

State of California
Department of Corrections and Rehabilitation



Request for Proposal (RFP) 10-035-ITS

**Rural Health Care Program
Implementation Project
Voice and Data Services**

ADDENDUM #4

BACKGROUND

The California Department of Corrections and Rehabilitation (CDCR), California Prison Health Care Services (CPHCS), is requesting proposals for Voice and Data Services.

To submit a proposal, Bidders must comply with RFP instructions. By submitting a proposal, Bidder agrees to the terms and conditions stated in RFP, Bidder's response, the California Prison Health Care Services (CPHCS) Special Provisions, the State's General Provisions – Information Technology (i.e., GSPD-401IT; effective 06/08/2010), and applicable Information Technology (IT) Special Provisions.

Proposals are due by 4:00 p.m., Monday, February 21, 2011. Responses and required copies must be submitted in accordance with Section 8 (Proposal Format), and clearly labeled to the department contact noted below.

Department Contact:

California Department of Corrections and Rehabilitation
California Prison Health Care Services
Attention: CYNTHIA BASA-PINZON
P.O. Box 4038
Sacramento, CA 95812-4038
(916) 324-8045
Cynthia.Basa-Pinzon@cdcr.ca.gov

The following Addendum actions have been made:

ACTION(S)

1. Section 6.3, Requested Services, has been revised as attached.
2. In the event that a Bidder's proposal is complete, but forms submitted are either missing or non-compliant, Bidder's proposal will be scored accordingly (i.e., not result in Bidder being considered non-responsive).

BIDDER'S CONFERENCE QUESTIONS AND ANSWERS

1. Question: Would CPHCS consider extending the Proposal Due Date again to give bidders more time to gather service cost(s)?
Answer: No. All proposals are due by 4:00 p.m., Monday, February 21, 2011.
 - Proposals that lack all required cost information requested will be evaluated accordingly.
2. Question: Is Centrex a "Mandatory-Optional" service, required to be bid with proposal?
Answer: No; Centrex is a desirable service.
3. Question: Is DVBE participation required to be considered responsive?
Answer: No; however, should Bidder elect to seek DVBE preference, all DVBE requirements must be met.
4. Question: Are circuit diagrams and/or complete diagrams of network architecture required with Bidder's Transition Plan?
Answer: No; however, Bidder's Transition Plan should include how Bidder anticipates transitioning from current service provider to Bidder, how service disruptions can be minimized, potential equipment replacements required with transition, end-user training, invoicing transition and any expected State responsibilities.
5. Question: Please clarify redundant, secondary or fail-over services.
Answer: Bidders should include with their proposal all redundant, secondary or fail-over services deemed applicable to requested services.
 - An example of fail-over services may be circuit and/or network monitoring and accompanying repair/maintenance services in the event of service failure.

6. Question: "Please identify where the protest process which will be used for this RFP, and the appropriate Public Contract Code reference (e.g., PCC § 12102(h)), are referenced in the RFP documentation."

Answer: RFP #10-035-ITS (Rural Health Care Program Implementation Project) has been issued under a substitute contracting process permitted by Order, dated June 4, 2007, of the United States District Court for the Northern District of California, in Case No. C01-1351 THE, available at the following link: <http://www.cphcs.ca.gov/docs/court/OrderReMasterWaiver060407.pdf>. (Other applications and orders related to this process are available at: <http://www.cphcs.ca.gov/plata.aspx>).

- These Orders waive certain State statutes, rules, regulations, and/or procedures governing the contracting process, with regard to certain projects.
- Public Contract Code provisions that govern the process for consideration of protests of intended awards of contracts procured under the State contracting process do not apply to this solicitation.
- Therefore, the RFP's provisions govern all aspects of this contract solicitation, the Receiver's decision is the final administrative action related to this procurement, and there is no administrative appeal from that decision.



CALIFORNIA PRISON HEALTH CARE SERVICES (CPHCS)
STATEWIDE TELECOMMUNICATIONS SERVICES



if it is included in the Contract it shall be the CPHCS's option whether or not to order the service or feature.

Bidders are not required to offer these Desirable Requirement Services and features in order to be compliant with the RFP. All Bidders must provide separate prices in the Bidder's Proposal for all Desirable items. If no prices are submitted, they shall be provided at no cost. Each Desirable Requirement is identified with a "(D)" after the item heading.

6.3 REQUESTED SERVICES – (M)

The Contractor shall provide a rate for basic telephony, advanced telecom services, and wireless services as listed:

- Redundant, secondary or fail-over services (to be used in case of an outage)-M-O
- T1, T3, and Fractional T1- M-O
- DS0 - D
- ~~DS0~~, DS1, and DS3, - M-O
- ISDN (BRI and PRI) - D ~~M-O~~
- Frame Relay, ATM – M-O
- OC3, OC12 - M-O
- Multi Protocol Label Switching (MPLS) – M-O
- Off-Premise Extension - D
- Satellite Service - D ~~M-O~~
- Centrex - D
- Dedicated Private Line – M-O
- Foreign Exchange Line - D
- Network Reconfiguration Services – M-O
- Direct Inward Dialing - D ~~M-O~~
- Onetime (Installation) Charges - M-O
- QoS Services – M-O

The State seeks a Contractor that can provide the above services at the specified location(s) within/for a pre-existing privately-managed infrastructure. The goal is to transition existing CPHCS services to the awarded Contractor and provide a mechanism to order future services as CPHCS' business needs merit. Bidder shall bid the above Mandatory-Optional services and may propose additional services