

WHAT IS THE HEALTH CARE SERVICES DASHBOARD?

A MONTHLY REPORT THAT:

- ✓ Consolidates key performance indicators and other important organization metrics across health care programs and service areas.
- ✓ Provides information typically monitored by health care organizations, such as patient outcomes, access to care, and utilization and cost.
- ✓ Helps the organization regularly assess progress in meeting annual performance objectives.
- ✓ Helps health care executives and managers identify areas that may need improvement.

Click the icons below for more information:

Statewide Dashboard



Statewide
performance trends

Institution Comparison



Compare performance
for all institutions

Glossary



Detailed specifications
for Dashboard measures

INSTITUTION MENU

Select an institution below for more information:

Avenal State Prison (ASP)	High Desert State Prison (HDSP)
Calipatria State Prison (CAL)	Ironwood State Prison (ISP)
California Correctional Center (CCC)	Kern Valley State Prison (KVSP)
California Correctional Institution (CCI)	California State Prison, Los Angeles County (LAC)
Central California Women's Facility (CCWF)	Mule Creek State Prison (MCSP)
Centinela State Prison (CEN)	North Kern State Prison (NKSP)
California Institution for Men (CIM)	Pelican Bay State Prison (PBSP)
California Health Care Facility (CHCF)	Pleasant Valley State Prison (PVSP)
California Institution for Women (CIW)	R. J. Donovan Correctional Facility (RJD)
California Men's Colony (CMC)	California State Prison, Sacramento (SAC)
California Medical Facility (CMF)	California Substance Abuse Treatment Facility (SATF)
California State Prison, Corcoran (COR)	Sierra Conservation Center (SCC)
California Rehabilitation Center (CRC)	California State Prison, Solano (SOL)
Correctional Training Facility (CTF)	San Quentin State Prison (SQ)
Chuckawalla Valley State Prison (CVSP)	Salinas Valley State Prison (SVSP)
Deuel Vocational Institution (DVI)	Valley State Prison (VSP)
Folsom State Prison (FSP)	Wasco State Prison (WSP)



The Dashboard is intended to support headquarters and institution staff in identifying opportunities for improvement and monitoring progress toward performance objectives. However, there are limitations to the information - California Correctional Health Care Services (CCHCS) has standardized many data collection processes, provided training to promote consistency in data reporting, and invested in information system modifications to improve data quality. However, much of the data featured in the Health Care Services Dashboard is gathered through multiple networked databases or self-reported by institutions, and the data have not been validated or verified. Performance objectives and benchmarks were generated internally for quality improvement purposes and are not necessarily intended to reflect compliance with court mandates or a determination regarding constitutional levels of care.

HEALTHCARE SERVICES DASHBOARD

Statewide

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																																				
ACCESS Medical Services 85% Statewide Dental Services 86% Mental Health Services 87% APPTS COMPLETED AS SCHEDULED Cancelled Due to Custody 1.6% Seen as Scheduled 84% EFFECTIVE COMMUNICATION Effective Communication Provided 67%				Asthma Care Recent Qtr 83% Prior Qtr 82% Therapeutic Anticoagulation 71% 69% Diabetes Care 77% 78% HCV Treatment 82% 81% Utilization Specialty Services 91% 93% Colon Cancer Screening 87% 84% Breast Cancer Screening 94% 97% Diagnostic Monitoring 73% 69% Polypharmacy Medication Review Flu Vaccination Current Yr 90% Prior Yr 95%				Appropriate Placement High Risk Patients 70% Statewide High Risk Patient Care Plan Follow-Up After MHCB/DSH Admission 73% 30-Day Community Hospital Readmission 9.1% 30-Day MHCB or DSH Readmission 25% Potentially Avoidable Hospitalizations* 11.1																																																																																				
MEDICATION MANAGEMENT MAPIP Medication Continuity-Transfer 84% Medication Non-Adherence Counseling 77% Medication Administration 88% FORMULARY MANAGEMENT Non-Formulary by Psychiatrists 3.2% Non-Formulary by Medical Providers 5.4%				AVAILABILITY OF HEALTH INFORMATION Documents Scanned 35% Statewide Specialty Notes 37% Community Hospital Records 56% APPEAL PROCESSING Timely Appeals 82% Statewide				CONTINUITY OF CLINICIANS & SERVICES Primary Care Provider (PCP) 90% Statewide Mental Health Primary Clinician 82% Psychiatrist 81% RESOURCE MANAGEMENT Claims Processed 96% Statewide Specialty Teleservices 64% Health Care Staff Training																																																																																				
STAFFING IN FULL TIME EQUIVALENTS (FTE) <table border="1"> <thead> <tr> <th></th> <th>Actual</th> <th>Authority</th> <th>% of Auth</th> </tr> </thead> <tbody> <tr><td>Total Staffing FTE</td><td>12,527</td><td>13,526</td><td>93%</td></tr> <tr><td>Medical FTE</td><td>459</td><td>498</td><td>92%</td></tr> <tr><td>Nursing FTE</td><td>5,492</td><td>5,407</td><td>102%</td></tr> <tr><td>Pharmacy FTE</td><td>535</td><td>518</td><td>103%</td></tr> <tr><td>Dental Clinical FTE</td><td>822</td><td>841</td><td>98%</td></tr> <tr><td>Mental Health Clinical FTE</td><td>1,463</td><td>1,728</td><td>85%</td></tr> <tr><td>Clinical Support FTE</td><td>388</td><td>479</td><td>81%</td></tr> <tr><td>Administrative Support FTE</td><td>3,368</td><td>4,057</td><td>83%</td></tr> </tbody> </table>					Actual	Authority	% of Auth	Total Staffing FTE	12,527	13,526	93%	Medical FTE	459	498	92%	Nursing FTE	5,492	5,407	102%	Pharmacy FTE	535	518	103%	Dental Clinical FTE	822	841	98%	Mental Health Clinical FTE	1,463	1,728	85%	Clinical Support FTE	388	479	81%	Administrative Support FTE	3,368	4,057	83%	MAJOR COSTS PER INMATE PER MONTH <table border="1"> <thead> <tr> <th></th> <th>YTD 13/14</th> <th>FY 12/13</th> </tr> </thead> <tbody> <tr><td>LABOR</td><td></td><td></td></tr> <tr><td>Medical Staff</td><td>\$97</td><td>\$93</td></tr> <tr><td>Nursing Staff</td><td>\$402</td><td>\$363</td></tr> <tr><td>Pharmacy Staff</td><td>\$34</td><td>\$31</td></tr> <tr><td>Dental Clinical Staff</td><td>\$84</td><td>\$81</td></tr> <tr><td>Mental Health Clinical Staff</td><td>\$170</td><td>\$155</td></tr> <tr><td>Clinical Support Staff</td><td>\$21</td><td>\$20</td></tr> <tr><td>Administrative Support Staff</td><td>\$163</td><td>\$153</td></tr> <tr><td>NON LABOR</td><td></td><td></td></tr> <tr><td>Hospital</td><td>\$97</td><td>\$87</td></tr> <tr><td>Emergency Department</td><td>\$6</td><td>\$5</td></tr> <tr><td>Specialty</td><td>\$25</td><td>\$25</td></tr> <tr><td>Medications</td><td>\$88</td><td>\$83</td></tr> <tr><td>Diagnostics</td><td>\$18</td><td>\$18</td></tr> </tbody> </table>					YTD 13/14	FY 12/13	LABOR			Medical Staff	\$97	\$93	Nursing Staff	\$402	\$363	Pharmacy Staff	\$34	\$31	Dental Clinical Staff	\$84	\$81	Mental Health Clinical Staff	\$170	\$155	Clinical Support Staff	\$21	\$20	Administrative Support Staff	\$163	\$153	NON LABOR			Hospital	\$97	\$87	Emergency Department	\$6	\$5	Specialty	\$25	\$25	Medications	\$88	\$83	Diagnostics	\$18	\$18	CONTINUOUS EVALUATION & IMPROVEMENT QM & Patient Safety Program Statewide Health Care Index Statewide WORKLOAD PER DAY Appointments per PCP 12.3 Statewide Appointments per PCRN 6.3 Encounters per Primary MH Clinician 7.9 Encounters per Psychiatrist 7.3 OTHER TRENDS Hospital Admissions* 4.6 Statewide Emergency Department Visits* 25 Specialty Care Referrals* 36 Prescriptions Per Inmate 2.8 Diagnostics Per Inmate 1.0 Appeals Received* 34 Prison Population Capacity 142%			
	Actual	Authority	% of Auth																																																																																									
Total Staffing FTE	12,527	13,526	93%																																																																																									
Medical FTE	459	498	92%																																																																																									
Nursing FTE	5,492	5,407	102%																																																																																									
Pharmacy FTE	535	518	103%																																																																																									
Dental Clinical FTE	822	841	98%																																																																																									
Mental Health Clinical FTE	1,463	1,728	85%																																																																																									
Clinical Support FTE	388	479	81%																																																																																									
Administrative Support FTE	3,368	4,057	83%																																																																																									
	YTD 13/14	FY 12/13																																																																																										
LABOR																																																																																												
Medical Staff	\$97	\$93																																																																																										
Nursing Staff	\$402	\$363																																																																																										
Pharmacy Staff	\$34	\$31																																																																																										
Dental Clinical Staff	\$84	\$81																																																																																										
Mental Health Clinical Staff	\$170	\$155																																																																																										
Clinical Support Staff	\$21	\$20																																																																																										
Administrative Support Staff	\$163	\$153																																																																																										
NON LABOR																																																																																												
Hospital	\$97	\$87																																																																																										
Emergency Department	\$6	\$5																																																																																										
Specialty	\$25	\$25																																																																																										
Medications	\$88	\$83																																																																																										
Diagnostics	\$18	\$18																																																																																										
<table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>Actual</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Total Actual FTE</td><td></td><td>12,527</td><td>100%</td></tr> <tr><td>Civil Service FTE</td><td></td><td>11,395</td><td>91%</td></tr> <tr><td>Overtime FTE</td><td></td><td>607</td><td>4.9%</td></tr> <tr><td>Registry FTE</td><td></td><td>524</td><td>4.2%</td></tr> </tbody> </table>					6 Mth Trend	Actual	Statewide	Total Actual FTE		12,527	100%	Civil Service FTE		11,395	91%	Overtime FTE		607	4.9%	Registry FTE		524	4.2%																																																																					
	6 Mth Trend	Actual	Statewide																																																																																									
Total Actual FTE		12,527	100%																																																																																									
Civil Service FTE		11,395	91%																																																																																									
Overtime FTE		607	4.9%																																																																																									
Registry FTE		524	4.2%																																																																																									

* Rate Per 1,000 Inmates

DASHBOARD COMPARISON

March 2014

All Institutions

Scheduling & Access to Care	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medical Services	85%	87%	80%	88%	89%	71%	79%	-	92%	90%	77%	94%	87%	93%	86%	83%	55%	91%	88%	80%	97%	79%	72%
RN FTF Triage 1 Business Day	96%	97%	91%	99%	100%	96%	96%	-	98%	99%	97%	99%	99%	100%	98%	98%	88%	96%	98%	88%	99%	82%	89%
PCP Urgent Referrals 1 Calendar Day	91%	82%	-	92%	67%	75%	100%	-	100%	100%	0%	100%	100%	83%	90%	63%	13%	71%	100%	64%	100%	-	0%
PCP Routine Referrals 14 Calendar Days	77%	86%	67%	91%	89%	51%	67%	-	98%	95%	81%	97%	77%	99%	50%	76%	38%	96%	73%	83%	100%	66%	80%
Chronic Care as Ordered	72%	76%	42%	79%	85%	34%	72%	-	85%	77%	81%	89%	69%	93%	68%	69%	31%	88%	72%	55%	93%	65%	50%
High Priority Specialty 14 Calendar Days	78%	82%	79%	93%	78%	75%	100%	-	71%	93%	74%	82%	86%	82%	89%	83%	68%	93%	83%	88%	92%	73%	89%
Routine Specialty 90 Calendar Days	90%	93%	87%	73%	87%	59%	97%	-	91%	95%	95%	93%	93%	97%	99%	91%	80%	93%	97%	94%	97%	83%	69%
Return from HLOC 5 Calendar Days	81%	79%	89%	81%	100%	71%	0%	-	100%	100%	67%	95%	87%	88%	-	70%	5%	100%	100%	59%	96%	86%	79%
Laboratory Services as Ordered	87%	88%	90%	92%	98%	92%	-	-	87%	88%	97%	98%	74%	95%	93%	95%	85%	86%	79%	90%	98%	81%	92%
Radiology Services as Ordered	95%	100%	93%	95%	100%	90%	99%	-	97%	67%	100%	92%	100%	100%	99%	99%	90%	98%	90%	96%	95%	99%	100%
Dental Services	86%	94%	75%	70%	78%	74%	95%	92%	79%	96%	82%	85%	90%	92%	93%	94%	84%	86%	76%	95%	87%	84%	94%
7362 Triage 3 or 10 Business Days	94%	97%	78%	88%	99%	95%	94%	94%	90%	98%	94%	87%	96%	97%	99%	95%	71%	97%	92%	95%	97%	89%	98%
Treatment within Timeframes	84%	93%	69%	72%	78%	85%	88%	82%	89%	89%	76%	72%	91%	83%	79%	82%	68%	87%	84%	90%	95%	85%	82%
RC Screening 60 Calendar Days	99%	-	-	-	-	99%	-	-	98%	-	-	-	-	-	-	-	96%	-	-	-	-	-	-
Patient Requested Exam 90 Calendar Days	91%	90%	70%	83%	89%	85%	99%	100%	59%	99%	84%	100%	100%	96%	96%	97%	97%	98%	93%	98%	99%	94%	99%
Notice of Exam 50 Y.O. or Chronic Care	65%	98%	82%	36%	44%	5%	97%	93%	60%	100%	75%	80%	75%	92%	99%	100%	88%	62%	34%	97%	56%	70%	98%
Mental Health Services	87%	98%	97%	77%	99%	97%	100%	93%	97%	84%	92%	92%	70%	86%	98%	99%	98%	96%	87%	93%	96%	92%	88%
Referral Timeframes	82%	97%	97%	92%	99%	95%	100%	94%	96%	66%	97%	100%	48%	77%	98%	97%	98%	93%	86%	92%	93%	98%	79%
EOP Structured Treatment	84%	N/A	N/A	N/A	N/A	98%	N/A	N/A	95%	95%	81%	81%	77%	N/A	N/A	N/A	100%	N/A	N/A	N/A	96%	77%	96%
Contact Timeframes	94%	99%	98%	63%	100%	96%	99%	91%	99%	91%	97%	95%	87%	95%	98%	100%	96%	98%	88%	94%	99%	99%	88%
Primary Clinician Contact Timeframes	93%	99%	97%	75%	100%	96%	98%	91%	100%	89%	98%	98%	76%	95%	99%	100%	96%	97%	81%	89%	97%	99%	90%
Psychiatrist Contact Timeframes	93%	99%	100%	75%	99%	99%	100%	86%	98%	87%	96%	88%	90%	98%	100%	100%	99%	99%	88%	100%	100%	98%	75%
IDTT Contact Timeframes	97%	100%	97%	38%	100%	94%	100%	96%	100%	97%	98%	99%	95%	92%	96%	100%	93%	99%	95%	93%	100%	100%	98%
Cancelled Due to Custody	1.6%	0.7%	1.2%	0.6%	0.3%	0.5%	0.0%	0.2%	0.5%	2.2%	3.0%	2.6%	5.6%	0.5%	0.1%	0.2%	0.8%	0.3%	1.1%	0.2%	2.0%	3.2%	1.1%
Medical Services	1.0%	0.4%	1.0%	0.5%	0.1%	0.5%	0.0%	0.2%	1.0%	0.8%	2.1%	2.0%	2.4%	0.0%	0.3%	0.4%	2.2%	0.8%	2.2%	0.0%	0.1%	1.6%	1.3%
Mental Health Services	3.5%	0.6%	1.5%	0.8%	0.6%	0.9%	0.0%	0.1%	0.2%	5.0%	6.8%	4.5%	14.1%	0.0%	0.0%	0.0%	0.1%	0.0%	0.4%	0.6%	4.9%	7.9%	1.8%
Dental Services	0.3%	0.9%	0.9%	0.4%	0.0%	0.2%	0.0%	0.3%	0.4%	0.7%	0.0%	1.2%	0.2%	1.3%	0.1%	0.2%	0.0%	0.2%	0.7%	0.0%	0.9%	0.0%	0.2%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Scheduling & Access to Care	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Services	91%	-	90%	80%	92%	85%	98%	87%	78%	68%	82%	80%
RN FTF Triage 1 Business Day	90%	-	99%	96%	97%	98%	99%	98%	95%	96%	93%	97%
PCP Urgent Referrals 1 Calendar Day	100%	-	-	-	100%	94%	-	100%	67%	60%	100%	71%
PCP Routine Referrals 14 Calendar Days	91%	-	83%	53%	96%	95%	100%	87%	81%	44%	45%	85%
Chronic Care as Ordered	76%	-	70%	55%	88%	77%	100%	59%	69%	50%	57%	81%
High Priority Specialty 14 Calendar Days	84%	-	88%	88%	64%	80%	-	64%	70%	56%	85%	79%
Routine Specialty 90 Calendar Days	98%	-	96%	93%	87%	88%	94%	94%	87%	91%	86%	97%
Return from HLOC 5 Calendar Days	91%	-	92%	88%	100%	52%	100%	100%	70%	82%	78%	75%
Laboratory Services as Ordered	96%	-	95%	74%	91%	88%	97%	82%	86%	69%	90%	42%
Radiology Services as Ordered	97%	-	100%	93%	100%	91%	99%	95%	81%	-	100%	94%
Dental Services	77%	97%	87%	75%	90%	92%	72%	71%	75%	91%	81%	90%
7362 Triage 3 or 10 Business Days	96%	93%	98%	96%	95%	93%	97%	90%	92%	97%	98%	98%
Treatment within Timeframes	80%	95%	85%	91%	89%	89%	81%	82%	84%	90%	82%	96%
RC Screening 60 Calendar Days	100%	-	-	-	-	-	-	-	93%	-	-	99%
Patient Requested Exam 90 Calendar Days	17%	98%	100%	94%	99%	95%	100%	89%	97%	100%	46%	88%
Notice of Exam 50 Y.O. or Chronic Care	92%	100%	66%	20%	76%	89%	11%	22%	12%	77%	98%	67%
Mental Health Services	89%	82%	90%	88%	85%	82%	97%	87%	94%	80%	92%	72%
Referral Timeframes	75%	87%	83%	88%	81%	70%	96%	79%	94%	76%	96%	34%
EOP Structured Treatment	97%	68%	N/A	77%	85%	93%	N/A	N/A	89%	73%	84%	94%
Contact Timeframes	93%	92%	96%	97%	90%	84%	99%	95%	99%	92%	98%	89%
Primary Clinician Contact Timeframes	83%	99%	96%	95%	91%	83%	99%	91%	99%	94%	97%	87%
Psychiatrist Contact Timeframes	99%	77%	95%	98%	80%	80%	99%	99%	99%	85%	97%	98%
IDTT Contact Timeframes	99%	99%	96%	99%	99%	89%	98%	94%	99%	99%	99%	82%
Cancelled Due to Custody	0.5%	2.0%	0.2%	1.7%	1.1%	1.0%	0.1%	1.9%	0.5%	2.0%	0.4%	0.3%
Medical Services	0.5%	1.2%	0.4%	1.9%	1.6%	1.0%	0.2%	3.6%	0.5%	1.9%	1.0%	0.5%
Mental Health Services	0.8%	4.7%	0.3%	3.3%	1.2%	1.8%	0.1%	1.4%	0.8%	3.9%	0.2%	0.4%
Dental Services	0.2%	0.2%	0.0%	0.0%	0.4%	0.4%	0.0%	0.8%	0.1%	0.3%	0.1%	0.0%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Scheduling & Access to Care	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Seen as Scheduled	84%	84%	73%	91%	79%	82%	84%	81%	92%	87%	80%	88%	75%	91%	90%	84%	89%	91%	88%	75%	85%	72%	78%
Medical Services	69%	61%	35%	87%	46%	60%	67%	52%	88%	72%	66%	89%	48%	80%	81%	57%	73%	79%	75%	42%	74%	54%	53%
Mental Health Services	91%	98%	97%	99%	96%	95%	98%	100%	99%	93%	82%	84%	82%	98%	99%	99%	97%	97%	99%	92%	95%	80%	89%
Dental Services	92%	94%	86%	87%	94%	92%	85%	90%	89%	97%	92%	89%	93%	96%	92%	95%	96%	96%	91%	92%	87%	82%	91%
Effective Communication Provided	67%	76%	85%	79%	79%	72%	67%	74%	65%	67%	84%	49%	71%	76%	80%	65%	64%	73%	71%	66%	81%	78%	51%
Medical Services	100%	100%	100%	100%	100%	91%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mental Health Services	69%	100%	100%	96%	98%	63%	100%	85%	92%	98%	77%	30%	82%	99%	96%	93%	93%	77%	99%	93%	81%	41%	31%
Dental Services	33%	29%	55%	41%	38%	62%	0%	36%	4%	4%	75%	17%	31%	30%	44%	2%	0%	43%	13%	6%	61%	94%	20%
Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Asthma Care	83%	95%	86%	95%	89%	88%	89%	-	89%	92%	92%	68%	88%	89%	90%	92%	94%	96%	92%	94%	89%	94%	87%
Asthma SABA Utilization	81%	90%	94%	97%	91%	90%	89%	-	82%	92%	89%	62%	89%	91%	87%	89%	88%	91%	87%	93%	91%	93%	86%
Persistent Asthma ICS Treatment	85%	100%	78%	93%	87%	86%	88%	-	96%	92%	95%	73%	88%	88%	93%	95%	100%	100%	97%	95%	87%	95%	88%
Therapeutic Anticoagulation	71%	-	-	-	67%	80%	100%	46%	93%	100%	57%	71%	83%	100%	80%	100%	100%	86%	100%	0%	100%	85%	59%
Diabetes Care	77%	78%	95%	76%	79%	77%	75%	-	81%	76%	80%	75%	79%	79%	72%	81%	67%	88%	79%	75%	80%	87%	76%
A1C <8%	79%	87%	100%	81%	78%	80%	84%	-	75%	87%	84%	73%	83%	80%	76%	78%	83%	89%	77%	89%	81%	80%	83%
LDL-Cholesterol <100 mg/dl	74%	80%	88%	62%	77%	72%	55%	-	78%	62%	75%	82%	81%	76%	69%	82%	44%	84%	72%	61%	78%	79%	75%
Blood Pressure <140/90 mm Hg	78%	67%	93%	83%	83%	80%	87%	-	90%	80%	80%	80%	73%	83%	65%	96%	86%	89%	88%	73%	90%	93%	80%
Screened or Treated Nephropathy	76%	80%	100%	76%	78%	76%	73%	-	80%	74%	80%	64%	77%	78%	80%	66%	56%	91%	80%	76%	70%	96%	65%
Colon Cancer Screening	87%	73%	98%	93%	99%	94%	98%	-	76%	95%	100%	97%	85%	99%	60%	100%	79%	98%	85%	98%	78%	86%	87%
Breast Cancer Screening	94%	-	-	-	-	91%	-	-	-	97%	-	-	-	-	-	-	-	-	-	-	-	-	-
Utilization Specialty Services	91%	93%	98%	89%	86%	91%	95%	85%	93%	89%	90%	85%	94%	86%	86%	96%	96%	74%	92%	99%	99%	97%	80%
HCV Treatment	82%	96%	100%	50%	79%	94%	85%	-	85%	96%	95%	97%	70%	99%	81%	75%	67%	92%	100%	50%	100%	94%	94%
HCV Medication Adjustments	69%	100%	100%	0%	60%	88%	100%	-	73%	93%	92%	94%	42%	100%	67%	100%	-	100%	100%	13%	100%	89%	89%
Ribavarin Hgb <10 mg/dl	62%	-	100%	-	33%	75%	-	-	62%	86%	78%	78%	71%	-	0%	-	-	100%	-	40%	-	67%	50%
Peg Interferon PLT <50,000 cells/μl	67%	-	100%	-	-	-	-	-	100%	-	100%	100%	0%	-	100%	-	-	-	-	0%	-	100%	100%
Peg Interferon ANC <750 cells/μl	78%	100%	100%	0%	86%	100%	100%	-	60%	100%	100%	100%	56%	100%	100%	100%	-	100%	100%	0%	100%	100%	100%
HCV Length of Treatment	95%	92%	100%	100%	99%	100%	69%	-	98%	100%	98%	100%	97%	97%	94%	50%	67%	84%	100%	88%	100%	100%	100%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Scheduling & Access to Care	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Seen as Scheduled	92%	94%	85%	83%	92%	82%	93%	81%	95%	81%	84%	93%
Medical Services	82%	97%	65%	69%	81%	72%	92%	57%	90%	68%	70%	88%
Mental Health Services	98%	94%	98%	89%	99%	84%	95%	96%	99%	93%	97%	97%
Dental Services	97%	91%	91%	90%	95%	90%	91%	90%	97%	80%	85%	96%
Effective Communication Provided	72%	62%	74%	68%	55%	83%	87%	66%	73%	66%	66%	53%
Medical Services	100%	100%	100%	100%	98%	100%	98%	100%	100%	100%	98%	100%
Mental Health Services	99%	76%	100%	99%	41%	97%	94%	87%	72%	23%	99%	50%
Dental Services	17%	11%	24%	4%	27%	51%	69%	11%	48%	76%	2%	8%
Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Asthma Care	85%	92%	92%	89%	87%	90%	91%	89%	92%	92%	88%	87%
Asthma SABA Utilization	97%	88%	92%	84%	86%	87%	92%	88%	89%	93%	83%	89%
Persistent Asthma ICS Treatment	72%	97%	91%	94%	88%	92%	90%	89%	95%	91%	92%	85%
Therapeutic Anticoagulation	100%	100%	-	62%	83%	73%	100%	75%	45%	89%	88%	50%
Diabetes Care	63%	74%	77%	72%	75%	76%	74%	79%	73%	70%	84%	71%
A1C <8%	69%	92%	74%	79%	84%	79%	81%	75%	71%	64%	86%	82%
LDL-Cholesterol <100 mg/dl	44%	75%	71%	73%	66%	74%	69%	74%	76%	67%	81%	59%
Blood Pressure <140/90 mm Hg	78%	65%	90%	55%	73%	73%	80%	83%	73%	67%	87%	80%
Screened or Treated Nephropathy	63%	64%	71%	81%	78%	76%	65%	85%	72%	83%	84%	65%
Colon Cancer Screening	98%	96%	98%	83%	97%	93%	60%	86%	92%	88%	82%	44%
Breast Cancer Screening	-	-	-	-	-	-	-	-	-	-	-	-
Utilization Specialty Services	94%	90%	95%	93%	88%	89%	95%	95%	97%	78%	93%	82%
HCV Treatment	75%	57%	94%	89%	79%	74%	88%	56%	88%	75%	89%	100%
HCV Medication Adjustments	50%	13%	88%	83%	58%	52%	75%	17%	81%	50%	79%	-
Ribavarin Hgb <10 mg/dl	100%	0%	75%	62%	50%	57%	100%	0%	50%	50%	50%	-
Peg Interferon PLT <50,000 cells/μl	-	0%	-	100%	-	0%	-	-	75%	-	100%	-
Peg Interferon ANC <750 cells/μl	0%	40%	100%	83%	67%	100%	50%	33%	100%	-	88%	-
HCV Length of Treatment	100%	100%	100%	96%	100%	95%	100%	94%	96%	100%	98%	100%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Genotype 1 with PI	96%	100%	100%	100%	100%	100%	-	-	100%	100%	100%	100%	92%	100%	-	0%	0%	100%	100%	100%	-	100%	100%
Genotypes 1 and 4-6 without PI	96%	75%	-	100%	100%	100%	50%	-	100%	100%	100%	100%	100%	100%	100%	-	100%	67%	-	100%	100%	100%	100%
Genotypes 2 and 3	95%	100%	100%	100%	96%	100%	89%	-	93%	100%	95%	100%	100%	92%	89%	100%	100%	86%	100%	63%	100%	100%	100%
Flu Vaccination	90%	98%	89%	42%	100%	85%	72%	97%	99%	100%	98%	94%	98%	100%	76%	99%	99%	96%	100%	100%	98%	98%	96%
Diagnostic Monitoring	73%	71%	-	-	84%	64%	-	70%	78%	76%	72%	63%	32%	80%	72%	-	78%	66%	74%	-	78%	64%	72%
QT Prolongation EKG 12 Months	65%	83%	-	-	100%	31%	-	59%	56%	62%	68%	50%	31%	71%	71%	-	100%	0%	75%	-	67%	50%	77%
Second Generation Antipsychotics	66%	63%	-	-	74%	64%	-	68%	67%	71%	74%	49%	54%	79%	66%	-	77%	84%	53%	-	73%	60%	64%
Lipid Monitoring 6 Months	65%	65%	-	-	67%	61%	-	82%	66%	76%	67%	58%	66%	63%	65%	-	63%	76%	61%	-	74%	53%	63%
Blood Sugar 6 Months	71%	70%	-	-	77%	76%	-	95%	77%	83%	81%	75%	45%	75%	67%	-	79%	82%	68%	-	77%	57%	66%
EKG 12 Months	43%	33%	-	-	50%	25%	-	50%	18%	17%	50%	35%	18%	85%	57%	-	100%	80%	0%	-	50%	31%	68%
AIMS 12 Months	81%	70%	-	-	85%	85%	-	47%	96%	95%	99%	32%	77%	100%	71%	-	100%	95%	50%	-	90%	100%	60%
Med Consent 12 Months	74%	80%	-	-	100%	83%	-	50%	84%	81%	84%	54%	56%	94%	82%	-	64%	93%	88%	-	78%	66%	71%
Clozapine	82%	-	-	-	-	-	-	83%	-	86%	-	86%	0%	-	-	-	-	-	-	-	-	-	87%
ALT 12 Months	89%	-	-	-	-	-	-	100%	-	100%	-	91%	0%	-	-	-	-	-	-	-	-	-	91%
Lipid Monitoring 6 Months	77%	-	-	-	-	-	-	100%	-	50%	-	86%	0%	-	-	-	-	-	-	-	-	-	75%
Blood Sugar 6 Months	80%	-	-	-	-	-	-	100%	-	83%	-	93%	0%	-	-	-	-	-	-	-	-	-	83%
ANC 30 Days	97%	-	-	-	-	-	-	100%	-	100%	-	100%	0%	-	-	-	-	-	-	-	-	-	100%
WBC 30 Days	97%	-	-	-	-	-	-	100%	-	100%	-	100%	0%	-	-	-	-	-	-	-	-	-	100%
EKG 12 Months	49%	-	-	-	-	-	-	0%	-	80%	-	45%	0%	-	-	-	-	-	-	-	-	-	73%
Mood Stabilizers	74%	69%	-	-	72%	79%	-	76%	81%	82%	77%	72%	15%	81%	64%	-	63%	96%	81%	-	82%	72%	76%
Carbamazepine	82%	-	-	-	67%	89%	-	-	78%	100%	83%	78%	0%	-	50%	-	100%	100%	100%	-	100%	100%	89%
ALT 6 Months	83%	-	-	-	50%	67%	-	-	83%	100%	100%	67%	0%	-	50%	-	100%	100%	100%	-	100%	100%	100%
Carbamazepine Level 6 Months	79%	-	-	-	100%	100%	-	-	50%	100%	50%	67%	0%	-	50%	-	100%	100%	100%	-	100%	100%	100%
WBC 6 Months	85%	-	-	-	50%	100%	-	-	100%	100%	100%	100%	0%	-	50%	-	100%	100%	100%	-	100%	100%	67%
Med Consent 12 Months	86%	-	-	-	-	-	-	-	-	100%	100%	-	0%	-	100%	-	-	-	100%	-	100%	100%	100%
Depakote	69%	71%	-	-	70%	66%	-	79%	86%	82%	67%	68%	20%	75%	74%	-	88%	89%	59%	-	77%	61%	65%
ALT 6 Months	71%	65%	-	-	65%	63%	-	86%	85%	82%	71%	79%	13%	64%	77%	-	100%	90%	55%	-	77%	63%	67%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Genotype 1 with PI	100%	100%	-	100%	-	100%	-	100%	100%	100%	100%	-
Genotypes 1 and 4-6 without PI	-	100%	-	100%	100%	100%	-	100%	100%	100%	-	-
Genotypes 2 and 3	100%	100%	100%	88%	100%	86%	100%	83%	88%	100%	96%	100%
Flu Vaccination	93%	100%	99%	97%	100%	98%	97%	96%	96%	94%	99%	99%
Diagnostic Monitoring	69%	90%	84%	81%	76%	67%	74%	79%	86%	77%	83%	39%
QT Prolongation EKG 12 Months	80%	100%	-	67%	69%	65%	50%	75%	83%	80%	67%	75%
Second Generation Antipsychotics	77%	67%	65%	78%	63%	63%	75%	68%	71%	56%	79%	44%
Lipid Monitoring 6 Months	86%	64%	53%	72%	59%	65%	68%	66%	68%	61%	73%	33%
Blood Sugar 6 Months	23%	79%	53%	84%	72%	57%	77%	73%	80%	74%	78%	23%
EKG 12 Months	-	50%	40%	52%	41%	31%	60%	29%	54%	22%	64%	-
AIMS 12 Months	88%	89%	95%	99%	89%	81%	97%	94%	92%	63%	100%	100%
Med Consent 12 Months	100%	56%	100%	91%	61%	79%	84%	93%	68%	58%	89%	33%
Clozapine	-	-	-	-	78%	-	-	-	89%	84%	-	-
ALT 12 Months	-	-	-	-	100%	-	-	-	67%	100%	-	-
Lipid Monitoring 6 Months	-	-	-	-	75%	-	-	-	100%	86%	-	-
Blood Sugar 6 Months	-	-	-	-	63%	-	-	-	100%	86%	-	-
ANC 30 Days	-	-	-	-	100%	-	-	-	100%	100%	-	-
WBC 30 Days	-	-	-	-	100%	-	-	-	100%	100%	-	-
EKG 12 Months	-	-	-	-	33%	-	-	-	67%	33%	-	-
Mood Stabilizers	33%	94%	91%	82%	79%	63%	86%	78%	93%	79%	92%	0%
Carbamazepine	-	-	-	80%	100%	89%	-	67%	-	-	100%	-
ALT 6 Months	-	-	-	80%	100%	100%	-	100%	-	-	100%	-
Carbamazepine Level 6 Months	-	-	-	80%	100%	100%	-	0%	-	-	100%	-
WBC 6 Months	-	-	-	80%	100%	67%	-	100%	-	-	100%	-
Med Consent 12 Months	-	-	-	100%	100%	100%	-	100%	-	-	67%	-
Depakote	25%	88%	82%	84%	73%	53%	100%	91%	94%	78%	94%	0%
ALT 6 Months	0%	100%	73%	85%	77%	37%	100%	88%	100%	85%	94%	0%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Population Health Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Depakote Level 6 Months	69%	65%	-	-	74%	88%	-	95%	90%	73%	57%	80%	10%	68%	73%	-	50%	90%	36%	-	77%	47%	66%
PLT 6 Months	69%	71%	-	-	52%	75%	-	86%	80%	73%	71%	74%	10%	68%	59%	-	100%	95%	45%	-	74%	67%	62%
Med Consent 12 Months	68%	83%	-	-	88%	40%	-	46%	87%	100%	70%	38%	48%	100%	86%	-	100%	82%	100%	-	79%	65%	65%
Lithium	71%	67%	-	-	80%	82%	-	74%	78%	66%	80%	71%	25%	87%	69%	-	0%	100%	84%	-	70%	55%	75%
Creatinine 6 Months	78%	67%	-	-	93%	83%	-	100%	92%	92%	85%	89%	8%	90%	75%	-	0%	100%	80%	-	75%	54%	83%
Lithium Level 6 Months	78%	67%	-	-	93%	83%	-	100%	83%	92%	80%	81%	17%	90%	69%	-	0%	100%	80%	-	88%	54%	83%
Thyroid Monitoring 6 Months	75%	100%	-	-	80%	83%	-	100%	92%	84%	93%	81%	25%	90%	81%	-	0%	100%	60%	-	75%	54%	76%
EKG 12 Months	46%	0%	-	-	33%	60%	-	0%	25%	0%	50%	40%	18%	67%	40%	-	-	-	100%	-	33%	40%	43%
Med Consent 12 Months	80%	100%	-	-	100%	100%	-	71%	100%	60%	91%	64%	57%	100%	82%	-	-	-	100%	-	80%	75%	90%
Tricyclic AD	70%	-	-	-	-	-	-	-	100%	-	50%	50%	-	-	-	-	-	-	-	-	-	-	50%
EKG 12 Months	40%	-	-	-	-	-	-	-	100%	-	0%	0%	-	-	-	-	-	-	-	-	-	-	0%
Med Consent 12 Months	100%	-	-	-	-	-	-	-	100%	-	100%	100%	-	-	-	-	-	-	-	-	-	-	100%
SSRI AD Med Consent 12 Months	83%	67%	-	-	89%	81%	-	63%	86%	81%	90%	72%	61%	88%	85%	-	74%	84%	87%	-	91%	74%	79%
Polypharmacy Medication Review																							
Care Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Appropriate Placement High Risk Patients	70%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
High Risk Patient Care Plan																							
Follow-Up After MHCBS/DSH Admission	73%	71%	100%	-	89%	91%	-	100%	94%	84%	67%	96%	50%	50%	75%	-	87%	0%	71%	-	95%	88%	81%
30-Day Community Hospital Readmission	9.1%	6.4%	5.0%	0.0%	4.2%	9.1%	12.1%	15.8%	13.1%	11.0%	7.4%	14.6%	13.9%	0.8%	4.4%	0.0%	24.7%	2.0%	4.9%	1.4%	8.3%	4.8%	8.0%
30-Day MHCBS or DSH Readmission	25%	-	0%	0%	0%	17%	-	0%	23%	17%	26%	12%	29%	100%	0%	-	40%	0%	0%	100%	20%	23%	29%
Potentially Avoidable Hospitalizations*	11.1	7.2	7.2	1.6	5.6	6.3	3.4	38.8	24.5	15.2	8.5	37.2	17.0	5.2	8.9	3.1	6.7	9.9	1.2	7.4	13.0	13.6	10.0
Continuity of Clinicians & Services	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Primary Care Provider (PCP)	90%	90%	80%	85%	98%	96%	90%	97%	97%	89%	84%	85%	87%	95%	97%	90%	99%	98%	90%	94%	91%	91%	87%
Mental Health Primary Clinician	82%	N/A	N/A	N/A	N/A	85%	N/A	84%	100%	94%	80%	79%	72%	N/A	N/A	N/A	N/A	N/A	90%	N/A	91%	78%	77%
Psychiatrist	81%	N/A	N/A	N/A	N/A	92%	N/A	100%	100%	70%	79%	79%	98%	N/A	N/A	N/A	N/A	N/A	100%	N/A	62%	48%	78%
Medication Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medication Continuity-Transfer	84%	59%	98%	97%	78%	63%	79%	-	74%	89%	58%	94%	95%	94%	90%	97%	98%	100%	65%	91%	72%	92%	97%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Population Health Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Depakote Level 6 Months	0%	100%	73%	82%	82%	43%	100%	88%	100%	85%	91%	0%
PLT 6 Months	0%	100%	82%	82%	80%	47%	100%	88%	94%	81%	97%	0%
Med Consent 12 Months	100%	50%	100%	85%	51%	84%	100%	100%	83%	61%	95%	-
Lithium	40%	100%	100%	83%	65%	48%	73%	76%	92%	80%	82%	-
Creatinine 6 Months	0%	100%	100%	83%	76%	50%	86%	89%	100%	80%	91%	-
Lithium Level 6 Months	0%	100%	100%	90%	76%	46%	57%	89%	100%	96%	82%	-
Thyroid Monitoring 6 Months	0%	100%	100%	88%	79%	11%	86%	67%	100%	84%	77%	-
EKG 12 Months	100%	-	100%	59%	47%	42%	50%	33%	70%	67%	75%	-
Med Consent 12 Months	100%	100%	100%	93%	48%	90%	86%	100%	90%	73%	85%	-
Tricyclic AD	-	-	-	-	-	-	-	-	100%	-	-	-
EKG 12 Months	-	-	-	-	-	-	-	-	100%	-	-	-
Med Consent 12 Months	-	-	-	-	-	-	-	-	100%	-	-	-
SSRI AD Med Consent 12 Months	88%	100%	96%	99%	88%	76%	86%	95%	82%	87%	93%	38%
Polypharmacy Medication Review												
Care Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appropriate Placement High Risk Patients	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
High Risk Patient Care Plan												
Follow-Up After MHCB/DSH Admission	88%	77%	88%	88%	47%	78%	67%	86%	100%	41%	58%	62%
30-Day Community Hospital Readmission	2.6%	0.0%	5.1%	16.9%	5.9%	11.7%	6.1%	12.7%	5.5%	5.9%	10.6%	14.2%
30-Day MHCB or DSH Readmission	13%	21%	7%	19%	35%	21%	0%	20%	23%	24%	14%	45%
Potentially Avoidable Hospitalizations*	8.4	0.0	2.4	28.6	21.2	19.2	0.4	20.2	8.4	12.1	10.1	17.6
Continuity of Clinicians & Services	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Primary Care Provider (PCP)	93%	96%	96%	86%	90%	97%	90%	99%	88%	90%	97%	96%
Mental Health Primary Clinician	100%	69%	N/A	81%	77%	78%	N/A	N/A	60%	69%	86%	83%
Psychiatrist	100%	63%	N/A	68%	84%	90%	N/A	N/A	65%	55%	96%	61%
Medication Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medication Continuity-Transfer	98%	83%	96%	30%	91%	98%	79%	84%	91%	92%	96%	88%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Medication Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	
M4: Meds Upon Arrival at Reception Ctr	96%	-	-	-	-	93%	-	-	95%	-	-	-	-	-	-	-	93%	-	-	-	-	-	-	
M5: KOP Meds Inter-Institutional	84%	40%	90%	100%	35%	50%	95%	-	90%	60%	80%	95%	100%	80%	100%	100%	100%	100%	60%	85%	55%	95%	95%	
M6: NA/DOT Meds Intra-Institutional	83%	70%	-	100%	75%	40%	100%	-	80%	-	37%	88%	95%	100%	82%	100%	100%	-	-	100%	67%	100%	100%	
M7: Mental Health Crisis Bed Transfers	73%	-	-	-	-	61%	-	-	46%	92%	44%	100%	100%	-	-	-	-	-	50%	-	79%	64%	100%	
M8: ASU/SHU/PSU Inter-Institutional	80%	54%	100%	100%	78%	45%	100%	-	76%	92%	32%	100%	100%	-	80%	100%	94%	100%	100%	100%	72%	100%	100%	
M9: Discharge from Community Hosp/DSH	80%	55%	100%	100%	100%	50%	0%	-	29%	100%	73%	82%	81%	100%	100%	85%	100%	100%	13%	100%	60%	91%	100%	
M10: Transfer/Parole	94%	75%	100%	85%	100%	100%	100%	-	100%	100%	80%	100%	95%	95%	90%	100%	100%	100%	100%	100%	71%	100%	100%	89%
Medication Non-Adherence Counseling	77%	82%	90%	-	100%	45%	17%	-	95%	87%	83%	66%	57%	96%	86%	100%	88%	89%	80%	33%	85%	96%	83%	
M11: Non-Adherence MH Prescribed	77%	79%	-	-	100%	12%	-	-	85%	80%	83%	98%	62%	100%	88%	-	90%	100%	86%	-	73%	85%	65%	
M12: Non-Adherence PC2602 Meds	90%	-	-	-	100%	56%	-	-	100%	100%	78%	89%	100%	-	100%	-	100%	-	86%	-	98%	100%	100%	
M13: Non-Adherence Medical Prescribed	70%	67%	81%	-	100%	59%	33%	-	95%	100%	70%	71%	60%	89%	67%	100%	63%	93%	70%	50%	78%	98%	67%	
M14: Non-Adherence Insulin/HIV/Clozaril	69%	100%	100%	-	100%	56%	0%	-	100%	67%	100%	5%	8%	100%	90%	-	100%	75%	78%	16%	90%	100%	100%	
Medication Administration	88%	77%	100%	99%	81%	72%	93%	-	91%	90%	78%	100%	98%	89%	97%	97%	99%	91%	93%	88%	86%	100%	92%	
M20: Chronic Care Meds-Psychiatrist	78%	5%	-	-	85%	75%	100%	-	85%	50%	30%	100%	90%	55%	100%	-	100%	100%	95%	-	38%	100%	100%	
M21: Chronic Care Meds-Medical	93%	100%	100%	100%	85%	79%	100%	-	100%	100%	90%	100%	100%	90%	100%	100%	95%	100%	95%	80%	100%	100%	100%	
M22: New Outpatient Orders-Psychiatrist	88%	88%	-	-	78%	53%	92%	-	97%	100%	72%	100%	100%	100%	93%	100%	100%	96%	84%	100%	90%	100%	93%	
M23: New Outpatient Orders-Medical	95%	98%	100%	98%	100%	95%	88%	-	90%	100%	100%	100%	98%	100%	100%	100%	100%	88%	90%	98%	100%	98%	100%	
M24: Administration – TB Medications	87%	95%	100%	100%	57%	57%	85%	-	81%	100%	100%	-	100%	100%	90%	89%	100%	73%	100%	75%	100%	100%	67%	
Non-Formulary by Psychiatrists	3.2%	0.6%	0.0%	0.0%	2.1%	4.1%	0.0%	6.3%	1.4%	4.2%	6.4%	5.9%	3.0%	0.6%	1.3%	0.0%	3.8%	1.3%	2.1%	0.0%	8.4%	1.9%	5.7%	
Non-Formulary by Medical Providers	5.4%	5.9%	1.9%	4.8%	3.8%	7.1%	6.2%	11.1%	7.0%	5.7%	6.0%	8.5%	5.5%	2.0%	2.1%	1.7%	4.1%	3.7%	3.8%	1.9%	6.3%	3.5%	9.3%	

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Medication Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
M4: Meds Upon Arrival at Reception Ctr	100%	-	-	-	-	-	-	-	98%	-	-	100%
M5: KOP Meds Inter-Institutional	100%	95%	95%	25%	100%	100%	75%	100%	75%	100%	100%	90%
M6: NA/DOT Meds Intra-Institutional	91%	100%	95%	41%	90%	95%	-	62%	100%	-	91%	100%
M7: Mental Health Crisis Bed Transfers	100%	100%	100%	42%	-	100%	-	60%	76%	87%	-	63%
M8: ASU/SHU/PSU Inter-Institutional	95%	100%	94%	22%	100%	100%	73%	92%	100%	82%	91%	75%
M9: Discharge from Community Hosp/DSH	100%	100%	100%	33%	86%	90%	67%	88%	91%	92%	100%	94%
M10: Transfer/Parole	100%	0%	93%	14%	80%	100%	100%	100%	100%	100%	100%	95%
Medication Non-Adherence Counseling	78%	92%	89%	56%	87%	43%	60%	83%	73%	61%	95%	61%
M11: Non-Adherence MH Prescribed	97%	89%	85%	42%	95%	38%	85%	67%	82%	68%	100%	51%
M12: Non-Adherence PC2602 Meds	67%	90%	100%	75%	92%	70%	-	100%	75%	100%	100%	100%
M13: Non-Adherence Medical Prescribed	68%	89%	72%	43%	67%	50%	94%	65%	47%	6%	82%	55%
M14: Non-Adherence Insulin/HIV/Clozaril	80%	100%	100%	65%	93%	14%	0%	100%	89%	68%	100%	40%
Medication Administration	100%	96%	90%	61%	83%	65%	91%	78%	91%	87%	93%	90%
M20: Chronic Care Meds-Psychiatrist	100%	80%	65%	65%	100%	21%	90%	65%	85%	100%	100%	60%
M21: Chronic Care Meds-Medical	100%	100%	90%	55%	70%	70%	75%	90%	100%	100%	90%	100%
M22: New Outpatient Orders-Psychiatrist	100%	100%	93%	52%	78%	98%	90%	43%	100%	86%	98%	92%
M23: New Outpatient Orders-Medical	100%	98%	100%	75%	68%	75%	100%	100%	100%	100%	95%	100%
M24: Administration – TB Medications	100%	100%	100%	57%	100%	60%	100%	91%	70%	50%	83%	100%
Non-Formulary by Psychiatrists	1.9%	0.5%	1.9%	1.9%	5.5%	3.1%	12.8%	1.1%	8.6%	3.4%	1.9%	3.2%
Non-Formulary by Medical Providers	1.5%	3.0%	3.6%	5.9%	5.9%	5.7%	3.8%	5.7%	6.1%	3.6%	4.2%	7.6%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Availability of Health Information	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Documents Scanned	35%	47%	45%	24%	65%	33%	67%	36%	6%	59%	47%	49%	13%	69%	44%	35%	16%	64%	19%	18%	57%	26%	40%
Medical Documents 1 Business Day	44%	60%	77%	37%	74%	25%	69%	64%	2%	79%	61%	76%	4%	75%	67%	50%	8%	79%	19%	6%	56%	14%	54%
Dental Documents 1 Business Day	48%	42%	58%	30%	91%	68%	96%	38%	0%	99%	75%	52%	6%	92%	54%	41%	42%	93%	18%	24%	89%	37%	25%
Mental Health Documents 1 Business Day	21%	48%	18%	0%	51%	3%	66%	56%	0%	47%	9%	24%	1%	72%	42%	27%	1%	56%	1%	37%	38%	3%	19%
CDCR Inpatient Documents 1 Business Day	41%	-	-	-	-	56%	65%	10%	23%	26%	68%	71%	38%	-	-	-	-	-	46%	-	67%	62%	62%
Other Documents 1 Business Day	23%	39%	28%	32%	44%	13%	39%	12%	4%	45%	21%	24%	16%	37%	11%	22%	14%	28%	11%	5%	37%	12%	38%
Specialty Notes	37%	44%	46%	27%	34%	33%	62%	24%	10%	30%	66%	63%	45%	31%	21%	27%	12%	26%	50%	19%	50%	11%	27%
Community Hospital Records	56%	0%	43%	50%	14%	42%	20%	47%	31%	59%	100%	67%	38%	29%	63%	75%	27%	33%	36%	0%	58%	71%	75%
Appeal Processing	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Timely Appeals	82%	97%	75%	100%	100%	100%	100%	82%	82%	100%	77%	100%	100%	100%	71%	100%	19%	100%	92%	82%	100%	96%	100%
Resource Management	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Claims Processed	96%	N/A																					
Specialty Teleservices	64%	47%	74%	40%	68%	79%	96%	49%	74%	63%	11%	44%	83%	64%	62%	84%	64%	54%	57%	92%	76%	68%	72%
Health Care Staff Training																							
Continous Evaluation & Improvement	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
QM & Patient Safety Program																							
Health Care Index																							
Staffing in Full Time Equivalents (FTE)	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Total Staffing FTE	94%	89%	102%	88%	99%	89%	105%	91%	106%	102%	89%	88%	95%	92%	96%	84%	95%	85%	86%	92%	96%	101%	90%
Medical FTE	94%	83%	127%	83%	81%	96%	86%	97%	102%	95%	97%	93%	88%	90%	73%	89%	90%	104%	88%	100%	98%	104%	88%
Nursing FTE	102%	91%	113%	101%	112%	91%	123%	100%	111%	112%	86%	84%	102%	102%	110%	87%	98%	96%	102%	107%	112%	112%	101%
Pharmacy FTE	104%	77%	91%	82%	129%	92%	131%	85%	138%	98%	117%	114%	111%	108%	106%	107%	120%	101%	104%	100%	92%	116%	107%
Dental Clinical FTE	98%	93%	99%	98%	97%	102%	100%	200%	103%	100%	86%	89%	97%	96%	102%	105%	103%	97%	100%	99%	104%	95%	87%
Mental Health Clinical FTE	85%	86%	100%	33%	83%	92%	100%	58%	99%	89%	95%	95%	85%	63%	87%	57%	98%	60%	57%	71%	71%	94%	81%
Clinical Support FTE	81%	88%	95%	100%	77%	82%	79%	65%	111%	97%	74%	84%	72%	59%	67%	100%	79%	88%	87%	100%	83%	70%	74%
Administrative Support FTE	82%	88%	88%	70%	87%	80%	87%	76%	94%	94%	92%	90%	86%	91%	80%	73%	87%	69%	66%	69%	87%	91%	85%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Availability of Health Information	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Documents Scanned	21%	16%	62%	53%	24%	21%	61%	47%	46%	39%	49%	20%
Medical Documents 1 Business Day	12%	2%	77%	71%	21%	13%	72%	63%	55%	63%	60%	19%
Dental Documents 1 Business Day	39%	20%	71%	78%	0%	8%	86%	44%	33%	57%	66%	33%
Mental Health Documents 1 Business Day	19%	4%	52%	34%	1%	2%	54%	34%	38%	10%	39%	36%
CDCR Inpatient Documents 1 Business Day	18%	42%	66%	59%	85%	70%	-	74%	54%	43%	-	2%
Other Documents 1 Business Day	16%	10%	45%	25%	13%	12%	35%	21%	49%	23%	32%	11%
Specialty Notes	16%	-	47%	24%	31%	57%	28%	60%	46%	40%	27%	18%
Community Hospital Records	90%	100%	30%	49%	89%	83%	100%	95%	59%	31%	27%	76%
Appeal Processing	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Timely Appeals	100%	100%	99%	54%	93%	100%	100%	98%	97%	83%	98%	80%
Resource Management	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Claims Processed	N/A											
Specialty Teleservices	73%	13%	52%	85%	54%	75%	45%	48%	32%	57%	73%	74%
Health Care Staff Training												
Continous Evaluation & Improvement	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
QM & Patient Safety Program												
Health Care Index												
Staffing in Full Time Equivalents (FTE)	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Total Staffing FTE	101%	90%	78%	107%	97%	90%	87%	97%	91%	101%	94%	103%
Medical FTE	119%	116%	79%	145%	83%	84%	88%	100%	109%	67%	90%	123%
Nursing FTE	120%	96%	96%	117%	110%	106%	94%	97%	101%	119%	111%	125%
Pharmacy FTE	97%	114%	54%	136%	123%	107%	91%	112%	103%	120%	77%	111%
Dental Clinical FTE	92%	89%	96%	103%	94%	89%	102%	96%	104%	100%	95%	99%
Mental Health Clinical FTE	78%	84%	67%	101%	94%	72%	71%	97%	78%	90%	83%	83%
Clinical Support FTE	87%	100%	48%	98%	87%	58%	100%	116%	78%	85%	78%	91%
Administrative Support FTE	90%	75%	61%	89%	77%	77%	74%	90%	78%	78%	81%	78%
Total Actual FTE	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Staffing in Full Time Equivalents (FTE)	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Civil Service FTE	90%	93%	88%	91%	91%	95%	88%	89%	90%	91%	96%	95%	86%	93%	87%	95%	94%	95%	89%	93%	85%	87%	92%
Overtime FTE	5.4%	2.0%	6.7%	6.8%	5.2%	4.8%	6.4%	8.5%	3.7%	6.2%	3.1%	3.6%	9.8%	4.4%	6.6%	2.4%	3.0%	3.1%	7.6%	3.3%	5.8%	6.1%	4.6%
Registry FTE	4.7%	5.3%	5.2%	2.8%	4.4%	0.2%	5.6%	2.6%	5.9%	2.8%	1.3%	1.7%	4.5%	2.7%	6.3%	2.4%	3.1%	1.6%	2.9%	3.4%	9.3%	6.9%	3.8%
Major Costs per Inmate per Month	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Medical Staff	\$88	\$69	\$65	\$37	\$57	\$93	\$66	\$737	\$105	\$142	\$118	\$272	\$108	\$80	\$63	\$63	\$107	\$79	\$81	\$69	\$78	\$75	\$103
Nursing Staff	\$396	\$238	\$233	\$157	\$266	\$371	\$291	\$3,966	\$482	\$825	\$542	\$1,367	\$649	\$227	\$274	\$232	\$285	\$246	\$363	\$263	\$315	\$408	\$452
Pharmacy Staff	\$31	\$21	\$13	\$9	\$26	\$36	\$24	\$210	\$44	\$57	\$40	\$140	\$35	\$26	\$25	\$13	\$22	\$25	\$17	\$17	\$28	\$25	\$33
Dental Clinical Staff	\$78	\$90	\$76	\$63	\$77	\$76	\$95	\$154	\$76	\$86	\$74	\$95	\$74	\$84	\$74	\$87	\$78	\$77	\$82	\$79	\$82	\$76	\$88
Mental Health Clinical Staff	\$165	\$90	\$30	\$7	\$97	\$169	\$37	\$724	\$197	\$334	\$306	\$555	\$200	\$88	\$65	\$24	\$123	\$58	\$56	\$23	\$148	\$273	\$274
Clinical Support Staff	\$21	\$11	\$6	\$4	\$12	\$22	\$7	\$219	\$26	\$46	\$39	\$99	\$34	\$13	\$5	\$7	\$7	\$5	\$10	\$6	\$14	\$21	\$36
Administrative Support Staff	\$99	\$89	\$80	\$37	\$65	\$95	\$100	\$715	\$115	\$229	\$118	\$296	\$110	\$84	\$63	\$77	\$106	\$74	\$87	\$87	\$105	\$108	\$133
Hospital	\$94	\$51	\$46	\$24	\$50	\$46	\$44	\$797	\$213	\$97	\$70	\$494	\$128	\$39	\$68	\$41	\$79	\$85	\$24	\$23	\$119	\$53	\$110
Emergency Department	\$6	\$6	\$10	\$5	\$3	\$6	\$4	\$9	\$4	\$3	\$5	\$6	\$3	\$6	\$4	\$5	\$5	\$2	\$6	\$4	\$6	\$10	\$7
Specialty	\$25	\$22	\$16	\$11	\$16	\$20	\$17	\$63	\$41	\$21	\$33	\$95	\$31	\$12	\$19	\$21	\$17	\$13	\$20	\$21	\$18	\$23	\$29
Medications	\$88	\$32	\$19	\$15	\$40	\$92	\$25	\$241	\$237	\$122	\$171	\$436	\$88	\$58	\$48	\$21	\$85	\$47	\$37	\$23	\$34	\$119	\$244
Diagnostics	\$18	\$12	\$9	\$7	\$10	\$29	\$9	\$52	\$36	\$21	\$22	\$36	\$10	\$12	\$11	\$10	\$19	\$13	\$8	\$10	\$8	\$24	\$28
Workload Per Day	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Appointments per PCP	12.3	12.6	11.6	13.3	13.4	13.3	13.3	2.9	9.9	11.5	11.3	6.8	15.8	12.2	18.3	13.4	14.9	11.2	15.2	14.4	14.7	10.9	9.6
Appointments per PCRN	6.3	8.1	7.0	5.1	4.5	8.7	6.8	4.2	5.3	7.9	6.1	7.1	7.3	6.3	5.5	6.0	8.9	6.7	4.8	5.4	7.5	4.8	5.1
Encounters per Primary MH Clinician	7.9	8.0	1.8	0.7	7.9	8.2	3.8	4.2	5.9	7.0	11.6	9.8	7.4	2.8	3.7	1.7	8.3	5.4	6.1	2.0	11.2	7.8	8.9
Encounters per Psychiatrist	7.3	6.9	1.0	-	10.1	9.8	7.1	5.5	6.9	5.8	9.1	7.8	9.6	3.6	6.9	0.8	9.6	3.5	6.1	2.4	6.9	6.2	7.7

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Staffing in Full Time Equivalents (FTE)	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Civil Service FTE	83%	94%	96%	87%	85%	91%	95%	93%	89%	86%	97%	78%
Overtime FTE	8.6%	2.0%	2.5%	5.1%	7.1%	3.7%	3.8%	2.7%	5.1%	7.7%	2.7%	6.8%
Registry FTE	8.6%	4.4%	1.7%	8.0%	7.5%	4.8%	1.5%	4.7%	6.0%	6.1%	0.5%	15.2%
Major Costs per Inmate per Month	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Medical Staff	\$80	\$67	\$77	\$156	\$117	\$62	\$36	\$101	\$91	\$71	\$78	\$67
Nursing Staff	\$314	\$421	\$293	\$556	\$1,043	\$309	\$119	\$280	\$382	\$478	\$315	\$297
Pharmacy Staff	\$20	\$21	\$26	\$47	\$51	\$29	\$11	\$42	\$30	\$61	\$27	\$22
Dental Clinical Staff	\$69	\$85	\$87	\$94	\$112	\$65	\$69	\$74	\$71	\$82	\$68	\$63
Mental Health Clinical Staff	\$139	\$169	\$130	\$407	\$766	\$123	\$45	\$130	\$325	\$198	\$140	\$117
Clinical Support Staff	\$14	\$23	\$11	\$50	\$102	\$17	\$5	\$15	\$21	\$22	\$17	\$16
Administrative Support Staff	\$90	\$118	\$78	\$133	\$171	\$71	\$40	\$83	\$85	\$117	\$82	\$78
Hospital	\$57	\$12	\$35	\$205	\$129	\$151	\$20	\$198	\$94	\$104	\$111	\$118
Emergency Department	\$5	\$2	\$4	\$8	\$7	\$5	\$1	\$7	\$5	\$17	\$10	\$5
Specialty	\$22	\$5	\$18	\$42	\$15	\$38	\$11	\$44	\$29	\$19	\$37	\$32
Medications	\$55	\$45	\$35	\$227	\$108	\$101	\$16	\$111	\$150	\$73	\$76	\$61
Diagnostics	\$35	\$8	\$10	\$25	\$18	\$12	\$8	\$20	\$30	\$13	\$15	\$40
Workload Per Day	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Appointments per PCP	14.5	4.8	14.4	12.0	11.4	16.1	12.4	9.6	10.9	12.0	16.8	13.4
Appointments per PCRN	7.8	-	6.4	6.7	5.7	7.3	4.4	7.2	5.8	5.4	6.2	7.2
Encounters per Primary MH Clinician	11.7	4.1	6.9	7.7	6.7	9.3	2.8	7.0	6.9	7.1	11.0	13.7
Encounters per Psychiatrist	9.7	3.9	10.7	8.5	6.4	7.2	2.6	8.9	6.6	7.1	8.7	6.0

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Other Trends	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
Hospital Admissions*	4.6	2.0	3.4	0.8	1.4	3.6	1.7	54.1	5.3	7.6	3.5	12.2	6.4	4.3	2.3	4.3	3.2	2.5	2.3	0.6	6.4	4.9	3.1
Emergency Department Visits*	25	22	45	19	13	17	21	18	27	40	23	30	14	46	28	33	23	12	12	24	31	72	26
Specialty Care Referrals*	36	28	24	16	12	26	31	133	39	21	60	81	32	19	60	37	58	24	37	37	20	47	78
Prescriptions Per Inmate	2.8	1.7	1.0	0.6	2.4	3.4	1.3	13.4	4.1	3.9	5.3	2.8	2.9	2.7	3.0	1.8	2.3	2.2	1.6	1.3	1.6	3.7	4.9
Diagnostics Per Inmate	1.0	0.7	0.5	0.4	0.6	1.3	0.4	4.2	1.8	1.1	1.0	2.1	0.4	0.7	0.7	0.5	1.3	0.7	0.5	0.4	0.5	1.1	2.1
Appeals Received*	34	33	10	3	30	51	11	127	39	25	29	47	68	19	40	11	39	16	26	10	23	26	60
Prison Population Capacity	142%	137%	167%	127%	158%	181%	128%	72%	157%	150%	121%	87%	140%	122%	153%	132%	148%	132%	147%	140%	153%	159%	170%
Institution & Population Characteristics	SW**	ASP	CAL	CCC	CCI	CCWF	CEN	CHCF	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP
High Risk Priority 1	4%	0%	0%	0%	0%	3%	1%	41%	12%	4%	7%	17%	1%	1%	2%	1%	2%	2%	1%	1%	1%	4%	9%
High Risk Priority 2	7%	1%	1%	1%	3%	6%	2%	22%	22%	8%	14%	21%	5%	4%	6%	5%	5%	7%	2%	3%	4%	11%	18%
Medium Risk	42%	51%	20%	10%	48%	47%	22%	30%	41%	49%	41%	52%	53%	52%	49%	28%	35%	42%	40%	23%	49%	54%	52%
Low Risk	48%	48%	79%	89%	49%	44%	76%	8%	25%	40%	37%	10%	41%	43%	43%	66%	58%	49%	57%	73%	47%	31%	21%
Mental Health EOP	4.2%	N/A	N/A	N/A	N/A	1.3%	N/A	N/A	1.1%	4.7%	14.4%	19.4%	6.6%	N/A	N/A	N/A	0.8%	N/A	N/A	N/A	2.9%	10.0%	19.2%
Patients with Disability (ADA)	6%	4%	1%	1%	2%	6%	2%	45%	12%	5%	6%	34%	5%	4%	5%	4%	5%	3%	4%	2%	4%	6%	8%
Inmates 50 Years or Older	22%	23%	6%	8%	16%	19%	13%	56%	39%	20%	34%	48%	15%	19%	36%	26%	20%	28%	9%	13%	9%	21%	32%
Men and Women Institutions	M	M	M	M	M	W	M	M	M	W	M	M	M	M	M	M	M	M/W	M	M	M	M	M
Specialized Health Care Beds	2,124	28	18	19	16	38	13	1,108	78	24	87	169	73	10	21	-	28	-	27	14	22	16	10
Institution Population	122,721	4,007	3,856	4,946	4,357	3,654	2,981	1,330	4,694	2,106	4,626	2,057	4,368	3,041	5,122	2,302	2,463	3,234	3,422	3,083	3,767	3,670	2,887

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

DASHBOARD COMPARISON

March 2014

All Institutions

Other Trends	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
Hospital Admissions*	1.9	1.1	2.6	10.7	6.8	6.9	0.8	3.7	3.0	4.5	4.3	9.8
Emergency Department Visits*	21	11	18	39	38	19	10	16	17	63	18	20
Specialty Care Referrals*	31	15	18	82	15	18	21	56	48	40	41	23
Prescriptions Per Inmate	2.5	1.1	2.0	5.5	5.1	3.5	0.9	3.6	3.8	3.2	3.4	2.0
Diagnostics Per Inmate	1.6	0.5	0.5	1.4	1.0	0.5	0.5	1.3	1.8	0.8	0.8	2.0
Appeals Received*	31	28	42	71	61	38	6	31	30	58	49	43
Prison Population Capacity	175%	115%	135%	140%	121%	160%	127%	157%	128%	135%	163%	174%
Institution & Population Characteristics	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSP	WSP
High Risk Priority 1	0%	1%	0%	13%	6%	2%	0%	7%	7%	2%	2%	1%
High Risk Priority 2	2%	2%	0%	20%	9%	6%	1%	16%	13%	5%	8%	3%
Medium Risk	34%	23%	56%	54%	59%	55%	22%	48%	40%	58%	56%	36%
Low Risk	64%	74%	44%	13%	26%	36%	76%	29%	40%	34%	34%	60%
Mental Health EOP	2.0%	2.6%	N/A	17.1%	33.8%	6.3%	N/A	N/A	1.8%	11.0%	6.3%	2.4%
Patients with Disability (ADA)	2%	2%	4%	22%	5%	15%	1%	9%	7%	6%	10%	4%
Inmates 50 Years or Older	12%	10%	13%	37%	16%	25%	12%	38%	41%	14%	34%	13%
Men and Women Institutions	M	M	M	M	M	M	M	M	M	M	M	M
Specialized Health Care Beds	16	19	15	28	66	38	10	15	38	22	23	15
Institution Population	4,726	2,749	3,111	3,081	2,197	5,499	4,741	4,109	3,974	3,319	3,242	5,111

* Rate Per 1,000 Inmates

** Statewide figures include California City (CAC)

This is the beta testing version of the CCHCS Dashboard. Please direct questions or feedback to QMstaff@cdcr.ca.gov

Report run: 4/2/2014 4:22:21 PM

HEALTHCARE SERVICES DASHBOARD

Wasco State Prison (WSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		WSP 80%	Statewide 85%	Asthma Care	87%	Prior Qtr 88%	Statewide 83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		90%	86%	Therapeutic Anticoagulation	50%	50%	71%	High Risk Patient Care Plan				
Mental Health Services		72%	87%	Diabetes Care	71%	78%	77%	Follow-Up After MHCB/DSH Admission		62%	73%	
APPTS COMPLETED AS SCHEDULED				Current Yr				WSP				
Cancelled Due to Custody		0.3%	1.6%	HCV Treatment	100%	-	82%	30-Day Community Hospital Readmission		14.2%	9.1%	
Seen as Scheduled		93%	84%	Utilization Specialty Services	82%	81%	91%	30-Day MHCB or DSH Readmission		45%	25%	
EFFECTIVE COMMUNICATION				Prior Yr				Statewide				
Effective Communication Provided		53%	67%	Colon Cancer Screening	N/A	N/A	94%	Potentially Avoidable Hospitalizations*		17.6	11.1	
MEDICATION MANAGEMENT				Current Yr				WSP				
MAPIP				Prior Yr				Statewide				
Medication Continuity-Transfer		88%	84%	Flu Vaccination	99%	100%	90%	CONTINUITY OF CLINICIANS & SERVICES				
Medication Non-Adherence Counseling		61%	77%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		90%	88%	Documents Scanned		20%	35%	Primary Care Provider (PCP)		96%	90%	
FORMULARY MANAGEMENT				WSP				Statewide				
Non-Formulary by Psychiatrists		3.2%	3.2%	Specialty Notes		18%	37%	Mental Health Primary Clinician		83%	82%	
Non-Formulary by Medical Providers		7.6%	5.4%	Community Hospital Records		76%	56%	Psychiatrist		61%	81%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				RESOURCE MANAGEMENT				
Actual				WSP				6 Mth Trend				
Authority				Statewide				WSP				
% of Auth				Statewide				Statewide				
Total Staffing FTE	352	342	103%	94%	Timely Appeals		80%	82%	Claims Processed		N/A	96%
Medical FTE	16	13	123%	94%	MAJOR COSTS PER INMATE PER MONTH**				Specialty Teleservices		74%	64%
Nursing FTE	172	138	125%	102%	LABOR				Health Care Staff Training			
Pharmacy FTE	14	13	111%	104%	Medical Staff	YTD 13/14 \$67	FY 12/13 \$68	Statewide \$88	CONTINUOUS EVALUATION & IMPROVEMENT			
Dental Clinical FTE	28	29	99%	98%	Nursing Staff	\$297	\$269	\$396	QM & Patient Safety Program			
Mental Health Clinical FTE	44	53	83%	85%	Pharmacy Staff	\$22	\$21	\$31	Health Care Index			
Clinical Support FTE	10	12	91%	81%	Dental Clinical Staff	\$63	\$63	\$78	WORKLOAD PER DAY			
Administrative Support FTE	66	85	78%	82%	Mental Health Clinical Staff	\$117	\$128	\$165	Appointments per PCP		13.4	12.3
6 Mth Trend				Actual				WSP				
Actual				WSP				Statewide				
Total Actual FTE		352	100%	100%	Clinical Support Staff	\$16	\$14	\$21	Appointments per PCRN		7.2	6.3
Civil Service FTE		274	78%	90%	Administrative Support Staff	\$78	\$79	\$99	Encounters per Primary MH Clinician		13.7	7.9
Overtime FTE		24	6.8%	5.4%	NON LABOR				Encounters per Psychiatrist		6.0	7.3
Registry FTE		53	15.2%	4.7%	Hospital	YTD 13/14 \$118	FY 12/13 \$85	\$94	OTHER TRENDS			
6 Mth Trend				YTD 13/14				WSP				
Actual				FY 12/13				Statewide				
Total Actual FTE		352	100%	100%	Hospital	\$118	\$85	\$94	Hospital Admissions*		9.8	4.6
Civil Service FTE		274	78%	90%	Emergency Department	\$5	\$6	\$6	Emergency Department Visits*		20	25
Overtime FTE		24	6.8%	5.4%	Specialty	\$32	\$29	\$25	Specialty Care Referrals*		23	36
Registry FTE		53	15.2%	4.7%	Medications	\$61	\$61	\$88	Prescriptions Per Inmate		2.0	2.8
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Diagnosics	\$40	\$33	\$18	Diagnosics Per Inmate		2.0	1.0
Civil Service FTE		274	78%	90%	APPEAL PROCESSING				Appeals Received*		43	34
Overtime FTE		24	6.8%	5.4%	Timely Appeals		80%	82%	Prison Population Capacity		174%	142%
Registry FTE		53	15.2%	4.7%	MAJOR COSTS PER INMATE PER MONTH**				CONTINUOUS EVALUATION & IMPROVEMENT			
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Medical Staff	\$67	\$68	\$88	QM & Patient Safety Program			
Civil Service FTE		274	78%	90%	Nursing Staff	\$297	\$269	\$396	Health Care Index			
Overtime FTE		24	6.8%	5.4%	Pharmacy Staff	\$22	\$21	\$31	WORKLOAD PER DAY			
Registry FTE		53	15.2%	4.7%	Dental Clinical Staff	\$63	\$63	\$78	Appointments per PCP		13.4	12.3
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Mental Health Clinical Staff	\$117	\$128	\$165	Appointments per PCRN		7.2	6.3
Civil Service FTE		274	78%	90%	Clinical Support Staff	\$16	\$14	\$21	Encounters per Primary MH Clinician		13.7	7.9
Overtime FTE		24	6.8%	5.4%	Administrative Support Staff	\$78	\$79	\$99	Encounters per Psychiatrist		6.0	7.3
Registry FTE		53	15.2%	4.7%	NON LABOR				OTHER TRENDS			
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Hospital	\$118	\$85	\$94	Hospital Admissions*		9.8	4.6
Civil Service FTE		274	78%	90%	Emergency Department	\$5	\$6	\$6	Emergency Department Visits*		20	25
Overtime FTE		24	6.8%	5.4%	Specialty	\$32	\$29	\$25	Specialty Care Referrals*		23	36
Registry FTE		53	15.2%	4.7%	Medications	\$61	\$61	\$88	Prescriptions Per Inmate		2.0	2.8
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Diagnosics	\$40	\$33	\$18	Diagnosics Per Inmate		2.0	1.0
Civil Service FTE		274	78%	90%	APPEAL PROCESSING				Appeals Received*		43	34
Overtime FTE		24	6.8%	5.4%	Timely Appeals		80%	82%	Prison Population Capacity		174%	142%
Registry FTE		53	15.2%	4.7%	MAJOR COSTS PER INMATE PER MONTH**				CONTINUOUS EVALUATION & IMPROVEMENT			
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Medical Staff	\$67	\$68	\$88	QM & Patient Safety Program			
Civil Service FTE		274	78%	90%	Nursing Staff	\$297	\$269	\$396	Health Care Index			
Overtime FTE		24	6.8%	5.4%	Pharmacy Staff	\$22	\$21	\$31	WORKLOAD PER DAY			
Registry FTE		53	15.2%	4.7%	Dental Clinical Staff	\$63	\$63	\$78	Appointments per PCP		13.4	12.3
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Mental Health Clinical Staff	\$117	\$128	\$165	Appointments per PCRN		7.2	6.3
Civil Service FTE		274	78%	90%	Clinical Support Staff	\$16	\$14	\$21	Encounters per Primary MH Clinician		13.7	7.9
Overtime FTE		24	6.8%	5.4%	Administrative Support Staff	\$78	\$79	\$99	Encounters per Psychiatrist		6.0	7.3
Registry FTE		53	15.2%	4.7%	NON LABOR				OTHER TRENDS			
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Hospital	\$118	\$85	\$94	Hospital Admissions*		9.8	4.6
Civil Service FTE		274	78%	90%	Emergency Department	\$5	\$6	\$6	Emergency Department Visits*		20	25
Overtime FTE		24	6.8%	5.4%	Specialty	\$32	\$29	\$25	Specialty Care Referrals*		23	36
Registry FTE		53	15.2%	4.7%	Medications	\$61	\$61	\$88	Prescriptions Per Inmate		2.0	2.8
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Diagnosics	\$40	\$33	\$18	Diagnosics Per Inmate		2.0	1.0
Civil Service FTE		274	78%	90%	APPEAL PROCESSING				Appeals Received*		43	34
Overtime FTE		24	6.8%	5.4%	Timely Appeals		80%	82%	Prison Population Capacity		174%	142%
Registry FTE		53	15.2%	4.7%	MAJOR COSTS PER INMATE PER MONTH**				CONTINUOUS EVALUATION & IMPROVEMENT			
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Medical Staff	\$67	\$68	\$88	QM & Patient Safety Program			
Civil Service FTE		274	78%	90%	Nursing Staff	\$297	\$269	\$396	Health Care Index			
Overtime FTE		24	6.8%	5.4%	Pharmacy Staff	\$22	\$21	\$31	WORKLOAD PER DAY			
Registry FTE		53	15.2%	4.7%	Dental Clinical Staff	\$63	\$63	\$78	Appointments per PCP		13.4	12.3
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Mental Health Clinical Staff	\$117	\$128	\$165	Appointments per PCRN		7.2	6.3
Civil Service FTE		274	78%	90%	Clinical Support Staff	\$16	\$14	\$21	Encounters per Primary MH Clinician		13.7	7.9
Overtime FTE		24	6.8%	5.4%	Administrative Support Staff	\$78	\$79	\$99	Encounters per Psychiatrist		6.0	7.3
Registry FTE		53	15.2%	4.7%	NON LABOR				OTHER TRENDS			
6 Mth Trend				YTD 13/14				FY 12/13				
Actual				Statewide				WSP				
Total Actual FTE		352	100%	100%	Hospital	\$118	\$85	\$94	Hospital Admissions*		9.8	4.6
Civil Service FTE		274	78%	90%	Emergency Department	\$5	\$6	\$6	Emergency Department Visits*		20	25
Overtime FTE		24	6.8%	5.4%	Specialty	\$32	\$29	\$25	Specialty Care Referrals*		23	36
Registry FTE		53	15.2%	4.7%	Medications	\$61						

HEALTHCARE SERVICES DASHBOARD

Valley State Prison (VSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT					
ACCESS					Recent Qtr					6 Mth Trend					
Medical Services		VSP	Statewide	Asthma Care	88%	Prior Qtr	84%	83%	Appropriate Placement High Risk Patients		N/A	70%			
Dental Services		82%	85%	Therapeutic Anticoagulation	88%	89%	71%	High Risk Patient Care Plan							
Mental Health Services		92%	87%	Diabetes Care	84%	-	77%	Follow-Up After MHCB/DSH Admission		58%	73%				
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend					
Cancelled Due to Custody		0.4%	1.6%	HCV Treatment	89%	89%	82%	30-Day Community Hospital Readmission		10.6%	9.1%				
Seen as Scheduled		84%	84%	Utilization Specialty Services	93%	88%	91%	30-Day MHCB or DSH Readmission		14%	25%				
EFFECTIVE COMMUNICATION					Prior Yr					6 Mth Trend					
Effective Communication Provided		66%	67%	Colon Cancer Screening	82%	-	87%	Potentially Avoidable Hospitalizations*		10.1	11.1				
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES					
MAPIP					Flu Vaccination					6 Mth Trend					
Medication Continuity-Transfer		96%	84%	Flu Vaccination	99%	100%	90%	Primary Care Provider (PCP)		97%	90%				
Medication Non-Adherence Counseling		95%	77%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend						
Medication Administration		93%	88%	6 Mth Trend					RESOURCE MANAGEMENT						
FORMULARY MANAGEMENT					Documents Scanned					6 Mth Trend					
Non-Formulary by Psychiatrists		1.9%	3.2%	Specialty Notes		49%	35%	Claims Processed		N/A	96%				
Non-Formulary by Medical Providers		4.2%	5.4%	Community Hospital Records		27%	37%	Specialty Teleservices		73%	64%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					CONTINUOUS EVALUATION & IMPROVEMENT					
Actual					6 Mth Trend					6 Mth Trend					
Total Staffing FTE	253	Authority	268	% of Auth	94%	Statewide	94%	Timely Appeals		98%	82%	QM & Patient Safety Program			
Medical FTE	10	12	90%	94%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					
Nursing FTE	120	108	111%	102%	LABOR					6 Mth Trend					
Pharmacy FTE	11	14	77%	104%	Medical Staff	YTD 13/14	FY 12/13	\$88	Appointments per PCP		16.8	12.3			
Dental Clinical FTE	18	19	95%	98%	Nursing Staff	\$315	\$409	\$396	Appointments per PCRN		6.2	6.3			
Mental Health Clinical FTE	33	40	83%	85%	Pharmacy Staff	\$27	\$44	\$31	Encounters per Primary MH Clinician		11.0	7.9			
Clinical Support FTE	9	12	78%	81%	Dental Clinical Staff	\$68	\$99	\$78	Encounters per Psychiatrist		8.7	7.3			
Administrative Support FTE	51	63	81%	82%	Mental Health Clinical Staff	\$140	\$195	\$165	OTHER TRENDS						
6 Mth Trend					NON LABOR					6 Mth Trend					
Total Actual FTE		253	100%	100%	Hospital	YTD 13/14	FY 12/13	\$94	Hospital Admissions*		4.3	4.6			
Civil Service FTE		245	97%	90%	Emergency Department	\$10	\$4	\$6	Emergency Department Visits*		18	25			
Overtime FTE		7	2.7%	5.4%	Specialty	\$37	\$31	\$25	Specialty Care Referrals*		41	36			
Registry FTE		1	0.5%	4.7%	Medications	\$76	\$58	\$88	Prescriptions Per Inmate		3.4	2.8			
					Diagnosics	\$15	\$17	\$18	Diagnostics Per Inmate		0.8	1.0			
										Appeals Received*		49	34		
										Prison Population Capacity		163%	142%		

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

San Quentin State Prison (SQ)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT							
ACCESS				Recent Qtr				6 Mth Trend							
Medical Services		SQ 78%	Statewide 85%	Asthma Care	92%	Prior Qtr 89%	Statewide 83%	Appropriate Placement High Risk Patients		N/A	70%				
Dental Services		75%	86%	Therapeutic Anticoagulation	45%	44%	71%	High Risk Patient Care Plan							
Mental Health Services		94%	87%	Diabetes Care	73%	76%	77%	Follow-Up After MHCB/DSH Admission		100%	73%				
APPTS COMPLETED AS SCHEDULED				Current Yr				Statewide							
Cancelled Due to Custody		0.5%	1.6%	HCV Treatment	88%	89%	82%	30-Day Community Hospital Readmission		5.5%	9.1%				
Seen as Scheduled		95%	84%	Utilization Specialty Services	97%	100%	91%	30-Day MHCB or DSH Readmission		23%	25%				
EFFECTIVE COMMUNICATION				Prior Yr				Statewide							
Effective Communication Provided		73%	67%	Colon Cancer Screening	92%	83%	87%	Potentially Avoidable Hospitalizations*		8.4	11.1				
MEDICATION MANAGEMENT				Current Yr				Statewide							
MAPIP				Current Yr				Statewide							
Medication Continuity-Transfer		91%	84%	Flu Vaccination	96%	100%	90%	CONTINUITY OF CLINICIANS & SERVICES							
Medication Non-Adherence Counseling		73%	77%	Availability of Health Information				6 Mth Trend							
Medication Administration		91%	88%	Documents Scanned		SQ 46%	Statewide 35%	Primary Care Provider (PCP)		88%	90%				
FORMULARY MANAGEMENT				Statewide				Statewide							
Non-Formulary by Psychiatrists		8.6%	3.2%	Specialty Notes		46%	37%	Mental Health Primary Clinician		60%	82%				
Non-Formulary by Medical Providers		6.1%	5.4%	Community Hospital Records		59%	56%	Psychiatrist		65%	81%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				RESOURCE MANAGEMENT							
Actual				6 Mth Trend				6 Mth Trend							
Total Staffing FTE	382	Authority 421	% of Auth 91%	Statewide 94%	Timely Appeals		97%	82%	Claims Processed		N/A	96%			
Medical FTE	15	14	109%	94%	MAJOR COSTS PER INMATE PER MONTH**				Specialty Teleservices		32%	64%			
Nursing FTE	171	168	101%	102%	LABOR				Health Care Staff Training						
Pharmacy FTE	13	13	103%	104%	Medical Staff	YTD 13/14 \$91	FY 12/13 \$89	Statewide \$88	CONTINUOUS EVALUATION & IMPROVEMENT						
Dental Clinical FTE	23	23	104%	98%	Nursing Staff	\$382	\$357	\$396	QM & Patient Safety Program						
Mental Health Clinical FTE	80	103	78%	85%	Pharmacy Staff	\$30	\$25	\$31	Health Care Index						
Clinical Support FTE	13	17	78%	81%	Dental Clinical Staff	\$71	\$67	\$78	WORKLOAD PER DAY						
Administrative Support FTE	66	85	78%	82%	Mental Health Clinical Staff	\$325	\$237	\$165	Appointments per PCP		10.9	12.3			
Actual				Statewide				Statewide				6 Mth Trend			
Total Actual FTE		382	100%	100%	Clinical Support Staff	\$21	\$22	\$21	Appointments per PCRN		5.8	6.3			
Civil Service FTE		340	89%	90%	Administrative Support Staff	\$85	\$122	\$99	Encounters per Primary MH Clinician		6.9	7.9			
Overtime FTE		19	5.1%	5.4%	NON LABOR				Encounters per Psychiatrist		6.6	7.3			
Registry FTE		23	6.0%	4.7%	Hospital	YTD 13/14 \$94	FY 12/13 \$91	\$94	OTHER TRENDS						
Actual				Statewide				Statewide				6 Mth Trend			
Total Actual FTE		382	100%	100%	Hospital Admissions*	\$94	\$91	\$94	Hospital Admissions*		3.0	4.6			
Civil Service FTE		340	89%	90%	Emergency Department	\$5	\$4	\$6	Emergency Department Visits*		17	25			
Overtime FTE		19	5.1%	5.4%	Specialty	\$29	\$32	\$25	Specialty Care Referrals*		48	36			
Registry FTE		23	6.0%	4.7%	Medications	\$150	\$109	\$88	Prescriptions Per Inmate		3.8	2.8			
Actual				Statewide				Statewide				Statewide			
Total Actual FTE		382	100%	100%	Diagnostics	\$30	\$26	\$18	Diagnosics Per Inmate		1.8	1.0			
Civil Service FTE		340	89%	90%	APPEALS RECEIVED*				Appeals Received*		30	34			
Overtime FTE		19	5.1%	5.4%	PRISON POPULATION CAPACITY				Prison Population Capacity		128%	142%			
Registry FTE		23	6.0%	4.7%	APPEALS RECEIVED*				PRISON POPULATION CAPACITY						

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Sierra Conservation Center (SCC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		SCC: 98%	Statewide: 85%	Asthma Care	91%	88%	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		72%	86%	Therapeutic Anticoagulation	100%	100%	71%	High Risk Patient Care Plan				
Mental Health Services		97%	87%	Diabetes Care	74%	69%	77%	Follow-Up After MHCB/DSH Admission		67%	73%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				SCC				
Cancelled Due to Custody		0.1%	1.6%	HCV Treatment	88%	88%	82%	30-Day Community Hospital Readmission		6.1%	9.1%	
Seen as Scheduled		93%	84%	Utilization Specialty Services	95%	96%	91%	30-Day MHCB or DSH Readmission		0%	25%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		87%	67%	Colon Cancer Screening	60%	74%	87%	Potentially Avoidable Hospitalizations*		0.4	11.1	
MEDICATION MANAGEMENT				Current Yr				Continuity of Clinicians & Services				
MAPIP				Prior Yr				Primary Care Provider (PCP)				
Medication Continuity-Transfer		79%	84%	Flu Vaccination	97%	55%	90%	Mental Health Primary Clinician		N/A	82%	
Medication Non-Adherence Counseling		60%	77%	AVAILABILITY OF HEALTH INFORMATION				Psychiatrist				
Medication Administration		91%	88%	6 Mth Trend				SCC				
FORMULARY MANAGEMENT				Statewide				Resource Management				
Non-Formulary by Psychiatrists		12.8%	3.2%	Documents Scanned		61%	35%	Claims Processed		N/A	96%	
Non-Formulary by Medical Providers		3.8%	5.4%	Specialty Notes		28%	37%	Specialty Teleservices		45%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				Continuous Evaluation & Improvement				
Actual				6 Mth Trend				SCC				
Authority				Statewide				Statewide				
% of Auth				Timely Appeals				QM & Patient Safety Program				
Total Staffing FTE	153	177	87%	94%		100%	82%	Health Care Index				
Medical FTE	7	8	88%	94%	MAJOR COSTS PER INMATE PER MONTH**				Workload Per Day			
Nursing FTE	57	60	94%	102%	LABOR				6 Mth Trend			
Pharmacy FTE	7	8	91%	104%	Medical Staff	YTD 13/14: \$36	FY 12/13: \$46	Statewide: \$88	Appointments per PCP		12.4	12.3
Dental Clinical FTE	26	26	102%	98%	Nursing Staff	\$119	\$118	\$396	Appointments per PCRN		4.4	6.3
Mental Health Clinical FTE	14	19	71%	85%	Pharmacy Staff	\$11	\$10	\$31	Encounters per Primary MH Clinician		2.8	7.9
Clinical Support FTE	4	4	100%	81%	Dental Clinical Staff	\$69	\$67	\$78	Encounters per Psychiatrist		2.6	7.3
Administrative Support FTE	39	53	74%	82%	Mental Health Clinical Staff	\$45	\$44	\$165	Other Trends			
6 Mth Trend				NON LABOR				6 Mth Trend				
Actual				YTD 13/14				SCC				
SCC				FY 12/13				Statewide				
Statewide				Statewide				Statewide				
Total Actual FTE		153	100%	100%	Hospital	\$20	\$25	\$94	Hospital Admissions*		0.8	4.6
Civil Service FTE		145	95%	90%	Emergency Department	\$1	\$2	\$6	Emergency Department Visits*		10	25
Overtime FTE		6	3.8%	5.4%	Specialty	\$11	\$7	\$25	Specialty Care Referrals*		21	36
Registry FTE		2	1.5%	4.7%	Medications	\$16	\$22	\$88	Prescriptions Per Inmate		0.9	2.8
				Diagnosics				Diagnosics Per Inmate				
				\$8				\$9				
				\$18				Appeals Received*				
								6				
								34				
								Prison Population Capacity				
								127%				
								142%				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Substance Abuse Treatment Facility (SATF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT			CARE MANAGEMENT					
ACCESS					Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	SATF	Statewide	
Medical Services		85%	85%	Asthma Care	90%	90%	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		92%	86%	Therapeutic Anticoagulation	73%	75%	71%	High Risk Patient Care Plan				
Mental Health Services		82%	87%	Diabetes Care	76%	79%	77%	Follow-Up After MHCB/DSH Admission		78%	73%	
APPTS COMPLETED AS SCHEDULED				HCV Treatment	74%	74%	82%	30-Day Community Hospital Readmission		11.7%	9.1%	
Cancelled Due to Custody		1.0%	1.6%	Utilization Specialty Services	89%	95%	91%	30-Day MHCB or DSH Readmission		21%	25%	
Seen as Scheduled		82%	84%	Colon Cancer Screening	93%	94%	87%	Potentially Avoidable Hospitalizations*		19.2	11.1	
EFFECTIVE COMMUNICATION				Breast Cancer Screening	N/A	N/A	94%	CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		83%	67%	Diagnostic Monitoring	67%	62%	73%	Primary Care Provider (PCP)		97%	90%	
MEDICATION MANAGEMENT				Polypharmacy Medication Review				Mental Health Primary Clinician		78%	82%	
MAPIP				Flu Vaccination	Current Yr	Prior Yr	Statewide	Psychiatrist		90%	81%	
Medication Continuity-Transfer		98%	84%		98%	97%	90%	RESOURCE MANAGEMENT				
Medication Non-Adherence Counseling		43%	77%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend	SATF	Statewide	
Medication Administration		65%	88%	Documents Scanned		21%	35%	Claims Processed		N/A	96%	
FORMULARY MANAGEMENT				Specialty Notes		57%	37%	Specialty Teleservices		75%	64%	
Non-Formulary by Psychiatrists		3.1%	3.2%	Community Hospital Records		83%	56%	Health Care Staff Training				
Non-Formulary by Medical Providers		5.7%	5.4%	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals		100%	82%	QM & Patient Safety Program				
	Actual	Authority	% of Auth	Statewide	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Total Staffing FTE	414	458	90%	94%	LABOR				WORKLOAD PER DAY			
Medical FTE	14	17	84%	94%		YTD 13/14	FY 12/13	Statewide	6 Mth Trend			
Nursing FTE	208	196	106%	102%	Medical Staff	\$62	\$61	\$88	Appointments per PCP		16.1	12.3
Pharmacy FTE	20	19	107%	104%	Nursing Staff	\$309	\$289	\$396	Appointments per PCRN		7.3	6.3
Dental Clinical FTE	31	35	89%	98%	Pharmacy Staff	\$29	\$25	\$31	Encounters per Primary MH Clinician		9.3	7.9
Mental Health Clinical FTE	50	70	72%	85%	Dental Clinical Staff	\$65	\$63	\$78	Encounters per Psychiatrist		7.2	7.3
Clinical Support FTE	13	22	58%	81%	Mental Health Clinical Staff	\$123	\$130	\$165	OTHER TRENDS			
Administrative Support FTE	77	100	77%	82%	Clinical Support Staff	\$17	\$19	\$21		6 Mth Trend	SATF	Statewide
				Administrative Support Staff	\$71	\$65	\$99	Hospital Admissions*		6.9	4.6	
	6 Mth Trend	Actual	SATF	Statewide	NON LABOR				Emergency Department Visits*		19	25
Total Actual FTE		414	100%	100%	Hospital	\$151	\$137	\$94	Specialty Care Referrals*		18	36
Civil Service FTE		378	91%	90%	Emergency Department	\$5	\$6	\$6	Prescriptions Per Inmate		3.5	2.8
Overtime FTE		15	3.7%	5.4%	Specialty	\$38	\$39	\$25	Diagnostics Per Inmate		0.5	1.0
Registry FTE		20	4.8%	4.7%	Medications	\$101	\$95	\$88	Appeals Received*		38	34
				Diagnostics	\$12	\$14	\$18	Prison Population Capacity		160%	142%	

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Richard J. Donovan Correctional Facility (RJD)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT			CARE MANAGEMENT					
ACCESS					Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	RJD	Statewide	
Medical Services		80%	85%	Asthma Care	89%	86%	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		75%	86%	Therapeutic Anticoagulation	62%	70%	71%	High Risk Patient Care Plan				
Mental Health Services		88%	87%	Diabetes Care	72%	75%	77%	Follow-Up After MHCB/DSH Admission		88%	73%	
APPTS COMPLETED AS SCHEDULED				HCV Treatment	89%	86%	82%	30-Day Community Hospital Readmission		16.9%	9.1%	
Cancelled Due to Custody		1.7%	1.6%	Utilization Specialty Services	93%	94%	91%	30-Day MHCB or DSH Readmission		19%	25%	
Seen as Scheduled		83%	84%	Colon Cancer Screening	83%	85%	87%	Potentially Avoidable Hospitalizations*		28.6	11.1	
EFFECTIVE COMMUNICATION				Breast Cancer Screening	N/A	N/A	94%	CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		68%	67%	Diagnostic Monitoring	81%	82%	73%	Primary Care Provider (PCP)		86%	90%	
MEDICATION MANAGEMENT				Polypharmacy Medication Review				Mental Health Primary Clinician		81%	82%	
MAPIP				Flu Vaccination	Current Yr	Prior Yr	Statewide	Psychiatrist		68%	81%	
Medication Continuity-Transfer		30%	84%	AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
Medication Non-Adherence Counseling		56%	77%		6 Mth Trend	RJD	Statewide	Claims Processed		N/A	96%	
Medication Administration		61%	88%	Documents Scanned		53%	35%	Specialty Teleservices		85%	64%	
FORMULARY MANAGEMENT				Specialty Notes		24%	37%	Health Care Staff Training				
Non-Formulary by Psychiatrists		1.9%	3.2%	Community Hospital Records		49%	56%	CONTINUOUS EVALUATION & IMPROVEMENT				
Non-Formulary by Medical Providers		5.9%	5.4%	APPEAL PROCESSING					6 Mth Trend	RJD	Statewide	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals		54%	82%	QM & Patient Safety Program				
	Actual	Authority	% of Auth	Statewide	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Total Staffing FTE	475	442	107%	94%	LABOR	YTD 13/14	FY 12/13	Statewide	WORKLOAD PER DAY			
Medical FTE	20	14	145%	94%	Medical Staff	\$156	\$115	\$88		6 Mth Trend	RJD	Statewide
Nursing FTE	208	178	117%	102%	Nursing Staff	\$556	\$452	\$396	Appointments per PCP		12.0	12.3
Pharmacy FTE	22	16	136%	104%	Pharmacy Staff	\$47	\$38	\$31	Appointments per PCRN		6.7	6.3
Dental Clinical FTE	26	25	103%	98%	Dental Clinical Staff	\$94	\$81	\$78	Encounters per Primary MH Clinician		7.7	7.9
Mental Health Clinical FTE	92	91	101%	85%	Mental Health Clinical Staff	\$407	\$356	\$165	Encounters per Psychiatrist		8.5	7.3
Clinical Support FTE	24	24	98%	81%	Clinical Support Staff	\$50	\$39	\$21	OTHER TRENDS			
Administrative Support FTE	83	94	89%	82%	Administrative Support Staff	\$133	\$117	\$99		6 Mth Trend	RJD	Statewide
	6 Mth Trend	Actual	RJD	Statewide	NON LABOR	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		10.7	4.6
Total Actual FTE		475	100%	100%	Hospital	\$205	\$192	\$94	Emergency Department Visits*		39	25
Civil Service FTE		413	87%	90%	Emergency Department	\$8	\$6	\$6	Specialty Care Referrals*		82	36
Overtime FTE		24	5.1%	5.4%	Specialty	\$42	\$46	\$25	Prescriptions Per Inmate		5.5	2.8
Registry FTE		38	8.0%	4.7%	Medications	\$227	\$188	\$88	Diagnostics Per Inmate		1.4	1.0
					Diagnostics	\$25	\$24	\$18	Appeals Received*		71	34
									Prison Population Capacity		140%	142%

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Pleasant Valley State Prison (PVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		PVSP	Statewide	Asthma Care	92%	Prior Qtr	90%	Statewide	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		90%	85%	Therapeutic Anticoagulation	-	-	71%	High Risk Patient Care Plan						
Mental Health Services		87%	86%	Diabetes Care	77%	77%	77%	Follow-Up After MHCB/DSH Admission		88%	73%			
APPTS COMPLETED AS SCHEDULED					Current Yr					PVSP				
Cancelled Due to Custody		0.2%	1.6%	HCV Treatment	94%	94%	82%	30-Day Community Hospital Readmission		5.1%	9.1%			
Seen as Scheduled		85%	84%	Utilization Specialty Services	95%	98%	91%	30-Day MHCB or DSH Readmission		7%	25%			
EFFECTIVE COMMUNICATION					Prior Yr					Statewide				
Effective Communication Provided		74%	67%	Colon Cancer Screening	98%	97%	87%	Potentially Avoidable Hospitalizations*		2.4	11.1			
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Current Yr					PVSP				
Medication Continuity-Transfer		96%	84%	Flu Vaccination	99%	97%	90%	Primary Care Provider (PCP)		96%	90%			
Medication Non-Adherence Counseling		89%	77%	AVAILABILITY OF HEALTH INFORMATION					PVSP					
Medication Administration		90%	88%	6 Mth Trend					Statewide					
FORMULARY MANAGEMENT					Documents Scanned					6 Mth Trend				
Non-Formulary by Psychiatrists		1.9%	3.2%	Specialty Notes		62%	35%	Claims Processed		N/A	96%			
Non-Formulary by Medical Providers		3.6%	5.4%	Community Hospital Records		47%	37%	Specialty Teleservices		52%	64%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					RESOURCE MANAGEMENT				
Actual					6 Mth Trend					PVSP				
Authority					PVSP					Statewide				
% of Auth					Statewide					6 Mth Trend				
Total Staffing FTE	221	282	78%	94%	Timely Appeals		99%	82%	Health Care Staff Training					
Medical FTE	10	13	79%	94%	MAJOR COSTS PER INMATE PER MONTH**					CONTINUOUS EVALUATION & IMPROVEMENT				
Nursing FTE	104	109	96%	102%	LABOR					6 Mth Trend				
Pharmacy FTE	7	12	54%	104%	Medical Staff	YTD 13/14	FY 12/13	Statewide	QM & Patient Safety Program					
Dental Clinical FTE	23	24	96%	98%	Nursing Staff	\$77	\$69	\$88	Health Care Index					
Mental Health Clinical FTE	28	42	67%	85%	Pharmacy Staff	\$293	\$244	\$396	WORKLOAD PER DAY					
Clinical Support FTE	4	8	48%	81%	Pharmacy Clinical Staff	\$26	\$31	\$31	Appointments per PCP		14.4	12.3		
Administrative Support FTE	45	74	61%	82%	Dental Clinical Staff	\$87	\$82	\$78	Appointments per PCRN		6.4	6.3		
6 Mth Trend					NON LABOR					PVSP				
Actual					YTD 13/14					Statewide				
PVSP					FY 12/13					Statewide				
Statewide					Statewide					6 Mth Trend				
Total Actual FTE		221	100%	100%	Hospital	\$35	\$69	\$94	Encounters per Primary MH Clinician		6.9	7.9		
Civil Service FTE		212	96%	90%	Emergency Department	\$4	\$6	\$6	Encounters per Psychiatrist		10.7	7.3		
Overtime FTE		5	2.5%	5.4%	Specialty	\$18	\$21	\$25	OTHER TRENDS					
Registry FTE		4	1.7%	4.7%	Medications	\$35	\$52	\$88	Hospital Admissions*		2.6	4.6		
					Diagnostics	\$10	\$11	\$18	Emergency Department Visits*		18	25		
										Specialty Care Referrals*		18	36	
										Prescriptions Per Inmate		2.0	2.8	
										Diagnostics Per Inmate		0.5	1.0	
										Appeals Received*		42	34	
										Prison Population Capacity		135%	142%	

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Pelican Bay State Prison (PBSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT																																																																				
ACCESS Medical Services: PBSP: -, Statewide: 85% Dental Services: PBSP: 97%, Statewide: 86% Mental Health Services: PBSP: 82%, Statewide: 87% APPTS COMPLETED AS SCHEDULED Cancelled Due to Custody: PBSP: 2.0%, Statewide: 1.6% Seen as Scheduled: PBSP: 94%, Statewide: 84% EFFECTIVE COMMUNICATION Effective Communication Provided: PBSP: 62%, Statewide: 67%				Asthma Care: 92%, 89%, 83% Therapeutic Anticoagulation: 100%, 100%, 71% Diabetes Care: 74%, 79%, 77% HCV Treatment: 57%, 57%, 82% Utilization Specialty Services: 90%, 96%, 91% Colon Cancer Screening: 96%, 98%, 87% Breast Cancer Screening: N/A, N/A, 94% Diagnostic Monitoring: 90%, 62%, 73% Polypharmacy Medication Review: Flu Vaccination: 100%, 100%, 90%				Appropriate Placement High Risk Patients: PBSP: N/A, Statewide: 70% High Risk Patient Care Plan: Follow-Up After MHCB/DSH Admission: PBSP: 77%, Statewide: 73% 30-Day Community Hospital Readmission: PBSP: 0.0%, Statewide: 9.1% 30-Day MHCB or DSH Readmission: PBSP: 21%, Statewide: 25% Potentially Avoidable Hospitalizations*: PBSP: 0.0, Statewide: 11.1																																																																				
MEDICATION MANAGEMENT MAPIP Medication Continuity-Transfer: PBSP: 83%, Statewide: 84% Medication Non-Adherence Counseling: PBSP: 92%, Statewide: 77% Medication Administration: PBSP: 96%, Statewide: 88% FORMULARY MANAGEMENT Non-Formulary by Psychiatrists: PBSP: 0.5%, Statewide: 3.2% Non-Formulary by Medical Providers: PBSP: 3.0%, Statewide: 5.4%				AVAILABILITY OF HEALTH INFORMATION Documents Scanned: PBSP: 16%, Statewide: 35% Specialty Notes: PBSP: -, Statewide: 37% Community Hospital Records: PBSP: 100%, Statewide: 56%				CONTINUITY OF CLINICIANS & SERVICES Primary Care Provider (PCP): PBSP: 96%, Statewide: 90% Mental Health Primary Clinician: PBSP: 69%, Statewide: 82% Psychiatrist: PBSP: 63%, Statewide: 81%																																																																				
STAFFING IN FULL TIME EQUIVALENTS (FTE)** <table border="1"> <thead> <tr> <th></th> <th>Actual</th> <th>Authority</th> <th>% of Auth</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Total Staffing FTE</td><td>236</td><td>264</td><td>90%</td><td>94%</td></tr> <tr><td>Medical FTE</td><td>9</td><td>8</td><td>116%</td><td>94%</td></tr> <tr><td>Nursing FTE</td><td>114</td><td>120</td><td>96%</td><td>102%</td></tr> <tr><td>Pharmacy FTE</td><td>8</td><td>7</td><td>114%</td><td>104%</td></tr> <tr><td>Dental Clinical FTE</td><td>21</td><td>24</td><td>89%</td><td>98%</td></tr> <tr><td>Mental Health Clinical FTE</td><td>23</td><td>27</td><td>84%</td><td>85%</td></tr> <tr><td>Clinical Support FTE</td><td>7</td><td>7</td><td>100%</td><td>81%</td></tr> <tr><td>Administrative Support FTE</td><td>54</td><td>72</td><td>75%</td><td>82%</td></tr> </tbody> </table>					Actual	Authority	% of Auth	Statewide	Total Staffing FTE	236	264	90%	94%	Medical FTE	9	8	116%	94%	Nursing FTE	114	120	96%	102%	Pharmacy FTE	8	7	114%	104%	Dental Clinical FTE	21	24	89%	98%	Mental Health Clinical FTE	23	27	84%	85%	Clinical Support FTE	7	7	100%	81%	Administrative Support FTE	54	72	75%	82%	APPEAL PROCESSING Timely Appeals: PBSP: 100%, Statewide: 82%				RESOURCE MANAGEMENT Claims Processed: PBSP: N/A, Statewide: 96% Specialty Teleservices: PBSP: 13%, Statewide: 64% Health Care Staff Training:																							
	Actual	Authority	% of Auth	Statewide																																																																								
Total Staffing FTE	236	264	90%	94%																																																																								
Medical FTE	9	8	116%	94%																																																																								
Nursing FTE	114	120	96%	102%																																																																								
Pharmacy FTE	8	7	114%	104%																																																																								
Dental Clinical FTE	21	24	89%	98%																																																																								
Mental Health Clinical FTE	23	27	84%	85%																																																																								
Clinical Support FTE	7	7	100%	81%																																																																								
Administrative Support FTE	54	72	75%	82%																																																																								
<table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>Actual</th> <th>PBSP</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Total Actual FTE</td><td></td><td>236</td><td>100%</td><td>100%</td></tr> <tr><td>Civil Service FTE</td><td></td><td>221</td><td>94%</td><td>90%</td></tr> <tr><td>Overtime FTE</td><td></td><td>5</td><td>2.0%</td><td>5.4%</td></tr> <tr><td>Registry FTE</td><td></td><td>10</td><td>4.4%</td><td>4.7%</td></tr> </tbody> </table>					6 Mth Trend	Actual	PBSP	Statewide	Total Actual FTE		236	100%	100%	Civil Service FTE		221	94%	90%	Overtime FTE		5	2.0%	5.4%	Registry FTE		10	4.4%	4.7%	MAJOR COSTS PER INMATE PER MONTH** <table border="1"> <thead> <tr> <th></th> <th>LABOR</th> <th>YTD 13/14</th> <th>FY 12/13</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Medical Staff</td><td></td><td>\$67</td><td>\$64</td><td>\$88</td></tr> <tr><td>Nursing Staff</td><td></td><td>\$421</td><td>\$399</td><td>\$396</td></tr> <tr><td>Pharmacy Staff</td><td></td><td>\$21</td><td>\$21</td><td>\$31</td></tr> <tr><td>Dental Clinical Staff</td><td></td><td>\$85</td><td>\$85</td><td>\$78</td></tr> <tr><td>Mental Health Clinical Staff</td><td></td><td>\$169</td><td>\$179</td><td>\$165</td></tr> <tr><td>Clinical Support Staff</td><td></td><td>\$23</td><td>\$15</td><td>\$21</td></tr> <tr><td>Administrative Support Staff</td><td></td><td>\$118</td><td>\$117</td><td>\$99</td></tr> </tbody> </table>					LABOR	YTD 13/14	FY 12/13	Statewide	Medical Staff		\$67	\$64	\$88	Nursing Staff		\$421	\$399	\$396	Pharmacy Staff		\$21	\$21	\$31	Dental Clinical Staff		\$85	\$85	\$78	Mental Health Clinical Staff		\$169	\$179	\$165	Clinical Support Staff		\$23	\$15	\$21	Administrative Support Staff		\$118	\$117	\$99	CONTINUOUS EVALUATION & IMPROVEMENT QM & Patient Safety Program: Health Care Index:			
	6 Mth Trend	Actual	PBSP	Statewide																																																																								
Total Actual FTE		236	100%	100%																																																																								
Civil Service FTE		221	94%	90%																																																																								
Overtime FTE		5	2.0%	5.4%																																																																								
Registry FTE		10	4.4%	4.7%																																																																								
	LABOR	YTD 13/14	FY 12/13	Statewide																																																																								
Medical Staff		\$67	\$64	\$88																																																																								
Nursing Staff		\$421	\$399	\$396																																																																								
Pharmacy Staff		\$21	\$21	\$31																																																																								
Dental Clinical Staff		\$85	\$85	\$78																																																																								
Mental Health Clinical Staff		\$169	\$179	\$165																																																																								
Clinical Support Staff		\$23	\$15	\$21																																																																								
Administrative Support Staff		\$118	\$117	\$99																																																																								
				OTHER TRENDS <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>PBSP</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Hospital Admissions*</td><td></td><td>1.1</td><td>4.6</td></tr> <tr><td>Emergency Department Visits*</td><td></td><td>11</td><td>25</td></tr> <tr><td>Specialty Care Referrals*</td><td></td><td>15</td><td>36</td></tr> <tr><td>Prescriptions Per Inmate</td><td></td><td>1.1</td><td>2.8</td></tr> <tr><td>Diagnostics Per Inmate</td><td></td><td>0.5</td><td>1.0</td></tr> <tr><td>Appeals Received*</td><td></td><td>28</td><td>34</td></tr> <tr><td>Prison Population Capacity</td><td></td><td>115%</td><td>142%</td></tr> </tbody> </table>					6 Mth Trend	PBSP	Statewide	Hospital Admissions*		1.1	4.6	Emergency Department Visits*		11	25	Specialty Care Referrals*		15	36	Prescriptions Per Inmate		1.1	2.8	Diagnostics Per Inmate		0.5	1.0	Appeals Received*		28	34	Prison Population Capacity		115%	142%																																					
	6 Mth Trend	PBSP	Statewide																																																																									
Hospital Admissions*		1.1	4.6																																																																									
Emergency Department Visits*		11	25																																																																									
Specialty Care Referrals*		15	36																																																																									
Prescriptions Per Inmate		1.1	2.8																																																																									
Diagnostics Per Inmate		0.5	1.0																																																																									
Appeals Received*		28	34																																																																									
Prison Population Capacity		115%	142%																																																																									
				WORKLOAD PER DAY <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>PBSP</th> <th>Statewide</th> </tr> </thead> <tbody> <tr><td>Appointments per PCP</td><td></td><td>4.8</td><td>12.3</td></tr> <tr><td>Appointments per PCRN</td><td></td><td>-</td><td>6.3</td></tr> <tr><td>Encounters per Primary MH Clinician</td><td></td><td>4.1</td><td>7.9</td></tr> <tr><td>Encounters per Psychiatrist</td><td></td><td>3.9</td><td>7.3</td></tr> </tbody> </table>					6 Mth Trend	PBSP	Statewide	Appointments per PCP		4.8	12.3	Appointments per PCRN		-	6.3	Encounters per Primary MH Clinician		4.1	7.9	Encounters per Psychiatrist		3.9	7.3																																																	
	6 Mth Trend	PBSP	Statewide																																																																									
Appointments per PCP		4.8	12.3																																																																									
Appointments per PCRN		-	6.3																																																																									
Encounters per Primary MH Clinician		4.1	7.9																																																																									
Encounters per Psychiatrist		3.9	7.3																																																																									

* Rate Per 1,000 Inmates
 ** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

North Kern State Prison (NKSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		NKSP	Statewide	Asthma Care	85%	Prior Qtr	82%	83%	Appropriate Placement High Risk Patients		N/A	70%
Dental Services		91%	85%	Therapeutic Anticoagulation	100%	-	71%	High Risk Patient Care Plan				
Mental Health Services		77%	86%	Diabetes Care	63%	61%	77%	Follow-Up After MHCB/DSH Admission		88%	73%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
Cancelled Due to Custody		0.5%	1.6%	HCV Treatment	75%	75%	82%	30-Day Community Hospital Readmission		2.6%	9.1%	
Seen as Scheduled		92%	84%	Utilization Specialty Services	94%	98%	91%	30-Day MHCB or DSH Readmission		13%	25%	
EFFECTIVE COMMUNICATION				Prior Yr				6 Mth Trend				
Effective Communication Provided		72%	67%	Colon Cancer Screening	98%	100%	87%	Potentially Avoidable Hospitalizations*		8.4	11.1	
MEDICATION MANAGEMENT				Statewide				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Current Yr				6 Mth Trend				
Medication Continuity-Transfer		98%	84%	Flu Vaccination	93%	100%	90%	Primary Care Provider (PCP)		93%	90%	
Medication Non-Adherence Counseling		78%	77%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		100%	88%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				Documents Scanned				6 Mth Trend				
Non-Formulary by Psychiatrists		1.9%	3.2%	Specialty Notes		21%	35%	Claims Processed		N/A	96%	
Non-Formulary by Medical Providers		1.5%	5.4%	Community Hospital Records		16%	37%	Specialty Teleservices		73%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				6 Mth Trend				6 Mth Trend				
Authority				6 Mth Trend				6 Mth Trend				
% of Auth				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
Total Staffing FTE	344	339	101%	94%	Timely Appeals		100%	82%	QM & Patient Safety Program			
Medical FTE	16	13	119%	94%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Nursing FTE	161	135	120%	102%	LABOR				6 Mth Trend			
Pharmacy FTE	12	13	97%	104%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		14.5	12.3
Dental Clinical FTE	25	28	92%	98%	Nursing Staff	\$80	\$75	\$88	Appointments per PCRN		7.8	6.3
Mental Health Clinical FTE	43	55	78%	85%	Pharmacy Staff	\$314	\$298	\$396	Encounters per Primary MH Clinician		11.7	7.9
Clinical Support FTE	12	14	87%	81%	Dental Clinical Staff	\$20	\$20	\$31	Encounters per Psychiatrist		9.7	7.3
Administrative Support FTE	74	82	90%	82%	Mental Health Clinical Staff	\$69	\$76	\$78	OTHER TRENDS			
6 Mth Trend				6 Mth Trend				6 Mth Trend				
Actual				6 Mth Trend				6 Mth Trend				
NKSP				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
Total Actual FTE		344	100%	100%	Hospital	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		1.9	4.6
Civil Service FTE		285	83%	90%	Emergency Department	\$5	\$3	\$6	Emergency Department Visits*		21	25
Overtime FTE		29	8.6%	5.4%	Specialty	\$22	\$21	\$25	Specialty Care Referrals*		31	36
Registry FTE		29	8.6%	4.7%	Medications	\$55	\$46	\$88	Prescriptions Per Inmate		2.5	2.8
6 Mth Trend				6 Mth Trend				6 Mth Trend				
Actual				6 Mth Trend				6 Mth Trend				
NKSP				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				
Total Actual FTE		344	100%	100%	Diagnostics	\$35	\$31	\$18	Diagnosics Per Inmate		1.6	1.0
Civil Service FTE		285	83%	90%	NON LABOR				6 Mth Trend			
Overtime FTE		29	8.6%	5.4%	Hospital	YTD 13/14	FY 12/13	Statewide	Appeals Received*		31	34
Registry FTE		29	8.6%	4.7%	Emergency Department	\$5	\$3	\$6	Prison Population Capacity		175%	142%
6 Mth Trend				6 Mth Trend				6 Mth Trend				
Actual				6 Mth Trend				6 Mth Trend				
NKSP				6 Mth Trend				6 Mth Trend				
Statewide				6 Mth Trend				6 Mth Trend				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Mule Creek State Prison (MCSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	MCSP	Statewide		Prior Qtr	Statewide		MCSP	Statewide			
Medical Services		72%	85%	Asthma Care	87%	90%	83%	Appropriate Placement High Risk Patients	N/A	70%		
Dental Services		94%	86%	Therapeutic Anticoagulation	59%	61%	71%	High Risk Patient Care Plan				
Mental Health Services		88%	87%	Diabetes Care	76%	75%	77%	Follow-Up After MHCB/DSH Admission		81%	73%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		MCSP	Statewide			
Cancelled Due to Custody		1.1%	1.6%	HCV Treatment	94%	94%	82%	30-Day Community Hospital Readmission		8.0%	9.1%	
Seen as Scheduled		78%	84%	Utilization Specialty Services	80%	94%	91%	30-Day MHCB or DSH Readmission		29%	25%	
EFFECTIVE COMMUNICATION				Flu Vaccination				CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		51%	67%	Flu Vaccination	96%	93%	90%	Primary Care Provider (PCP)		87%	90%	
MEDICATION MANAGEMENT				AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT				
MAPIP				6 Mth Trend				6 Mth Trend				
	MCSP	Statewide			MCSP	Statewide		MCSP	Statewide			
Medication Continuity-Transfer		97%	84%	Documents Scanned		40%	35%	Claims Processed		N/A	96%	
Medication Non-Adherence Counseling		83%	77%	Specialty Notes		27%	37%	Specialty Teleservices		72%	64%	
Medication Administration		92%	88%	Community Hospital Records		75%	56%	Health Care Staff Training				
FORMULARY MANAGEMENT				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		5.7%	3.2%	Timely Appeals		100%	82%	QM & Patient Safety Program				
Non-Formulary by Medical Providers		9.3%	5.4%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide		MCSP	Statewide	
Total Staffing FTE	326	360	90%	94%	Medical Staff	\$103	\$89	\$88	Appointments per PCP		9.6	12.3
Medical FTE	10	11	88%	94%	Nursing Staff	\$452	\$381	\$396	Appointments per PCRN		5.1	6.3
Nursing FTE	140	139	101%	102%	Pharmacy Staff	\$33	\$31	\$31	Encounters per Primary MH Clinician		8.9	7.9
Pharmacy FTE	12	12	107%	104%	Dental Clinical Staff	\$88	\$77	\$78	Encounters per Psychiatrist		7.7	7.3
Dental Clinical FTE	17	20	87%	98%	Mental Health Clinical Staff	\$274	\$269	\$165	OTHER TRENDS			
Mental Health Clinical FTE	62	76	81%	85%	Clinical Support Staff	\$36	\$31	\$21		6 Mth Trend	MCSP	Statewide
Clinical Support FTE	14	19	74%	81%	Administrative Support Staff	\$133	\$129	\$99	Hospital Admissions*		3.1	4.6
Administrative Support FTE	71	84	85%	82%	NON LABOR				Emergency Department Visits*		26	25
	6 Mth Trend	Actual	MCSP	Statewide		YTD 13/14	FY 12/13	Statewide	Specialty Care Referrals*		78	36
Total Actual FTE		326	100%	100%	Hospital	\$110	\$130	\$94	Prescriptions Per Inmate		4.9	2.8
Civil Service FTE		299	92%	90%	Emergency Department	\$7	\$5	\$6	Diagnostics Per Inmate		2.1	1.0
Overtime FTE		15	4.6%	5.4%	Specialty	\$29	\$27	\$25	Appeals Received*		60	34
Registry FTE		12	3.8%	4.7%	Medications	\$244	\$180	\$88	Prison Population Capacity		170%	142%
					Diagnostics	\$28	\$24	\$18				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Los Angeles County (LAC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT							
ACCESS				Recent Qtr				6 Mth Trend							
Medical Services		LAC: 79%	Statewide: 85%	Asthma Care	94%	92%	83%	Appropriate Placement High Risk Patients		N/A	70%				
Dental Services		84%	86%	Therapeutic Anticoagulation	85%	31%	71%	High Risk Patient Care Plan							
Mental Health Services		92%	87%	Diabetes Care	87%	84%	77%	Follow-Up After MHCB/DSH Admission		88%	73%				
APPTS COMPLETED AS SCHEDULED				Prior Qtr				LAC							
Cancelled Due to Custody		3.2%	1.6%	HCV Treatment	94%	94%	82%	30-Day Community Hospital Readmission		4.8%	9.1%				
Seen as Scheduled		72%	84%	Utilization Specialty Services	97%	98%	91%	30-Day MHCB or DSH Readmission		23%	25%				
EFFECTIVE COMMUNICATION				Statewide				Statewide							
Effective Communication Provided		78%	67%	Colon Cancer Screening	86%	88%	87%	Potentially Avoidable Hospitalizations*		13.6	11.1				
MEDICATION MANAGEMENT				Current Yr				CONTINUITY OF CLINICIANS & SERVICES							
MAPIP				Prior Yr				LAC							
Medication Continuity-Transfer		92%	84%	Flu Vaccination	98%	93%	90%	Primary Care Provider (PCP)		91%	90%				
Medication Non-Adherence Counseling		96%	77%	AVAILABILITY OF HEALTH INFORMATION				Statewide							
Medication Administration		100%	88%	Documents Scanned		26%	35%	Mental Health Primary Clinician		78%	82%				
FORMULARY MANAGEMENT				6 Mth Trend				Statewide							
Non-Formulary by Psychiatrists		1.9%	3.2%	Specialty Notes		11%	37%	Psychiatrist		48%	81%				
Non-Formulary by Medical Providers		3.5%	5.4%	Community Hospital Records		71%	56%	RESOURCE MANAGEMENT							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				6 Mth Trend							
	Actual	Authority	% of Auth	Statewide	Timely Appeals		96%	82%	LAC						
Total Staffing FTE	381	379	101%	94%	MAJOR COSTS PER INMATE PER MONTH**				Statewide						
Medical FTE	12	12	104%	94%	LABOR				YTD 13/14						
Nursing FTE	169	151	112%	102%	Medical Staff	\$75	\$71	\$88	FY 12/13						
Pharmacy FTE	14	12	116%	104%	Nursing Staff	\$408	\$382	\$396	Statewide						
Dental Clinical FTE	25	26	95%	98%	Pharmacy Staff	\$25	\$26	\$31	LABOR						
Mental Health Clinical FTE	72	77	94%	85%	Dental Clinical Staff	\$76	\$71	\$78	Hospital	\$53	\$79	\$94			
Clinical Support FTE	11	15	70%	81%	Mental Health Clinical Staff	\$273	\$222	\$165	Emergency Department	\$10	\$10	\$6			
Administrative Support FTE	78	86	91%	82%	Clinical Support Staff	\$21	\$19	\$21	Specialty	\$23	\$29	\$25			
	6 Mth Trend	Actual	LAC	Statewide	Administrative Support Staff	\$108	\$94	\$99	Medications	\$119	\$109	\$88			
Total Actual FTE		381	100%	100%	NON LABOR				Hospital Admissions*		4.9	4.6			
Civil Service FTE		332	87%	90%	Hospital	\$53	\$79	\$94	Emergency Department Visits*		72	25			
Overtime FTE		23	6.1%	5.4%	Emergency Department	\$10	\$10	\$6	Specialty Care Referrals*		47	36			
Registry FTE		26	6.9%	4.7%	Specialty	\$23	\$29	\$25	Prescriptions Per Inmate		3.7	2.8			
												Diagnostics Per Inmate		1.1	1.0
												Appeals Received*		26	34
												Prison Population Capacity		159%	142%

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Kern Valley State Prison (KVSP)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT						
ACCESS					Recent Qtr					6 Mth Trend						
	6 Mth Trend	KVSP	Statewide		Recent Qtr	Prior Qtr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide	
Medical Services		97%	85%	Asthma Care	89%	84%	83%	Appropriate Placement High Risk Patients		N/A	70%			N/A	70%	
Dental Services		87%	86%	Therapeutic Anticoagulation	100%	33%	71%	High Risk Patient Care Plan								
Mental Health Services		96%	87%	Diabetes Care	80%	79%	77%	Follow-Up After MHCB/DSH Admission		95%	73%			95%	73%	
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend						
	6 Mth Trend	KVSP	Statewide		Current Yr	Prior Yr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide	
Cancelled Due to Custody		2.0%	1.6%	HCV Treatment	100%	100%	82%	30-Day Community Hospital Readmission		8.3%	9.1%			8.3%	9.1%	
Seen as Scheduled		85%	84%	Utilization Specialty Services	99%	100%	91%	30-Day MHCB or DSH Readmission		20%	25%			20%	25%	
EFFECTIVE COMMUNICATION					Current Yr					6 Mth Trend						
	6 Mth Trend	KVSP	Statewide		Current Yr	Prior Yr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide	
Effective Communication Provided		81%	67%	Colon Cancer Screening	78%	83%	87%	Potentially Avoidable Hospitalizations*		13.0	11.1			13.0	11.1	
MEDICATION MANAGEMENT					Current Yr					6 Mth Trend						
	6 Mth Trend	KVSP	Statewide		Current Yr	Prior Yr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide	
Medication Continuity-Transfer		72%	84%	Breast Cancer Screening	N/A	N/A	94%	CONTINUITY OF CLINICIANS & SERVICES								
Medication Non-Adherence Counseling		85%	77%	Diagnostic Monitoring	78%	66%	73%		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide	
Medication Administration		86%	88%	Polypharmacy Medication Review				Primary Care Provider (PCP)		91%	90%			91%	90%	
FORMULARY MANAGEMENT					Current Yr					6 Mth Trend						
	6 Mth Trend	KVSP	Statewide		Current Yr	Prior Yr	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide	
Non-Formulary by Psychiatrists		8.4%	3.2%	Flu Vaccination	98%	100%	90%	Mental Health Primary Clinician		91%	82%			91%	82%	
Non-Formulary by Medical Providers		6.3%	5.4%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend							
STAFFING IN FULL TIME EQUIVALENTS (FTE)**						6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
	Actual	Authority	% of Auth	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Total Staffing FTE	290	303	96%	94%	Documents Scanned		57%	35%	Claims Processed		N/A	96%			N/A	96%
Medical FTE	12	13	98%	94%	Specialty Notes		50%	37%	Specialty Teleservices		76%	64%			76%	64%
Nursing FTE	131	117	112%	102%	Community Hospital Records		58%	56%	Health Care Staff Training							
Pharmacy FTE	10	11	92%	104%	APPEAL PROCESSING					6 Mth Trend						
Dental Clinical FTE	26	25	104%	98%		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Mental Health Clinical FTE	33	46	71%	85%	Timely Appeals		100%	82%	QM & Patient Safety Program							
Clinical Support FTE	10	12	83%	81%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend						
Administrative Support FTE	68	79	87%	82%		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
LABOR						YTD 13/14	FY 12/13	Statewide		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Total Actual FTE		290	100%	100%	Medical Staff	\$78	\$74	\$88	Health Care Index							
Civil Service FTE		246	85%	90%	Nursing Staff	\$315	\$309	\$396	WORKLOAD PER DAY							
Overtime FTE		17	5.8%	5.4%	Pharmacy Staff	\$28	\$22	\$31		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Registry FTE		27	9.3%	4.7%	Dental Clinical Staff	\$82	\$74	\$78	Appointments per PCP		14.7	12.3			14.7	12.3
NON LABOR						YTD 13/14	FY 12/13	Statewide	Appointments per PCRN		7.5	6.3			7.5	6.3
Hospital					Medical Staff	\$119	\$78	\$94	Encounters per Primary MH Clinician		11.2	7.9			11.2	7.9
Emergency Department					Nursing Staff	\$315	\$309	\$396	Encounters per Psychiatrist		6.9	7.3			6.9	7.3
Specialty					Pharmacy Staff	\$28	\$22	\$31	OTHER TRENDS							
Medications					Dental Clinical Staff	\$82	\$74	\$78		6 Mth Trend	KVSP	Statewide		6 Mth Trend	KVSP	Statewide
Diagnostics					Mental Health Clinical Staff	\$148	\$153	\$165	Hospital Admissions*		6.4	4.6			6.4	4.6
APPEAL PROCESSING						YTD 13/14	FY 12/13	Statewide	Emergency Department Visits*		31	25			31	25
Timely Appeals		100%	82%		Medical Staff	\$78	\$74	\$88	Specialty Care Referrals*		20	36			20	36
MAJOR COSTS PER INMATE PER MONTH**						YTD 13/14	FY 12/13	Statewide	Prescriptions Per Inmate		1.6	2.8			1.6	2.8
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide	Diagnostics Per Inmate		0.5	1.0			0.5	1.0
Total Actual FTE	290	303	96%	94%		YTD 13/14	FY 12/13	Statewide	Appeals Received*		23	34			23	34
Medical FTE	12	13	98%	94%		YTD 13/14	FY 12/13	Statewide	Prison Population Capacity		153%	142%			153%	142%
Nursing FTE	131	117	112%	102%		YTD 13/14	FY 12/13	Statewide								
Pharmacy FTE	10	11	92%	104%		YTD 13/14	FY 12/13	Statewide								
Dental Clinical FTE	26	25	104%	98%		YTD 13/14	FY 12/13	Statewide								
Mental Health Clinical FTE	33	46	71%	85%		YTD 13/14	FY 12/13	Statewide								
Clinical Support FTE	10	12	83%	81%		YTD 13/14	FY 12/13	Statewide								
Administrative Support FTE	68	79	87%	82%		YTD 13/14	FY 12/13	Statewide								

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Ironwood State Prison (ISP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		ISP: 80%	Statewide: 85%	Asthma Care	94%	Prior Qtr: 94%	Statewide: 83%	Appropriate Placement High Risk Patients		ISP: N/A	Statewide: 70%	
Dental Services		95%	86%	Therapeutic Anticoagulation	0%	-	71%	High Risk Patient Care Plan				
Mental Health Services		93%	87%	Diabetes Care	75%	78%	77%	Follow-Up After MHCB/DSH Admission		-	73%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide				
Cancelled Due to Custody		0.2%	1.6%	HCV Treatment	50%	51%	82%	30-Day Community Hospital Readmission		1.4%	9.1%	
Seen as Scheduled		75%	84%	Utilization Specialty Services	99%	100%	91%	30-Day MHCB or DSH Readmission		100%	25%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		66%	67%	Colon Cancer Screening	98%	97%	87%	Potentially Avoidable Hospitalizations*		7.4	11.1	
MEDICATION MANAGEMENT				Prior Yr				Statewide				
MAPIP				Flu Vaccination				Continuity of Clinicians & Services				
Medication Continuity-Transfer		91%	84%	Flu Vaccination	100%	100%	90%	Primary Care Provider (PCP)		94%	90%	
Medication Non-Adherence Counseling		33%	77%	AVAILABILITY OF HEALTH INFORMATION				Resource Management				
Medication Administration		88%	88%	Documents Scanned		18%	35%	Claims Processed		N/A	96%	
FORMULARY MANAGEMENT				Specialty Notes				Specialty Teleservices				
Non-Formulary by Psychiatrists		0.0%	3.2%	Specialty Notes		19%	37%	Health Care Staff Training				
Non-Formulary by Medical Providers		1.9%	5.4%	Community Hospital Records		0%	56%	CONTINUOUS EVALUATION & IMPROVEMENT				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				QM & Patient Safety Program				
Actual				6 Mth Trend				Health Care Index				
Total Staffing FTE	166	Authority: 181	% of Auth: 92%	Statewide: 94%	Timely Appeals		82%	82%	WORKLOAD PER DAY			
Medical FTE	7	7	100%	94%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Nursing FTE	79	74	107%	102%	LABOR				ISP			
Pharmacy FTE	6	6	100%	104%	Medical Staff	YTD 13/14: \$69	FY 12/13: \$63	Statewide: \$88	Statewide			
Dental Clinical FTE	24	24	99%	98%	Nursing Staff	\$263	\$250	\$396	Appointments per PCP		14.4	12.3
Mental Health Clinical FTE	5	7	71%	85%	Pharmacy Staff	\$17	\$14	\$31	Appointments per PCRN		5.4	6.3
Clinical Support FTE	4	4	100%	81%	Dental Clinical Staff	\$79	\$71	\$78	Encounters per Primary MH Clinician		2.0	7.9
Administrative Support FTE	40	58	69%	82%	Mental Health Clinical Staff	\$23	\$22	\$165	Encounters per Psychiatrist		2.4	7.3
6 Mth Trend				NON LABOR				OTHER TRENDS				
Total Actual FTE		Actual: 166	ISP: 100%	Statewide: 100%	Hospital	YTD 13/14: \$23	FY 12/13: \$40	Statewide: \$94	Hospital Admissions*		0.6	4.6
Civil Service FTE		155	93%	90%	Emergency Department	\$4	\$2	\$6	Emergency Department Visits*		24	25
Overtime FTE		6	3.3%	5.4%	Specialty	\$21	\$24	\$25	Specialty Care Referrals*		37	36
Registry FTE		6	3.4%	4.7%	Medications	\$23	\$31	\$88	Prescriptions Per Inmate		1.3	2.8
				Diagnostics				Diagnostics Per Inmate				
								Appeals Received*				
								Prison Population Capacity				
								140%				
								142%				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Folsom State Prison (FSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT			
ACCESS				Recent Qtr				6 Mth Trend			
	6 Mth Trend	FSP	Statewide		Prior Qtr	Statewide		FSP	Statewide		Statewide
Medical Services		91%	85%	Asthma Care	96%	83%	Appropriate Placement High Risk Patients	N/A	70%		
Dental Services		86%	86%	Therapeutic Anticoagulation	86%	71%	High Risk Patient Care Plan				
Mental Health Services		96%	87%	Diabetes Care	88%	77%	Follow-Up After MHCB/DSH Admission	0%	73%		
APPTS COMPLETED AS SCHEDULED				Current Yr				CONTINUITY OF CLINICIANS & SERVICES			
	6 Mth Trend	FSP	Statewide		Prior Yr	Statewide		6 Mth Trend	FSP	Statewide	
Cancelled Due to Custody		0.3%	1.6%	Flu Vaccination	96%	90%	Primary Care Provider (PCP)		98%	90%	
Seen as Scheduled		91%	84%	AVAILABILITY OF HEALTH INFORMATION				RESOURCE MANAGEMENT			
EFFECTIVE COMMUNICATION				6 Mth Trend				6 Mth Trend			
	6 Mth Trend	FSP	Statewide		FSP	Statewide		FSP	Statewide		Statewide
Effective Communication Provided		73%	67%	Documents Scanned	64%	35%	Claims Processed	N/A	96%		
MEDICATION MANAGEMENT				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT			
MAPIP				6 Mth Trend				6 Mth Trend			
	6 Mth Trend	FSP	Statewide		FSP	Statewide		FSP	Statewide		Statewide
Medication Continuity-Transfer		100%	84%	Specialty Notes	26%	37%	Specialty Teleservices		54%	64%	
Medication Non-Adherence Counseling		89%	77%	Community Hospital Records	33%	56%	Health Care Staff Training				
Medication Administration		91%	88%	MAJOR COSTS PER INMATE PER MONTH**				WORKLOAD PER DAY			
FORMULARY MANAGEMENT				LABOR				6 Mth Trend			
	6 Mth Trend	FSP	Statewide		YTD 13/14	FY 12/13		FSP	Statewide		Statewide
Non-Formulary by Psychiatrists		1.3%	3.2%	Medical Staff	\$79	\$89	Appointments per PCP		11.2	12.3	
Non-Formulary by Medical Providers		3.7%	5.4%	Nursing Staff	\$246	\$235	Appointments per PCRN		6.7	6.3	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				NON LABOR				OTHER TRENDS			
	Actual	Authority	% of Auth		YTD 13/14	FY 12/13		6 Mth Trend	FSP	Statewide	
	Statewide				Statewide			FSP	Statewide		Statewide
Total Staffing FTE	178	209	85%	Hospital	\$85	\$49	Hospital Admissions*		2.5	4.6	
Medical FTE	10	10	104%	Emergency Department	\$2	\$2	Emergency Department Visits*		12	25	
Nursing FTE	80	84	96%	Specialty	\$13	\$12	Specialty Care Referrals*		24	36	
Pharmacy FTE	10	10	101%	Medications	\$47	\$35	Prescriptions Per Inmate		2.2	2.8	
Dental Clinical FTE	19	20	97%	Diagnostics	\$13	\$10	Diagnosics Per Inmate		0.7	1.0	
Mental Health Clinical FTE	12	20	60%	APPEALS RECEIVED*				PRISON POPULATION CAPACITY			
Mental Health Clinical Staff	12	20	60%						16	34	
Clinical Support FTE	4	4	88%						132%	142%	
Clinical Support Staff	4	4	88%								
Administrative Support FTE	43	62	69%								
Administrative Support Staff	43	62	69%								

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Deuel Vocational Institution (DVI)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		DVI: 55%	Statewide: 85%	Asthma Care	94%	94%	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		84%	86%	Therapeutic Anticoagulation	100%	100%	71%	High Risk Patient Care Plan				
Mental Health Services		98%	87%	Diabetes Care	67%	70%	77%	Follow-Up After MHCB/DSH Admission		87%	73%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				Statewide				
Cancelled Due to Custody		0.8%	1.6%	HCV Treatment	67%	61%	82%	30-Day Community Hospital Readmission		24.7%	9.1%	
Seen as Scheduled		89%	84%	Utilization Specialty Services	96%	98%	91%	30-Day MHCB or DSH Readmission		40%	25%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		64%	67%	Colon Cancer Screening	79%	80%	87%	Potentially Avoidable Hospitalizations*		6.7	11.1	
MEDICATION MANAGEMENT				Prior Yr				Statewide				
MAPIP				Flu Vaccination				Continuity of Clinicians & Services				
Medication Continuity-Transfer		98%	84%	Flu Vaccination	99%	40%	90%	Primary Care Provider (PCP)		99%	90%	
Medication Non-Adherence Counseling		88%	77%	AVAILABILITY OF HEALTH INFORMATION				Resource Management				
Medication Administration		99%	88%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				Documents Scanned				Claims Processed				
Non-Formulary by Psychiatrists		3.8%	3.2%	Specialty Notes		16%	35%	Specialty Teleservices		64%	64%	
Non-Formulary by Medical Providers		4.1%	5.4%	Community Hospital Records		12%	37%	Health Care Staff Training				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				Timely Appeals				6 Mth Trend				
Total Staffing FTE	225	237	95%	94%	Timely Appeals		19%	82%	QM & Patient Safety Program			
Medical FTE	9	10	90%	94%	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Nursing FTE	102	105	98%	102%	LABOR				6 Mth Trend			
Pharmacy FTE	8	7	120%	104%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP			
Dental Clinical FTE	17	17	103%	98%	Nursing Staff	\$107	\$141	\$88	Appointments per PCRN			
Mental Health Clinical FTE	28	29	98%	85%	Pharmacy Staff	\$285	\$408	\$396	Encounters per Primary MH Clinician			
Clinical Support FTE	4	5	79%	81%	Pharmacy Staff	\$22	\$36	\$31	Encounters per Psychiatrist			
Administrative Support FTE	56	65	87%	82%	Dental Clinical Staff	\$78	\$85	\$78	OTHER TRENDS			
6 Mth Trend				NON LABOR				6 Mth Trend				
Total Actual FTE		225	100%	100%	Hospital	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*			
Civil Service FTE		211	94%	90%	Hospital	\$79	\$88	\$94	Emergency Department Visits*			
Overtime FTE		7	3.0%	5.4%	Emergency Department	\$5	\$3	\$6	Specialty Care Referrals*			
Registry FTE		7	3.1%	4.7%	Specialty	\$17	\$14	\$25	Prescriptions Per Inmate			
				Medications				Diagnosics Per Inmate				
				Medications				Diagnosics Per Inmate				
				Diagnosics				Appeals Received*				
				Diagnosics				Appeals Received*				
				Diagnosics				Prison Population Capacity				
				Diagnosics				Prison Population Capacity				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Chuckawalla Valley State Prison (CVSP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT						
ACCESS				Recent Qtr				6 Mth Trend						
Medical Services		CVSP 83%	Statewide 85%	Asthma Care	92%	Prior Qtr 91%	Statewide 83%	Appropriate Placement High Risk Patients		CVSP N/A	Statewide 70%			
Dental Services		94%	86%	Therapeutic Anticoagulation	100%	67%	71%	High Risk Patient Care Plan		-	73%			
Mental Health Services		99%	87%	Diabetes Care	81%	80%	77%	Follow-Up After MHCB/DSH Admission		0.0%	9.1%			
APPTS COMPLETED AS SCHEDULED				Current Yr				Continuity of Clinicians & Services						
Cancelled Due to Custody		0.2%	1.6%	HCV Treatment	75%	100%	82%	30-Day Community Hospital Readmission		-	25%			
Seen as Scheduled		84%	84%	Utilization Specialty Services	96%	100%	91%	30-Day MHCB or DSH Readmission		3.1	11.1			
EFFECTIVE COMMUNICATION				Prior Yr				Resource Management						
Effective Communication Provided		65%	67%	Colon Cancer Screening	100%	99%	87%	Primary Care Provider (PCP)		90%	90%			
MEDICATION MANAGEMENT				Statewide				Availability of Health Information						
MAPIP				Documents Scanned				6 Mth Trend						
Medication Continuity-Transfer		97%	84%	Specialty Notes		CVSP 35%	Statewide 35%	Claims Processed		N/A	96%			
Medication Non-Adherence Counseling		100%	77%	Community Hospital Records		27%	37%	Specialty Teleservices		84%	64%			
Medication Administration		97%	88%	APPEAL PROCESSING				Continuous Evaluation & Improvement						
FORMULARY MANAGEMENT				Timely Appeals				6 Mth Trend						
Non-Formulary by Psychiatrists		0.0%	3.2%	Timely Appeals		100%	82%	QM & Patient Safety Program		-	-			
Non-Formulary by Medical Providers		1.7%	5.4%	MAJOR COSTS PER INMATE PER MONTH**				Workload Per Day						
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				LABOR				6 Mth Trend						
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide	Appointments per PCP		13.4	12.3		
Total Staffing FTE	132	157	84%	94%	Medical Staff	\$63	\$59	\$88	Appointments per PCRN		6.0	6.3		
Medical FTE	6	7	89%	94%	Nursing Staff	\$232	\$234	\$396	Encounters per Primary MH Clinician		1.7	7.9		
Nursing FTE	54	62	87%	102%	Pharmacy Staff	\$13	\$12	\$31	Encounters per Psychiatrist		0.8	7.3		
Pharmacy FTE	5	5	107%	104%	Dental Clinical Staff	\$87	\$78	\$78	OTHER TRENDS					
Dental Clinical FTE	20	19	105%	98%	Mental Health Clinical Staff	\$24	\$21	\$165	Hospital Admissions*		4.3	4.6		
Mental Health Clinical FTE	4	7	57%	85%	Clinical Support Staff	\$7	\$7	\$21	Emergency Department Visits*		33	25		
Clinical Support FTE	4	4	100%	81%	Administrative Support Staff	\$77	\$72	\$99	Specialty Care Referrals*		37	36		
Administrative Support FTE	39	53	73%	82%	NON LABOR				Prescriptions Per Inmate		1.8	2.8		
	6 Mth Trend	Actual	CVSP	Statewide		YTD 13/14	FY 12/13	Statewide	Diagnostics Per Inmate		0.5	1.0		
Total Actual FTE		132	100%	100%	Hospital	\$41	\$46	\$94	Appeals Received*		11	34		
Civil Service FTE		125	95%	90%	Emergency Department	\$5	\$5	\$6	Prison Population Capacity		132%	142%		
Overtime FTE		3	2.4%	5.4%	Specialty	\$21	\$19	\$25						
Registry FTE		3	2.4%	4.7%	Medications	\$21	\$19	\$88						
				Diagnostics				\$10	\$10	\$18				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Correctional Training Facility (CTF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		CTF	Statewide	Asthma Care	90%	Prior Qtr	89%	Statewide	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		93%	86%	Therapeutic Anticoagulation	80%	50%	71%	High Risk Patient Care Plan						
Mental Health Services		98%	87%	Diabetes Care	72%	74%	77%	Follow-Up After MHCB/DSH Admission		75%	73%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
Cancelled Due to Custody		0.1%	1.6%	HCV Treatment	81%	69%	82%	30-Day Community Hospital Readmission		4.4%	9.1%			
Seen as Scheduled		90%	84%	Utilization Specialty Services	86%	94%	91%	30-Day MHCB or DSH Readmission		0%	25%			
EFFECTIVE COMMUNICATION					Prior Yr					6 Mth Trend				
Effective Communication Provided		80%	67%	Colon Cancer Screening	60%	60%	87%	Potentially Avoidable Hospitalizations*		8.9	11.1			
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Current Yr					6 Mth Trend				
Medication Continuity-Transfer		90%	84%	Flu Vaccination	76%	98%	90%	Primary Care Provider (PCP)		97%	90%			
Medication Non-Adherence Counseling		86%	77%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					
Medication Administration		97%	88%	6 Mth Trend					CTF					
FORMULARY MANAGEMENT					Statewide					Statewide				
Non-Formulary by Psychiatrists		1.3%	3.2%	Documents Scanned		44%	35%	Claims Processed		N/A	96%			
Non-Formulary by Medical Providers		2.1%	5.4%	Specialty Notes		21%	37%	Specialty Teleservices		62%	64%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					RESOURCE MANAGEMENT				
Actual					6 Mth Trend					6 Mth Trend				
Authority					CTF					CTF				
% of Auth					Statewide					Statewide				
Total Staffing FTE	302	314	96%	94%	Timely Appeals		71%	82%	Health Care Staff Training					
Medical FTE	12	16	73%	94%	MAJOR COSTS PER INMATE PER MONTH**					CONTINUOUS EVALUATION & IMPROVEMENT				
Nursing FTE	147	134	110%	102%	LABOR					6 Mth Trend				
Pharmacy FTE	18	17	106%	104%	Medical Staff	YTD 13/14	FY 12/13	Statewide	QM & Patient Safety Program					
Dental Clinical FTE	32	31	102%	98%	Nursing Staff	\$274	\$239	\$396	Health Care Index					
Mental Health Clinical FTE	26	30	87%	85%	Pharmacy Staff	\$25	\$19	\$31	WORKLOAD PER DAY					
Clinical Support FTE	6	8	67%	81%	Dental Clinical Staff	\$74	\$67	\$78	Appointments per PCP		18.3	12.3		
Administrative Support FTE	62	78	80%	82%	Mental Health Clinical Staff	\$65	\$59	\$165	Appointments per PCRN		5.5	6.3		
Actual					NON LABOR					6 Mth Trend				
6 Mth Trend					YTD 13/14					CTF				
Actual					FY 12/13					Statewide				
Total Actual FTE		302	100%	100%	Hospital	\$68	\$96	\$94	Encounters per Primary MH Clinician		3.7	7.9		
Civil Service FTE		263	87%	90%	Emergency Department	\$4	\$4	\$6	Encounters per Psychiatrist		6.9	7.3		
Overtime FTE		20	6.6%	5.4%	Specialty	\$19	\$23	\$25	OTHER TRENDS					
Registry FTE		19	6.3%	4.7%	Medications	\$48	\$49	\$88	Hospital Admissions*		2.3	4.6		
					Diagnosics					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				
					Statewide					6 Mth Trend				
					YTD 13/14					CTF				
					FY 12/13					Statewide				

HEALTHCARE SERVICES DASHBOARD

California Rehabilitation Center (CRC)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		CRC	Statewide	Asthma Care	89%	Prior Qtr	93%	83%	Appropriate Placement High Risk Patients		N/A	70%		
Dental Services		93%	85%	Therapeutic Anticoagulation	100%	50%	71%	High Risk Patient Care Plan						
Mental Health Services		92%	86%	Diabetes Care	79%	82%	77%	Follow-Up After MHCB/DSH Admission		50%	73%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
Cancelled Due to Custody		0.5%	1.6%	HCV Treatment	99%	99%	82%	30-Day Community Hospital Readmission		0.8%	9.1%			
Seen as Scheduled		91%	84%	Utilization Specialty Services	86%	89%	91%	30-Day MHCB or DSH Readmission		100%	25%			
EFFECTIVE COMMUNICATION					Prior Yr					6 Mth Trend				
Effective Communication Provided		76%	67%	Colon Cancer Screening	99%	99%	87%	Potentially Avoidable Hospitalizations*		5.2	11.1			
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Current Yr					6 Mth Trend				
Medication Continuity-Transfer		94%	84%	Breast Cancer Screening	N/A	N/A	94%	Primary Care Provider (PCP)		95%	90%			
Medication Non-Adherence Counseling		96%	77%	Diagnostic Monitoring	80%	78%	73%	Mental Health Primary Clinician		N/A	82%			
Medication Administration		89%	88%	Polypharmacy Medication Review				Psychiatrist		N/A	81%			
FORMULARY MANAGEMENT					Statewide					RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		0.6%	3.2%	Flu Vaccination	100%	100%	90%	6 Mth Trend						
Non-Formulary by Medical Providers		2.0%	5.4%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					6 Mth Trend					6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING					6 Mth Trend				
Total Staffing FTE	192	210	92%	94%	6 Mth Trend					6 Mth Trend				
Medical FTE	9	10	90%	94%	6 Mth Trend					6 Mth Trend				
Nursing FTE	75	73	102%	102%	6 Mth Trend					6 Mth Trend				
Pharmacy FTE	11	10	108%	104%	6 Mth Trend					6 Mth Trend				
Dental Clinical FTE	22	23	96%	98%	6 Mth Trend					6 Mth Trend				
Mental Health Clinical FTE	17	27	63%	85%	6 Mth Trend					6 Mth Trend				
Clinical Support FTE	4	7	59%	81%	6 Mth Trend					6 Mth Trend				
Administrative Support FTE	55	60	91%	82%	6 Mth Trend					6 Mth Trend				
MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend					6 Mth Trend				
	Actual	CRC	Statewide	6 Mth Trend					6 Mth Trend					
Total Actual FTE		192	100%	100%	6 Mth Trend					6 Mth Trend				
Civil Service FTE		179	93%	90%	6 Mth Trend					6 Mth Trend				
Overtime FTE		9	4.4%	5.4%	6 Mth Trend					6 Mth Trend				
Registry FTE		5	2.7%	4.7%	6 Mth Trend					6 Mth Trend				
LABOR					6 Mth Trend					6 Mth Trend				
	YTD 13/14	FY 12/13	Statewide	6 Mth Trend					6 Mth Trend					
Medical Staff	\$80	\$83	\$88	6 Mth Trend					6 Mth Trend					
Nursing Staff	\$227	\$243	\$396	6 Mth Trend					6 Mth Trend					
Pharmacy Staff	\$26	\$25	\$31	6 Mth Trend					6 Mth Trend					
Dental Clinical Staff	\$84	\$79	\$78	6 Mth Trend					6 Mth Trend					
Mental Health Clinical Staff	\$88	\$80	\$165	6 Mth Trend					6 Mth Trend					
Clinical Support Staff	\$13	\$14	\$21	6 Mth Trend					6 Mth Trend					
Administrative Support Staff	\$84	\$78	\$99	6 Mth Trend					6 Mth Trend					
NON LABOR					6 Mth Trend					6 Mth Trend				
	YTD 13/14	FY 12/13	Statewide	6 Mth Trend					6 Mth Trend					
Hospital	\$39	\$63	\$94	6 Mth Trend					6 Mth Trend					
Emergency Department	\$6	\$4	\$6	6 Mth Trend					6 Mth Trend					
Specialty	\$12	\$18	\$25	6 Mth Trend					6 Mth Trend					
Medications	\$58	\$82	\$88	6 Mth Trend					6 Mth Trend					
Diagnostics	\$12	\$16	\$18	6 Mth Trend					6 Mth Trend					
OTHER TRENDS					6 Mth Trend					6 Mth Trend				
	6 Mth Trend	CRC	Statewide	6 Mth Trend					6 Mth Trend					
Hospital Admissions*		4.3	4.6	6 Mth Trend					6 Mth Trend					
Emergency Department Visits*		46	25	6 Mth Trend					6 Mth Trend					
Specialty Care Referrals*		19	36	6 Mth Trend					6 Mth Trend					
Prescriptions Per Inmate		2.7	2.8	6 Mth Trend					6 Mth Trend					
Diagnostics Per Inmate		0.7	1.0	6 Mth Trend					6 Mth Trend					
Appeals Received*		19	34	6 Mth Trend					6 Mth Trend					
Prison Population Capacity		122%	142%	6 Mth Trend					6 Mth Trend					

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Medical Facility (CMF)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CMF 94%	Statewide 85%	Asthma Care	68%	Prior Qtr 71%	Statewide 83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		85%	86%	Therapeutic Anticoagulation	71%	56%	71%	High Risk Patient Care Plan				
Mental Health Services		92%	87%	Diabetes Care	75%	77%	77%	Follow-Up After MHCB/DSH Admission		96%	73%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
Cancelled Due to Custody		2.6%	1.6%	HCV Treatment	97%	100%	82%	30-Day Community Hospital Readmission		14.6%	9.1%	
Seen as Scheduled		88%	84%	Utilization Specialty Services	85%	86%	91%	30-Day MHCB or DSH Readmission		12%	25%	
EFFECTIVE COMMUNICATION				Prior Yr				6 Mth Trend				
Effective Communication Provided		49%	67%	Colon Cancer Screening	97%	99%	87%	Potentially Avoidable Hospitalizations*		37.2	11.1	
MEDICATION MANAGEMENT				Statewide				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Current Yr				6 Mth Trend				
Medication Continuity-Transfer		94%	84%	Flu Vaccination	94%	100%	90%	Primary Care Provider (PCP)		85%	90%	
Medication Non-Adherence Counseling		66%	77%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		100%	88%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				
Non-Formulary by Psychiatrists		5.9%	3.2%	Documents Scanned		49%	35%	Claims Processed		N/A	96%	
Non-Formulary by Medical Providers		8.5%	5.4%	Specialty Notes		63%	37%	Specialty Teleservices		44%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				
Actual				6 Mth Trend				6 Mth Trend				
Total Staffing FTE	595	Authority 675	% of Auth 88%	Statewide 94%	Community Hospital Records		67%	56%	Health Care Staff Training			
Medical FTE	19	21	93%	94%	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT			
Nursing FTE	297	353	84%	102%	6 Mth Trend				6 Mth Trend			
Pharmacy FTE	31	27	114%	104%	Timely Appeals		100%	82%	QM & Patient Safety Program			
Dental Clinical FTE	16	18	89%	98%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend			
Mental Health Clinical FTE	82	86	95%	85%	LABOR				6 Mth Trend			
Clinical Support FTE	32	39	84%	81%	Medical Staff	YTD 13/14 \$272	FY 12/13 \$304	Statewide \$88	Appointments per PCP		6.8	12.3
Administrative Support FTE	118	131	90%	82%	Nursing Staff	\$1,367	\$1,328	\$396	Appointments per PCRN		7.1	6.3
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Pharmacy Staff	\$140	\$122	\$31	Encounters per Primary MH Clinician		9.8	7.9
Civil Service FTE		564	95%	90%	Dental Clinical Staff	\$95	\$84	\$78	Encounters per Psychiatrist		7.8	7.3
Overtime FTE		21	3.6%	5.4%	Mental Health Clinical Staff	\$555	\$514	\$165	OTHER TRENDS			
Registry FTE		10	1.7%	4.7%	Clinical Support Staff	\$99	\$102	\$21	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Administrative Support Staff	\$296	\$289	\$99	Hospital Admissions*		12.2	4.6
Civil Service FTE		564	95%	90%	NON LABOR				6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	Emergency Department Visits*		30	25
Registry FTE		10	1.7%	4.7%	Emergency Department	\$6	\$7	\$6	Specialty Care Referrals*		81	36
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Specialty	\$95	\$54	\$25	Prescriptions Per Inmate		2.8	2.8
Civil Service FTE		564	95%	90%	Medications	\$436	\$395	\$88	Diagnostics Per Inmate		2.1	1.0
Overtime FTE		21	3.6%	5.4%	Diagnostics	\$36	\$40	\$18	Appeals Received*		47	34
Registry FTE		10	1.7%	4.7%	LABOR				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	Prison Population Capacity		87%	142%
Civil Service FTE		564	95%	90%	Emergency Department	\$6	\$7	\$6	OTHER TRENDS			
Overtime FTE		21	3.6%	5.4%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Medications	\$436	\$395	\$88	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Civil Service FTE		564	95%	90%	LABOR				6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Civil Service FTE		564	95%	90%	Medications	\$436	\$395	\$88	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	LABOR				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Civil Service FTE		564	95%	90%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Medications	\$436	\$395	\$88	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Civil Service FTE		564	95%	90%	LABOR				6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Civil Service FTE		564	95%	90%	Medications	\$436	\$395	\$88	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	LABOR				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Civil Service FTE		564	95%	90%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Medications	\$436	\$395	\$88	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Civil Service FTE		564	95%	90%	LABOR				6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Civil Service FTE		564	95%	90%	Medications	\$436	\$395	\$88	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	LABOR				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Civil Service FTE		564	95%	90%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Medications	\$436	\$395	\$88	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Civil Service FTE		564	95%	90%	LABOR				6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Civil Service FTE		564	95%	90%	Medications	\$436	\$395	\$88	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	LABOR				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Civil Service FTE		564	95%	90%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Medications	\$436	\$395	\$88	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Civil Service FTE		564	95%	90%	LABOR				6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Hospital	YTD 13/14 \$494	FY 12/13 \$436	\$94	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	Emergency Department	\$6	\$7	\$6	6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%	100%	Specialty	\$95	\$54	\$25	6 Mth Trend			
Civil Service FTE		564	95%	90%	Medications	\$436	\$395	\$88	6 Mth Trend			
Overtime FTE		21	3.6%	5.4%	Diagnostics	\$36	\$40	\$18	6 Mth Trend			
Registry FTE		10	1.7%	4.7%	LABOR				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				
Total Actual FTE		595	100%									

HEALTHCARE SERVICES DASHBOARD

California Institution for Women (CIW)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
	6 Mth Trend	CIW	Statewide		Prior Qtr	Statewide		CIW	Statewide			
Medical Services		90%	85%	Asthma Care	92%	83%	Appropriate Placement High Risk Patients	N/A	70%			
Dental Services		96%	86%	Therapeutic Anticoagulation	100%	71%	High Risk Patient Care Plan					
Mental Health Services		84%	87%	Diabetes Care	76%	77%	Follow-Up After MHCB/DSH Admission	84%	73%			
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
					Prior Yr	Statewide		CIW	Statewide			
Cancelled Due to Custody		2.2%	1.6%	HCV Treatment	96%	82%	30-Day Community Hospital Readmission	11.0%	9.1%			
Seen as Scheduled		87%	84%	Utilization Specialty Services	89%	91%	30-Day MHCB or DSH Readmission	17%	25%			
EFFECTIVE COMMUNICATION				Continuity of Health Information				CONTINUITY OF CLINICIANS & SERVICES				
								6 Mth Trend	CIW	Statewide		
Effective Communication Provided		67%	67%	Documents Scanned		59%	35%	Primary Care Provider (PCP)	89%	90%		
MEDICATION MANAGEMENT				APPEAL PROCESSING				RESOURCE MANAGEMENT				
	6 Mth Trend	CIW	Statewide		6 Mth Trend	CIW	Statewide		6 Mth Trend	CIW	Statewide	
MAPIP				Specialty Notes		30%	37%	Claims Processed		N/A	96%	
Medication Continuity-Transfer		89%	84%	Community Hospital Records		59%	56%	Specialty Teleservices		63%	64%	
Medication Non-Adherence Counseling		87%	77%	MAJOR COSTS PER INMATE PER MONTH**				CONTINUOUS EVALUATION & IMPROVEMENT				
Medication Administration		90%	88%						6 Mth Trend	CIW	Statewide	
FORMULARY MANAGEMENT				LABOR				6 Mth Trend				
					YTD 13/14	FY 12/13	Statewide		CIW	Statewide		
Non-Formulary by Psychiatrists		4.2%	3.2%	Medical Staff	\$142	\$149	\$88	QM & Patient Safety Program				
Non-Formulary by Medical Providers		5.7%	5.4%	Nursing Staff	\$825	\$867	\$396	Health Care Index				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				NON LABOR				WORKLOAD PER DAY				
	Actual	Authority	% of Auth	Statewide		YTD 13/14	FY 12/13	Statewide		6 Mth Trend	CIW	Statewide
Total Staffing FTE	372	364	102%	94%	Hospital	\$97	\$91	\$94	Appointments per PCP		11.5	12.3
Medical FTE	9	10	95%	94%	Emergency Department	\$3	\$3	\$6	Appointments per PCRN		7.9	6.3
Nursing FTE	189	169	112%	102%	Specialty	\$21	\$25	\$25	Encounters per Primary MH Clinician		7.0	7.9
Pharmacy FTE	13	13	98%	104%	Medications	\$122	\$114	\$88	Encounters per Psychiatrist		5.8	7.3
Dental Clinical FTE	15	15	100%	98%	Diagnostics	\$21	\$21	\$18	OTHER TRENDS			
Mental Health Clinical FTE	44	49	89%	85%	6 Mth Trend				CIW	Statewide		
Clinical Support FTE	14	14	97%	81%					6 Mth Trend	CIW	Statewide	
Administrative Support FTE	89	95	94%	82%	Hospital Admissions*		7.6	4.6	Hospital Admissions*		7.6	4.6
Actual				CIW	Statewide	YTD 13/14				CIW	Statewide	
Total Actual FTE		372	100%	100%	FY 12/13				40	25		
Civil Service FTE		339	91%	90%	Statewide				21	36		
Overtime FTE		23	6.2%	5.4%	Statewide				3.9	2.8		
Registry FTE		10	2.8%	4.7%	Statewide				1.1	1.0		
6 Mth Trend				CIW	Statewide	YTD 13/14				CIW	Statewide	
Actual				CIW	Statewide	FY 12/13				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide	Statewide				CIW	Statewide	
Actual				CIW	Statewide	Statewide				CIW	Statewide	
6 Mth Trend				CIW	Statewide							

HEALTHCARE SERVICES DASHBOARD

California Institution for Men (CIM)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CIM: 92%	Statewide: 85%	Asthma Care	89%	Prior Qtr: 90%	Statewide: 83%	Appropriate Placement High Risk Patients		CIM: N/A	Statewide: 70%	
Dental Services		79%	86%	Therapeutic Anticoagulation	93%	87%	71%	High Risk Patient Care Plan				
Mental Health Services		97%	87%	Diabetes Care	81%	80%	77%	Follow-Up After MHCB/DSH Admission		94%	73%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CIM				
Cancelled Due to Custody		0.5%	1.6%	HCV Treatment	85%	79%	82%	30-Day Community Hospital Readmission		13.1%	9.1%	
Seen as Scheduled		92%	84%	Utilization Specialty Services	93%	95%	91%	30-Day MHCB or DSH Readmission		23%	25%	
EFFECTIVE COMMUNICATION				Current Yr				Statewide				
Effective Communication Provided		65%	67%	Colon Cancer Screening	76%	84%	87%	Potentially Avoidable Hospitalizations*		24.5	11.1	
MEDICATION MANAGEMENT				Polypharmacy Medication Review				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Flu Vaccination				6 Mth Trend				
Medication Continuity-Transfer		74%	84%	Flu Vaccination	99%	Prior Yr: 89%	Statewide: 90%	Primary Care Provider (PCP)		97%	90%	
Medication Non-Adherence Counseling		95%	77%	AVAILABILITY OF HEALTH INFORMATION				Mental Health Primary Clinician				
Medication Administration		91%	88%	6 Mth Trend				6 Mth Trend				
FORMULARY MANAGEMENT				Documents Scanned				6 Mth Trend				
Non-Formulary by Psychiatrists		1.4%	3.2%	Specialty Notes		6%	35%	Psychiatrist		100%	82%	
Non-Formulary by Medical Providers		7.0%	5.4%	Community Hospital Records		10%	37%	RESOURCE MANAGEMENT				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				6 Mth Trend				
	Actual	Authority	% of Auth	Statewide	6 Mth Trend				6 Mth Trend			
Total Staffing FTE	504	477	106%	94%	Timely Appeals				6 Mth Trend			
Medical FTE	18	18	102%	94%	6 Mth Trend				6 Mth Trend			
Nursing FTE	244	220	111%	102%	6 Mth Trend				6 Mth Trend			
Pharmacy FTE	25	18	138%	104%	6 Mth Trend				6 Mth Trend			
Dental Clinical FTE	30	29	103%	98%	6 Mth Trend				6 Mth Trend			
Mental Health Clinical FTE	68	69	99%	85%	6 Mth Trend				6 Mth Trend			
Clinical Support FTE	19	17	111%	81%	6 Mth Trend				6 Mth Trend			
Administrative Support FTE	100	106	94%	82%	6 Mth Trend				6 Mth Trend			
6 Mth Trend				Actual				6 Mth Trend				
Total Actual FTE		504	100%	100%	6 Mth Trend				6 Mth Trend			
Civil Service FTE		455	90%	90%	6 Mth Trend				6 Mth Trend			
Overtime FTE		19	3.7%	5.4%	6 Mth Trend				6 Mth Trend			
Registry FTE		30	5.9%	4.7%	6 Mth Trend				6 Mth Trend			
MAJOR COSTS PER INMATE PER MONTH**				LABOR				6 Mth Trend				
YTD 13/14				FY 12/13				6 Mth Trend				
Statewide				Statewide				6 Mth Trend				
LABOR				NON LABOR				6 Mth Trend				
YTD 13/14				FY 12/13				6 Mth Trend				
Statewide				Statewide				6 Mth Trend				
Medical Staff				Hospital				6 Mth Trend				
\$105				\$165				6 Mth Trend				
\$106				\$94				6 Mth Trend				
\$88				Emergency Department				6 Mth Trend				
\$482				\$4				6 Mth Trend				
\$461				\$2				6 Mth Trend				
\$396				\$6				6 Mth Trend				
\$482				\$41				6 Mth Trend				
\$461				\$34				6 Mth Trend				
\$396				\$25				6 Mth Trend				
\$482				\$237				6 Mth Trend				
\$461				\$190				6 Mth Trend				
\$396				\$88				6 Mth Trend				
\$482				\$36				6 Mth Trend				
\$461				\$35				6 Mth Trend				
\$396				\$18				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461				Statewide				6 Mth Trend				
\$396				Statewide				6 Mth Trend				
\$482				Statewide				6 Mth Trend				
\$461												

HEALTHCARE SERVICES DASHBOARD

California Health Care Facility (CHCF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT																																																																																																								
ACCESS <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Medical Services</td> <td></td> <td>-</td> <td>85%</td> </tr> <tr> <td>Dental Services</td> <td></td> <td>92%</td> <td>86%</td> </tr> <tr> <td>Mental Health Services</td> <td></td> <td>93%</td> <td>87%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Medical Services		-	85%	Dental Services		92%	86%	Mental Health Services		93%	87%	<table border="1"> <thead> <tr> <th></th> <th>Recent Qtr</th> <th>Prior Qtr</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Asthma Care</td> <td>-</td> <td>-</td> <td>83%</td> </tr> <tr> <td>Therapeutic Anticoagulation</td> <td>46%</td> <td>50%</td> <td>71%</td> </tr> <tr> <td>Diabetes Care</td> <td>-</td> <td>-</td> <td>77%</td> </tr> <tr> <td>HCV Treatment</td> <td>-</td> <td>-</td> <td>82%</td> </tr> <tr> <td>Utilization Specialty Services</td> <td>85%</td> <td>92%</td> <td>91%</td> </tr> <tr> <td>Colon Cancer Screening</td> <td>-</td> <td>-</td> <td>87%</td> </tr> <tr> <td>Breast Cancer Screening</td> <td>N/A</td> <td>N/A</td> <td>94%</td> </tr> <tr> <td>Diagnostic Monitoring</td> <td>70%</td> <td>66%</td> <td>73%</td> </tr> <tr> <td>Polypharmacy Medication Review</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Flu Vaccination</td> <td>97%</td> <td>-</td> <td>90%</td> </tr> </tbody> </table>						Recent Qtr	Prior Qtr	Statewide	Asthma Care	-	-	83%	Therapeutic Anticoagulation	46%	50%	71%	Diabetes Care	-	-	77%	HCV Treatment	-	-	82%	Utilization Specialty Services	85%	92%	91%	Colon Cancer Screening	-	-	87%	Breast Cancer Screening	N/A	N/A	94%	Diagnostic Monitoring	70%	66%	73%	Polypharmacy Medication Review				Flu Vaccination	97%	-	90%	<table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Appropriate Placement High Risk Patients</td> <td></td> <td>N/A</td> <td>70%</td> </tr> <tr> <td>High Risk Patient Care Plan</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Follow-Up After MHCB/DSH Admission</td> <td></td> <td>100%</td> <td>73%</td> </tr> <tr> <td>30-Day Community Hospital Readmission</td> <td></td> <td>15.8%</td> <td>9.1%</td> </tr> <tr> <td>30-Day MHCB or DSH Readmission</td> <td></td> <td>0%</td> <td>25%</td> </tr> <tr> <td>Potentially Avoidable Hospitalizations*</td> <td></td> <td>38.8</td> <td>11.1</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Appropriate Placement High Risk Patients		N/A	70%	High Risk Patient Care Plan				Follow-Up After MHCB/DSH Admission		100%	73%	30-Day Community Hospital Readmission		15.8%	9.1%	30-Day MHCB or DSH Readmission		0%	25%	Potentially Avoidable Hospitalizations*		38.8	11.1												
	6 Mth Trend	CHCF	Statewide																																																																																																															
Medical Services		-	85%																																																																																																															
Dental Services		92%	86%																																																																																																															
Mental Health Services		93%	87%																																																																																																															
	Recent Qtr	Prior Qtr	Statewide																																																																																																															
Asthma Care	-	-	83%																																																																																																															
Therapeutic Anticoagulation	46%	50%	71%																																																																																																															
Diabetes Care	-	-	77%																																																																																																															
HCV Treatment	-	-	82%																																																																																																															
Utilization Specialty Services	85%	92%	91%																																																																																																															
Colon Cancer Screening	-	-	87%																																																																																																															
Breast Cancer Screening	N/A	N/A	94%																																																																																																															
Diagnostic Monitoring	70%	66%	73%																																																																																																															
Polypharmacy Medication Review																																																																																																																		
Flu Vaccination	97%	-	90%																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
Appropriate Placement High Risk Patients		N/A	70%																																																																																																															
High Risk Patient Care Plan																																																																																																																		
Follow-Up After MHCB/DSH Admission		100%	73%																																																																																																															
30-Day Community Hospital Readmission		15.8%	9.1%																																																																																																															
30-Day MHCB or DSH Readmission		0%	25%																																																																																																															
Potentially Avoidable Hospitalizations*		38.8	11.1																																																																																																															
APPTS COMPLETED AS SCHEDULED <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Cancelled Due to Custody</td> <td></td> <td>0.2%</td> <td>1.6%</td> </tr> <tr> <td>Seen as Scheduled</td> <td></td> <td>81%</td> <td>84%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Cancelled Due to Custody		0.2%	1.6%	Seen as Scheduled		81%	84%	CONTINUITY OF CLINICIANS & SERVICES <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Primary Care Provider (PCP)</td> <td></td> <td>97%</td> <td>90%</td> </tr> <tr> <td>Mental Health Primary Clinician</td> <td></td> <td>N/A</td> <td>82%</td> </tr> <tr> <td>Psychiatrist</td> <td></td> <td>N/A</td> <td>81%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Primary Care Provider (PCP)		97%	90%	Mental Health Primary Clinician		N/A	82%	Psychiatrist		N/A	81%																																																																													
	6 Mth Trend	CHCF	Statewide																																																																																																															
Cancelled Due to Custody		0.2%	1.6%																																																																																																															
Seen as Scheduled		81%	84%																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
Primary Care Provider (PCP)		97%	90%																																																																																																															
Mental Health Primary Clinician		N/A	82%																																																																																																															
Psychiatrist		N/A	81%																																																																																																															
EFFECTIVE COMMUNICATION <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Effective Communication Provided</td> <td></td> <td>74%</td> <td>67%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Effective Communication Provided		74%	67%	RESOURCE MANAGEMENT <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Claims Processed</td> <td></td> <td>N/A</td> <td>96%</td> </tr> <tr> <td>Specialty Teleservices</td> <td></td> <td>49%</td> <td>64%</td> </tr> <tr> <td>Health Care Staff Training</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Claims Processed		N/A	96%	Specialty Teleservices		49%	64%	Health Care Staff Training																																																																																				
	6 Mth Trend	CHCF	Statewide																																																																																																															
Effective Communication Provided		74%	67%																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
Claims Processed		N/A	96%																																																																																																															
Specialty Teleservices		49%	64%																																																																																																															
Health Care Staff Training																																																																																																																		
MEDICATION MANAGEMENT <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Medication Continuity-Transfer</td> <td></td> <td>-</td> <td>84%</td> </tr> <tr> <td>Medication Non-Adherence Counseling</td> <td></td> <td>-</td> <td>77%</td> </tr> <tr> <td>Medication Administration</td> <td></td> <td>-</td> <td>88%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Medication Continuity-Transfer		-	84%	Medication Non-Adherence Counseling		-	77%	Medication Administration		-	88%	AVAILABILITY OF HEALTH INFORMATION <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Documents Scanned</td> <td></td> <td>36%</td> <td>35%</td> </tr> <tr> <td>Specialty Notes</td> <td></td> <td>24%</td> <td>37%</td> </tr> <tr> <td>Community Hospital Records</td> <td></td> <td>47%</td> <td>56%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Documents Scanned		36%	35%	Specialty Notes		24%	37%	Community Hospital Records		47%	56%																																																																									
	6 Mth Trend	CHCF	Statewide																																																																																																															
Medication Continuity-Transfer		-	84%																																																																																																															
Medication Non-Adherence Counseling		-	77%																																																																																																															
Medication Administration		-	88%																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
Documents Scanned		36%	35%																																																																																																															
Specialty Notes		24%	37%																																																																																																															
Community Hospital Records		47%	56%																																																																																																															
FORMULARY MANAGEMENT <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Non-Formulary by Psychiatrists</td> <td></td> <td>6.3%</td> <td>3.2%</td> </tr> <tr> <td>Non-Formulary by Medical Providers</td> <td></td> <td>11.1%</td> <td>5.4%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Non-Formulary by Psychiatrists		6.3%	3.2%	Non-Formulary by Medical Providers		11.1%	5.4%	APPEAL PROCESSING <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Timely Appeals</td> <td></td> <td>82%</td> <td>82%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Timely Appeals		82%	82%																																																																																					
	6 Mth Trend	CHCF	Statewide																																																																																																															
Non-Formulary by Psychiatrists		6.3%	3.2%																																																																																																															
Non-Formulary by Medical Providers		11.1%	5.4%																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
Timely Appeals		82%	82%																																																																																																															
STAFFING IN FULL TIME EQUIVALENTS (FTE)** <table border="1"> <thead> <tr> <th></th> <th>Actual</th> <th>Authority</th> <th>% of Auth</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Total Staffing FTE</td> <td>857</td> <td>938</td> <td>91%</td> <td>94%</td> </tr> <tr> <td>Medical FTE</td> <td>33</td> <td>34</td> <td>97%</td> <td>94%</td> </tr> <tr> <td>Nursing FTE</td> <td>597</td> <td>595</td> <td>100%</td> <td>102%</td> </tr> <tr> <td>Pharmacy FTE</td> <td>29</td> <td>35</td> <td>85%</td> <td>104%</td> </tr> <tr> <td>Dental Clinical FTE</td> <td>8</td> <td>4</td> <td>200%</td> <td>98%</td> </tr> <tr> <td>Mental Health Clinical FTE</td> <td>40</td> <td>69</td> <td>58%</td> <td>85%</td> </tr> <tr> <td>Clinical Support FTE</td> <td>23</td> <td>36</td> <td>65%</td> <td>81%</td> </tr> <tr> <td>Administrative Support FTE</td> <td>125</td> <td>166</td> <td>76%</td> <td>82%</td> </tr> </tbody> </table>						Actual	Authority	% of Auth	Statewide	Total Staffing FTE	857	938	91%	94%	Medical FTE	33	34	97%	94%	Nursing FTE	597	595	100%	102%	Pharmacy FTE	29	35	85%	104%	Dental Clinical FTE	8	4	200%	98%	Mental Health Clinical FTE	40	69	58%	85%	Clinical Support FTE	23	36	65%	81%	Administrative Support FTE	125	166	76%	82%	MAJOR COSTS PER INMATE PER MONTH** <table border="1"> <thead> <tr> <th></th> <th>YTD 13/14</th> <th>FY 12/13</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>LABOR</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Medical Staff</td> <td>\$737</td> <td>-</td> <td>\$88</td> </tr> <tr> <td>Nursing Staff</td> <td>\$3,966</td> <td>-</td> <td>\$396</td> </tr> <tr> <td>Pharmacy Staff</td> <td>\$210</td> <td>-</td> <td>\$31</td> </tr> <tr> <td>Dental Clinical Staff</td> <td>\$154</td> <td>-</td> <td>\$78</td> </tr> <tr> <td>Mental Health Clinical Staff</td> <td>\$724</td> <td>-</td> <td>\$165</td> </tr> <tr> <td>Clinical Support Staff</td> <td>\$219</td> <td>-</td> <td>\$21</td> </tr> <tr> <td>Administrative Support Staff</td> <td>\$715</td> <td>-</td> <td>\$99</td> </tr> <tr> <td>NON LABOR</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Hospital</td> <td>\$797</td> <td>-</td> <td>\$94</td> </tr> <tr> <td>Emergency Department</td> <td>\$9</td> <td>-</td> <td>\$6</td> </tr> <tr> <td>Specialty</td> <td>\$63</td> <td>-</td> <td>\$25</td> </tr> <tr> <td>Medications</td> <td>\$241</td> <td>-</td> <td>\$88</td> </tr> <tr> <td>Diagnostics</td> <td>\$52</td> <td>-</td> <td>\$18</td> </tr> </tbody> </table>						YTD 13/14	FY 12/13	Statewide	LABOR				Medical Staff	\$737	-	\$88	Nursing Staff	\$3,966	-	\$396	Pharmacy Staff	\$210	-	\$31	Dental Clinical Staff	\$154	-	\$78	Mental Health Clinical Staff	\$724	-	\$165	Clinical Support Staff	\$219	-	\$21	Administrative Support Staff	\$715	-	\$99	NON LABOR				Hospital	\$797	-	\$94	Emergency Department	\$9	-	\$6	Specialty	\$63	-	\$25	Medications	\$241	-	\$88	Diagnostics	\$52	-	\$18
	Actual	Authority	% of Auth	Statewide																																																																																																														
Total Staffing FTE	857	938	91%	94%																																																																																																														
Medical FTE	33	34	97%	94%																																																																																																														
Nursing FTE	597	595	100%	102%																																																																																																														
Pharmacy FTE	29	35	85%	104%																																																																																																														
Dental Clinical FTE	8	4	200%	98%																																																																																																														
Mental Health Clinical FTE	40	69	58%	85%																																																																																																														
Clinical Support FTE	23	36	65%	81%																																																																																																														
Administrative Support FTE	125	166	76%	82%																																																																																																														
	YTD 13/14	FY 12/13	Statewide																																																																																																															
LABOR																																																																																																																		
Medical Staff	\$737	-	\$88																																																																																																															
Nursing Staff	\$3,966	-	\$396																																																																																																															
Pharmacy Staff	\$210	-	\$31																																																																																																															
Dental Clinical Staff	\$154	-	\$78																																																																																																															
Mental Health Clinical Staff	\$724	-	\$165																																																																																																															
Clinical Support Staff	\$219	-	\$21																																																																																																															
Administrative Support Staff	\$715	-	\$99																																																																																																															
NON LABOR																																																																																																																		
Hospital	\$797	-	\$94																																																																																																															
Emergency Department	\$9	-	\$6																																																																																																															
Specialty	\$63	-	\$25																																																																																																															
Medications	\$241	-	\$88																																																																																																															
Diagnostics	\$52	-	\$18																																																																																																															
<table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Total Actual FTE</td> <td></td> <td>857</td> <td>100%</td> </tr> <tr> <td>Civil Service FTE</td> <td></td> <td>761</td> <td>89%</td> </tr> <tr> <td>Overtime FTE</td> <td></td> <td>73</td> <td>8.5%</td> </tr> <tr> <td>Registry FTE</td> <td></td> <td>22</td> <td>2.6%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Total Actual FTE		857	100%	Civil Service FTE		761	89%	Overtime FTE		73	8.5%	Registry FTE		22	2.6%	CONTINUOUS EVALUATION & IMPROVEMENT <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>QM & Patient Safety Program</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Health Care Index</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	QM & Patient Safety Program				Health Care Index																																																																												
	6 Mth Trend	CHCF	Statewide																																																																																																															
Total Actual FTE		857	100%																																																																																																															
Civil Service FTE		761	89%																																																																																																															
Overtime FTE		73	8.5%																																																																																																															
Registry FTE		22	2.6%																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
QM & Patient Safety Program																																																																																																																		
Health Care Index																																																																																																																		
WORKLOAD PER DAY <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Appointments per PCP</td> <td></td> <td>2.9</td> <td>12.3</td> </tr> <tr> <td>Appointments per PCRN</td> <td></td> <td>4.2</td> <td>6.3</td> </tr> <tr> <td>Encounters per Primary MH Clinician</td> <td></td> <td>4.2</td> <td>7.9</td> </tr> <tr> <td>Encounters per Psychiatrist</td> <td></td> <td>5.5</td> <td>7.3</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Appointments per PCP		2.9	12.3	Appointments per PCRN		4.2	6.3	Encounters per Primary MH Clinician		4.2	7.9	Encounters per Psychiatrist		5.5	7.3	OTHER TRENDS <table border="1"> <thead> <tr> <th></th> <th>6 Mth Trend</th> <th>CHCF</th> <th>Statewide</th> </tr> </thead> <tbody> <tr> <td>Hospital Admissions*</td> <td></td> <td>54.1</td> <td>4.6</td> </tr> <tr> <td>Emergency Department Visits*</td> <td></td> <td>18</td> <td>25</td> </tr> <tr> <td>Specialty Care Referrals*</td> <td></td> <td>133</td> <td>36</td> </tr> <tr> <td>Prescriptions Per Inmate</td> <td></td> <td>13.4</td> <td>2.8</td> </tr> <tr> <td>Diagnostics Per Inmate</td> <td></td> <td>4.2</td> <td>1.0</td> </tr> <tr> <td>Appeals Received*</td> <td></td> <td>127</td> <td>34</td> </tr> <tr> <td>Prison Population Capacity</td> <td></td> <td>72%</td> <td>142%</td> </tr> </tbody> </table>						6 Mth Trend	CHCF	Statewide	Hospital Admissions*		54.1	4.6	Emergency Department Visits*		18	25	Specialty Care Referrals*		133	36	Prescriptions Per Inmate		13.4	2.8	Diagnostics Per Inmate		4.2	1.0	Appeals Received*		127	34	Prison Population Capacity		72%	142%																																																					
	6 Mth Trend	CHCF	Statewide																																																																																																															
Appointments per PCP		2.9	12.3																																																																																																															
Appointments per PCRN		4.2	6.3																																																																																																															
Encounters per Primary MH Clinician		4.2	7.9																																																																																																															
Encounters per Psychiatrist		5.5	7.3																																																																																																															
	6 Mth Trend	CHCF	Statewide																																																																																																															
Hospital Admissions*		54.1	4.6																																																																																																															
Emergency Department Visits*		18	25																																																																																																															
Specialty Care Referrals*		133	36																																																																																																															
Prescriptions Per Inmate		13.4	2.8																																																																																																															
Diagnostics Per Inmate		4.2	1.0																																																																																																															
Appeals Received*		127	34																																																																																																															
Prison Population Capacity		72%	142%																																																																																																															

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California State Prison, Centinela (CEN)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CEN: 79%	Statewide: 85%	Asthma Care	89%	Prior Qtr: 88%	Statewide: 83%	Appropriate Placement High Risk Patients		CEN: N/A	Statewide: 70%	
Dental Services		95%	86%	Therapeutic Anticoagulation	100%	50%	71%	High Risk Patient Care Plan		-	73%	
Mental Health Services		100%	87%	Diabetes Care	75%	78%	77%	Follow-Up After MHCB/DSH Admission		12.1%	9.1%	
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend				
Cancelled Due to Custody		0.0%	1.6%	HCV Treatment	85%	88%	82%	30-Day Community Hospital Readmission		-	25%	
Seen as Scheduled		84%	84%	Utilization Specialty Services	95%	80%	91%	30-Day MHCB or DSH Readmission		3.4	11.1	
EFFECTIVE COMMUNICATION				Polypharmacy Medication Review				CONTINUITY OF CLINICIANS & SERVICES				
Effective Communication Provided		67%	67%	Breast Cancer Screening	N/A	N/A	94%	Primary Care Provider (PCP)		90%	90%	
MEDICATION MANAGEMENT				Flu Vaccination				RESOURCE MANAGEMENT				
MAPIP				Current Yr				6 Mth Trend				
Medication Continuity-Transfer		79%	84%	Flu Vaccination	72%	96%	90%	Mental Health Primary Clinician		N/A	82%	
Medication Non-Adherence Counseling		17%	77%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend				
Medication Administration		93%	88%	Documents Scanned		67%	35%	Claims Processed		N/A	96%	
FORMULARY MANAGEMENT				Specialty Notes				CONTINUOUS EVALUATION & IMPROVEMENT				
Non-Formulary by Psychiatrists		0.0%	3.2%	Community Hospital Records		20%	56%	Specialty Teleservices		96%	64%	
Non-Formulary by Medical Providers		6.2%	5.4%	APPEAL PROCESSING				6 Mth Trend				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				Timely Appeals				6 Mth Trend				
		100%	82%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend				
		100%	82%	LABOR				6 Mth Trend				
		100%	82%		YTD 13/14	FY 12/13	Statewide					
Total Staffing FTE	Actual: 196	Authority: 187	% of Auth: 105%	Statewide: 94%	Medical Staff	\$66	\$62	\$88	QM & Patient Safety Program			
Medical FTE	7	8	86%	94%	Nursing Staff	\$291	\$267	\$396	Health Care Index			
Nursing FTE	89	73	123%	102%	Pharmacy Staff	\$24	\$18	\$31	WORKLOAD PER DAY			
Pharmacy FTE	10	8	131%	104%	Dental Clinical Staff	\$95	\$86	\$78		6 Mth Trend	CEN	Statewide
Dental Clinical FTE	22	22	100%	98%	Mental Health Clinical Staff	\$37	\$30	\$165	Appointments per PCP		13.3	12.3
Mental Health Clinical FTE	8	8	100%	85%	Clinical Support Staff	\$7	\$9	\$21	Appointments per PCRN		6.8	6.3
Clinical Support FTE	4	5	79%	81%	Administrative Support Staff	\$100	\$90	\$99	Encounters per Primary MH Clinician		3.8	7.9
Administrative Support FTE	56	64	87%	82%	NON LABOR				Encounters per Psychiatrist		7.1	7.3
	6 Mth Trend	Actual	CEN	Statewide		YTD 13/14	FY 12/13	Statewide	OTHER TRENDS			
Total Actual FTE		196	100%	100%	Hospital	\$44	\$54	\$94	Hospital Admissions*		1.7	4.6
Civil Service FTE		172	88%	90%	Emergency Department	\$4	\$3	\$6	Emergency Department Visits*		21	25
Overtime FTE		13	6.4%	5.4%	Specialty	\$17	\$15	\$25	Specialty Care Referrals*		31	36
Registry FTE		11	5.6%	4.7%	Medications	\$25	\$28	\$88	Prescriptions Per Inmate		1.3	2.8
					Diagnostics	\$9	\$9	\$18	Diagnostics Per Inmate		0.4	1.0
									Appeals Received*		11	34
									Prison Population Capacity		128%	142%

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Central California Women's Facility (CCWF)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS														
Medical Services		71%	85%		Asthma Care	88%	85%	83%		Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		74%	86%		Therapeutic Anticoagulation	80%	80%	71%		High Risk Patient Care Plan				
Mental Health Services		97%	87%		Diabetes Care	77%	81%	77%		Follow-Up After MHCB/DSH Admission		91%	73%	
APPTS COMPLETED AS SCHEDULED														
Cancelled Due to Custody		0.5%	1.6%		HCV Treatment	94%	100%	82%		30-Day Community Hospital Readmission		9.1%	9.1%	
Seen as Scheduled		82%	84%		Utilization Specialty Services	91%	96%	91%		30-Day MHCB or DSH Readmission		17%	25%	
EFFECTIVE COMMUNICATION														
Effective Communication Provided		72%	67%		Breast Cancer Screening	91%	93%	94%		Potentially Avoidable Hospitalizations*		6.3	11.1	
MEDICATION MANAGEMENT										CONTINUITY OF CLINICIANS & SERVICES				
MAPIP														
Medication Continuity-Transfer		63%	84%		Flu Vaccination	85%	100%	90%		Primary Care Provider (PCP)		96%	90%	
Medication Non-Adherence Counseling		45%	77%		AVAILABILITY OF HEALTH INFORMATION					Mental Health Primary Clinician		85%	82%	
Medication Administration		72%	88%							Psychiatrist		92%	81%	
FORMULARY MANAGEMENT										RESOURCE MANAGEMENT				
Non-Formulary by Psychiatrists		4.1%	3.2%		Documents Scanned		33%	35%		Claims Processed		N/A	96%	
Non-Formulary by Medical Providers		7.1%	5.4%		Specialty Notes		33%	37%		Specialty Teleservices		79%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**										CONTINUOUS EVALUATION & IMPROVEMENT				
	Actual	Authority	% of Auth	Statewide	APPEAL PROCESSING									
Total Staffing FTE	292	328	89%	94%	Timely Appeals		100%	82%		QM & Patient Safety Program				
Medical FTE	13	14	96%	94%	MAJOR COSTS PER INMATE PER MONTH**					Health Care Index				
Nursing FTE	120	132	91%	102%	LABOR									
Pharmacy FTE	17	19	92%	104%	Medical Staff	\$93	\$105	\$88		WORKLOAD PER DAY				
Dental Clinical FTE	23	23	102%	98%	Nursing Staff	\$371	\$348	\$396		Appointments per PCP		13.3	12.3	
Mental Health Clinical FTE	45	49	92%	85%	Pharmacy Staff	\$36	\$38	\$31		Appointments per PCRN		8.7	6.3	
Clinical Support FTE	12	14	82%	81%	Dental Clinical Staff	\$76	\$68	\$78		Encounters per Primary MH Clinician		8.2	7.9	
Administrative Support FTE	63	79	80%	82%	Mental Health Clinical Staff	\$169	\$162	\$165		Encounters per Psychiatrist		9.8	7.3	
	6 Mth Trend	Actual	CCWF	Statewide	Clinical Support Staff	\$22	\$24	\$21		OTHER TRENDS				
Total Actual FTE		292	100%	100%	Administrative Support Staff	\$95	\$107	\$99		Hospital Admissions*		3.6	4.6	
Civil Service FTE		278	95%	90%	NON LABOR					Emergency Department Visits*		17	25	
Overtime FTE		14	4.8%	5.4%	Hospital	\$46	\$59	\$94		Specialty Care Referrals*		26	36	
Registry FTE		0	0.2%	4.7%	Emergency Department	\$6	\$6	\$6		Prescriptions Per Inmate		3.4	2.8	
					Specialty	\$20	\$39	\$25		Diagnostics Per Inmate		1.3	1.0	
					Medications	\$92	\$107	\$88		Appeals Received*		51	34	
					Diagnostics	\$29	\$28	\$18		Prison Population Capacity		181%	142%	

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

California Correctional Center (CCC)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT				
ACCESS				Recent Qtr				6 Mth Trend				
Medical Services		CCC: 88%	Statewide: 85%	Asthma Care	95%	Prior Qtr: 94%	Statewide: 83%	Appropriate Placement High Risk Patients		CCC: N/A	Statewide: 70%	
Dental Services		70%	86%	Therapeutic Anticoagulation	-	-	71%	High Risk Patient Care Plan				
Mental Health Services		77%	87%	Diabetes Care	76%	76%	77%	Follow-Up After MHCB/DSH Admission		-	73%	
APPTS COMPLETED AS SCHEDULED				Prior Qtr				CCC				
Cancelled Due to Custody		0.6%	1.6%	HCV Treatment	50%	50%	82%	30-Day Community Hospital Readmission		0.0%	9.1%	
Seen as Scheduled		91%	84%	Utilization Specialty Services	89%	93%	91%	30-Day MHCB or DSH Readmission		0%	25%	
EFFECTIVE COMMUNICATION				Statewide				Statewide				
Effective Communication Provided		79%	67%	Colon Cancer Screening	93%	94%	87%	Potentially Avoidable Hospitalizations*		1.6	11.1	
MEDICATION MANAGEMENT				Current Yr				CONTINUITY OF CLINICIANS & SERVICES				
MAPIP				Prior Yr				6 Mth Trend				
Medication Continuity-Transfer		97%	84%	Flu Vaccination	42%	95%	90%	Primary Care Provider (PCP)		85%	90%	
Medication Non-Adherence Counseling		-	77%	AVAILABILITY OF HEALTH INFORMATION				CCC				
Medication Administration		99%	88%	6 Mth Trend				Statewide				
FORMULARY MANAGEMENT				Documents Scanned				6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	3.2%	Specialty Notes		24%	35%	Claims Processed		N/A	96%	
Non-Formulary by Medical Providers		4.8%	5.4%	Community Hospital Records		27%	37%	Specialty Teleservices		40%	64%	
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT				
Actual				6 Mth Trend				6 Mth Trend				
Authority				CCC				CCC				
% of Auth				Statewide				Statewide				
Total Staffing FTE	150	171	88%	94%	Timely Appeals		100%	82%	QM & Patient Safety Program			
Medical FTE	7	9	83%	94%	MAJOR COSTS PER INMATE PER MONTH**				Health Care Index			
Nursing FTE	73	72	101%	102%	LABOR				WORKLOAD PER DAY			
Pharmacy FTE	5	6	82%	104%	Medical Staff	YTD 13/14: \$37	FY 12/13: \$40	Statewide: \$88	Appointments per PCP		13.3	12.3
Dental Clinical FTE	24	25	98%	98%	Nursing Staff	\$157	\$162	\$396	Appointments per PCRN		5.1	6.3
Mental Health Clinical FTE	2	6	33%	85%	Pharmacy Staff	\$9	\$10	\$31	Encounters per Primary MH Clinician		0.7	7.9
Clinical Support FTE	4	4	100%	81%	Dental Clinical Staff	\$63	\$67	\$78	Encounters per Psychiatrist		-	7.3
Administrative Support FTE	34	50	70%	82%	Mental Health Clinical Staff	\$7	\$5	\$165	OTHER TRENDS			
6 Mth Trend				YTD 13/14				6 Mth Trend				
Actual				FY 12/13				CCC				
CCC				Statewide				Statewide				
Total Actual FTE		150	100%	100%	Hospital	\$24	\$18	\$94	Hospital Admissions*		0.8	4.6
Civil Service FTE		136	91%	90%	Emergency Department	\$5	\$5	\$6	Emergency Department Visits*		19	25
Overtime FTE		10	6.8%	5.4%	Specialty	\$11	\$8	\$25	Specialty Care Referrals*		16	36
Registry FTE		4	2.8%	4.7%	Medications	\$15	\$15	\$88	Prescriptions Per Inmate		0.6	2.8
				Diagnosics				Diagnosics Per Inmate				
				\$7				\$9				
				\$18				0.4				
								1.0				
								Appeals Received*				
								3				
								34				
								Prison Population Capacity				
								127%				
								142%				

* Rate Per 1,000 Inmates

** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Calipatria State Prison (CAL)

SCHEDULING & ACCESS TO CARE					POPULATION HEALTH MANAGEMENT					CARE MANAGEMENT				
ACCESS					Recent Qtr					6 Mth Trend				
Medical Services		CAL	Statewide	Asthma Care	86%	Prior Qtr	91%	Statewide	83%	Appropriate Placement High Risk Patients		N/A	70%	
Dental Services		80%	85%	Therapeutic Anticoagulation	-	-	71%	High Risk Patient Care Plan						
Mental Health Services		97%	87%	Diabetes Care	95%	87%	77%	Follow-Up After MHCB/DSH Admission		100%	73%			
APPTS COMPLETED AS SCHEDULED					Current Yr					6 Mth Trend				
Cancelled Due to Custody		1.2%	1.6%	HCV Treatment	100%	100%	82%	30-Day Community Hospital Readmission		5.0%	9.1%			
Seen as Scheduled		73%	84%	Utilization Specialty Services	98%	99%	91%	30-Day MHCB or DSH Readmission		0%	25%			
EFFECTIVE COMMUNICATION					Prior Yr					6 Mth Trend				
Effective Communication Provided		85%	67%	Colon Cancer Screening	98%	98%	87%	Potentially Avoidable Hospitalizations*		7.2	11.1			
MEDICATION MANAGEMENT					Statewide					CONTINUITY OF CLINICIANS & SERVICES				
MAPIP					Current Yr					6 Mth Trend				
Medication Continuity-Transfer		98%	84%	Flu Vaccination	89%	97%	90%	Primary Care Provider (PCP)		80%	90%			
Medication Non-Adherence Counseling		90%	77%	AVAILABILITY OF HEALTH INFORMATION					6 Mth Trend					
Medication Administration		100%	88%	6 Mth Trend					6 Mth Trend					
FORMULARY MANAGEMENT					6 Mth Trend					6 Mth Trend				
Non-Formulary by Psychiatrists		0.0%	3.2%	Documents Scanned		45%	35%	Claims Processed		N/A	96%			
Non-Formulary by Medical Providers		1.9%	5.4%	Specialty Notes		46%	37%	Specialty Teleservices		74%	64%			
STAFFING IN FULL TIME EQUIVALENTS (FTE)**					APPEAL PROCESSING					CONTINUOUS EVALUATION & IMPROVEMENT				
Actual					6 Mth Trend					6 Mth Trend				
Authority					6 Mth Trend					6 Mth Trend				
% of Auth					6 Mth Trend					6 Mth Trend				
Statewide					6 Mth Trend					6 Mth Trend				
Total Staffing FTE	201	197	102%	94%	Timely Appeals		75%	82%	QM & Patient Safety Program					
Medical FTE	11	9	127%	94%	MAJOR COSTS PER INMATE PER MONTH**					6 Mth Trend				
Nursing FTE	92	82	113%	102%	LABOR					6 Mth Trend				
Pharmacy FTE	8	9	91%	104%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		11.6	12.3		
Dental Clinical FTE	24	24	99%	98%	Nursing Staff	\$65	\$61	\$88	Appointments per PCRN		7.0	6.3		
Mental Health Clinical FTE	9	9	100%	85%	Pharmacy Staff	\$233	\$247	\$396	Encounters per Primary MH Clinician		1.8	7.9		
Clinical Support FTE	5	5	95%	81%	Pharmacy Clinical Staff	\$13	\$17	\$31	Encounters per Psychiatrist		1.0	7.3		
Administrative Support FTE	53	60	88%	82%	Dental Clinical Staff	\$76	\$77	\$78	OTHER TRENDS					
6 Mth Trend					6 Mth Trend					6 Mth Trend				
Actual					6 Mth Trend					6 Mth Trend				
CAL					6 Mth Trend					6 Mth Trend				
Statewide					6 Mth Trend					6 Mth Trend				
Total Actual FTE		201	100%	100%	Hospital	YTD 13/14	FY 12/13	Statewide	Hospital Admissions*		3.4	4.6		
Civil Service FTE		177	88%	90%	Emergency Department	\$46	\$40	\$94	Emergency Department Visits*		45	25		
Overtime FTE		14	6.7%	5.4%	Specialty	\$10	\$7	\$6	Specialty Care Referrals*		24	36		
Registry FTE		10	5.2%	4.7%	Medications	\$16	\$19	\$25	Prescriptions Per Inmate		1.0	2.8		
6 Mth Trend					6 Mth Trend					6 Mth Trend				
Actual					6 Mth Trend					6 Mth Trend				
CAL					6 Mth Trend					6 Mth Trend				
Statewide					6 Mth Trend					6 Mth Trend				
Total Actual FTE		201	100%	100%	Diagnosics	\$19	\$20	\$88	Diagnostics Per Inmate		0.5	1.0		
Civil Service FTE		177	88%	90%	NON LABOR					6 Mth Trend				
Overtime FTE		14	6.7%	5.4%	Hospital	YTD 13/14	FY 12/13	Statewide	Appeals Received*		10	34		
Registry FTE		10	5.2%	4.7%	Emergency Department	\$46	\$40	\$94	Prison Population Capacity		167%	142%		
6 Mth Trend					6 Mth Trend					6 Mth Trend				
Actual					6 Mth Trend					6 Mth Trend				
CAL					6 Mth Trend					6 Mth Trend				
Statewide					6 Mth Trend					6 Mth Trend				

* Rate Per 1,000 Inmates
** Statewide figures exclude HQ positions

HEALTHCARE SERVICES DASHBOARD

Avenal State Prison (ASP)

SCHEDULING & ACCESS TO CARE				POPULATION HEALTH MANAGEMENT				CARE MANAGEMENT							
ACCESS				Recent Qtr				6 Mth Trend							
Medical Services		ASP	Statewide	Asthma Care	95%	Prior Qtr	95%	Statewide	83%	Appropriate Placement High Risk Patients		ASP	Statewide		
Dental Services		87%	85%	Therapeutic Anticoagulation	-	-	71%	High Risk Patient Care Plan		N/A	70%				
Mental Health Services		94%	86%	Diabetes Care	78%	82%	77%	Follow-Up After MHCB/DSH Admission		71%	73%				
APPTS COMPLETED AS SCHEDULED				Current Yr				6 Mth Trend							
Cancelled Due to Custody		0.7%	1.6%	HCV Treatment	96%	98%	82%	30-Day Community Hospital Readmission		6.4%	9.1%				
Seen as Scheduled		84%	84%	Utilization Specialty Services	93%	95%	91%	30-Day MHCB or DSH Readmission		-	25%				
EFFECTIVE COMMUNICATION				Prior Yr				6 Mth Trend							
Effective Communication Provided		76%	67%	Colon Cancer Screening	73%	95%	87%	Potentially Avoidable Hospitalizations*		7.2	11.1				
MEDICATION MANAGEMENT				Statewide				CONTINUITY OF CLINICIANS & SERVICES							
MAPIP				Current Yr				6 Mth Trend							
Medication Continuity-Transfer		59%	84%	Flu Vaccination	98%	100%	90%	Primary Care Provider (PCP)		90%	90%				
Medication Non-Adherence Counseling		82%	77%	AVAILABILITY OF HEALTH INFORMATION				6 Mth Trend							
Medication Administration		77%	88%	6 Mth Trend				ASP				Statewide			
FORMULARY MANAGEMENT				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Non-Formulary by Psychiatrists		0.6%	3.2%	Documents Scanned		47%	35%	Claims Processed		N/A	96%				
Non-Formulary by Medical Providers		5.9%	5.4%	Specialty Notes		44%	37%	Specialty Teleservices		47%	64%				
STAFFING IN FULL TIME EQUIVALENTS (FTE)**				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Staffing FTE	263	297	89%	94%	Community Hospital Records		0%	56%	Health Care Staff Training						
Medical FTE	12	15	83%	94%	APPEAL PROCESSING				CONTINUOUS EVALUATION & IMPROVEMENT						
Nursing FTE	111	122	91%	102%	6 Mth Trend				6 Mth Trend						
Pharmacy FTE	12	16	77%	104%	Timely Appeals		97%	82%	QM & Patient Safety Program						
Dental Clinical FTE	28	30	93%	98%	MAJOR COSTS PER INMATE PER MONTH**				6 Mth Trend						
Mental Health Clinical FTE	27	31	86%	85%	LABOR				6 Mth Trend						
Clinical Support FTE	8	10	88%	81%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Appointments per PCP		12.6	12.3			
Administrative Support FTE	65	74	88%	82%	Nursing Staff	\$69	\$67	\$88	Appointments per PCRN		8.1	6.3			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Pharmacy Staff	\$21	\$17	\$31	Encounters per Primary MH Clinician		8.0	7.9			
Civil Service FTE		244	93%	90%	Dental Clinical Staff	\$90	\$73	\$78	Encounters per Psychiatrist		6.9	7.3			
Overtime FTE		5	2.0%	5.4%	Mental Health Clinical Staff	\$90	\$77	\$165	OTHER TRENDS						
Registry FTE		14	5.3%	4.7%	Clinical Support Staff	\$11	\$12	\$21	Hospital Admissions*		2.0	4.6			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Administrative Support Staff	\$89	\$80	\$99	Emergency Department Visits*		22	25			
Civil Service FTE		244	93%	90%	NON LABOR				6 Mth Trend						
Overtime FTE		5	2.0%	5.4%	Hospital	YTD 13/14	FY 12/13	Statewide	Specialty Care Referrals*		28	36			
Registry FTE		14	5.3%	4.7%	Emergency Department	\$6	\$8	\$6	Prescriptions Per Inmate		1.7	2.8			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Specialty	\$22	\$27	\$25	Diagnostics Per Inmate		0.7	1.0			
Civil Service FTE		244	93%	90%	Medications	\$32	\$45	\$88	Appeals Received*		33	34			
Overtime FTE		5	2.0%	5.4%	Diagnosics	\$12	\$15	\$18	Prison Population Capacity		137%	142%			
Registry FTE		14	5.3%	4.7%	LABOR				6 Mth Trend						
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Medical Staff	YTD 13/14	FY 12/13	Statewide	OTHER TRENDS						
Civil Service FTE		244	93%	90%	Nursing Staff	\$238	\$232	\$396	Hospital Admissions*		2.0	4.6			
Overtime FTE		5	2.0%	5.4%	Pharmacy Staff	\$21	\$17	\$31	Emergency Department Visits*		22	25			
Registry FTE		14	5.3%	4.7%	Dental Clinical Staff	\$90	\$73	\$78	Specialty Care Referrals*		28	36			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Mental Health Clinical Staff	\$90	\$77	\$165	Prescriptions Per Inmate		1.7	2.8			
Civil Service FTE		244	93%	90%	Clinical Support Staff	\$11	\$12	\$21	Diagnostics Per Inmate		0.7	1.0			
Overtime FTE		5	2.0%	5.4%	Administrative Support Staff	\$89	\$80	\$99	Appeals Received*		33	34			
Registry FTE		14	5.3%	4.7%	NON LABOR				6 Mth Trend						
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Hospital	YTD 13/14	FY 12/13	Statewide	Prison Population Capacity		137%	142%			
Civil Service FTE		244	93%	90%	Emergency Department	\$6	\$8	\$6	OTHER TRENDS						
Overtime FTE		5	2.0%	5.4%	Specialty	\$22	\$27	\$25	Hospital Admissions*		2.0	4.6			
Registry FTE		14	5.3%	4.7%	Medications	\$32	\$45	\$88	Emergency Department Visits*		22	25			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Diagnosics	\$12	\$15	\$18	Specialty Care Referrals*		28	36			
Civil Service FTE		244	93%	90%	LABOR				6 Mth Trend						
Overtime FTE		5	2.0%	5.4%	Medical Staff	YTD 13/14	FY 12/13	Statewide	Prescriptions Per Inmate		1.7	2.8			
Registry FTE		14	5.3%	4.7%	Nursing Staff	\$238	\$232	\$396	Diagnostics Per Inmate		0.7	1.0			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Pharmacy Staff	\$21	\$17	\$31	Appeals Received*		33	34			
Civil Service FTE		244	93%	90%	Dental Clinical Staff	\$90	\$73	\$78	Prison Population Capacity		137%	142%			
Overtime FTE		5	2.0%	5.4%	Mental Health Clinical Staff	\$90	\$77	\$165	OTHER TRENDS						
Registry FTE		14	5.3%	4.7%	Clinical Support Staff	\$11	\$12	\$21	Hospital Admissions*		2.0	4.6			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Administrative Support Staff	\$89	\$80	\$99	Emergency Department Visits*		22	25			
Civil Service FTE		244	93%	90%	NON LABOR				6 Mth Trend						
Overtime FTE		5	2.0%	5.4%	Hospital	YTD 13/14	FY 12/13	Statewide	Specialty Care Referrals*		28	36			
Registry FTE		14	5.3%	4.7%	Emergency Department	\$6	\$8	\$6	Prescriptions Per Inmate		1.7	2.8			
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 Mth Trend				6 Mth Trend				6 Mth Trend			
% of Auth				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Statewide				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Total Actual FTE		263	100%	100%	Specialty	\$22	\$27	\$25	Diagnostics Per Inmate		0.7	1.0			
Civil Service FTE		244	93%	90%	Medications	\$32	\$45	\$88	Appeals Received*		33	34			
Overtime FTE		5	2.0%	5.4%	Diagnosics	\$12	\$15	\$18	Prison Population Capacity		137%	142%			
Registry FTE		14	5.3%	4.7%	LABOR				6 Mth Trend						
6 Mth Trend				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Actual				6 Mth Trend				6 Mth Trend				6 Mth Trend			
Authority				6 M											