

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

A MONTHLY REPORT THAT:

- ✓ Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- ✓ Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- ✓ Helps the organization regularly assess progress in meeting annual performance objectives.
- ✓ Helps health care executives and managers identify areas that may need improvement.

Click the icons below for more information:

Statewide Dashboard



Statewide
performance trends

Institution Comparison



Compare performance
for all institutions

Glossary



Detailed specifications
for Dashboard measures

INSTITUTION MENU

Select an institution below for more information:

Avenal State Prison (ASP)	High Desert State Prison (HDSP)
Calipatria State Prison (CAL)	Ironwood State Prison (ISP)
California Correctional Center (CCC)	Kern Valley State Prison (KVSP)
California Correctional Institution (CCI)	California State Prison, Los Angeles County (LAC)
Central California Women's Facility (CCWF)	Mule Creek State Prison (MCSP)
Centinela State Prison (CEN)	North Kern State Prison (NKSP)
California Institution for Men (CIM)	Pelican Bay State Prison (PBSP)
California Health Care Facility (CHCF)	Pleasant Valley State Prison (PVSP)
California Institution for Women (CIW)	R. J. Donovan Correctional Facility (RJD)
California Men's Colony (CMC)	California State Prison, Sacramento (SAC)
California Medical Facility (CMF)	California Substance Abuse Treatment Facility (SATF)
California State Prison, Corcoran (COR)	Sierra Conservation Center (SCC)
California Rehabilitation Center (CRC)	California State Prison, Solano (SOL)
Correctional Training Facility (CTF)	San Quentin State Prison (SQ)
Chuckawalla Valley State Prison (CVSP)	Salinas Valley State Prison (SVSP)
Deuel Vocational Institution (DVI)	Valley State Prison (VSP)
Folsom State Prison (FSP)	Wasco State Prison (WSP)



The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and the data have not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTHCARE SERVICES DASHBOARD

Statewide

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																				
ACCESS Medical Services 87% Dental Services 94% Mental Health Services 88% APPTS COMPLETED AS SCHEDULED Cancelled Due to Custody 1.6% Seen as Scheduled 86% EFFECTIVE COMMUNICATION Effective Communication Provided 94%				Recent Qtr Prior Qtr Asthma Care 81% 82% Therapeutic Anticoagulation 79% 73% Diabetes Care 77% 76% HCV Treatment 90% 90% Utilization Specialty Services 92% 91% Colon Cancer Screening 93% 92% Breast Cancer Screening 89% 88% Diagnostic Monitoring 70% 71% Polypharmacy Medication Review Current Yr Prior Yr Flu Vaccination 90% 95%				6 Mth Trend Statewide Appropriate Placement High Risk Patients 74% High Risk Patient Care Plan Follow-Up After MHCB/DSH Admission 88% 30-Day Community Hospital Readmission 9.4% 30-Day MHCB or DSH Readmission 31% Potentially Avoidable Hospitalizations* 11.8																																																																				
MEDICATION MANAGEMENT MAPIP Medication Continuity-Transfer 82% Medication Non-Adherence Counseling 79% Medication Administration 86% FORMULARY MANAGEMENT Non-Formulary by Psychiatrists 3.2% Non-Formulary by Medical Providers 3.8%				AVAILABILITY OF HEALTH INFORMATION Documents Scanned 44% Specialty Notes 45% Community Hospital Records 64%				CONTINUITY OF CLINICIANS & SERVICES Primary Care Provider (PCP) 87% Mental Health Primary Clinician 84% Psychiatrist 84%																																																																				
STAFFING IN FULL TIME EQUIVALENTS (FTE) <table border="1"> <thead> <tr> <th></th> <th>Actual</th> <th>Authority</th> <th>% of Auth</th> </tr> </thead> <tbody> <tr><td>Total Staffing FTE</td><td>13,166</td><td>13,681</td><td>96%</td></tr> <tr><td>Medical FTE</td><td>463</td><td>498</td><td>93%</td></tr> <tr><td>Nursing FTE</td><td>5,891</td><td>5,407</td><td>109%</td></tr> <tr><td>Pharmacy FTE</td><td>562</td><td>518</td><td>108%</td></tr> <tr><td>Dental Clinical FTE</td><td>792</td><td>825</td><td>96%</td></tr> <tr><td>Mental Health Clinical FTE</td><td>1,490</td><td>1,693</td><td>88%</td></tr> <tr><td>Clinical Support FTE</td><td>412</td><td>476</td><td>87%</td></tr> <tr><td>Administrative Support FTE</td><td>3,556</td><td>4,264</td><td>83%</td></tr> </tbody> </table>					Actual	Authority	% of Auth	Total Staffing FTE	13,166	13,681	96%	Medical FTE	463	498	93%	Nursing FTE	5,891	5,407	109%	Pharmacy FTE	562	518	108%	Dental Clinical FTE	792	825	96%	Mental Health Clinical FTE	1,490	1,693	88%	Clinical Support FTE	412	476	87%	Administrative Support FTE	3,556	4,264	83%	APPEAL PROCESSING Timely Appeals 88%				RESOURCE MANAGEMENT Claims Processed 100% Specialty Teleservices 64% Health Care Staff Training																																
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* Rate Per 1,000 Inmates

DASHBOARD COMPARISON

September 2014

All Institutions

Scheduling & Access to Care	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medical Services	87%	93%	93%	90%	93%	70%	92%	-	94%	93%	67%	96%	85%	93%	92%	94%	63%	94%	74%	84%	96%	84%	78%
RN FTF Triage 1 Business Day	96%	97%	97%	98%	100%	97%	99%	-	99%	97%	96%	100%	95%	100%	98%	98%	96%	98%	98%	91%	99%	97%	97%
PCP Urgent Referrals 1 Calendar Day	91%	97%	100%	90%	100%	75%	-	-	100%	100%	0%	-	89%	92%	95%	100%	0%	90%	94%	80%	100%	100%	-
PCP Routine Referrals 14 Calendar Days	78%	90%	91%	94%	98%	31%	88%	-	98%	99%	63%	99%	71%	99%	82%	93%	57%	97%	43%	75%	98%	54%	47%
Chronic Care as Ordered	77%	89%	72%	67%	99%	27%	80%	-	98%	97%	60%	95%	67%	96%	74%	82%	51%	90%	60%	59%	92%	48%	53%
High Priority Specialty 14 Calendar Days	78%	86%	89%	81%	60%	80%	90%	-	77%	97%	75%	86%	72%	79%	96%	100%	58%	91%	33%	100%	83%	88%	84%
Routine Specialty 90 Calendar Days	93%	98%	93%	94%	86%	84%	98%	-	87%	92%	88%	98%	96%	93%	97%	95%	87%	92%	96%	90%	98%	98%	96%
Return from HLOC 5 Calendar Days	85%	92%	100%	89%	100%	44%	83%	-	95%	89%	24%	97%	98%	96%	93%	92%	27%	100%	83%	75%	100%	95%	52%
Laboratory Services as Ordered	90%	95%	95%	94%	97%	95%	100%	-	97%	87%	95%	99%	76%	94%	93%	85%	91%	91%	86%	98%	100%	83%	94%
Radiology Services as Ordered	95%	96%	98%	99%	100%	93%	98%	-	100%	82%	100%	96%	99%	92%	99%	100%	97%	97%	-	-	91%	97%	100%
Dental Services	94%	92%	93%	96%	95%	92%	98%	93%	98%	92%	98%	97%	70%	97%	98%	87%	88%	97%	98%	95%	93%	94%	94%
7362 Triage 3 or 10 Business Days	97%	96%	96%	100%	99%	94%	99%	89%	94%	97%	100%	99%	96%	99%	99%	99%	97%	100%	100%	98%	100%	96%	99%
Treatment within Timeframes	98%	95%	96%	99%	98%	89%	100%	99%	100%	98%	99%	98%	98%	99%	99%	98%	99%	95%	99%	99%	100%	98%	99%
RC Screening 60 Calendar Days	97%	-	-	-	-	98%	-	-	99%	100%	100%	-	0%	-	-	-	100%	-	-	-	-	-	-
Patient Requested Exam 90 Calendar Days	96%	90%	99%	99%	98%	85%	99%	95%	99%	98%	99%	100%	100%	100%	100%	76%	100%	100%	100%	98%	100%	99%	99%
Notice of Exam 50 Y.O. or Chronic Care	84%	89%	80%	88%	86%	92%	93%	89%	96%	68%	92%	92%	56%	90%	94%	77%	44%	94%	91%	86%	73%	82%	78%
Mental Health Services	88%	91%	97%	72%	96%	82%	100%	82%	97%	89%	96%	96%	78%	95%	97%	97%	93%	97%	86%	85%	82%	97%	91%
Referral Timeframes	81%	83%	97%	100%	93%	57%	99%	86%	92%	83%	97%	98%	67%	92%	96%	96%	91%	94%	79%	72%	50%	97%	90%
EOP Structured Treatment	87%	N/A	N/A	N/A	N/A	100%	N/A	70%	99%	87%	93%	95%	82%	N/A	N/A	N/A	93%	N/A	N/A	N/A	98%	94%	96%
Contact Timeframes	95%	100%	96%	44%	100%	87%	100%	91%	99%	98%	97%	94%	87%	98%	97%	98%	94%	99%	93%	98%	97%	99%	87%
Primary Clinician Contact Timeframes	95%	100%	91%	69%	100%	90%	100%	92%	100%	97%	97%	97%	77%	97%	96%	94%	95%	100%	89%	97%	99%	98%	84%
Psychiatrist Contact Timeframes	92%	99%	100%	0%	100%	77%	100%	90%	99%	98%	94%	86%	89%	100%	99%	100%	100%	99%	93%	98%	92%	100%	79%
IDTT Contact Timeframes	98%	100%	98%	63%	100%	95%	100%	93%	99%	98%	99%	99%	94%	97%	95%	100%	89%	99%	97%	99%	100%	99%	98%
Cancelled Due to Custody	1.6%	0.2%	0.4%	0.1%	0.1%	0.5%	0.2%	0.4%	0.5%	0.6%	1.9%	0.3%	9.2%	0.1%	0.1%	0.3%	1.0%	0.6%	0.6%	2.9%	0.4%	2.5%	1.1%
Medical Services	0.8%	0.4%	0.4%	0.3%	0.1%	0.7%	0.6%	0.5%	0.9%	0.3%	1.3%	0.3%	2.7%	0.0%	0.1%	0.9%	1.1%	0.4%	1.4%	2.1%	0.7%	2.4%	1.6%
Mental Health Services	3.7%	0.1%	0.4%	0.0%	0.1%	0.2%	0.0%	0.5%	0.3%	1.3%	4.3%	0.7%	24.6%	0.1%	0.1%	0.0%	0.7%	0.2%	0.3%	2.0%	0.2%	4.9%	1.6%
Dental Services	0.4%	0.2%	0.4%	0.0%	0.1%	0.5%	0.2%	0.2%	0.2%	0.3%	0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	1.1%	1.3%	0.0%	4.7%	0.3%	0.1%	0.0%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Scheduling & Access to Care	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Services	75%	-	82%	86%	87%	90%	97%	91%	90%	76%	80%	81%
RN FTF Triage 1 Business Day	78%	-	99%	97%	94%	99%	99%	99%	98%	97%	97%	97%
PCP Urgent Referrals 1 Calendar Day	0%	-	-	100%	50%	96%	-	100%	86%	40%	100%	67%
PCP Routine Referrals 14 Calendar Days	85%	-	83%	71%	90%	90%	98%	99%	97%	73%	41%	86%
Chronic Care as Ordered	80%	-	65%	78%	87%	75%	98%	92%	79%	69%	68%	77%
High Priority Specialty 14 Calendar Days	68%	-	80%	80%	83%	100%	100%	55%	77%	49%	94%	75%
Routine Specialty 90 Calendar Days	98%	-	98%	96%	98%	94%	88%	92%	98%	88%	81%	92%
Return from HLOC 5 Calendar Days	84%	-	50%	83%	88%	69%	100%	93%	76%	90%	76%	83%
Laboratory Services as Ordered	93%	-	100%	68%	97%	92%	95%	97%	97%	93%	81%	52%
Radiology Services as Ordered	88%	-	-	100%	100%	95%	97%	96%	100%	87%	83%	96%
Dental Services	88%	95%	78%	96%	97%	91%	78%	97%	92%	78%	93%	90%
7362 Triage 3 or 10 Business Days	95%	96%	100%	93%	96%	98%	96%	99%	95%	98%	99%	97%
Treatment within Timeframes	96%	100%	100%	99%	99%	99%	99%	97%	96%	100%	86%	99%
RC Screening 60 Calendar Days	99%	-	0%	-	-	100%	-	-	99%	0%	-	95%
Patient Requested Exam 90 Calendar Days	98%	100%	100%	100%	94%	96%	99%	99%	100%	97%	96%	89%
Notice of Exam 50 Y.O. or Chronic Care	53%	85%	89%	93%	97%	61%	20%	92%	72%	93%	92%	71%
Mental Health Services	92%	88%	91%	90%	86%	75%	97%	96%	96%	89%	97%	77%
Referral Timeframes	81%	82%	83%	93%	83%	79%	95%	94%	93%	92%	94%	49%
EOP Structured Treatment	99%	88%	N/A	81%	85%	56%	N/A	N/A	97%	82%	99%	89%
Contact Timeframes	97%	94%	98%	97%	90%	89%	99%	98%	98%	93%	97%	93%
Primary Clinician Contact Timeframes	92%	99%	99%	96%	86%	96%	99%	98%	98%	94%	99%	94%
Psychiatrist Contact Timeframes	98%	85%	97%	96%	87%	75%	100%	98%	97%	86%	93%	91%
IDTT Contact Timeframes	99%	98%	98%	100%	96%	96%	98%	98%	98%	99%	100%	95%
Cancelled Due to Custody	1.4%	0.3%	0.0%	2.9%	1.4%	2.7%	0.3%	0.3%	0.3%	1.6%	0.6%	0.2%
Medical Services	0.1%	0.0%	0.0%	1.7%	3.0%	0.1%	0.2%	0.4%	0.2%	0.7%	1.9%	0.2%
Mental Health Services	3.9%	0.8%	0.1%	5.9%	0.5%	7.6%	0.2%	0.3%	0.6%	3.9%	0.1%	0.4%
Dental Services	0.2%	0.0%	0.0%	1.0%	0.8%	0.3%	0.4%	0.3%	0.0%	0.2%	0.0%	0.0%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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DASHBOARD COMPARISON

September 2014

All Institutions

Scheduling & Access to Care	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Seen as Scheduled	86%	89%	83%	94%	89%	77%	84%	90%	95%	89%	87%	94%	71%	92%	87%	90%	89%	92%	85%	85%	87%	76%	90%
Medical Services	73%	73%	64%	88%	71%	49%	65%	82%	94%	75%	79%	89%	52%	81%	73%	77%	82%	84%	66%	84%	75%	48%	80%
Mental Health Services	91%	97%	98%	100%	98%	85%	95%	98%	98%	98%	89%	97%	68%	98%	97%	97%	95%	98%	99%	89%	97%	89%	93%
Dental Services	93%	97%	88%	95%	97%	96%	93%	89%	93%	95%	94%	95%	94%	97%	90%	94%	91%	93%	90%	80%	89%	91%	97%
Effective Communication Provided	94%	85%	98%	97%	98%	93%	97%	94%	98%	89%	91%	98%	95%	98%	99%	99%	89%	98%	99%	96%	88%	90%	99%
Medical Services	99%	100%	100%	100%	100%	93%	100%	98%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mental Health Services	95%	98%	95%	100%	99%	100%	100%	83%	99%	99%	81%	97%	99%	98%	99%	97%	97%	100%	99%	100%	99%	97%	99%
Dental Services	88%	57%	99%	91%	95%	86%	90%	100%	96%	69%	94%	97%	87%	96%	99%	99%	71%	94%	97%	89%	65%	72%	98%
Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Asthma Care	81%	92%	93%	89%	89%	88%	92%	70%	87%	85%	87%	72%	90%	92%	93%	88%	86%	93%	89%	93%	92%	94%	85%
Asthma SABA Utilization	80%	93%	94%	93%	91%	90%	88%	70%	83%	86%	84%	65%	88%	94%	90%	90%	84%	88%	84%	91%	91%	96%	81%
Persistent Asthma ICS Treatment	82%	92%	91%	85%	88%	87%	95%	-	92%	84%	89%	79%	92%	90%	95%	86%	88%	97%	94%	95%	93%	93%	89%
Therapeutic Anticoagulation	79%	-	0%	-	100%	43%	100%	60%	94%	100%	84%	85%	89%	100%	100%	100%	0%	86%	100%	-	100%	36%	50%
Diabetes Care	77%	82%	78%	77%	74%	77%	74%	-	81%	83%	79%	79%	74%	80%	77%	80%	74%	84%	77%	79%	77%	80%	72%
A1C <8%	77%	91%	78%	85%	74%	79%	83%	-	74%	87%	80%	69%	75%	78%	74%	76%	86%	74%	70%	78%	83%	78%	77%
LDL-Cholesterol <100 mg/dl	73%	73%	74%	56%	73%	75%	56%	-	84%	77%	75%	83%	78%	76%	69%	78%	54%	84%	72%	74%	76%	74%	73%
Blood Pressure <140/90 mm Hg	82%	87%	78%	78%	80%	80%	87%	-	87%	90%	80%	90%	70%	93%	87%	93%	90%	93%	83%	87%	80%	77%	67%
Screened or Treated Nephropathy	75%	78%	83%	89%	70%	75%	69%	-	81%	78%	81%	73%	72%	73%	78%	72%	68%	83%	84%	78%	70%	92%	72%
Colon Cancer Screening	93%	99%	93%	81%	100%	97%	98%	-	97%	92%	99%	99%	83%	98%	78%	83%	96%	95%	85%	94%	98%	86%	99%
Breast Cancer Screening	89%	-	-	-	-	85%	-	-	-	92%	-	-	-	-	-	-	-	-	-	-	-	-	-
Utilization Specialty Services	92%	97%	100%	91%	79%	90%	90%	93%	91%	86%	89%	80%	97%	92%	96%	99%	94%	83%	92%	100%	96%	95%	91%
HCV Treatment	90%	88%	92%	96%	99%	80%	94%	-	87%	100%	97%	95%	80%	92%	98%	88%	50%	88%	100%	95%	100%	75%	90%
HCV Medication Adjustments	87%	75%	83%	100%	100%	60%	100%	-	81%	100%	94%	90%	67%	100%	100%	100%	100%	100%	-	100%	100%	50%	94%
Ribavarin Hgb <10 mg/dl	72%	50%	50%	-	100%	60%	-	-	60%	100%	83%	80%	67%	100%	100%	-	-	100%	-	100%	-	50%	83%
Peg Interferon PLT <50,000 cells/μl	95%	-	100%	-	-	-	100%	-	100%	-	100%	-	-	-	100%	-	-	-	-	-	-	100%	100%
Peg Interferon ANC <750 cells/μl	94%	100%	100%	100%	100%	-	-	-	83%	100%	100%	100%	67%	100%	100%	100%	100%	100%	-	100%	100%	0%	100%
HCV Length of Treatment	93%	100%	100%	93%	97%	100%	89%	-	94%	100%	100%	100%	93%	83%	95%	75%	0%	75%	100%	91%	100%	100%	86%

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Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Scheduling & Access to Care	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Seen as Scheduled	89%	96%	82%	82%	92%	80%	95%	92%	93%	84%	84%	94%
Medical Services	76%	95%	51%	72%	83%	84%	95%	85%	84%	73%	60%	85%
Mental Health Services	93%	98%	99%	86%	99%	71%	97%	97%	97%	91%	99%	99%
Dental Services	97%	94%	96%	89%	94%	85%	91%	93%	96%	87%	95%	98%
Effective Communication Provided	98%	98%	97%	96%	93%	99%	81%	96%	93%	88%	97%	88%
Medical Services	100%	100%	100%	99%	99%	100%	99%	100%	100%	100%	100%	100%
Mental Health Services	100%	97%	100%	98%	88%	98%	99%	97%	86%	98%	99%	94%
Dental Services	93%	98%	93%	91%	93%	97%	44%	91%	94%	66%	92%	69%
Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Asthma Care	93%	93%	91%	86%	90%	88%	93%	90%	88%	90%	89%	91%
Asthma SABA Utilization	98%	90%	94%	82%	90%	87%	90%	91%	86%	91%	86%	93%
Persistent Asthma ICS Treatment	88%	97%	89%	89%	91%	89%	95%	90%	90%	90%	93%	89%
Therapeutic Anticoagulation	100%	100%	-	91%	91%	82%	100%	85%	78%	86%	100%	100%
Diabetes Care	77%	78%	77%	76%	75%	75%	73%	78%	71%	70%	82%	76%
A1C <8%	75%	80%	74%	74%	83%	76%	85%	72%	67%	66%	77%	89%
LDL-Cholesterol <100 mg/dl	69%	73%	68%	72%	68%	73%	65%	69%	73%	64%	76%	50%
Blood Pressure <140/90 mm Hg	88%	70%	93%	77%	73%	77%	77%	90%	73%	73%	93%	89%
Screened or Treated Nephropathy	75%	90%	71%	80%	77%	74%	64%	82%	69%	77%	82%	78%
Colon Cancer Screening	98%	100%	95%	94%	100%	94%	98%	92%	95%	95%	85%	87%
Breast Cancer Screening	-	-	-	-	-	-	-	-	-	-	-	-
Utilization Specialty Services	94%	95%	97%	95%	76%	91%	92%	92%	98%	80%	97%	77%
HCV Treatment	100%	63%	75%	91%	100%	87%	100%	85%	77%	100%	95%	100%
HCV Medication Adjustments	-	25%	50%	93%	-	83%	100%	71%	67%	-	92%	-
Ribavarin Hgb <10 mg/dl	-	-	0%	80%	-	63%	100%	67%	0%	-	75%	-
Peg Interferon PLT <50,000 cells/μl	-	0%	-	100%	-	100%	-	-	100%	-	100%	-
Peg Interferon ANC <750 cells/μl	-	50%	100%	100%	-	86%	100%	75%	100%	-	100%	-
HCV Length of Treatment	100%	100%	100%	89%	100%	92%	100%	100%	87%	100%	99%	100%

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Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Genotype 1 with PI	92%	100%	100%	-	100%	100%	100%	-	88%	100%	100%	100%	78%	67%	100%	50%	0%	100%	100%	100%	-	100%	75%
Genotypes 1 and 4-6 without PI	94%	100%	-	100%	100%	-	-	-	100%	-	100%	-	100%	-	-	-	-	-	-	100%	-	100%	100%
Genotypes 2 and 3	94%	100%	100%	86%	91%	100%	78%	-	94%	100%	100%	100%	100%	100%	91%	100%	-	50%	100%	73%	100%	100%	82%
Flu Vaccination	90%	98%	89%	42%	100%	85%	98%	97%	99%	100%	98%	94%	98%	100%	76%	99%	99%	96%	100%	100%	98%	98%	96%
Diagnostic Monitoring	70%	59%	-	0%	86%	61%	-	61%	73%	78%	85%	73%	40%	76%	90%	-	80%	95%	47%	-	74%	64%	73%
QT Prolongation EKG 12 Months	56%	50%	-	-	80%	33%	-	43%	50%	67%	75%	75%	29%	50%	100%	-	50%	100%	0%	-	-	55%	61%
Second Generation Antipsychotics	70%	55%	-	0%	89%	62%	-	50%	84%	76%	80%	69%	54%	83%	81%	-	71%	95%	45%	-	72%	56%	63%
Lipid Monitoring 6 Months	69%	72%	-	0%	71%	54%	-	80%	81%	51%	72%	85%	61%	53%	78%	-	83%	81%	41%	-	65%	58%	69%
Blood Sugar 6 Months	76%	72%	-	0%	73%	70%	-	94%	92%	77%	83%	91%	53%	68%	83%	-	100%	93%	63%	-	72%	50%	74%
EKG 12 Months	41%	0%	-	-	100%	24%	-	0%	55%	67%	55%	32%	17%	100%	62%	-	-	100%	0%	-	60%	25%	35%
AIMS 12 Months	84%	56%	-	-	100%	78%	-	36%	99%	96%	99%	64%	84%	96%	88%	-	0%	100%	33%	-	87%	90%	60%
Med Consent 12 Months	77%	75%	-	-	100%	85%	-	42%	94%	92%	91%	73%	55%	96%	96%	-	100%	100%	89%	-	77%	59%	75%
Clozapine	86%	-	-	-	-	-	-	79%	-	72%	-	90%	-	-	-	-	-	-	-	-	-	-	89%
ALT 12 Months	93%	-	-	-	-	-	-	100%	-	50%	-	91%	-	-	-	-	-	-	-	-	-	-	89%
Lipid Monitoring 6 Months	86%	-	-	-	-	-	-	71%	-	50%	-	93%	-	-	-	-	-	-	-	-	-	-	85%
Blood Sugar 6 Months	94%	-	-	-	-	-	-	100%	-	83%	-	100%	-	-	-	-	-	-	-	-	-	-	92%
ANC 30 Days	99%	-	-	-	-	-	-	100%	-	100%	-	100%	-	-	-	-	-	-	-	-	-	-	100%
WBC 30 Days	99%	-	-	-	-	-	-	100%	-	100%	-	100%	-	-	-	-	-	-	-	-	-	-	100%
EKG 12 Months	44%	-	-	-	-	-	-	0%	-	50%	-	55%	-	-	-	-	-	-	-	-	-	-	67%
Mood Stabilizers	73%	60%	-	-	79%	72%	-	72%	86%	92%	91%	71%	17%	82%	88%	-	100%	91%	56%	-	67%	69%	76%
Carbamazepine	69%	-	-	-	60%	78%	-	-	78%	100%	100%	58%	0%	-	100%	-	-	100%	17%	-	50%	83%	73%
ALT 6 Months	75%	-	-	-	60%	67%	-	-	100%	100%	100%	50%	0%	-	100%	-	-	100%	50%	-	50%	100%	100%
Carbamazepine Level 6 Months	58%	-	-	-	60%	67%	-	-	50%	100%	100%	50%	0%	-	100%	-	-	100%	0%	-	50%	50%	40%
WBC 6 Months	74%	-	-	-	60%	100%	-	-	83%	100%	100%	75%	0%	-	100%	-	-	100%	0%	-	50%	100%	80%
Med Consent 12 Months	89%	-	-	-	100%	100%	-	-	100%	100%	100%	0%	50%	-	100%	-	-	100%	100%	-	100%	-	75%
Depakote	76%	55%	-	-	93%	72%	-	75%	92%	85%	85%	82%	21%	83%	82%	-	100%	73%	71%	-	71%	62%	73%
ALT 6 Months	78%	48%	-	-	93%	63%	-	93%	95%	80%	86%	88%	12%	67%	87%	-	100%	63%	67%	-	78%	65%	73%

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September 2014

All Institutions

Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Genotype 1 with PI	100%	100%	-	100%	-	90%	-	100%	80%	100%	100%	-
Genotypes 1 and 4-6 without PI	-	-	-	83%	-	100%	-	100%	100%	100%	100%	-
Genotypes 2 and 3	100%	100%	100%	83%	100%	86%	100%	100%	80%	100%	96%	100%
Flu Vaccination	93%	100%	99%	97%	100%	98%	97%	96%	96%	94%	99%	99%
Diagnostic Monitoring	48%	51%	78%	80%	68%	56%	69%	79%	82%	72%	79%	40%
QT Prolongation EKG 12 Months	0%	0%	-	53%	38%	54%	25%	70%	77%	46%	62%	0%
Second Generation Antipsychotics	80%	82%	61%	80%	67%	62%	81%	72%	78%	61%	77%	51%
Lipid Monitoring 6 Months	66%	88%	38%	73%	71%	58%	71%	62%	63%	64%	80%	59%
Blood Sugar 6 Months	34%	100%	41%	84%	83%	61%	80%	77%	84%	75%	80%	33%
EKG 12 Months	100%	-	50%	53%	26%	40%	60%	36%	55%	38%	36%	50%
AIMS 12 Months	100%	80%	95%	97%	96%	81%	97%	96%	100%	60%	97%	100%
Med Consent 12 Months	100%	60%	80%	92%	62%	73%	97%	89%	90%	64%	93%	11%
Clozapine	-	-	-	-	79%	-	-	-	100%	83%	-	-
ALT 12 Months	-	-	-	-	100%	-	-	-	100%	100%	-	-
Lipid Monitoring 6 Months	-	-	-	-	88%	-	-	-	100%	100%	-	-
Blood Sugar 6 Months	-	-	-	-	75%	-	-	-	100%	100%	-	-
ANC 30 Days	-	-	-	-	88%	-	-	-	100%	100%	-	-
WBC 30 Days	-	-	-	-	88%	-	-	-	100%	100%	-	-
EKG 12 Months	-	-	-	-	38%	-	-	-	100%	0%	-	-
Mood Stabilizers	30%	73%	83%	88%	73%	44%	75%	89%	92%	80%	84%	53%
Carbamazepine	-	-	-	89%	67%	22%	-	100%	100%	-	78%	-
ALT 6 Months	-	-	-	67%	67%	33%	-	100%	100%	-	100%	-
Carbamazepine Level 6 Months	-	-	-	100%	67%	0%	-	100%	100%	-	67%	-
WBC 6 Months	-	-	-	100%	67%	33%	-	100%	100%	-	67%	-
Med Consent 12 Months	-	-	-	100%	100%	100%	-	100%	-	-	100%	-
Depakote	40%	55%	81%	93%	80%	60%	71%	82%	98%	80%	96%	25%
ALT 6 Months	20%	80%	67%	97%	90%	52%	67%	79%	100%	90%	97%	50%

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Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Depakote Level 6 Months	76%	62%	-	-	96%	63%	-	87%	85%	80%	79%	86%	16%	78%	87%	-	100%	75%	100%	-	74%	54%	73%
PLT 6 Months	78%	48%	-	-	93%	63%	-	93%	90%	80%	86%	89%	12%	89%	80%	-	100%	63%	67%	-	81%	63%	73%
Med Consent 12 Months	72%	64%	-	-	90%	100%	-	25%	96%	100%	89%	65%	44%	100%	73%	-	-	91%	50%	-	50%	65%	76%
Lithium	75%	66%	-	-	84%	67%	-	70%	90%	90%	88%	73%	30%	81%	84%	-	100%	100%	80%	-	81%	61%	80%
Creatinine 6 Months	82%	86%	-	-	81%	75%	-	100%	83%	91%	95%	96%	14%	50%	100%	-	100%	100%	100%	-	100%	67%	85%
Lithium Level 6 Months	83%	71%	-	-	100%	67%	-	100%	100%	78%	95%	96%	19%	100%	92%	-	100%	100%	100%	-	89%	75%	85%
Thyroid Monitoring 6 Months	79%	71%	-	-	88%	75%	-	100%	100%	78%	95%	78%	24%	75%	92%	-	100%	100%	100%	-	89%	50%	88%
EKG 12 Months	52%	0%	-	-	50%	40%	-	0%	67%	100%	71%	33%	30%	-	33%	-	-	100%	0%	-	50%	75%	50%
Med Consent 12 Months	78%	100%	-	-	100%	80%	-	50%	100%	100%	86%	60%	64%	100%	100%	-	100%	100%	100%	-	75%	38%	91%
Tricyclic AD	50%	-	-	-	-	-	-	-	50%	-	-	50%	-	-	-	-	-	-	-	-	-	-	-
EKG 12 Months	25%	-	-	-	-	-	-	-	0%	-	-	0%	-	-	-	-	-	-	-	-	-	-	-
Med Consent 12 Months	75%	-	-	-	-	-	-	-	100%	-	-	100%	-	-	-	-	-	-	-	-	-	-	-
SSRI AD Med Consent 12 Months	84%	69%	-	-	96%	78%	-	62%	95%	85%	95%	80%	62%	90%	90%	-	100%	96%	88%	-	83%	77%	78%
Polypharmacy Medication Review																							
Care Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Appropriate Placement High Risk Patients	74%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
High Risk Patient Care Plan																							
Follow-Up After MHCB/DSH Admission	88%	100%	100%	-	67%	100%	-	63%	93%	90%	97%	90%	85%	100%	100%	-	87%	100%	94%	-	97%	91%	95%
30-Day Community Hospital Readmission	9.4%	7.1%	3.1%	0.0%	5.8%	5.3%	5.3%	22.0%	12.3%	7.7%	8.6%	13.2%	17.4%	2.5%	2.1%	3.6%	5.6%	3.9%	11.4%	2.1%	9.7%	0.9%	5.4%
30-Day MHCB or DSH Readmission	31%	-	-	-	-	29%	-	32%	21%	20%	34%	21%	30%	-	-	-	-	-	14%	-	42%	43%	50%
Potentially Avoidable Hospitalizations*	11.8	5.5	3.1	1.2	5.9	9.4	5.4	113.3	25.3	12.2	9.2	36.6	15.2	8.9	7.5	8.4	10.4	6.1	3.0	4.5	12.3	12.5	10.5
Continuity of Clinicians & Services	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Primary Care Provider (PCP)	87%	88%	83%	86%	97%	89%	86%	77%	96%	88%	84%	94%	89%	94%	97%	95%	98%	97%	95%	95%	89%	90%	87%
Mental Health Primary Clinician	84%	N/A	N/A	N/A	N/A	88%	N/A	81%	N/A	95%	82%	82%	80%	N/A	N/A	N/A	79%	N/A	N/A	N/A	92%	88%	84%
Psychiatrist	84%	N/A	N/A	N/A	N/A	49%	N/A	59%	N/A	79%	92%	81%	96%	N/A	N/A	N/A	71%	N/A	N/A	N/A	74%	72%	77%
Medication Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medication Continuity-Transfer	82%	75%	98%	86%	87%	73%	90%	-	80%	79%	63%	90%	70%	100%	87%	90%	90%	96%	75%	90%	62%	92%	90%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Depakote Level 6 Months	0%	80%	83%	97%	88%	56%	50%	75%	93%	76%	94%	25%
PLT 6 Months	40%	60%	75%	97%	94%	52%	67%	75%	100%	87%	97%	25%
Med Consent 12 Months	100%	0%	100%	79%	49%	81%	100%	100%	100%	67%	96%	0%
Lithium	20%	90%	85%	83%	72%	51%	80%	85%	76%	80%	80%	80%
Creatinine 6 Months	0%	100%	88%	93%	90%	45%	75%	75%	83%	89%	83%	50%
Lithium Level 6 Months	0%	100%	100%	93%	91%	34%	75%	88%	75%	96%	94%	100%
Thyroid Monitoring 6 Months	0%	100%	63%	86%	84%	48%	100%	63%	67%	86%	83%	50%
EKG 12 Months	100%	100%	75%	50%	43%	63%	50%	100%	57%	67%	44%	100%
Med Consent 12 Months	0%	50%	100%	95%	53%	65%	100%	100%	100%	64%	93%	100%
Tricyclic AD	-	-	-	-	-	-	-	-	50%	-	-	-
EKG 12 Months	-	-	-	-	-	-	-	-	50%	-	-	-
Med Consent 12 Months	-	-	-	-	-	-	-	-	50%	-	-	-
SSRI AD Med Consent 12 Months	82%	50%	89%	98%	83%	62%	96%	86%	95%	88%	92%	56%
Polypharmacy Medication Review												
Care Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appropriate Placement High Risk Patients	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
High Risk Patient Care Plan												
Follow-Up After MHCB/DSH Admission	90%	91%	100%	90%	87%	88%	100%	100%	80%	61%	94%	77%
30-Day Community Hospital Readmission	4.1%	6.3%	0.0%	12.4%	12.0%	10.6%	7.5%	6.9%	6.1%	4.3%	21.6%	15.8%
30-Day MHCB or DSH Readmission	60%	35%	27%	33%	43%	23%	-	27%	40%	30%	0%	33%
Potentially Avoidable Hospitalizations*	7.3	1.5	5.7	29.7	10.0	17.4	0.8	17.1	9.9	12.4	6.8	19.4
Continuity of Clinicians & Services	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Primary Care Provider (PCP)	89%	99%	85%	85%	94%	93%	86%	98%	94%	86%	89%	88%
Mental Health Primary Clinician	90%	92%	N/A	84%	83%	84%	N/A	N/A	58%	89%	82%	90%
Psychiatrist	100%	87%	N/A	81%	94%	84%	N/A	N/A	76%	91%	69%	100%
Medication Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medication Continuity-Transfer	97%	90%	97%	60%	80%	79%	77%	93%	89%	49%	93%	77%

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Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Medication Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
M4: Meds Upon Arrival at Reception Ctr	99%	-	-	-	-	100%	-	-	100%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-
M5: KOP Meds Inter-Institutional	85%	90%	95%	95%	100%	63%	100%	-	100%	90%	80%	95%	65%	100%	100%	85%	100%	100%	50%	100%	40%	90%	95%
M6: NA/DOT Meds Intra-Institutional	79%	50%	100%	100%	100%	81%	100%	-	55%	-	70%	91%	56%	100%	87%	100%	83%	87%	-	77%	75%	93%	100%
M7: Mental Health Crisis Bed Transfers	69%	-	-	-	-	27%	-	-	61%	90%	57%	100%	59%	-	-	-	-	-	100%	-	62%	75%	100%
M8: ASU/SHU/PSU Inter-Institutional	76%	100%	100%	100%	94%	71%	80%	-	71%	31%	38%	100%	83%	-	90%	100%	71%	100%	86%	75%	64%	100%	76%
M9: Discharge from Community Hosp/DSH	71%	40%	-	100%	52%	70%	-	-	75%	84%	33%	57%	63%	100%	60%	81%	87%	100%	50%	100%	41%	94%	73%
M10: Transfer/Parole	94%	95%	95%	33%	90%	100%	82%	-	100%	100%	100%	94%	95%	100%	100%	85%	100%	95%	89%	100%	93%	100%	94%
Medication Non-Adherence Counseling	79%	77%	100%	-	87%	78%	22%	-	94%	92%	87%	80%	58%	85%	88%	96%	80%	100%	73%	82%	89%	99%	67%
M11: Non-Adherence MH Prescribed	76%	73%	-	-	97%	85%	67%	-	90%	67%	82%	97%	40%	94%	100%	-	57%	100%	74%	100%	85%	95%	42%
M12: Non-Adherence PC2602 Meds	94%	100%	-	-	100%	77%	-	-	100%	100%	100%	73%	96%	-	-	-	100%	-	50%	-	98%	100%	100%
M13: Non-Adherence Medical Prescribed	72%	33%	100%	-	100%	65%	0%	-	100%	100%	67%	75%	45%	100%	68%	92%	62%	100%	67%	67%	72%	100%	27%
M14: Non-Adherence Insulin/HIV/Clozaril	74%	100%	100%	-	50%	86%	0%	-	86%	100%	100%	77%	53%	60%	95%	100%	100%	100%	100%	80%	100%	100%	100%
Medication Administration	86%	86%	100%	92%	87%	82%	89%	-	83%	90%	80%	89%	82%	90%	96%	88%	100%	97%	82%	85%	84%	91%	86%
M20: Chronic Care Meds-Psychiatrist	71%	50%	-	-	85%	95%	-	-	55%	55%	15%	100%	44%	85%	100%	-	100%	100%	100%	-	65%	94%	90%
M21: Chronic Care Meds-Medical	92%	100%	100%	75%	100%	100%	95%	-	75%	100%	100%	100%	100%	100%	95%	100%	100%	95%	100%	100%	80%	100%	50%
M22: New Outpatient Orders-Psychiatrist	91%	83%	100%	-	90%	83%	100%	-	100%	100%	86%	100%	91%	100%	95%	100%	100%	91%	86%	50%	78%	100%	100%
M23: New Outpatient Orders-Medical	96%	98%	100%	100%	100%	90%	98%	-	100%	95%	100%	93%	100%	100%	90%	100%	100%	100%	100%	100%	98%	93%	88%
M24: Administration – TB Medications	83%	98%	100%	100%	60%	40%	65%	-	86%	100%	100%	50%	73%	67%	100%	52%	100%	100%	25%	90%	100%	67%	100%
Non-Formulary by Psychiatrists	3.2%	0.4%	0.0%	0.0%	0.6%	3.8%	5.0%	8.2%	1.2%	6.1%	5.2%	6.1%	4.1%	0.8%	1.1%	0.0%	3.5%	0.6%	2.2%	4.0%	1.0%	1.9%	3.2%
Non-Formulary by Medical Providers	3.8%	3.0%	1.3%	3.4%	3.1%	5.2%	3.4%	7.9%	4.7%	4.6%	3.9%	6.3%	5.9%	1.9%	1.1%	1.3%	3.6%	2.0%	2.7%	1.6%	3.3%	2.6%	5.3%

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DASHBOARD COMPARISON

September 2014

All Institutions

Medication Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
M4: Meds Upon Arrival at Reception Ctr	98%	-	-	-	-	-	-	-	98%	-	-	100%
M5: KOP Meds Inter-Institutional	100%	100%	90%	60%	100%	90%	55%	100%	90%	30%	100%	73%
M6: NA/DOT Meds Intra-Institutional	90%	100%	100%	43%	83%	30%	80%	71%	100%	-	100%	69%
M7: Mental Health Crisis Bed Transfers	100%	76%	100%	93%	51%	100%	-	100%	75%	27%	-	63%
M8: ASU/SHU/PSU Inter-Institutional	93%	100%	100%	42%	91%	88%	85%	84%	86%	57%	67%	45%
M9: Discharge from Community Hosp/DSH	100%	75%	100%	35%	63%	65%	67%	100%	82%	36%	100%	92%
M10: Transfer/Parole	100%	-	93%	90%	91%	100%	100%	100%	95%	94%	100%	100%
Medication Non-Adherence Counseling	88%	80%	87%	64%	88%	57%	95%	78%	81%	42%	89%	65%
M11: Non-Adherence MH Prescribed	83%	48%	87%	88%	65%	70%	100%	90%	90%	35%	83%	27%
M12: Non-Adherence PC2602 Meds	83%	97%	89%	100%	97%	89%	-	100%	-	85%	100%	100%
M13: Non-Adherence Medical Prescribed	88%	94%	71%	48%	95%	57%	86%	82%	57%	47%	83%	33%
M14: Non-Adherence Insulin/HIV/Clozaril	95%	-	100%	20%	95%	11%	100%	40%	95%	0%	-	100%
Medication Administration	99%	91%	93%	65%	82%	82%	78%	98%	93%	71%	96%	83%
M20: Chronic Care Meds-Psychiatrist	100%	55%	100%	15%	50%	40%	30%	95%	90%	35%	90%	45%
M21: Chronic Care Meds-Medical	100%	100%	100%	40%	90%	100%	75%	100%	95%	85%	95%	89%
M22: New Outpatient Orders-Psychiatrist	95%	100%	85%	73%	78%	77%	100%	96%	100%	79%	95%	96%
M23: New Outpatient Orders-Medical	100%	100%	94%	98%	93%	95%	100%	100%	100%	95%	100%	100%
M24: Administration – TB Medications	100%	100%	86%	100%	100%	100%	84%	100%	79%	62%	100%	83%
Non-Formulary by Psychiatrists	1.8%	1.1%	1.9%	2.0%	4.1%	3.4%	2.8%	1.3%	9.6%	4.0%	1.8%	1.1%
Non-Formulary by Medical Providers	1.1%	3.1%	1.8%	4.4%	4.4%	2.7%	2.8%	4.0%	6.0%	3.2%	2.7%	4.2%

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DASHBOARD COMPARISON

September 2014

All Institutions

Availability of Health Information	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Documents Scanned	44%	56%	76%	31%	87%	20%	84%	50%	61%	55%	56%	57%	13%	74%	64%	44%	44%	90%	17%	28%	61%	24%	42%
Medical Documents 1 Business Day	52%	70%	88%	47%	89%	14%	80%	77%	79%	53%	73%	79%	17%	78%	84%	54%	40%	96%	18%	30%	45%	13%	41%
Dental Documents 1 Business Day	56%	59%	91%	31%	96%	13%	94%	59%	95%	98%	75%	70%	1%	92%	74%	48%	68%	99%	15%	26%	86%	25%	61%
Mental Health Documents 1 Business Day	28%	56%	77%	10%	80%	2%	93%	37%	60%	30%	17%	32%	1%	76%	61%	35%	37%	87%	2%	22%	61%	3%	8%
CDCR Inpatient Documents 1 Business Day	49%	-	-	-	-	58%	79%	39%	30%	45%	64%	64%	29%	-	-	-	-	-	39%	-	70%	57%	69%
Other Documents 1 Business Day	38%	41%	46%	36%	83%	12%	76%	35%	40%	47%	49%	41%	18%	48%	38%	38%	31%	76%	10%	34%	43%	19%	30%
Specialty Notes	45%	35%	82%	20%	46%	6%	87%	20%	52%	30%	75%	67%	43%	36%	41%	39%	15%	57%	35%	60%	39%	16%	33%
Community Hospital Records	64%	0%	100%	86%	72%	31%	80%	49%	66%	48%	76%	66%	69%	61%	60%	64%	35%	63%	29%	83%	58%	65%	84%
Appeal Processing	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Timely Appeals	88%	93%	95%	100%	98%	84%	98%	32%	100%	100%	83%	100%	100%	100%	100%	100%	83%	100%	100%	100%	100%	66%	99%
Resource Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Claims Processed	100%	N/A																					
Specialty Teleservices	64%	67%	83%	70%	66%	48%	73%	62%	65%	74%	16%	41%	75%	60%	57%	90%	60%	59%	69%	92%	60%	78%	65%
Health Care Staff Training																							
Continous Evaluation & Improvement	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
QM & Patient Safety Program																							
Health Care Index																							
Staffing in Full Time Equivalents (FTE)	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Total Staffing FTE	100%	88%	101%	92%	100%	98%	101%	119%	104%	107%	92%	92%	102%	98%	97%	84%	97%	89%	96%	93%	99%	101%	96%
Medical FTE	96%	71%	104%	83%	110%	96%	102%	111%	107%	95%	97%	93%	83%	100%	88%	61%	90%	105%	94%	107%	91%	102%	101%
Nursing FTE	110%	95%	111%	101%	112%	116%	112%	131%	108%	119%	89%	86%	115%	105%	108%	91%	101%	103%	111%	107%	111%	115%	106%
Pharmacy FTE	110%	83%	90%	82%	118%	92%	106%	103%	162%	116%	116%	130%	126%	112%	116%	96%	118%	95%	100%	95%	98%	113%	103%
Dental Clinical FTE	96%	93%	96%	100%	100%	100%	95%	91%	97%	93%	96%	89%	90%	91%	97%	94%	100%	100%	100%	91%	104%	96%	97%
Mental Health Clinical FTE	88%	80%	100%	69%	87%	84%	100%	71%	94%	91%	98%	96%	84%	88%	80%	50%	104%	62%	68%	83%	89%	91%	86%
Clinical Support FTE	87%	86%	100%	100%	77%	84%	80%	81%	108%	98%	74%	87%	77%	91%	74%	111%	117%	67%	85%	100%	80%	77%	80%
Administrative Support FTE	88%	83%	92%	78%	87%	82%	91%	112%	93%	98%	94%	97%	91%	95%	86%	76%	85%	73%	82%	74%	89%	88%	91%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

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DASHBOARD COMPARISON

September 2014

All Institutions

Availability of Health Information	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Documents Scanned	40%	15%	39%	61%	38%	26%	30%	62%	32%	57%	45%	24%
Medical Documents 1 Business Day	25%	9%	66%	64%	67%	25%	33%	77%	58%	72%	54%	23%
Dental Documents 1 Business Day	56%	23%	12%	87%	0%	25%	32%	78%	19%	78%	55%	39%
Mental Health Documents 1 Business Day	29%	13%	36%	32%	7%	4%	21%	53%	22%	23%	30%	33%
CDCR Inpatient Documents 1 Business Day	45%	24%	59%	80%	85%	63%	-	53%	31%	65%	-	0%
Other Documents 1 Business Day	43%	7%	21%	41%	30%	14%	34%	48%	29%	46%	43%	27%
Specialty Notes	23%	-	53%	27%	44%	78%	41%	69%	67%	38%	26%	42%
Community Hospital Records	73%	33%	67%	53%	100%	70%	67%	90%	71%	33%	71%	78%
Appeal Processing	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Timely Appeals	100%	99%	99%	73%	95%	98%	100%	99%	100%	98%	90%	100%
Resource Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Claims Processed	N/A											
Specialty Teleservices	68%	78%	50%	85%	53%	80%	27%	54%	33%	59%	70%	80%
Health Care Staff Training												
Continous Evaluation & Improvement	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
QM & Patient Safety Program												
Health Care Index												
Staffing in Full Time Equivalents (FTE)	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Total Staffing FTE	104%	93%	86%	111%	104%	91%	95%	95%	95%	105%	102%	115%
Medical FTE	108%	102%	63%	127%	93%	80%	100%	100%	114%	70%	95%	111%
Nursing FTE	120%	93%	91%	125%	121%	107%	113%	95%	105%	123%	120%	127%
Pharmacy FTE	108%	110%	79%	140%	142%	111%	92%	104%	102%	111%	105%	102%
Dental Clinical FTE	91%	98%	96%	96%	94%	94%	103%	96%	103%	101%	100%	-
Mental Health Clinical FTE	88%	94%	82%	102%	96%	81%	76%	89%	82%	97%	83%	-
Clinical Support FTE	83%	100%	82%	100%	86%	66%	111%	128%	114%	78%	79%	113%
Administrative Support FTE	97%	86%	83%	94%	84%	70%	75%	91%	84%	88%	86%	89%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

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DASHBOARD COMPARISON

September 2014

All Institutions

Staffing in Full Time Equivalents (FTE)	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Civil Service FTE	89%	93%	94%	92%	90%	95%	91%	85%	91%	88%	95%	93%	84%	92%	87%	93%	95%	94%	88%	89%	88%	86%	92%
Overtime FTE	6.2%	2.2%	2.7%	6.5%	6.0%	4.6%	5.0%	9.6%	4.5%	7.0%	4.2%	4.6%	9.0%	3.9%	6.3%	3.0%	3.3%	4.4%	10.1%	6.4%	6.0%	8.8%	4.5%
Registry FTE	4.8%	4.8%	3.6%	1.2%	3.6%	1.0%	4.0%	5.3%	4.5%	5.7%	1.1%	2.0%	7.3%	4.6%	6.4%	4.3%	2.2%	1.5%	2.0%	4.6%	6.2%	5.2%	3.5%
Major Costs per Inmate per Month	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medical Staff	\$89	\$68	\$58	\$34	\$59	\$92	\$77	\$652	\$107	\$133	\$130	\$284	\$105	\$85	\$66	\$58	\$94	\$80	\$82	\$69	\$76	\$79	\$94
Nursing Staff	\$408	\$243	\$229	\$151	\$271	\$362	\$283	\$3,940	\$482	\$848	\$546	\$1,338	\$659	\$241	\$276	\$241	\$354	\$253	\$362	\$259	\$306	\$407	\$444
Pharmacy Staff	\$32	\$22	\$14	\$9	\$28	\$36	\$25	\$179	\$47	\$66	\$43	\$146	\$38	\$28	\$26	\$13	\$27	\$25	\$18	\$18	\$26	\$27	\$33
Dental Clinical Staff	\$79	\$95	\$72	\$65	\$76	\$76	\$90	\$116	\$79	\$92	\$81	\$95	\$72	\$91	\$80	\$87	\$74	\$79	\$82	\$83	\$80	\$76	\$89
Mental Health Clinical Staff	\$169	\$89	\$30	\$7	\$99	\$170	\$38	\$616	\$204	\$349	\$321	\$570	\$210	\$100	\$66	\$27	\$149	\$60	\$62	\$24	\$149	\$280	\$282
Clinical Support Staff	\$22	\$10	\$6	\$4	\$12	\$20	\$8	\$184	\$26	\$47	\$41	\$103	\$33	\$14	\$6	\$8	\$8	\$5	\$10	\$6	\$14	\$24	\$36
Administrative Support Staff	\$102	\$92	\$80	\$37	\$66	\$94	\$105	\$578	\$117	\$239	\$126	\$310	\$108	\$92	\$66	\$83	\$109	\$76	\$87	\$84	\$104	\$110	\$134
Hospital	\$103	\$50	\$37	\$18	\$39	\$65	\$51	\$1,410	\$211	\$126	\$76	\$463	\$114	\$63	\$73	\$56	\$122	\$80	\$20	\$26	\$114	\$63	\$137
Emergency Department	\$6	\$5	\$9	\$6	\$2	\$11	\$5	\$29	\$4	\$4	\$5	\$8	\$4	\$8	\$4	\$5	\$5	\$3	\$6	\$5	\$5	\$12	\$7
Specialty	\$27	\$23	\$17	\$11	\$15	\$24	\$21	\$110	\$43	\$22	\$35	\$110	\$27	\$14	\$22	\$25	\$20	\$13	\$19	\$20	\$18	\$28	\$32
Medications	\$89	\$34	\$19	\$14	\$39	\$100	\$27	\$135	\$257	\$135	\$177	\$372	\$79	\$66	\$51	\$27	\$96	\$46	\$37	\$21	\$36	\$122	\$263
Diagnostics	\$18	\$13	\$11	\$7	\$10	\$27	\$9	\$63	\$36	\$21	\$22	\$34	\$9	\$13	\$11	\$11	\$20	\$12	\$9	\$9	\$9	\$22	\$24
Workload Per Day	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Appointments per PCP	12.5	13.8	12.2	13.4	10.8	11.4	15.1	13.5	10.2	12.9	10.4	10.9	11.7	10.9	16.9	14.8	15.4	10.4	13.1	13.7	13.1	14.1	8.2
Appointments per PCRN	6.3	6.9	7.6	5.2	4.7	7.2	6.8	4.5	6.4	8.5	6.4	8.1	6.0	5.7	7.4	4.8	7.0	5.9	5.4	6.2	7.0	6.0	5.5
Encounters per Primary MH Clinician	9.5	8.1	3.4	2.3	8.5	11.3	3.2	5.4	6.6	7.0	13.5	11.8	9.9	5.9	7.5	3.1	9.3	9.2	7.2	3.5	12.4	12.8	10.2
Encounters per Psychiatrist	9.3	10.3	3.7	-	13.2	9.3	5.4	5.4	9.7	8.6	11.2	9.9	10.2	12.2	12.6	3.9	10.4	11.8	6.3	3.7	13.3	11.0	9.3

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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Report run: 10/9/2014 8:02:52 AM

DASHBOARD COMPARISON

September 2014

All Institutions

Staffing in Full Time Equivalents (FTE)	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Civil Service FTE	83%	92%	96%	85%	85%	88%	94%	92%	87%	86%	95%	78%
Overtime FTE	9.7%	3.4%	2.4%	5.9%	6.7%	6.4%	2.7%	3.3%	6.2%	9.6%	4.9%	9.6%
Registry FTE	7.7%	4.1%	1.7%	9.2%	8.7%	5.6%	3.8%	4.7%	6.5%	4.1%	0.4%	13.0%
Major Costs per Inmate per Month	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Staff	\$78	\$68	\$73	\$140	\$120	\$63	\$39	\$96	\$96	\$69	\$76	\$68
Nursing Staff	\$316	\$400	\$289	\$577	\$1,027	\$314	\$123	\$274	\$404	\$506	\$323	\$295
Pharmacy Staff	\$23	\$21	\$24	\$54	\$52	\$29	\$12	\$42	\$29	\$60	\$28	\$21
Dental Clinical Staff	\$67	\$86	\$83	\$95	\$106	\$65	\$72	\$79	\$72	\$84	\$70	\$65
Mental Health Clinical Staff	\$147	\$153	\$133	\$414	\$763	\$121	\$46	\$130	\$355	\$210	\$150	\$122
Clinical Support Staff	\$15	\$20	\$12	\$55	\$103	\$18	\$6	\$15	\$24	\$26	\$18	\$15
Administrative Support Staff	\$92	\$119	\$84	\$138	\$175	\$72	\$42	\$86	\$93	\$120	\$82	\$80
Hospital	\$57	\$32	\$37	\$221	\$143	\$129	\$25	\$179	\$107	\$105	\$91	\$135
Emergency Department	\$3	\$3	\$5	\$8	\$8	\$7	\$2	\$6	\$5	\$13	\$11	\$4
Specialty	\$21	\$5	\$19	\$55	\$16	\$36	\$12	\$44	\$34	\$22	\$31	\$29
Medications	\$52	\$40	\$28	\$245	\$152	\$92	\$17	\$112	\$154	\$79	\$77	\$58
Diagnostics	\$33	\$7	\$9	\$28	\$16	\$12	\$7	\$19	\$30	\$13	\$14	\$38
Workload Per Day	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appointments per PCP	14.4	5.3	20.1	11.8	9.8	15.5	12.2	10.0	10.8	9.6	16.4	14.5
Appointments per PCRN	7.5	2.1	6.1	5.9	7.3	7.2	5.4	6.3	5.6	6.5	6.0	7.1
Encounters per Primary MH Clinician	12.6	5.9	6.0	9.8	8.2	11.3	6.1	7.2	6.7	9.7	13.4	12.5
Encounters per Psychiatrist	9.6	6.6	14.0	9.0	8.7	8.7	6.7	9.9	5.6	10.1	11.2	7.8

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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DASHBOARD COMPARISON

September 2014

All Institutions

Other Trends	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Hospital Admissions*	5.4	1.0	1.0	1.4	3.8	3.2	3.6	47.5	7.5	9.8	3.6	17.9	13.0	5.1	2.0	4.5	6.3	2.7	1.7	3.6	6.8	5.6	6.5
Emergency Department Visits*	25	18	33	17	4	23	22	119	26	33	27	23	9	53	19	42	24	17	11	35	21	92	28
Specialty Care Referrals*	37	21	14	27	16	35	30	108	40	26	63	45	34	22	22	49	56	27	32	37	19	71	73
Prescriptions Per Inmate	3.1	1.7	1.1	0.6	2.1	3.8	1.4	11.9	4.2	4.5	5.9	8.1	3.1	2.8	3.4	2.0	2.7	2.4	1.7	1.3	1.6	4.1	5.1
Diagnostics Per Inmate	0.9	0.7	0.5	0.4	0.6	1.2	0.4	4.2	1.7	1.2	1.1	1.9	0.3	0.8	0.6	0.8	1.4	0.6	0.6	0.3	0.5	0.9	1.1
Appeals Received*	39	43	13	6	33	47	21	128	50	29	32	78	52	21	36	10	68	23	33	18	34	42	62
Prison Population Capacity	138%	134%	166%	126%	161%	182%	122%	59%	156%	137%	110%	88%	138%	109%	151%	128%	151%	122%	148%	140%	156%	156%	173%
Institution & Population Characteristics	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
High Risk Priority 1	3.8%	0.1%	0.2%	0.1%	0.5%	3.5%	0.4%	33.8%	12.5%	4.6%	8.0%	17.5%	1.7%	0.8%	1.8%	1.2%	3.3%	2.2%	0.8%	0.6%	0.5%	5.4%	10.5%
High Risk Priority 2	7.3%	0.5%	0.8%	0.6%	2.8%	5.2%	1.9%	20.7%	25.1%	9.6%	16.5%	21.3%	4.0%	3.6%	5.9%	4.2%	4.8%	7.3%	2.1%	2.5%	3.4%	11.5%	21.6%
Medium Risk	42%	55%	19%	9%	48%	48%	21%	34%	39%	46%	41%	51%	54%	55%	51%	29%	33%	43%	41%	23%	48%	52%	49%
Low Risk	47%	44%	80%	91%	49%	43%	77%	12%	24%	40%	35%	10%	40%	41%	41%	66%	59%	48%	56%	74%	48%	31%	19%
Mental Health EOP	4.5%	N/A	N/A	N/A	N/A	1.7%	N/A	N/A	1.1%	5.0%	15.1%	22.1%	7.2%	N/A	N/A	N/A	0.8%	N/A	N/A	N/A	3.1%	12.6%	19.4%
Patients with Disability (ADA)	6.5%	3.8%	1.3%	0.3%	1.8%	6.0%	2.5%	37.9%	12.2%	6.0%	7.0%	35.6%	4.7%	3.2%	5.3%	4.1%	5.2%	2.9%	4.6%	2.0%	3.4%	5.7%	9.0%
Inmates 50 Years or Older	22%	22%	6%	7%	17%	19%	13%	52%	41%	21%	36%	48%	14%	19%	38%	28%	20%	31%	9%	14%	9%	22%	35%
Men and Women Institutions	M	M	M	M	M	W	M	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M	M
Specialized Health Care Beds	2,989	28	18	19	16	38	13	2,011	44	25	87	169	87	10	21	-	28	-	28	14	22	16	10
Institution Population	122,798	3,909	3,814	4,900	4,454	3,718	2,800	1,767	4,657	1,933	4,213	2,069	4,308	2,723	5,028	2,233	2,522	3,000	3,439	3,082	3,800	3,592	2,941

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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DASHBOARD COMPARISON

September 2014

All Institutions

Other Trends	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital Admissions*	6.2	1.0	1.0	14.0	3.6	6.1	0.4	6.1	1.8	3.8	2.1	8.7
Emergency Department Visits*	11	6	12	45	39	14	9	24	22	60	17	12
Specialty Care Referrals*	45	19	29	114	33	27	18	40	45	34	46	27
Prescriptions Per Inmate	2.8	1.3	2.1	6.2	5.7	3.6	1.0	4.0	4.2	3.3	3.9	1.9
Diagnostics Per Inmate	1.4	0.5	0.4	1.6	0.9	0.4	0.5	1.0	2.0	0.8	0.7	1.9
Appeals Received*	36	34	32	79	96	50	15	30	31	67	53	36
Prison Population Capacity	171%	120%	132%	136%	121%	157%	123%	151%	125%	141%	166%	177%
Institution & Population Characteristics	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
High Risk Priority 1	0.6%	0.9%	0.0%	15.8%	6.0%	2.1%	0.3%	7.8%	6.9%	2.1%	2.3%	1.1%
High Risk Priority 2	2.4%	2.0%	0.3%	22.4%	11.5%	5.4%	1.5%	17.1%	14.0%	5.9%	7.7%	3.0%
Medium Risk	34%	24%	57%	50%	59%	56%	22%	48%	41%	57%	59%	37%
Low Risk	63%	73%	42%	12%	24%	36%	76%	27%	39%	35%	31%	59%
Mental Health EOP	2.6%	2.9%	N/A	18.7%	35.0%	7.1%	N/A	N/A	1.7%	11.6%	6.4%	2.9%
Patients with Disability (ADA)	2.2%	1.6%	4.1%	24.3%	4.4%	15.4%	1.0%	8.8%	7.4%	6.5%	11.1%	2.7%
Inmates 50 Years or Older	12%	10%	14%	39%	17%	25%	12%	40%	42%	14%	33%	12%
Men and Women Institutions	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	16	19	15	28	46	38	10	15	38	22	23	15
Institution Population	4,663	2,872	3,022	2,999	2,208	5,383	4,625	3,955	3,889	3,455	3,293	5,262

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

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HEALTHCARE SERVICES DASHBOARD

Wasco State Prison (WSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		WSP: 81%	Statewide: 87%	Asthma Care	91%	91%	81%	Appropriate Placement High Risk Patients		N/A	74%	
Dental Services		90%	94%	Therapeutic Anticoagulation	100%	100%	79%	High Risk Patient Care Plan				
Mental Health Services		77%	88%	Diabetes Care	76%	65%	77%	Follow-Up After MHCB/DSH Admission		77%	88%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				WSP				
Cancelled Due to Custody		0.2%	1.6%	HCV Treatment	100%	100%	90%	30-Day Community Hospital Readmission		15.8%	9.4%	
Seen as Scheduled		94%	86%	Utilization Specialty Services	77%	74%	92%	30-Day MHCB or DSH Readmission		33%	31%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		88%	94%	Colon Cancer Screening	87%	78%	93%	Potentially Avoidable Hospitalizations*		19.4	11.8	
MEDICATION MANAGEMENT				Current Yr				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Prior Yr				WSP				
Medication Continuity-Transfer		77%	82%	Flu Vaccination	99%	100%	90%	Primary Care Provider (PCP)		88%	87%	
Medication Non-Adherence Counseling		65%	79%	AVAILABILITY OF HEALTH INFORMATION				Statewide				
Medication Administration		83%	86%	Documents Scanned		24%	44%	Mental Health Primary Clinician		90%	84%	
FORMULARY MANAGEMENT				Statewide				RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		1.1%	3.2%	Specialty Notes		42%	45%	Claims Processed		N/A	100%	
Non-Formulary by Medical Providers		4.2%	3.8%	Community Hospital Records		78%	64%	Specialty Teleservices		80%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				WSP				Statewide				
Authority				Statewide				6 Mth Trend				
% of Auth				Statewide				WSP				
Statewide				Statewide				Statewide				
Total Staffing FTE	268	234	115%	100%	Timely Appeals		100%	88%	QM & Patient Safety Program			
Medical FTE	14	13	111%	96%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
Nursing FTE	175	138	127%	110%	LABOR				6 Mth Trend			
Pharmacy FTE	13	13	102%	110%	Medical Staff	YTD 13/14: \$68	FY 12/13: \$68	Statewide: \$89	Appointments per PCP		14.5	12.5
Dental Clinical FTE	0	0	-	96%	Nursing Staff	\$295	\$269	\$408	Appointments per PCRN		7.1	6.3
Mental Health Clinical FTE	1	0	-	88%	Pharmacy Staff	\$21	\$21	\$32	Encounters per Primary MH Clinician		12.5	9.5
Clinical Support FTE	10	9	113%	87%	Dental Clinical Staff	\$65	\$63	\$79	Encounters per Psychiatrist		7.8	9.3
Administrative Support FTE	55	61	89%	88%	Mental Health Clinical Staff	\$122	\$128	\$169	OTHER TRENDS			
6 Mth Trend				WSP				Statewide				
Actual				Statewide				6 Mth Trend				
WSP				Statewide				WSP				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	NON LABOR	YTD 13/14: \$135	FY 12/13: \$85	\$103	Hospital Admissions*		8.7	5.4
Civil Service FTE		208	78%	89%	Hospital	\$135	\$85	\$103	Emergency Department Visits*		12	25
Overtime FTE		26	9.6%	6.2%	Emergency Department	\$4	\$6	\$6	Specialty Care Referrals*		27	37
Registry FTE		35	13.0%	4.8%	Specialty	\$29	\$29	\$27	Prescriptions Per Inmate		1.9	3.1
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	Medications	\$58	\$61	\$89	Diagnostics Per Inmate		1.9	0.9
Civil Service FTE		208	78%	89%	Diagnostics	\$38	\$33	\$18	Appeals Received*		36	39
Overtime FTE		26	9.6%	6.2%	APPEAL PROCESSING				Statewide			
Registry FTE		35	13.0%	4.8%	Timely Appeals		100%	88%	Hospital Admissions*		8.7	5.4
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
Civil Service FTE		208	78%	89%	LABOR				6 Mth Trend			
Overtime FTE		26	9.6%	6.2%	Medical Staff	YTD 13/14: \$68	FY 12/13: \$68	Statewide: \$89	Appointments per PCP		14.5	12.5
Registry FTE		35	13.0%	4.8%	Nursing Staff	\$295	\$269	\$408	Appointments per PCRN		7.1	6.3
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	Pharmacy Staff	\$21	\$21	\$32	Encounters per Primary MH Clinician		12.5	9.5
Civil Service FTE		208	78%	89%	Dental Clinical Staff	\$65	\$63	\$79	Encounters per Psychiatrist		7.8	9.3
Overtime FTE		26	9.6%	6.2%	Mental Health Clinical Staff	\$122	\$128	\$169	OTHER TRENDS			
Registry FTE		35	13.0%	4.8%	Clinical Support Staff	\$15	\$14	\$22	6 Mth Trend			
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	Administrative Support Staff	\$80	\$79	\$102	Hospital Admissions*		8.7	5.4
Civil Service FTE		208	78%	89%	APPEAL PROCESSING				Statewide			
Overtime FTE		26	9.6%	6.2%	Timely Appeals		100%	88%	Emergency Department Visits*		12	25
Registry FTE		35	13.0%	4.8%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	LABOR	YTD 13/14: \$135	FY 12/13: \$85	\$103	Specialty Care Referrals*		27	37
Civil Service FTE		208	78%	89%	Hospital	\$135	\$85	\$103	Prescriptions Per Inmate		1.9	3.1
Overtime FTE		26	9.6%	6.2%	Emergency Department	\$4	\$6	\$6	Diagnostics Per Inmate		1.9	0.9
Registry FTE		35	13.0%	4.8%	Specialty	\$29	\$29	\$27	Appeals Received*		36	39
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	Medications	\$58	\$61	\$89	Hospital Admissions*		8.7	5.4
Civil Service FTE		208	78%	89%	Diagnostics	\$38	\$33	\$18	Emergency Department Visits*		12	25
Overtime FTE		26	9.6%	6.2%	APPEAL PROCESSING				Statewide			
Registry FTE		35	13.0%	4.8%	Timely Appeals		100%	88%	Specialty Care Referrals*		27	37
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		268	100%	100%	LABOR	YTD 13/14: \$135	FY 12/13: \$85	\$103	Prescriptions Per Inmate		1.9	3.1
Civil Service FTE		208	78%	89%	Hospital	\$135	\$85	\$103	Diagnostics Per Inmate		1.9	0.9
Overtime FTE		26	9.6%	6.2%	Emergency Department	\$4	\$6	\$6	Appeals Received*		36	39
Registry FTE		35	13.0%	4.8%	Specialty	\$29	\$29	\$27	Prison Population Capacity		177%	138%
6 Mth Trend				WSP				Statewide				
Actual				Statewide				Statewide				
WSP				Statewide				Statewide				
Statewide				Statewide				Statewide				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Salinas Valley State Prison (SVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		SVSP 76%	Statewide 87%	Asthma Care	90%	Prior Qtr 92%	Statewide 81%	Appropriate Placement High Risk Patients		SVSP N/A	Statewide 74%	
Dental Services		SVSP 78%	Statewide 94%	Therapeutic Anticoagulation	86%	Prior Qtr 71%	Statewide 79%	High Risk Patient Care Plan		SVSP	Statewide	
Mental Health Services		SVSP 89%	Statewide 88%	Diabetes Care	70%	Prior Qtr 70%	Statewide 77%	Follow-Up After MHCB/DSH Admission		SVSP 61%	Statewide 88%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				SVSP				
Cancelled Due to Custody		SVSP 1.6%	Statewide 1.6%	HCV Treatment	100%	Prior Qtr 100%	Statewide 90%	30-Day Community Hospital Readmission		SVSP 4.3%	Statewide 9.4%	
Seen as Scheduled		SVSP 84%	Statewide 86%	Utilization Specialty Services	80%	Prior Qtr 75%	Statewide 92%	30-Day MHCB or DSH Readmission		SVSP 30%	Statewide 31%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		SVSP 88%	Statewide 94%	Colon Cancer Screening	95%	Prior Yr 99%	Statewide 93%	Potentially Avoidable Hospitalizations*		SVSP 12.4	Statewide 11.8	
MEDICATION MANAGEMENT				Flu Vaccination				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Current Yr				6 Mth Trend				
Medication Continuity-Transfer		SVSP 49%	Statewide 82%	Flu Vaccination	94%	Prior Yr 93%	Statewide 90%	Primary Care Provider (PCP)		SVSP 86%	Statewide 87%	
Medication Non-Adherence Counseling		SVSP 42%	Statewide 79%	AVAILABILITY OF HEALTH INFORMATION				SVSP				
Medication Administration		SVSP 71%	Statewide 86%	6 Mth Trend				Statewide				
FORMULARY MANAGEMENT				Documents Scanned				6 Mth Trend				
Non-Formulary by Psychiatrists		SVSP 4.0%	Statewide 3.2%	Specialty Notes		SVSP 57%	Statewide 44%	RESOURCE MANAGEMENT				
Non-Formulary by Medical Providers		SVSP 3.2%	Statewide 3.8%	Community Hospital Records		SVSP 38%	Statewide 45%	6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Community Hospital Records				SVSP				
Actual				6 Mth Trend				Statewide				
Total Staffing FTE	399	Authority 381	% of Auth 105%	Statewide 100%	APPEAL PROCESSING				6 Mth Trend			
Medical FTE	9	Authority 13	% of Auth 70%	Statewide 96%	6 Mth Trend				SVSP			
Nursing FTE	188	Authority 153	% of Auth 123%	Statewide 110%	Timely Appeals				6 Mth Trend			
Pharmacy FTE	24	Authority 22	% of Auth 111%	Statewide 110%	6 Mth Trend				SVSP			
Dental Clinical FTE	24	Authority 24	% of Auth 101%	Statewide 96%	6 Mth Trend				Statewide			
Mental Health Clinical FTE	63	Authority 65	% of Auth 97%	Statewide 88%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Clinical Support FTE	14	Authority 18	% of Auth 78%	Statewide 87%	LABOR				6 Mth Trend			
Administrative Support FTE	76	Authority 86	% of Auth 88%	Statewide 88%	YTD 13/14				SVSP			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Medical Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Medical Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Nursing Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100%	Pharmacy Staff				6 Mth Trend			
Civil Service FTE		Actual 344	SVSP 86%	Statewide 89%	YTD 13/14				SVSP			
Overtime FTE		Actual 38	SVSP 9.6%	Statewide 6.2%	FY 12/13				Statewide			
Registry FTE		Actual 16	SVSP 4.1%	Statewide 4.8%	Pharmacy Staff				6 Mth Trend			
Actual				6 Mth Trend				Statewide				
Total Actual FTE		Actual 399	SVSP 100%	Statewide 100								

HEALTHCARE SERVICES DASHBOARD

California State Prison, Solano (SOL)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT							
ACCESS				Recent Qtr				6 Mth Trend							
	6 Mth Trend	SOL	Statewide		Prior Qtr	Statewide		SOL	Statewide						
Medical Services		91%	87%	Asthma Care	90%	81%	Appropriate Placement High Risk Patients	N/A	74%						
Dental Services		97%	94%	Therapeutic Anticoagulation	85%	79%	High Risk Patient Care Plan								
Mental Health Services		96%	88%	Diabetes Care	78%	77%	Follow-Up After MHCB/DSH Admission		100%	88%					
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend							
					Prior Yr	Statewide									
Cancelled Due to Custody		0.3%	1.6%	HCV Treatment	85%	90%	30-Day Community Hospital Readmission		6.9%	9.4%					
Seen as Scheduled		92%	86%	Utilization Specialty Services	92%	92%	30-Day MHCB or DSH Readmission		27%	31%					
EFFECTIVE COMMUNICATION				Flu Vaccination				CONTINUITY OF CLINICIANS & SERVICES							
Effective Communication Provided		96%	94%	Breast Cancer Screening	N/A	89%	Primary Care Provider (PCP)		98%	87%					
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend							
					Prior Yr	Statewide									
MAPIP				Documents Scanned				6 Mth Trend							
	6 Mth Trend	SOL	Statewide		SOL	Statewide									
Medication Continuity-Transfer		93%	82%	Specialty Notes		62%	44%	Claims Processed		N/A	100%				
Medication Non-Adherence Counseling		78%	79%	Community Hospital Records		69%	45%	Specialty Teleservices		54%	64%				
Medication Administration		98%	86%	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT							
FORMULARY MANAGEMENT				Timely Appeals				6 Mth Trend							
Non-Formulary by Psychiatrists		1.3%	3.2%												
Non-Formulary by Medical Providers		4.0%	3.8%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				6 Mth Trend							
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide							
Total Staffing FTE	279	294	95%	100%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Medical FTE	14	14	100%	96%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
Nursing FTE	113	119	95%	110%	Specialty	\$44	\$46	\$27	Specialty Care Referrals*		40	37			
Pharmacy FTE	18	17	104%	110%	Medications	\$112	\$112	\$89	Prescriptions Per Inmate		4.0	3.1			
Dental Clinical FTE	22	23	96%	96%	Diagnostics	\$19	\$21	\$18	Diagnosics Per Inmate		1.0	0.9			
Mental Health Clinical FTE	35	40	89%	88%	NON LABOR				6 Mth Trend						
Clinical Support FTE	12	9	128%	87%											
Administrative Support FTE	67	73	91%	88%	Hospital	\$179	\$125	\$103	Appeals Received*		30	39			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125	\$103	Hospital Admissions*		6.1	5.4			
Registry FTE		13	4.7%	4.8%	Emergency Department	\$6	\$5	\$6	Emergency Department Visits*		24	25			
6 Mth Trend				Actual				SOL				Statewide			
Total Actual FTE		279	100%	100%	LABOR				6 Mth Trend						
Civil Service FTE		257	92%	89%											
Overtime FTE		9	3.3%	6.2%	Hospital	\$179	\$125								

HEALTHCARE SERVICES DASHBOARD

Sierra Conservation Center (SCC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		97%	87%	Asthma Care	93%	92%	81%	Appropriate Placement High Risk Patients		N/A	74%	
Dental Services		78%	94%	Therapeutic Anticoagulation	100%	100%	79%	High Risk Patient Care Plan				
Mental Health Services		97%	88%	Diabetes Care	73%	69%	77%	Follow-Up After MHCB/DSH Admission		100%	88%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				SCC				
Cancelled Due to Custody		0.3%	1.6%	HCV Treatment	100%	100%	90%	30-Day Community Hospital Readmission		7.5%	9.4%	
Seen as Scheduled		95%	86%	Utilization Specialty Services	92%	94%	92%	30-Day MHCB or DSH Readmission		-	31%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		81%	94%	Colon Cancer Screening	98%	93%	93%	Potentially Avoidable Hospitalizations*		0.8	11.8	
MEDICATION MANAGEMENT				Current Yr				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Prior Yr				6 Mth Trend				
Medication Continuity-Transfer		77%	82%	Flu Vaccination	97%	55%	90%	Primary Care Provider (PCP)		86%	87%	
Medication Non-Adherence Counseling		95%	79%	Statewide				Mental Health Primary Clinician		N/A	84%	
Medication Administration		78%	86%	AVAILABILITY OF HEALTH INFORMATION				Psychiatrist		N/A	84%	
FORMULARY MANAGEMENT				6 Mth Trend				RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		2.8%	3.2%	Documents Scanned		30%	44%	Claims Processed		N/A	100%	
Non-Formulary by Medical Providers		2.8%	3.8%	Specialty Notes		41%	45%	Specialty Teleservices		27%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				6 Mth Trend				6 Mth Trend				
Authority				SCC				SCC				
% of Auth				Statewide				Statewide				
Total Staffing FTE	168	178	95%	100%	Timely Appeals		100%	88%	QM & Patient Safety Program			
Medical FTE	8	8	100%	96%	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Nursing FTE	68	60	113%	110%	LABOR				WORKLOAD PER DAY			
Pharmacy FTE	7	8	92%	110%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		12.2	12.5
Dental Clinical FTE	26	26	103%	96%	Nursing Staff	\$39	\$46	\$89	Appointments per PCRN		5.4	6.3
Mental Health Clinical FTE	15	20	76%	88%	Pharmacy Staff	\$12	\$10	\$32	Encounters per Primary MH Clinician		6.1	9.5
Clinical Support FTE	4	4	111%	87%	Dental Clinical Staff	\$72	\$67	\$79	Encounters per Psychiatrist		6.7	9.3
Administrative Support FTE	40	53	75%	88%	Mental Health Clinical Staff	\$46	\$44	\$169	OTHER TRENDS			
6 Mth Trend				YTD 13/14				6 Mth Trend				
Actual				FY 12/13				SCC				
SCC				Statewide				Statewide				
Total Actual FTE		168	100%	100%	Hospital	\$25	\$25	\$103	Hospital Admissions*		0.4	5.4
Civil Service FTE		158	94%	89%	Emergency Department	\$2	\$2	\$6	Emergency Department Visits*		9	25
Overtime FTE		5	2.7%	6.2%	Specialty	\$12	\$7	\$27	Specialty Care Referrals*		18	37
Registry FTE		6	3.8%	4.8%	Medications	\$17	\$22	\$89	Prescriptions Per Inmate		1.0	3.1
				NON LABOR				YTD 13/14				
				FY 12/13				SCC				
				Statewide				Statewide				
				Hospital				Hospital Admissions*				
				Emergency Department				Emergency Department Visits*				
				Specialty				Specialty Care Referrals*				
				Medications				Prescriptions Per Inmate				
				Diagnostics				Diagnostics Per Inmate				
								Appeals Received*				
								Prison Population Capacity				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Substance Abuse Treatment Facility (SATF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT			CARE MANAGEMENT					
ACCESS					Recent Qtr	Prior Qtr	Statewide						
Medical Services		SATF	Statewide	Asthma Care	88%	89%	81%	Appropriate Placement High Risk Patients					
Dental Services		90%	87%	Therapeutic Anticoagulation	82%	64%	79%	High Risk Patient Care Plan					
Mental Health Services		91%	94%	Diabetes Care	75%	78%	77%	Follow-Up After MHCB/DSH Admission					
APPTS COMPLETED AS SCHEDULED					HCV Treatment	87%	94%	90%	30-Day Community Hospital Readmission				
Cancelled Due to Custody		2.7%	1.6%	Utilization Specialty Services	91%	93%	92%	30-Day MHCB or DSH Readmission					
Seen as Scheduled		80%	86%	Colon Cancer Screening	94%	94%	93%	Potentially Avoidable Hospitalizations*					
EFFECTIVE COMMUNICATION					Breast Cancer Screening	N/A	N/A	89%					
Effective Communication Provided		99%	94%	Diagnostic Monitoring	56%	64%	70%						
MEDICATION MANAGEMENT					Polypharmacy Medication Review								
MAPIP					Flu Vaccination	Current Yr	Prior Yr	Statewide					
Medication Continuity-Transfer		79%	82%		98%	97%	90%						
Medication Non-Adherence Counseling		57%	79%	AVAILABILITY OF HEALTH INFORMATION									
Medication Administration		82%	86%	6 Mth Trend									
FORMULARY MANAGEMENT					Documents Scanned	SATF	Statewide						
Non-Formulary by Psychiatrists		3.4%	3.2%	Specialty Notes	26%	44%							
Non-Formulary by Medical Providers		2.7%	3.8%	Community Hospital Records	78%	45%							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING								
	6 Mth Trend	SATF	Statewide	6 Mth Trend									
Total Staffing FTE		98%	88%	SATF									
Medical FTE		98%	88%	Statewide									
Nursing FTE		98%	88%	Timely Appeals									
Pharmacy FTE		98%	88%	6 Mth Trend									
Dental Clinical FTE		98%	88%	SATF									
Mental Health Clinical FTE		98%	88%	Statewide									
Clinical Support FTE		98%	88%	MAJOR COSTS PER INMATE PER MONTH**									
Administrative Support FTE		98%	88%	LABOR									
	Actual	Authority	% of Auth	Statewide	YTD 13/14	FY 12/13	Statewide						
Total Actual FTE		420	459	91%	100%	Medical Staff	\$63	\$61	\$89				
Civil Service FTE		14	17	80%	96%	Nursing Staff	\$314	\$289	\$408				
Overtime FTE		210	196	107%	110%	Pharmacy Staff	\$29	\$25	\$32				
Registry FTE		21	19	111%	110%	Dental Clinical Staff	\$65	\$63	\$79				
	Actual	SATF	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide						
Total Staffing FTE		32	34	94%	96%	Mental Health Clinical Staff	\$121	\$130	\$169				
Medical FTE		58	72	81%	88%	Clinical Support Staff	\$18	\$19	\$22				
Nursing FTE		14	22	66%	87%	Administrative Support Staff	\$72	\$65	\$102				
Pharmacy FTE		14	22	66%	87%	Hospital	\$129	\$137	\$103				
Dental Clinical FTE		58	72	81%	88%	Emergency Department	\$7	\$6	\$6				
Mental Health Clinical FTE		14	22	66%	87%	Specialty	\$36	\$39	\$27				
Clinical Support FTE		14	22	66%	87%	Medications	\$92	\$95	\$89				
Administrative Support FTE		70	100	70%	88%	Diagnostics	\$12	\$14	\$18				
	Actual	SATF	Statewide	APPEAL PROCESSING									
Total Actual FTE		98%	88%	6 Mth Trend									
Civil Service FTE		98%	88%	SATF									
Overtime FTE		98%	88%	Statewide									
Registry FTE		98%	88%	Timely Appeals									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide									
Overtime FTE		98%	88%	Timely Appeals									
Registry FTE		98%	88%	6 Mth Trend									
	Actual	SATF	Statewide	6 Mth Trend									
Total Actual FTE		98%	88%	SATF									
Civil Service FTE		98%	88%	Statewide</									

HEALTHCARE SERVICES DASHBOARD

California State Prison, Sacramento (SAC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
		6 Mth Trend	SAC	Statewide		Prior Qtr	Statewide		SAC	Statewide				
Medical Services			87%	87%	Asthma Care	90%	81%	Appropriate Placement High Risk Patients	N/A	74%				
Dental Services			97%	94%	Therapeutic Anticoagulation	91%	79%	High Risk Patient Care Plan						
Mental Health Services			86%	88%	Diabetes Care	75%	77%	Follow-Up After MHCB/DSH Admission		87%	88%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Cancelled Due to Custody			1.4%	1.6%	HCV Treatment	100%	90%	30-Day Community Hospital Readmission		12.0%	9.4%			
Seen as Scheduled			92%	86%	Utilization Specialty Services	76%	92%	30-Day MHCB or DSH Readmission		43%	31%			
EFFECTIVE COMMUNICATION					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Effective Communication Provided			93%	94%	Colon Cancer Screening	100%	93%	Potentially Avoidable Hospitalizations*		10.0	11.8			
MEDICATION MANAGEMENT					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
MAPIP					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Medication Continuity-Transfer			80%	82%	Flu Vaccination	100%	90%							
Medication Non-Adherence Counseling			88%	79%										
Medication Administration			82%	86%										
FORMULARY MANAGEMENT					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Non-Formulary by Psychiatrists			4.1%	3.2%										
Non-Formulary by Medical Providers			4.4%	3.8%										
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Total Staffing FTE	Actual	Authority	% of Auth	Statewide										
Medical FTE	10	489	104%	100%										
Nursing FTE	245	203	121%	110%										
Pharmacy FTE	16	11	142%	110%										
Dental Clinical FTE	17	18	94%	96%										
Mental Health Clinical FTE	119	124	96%	88%										
Clinical Support FTE	29	33	86%	87%										
Administrative Support FTE	74	89	84%	88%										
	6 Mth Trend	Actual	SAC	Statewide										
Total Actual FTE		510	100%	100%										
Civil Service FTE		432	85%	89%										
Overtime FTE		34	6.7%	6.2%										
Registry FTE		44	8.7%	4.8%										
MAJOR COSTS PER INMATE PER MONTH**					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
LABOR					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Medical Staff		YTD 13/14	FY 12/13	Statewide										
Nursing Staff		\$1,027	\$837	\$408										
Pharmacy Staff		\$52	\$48	\$32										
Dental Clinical Staff		\$106	\$90	\$79										
Mental Health Clinical Staff		\$763	\$602	\$169										
Clinical Support Staff		\$103	\$64	\$22										
Administrative Support Staff		\$175	\$149	\$102										
NON LABOR					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Hospital		\$143	\$126	\$103										
Emergency Department		\$8	\$6	\$6										
Specialty		\$16	\$15	\$27										
Medications		\$152	\$179	\$89										
Diagnostics		\$16	\$15	\$18										
CONTINUITY OF CLINICIANS & SERVICES					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Primary Care Provider (PCP)			94%	87%										
Mental Health Primary Clinician			83%	84%										
Psychiatrist			94%	84%										
RESOURCE MANAGEMENT					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Claims Processed			N/A	100%										
Specialty Teleservices			53%	64%										
Health Care Staff Training														
CONTINUOUS EVALUATION & IMPROVEMENT					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
QM & Patient Safety Program														
Health Care Index														
WORKLOAD PER DAY					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Appointments per PCP			9.8	12.5										
Appointments per PCRN			7.3	6.3										
Encounters per Primary MH Clinician			8.2	9.5										
Encounters per Psychiatrist			8.7	9.3										
OTHER TRENDS					Current Yr					6 Mth Trend				
						Prior Yr	Statewide							
Hospital Admissions*			3.6	5.4										
Emergency Department Visits*			39	25										
Specialty Care Referrals*			33	37										
Prescriptions Per Inmate			5.7	3.1										
Diagnostics Per Inmate			0.9	0.9										
Appeals Received*			96	39										
Prison Population Capacity			121%	138%										

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Richard J. Donovan Correctional Facility (RJD)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	RJD	Statewide		Prior Qtr	Statewide		RJD	Statewide			
Medical Services		86%	87%	Asthma Care	86%	86%	81%	Appropriate Placement High Risk Patients	N/A	74%		
Dental Services		96%	94%	Therapeutic Anticoagulation	91%	75%	79%	High Risk Patient Care Plan				
Mental Health Services		90%	88%	Diabetes Care	76%	77%	77%	Follow-Up After MHCB/DSH Admission		90%	88%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Cancelled Due to Custody		2.9%	1.6%	HCV Treatment	91%	87%	90%	30-Day Community Hospital Readmission		12.4%	9.4%	
Seen as Scheduled		82%	86%	Utilization Specialty Services	95%	95%	92%	30-Day MHCB or DSH Readmission		33%	31%	
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Effective Communication Provided		96%	94%	Colon Cancer Screening	94%	80%	93%	Potentially Avoidable Hospitalizations*		29.7	11.8	
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
MAPIP				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Medication Continuity-Transfer		60%	82%	Breast Cancer Screening	N/A	N/A	89%	CONTINUITY OF CLINICIANS & SERVICES				
Medication Non-Adherence Counseling		64%	79%	Diagnostic Monitoring	80%	83%	70%	6 Mth Trend				
Medication Administration		65%	86%	Polypharmacy Medication Review				RJD	Statewide			
FORMULARY MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Non-Formulary by Psychiatrists		2.0%	3.2%	Flu Vaccination	97%	99%	90%	Primary Care Provider (PCP)		85%	87%	
Non-Formulary by Medical Providers		4.4%	3.8%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Actual				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Total Staffing FTE	493	444	111%	100%	APPEAL PROCESSING				6 Mth Trend			
Medical FTE	18	14	127%	96%	Timely Appeals				6 Mth Trend			
Nursing FTE	221	178	125%	110%	6 Mth Trend				RJD			
Pharmacy FTE	22	16	140%	110%	6 Mth Trend				Statewide			
Dental Clinical FTE	24	25	96%	96%	6 Mth Trend				6 Mth Trend			
Mental Health Clinical FTE	94	92	102%	88%	6 Mth Trend				RJD			
Clinical Support FTE	25	25	100%	87%	6 Mth Trend				Statewide			
Administrative Support FTE	89	94	94%	88%	6 Mth Trend				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Civil Service FTE		418	85%	89%	LABOR				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE		29	5.9%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		46	9.2%	4.8%	FY 12/13				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		493	100%	100%	YTD 13/14				6 Mth Trend			
Civil Service FTE		418	85%	89%	FY 12/13				6 Mth Trend			
Overtime FTE												

HEALTHCARE SERVICES DASHBOARD

Pleasant Valley State Prison (PVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		PVSP 82%	Statewide 87%	Asthma Care	91%	Prior Qtr 93%	Statewide 81%	Appropriate Placement High Risk Patients		PVSP N/A	Statewide 74%	
Dental Services		78%	94%	Therapeutic Anticoagulation	-	-	79%	High Risk Patient Care Plan				
Mental Health Services		91%	88%	Diabetes Care	77%	75%	77%	Follow-Up After MHCB/DSH Admission		100%	88%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide				
Cancelled Due to Custody		0.0%	1.6%	HCV Treatment	75%	92%	90%	30-Day Community Hospital Readmission		0.0%	9.4%	
Seen as Scheduled		82%	86%	Utilization Specialty Services	97%	99%	92%	30-Day MHCB or DSH Readmission		27%	31%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		97%	94%	Colon Cancer Screening	95%	100%	93%	Potentially Avoidable Hospitalizations*		5.7	11.8	
MEDICATION MANAGEMENT				Prior Yr				Statewide				
MAPIP				Flu Vaccination				Continuity of Clinicians & Services				
Medication Continuity-Transfer		97%	82%	Flu Vaccination	99%	97%	90%	Primary Care Provider (PCP)		85%	87%	
Medication Non-Adherence Counseling		87%	79%	AVAILABILITY OF HEALTH INFORMATION				Resource Management				
Medication Administration		93%	86%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				Documents Scanned				Claims Processed				
Non-Formulary by Psychiatrists		1.9%	3.2%	Specialty Notes		39%	44%	Specialty Teleservices		50%	64%	
Non-Formulary by Medical Providers		1.8%	3.8%	Community Hospital Records		53%	45%	Health Care Staff Training				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				Timely Appeals				6 Mth Trend				
Total Staffing FTE	235	Authority 274	% of Auth 86%	Statewide 100%	Timely Appeals		99%	88%	QM & Patient Safety Program			
Medical FTE	8	13	63%	96%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
Nursing FTE	99	109	91%	110%	LABOR				6 Mth Trend			
Pharmacy FTE	10	12	79%	110%	Medical Staff	YTD 13/14 \$73	FY 12/13 \$69	Statewide \$89	Appointments per PCP		20.1	12.5
Dental Clinical FTE	22	23	96%	96%	Nursing Staff	\$289	\$244	\$408	Appointments per PCRN		6.1	6.3
Mental Health Clinical FTE	31	38	82%	88%	Pharmacy Staff	\$24	\$31	\$32	Encounters per Primary MH Clinician		6.0	9.5
Clinical Support FTE	6	8	82%	87%	Dental Clinical Staff	\$83	\$82	\$79	Encounters per Psychiatrist		14.0	9.3
Administrative Support FTE	59	71	83%	88%	Mental Health Clinical Staff	\$133	\$121	\$169	OTHER TRENDS			
6 Mth Trend				NON LABOR				6 Mth Trend				
Total Actual FTE		235	100%	100%	Hospital	YTD 13/14 \$37	FY 12/13 \$69	\$103	Hospital Admissions*		1.0	5.4
Civil Service FTE		225	96%	89%	Emergency Department	\$5	\$6	\$6	Emergency Department Visits*		12	25
Overtime FTE		6	2.4%	6.2%	Specialty	\$19	\$21	\$27	Specialty Care Referrals*		29	37
Registry FTE		4	1.7%	4.8%	Medications	\$28	\$52	\$89	Prescriptions Per Inmate		2.1	3.1
				Diagnostics				Diagnostics Per Inmate				
								Appeals Received*				
								Prison Population Capacity				
								132% 138%				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Pelican Bay State Prison (P BSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT						
ACCESS					Recent Qtr					6 Mth Trend						
	6 Mth Trend	P BSP	Statewide		Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide	
Medical Services		-	87%	Asthma Care	93%	93%	81%	Appropriate Placement High Risk Patients		N/A	74%					
Dental Services		95%	94%	Therapeutic Anticoagulation	100%	100%	79%	High Risk Patient Care Plan								
Mental Health Services		88%	88%	Diabetes Care	78%	69%	77%	Follow-Up After MHCB/DSH Admission		91%	88%					
APPTS COMPLETED AS SCHEDULED					Current Yr					Continuity of Clinicians & Services						
	6 Mth Trend	P BSP	Statewide		Current Yr	Prior Yr	Statewide		6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide	
Cancelled Due to Custody		0.3%	1.6%	Utilization Specialty Services	95%	97%	92%	Primary Care Provider (PCP)		99%	87%					
Seen as Scheduled		96%	86%	Colon Cancer Screening	100%	98%	93%	Mental Health Primary Clinician		92%	84%					
EFFECTIVE COMMUNICATION					APPEAL PROCESSING					Resource Management						
	6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide	
Effective Communication Provided		98%	94%	Timely Appeals		99%	88%	Claims Processed		N/A	100%					
MEDICATION MANAGEMENT					MAJOR COSTS PER INMATE PER MONTH**					Continuous Evaluation & Improvement						
	6 Mth Trend	P BSP	Statewide		LABOR	YTD 13/14	FY 12/13	Statewide		6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide
Medication Continuity-Transfer		90%	82%	Medical Staff	\$68	\$64	\$89	QM & Patient Safety Program								
Medication Non-Adherence Counseling		80%	79%	Nursing Staff	\$400	\$399	\$408	Health Care Index								
Medication Administration		91%	86%	Pharmacy Staff	\$21	\$21	\$32	Workload Per Day								
FORMULARY MANAGEMENT										6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide
	6 Mth Trend	P BSP	Statewide					Appointments per PCP		5.3	12.5					
Non-Formulary by Psychiatrists		1.1%	3.2%	Dental Clinical Staff	\$86	\$85	\$79	Appointments per PCRN		2.1	6.3					
Non-Formulary by Medical Providers		3.1%	3.8%	Mental Health Clinical Staff	\$153	\$179	\$169	Encounters per Primary MH Clinician		5.9	9.5					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**									Encounters per Psychiatrist		6.6	9.3				
	Actual	Authority	% of Auth	Statewide				Other Trends								
	6 Mth Trend	Actual	P BSP	Statewide					6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide	
Total Staffing FTE		238	93%	100%	NON LABOR	YTD 13/14	FY 12/13	Statewide		6 Mth Trend	P BSP	Statewide		6 Mth Trend	P BSP	Statewide
Medical FTE		8	102%	96%	Hospital	\$32	\$14	\$103	Hospital Admissions*		1.0	5.4				
Nursing FTE		111	93%	110%	Emergency Department	\$3	\$4	\$6	Emergency Department Visits*		6	25				
Pharmacy FTE		8	110%	110%	Specialty	\$5	\$4	\$27	Specialty Care Referrals*		19	37				
Dental Clinical FTE		22	98%	96%	Medications	\$40	\$35	\$89	Prescriptions Per Inmate		1.3	3.1				
Mental Health Clinical FTE		22	94%	88%	Diagnostics	\$7	\$9	\$18	Diagnostics Per Inmate		0.5	0.9				
Clinical Support FTE		7	100%	87%						Appeals Received*		34	39			
Administrative Support FTE		60	86%	88%						Prison Population Capacity		120%	138%			

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

North Kern State Prison (NKSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	NKSP	Statewide		Prior Qtr	Statewide		NKSP	Statewide			
Medical Services		75%	87%	Asthma Care	93%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		88%	94%	Therapeutic Anticoagulation	100%	79%	High Risk Patient Care Plan					
Mental Health Services		92%	88%	Diabetes Care	77%	77%	Follow-Up After MHCB/DSH Admission	90%	88%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
	6 Mth Trend	NKSP	Statewide		Prior Yr	Statewide		NKSP	Statewide			
Cancelled Due to Custody		1.4%	1.6%	HCV Treatment	100%	90%	30-Day Community Hospital Readmission	4.1%	9.4%			
Seen as Scheduled		89%	86%	Utilization Specialty Services	94%	92%	30-Day MHCB or DSH Readmission	60%	31%			
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
	6 Mth Trend	NKSP	Statewide		Prior Yr	Statewide		NKSP	Statewide			
Effective Communication Provided		98%	94%	Colon Cancer Screening	98%	93%	Potentially Avoidable Hospitalizations*	7.3	11.8			
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
	6 Mth Trend	NKSP	Statewide		Prior Yr	Statewide	CONTINUITY OF CLINICIANS & SERVICES					
Medication Continuity-Transfer		97%	82%	Breast Cancer Screening	N/A	89%	Primary Care Provider (PCP)	89%	87%			
Medication Non-Adherence Counseling		88%	79%	Diagnostic Monitoring	48%	70%	Mental Health Primary Clinician	90%	84%			
Medication Administration		99%	86%	Polypharmacy Medication Review			Psychiatrist	100%	84%			
FORMULARY MANAGEMENT				Current Yr				6 Mth Trend				
	6 Mth Trend	NKSP	Statewide		Prior Yr	Statewide	RESOURCE MANAGEMENT					
Non-Formulary by Psychiatrists		1.8%	3.2%	Flu Vaccination	93%	90%	Claims Processed	N/A	100%			
Non-Formulary by Medical Providers		1.1%	3.8%				Specialty Teleservices	68%	64%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Current Yr				6 Mth Trend				
	6 Mth Trend	NKSP	Statewide	AVAILABILITY OF HEALTH INFORMATION				CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend				NKSP	Statewide		
Total Staffing FTE	355	340	104%	100%	Documents Scanned	40%	44%	QM & Patient Safety Program				
Medical FTE	14	13	108%	96%	Specialty Notes	23%	45%	Health Care Index				
Nursing FTE	162	135	120%	110%	Community Hospital Records	73%	64%					
Pharmacy FTE	14	13	108%	110%	APPEAL PROCESSING				WORKLOAD PER DAY			
Dental Clinical FTE	25	28	91%	96%		6 Mth Trend	NKSP	Statewide				
Mental Health Clinical FTE	49	56	88%	88%	Timely Appeals	100%	88%	Appointments per PCP	14.4	12.5		
Clinical Support FTE	11	14	83%	87%	MAJOR COSTS PER INMATE PER MONTH**				Appointments per PCRN	7.5	6.3	
Administrative Support FTE	79	82	97%	88%	LABOR	YTD 13/14	FY 12/13	Statewide	Encounters per Primary MH Clinician	12.6	9.5	
	6 Mth Trend	Actual	NKSP	Statewide	Medical Staff	\$78	\$75	\$89	Encounters per Psychiatrist	9.6	9.3	
Total Actual FTE		355	100%	100%	Nursing Staff	\$316	\$298	\$408	OTHER TRENDS			
Civil Service FTE		294	83%	89%	Pharmacy Staff	\$23	\$20	\$32	Hospital Admissions*	6.2	5.4	
Overtime FTE		34	9.7%	6.2%	Dental Clinical Staff	\$67	\$76	\$79	Emergency Department Visits*	11	25	
Registry FTE		27	7.7%	4.8%	Mental Health Clinical Staff	\$147	\$134	\$169	Specialty Care Referrals*	45	37	
					Clinical Support Staff	\$15	\$17	\$22	Prescriptions Per Inmate	2.8	3.1	
					Administrative Support Staff	\$92	\$86	\$102	Diagnostics Per Inmate	1.4	0.9	
									Diagnosics Received*	36	39	
					NON LABOR	YTD 13/14	FY 12/13	Statewide	Prison Population Capacity	171%	138%	
					Hospital	\$57	\$64	\$103				
					Emergency Department	\$3	\$3	\$6				
					Specialty	\$21	\$21	\$27				
					Medications	\$52	\$46	\$89				
					Diagnosics	\$33	\$31	\$18				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Mule Creek State Prison (MCSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
	6 Mth Trend	MCSP	Statewide		Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	MCSP	Statewide			
Medical Services		78%	87%	Asthma Care	85%	87%	81%	Appropriate Placement High Risk Patients		N/A	74%			
Dental Services		94%	94%	Therapeutic Anticoagulation	50%	60%	79%	High Risk Patient Care Plan						
Mental Health Services		91%	88%	Diabetes Care	72%	75%	77%	Follow-Up After MHCB/DSH Admission		95%	88%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
					Current Yr	Prior Yr	Statewide		6 Mth Trend	MCSP	Statewide			
Cancelled Due to Custody		1.1%	1.6%	HCV Treatment	90%	91%	90%	30-Day Community Hospital Readmission		5.4%	9.4%			
Seen as Scheduled		90%	86%	Utilization Specialty Services	91%	88%	92%	30-Day MHCB or DSH Readmission		50%	31%			
EFFECTIVE COMMUNICATION					Statewide					6 Mth Trend				
					Statewide	Statewide	Statewide		6 Mth Trend	MCSP	Statewide			
Effective Communication Provided		99%	94%	Breast Cancer Screening	N/A	N/A	89%	Potentially Avoidable Hospitalizations*		10.5	11.8			
MEDICATION MANAGEMENT					APPEAL PROCESSING					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					6 Mth Trend					6 Mth Trend				
	6 Mth Trend	MCSP	Statewide		6 Mth Trend	MCSP	Statewide		6 Mth Trend	MCSP	Statewide			
Medication Continuity-Transfer		90%	82%	Timely Appeals		99%	88%	Primary Care Provider (PCP)		87%	87%			
Medication Non-Adherence Counseling		67%	79%	MAJOR COSTS PER INMATE PER MONTH**					Mental Health Primary Clinician		84%	84%		
Medication Administration		86%	86%	LABOR					Psychiatrist		77%	84%		
FORMULARY MANAGEMENT					YTD 13/14					6 Mth Trend				
					YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide			
Non-Formulary by Psychiatrists		3.2%	3.2%	Medical Staff	\$94	\$89	\$89	Claims Processed		N/A	100%			
Non-Formulary by Medical Providers		5.3%	3.8%	Nursing Staff	\$444	\$381	\$408	Specialty Teleservices		65%	64%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					FY 12/13					6 Mth Trend				
	Actual	Authority	% of Auth	Statewide		FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide			
Total Staffing FTE	346	360	96%	100%	Pharmacy Staff	\$33	\$31	\$32	Health Care Staff Training					
Medical FTE	11	11	101%	96%	Dental Clinical Staff	\$89	\$77	\$79	CONTINUOUS EVALUATION & IMPROVEMENT					
Nursing FTE	148	139	106%	110%	Mental Health Clinical Staff	\$282	\$269	\$169		6 Mth Trend	MCSP	Statewide		
Pharmacy FTE	12	12	103%	110%	Clinical Support Staff	\$36	\$31	\$22	QM & Patient Safety Program					
Dental Clinical FTE	19	20	97%	96%	Administrative Support Staff	\$134	\$129	\$102	Health Care Index					
Mental Health Clinical FTE	65	76	86%	88%	NON LABOR					6 Mth Trend				
Clinical Support FTE	15	19	80%	87%		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Administrative Support FTE	76	84	91%	88%	Hospital	\$137	\$130	\$103	Appointments per PCP		8.2	12.5		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Hospital	\$137	\$130	\$103	Appointments per PCRN		5.5	6.3		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	Encounters per Primary MH Clinician		10.2	9.5		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Encounters per Psychiatrist		9.3	9.3		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	OTHER TRENDS					
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Diagnosics	\$24	\$24	\$18	Hospital Admissions*		6.5	5.4		
Civil Service FTE		319	92%	89%	6 Mth Trend					6 Mth Trend				
Overtime FTE		16	4.5%	6.2%		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Registry FTE		12	3.5%	4.8%	Hospital	\$137	\$130	\$103	Emergency Department Visits*		28	25		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Emergency Department	\$7	\$5	\$6	Specialty Care Referrals*		73	37		
Civil Service FTE		319	92%	89%	Specialty	\$32	\$27	\$27	Prescriptions Per Inmate		5.1	3.1		
Overtime FTE		16	4.5%	6.2%	Medications	\$263	\$180	\$89	Diagnostics Per Inmate		1.1	0.9		
Registry FTE		12	3.5%	4.8%	Diagnosics	\$24	\$24	\$18	Appeals Received*		62	39		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Hospital	\$137	\$130	\$103	Prison Population Capacity		173%	138%		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	WORKLOAD PER DAY					
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27		6 Mth Trend	MCSP	Statewide		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	Appointments per PCP		8.2	12.5		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Diagnosics	\$24	\$24	\$18	Appointments per PCRN		5.5	6.3		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	Encounters per Primary MH Clinician		10.2	9.5		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Encounters per Psychiatrist		9.3	9.3		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	OTHER TRENDS					
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Hospital	\$137	\$130	\$103	Hospital Admissions*		6.5	5.4		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	Emergency Department Visits*		28	25		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Specialty Care Referrals*		73	37		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	Prescriptions Per Inmate		5.1	3.1		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Diagnosics	\$24	\$24	\$18	Diagnostics Per Inmate		1.1	0.9		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	Appeals Received*		62	39		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Prison Population Capacity		173%	138%		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	WORKLOAD PER DAY					
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Hospital	\$137	\$130	\$103	Appointments per PCP		8.2	12.5		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	Appointments per PCRN		5.5	6.3		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Encounters per Primary MH Clinician		10.2	9.5		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	Encounters per Psychiatrist		9.3	9.3		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Hospital	\$137	\$130	\$103	OTHER TRENDS					
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6		6 Mth Trend	MCSP	Statewide		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Hospital Admissions*		6.5	5.4		
Registry FTE		12	3.5%	4.8%	Medications	\$263	\$180	\$89	Emergency Department Visits*		28	25		
6 Mth Trend					YTD 13/14					6 Mth Trend				
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	MCSP	Statewide		
Total Actual FTE		346	100%	100%	Diagnosics	\$24	\$24	\$18	Specialty Care Referrals*		73	37		
Civil Service FTE		319	92%	89%	Emergency Department	\$7	\$5	\$6	Prescriptions Per Inmate		5.1	3.1		
Overtime FTE		16	4.5%	6.2%	Specialty	\$32	\$27	\$27	Diagnostics Per Inmate		1.1	0.9		
Registry FTE		12	3.5%	4.8%	Medications</									

HEALTHCARE SERVICES DASHBOARD

California State Prison, Los Angeles County (LAC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
	6 Mth Trend	LAC	Statewide		Prior Qtr	Statewide		LAC	Statewide		LAC	Statewide		
Medical Services		84%	87%	Asthma Care	94%	81%		N/A	74%					
Dental Services		94%	94%	Therapeutic Anticoagulation	36%	79%								
Mental Health Services		97%	88%	Diabetes Care	80%	77%								
APPTS COMPLETED AS SCHEDULED					Prior Qtr					6 Mth Trend				
					Statewide									
Cancelled Due to Custody		2.5%	1.6%	HCV Treatment	75%	90%								
Seen as Scheduled		76%	86%	Utilization Specialty Services	95%	92%								
EFFECTIVE COMMUNICATION					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Effective Communication Provided		90%	94%	Colon Cancer Screening	86%	93%								
MEDICATION MANAGEMENT					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
MAPIP					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Medication Continuity-Transfer		92%	82%	Breast Cancer Screening	N/A	89%								
Medication Non-Adherence Counseling		99%	79%	Diagnostic Monitoring	64%	70%								
Medication Administration		91%	86%	Polypharmacy Medication Review										
FORMULARY MANAGEMENT					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Non-Formulary by Psychiatrists		1.9%	3.2%	Flu Vaccination	98%	90%								
Non-Formulary by Medical Providers		2.6%	3.8%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					LAC				
					Statewide									
Total Staffing FTE	Actual	Authority	% of Auth	Statewide	Documents Scanned	24%	44%							
Medical FTE	12	376	101%	96%	Specialty Notes	16%	45%							
Nursing FTE	173	151	115%	110%	Community Hospital Records	65%	64%							
Pharmacy FTE	14	12	113%	110%	APPEAL PROCESSING					6 Mth Trend				
Dental Clinical FTE	25	26	96%	96%										
Mental Health Clinical FTE	67	74	91%	88%	Timely Appeals	66%	88%							
Clinical Support FTE	12	15	77%	87%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend				
Administrative Support FTE	75	86	88%	88%										
LABOR					YTD 13/14					6 Mth Trend				
					FY 12/13	Statewide								
Total Actual FTE		379	100%	100%	Medical Staff	\$79	\$89							
Civil Service FTE		326	86%	89%	Nursing Staff	\$407	\$408							
Overtime FTE		33	8.8%	6.2%	Pharmacy Staff	\$27	\$32							
Registry FTE		20	5.2%	4.8%	Dental Clinical Staff	\$76	\$79							
NON LABOR					YTD 13/14					6 Mth Trend				
					FY 12/13	Statewide								
Hospital		\$63	\$79	\$103	Mental Health Clinical Staff	\$280	\$169							
Emergency Department		\$12	\$10	\$6	Clinical Support Staff	\$24	\$22							
Specialty		\$28	\$29	\$27	Administrative Support Staff	\$110	\$102							
Medications		\$122	\$109	\$89	CONTINUOUS EVALUATION & IMPROVEMENT					6 Mth Trend				
Diagnostics		\$22	\$21	\$18										
CONTINUITY OF CLINICIANS & SERVICES					6 Mth Trend					LAC				
					Statewide									
Primary Care Provider (PCP)		90%	87%	Appropriate Placement High Risk Patients										
Mental Health Primary Clinician		88%	84%	High Risk Patient Care Plan										
Psychiatrist		72%	84%	Follow-Up After MHCB/DSH Admission										
RESOURCE MANAGEMENT					6 Mth Trend					LAC				
					Statewide									
Claims Processed		N/A	100%	30-Day Community Hospital Readmission										
Specialty Teleservices		78%	64%	30-Day MHCB or DSH Readmission										
Health Care Staff Training				Potentially Avoidable Hospitalizations*										
WORKLOAD PER DAY					6 Mth Trend					LAC				
					Statewide									
Appointments per PCP		14.1	12.5	QM & Patient Safety Program										
Appointments per PCRN		6.0	6.3	Health Care Index										
Encounters per Primary MH Clinician		12.8	9.5	OTHER TRENDS					6 Mth Trend					
Encounters per Psychiatrist		11.0	9.3											
APPEALS RECEIVED*					6 Mth Trend					LAC				
					Statewide									
Hospital Admissions*		5.6	5.4	Hospital Admissions*										
Emergency Department Visits*		92	25	Emergency Department Visits*										
Specialty Care Referrals*		71	37	Specialty Care Referrals*										
Prescriptions Per Inmate		4.1	3.1	Prescriptions Per Inmate										
Diagnostics Per Inmate		0.9	0.9	Diagnostics Per Inmate										
Appeals Received*		42	39	Appeals Received*										
Prison Population Capacity		156%	138%	Prison Population Capacity										

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Kern Valley State Prison (KVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT					
ACCESS					Recent Qtr					6 Mth Trend					
	6 Mth Trend	KVSP	Statewide		Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Medical Services		96%	87%	Asthma Care	92%	85%	81%	Appropriate Placement High Risk Patients		N/A	74%			N/A	74%
Dental Services		93%	94%	Therapeutic Anticoagulation	100%	50%	79%	High Risk Patient Care Plan							
Mental Health Services		82%	88%	Diabetes Care	77%	75%	77%	Follow-Up After MHCB/DSH Admission		97%	88%			97%	88%
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend					
	6 Mth Trend	KVSP	Statewide		Current Yr	Prior Yr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Cancelled Due to Custody		0.4%	1.6%	HCV Treatment	100%	100%	90%	30-Day Community Hospital Readmission		9.7%	9.4%			9.7%	9.4%
Seen as Scheduled		87%	86%	Utilization Specialty Services	96%	96%	92%	30-Day MHCB or DSH Readmission		42%	31%			42%	31%
EFFECTIVE COMMUNICATION					Statewide					6 Mth Trend					
	6 Mth Trend	KVSP	Statewide		Statewide	Statewide	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Effective Communication Provided		88%	94%	Breast Cancer Screening	N/A	N/A	89%	Potentially Avoidable Hospitalizations*		12.3	11.8			12.3	11.8
MEDICATION MANAGEMENT					Continuity of Clinicians & Services					6 Mth Trend					
	6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Medication Continuity-Transfer		62%	82%	Flu Vaccination	98%	100%	90%	Primary Care Provider (PCP)		89%	87%			89%	87%
Medication Non-Adherence Counseling		89%	79%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend						
Medication Administration		84%	86%		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
FORMULARY MANAGEMENT					Documents Scanned					6 Mth Trend					
	6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Non-Formulary by Psychiatrists		1.0%	3.2%	Specialty Notes		39%	45%	Claims Processed		N/A	100%			N/A	100%
Non-Formulary by Medical Providers		3.3%	3.8%	Community Hospital Records		58%	64%	Specialty Teleservices		60%	64%			60%	64%
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					Resource Management					
	6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Total Staffing FTE		300	100%	Timely Appeals		100%	88%	Health Care Staff Training							
Medical FTE		12	91%	MAJOR COSTS PER INMATE PER MONTH**					Continuous Evaluation & Improvement						
Nursing FTE		130	111%		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Pharmacy FTE		11	98%	LABOR					6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Dental Clinical FTE		26	104%	Medical Staff	\$76	\$74	\$89	QM & Patient Safety Program							
Mental Health Clinical FTE		41	89%	Nursing Staff	\$306	\$309	\$408	Health Care Index							
Clinical Support FTE		10	80%	Pharmacy Staff	\$26	\$22	\$32	WORKLOAD PER DAY							
Administrative Support FTE		71	89%	Dental Clinical Staff	\$80	\$74	\$79		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Actual								Appointments per PCP		13.1	12.5			13.1	12.5
	6 Mth Trend	Actual	KVSP	Statewide				Appointments per PCRN		7.0	6.3			7.0	6.3
Total Actual FTE		300	100%	100%				Encounters per Primary MH Clinician		12.4	9.5			12.4	9.5
Civil Service FTE		263	88%	89%				Encounters per Psychiatrist		13.3	9.3			13.3	9.3
Overtime FTE		18	6.0%	6.2%				OTHER TRENDS							
Registry FTE		18	6.2%	4.8%					6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Authority								Hospital Admissions*		6.8	5.4			6.8	5.4
	6 Mth Trend	Authority	% of Auth	Statewide				Emergency Department Visits*		21	25			21	25
Total Staffing FTE		304	99%	100%				Specialty Care Referrals*		19	37			19	37
Medical FTE		13	91%	96%				Prescriptions Per Inmate		1.6	3.1			1.6	3.1
Nursing FTE		117	111%	110%				Diagnostics Per Inmate		0.5	0.9			0.5	0.9
Pharmacy FTE		11	98%	110%				Appeals Received*		34	39			34	39
Dental Clinical FTE		25	104%	96%				Prison Population Capacity		156%	138%			156%	138%
Mental Health Clinical FTE		46	89%	88%				Other Trends							
Clinical Support FTE		12	80%	87%					6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Administrative Support FTE		80	89%	88%				Hospital Admissions*		6.8	5.4			6.8	5.4
% of Auth								Emergency Department Visits*		21	25			21	25
	6 Mth Trend	% of Auth	Statewide	Statewide				Specialty Care Referrals*		19	37			19	37
Total Staffing FTE		304	99%	100%				Prescriptions Per Inmate		1.6	3.1			1.6	3.1
Medical FTE		13	91%	96%				Diagnostics Per Inmate		0.5	0.9			0.5	0.9
Nursing FTE		117	111%	110%				Appeals Received*		34	39			34	39
Pharmacy FTE		11	98%	110%				Prison Population Capacity		156%	138%			156%	138%
Dental Clinical FTE		25	104%	96%				Other Trends							
Mental Health Clinical FTE		46	89%	88%					6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Clinical Support FTE		12	80%	87%				Hospital Admissions*		6.8	5.4			6.8	5.4
Administrative Support FTE		80	89%	88%				Emergency Department Visits*		21	25			21	25
Statewide								Specialty Care Referrals*		19	37			19	37
	6 Mth Trend	Statewide	Statewide	Statewide				Prescriptions Per Inmate		1.6	3.1			1.6	3.1
Total Staffing FTE		300	100%	100%				Diagnostics Per Inmate		0.5	0.9			0.5	0.9
Medical FTE		12	91%	96%				Appeals Received*		34	39			34	39
Nursing FTE		130	111%	110%				Prison Population Capacity		156%	138%			156%	138%
Pharmacy FTE		11	98%	110%				Other Trends							
Dental Clinical FTE		26	104%	96%					6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Mental Health Clinical FTE		41	89%	88%				Hospital Admissions*		6.8	5.4			6.8	5.4
Clinical Support FTE		10	80%	87%				Emergency Department Visits*		21	25			21	25
Administrative Support FTE		71	89%	88%				Specialty Care Referrals*		19	37			19	37
Statewide								Prescriptions Per Inmate		1.6	3.1			1.6	3.1
	6 Mth Trend	Statewide	Statewide	Statewide				Diagnostics Per Inmate		0.5	0.9			0.5	0.9
Total Staffing FTE		300	100%	100%				Appeals Received*		34	39			34	39
Medical FTE		12	91%	96%				Prison Population Capacity		156%	138%			156%	138%
Nursing FTE		130	111%	110%				Other Trends							
Pharmacy FTE		11	98%	110%					6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Dental Clinical FTE		26	104%	96%				Hospital Admissions*		6.8	5.4			6.8	5.4
Mental Health Clinical FTE		41	89%	88%				Emergency Department Visits*		21	25			21	25
Clinical Support FTE		10	80%	87%				Specialty Care Referrals*		19	37			19	37
Administrative Support FTE		71	89%	88%				Prescriptions Per Inmate		1.6	3.1			1.6	3.1
Statewide								Diagnostics Per Inmate		0.5	0.9			0.5	0.9
	6 Mth Trend	Statewide	Statewide	Statewide				Appeals Received*		34	39			34	39
Total Staffing FTE		300	100%	100%				Prison Population Capacity		156%	138%			156%	138%
Medical FTE		12	91%	96%				Other Trends							

HEALTHCARE SERVICES DASHBOARD

Ironwood State Prison (ISP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT						
ACCESS				Recent Qtr				6 Mth Trend						
Medical Services		ISP: 84%	Statewide: 87%	Asthma Care	93%	Prior Qtr: 97%	Statewide: 81%	Appropriate Placement High Risk Patients		ISP: N/A	Statewide: 74%			
Dental Services		95%	94%	Therapeutic Anticoagulation	-	100%	79%	High Risk Patient Care Plan		-	-			
Mental Health Services		85%	88%	Diabetes Care	79%	75%	77%	Follow-Up After MHCB/DSH Admission		-	88%			
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide						
Cancelled Due to Custody		2.9%	1.6%	HCV Treatment	95%	57%	90%	30-Day Community Hospital Readmission		2.1%	9.4%			
Seen as Scheduled		85%	86%	Utilization Specialty Services	100%	100%	92%	30-Day MHCB or DSH Readmission		-	31%			
EFFECTIVE COMMUNICATION				Current Yr				Statewide						
Effective Communication Provided		96%	94%	Colon Cancer Screening	94%	91%	93%	Potentially Avoidable Hospitalizations*		4.5	11.8			
MEDICATION MANAGEMENT				Prior Yr				Statewide						
MAPIP				Flu Vaccination				Continuity of Clinicians & Services						
Medication Continuity-Transfer		90%	82%	Flu Vaccination	100%	100%	90%	Primary Care Provider (PCP)		95%	87%			
Medication Non-Adherence Counseling		82%	79%	AVAILABILITY OF HEALTH INFORMATION				Mental Health Primary Clinician						
Medication Administration		85%	86%	Documents Scanned		28%	44%	Psychiatrist		N/A	84%			
FORMULARY MANAGEMENT				Specialty Notes				Resource Management						
Non-Formulary by Psychiatrists		4.0%	3.2%	Specialty Notes		60%	45%	Claims Processed		N/A	100%			
Non-Formulary by Medical Providers		1.6%	3.8%	Community Hospital Records		83%	64%	Specialty Teleservices		92%	64%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				Continuous Evaluation & Improvement						
Actual				6 Mth Trend				QM & Patient Safety Program						
Total Staffing FTE	166	Authority: 179	% of Auth: 93%	Statewide: 100%	Timely Appeals		100%	88%	Health Care Index		-	-		
Medical FTE	8	7	107%	96%	MAJOR COSTS PER INMATE PER MONTH**				Workload Per Day					
Nursing FTE	79	74	107%	110%	LABOR				6 Mth Trend					
Pharmacy FTE	6	6	95%	110%	Medical Staff	YTD 13/14: \$69	FY 12/13: \$63	Statewide: \$89	Appointments per PCP		13.7	12.5		
Dental Clinical FTE	21	23	91%	96%	Nursing Staff	\$259	\$250	\$408	Appointments per PCRN		6.2	6.3		
Mental Health Clinical FTE	5	6	83%	88%	Pharmacy Staff	\$18	\$14	\$32	Encounters per Primary MH Clinician		3.5	9.5		
Clinical Support FTE	4	4	100%	87%	Dental Clinical Staff	\$83	\$71	\$79	Encounters per Psychiatrist		3.7	9.3		
Administrative Support FTE	43	58	74%	88%	Mental Health Clinical Staff	\$24	\$22	\$169	Other Trends					
6 Mth Trend				YTD 13/14				6 Mth Trend						
Total Actual FTE		166	100%	100%	Clinical Support Staff	\$6	\$7	\$22	Hospital Admissions*		3.6	5.4		
Civil Service FTE		148	89%	89%	Administrative Support Staff	\$84	\$81	\$102	Emergency Department Visits*		35	25		
Overtime FTE		11	6.4%	6.2%	NON LABOR				Specialty Care Referrals*		37	37		
Registry FTE		8	4.6%	4.8%	Hospital	YTD 13/14: \$26	FY 12/13: \$40	\$103	Prescriptions Per Inmate		1.3	3.1		
				Emergency Department				\$5	\$2	\$6	Diagnostics Per Inmate		0.3	0.9
				Specialty				\$20	\$24	\$27	Appeals Received*		18	39
				Medications				\$21	\$31	\$89	Prison Population Capacity		140%	138%
				Diagnostics				\$9	\$12	\$18				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Folsom State Prison (FSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	FSP	Statewide		Prior Qtr	Statewide		FSP	Statewide			
Medical Services		94%	87%	Asthma Care	93%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		97%	94%	Therapeutic Anticoagulation	86%	79%	High Risk Patient Care Plan					
Mental Health Services		97%	88%	Diabetes Care	84%	77%	Follow-Up After MHCB/DSH Admission	100%	88%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		FSP	Statewide			
Cancelled Due to Custody		0.6%	1.6%	HCV Treatment	88%	90%	30-Day Community Hospital Readmission	3.9%	9.4%			
Seen as Scheduled		92%	86%	Utilization Specialty Services	83%	92%	30-Day MHCB or DSH Readmission	-	31%			
EFFECTIVE COMMUNICATION				Flu Vaccination				CONTINUITY OF CLINICIANS & SERVICES				
								6 Mth Trend	FSP	Statewide		
Effective Communication Provided		98%	94%	Flu Vaccination	96%	90%	Primary Care Provider (PCP)		97%	87%		
MEDICATION MANAGEMENT				AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
	6 Mth Trend	FSP	Statewide		6 Mth Trend	FSP	Statewide		6 Mth Trend	FSP	Statewide	
MAPIP				Documents Scanned		90%	44%	Claims Processed		N/A	100%	
Medication Continuity-Transfer		96%	82%	Specialty Notes		57%	45%	Specialty Teleservices		59%	64%	
Medication Non-Adherence Counseling		100%	79%	Community Hospital Records		63%	64%	Health Care Staff Training				
Medication Administration		97%	86%	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
FORMULARY MANAGEMENT				Timely Appeals				6 Mth Trend				
					6 Mth Trend	FSP	Statewide		6 Mth Trend	FSP	Statewide	
Non-Formulary by Psychiatrists		0.6%	3.2%	Timely Appeals		100%	88%	QM & Patient Safety Program				
Non-Formulary by Medical Providers		2.0%	3.8%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	FSP	Statewide
Total Staffing FTE	188	212	89%	100%	Medical Staff	\$80	\$89	\$89	Appointments per PCP		10.4	12.5
Medical FTE	10	10	105%	96%	Nursing Staff	\$253	\$235	\$408	Appointments per PCRN		5.9	6.3
Nursing FTE	86	84	103%	110%	Pharmacy Staff	\$25	\$22	\$32	Encounters per Primary MH Clinician		9.2	9.5
Pharmacy FTE	9	10	95%	110%	Dental Clinical Staff	\$79	\$85	\$79	Encounters per Psychiatrist		11.8	9.3
Dental Clinical FTE	21	21	100%	96%	Mental Health Clinical Staff	\$60	\$66	\$169	OTHER TRENDS			
Mental Health Clinical FTE	13	21	62%	88%	Clinical Support Staff	\$5	\$7	\$22		6 Mth Trend	FSP	Statewide
Clinical Support FTE	3	4	67%	87%	Administrative Support Staff	\$76	\$81	\$102	Hospital Admissions*		2.7	5.4
Administrative Support FTE	46	63	73%	88%	NON LABOR				Emergency Department Visits*		17	25
	6 Mth Trend	Actual	FSP	Statewide		YTD 13/14	FY 12/13	Statewide	Specialty Care Referrals*		27	37
Total Actual FTE		188	100%	100%	Hospital	\$80	\$49	\$103	Prescriptions Per Inmate		2.4	3.1
Civil Service FTE		177	94%	89%	Emergency Department	\$3	\$2	\$6	Diagnostics Per Inmate		0.6	0.9
Overtime FTE		8	4.4%	6.2%	Specialty	\$13	\$12	\$27	Appeals Received*		23	39
Registry FTE		3	1.5%	4.8%	Medications	\$46	\$35	\$89	Prison Population Capacity		122%	138%
					Diagnostics	\$12	\$10	\$18				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Chuckawalla Valley State Prison (CVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CVSP	Statewide		Prior Qtr	Statewide		CVSP	Statewide			
Medical Services		94%	87%	Asthma Care	88%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		87%	94%	Therapeutic Anticoagulation	100%	79%	High Risk Patient Care Plan					
Mental Health Services		97%	88%	Diabetes Care	80%	77%	Follow-Up After MHCB/DSH Admission	-	88%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CVSP	Statewide			
Cancelled Due to Custody		0.3%	1.6%	HCV Treatment	88%	90%	30-Day Community Hospital Readmission	3.6%	9.4%			
Seen as Scheduled		90%	86%	Utilization Specialty Services	99%	92%	30-Day MHCB or DSH Readmission	-	31%			
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CVSP	Statewide			
Effective Communication Provided		99%	94%	Colon Cancer Screening	83%	93%	Potentially Avoidable Hospitalizations*	8.4	11.8			
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide	CONTINUITY OF CLINICIANS & SERVICES					
MAPIP	6 Mth Trend	CVSP	Statewide	Flu Vaccination	99%	90%	Primary Care Provider (PCP)		95%	87%		
Medication Continuity-Transfer		90%	82%	AVAILABILITY OF HEALTH INFORMATION				Mental Health Primary Clinician	N/A	84%		
Medication Non-Adherence Counseling		96%	79%		6 Mth Trend	CVSP	Statewide	Psychiatrist	N/A	84%		
Medication Administration		88%	86%	Documents Scanned		44%	44%	RESOURCE MANAGEMENT				
FORMULARY MANAGEMENT				Specialty Notes		39%	45%	Claims Processed		N/A	100%	
				Community Hospital Records		64%	64%	Specialty Teleservices		90%	64%	
Non-Formulary by Psychiatrists		0.0%	3.2%	APPEAL PROCESSING				Health Care Staff Training				
Non-Formulary by Medical Providers		1.3%	3.8%		6 Mth Trend	CVSP	Statewide	CONTINUOUS EVALUATION & IMPROVEMENT				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals		100%	88%	QM & Patient Safety Program				
	Actual	Authority	% of Auth	Statewide	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Total Staffing FTE	131	156	84%	100%	LABOR	YTD 13/14	FY 12/13	Statewide	WORKLOAD PER DAY			
Medical FTE	4	7	61%	96%	Medical Staff	\$58	\$59	\$89		6 Mth Trend	CVSP	Statewide
Nursing FTE	57	62	91%	110%	Nursing Staff	\$241	\$234	\$408	Appointments per PCP		14.8	12.5
Pharmacy FTE	5	5	96%	110%	Pharmacy Staff	\$13	\$12	\$32	Appointments per PCRN		4.8	6.3
Dental Clinical FTE	18	19	94%	96%	Dental Clinical Staff	\$87	\$78	\$79	Encounters per Primary MH Clinician		3.1	9.5
Mental Health Clinical FTE	3	6	50%	88%	Mental Health Clinical Staff	\$27	\$21	\$169	Encounters per Psychiatrist		3.9	9.3
Clinical Support FTE	4	4	111%	87%	Clinical Support Staff	\$8	\$7	\$22	OTHER TRENDS			
Administrative Support FTE	40	53	76%	88%	Administrative Support Staff	\$83	\$72	\$102		6 Mth Trend	CVSP	Statewide
	6 Mth Trend	Actual	CVSP	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		4.5	5.4
Total Actual FTE		131	100%	100%	Hospital	\$56	\$46	\$103	Emergency Department Visits*		42	25
Civil Service FTE		121	93%	89%	Emergency Department	\$5	\$5	\$6	Specialty Care Referrals*		49	37
Overtime FTE		4	3.0%	6.2%	Specialty	\$25	\$19	\$27	Prescriptions Per Inmate		2.0	3.1
Registry FTE		6	4.3%	4.8%	Medications	\$27	\$19	\$89	Diagnostics Per Inmate		0.8	0.9
				Diagnosics	\$11	\$10	\$18	Appeals Received*		10	39	
								Prison Population Capacity		128%	138%	

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Correctional Training Facility (CTF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CTF	Statewide		Prior Qtr	Statewide		CTF	Statewide			
Medical Services		92%	87%	Asthma Care	93%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		98%	94%	Therapeutic Anticoagulation	100%	79%	High Risk Patient Care Plan					
Mental Health Services		97%	88%	Diabetes Care	77%	77%	Follow-Up After MHCB/DSH Admission	100%	88%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CTF	Statewide			
Cancelled Due to Custody		0.1%	1.6%	HCV Treatment	98%	90%	30-Day Community Hospital Readmission	2.1%	9.4%			
Seen as Scheduled		87%	86%	Utilization Specialty Services	96%	92%	30-Day MHCB or DSH Readmission	-	31%			
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CTF	Statewide			
Effective Communication Provided		99%	94%	Colon Cancer Screening	78%	93%	Potentially Avoidable Hospitalizations*	7.5	11.8			
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide	CONTINUITY OF CLINICIANS & SERVICES					
MAPIP	6 Mth Trend	CTF	Statewide	Flu Vaccination	76%	90%	Primary Care Provider (PCP)		97%	87%		
Medication Continuity-Transfer		87%	82%	AVAILABILITY OF HEALTH INFORMATION				Mental Health Primary Clinician		N/A	84%	
Medication Non-Adherence Counseling		88%	79%		6 Mth Trend	CTF	Statewide	Psychiatrist		N/A	84%	
Medication Administration		96%	86%	Documents Scanned		64%	44%	RESOURCE MANAGEMENT				
FORMULARY MANAGEMENT				Specialty Notes		41%	45%	Claims Processed		N/A	100%	
Non-Formulary by Psychiatrists		1.1%	3.2%	Community Hospital Records		60%	64%	Specialty Teleservices		57%	64%	
Non-Formulary by Medical Providers		1.1%	3.8%	APPEAL PROCESSING				Health Care Staff Training				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals		100%	88%	CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide	MAJOR COSTS PER INMATE PER MONTH**				QM & Patient Safety Program			
Total Staffing FTE	303	312	97%	100%	LABOR	YTD 13/14	FY 12/13	Statewide	Health Care Index			
Medical FTE	14	16	88%	96%	Medical Staff	\$66	\$66	\$89	WORKLOAD PER DAY			
Nursing FTE	144	134	108%	110%	Nursing Staff	\$276	\$239	\$408		6 Mth Trend	CTF	Statewide
Pharmacy FTE	20	17	116%	110%	Pharmacy Staff	\$26	\$19	\$32	Appointments per PCP		16.9	12.5
Dental Clinical FTE	30	31	97%	96%	Dental Clinical Staff	\$80	\$67	\$79	Appointments per PCRN		7.4	6.3
Mental Health Clinical FTE	23	29	80%	88%	Mental Health Clinical Staff	\$66	\$59	\$169	Encounters per Primary MH Clinician		7.5	9.5
Clinical Support FTE	6	8	74%	87%	Clinical Support Staff	\$6	\$7	\$22	Encounters per Psychiatrist		12.6	9.3
Administrative Support FTE	66	77	86%	88%	Administrative Support Staff	\$66	\$58	\$102	OTHER TRENDS			
	6 Mth Trend	Actual	CTF	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide		6 Mth Trend	CTF	Statewide
Total Actual FTE		303	100%	100%	Hospital	\$73	\$96	\$103	Hospital Admissions*		2.0	5.4
Civil Service FTE		265	87%	89%	Emergency Department	\$4	\$4	\$6	Emergency Department Visits*		19	25
Overtime FTE		19	6.3%	6.2%	Specialty	\$22	\$23	\$27	Specialty Care Referrals*		22	37
Registry FTE		19	6.4%	4.8%	Medications	\$51	\$49	\$89	Prescriptions Per Inmate		3.4	3.1
				Diagnosics	\$11	\$13	\$18	Diagnosics Per Inmate		0.6	0.9	
								Appeals Received*		36	39	
								Prison Population Capacity		151%	138%	

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Rehabilitation Center (CRC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CRC	Statewide		Prior Qtr	Statewide		CRC	Statewide			
Medical Services		93%	87%	Asthma Care	92%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		97%	94%	Therapeutic Anticoagulation	100%	79%	High Risk Patient Care Plan					
Mental Health Services		95%	88%	Diabetes Care	80%	77%	Follow-Up After MHCB/DSH Admission	100%	88%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CRC	Statewide			
Cancelled Due to Custody		0.1%	1.6%	HCV Treatment	92%	90%	30-Day Community Hospital Readmission	2.5%	9.4%			
Seen as Scheduled		92%	86%	Utilization Specialty Services	92%	92%	30-Day MHCB or DSH Readmission	-	31%			
EFFECTIVE COMMUNICATION				Flu Vaccination				CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		98%	94%	Breast Cancer Screening	N/A	89%	Primary Care Provider (PCP)	94%	87%			
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CRC	Statewide			
MAPIP				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CRC	Statewide			
Medication Continuity-Transfer		100%	82%	Flu Vaccination	100%	90%	Mental Health Primary Clinician	N/A	84%			
Medication Non-Adherence Counseling		85%	79%	AVAILABILITY OF HEALTH INFORMATION					CRC	Statewide		
Medication Administration		90%	86%				Psychiatrist	N/A	84%			
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				
								CRC	Statewide			
Non-Formulary by Psychiatrists		0.8%	3.2%	Documents Scanned		74%	44%	Claims Processed	N/A	100%		
Non-Formulary by Medical Providers		1.9%	3.8%	Specialty Notes		36%	45%	Specialty Teleservices	60%	64%		
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				
								CRC	Statewide			
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT			
Total Staffing FTE	203	207	98%	100%								
Medical FTE	10	10	100%	96%	Timely Appeals		100%	88%	QM & Patient Safety Program			
Nursing FTE	76	73	105%	110%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Pharmacy FTE	11	10	112%	110%					CRC	Statewide		
Dental Clinical FTE	21	23	91%	96%	LABOR	YTD 13/14	FY 12/13	Statewide				
Mental Health Clinical FTE	21	24	88%	88%	Medical Staff	\$85	\$83	\$89	Appointments per PCP		10.9	12.5
Clinical Support FTE	6	7	91%	87%	Nursing Staff	\$241	\$243	\$408	Appointments per PCRN		5.7	6.3
Administrative Support FTE	57	60	95%	88%	Pharmacy Staff	\$28	\$25	\$32	Encounters per Primary MH Clinician		5.9	9.5
6 Mth Trend				6 Mth Trend				6 Mth Trend				
										CRC	Statewide	
Total Actual FTE		203	100%	100%	Dental Clinical Staff	\$91	\$79	\$79	Encounters per Psychiatrist		12.2	9.3
Civil Service FTE		186	92%	89%	Mental Health Clinical Staff	\$100	\$80	\$169	OTHER TRENDS			
Overtime FTE		8	3.9%	6.2%	Clinical Support Staff	\$14	\$14	\$22				
Registry FTE		9	4.6%	4.8%	Administrative Support Staff	\$92	\$78	\$102	Hospital Admissions*		5.1	5.4
6 Mth Trend				6 Mth Trend				6 Mth Trend				
										CRC	Statewide	
Total Actual FTE		203	100%	100%	NON LABOR	YTD 13/14	FY 12/13	Statewide	Emergency Department Visits*		53	25
Civil Service FTE		186	92%	89%	Hospital	\$63	\$63	\$103	Specialty Care Referrals*		22	37
Overtime FTE		8	3.9%	6.2%	Emergency Department	\$8	\$4	\$6	Prescriptions Per Inmate		2.8	3.1
Registry FTE		9	4.6%	4.8%	Specialty	\$14	\$18	\$27	Diagnostics Per Inmate		0.8	0.9
6 Mth Trend				6 Mth Trend				6 Mth Trend				
										CRC	Statewide	
Total Actual FTE		203	100%	100%	Medications	\$66	\$82	\$89	Appeals Received*		21	39
Civil Service FTE		186	92%	89%	Diagnostics	\$13	\$16	\$18	Prison Population Capacity		109%	138%
Overtime FTE		8	3.9%	6.2%	OTHER TRENDS							
Registry FTE		9	4.6%	4.8%						CRC	Statewide	

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Corcoran (COR)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	COR	Statewide		Prior Qtr	Statewide		COR	Statewide			
Medical Services		85%	87%	Asthma Care	90%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		70%	94%	Therapeutic Anticoagulation	89%	79%	High Risk Patient Care Plan					
Mental Health Services		78%	88%	Diabetes Care	74%	77%	Follow-Up After MHCB/DSH Admission		85%	88%		
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Cancelled Due to Custody		9.2%	1.6%	HCV Treatment	80%	90%	30-Day Community Hospital Readmission		17.4%	9.4%		
Seen as Scheduled		71%	86%	Utilization Specialty Services	97%	92%	30-Day MHCB or DSH Readmission		30%	31%		
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Effective Communication Provided		95%	94%	Colon Cancer Screening	83%	93%	Potentially Avoidable Hospitalizations*		15.2	11.8		
MEDICATION MANAGEMENT				Current Yr				CONTINUITY OF CLINICIANS & SERVICES				
					Prior Yr	Statewide						
MAPIP				6 Mth Trend				6 Mth Trend				
					COR	Statewide		COR	Statewide			
Medication Continuity-Transfer		70%	82%	Flu Vaccination	98%	90%	Primary Care Provider (PCP)		89%	87%		
Medication Non-Adherence Counseling		58%	79%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		82%	86%					COR	Statewide			
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				
					COR	Statewide		COR	Statewide			
Non-Formulary by Psychiatrists		4.1%	3.2%	Documents Scanned		13%	44%	Claims Processed		N/A	100%	
Non-Formulary by Medical Providers		5.9%	3.8%	Specialty Notes		43%	45%	Specialty Teleservices		75%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				
					COR	Statewide		COR	Statewide			
Total Staffing FTE		4.1%	3.2%	Community Hospital Records		69%	64%	Health Care Staff Training				
Medical FTE		5.9%	3.8%	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Nursing FTE												
Pharmacy FTE				Timely Appeals		100%	88%	QM & Patient Safety Program				
Dental Clinical FTE				MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				
Mental Health Clinical FTE									COR	Statewide		
Clinical Support FTE				LABOR	YTD 13/14	FY 12/13	Statewide	Health Care Index				
Administrative Support FTE				Medical Staff	\$105	\$106	\$89	Workload Per Day				
Actual				YTD 13/14				6 Mth Trend				
									COR	Statewide		
Total Actual FTE		543	100%	100%	Medical Staff	\$105	\$106	\$89	Appointments per PCP		11.7	12.5
Civil Service FTE		455	84%	89%	Nursing Staff	\$659	\$625	\$408	Appointments per PCRN		6.0	6.3
Overtime FTE		49	9.0%	6.2%	Pharmacy Staff	\$38	\$35	\$32	Encounters per Primary MH Clinician		9.9	9.5
Registry FTE		40	7.3%	4.8%	Pharmacy Staff	\$38	\$35	\$32	Encounters per Psychiatrist		10.2	9.3
Actual				YTD 13/14				6 Mth Trend				
Total Actual FTE		543	100%	100%	Dental Clinical Staff	\$72	\$76	\$79	OTHER TRENDS			
Civil Service FTE		455	84%	89%	Mental Health Clinical Staff	\$210	\$197	\$169	Hospital Admissions*		13.0	5.4
Overtime FTE		49	9.0%	6.2%	Clinical Support Staff	\$33	\$37	\$22	Emergency Department Visits*		9	25
Registry FTE		40	7.3%	4.8%	Administrative Support Staff	\$108	\$106	\$102	Specialty Care Referrals*		34	37
Actual				YTD 13/14				6 Mth Trend				
									COR	Statewide		
Total Actual FTE		543	100%	100%	Hospital	\$114	\$101	\$103	Prescriptions Per Inmate		3.1	3.1
Civil Service FTE		455	84%	89%	Emergency Department	\$4	\$3	\$6	Diagnostics Per Inmate		0.3	0.9
Overtime FTE		49	9.0%	6.2%	Specialty	\$27	\$25	\$27	Appeals Received*		52	39
Registry FTE		40	7.3%	4.8%	Medications	\$79	\$91	\$89	Prison Population Capacity		138%	138%
Actual				YTD 13/14				6 Mth Trend				
Total Actual FTE		543	100%	100%	Diagnosics	\$9	\$11	\$18	OTHER TRENDS			
Civil Service FTE		455	84%	89%	LABOR				6 Mth Trend			
Overtime FTE		49	9.0%	6.2%						COR	Statewide	
Registry FTE		40	7.3%	4.8%	Hospital	\$114	\$101	\$103	Hospital Admissions*		13.0	5.4
Actual				YTD 13/14				6 Mth Trend				
									COR	Statewide		
Total Actual FTE		543	100%	100%	Emergency Department	\$4	\$3	\$6	Emergency Department Visits*		9	25
Civil Service FTE		455	84%	89%	Specialty	\$27	\$25	\$27	Specialty Care Referrals*		34	37
Overtime FTE		49	9.0%	6.2%	Medications	\$79	\$91	\$89	Prescriptions Per Inmate		3.1	3.1
Registry FTE		40	7.3%	4.8%	Diagnosics	\$9	\$11	\$18	Diagnostics Per Inmate		0.3	0.9
Actual				YTD 13/14				6 Mth Trend				
									COR	Statewide		
Total Actual FTE		543	100%	100%	Hospital	\$114	\$101	\$103	Appeals Received*		52	39
Civil Service FTE		455	84%	89%	Emergency Department	\$4	\$3	\$6	Prison Population Capacity		138%	138%
Overtime FTE		49	9.0%	6.2%	Specialty	\$27	\$25	\$27	OTHER TRENDS			
Registry FTE		40	7.3%	4.8%	Medications	\$79	\$91	\$89	Hospital Admissions*		13.0	5.4
Actual				YTD 13/14				6 Mth Trend				
									COR	Statewide		
Total Actual FTE		543	100%	100%	Diagnosics	\$9	\$11	\$18	Emergency Department Visits*		9	25
Civil Service FTE		455	84%	89%	LABOR				6 Mth Trend			
Overtime FTE		49	9.0%	6.2%						COR	Statewide	
Registry FTE		40	7.3%	4.8%	Hospital	\$114	\$101	\$103	Specialty Care Referrals*		34	37
Actual				YTD 13/14				6 Mth Trend				
									COR	Statewide		
Total Actual FTE		543	100%	100%	Emergency Department	\$4	\$3	\$6	Prescriptions Per Inmate		3.1	3.1
Civil Service FTE		455	84%	89%	Specialty	\$27	\$25	\$27	Diagnostics Per Inmate		0.3	0.9
Overtime FTE		49	9.0%	6.2%	Medications	\$79	\$91	\$89	Appeals Received*		52	39
Registry FTE		40	7.3%	4.8%	Diagnosics	\$9	\$11	\$18	Prison Population Capacity		138%	138%

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Medical Facility (CMF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CMF 96%	Statewide 87%	Asthma Care	72%	72%	81%	Appropriate Placement High Risk Patients		N/A	74%	
Dental Services		97%	94%	Therapeutic Anticoagulation	85%	71%	79%	High Risk Patient Care Plan				
Mental Health Services		96%	88%	Diabetes Care	79%	73%	77%	Follow-Up After MHCB/DSH Admission		90%	88%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CMF				
Cancelled Due to Custody		0.3%	1.6%	HCV Treatment	95%	97%	90%	30-Day Community Hospital Readmission		13.2%	9.4%	
Seen as Scheduled		94%	86%	Utilization Specialty Services	80%	87%	92%	30-Day MHCB or DSH Readmission		21%	31%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		98%	94%	Colon Cancer Screening	99%	99%	93%	Potentially Avoidable Hospitalizations*		36.6	11.8	
MEDICATION MANAGEMENT				Current Yr				Continuity of Clinicians & Services				
MAPIP				Prior Yr				Primary Care Provider (PCP)				
Medication Continuity-Transfer		90%	82%	Flu Vaccination	94%	100%	90%	Mental Health Primary Clinician		82%	84%	
Medication Non-Adherence Counseling		80%	79%	AVAILABILITY OF HEALTH INFORMATION				Psychiatrist				
Medication Administration		89%	86%	6 Mth Trend				CMF				
FORMULARY MANAGEMENT				Statewide				Statewide				
Non-Formulary by Psychiatrists		6.1%	3.2%	Documents Scanned		57%	44%	Claims Processed		N/A	100%	
Non-Formulary by Medical Providers		6.3%	3.8%	Specialty Notes		67%	45%	Specialty Teleservices		41%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				Resource Management				
Actual				6 Mth Trend				Health Care Staff Training				
Authority				CMF				Statewide				
% of Auth				Statewide				Continuous Evaluation & Improvement				
Total Staffing FTE	612	668	92%	100%	Timely Appeals		100%	88%	QM & Patient Safety Program			
Medical FTE	19	21	93%	96%	MAJOR COSTS PER INMATE PER MONTH**				Workload Per Day			
Nursing FTE	304	353	86%	110%	LABOR				6 Mth Trend			
Pharmacy FTE	36	27	130%	110%	Medical Staff	YTD 13/14 \$284	FY 12/13 \$304	\$89	Appointments per PCP		10.9	12.5
Dental Clinical FTE	16	18	89%	96%	Nursing Staff	\$1,338	\$1,328	\$408	Appointments per PCRN		8.1	6.3
Mental Health Clinical FTE	77	80	96%	88%	Pharmacy Staff	\$146	\$122	\$32	Encounters per Primary MH Clinician		11.8	9.5
Clinical Support FTE	33	39	87%	87%	Dental Clinical Staff	\$95	\$84	\$79	Encounters per Psychiatrist		9.9	9.3
Administrative Support FTE	126	130	97%	88%	Mental Health Clinical Staff	\$570	\$514	\$169	Other Trends			
6 Mth Trend				CMF				Statewide				
Total Actual FTE		612	100%	100%	Clinical Support Staff	\$103	\$102	\$22	Hospital Admissions*		17.9	5.4
Civil Service FTE		571	93%	89%	Administrative Support Staff	\$310	\$289	\$102	Emergency Department Visits*		23	25
Overtime FTE		28	4.6%	6.2%	NON LABOR				Specialty Care Referrals*		45	37
Registry FTE		12	2.0%	4.8%	Hospital	\$463	\$436	\$103	Prescriptions Per Inmate		8.1	3.1
				YTD 13/14				FY 12/13				
				Statewide				Statewide				
				Hospital				Statewide				
				Emergency Department				Statewide				
				Specialty				Statewide				
				Medications				Statewide				
				Diagnostics				Statewide				
				\$34				\$40				
				\$18				\$18				
				\$463				\$436				
				\$8				\$7				
				\$110				\$54				
				\$372				\$395				
				\$34				\$40				
				\$18				\$18				
				\$463				\$436				
				\$8				\$7				
				\$110				\$54				
				\$372				\$395				
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				\$110				\$54				
				\$372				\$395				
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				\$463				\$436				
				\$8				\$7				
				\$110				\$54				
				\$372				\$395				
				\$34				\$40				
				\$18				\$18				
				\$463				\$436				
				\$8				\$7				
				\$110				\$54				
				\$372				\$395				
				\$3								

HEALTHCARE SERVICES DASHBOARD

California Men's Colony (CMC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		67%	87%	Asthma Care	87%	91%	81%	Appropriate Placement High Risk Patients		N/A	74%	
Dental Services		98%	94%	Therapeutic Anticoagulation	84%	72%	79%	High Risk Patient Care Plan				
Mental Health Services		96%	88%	Diabetes Care	79%	76%	77%	Follow-Up After MHCB/DSH Admission		97%	88%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide				
Cancelled Due to Custody		1.9%	1.6%	HCV Treatment	97%	98%	90%	30-Day Community Hospital Readmission		8.6%	9.4%	
Seen as Scheduled		87%	86%	Utilization Specialty Services	89%	89%	92%	30-Day MHCB or DSH Readmission		34%	31%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		91%	94%	Colon Cancer Screening	99%	100%	93%	Potentially Avoidable Hospitalizations*		9.2	11.8	
MEDICATION MANAGEMENT				Prior Yr				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Flu Vaccination				Primary Care Provider (PCP)				
Medication Continuity-Transfer		63%	82%		98%	100%	90%	Mental Health Primary Clinician		84%	87%	
Medication Non-Adherence Counseling		87%	79%	AVAILABILITY OF HEALTH INFORMATION				Psychiatrist				
Medication Administration		80%	86%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				Documents Scanned				Claims Processed				
Non-Formulary by Psychiatrists		5.2%	3.2%	Specialty Notes		56%	44%	Specialty Teleservices		N/A	100%	
Non-Formulary by Medical Providers		3.9%	3.8%	Community Hospital Records		75%	45%	Health Care Staff Training		16%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend				6 Mth Trend			
Total Staffing FTE	585	635	92%	100%					QM & Patient Safety Program			
Medical FTE	18	19	97%	96%	83%				Health Care Index			
Nursing FTE	277	310	89%	110%	88%				6 Mth Trend			
Pharmacy FTE	24	21	116%	110%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Dental Clinical FTE	27	28	96%	96%	LABOR				6 Mth Trend			
Mental Health Clinical FTE	100	102	98%	88%	Medical Staff	YTD 13/14	FY 12/13	Statewide				
Clinical Support FTE	25	34	74%	87%	Nursing Staff	\$130	\$104	\$89				
Administrative Support FTE	114	121	94%	88%	Pharmacy Staff	\$546	\$507	\$408				
	6 Mth Trend	Actual	CMC	Statewide	Dental Clinical Staff	\$43	\$33	\$32				
Total Actual FTE		585	100%	100%	Mental Health Clinical Staff	\$81	\$71	\$79	OTHER TRENDS			
Civil Service FTE		554	95%	89%	Mental Health Clinical Staff	\$321	\$258	\$169	6 Mth Trend			
Overtime FTE		24	4.2%	6.2%	Clinical Support Staff	\$321	\$258	\$169				
Registry FTE		7	1.1%	4.8%	Clinical Support Staff	\$41	\$38	\$22				
					Administrative Support Staff	\$126	\$103	\$102				
					Administrative Support Staff	\$126	\$103	\$102				
					Administrative Support Staff	\$126	\$103	\$102				
					Administrative Support Staff	\$126	\$103	\$102				
					Administrative Support Staff	\$126	\$103	\$102				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Institution for Men (CIM)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CIM	Statewide		Prior Qtr	Statewide		CIM	Statewide			
Medical Services		94%	87%	Asthma Care	87%	89%	81%	Appropriate Placement High Risk Patients	N/A	74%		
Dental Services		98%	94%	Therapeutic Anticoagulation	94%	89%	79%	High Risk Patient Care Plan				
Mental Health Services		97%	88%	Diabetes Care	81%	76%	77%	Follow-Up After MHCB/DSH Admission		93%	88%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Cancelled Due to Custody		0.5%	1.6%	HCV Treatment	87%	92%	90%	30-Day Community Hospital Readmission		12.3%	9.4%	
Seen as Scheduled		95%	86%	Utilization Specialty Services	91%	91%	92%	30-Day MHCB or DSH Readmission		21%	31%	
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Effective Communication Provided		98%	94%	Colon Cancer Screening	97%	94%	93%	Potentially Avoidable Hospitalizations*		25.3	11.8	
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
MAPIP				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Medication Continuity-Transfer		80%	82%	Flu Vaccination	99%	89%	90%	CONTINUITY OF CLINICIANS & SERVICES				
Medication Non-Adherence Counseling		94%	79%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		83%	86%						CIM	Statewide		
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		1.2%	3.2%	Documents Scanned		61%	44%	Primary Care Provider (PCP)		96%	87%	
Non-Formulary by Medical Providers		4.7%	3.8%	Specialty Notes		52%	45%	Mental Health Primary Clinician		-	84%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING				6 Mth Trend			
									CIM	Statewide		
Total Staffing FTE	496	476	104%	100%	6 Mth Trend				6 Mth Trend			
Medical FTE	19	18	107%	96%								
Nursing FTE	239	220	108%	110%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Pharmacy FTE	29	18	162%	110%								
Dental Clinical FTE	27	28	97%	96%	LABOR				6 Mth Trend			
Mental Health Clinical FTE	65	69	94%	88%								
Clinical Support FTE	18	17	108%	87%	YTD 13/14				6 Mth Trend			
Administrative Support FTE	99	106	93%	88%								
					FY 12/13				6 Mth Trend			
	6 Mth Trend	Actual	CIM	Statewide	Statewide				6 Mth Trend			
Total Actual FTE		496	100%	100%	LABOR				6 Mth Trend			
Civil Service FTE		452	91%	89%								
Overtime FTE		22	4.5%	6.2%	YTD 13/14				6 Mth Trend			
Registry FTE		22	4.5%	4.8%								
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
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					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
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					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
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					Statewide				6 Mth Trend			
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					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13				6 Mth Trend			
					Statewide				6 Mth Trend			
					LABOR				6 Mth Trend			
					YTD 13/14				6 Mth Trend			
					FY 12/13							

HEALTHCARE SERVICES DASHBOARD

California Health Care Facility (CHCF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT							
ACCESS				Recent Qtr				6 Mth Trend							
Medical Services		CHCF: -	Statewide: 87%	Asthma Care	70%	51%	81%	Appropriate Placement High Risk Patients		N/A	74%				
Dental Services		93%	94%	Therapeutic Anticoagulation	60%	67%	79%	High Risk Patient Care Plan							
Mental Health Services		82%	88%	Diabetes Care	-	-	77%	Follow-Up After MHCB/DSH Admission		63%	88%				
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CHCF							
Cancelled Due to Custody		0.4%	1.6%	HCV Treatment	-	-	90%	30-Day Community Hospital Readmission		22.0%	9.4%				
Seen as Scheduled		90%	86%	Utilization Specialty Services	93%	93%	92%	30-Day MHCB or DSH Readmission		32%	31%				
EFFECTIVE COMMUNICATION				Statewide				Statewide							
Effective Communication Provided		94%	94%	Colon Cancer Screening	-	-	93%	Potentially Avoidable Hospitalizations*		113.3	11.8				
MEDICATION MANAGEMENT				Current Yr				CONTINUITY OF CLINICIANS & SERVICES							
MAPIP				Prior Yr				6 Mth Trend							
Medication Continuity-Transfer		-	82%	Flu Vaccination	97%	-	90%	Primary Care Provider (PCP)		77%	87%				
Medication Non-Adherence Counseling		-	79%	AVAILABILITY OF HEALTH INFORMATION				CHCF							
Medication Administration		-	86%	6 Mth Trend				Statewide							
FORMULARY MANAGEMENT				Documents Scanned				6 Mth Trend							
Non-Formulary by Psychiatrists		8.2%	3.2%	Specialty Notes		20%	45%	Claims Processed		N/A	100%				
Non-Formulary by Medical Providers		7.9%	3.8%	Community Hospital Records		49%	64%	Specialty Teleservices		62%	64%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				RESOURCE MANAGEMENT							
Actual				6 Mth Trend				6 Mth Trend							
Authority				CHCF				CHCF							
% of Auth				Statewide				Statewide							
Total Staffing FTE	1,146	966	119%	100%	Timely Appeals		32%	88%	Health Care Staff Training						
Medical FTE	38	34	111%	96%	MAJOR COSTS PER INMATE PER MONTH**				CONTINUOUS EVALUATION & IMPROVEMENT						
Nursing FTE	782	595	131%	110%	LABOR				6 Mth Trend						
Pharmacy FTE	35	35	103%	110%	Medical Staff	YTD 13/14	FY 12/13	Statewide	QM & Patient Safety Program						
Dental Clinical FTE	10	11	91%	96%	Nursing Staff	\$652	-	\$89	Health Care Index						
Mental Health Clinical FTE	61	86	71%	88%	Pharmacy Staff	\$3,940	-	\$408	WORKLOAD PER DAY						
Clinical Support FTE	29	36	81%	87%	Dental Clinical Staff	\$179	-	\$32	Appointments per PCP		13.5	12.5			
Administrative Support FTE	191	170	112%	88%	Mental Health Clinical Staff	\$116	-	\$79	Appointments per PCRN		4.5	6.3			
6 Mth Trend				Actual				CHCF				Statewide			
Total Actual FTE		1,146	100%	100%	Clinical Support Staff	\$184	-	\$22	Encounters per Primary MH Clinician		5.4	9.5			
Civil Service FTE		975	85%	89%	Administrative Support Staff	\$578	-	\$102	Encounters per Psychiatrist		5.4	9.3			
Overtime FTE		110	9.6%	6.2%	NON LABOR				OTHER TRENDS						
Registry FTE		60	5.3%	4.8%	Hospital	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		47.5	5.4			
Actual				CHCF				CHCF				Statewide			
Statewide				LABOR				6 Mth Trend							
6 Mth Trend				YTD 13/14				CHCF				Statewide			
Actual				FY 12/13				Statewide				6 Mth Trend			
CHCF				Statewide				6 Mth Trend				CHCF			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide				Statewide				Statewide			
Actual				Statewide				Statewide				Statewide			
CHCF				Statewide				Statewide				Statewide			
Statewide				Statewide				Statewide				Statewide			
6 Mth Trend				Statewide											

HEALTHCARE SERVICES DASHBOARD

California State Prison, Centinela (CEN)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
		CEN	Statewide		Prior Qtr	Statewide		CEN	Statewide		CEN	Statewide		
Medical Services		92%	87%	Asthma Care	92%	81%	Appropriate Placement High Risk Patients		N/A	74%				
Dental Services		98%	94%	Therapeutic Anticoagulation	100%	79%	High Risk Patient Care Plan							
Mental Health Services		100%	88%	Diabetes Care	74%	77%	Follow-Up After MHCB/DSH Admission		-	88%				
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Cancelled Due to Custody		0.2%	1.6%	HCV Treatment	94%	90%	30-Day Community Hospital Readmission		5.3%	9.4%				
Seen as Scheduled		84%	86%	Utilization Specialty Services	90%	92%	30-Day MHCB or DSH Readmission		-	31%				
EFFECTIVE COMMUNICATION					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Effective Communication Provided		97%	94%	Colon Cancer Screening	98%	93%	Potentially Avoidable Hospitalizations*		5.4	11.8				
MEDICATION MANAGEMENT					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
MAPIP					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Medication Continuity-Transfer		90%	82%	Flu Vaccination	98%	90%	CONTINUITY OF CLINICIANS & SERVICES							
Medication Non-Adherence Counseling		22%	79%											
Medication Administration		89%	86%				6 Mth Trend							
FORMULARY MANAGEMENT					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Non-Formulary by Psychiatrists		5.0%	3.2%				Primary Care Provider (PCP)		86%	87%				
Non-Formulary by Medical Providers		3.4%	3.8%				Mental Health Primary Clinician		N/A	84%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
	Actual	Authority	% of Auth	Statewide			Psychiatrist		N/A	84%				
Total Staffing FTE	188	187	101%	100%			RESOURCE MANAGEMENT							
Medical FTE	8	8	102%	96%										
Nursing FTE	81	73	112%	110%			6 Mth Trend							
Pharmacy FTE	8	8	106%	110%										
Dental Clinical FTE	21	22	95%	96%			Claims Processed		N/A	100%				
Mental Health Clinical FTE	8	8	100%	88%			Specialty Teleservices		73%	64%				
Clinical Support FTE	4	5	80%	87%			Health Care Staff Training							
Administrative Support FTE	58	64	91%	88%			CONTINUOUS EVALUATION & IMPROVEMENT							
MAJOR COSTS PER INMATE PER MONTH**					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
	Actual	CEN	Statewide				6 Mth Trend							
Total Actual FTE		188	100%	100%			QM & Patient Safety Program							
Civil Service FTE		171	91%	89%			Health Care Index							
Overtime FTE		9	5.0%	6.2%			WORKLOAD PER DAY							
Registry FTE		7	4.0%	4.8%										
LABOR					YTD 13/14	FY 12/13	Statewide	6 Mth Trend						
Medical Staff					\$77	\$62	\$89	Appointments per PCP		15.1	12.5			
Nursing Staff					\$283	\$267	\$408	Appointments per PCRN		6.8	6.3			
Pharmacy Staff					\$25	\$18	\$32	Encounters per Primary MH Clinician		3.2	9.5			
Dental Clinical Staff					\$90	\$86	\$79	Encounters per Psychiatrist		5.4	9.3			
Mental Health Clinical Staff					\$38	\$30	\$169	OTHER TRENDS						
Clinical Support Staff					\$8	\$9	\$22							
Administrative Support Staff					\$105	\$90	\$102							
NON LABOR					YTD 13/14	FY 12/13	Statewide	6 Mth Trend						
Hospital					\$51	\$54	\$103	Hospital Admissions*		3.6	5.4			
Emergency Department					\$5	\$3	\$6	Emergency Department Visits*		22	25			
Specialty					\$21	\$15	\$27	Specialty Care Referrals*		30	37			
Medications					\$27	\$28	\$89	Prescriptions Per Inmate		1.4	3.1			
Diagnostics					\$9	\$9	\$18	Diagnostics Per Inmate		0.4	0.9			
APPEAL PROCESSING					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
Timely Appeals		98%	88%				Appeals Received*		21	39				
AVAILABILITY OF HEALTH INFORMATION					Current Yr					6 Mth Trend				
					Prior Yr	Statewide								
							Prison Population Capacity		122%	138%				
Documents Scanned		84%	44%				CONTINUITY OF CLINICIANS & SERVICES							
Specialty Notes		87%	45%											
Community Hospital Records		80%	64%				6 Mth Trend							

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Central California Women's Facility (CCWF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CCWF	Statewide		Prior Qtr	Statewide		CCWF	Statewide			
Medical Services		70%	87%	Asthma Care	88%	90%	81%	Appropriate Placement High Risk Patients	N/A	74%		
Dental Services		92%	94%	Therapeutic Anticoagulation	43%	71%	79%	High Risk Patient Care Plan				
Mental Health Services		82%	88%	Diabetes Care	77%	78%	77%	Follow-Up After MHCB/DSH Admission		100%	88%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Cancelled Due to Custody		0.5%	1.6%	HCV Treatment	80%	94%	90%	30-Day Community Hospital Readmission		5.3%	9.4%	
Seen as Scheduled		77%	86%	Utilization Specialty Services	90%	86%	92%	30-Day MHCB or DSH Readmission		29%	31%	
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Effective Communication Provided		93%	94%	Colon Cancer Screening	97%	96%	93%	Potentially Avoidable Hospitalizations*		9.4	11.8	
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
MAPIP				Current Yr				6 Mth Trend				
					Prior Yr	Statewide						
Medication Continuity-Transfer		73%	82%	Flu Vaccination	85%	100%	90%	CONTINUITY OF CLINICIANS & SERVICES				
Medication Non-Adherence Counseling		78%	79%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		82%	86%						CCWF	Statewide		
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		3.8%	3.2%	Documents Scanned		20%	44%	Primary Care Provider (PCP)		89%	87%	
Non-Formulary by Medical Providers		5.2%	3.8%	Specialty Notes		6%	45%	Mental Health Primary Clinician		88%	84%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				
Actual				6 Mth Trend				6 Mth Trend				
Total Staffing FTE	325	330	98%	100%	Community Hospital Records		31%	64%	Psychiatrist		49%	84%
Medical FTE	13	14	96%	96%	APPEAL PROCESSING				6 Mth Trend			
Nursing FTE	153	132	116%	110%								
Pharmacy FTE	17	19	92%	110%	Timely Appeals		84%	88%	RESOURCE MANAGEMENT			
Dental Clinical FTE	23	23	100%	96%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Mental Health Clinical FTE	44	52	84%	88%								
Clinical Support FTE	12	14	84%	87%	LABOR	YTD 13/14	FY 12/13	Statewide	Claims Processed		N/A	100%
Administrative Support FTE	64	78	82%	88%	Medical Staff	\$92	\$105	\$89	Specialty Teleservices		48%	64%
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Health Care Staff Training			
Total Actual FTE		325	100%	100%	Nursing Staff	\$362	\$348	\$408	CONTINUOUS EVALUATION & IMPROVEMENT			
Civil Service FTE		307	95%	89%	Pharmacy Staff	\$36	\$38	\$32				
Overtime FTE		15	4.6%	6.2%	Dental Clinical Staff	\$76	\$68	\$79	QM & Patient Safety Program			
Registry FTE		3	1.0%	4.8%	Mental Health Clinical Staff	\$170	\$162	\$169	Health Care Index			
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									WORKLOAD PER DAY			
6 Mth Trend				6 Mth Trend				6 Mth Trend				
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Appointments per PCP		11.4	12.5
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Appointments per PCRN		7.2	6.3
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Encounters per Primary MH Clinician		11.3	9.5
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Encounters per Psychiatrist		9.3	9.3
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									OTHER TRENDS			
6 Mth Trend				6 Mth Trend				6 Mth Trend				
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Hospital Admissions*		3.2	5.4
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Emergency Department Visits*		23	25
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Specialty Care Referrals*		35	37
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Prescriptions Per Inmate		3.8	3.1
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Diagnostics Per Inmate		1.2	0.9
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Appeals Received*		47	39
6 Mth Trend				6 Mth Trend				6 Mth Trend				
									Prison Population Capacity		182%	138%

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Correctional Institution (CCI)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CCI	Statewide		Prior Qtr	Statewide		CCI	Statewide		CCI	Statewide
Medical Services		93%	87%	Asthma Care	89%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		95%	94%	Therapeutic Anticoagulation	100%	79%	High Risk Patient Care Plan					
Mental Health Services		96%	88%	Diabetes Care	74%	77%	Follow-Up After MHCB/DSH Admission		67%	88%		
APPTS COMPLETED AS SCHEDULED				Current Yr				Continuity of Clinicians & Services				
	6 Mth Trend	CCI	Statewide		Prior Yr	Statewide		6 Mth Trend	CCI	Statewide		
Cancelled Due to Custody		0.1%	1.6%	HCV Treatment	99%	90%	30-Day Community Hospital Readmission		5.8%	9.4%		
Seen as Scheduled		89%	86%	Utilization Specialty Services	79%	92%	30-Day MHCB or DSH Readmission		-	31%		
EFFECTIVE COMMUNICATION				Flu Vaccination				Primary Care Provider (PCP)				
	6 Mth Trend	CCI	Statewide		Current Yr	Statewide		6 Mth Trend	CCI	Statewide		
Effective Communication Provided		98%	94%	Flu Vaccination	100%	90%	Mental Health Primary Clinician		N/A	84%		
MEDICATION MANAGEMENT				Documents Scanned				Specialty Notes				
	6 Mth Trend	CCI	Statewide		6 Mth Trend	CCI	Statewide		6 Mth Trend	CCI	Statewide	
Medication Continuity-Transfer		87%	82%	Specialty Notes		46%	45%	Health Care Staff Training				
Medication Non-Adherence Counseling		87%	79%	Community Hospital Records		72%	64%					
Medication Administration		87%	86%	APPEAL PROCESSING				CLAIMS PROCESSED				
FORMULARY MANAGEMENT				Timely Appeals				Specialty Teleservices				
	6 Mth Trend	CCI	Statewide		6 Mth Trend	CCI	Statewide		6 Mth Trend	CCI	Statewide	
Non-Formulary by Psychiatrists		0.6%	3.2%	Timely Appeals		98%	88%	Health Care Index				
Non-Formulary by Medical Providers		3.1%	3.8%	MAJOR COSTS PER INMATE PER MONTH**				CONTINUOUS EVALUATION & IMPROVEMENT				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				QM & Patient Safety Program				
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	CCI	Statewide
Total Staffing FTE	297	296	100%	100%	Medical Staff	\$59	\$69	\$89	Health Care Index			
Medical FTE	13	12	110%	96%	Nursing Staff	\$271	\$251	\$408				
Nursing FTE	134	119	112%	110%	Pharmacy Staff	\$28	\$25	\$32	WORKLOAD PER DAY			
Pharmacy FTE	18	15	118%	110%	Dental Clinical Staff	\$76	\$70	\$79		6 Mth Trend	CCI	Statewide
Dental Clinical FTE	28	28	100%	96%	Mental Health Clinical Staff	\$99	\$94	\$169	Appointments per PCP		10.8	12.5
Mental Health Clinical FTE	34	39	87%	88%	Clinical Support Staff	\$12	\$11	\$22	Appointments per PCRN		4.7	6.3
Clinical Support FTE	10	13	77%	87%	Administrative Support Staff	\$66	\$67	\$102	Encounters per Primary MH Clinician		8.5	9.5
Administrative Support FTE	61	70	87%	88%	NON LABOR				Encounters per Psychiatrist		13.2	9.3
						YTD 13/14	FY 12/13	Statewide	OTHER TRENDS			
Total Actual FTE		297	100%	100%	Hospital	\$39	\$47	\$103	Hospital Admissions*		3.8	5.4
Civil Service FTE		269	90%	89%	Emergency Department	\$2	\$3	\$6	Emergency Department Visits*		4	25
Overtime FTE		18	6.0%	6.2%	Specialty	\$15	\$18	\$27	Specialty Care Referrals*		16	37
Registry FTE		11	3.6%	4.8%	Medications	\$39	\$33	\$89	Prescriptions Per Inmate		2.1	3.1
									Diagnostics Per Inmate		0.6	0.9
									Appeals Received*		33	39
									Prison Population Capacity		161%	138%

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Calipatria State Prison (CAL)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CAL	Statewide		Prior Qtr	Statewide		CAL	Statewide			
Medical Services		93%	87%	Asthma Care	93%	81%	Appropriate Placement High Risk Patients	N/A	74%			
Dental Services		93%	94%	Therapeutic Anticoagulation	0%	79%	High Risk Patient Care Plan					
Mental Health Services		97%	88%	Diabetes Care	78%	77%	Follow-Up After MHCB/DSH Admission	100%	88%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CAL	Statewide			
Cancelled Due to Custody		0.4%	1.6%	HCV Treatment	92%	90%	30-Day Community Hospital Readmission	3.1%	9.4%			
Seen as Scheduled		83%	86%	Utilization Specialty Services	100%	92%	30-Day MHCB or DSH Readmission	-	31%			
EFFECTIVE COMMUNICATION				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CAL	Statewide			
Effective Communication Provided		98%	94%	Colon Cancer Screening	93%	93%	Potentially Avoidable Hospitalizations*	3.1	11.8			
MEDICATION MANAGEMENT				Current Yr				6 Mth Trend				
					Prior Yr	Statewide	CONTINUITY OF CLINICIANS & SERVICES					
MAPIP	6 Mth Trend	CAL	Statewide	Flu Vaccination	89%	90%	Primary Care Provider (PCP)		83%	87%		
Medication Continuity-Transfer		98%	82%	AVAILABILITY OF HEALTH INFORMATION				Mental Health Primary Clinician		N/A	84%	
Medication Non-Adherence Counseling		100%	79%		6 Mth Trend	CAL	Statewide	Psychiatrist		N/A	84%	
Medication Administration		100%	86%	Documents Scanned		76%	44%	RESOURCE MANAGEMENT				
FORMULARY MANAGEMENT				Specialty Notes		82%	45%		6 Mth Trend	CAL	Statewide	
Non-Formulary by Psychiatrists		0.0%	3.2%	Community Hospital Records		100%	64%	Claims Processed		N/A	100%	
Non-Formulary by Medical Providers		1.3%	3.8%	APPEAL PROCESSING				Specialty Teleservices		83%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend	CAL	Statewide	Health Care Staff Training				
				Timely Appeals		95%	88%	CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth						6 Mth Trend	CAL	Statewide	
Total Staffing FTE	199	197	101%	100%	MAJOR COSTS PER INMATE PER MONTH**				QM & Patient Safety Program			
Medical FTE	9	9	104%	96%		YTD 13/14	FY 12/13	Statewide	Health Care Index			
Nursing FTE	91	82	111%	110%	LABOR				WORKLOAD PER DAY			
Pharmacy FTE	8	9	90%	110%	Medical Staff	\$58	\$61	\$89		6 Mth Trend	CAL	Statewide
Dental Clinical FTE	23	24	96%	96%	Nursing Staff	\$229	\$247	\$408	Appointments per PCP		12.2	12.5
Mental Health Clinical FTE	9	9	100%	88%	Pharmacy Staff	\$14	\$17	\$32	Appointments per PCRN		7.6	6.3
Clinical Support FTE	5	5	100%	87%	Dental Clinical Staff	\$72	\$77	\$79	Encounters per Primary MH Clinician		3.4	9.5
Administrative Support FTE	55	60	92%	88%	Mental Health Clinical Staff	\$30	\$19	\$169	Encounters per Psychiatrist		3.7	9.3
	6 Mth Trend	Actual	CAL	Statewide	Clinical Support Staff	\$6	\$7	\$22	OTHER TRENDS			
Total Actual FTE		199	100%	100%	Administrative Support Staff	\$80	\$78	\$102		6 Mth Trend	CAL	Statewide
Civil Service FTE		186	94%	89%	NON LABOR				Hospital Admissions*		1.0	5.4
Overtime FTE		5	2.7%	6.2%	Hospital	\$37	\$40	\$103	Emergency Department Visits*		33	25
Registry FTE		7	3.6%	4.8%	Emergency Department	\$9	\$7	\$6	Specialty Care Referrals*		14	37
					Specialty	\$17	\$19	\$27	Prescriptions Per Inmate		1.1	3.1
					Medications	\$19	\$20	\$89	Diagnostics Per Inmate		0.5	0.9
					Diagnostics	\$11	\$10	\$18	Appeals Received*		13	39
									Prison Population Capacity		166%	138%

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Avenal State Prison (ASP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT			
ACCESS				Recent Qtr				6 Mth Trend			
	6 Mth Trend	ASP	Statewide	Recent Qtr	Prior Qtr	Statewide		ASP	Statewide		
Medical Services		93%	87%	92%	95%	81%	Appropriate Placement High Risk Patients	N/A	74%		
Dental Services		92%	94%	-	-	79%	High Risk Patient Care Plan				
Mental Health Services		91%	88%	82%	78%	77%	Follow-Up After MHCB/DSH Admission	100%	88%		
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend			
				Current Yr	Prior Yr	Statewide					
Cancelled Due to Custody		0.2%	1.6%	98%	100%	90%	30-Day Community Hospital Readmission	7.1%	9.4%		
Seen as Scheduled		89%	86%				30-Day MHCB or DSH Readmission	-	31%		
EFFECTIVE COMMUNICATION				APPEAL PROCESSING				CONTINUITY OF CLINICIANS & SERVICES			
				6 Mth Trend	ASP	Statewide		6 Mth Trend	ASP	Statewide	
Effective Communication Provided		85%	94%	Timely Appeals			Primary Care Provider (PCP)				
MEDICATION MANAGEMENT				APPEAL PROCESSING				CONTINUITY OF CLINICIANS & SERVICES			
				6 Mth Trend	ASP	Statewide		6 Mth Trend	ASP	Statewide	
MAPIP	6 Mth Trend	ASP	Statewide	Documents Scanned	56%	44%	Mental Health Primary Clinician	N/A	84%		
Medication Continuity-Transfer		75%	82%	Specialty Notes	35%	45%	Psychiatrist	N/A	84%		
Medication Non-Adherence Counseling		77%	79%	Community Hospital Records	0%	64%	RESOURCE MANAGEMENT				
Medication Administration		86%	86%	APPEAL PROCESSING				6 Mth Trend	ASP	Statewide	
FORMULARY MANAGEMENT				APPEAL PROCESSING							
				6 Mth Trend	ASP	Statewide	Claims Processed	N/A	100%		
Non-Formulary by Psychiatrists		0.4%	3.2%	Timely Appeals			Specialty Teleservices	67%	64%		
Non-Formulary by Medical Providers		3.0%	3.8%	APPEAL PROCESSING				Health Care Staff Training			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT			
				6 Mth Trend	ASP	Statewide		6 Mth Trend	ASP	Statewide	
Actual	Authority	% of Auth	Statewide	Timely Appeals	93%	88%	QM & Patient Safety Program				
Total Staffing FTE	258	292	88%	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Medical FTE	10	15	71%	LABOR	YTD 13/14	FY 12/13	Statewide	WORKLOAD PER DAY			
Nursing FTE	116	122	95%	Medical Staff	\$68	\$67	\$89	6 Mth Trend	ASP	Statewide	
Pharmacy FTE	13	16	83%	Nursing Staff	\$243	\$232	\$408	Appointments per PCP	13.8	12.5	
Dental Clinical FTE	26	28	93%	Pharmacy Staff	\$22	\$17	\$32	Appointments per PCRN	6.9	6.3	
Mental Health Clinical FTE	24	30	80%	Dental Clinical Staff	\$95	\$73	\$79	Encounters per Primary MH Clinician	8.1	9.5	
Clinical Support FTE	7	9	86%	Mental Health Clinical Staff	\$89	\$77	\$169	Encounters per Psychiatrist	10.3	9.3	
Administrative Support FTE	61	73	83%	Clinical Support Staff	\$10	\$12	\$22	OTHER TRENDS			
				Administrative Support Staff	\$92	\$80	\$102				
6 Mth Trend	Actual	ASP	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide	6 Mth Trend	ASP	Statewide	
Total Actual FTE		258	100%	Hospital	\$50	\$90	\$103	Hospital Admissions*	1.0	5.4	
Civil Service FTE		240	93%	Emergency Department	\$5	\$8	\$6	Emergency Department Visits*	18	25	
Overtime FTE		6	2.2%	Specialty	\$23	\$27	\$27	Specialty Care Referrals*	21	37	
Registry FTE		12	4.8%	Medications	\$34	\$45	\$89	Prescriptions Per Inmate	1.7	3.1	
				Diagnostics	\$13	\$15	\$18	Diagnostics Per Inmate	0.7	0.9	
								Appeals Received*	43	39	
								Prison Population Capacity	134%	138%	

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions