescriptions Per Inmate					1.9	3.6
Diagnostics							\$22	\$19	\$108	6 Mth Trend					6 Mth Trend					
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$5	\$6	\$8	6 Mth Trend					6 Mth Trend					
Emergency Department							\$14	\$12	\$28	6 Mth Trend					6 Mth Trend					
Specialty							\$4	\$3	\$130	6 Mth Trend					6 Mth Trend					
Diagnostics							\$11	\$14	\$19	6 Mth Trend					6 Mth Trend					
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							YTD 14/15	YTD 13/14	Statewide					Diagnosics Per Inmate					0.7	0.9
Emergency Department							\$22	\$19	\$108	6 Mth Trend					6 Mth Trend					
Specialty							\$5	\$6	\$8	6 Mth Trend					6 Mth Trend					
Medications							\$14	\$12	\$28	6 Mth Trend					6 Mth Trend					
Diagnostics							\$4	\$3	\$130	6 Mth Trend					6 Mth Trend					
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$11	\$14	\$19	6 Mth Trend					6 Mth Trend					
Emergency Department							OTHER TRENDS							6 Mth Trend						
Specialty							YTD 14/15	YTD 13/14	Statewide					Appeals Received*					18	36
Medications							\$22	\$19	\$108	6 Mth Trend					6 Mth Trend					
Diagnostics							\$5	\$6	\$8	6 Mth Trend					6 Mth Trend					
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$14	\$12	\$28	6 Mth Trend					6 Mth Trend					
Emergency Department							\$4	\$3	\$130	6 Mth Trend					6 Mth Trend					
Specialty							\$11	\$14	\$19	6 Mth Trend					6 Mth Trend					
Medications							OTHER TRENDS							6 Mth Trend						
Diagnostics							YTD 14/15	YTD 13/14	Statewide					Prison Population Capacity					-	132%
LABOR					6 Mth Trend					6 Mth Trend					6 Mth Trend					
Hospital							\$22	\$19	\$108	6 Mth Trend					6 Mth Trend					
Emergency Department							\$5	\$6	\$8	6 Mth Trend					6 Mth Trend					
Specialty							\$14	\$12	\$28	6 Mth Trend					6 Mth Trend					
Medications							\$4	\$3	\$130	6 Mth Trend					6 Mth Trend					
Diagnostics							\$11	\$14	\$19	6 Mth Trend					6 Mth Trend					

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

