

# Prison Health Care Provider Network Project

## Project Fact Sheet

**Case for Change:** As a result of the Plata v Schwarzenegger class action lawsuit, a significant opportunity was identified to provide cost-effective health care services to patient-inmates at California's 33 institutions. In response, a new health care provider network is being created to enhance both access to care and quality of care, in a cost-effective and sustainable manner.

**Project Overview:** In June 2010, the California Prison Health Care Services (CPHCS) entered into a contract with Health Net Federal Services, LLC (Health Net) to develop an off-site sustainable health care network to support patient-inmates. The purpose of this partnership is to improve access to affordable community medical services that cannot be provided within CDCR institutions, utilizing quality providers at reasonable rates.

### Objectives and Scope of Services:

Enhanced Access to Care	Improved Quality of Care	Reasonable Rates
<ul style="list-style-type: none"><li>In-patient provider and out-patient specialty providers will offer access to multiple types of care for patient-inmates</li><li>Web-based telemedicine capabilities will allow access to additional care and easier access to a robust network of telemedicine specialists for patient-inmates</li><li>The enhanced provider network will be assessable through a searchable, online directory, providing easy access for schedulers to locate contracted health care providers</li></ul>	<ul style="list-style-type: none"><li>Quality of care will continue to be a key focus and will be managed with additional data and reporting capabilities to keep Institution leadership and government program offices informed and accountable</li><li>On-going monitoring of key metrics will be standardized and accessible online</li><li>Health care providers within the new network will be credentialed through the Health Net credentialing process which will include CPHCS service requirements</li></ul>	<ul style="list-style-type: none"><li>Health care providers within the Health Net network will provide reasonable rates for their services</li><li>Claims will be re-priced quickly and accurately within a consistent rate structure</li><li>Health Net will leverage its existing relationships with California providers to establish a health care provider network to meet the needs of patient-inmates at cost effective pricing levels</li></ul>

**Timeline, Project and Contract Milestones:** The timeline shows key project milestones, including dates when the new health care provider network will be available as well as communication and training timeframes for staff at headquarters and institutions.



**For More Information:** If you have any questions, please contact Medical Contracts Help Desk at (916) 648-8398 or via email at [cphcshealthcarecontractshelpdesk@cdcr.ca.gov](mailto:cphcshealthcarecontractshelpdesk@cdcr.ca.gov)