



# CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES



## CALIFORNIA MULTIPLE AWARD SCHEDULE (CMAS)

### STATE OF CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

#### REQUEST FOR OFFER

#### INFORMATION TECHNOLOGY (IT) CONSULTING LEVERAGED PROCUREMENT AGREEMENT ORACLE IDENTITY AND ACCESS MANAGEMENT DEVELOPER RFO #12-013-ITS

May 23, 2012

The California Department of Corrections and Rehabilitation (CDCR), California Correctional Health Care Services (CCHCS), is requesting offers from CMAS vendors for a Contractor to develop and support Oracle Identity and Access Management (IAM) during the Clinical Applications Migration (CAM) project. Contractor will work in conjunction with CCHCS' Health Care Solutions Development and Support Unit, and Allied Health Services, to provide all analysis, design, development, implementation, maintenance, and knowledge transfer activities for the CAM project.

Contractor will report to CCHCS' Deputy Chief Information Officer (DCIO), Clinical Applications, or designee. In submitting an offer vendor must comply with the instructions found herein.

The term of the proposed Agreement is targeted for June 15, 2012 through December 31, 2012. CCHCS reserves the option to extend the ensuing Agreement for up two (2) additional years (i.e., 24-months) at the same deliverable rate(s) and/or to add additional funds up to the maximum CMAS threshold. The contract award is subject to availability of funds approved for this purpose.

All offers must be signed by an authorized officer of the company or firm who has legal and binding authority. By submitting an offer, your firm agrees to the terms and conditions stated in this Request for Offer and in accordance with your authorized Leveraged Procurement Agreement (i.e., California Multiple Award Schedule [CMAS] contract).

Offers are due by **4:00 p.m., Wednesday, June 6, 2012**. **Contractor responses and any required documents must be submitted by electronic mail and clearly labeled to the department contact noted below.**

#### **Department Contact:**

California Correctional Health Care Services

Attention: LAURA MARGOWSKI

P.O. Box 4038

Sacramento, CA 95812-4038

(916) 445-8942

[Laura.Margowski@cdcr.ca.gov](mailto:Laura.Margowski@cdcr.ca.gov)

## RESPONSE GUIDELINES

This RFO, Offeror's response, the General Provisions – Information Technology (GSPD 401IT-CMAS, effective August 2010), and applicable IT Services Special Provisions (i.e., model language) will be made part of the ordering department's Purchase Order and/or procurement contract file.

Offers must be submitted electronically to the departmental contact address noted on page one (1). All pages of Offeror's response received prior to due date and time will be considered. CCHCS is not responsible for any e-mail loss and/or failure to receive an Offeror's response. CCHCS assumes no responsibility if Offeror cannot transmit their response electronically to the departmental e-mail address and/or if the entire response is not received prior to the Request for Offer (RFO) due date.

The delivery of any offer via U.S. mail, private delivery service, and/or by personal service will not be accepted by CCHCS. In the event of such delivery, CCHCS will consider the offer as non-responsive.

Offers submitted in response to this RFO must include all of the following information:

1. Cover letter signed by the authorized officer of the company or firm who has legal and binding authority;
2. Full legal name of Offeror's organization or firm, mailing address, telephone and facsimile numbers;
3. Name, telephone number, and electronic mail (i.e., e-mail) address of Offeror's contact person;
4. Submission date of Offer;
5. A copy of Offeror's CMAS agreement that includes the California Department of General Services (DGS) logo, CMAS number, term and DGS' signature approval;
6. Copy of Liability Insurance Certificate;

Offeror must provide CCHCS with a Certificate of Insurance showing that there is liability insurance currently in effect for Offeror of not less than \$1,000,000, per occurrence, for bodily injury and property damage liability combined. The Certificate of Insurance must include the following provisions:

- a. The insurer will not cancel the insured's coverage without 30 days prior written notice to the State;<sup>1</sup> and
- b. The State of California is included as additional insured.

7. Proof of Worker's Compensation Insurance;

Offeror shall provide CCHCS with a Certificate of Insurance showing that there is current workers' compensation insurance coverage for its employees who will be engaged in performance of the requested services. The Certificate of Insurance must include provision that the insurer will not cancel the insured's coverage without 30-days prior written notice to the State.

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<sup>1</sup> "Days" means calendar days unless otherwise specified.

8. Completed Rate Sheet (Exhibit B-1);

Exhibit B-1 (Rate Sheet) must provide: 1) service/deliverable description; 2) total number of deliverables; 3) price per deliverable; 4) estimated number of hours per deliverable; and 5) total cost. The ensuing Agreement will be invoiced and reimbursed on a deliverable basis subject to completion of approved tasks by CCHCS' Contract Manager.

- a. An example of Offeror's proposed Rate Sheet (Exhibit B-1) has been included within RFO.

**Any modifications to SOW of the ensuing Agreement will be defined, documented, and mutually agreed upon in writing by the Contractor and/or CCHCS designee, and may be reimbursed on a time and materials basis as proposed on Exhibit B-1 (Rate Sheet).**

9. Offeror Declaration Form (GSPD-05-105);

Offerors must complete the Offeror Declaration and include it with response. When completing the declaration, Offerors must identify all subcontractors proposed for participation in the contract. Offerors awarded a contract are contractually obligated to use the subcontractors for requested services unless CCHCS agrees to a substitution via amendment to the Agreement.

The GSPD-05-105 can be found at <http://www.documents.dgs.ca.gov/pd/poliproc/MASTEr-BidDeclar08-09.pdf#search=gspd%2005-105&view=FitH&pagemode=none>.

10. Contractor's Small Business and/or Disabled Veteran's Business Enterprise Certification, if applicable;

11. Completed Payee Data Record (STD 204) - (Attachment A);

12. A detailed description of Contractor's approach for completing the services requested in Exhibit A (Statement of Work), Section C (Scope of Services) including, but not limited to, the functions, roles, and responsibilities of vendor personnel;

13. A description of Offeror's expertise and experience (e.g., type of services rendered, projects completed, etc.) performing IT consulting services as requested in Exhibit A (Statement of Work);

14. Three (3) customer references for Offeror to verify engagement(s) similar in scope as requested in Exhibit A (Statement of Work);

15. Resumes of Contractor personnel must include all of the following:

- a. All relevant Oracle Identity Access Management (IAM) development experience;
- b. All relevant qualifications; and
- c. A start and end date for each job cited

16. Other Requirements.

a. Contractor Confidentiality Statement (Attachment B);

The Political Reform Act of 1974 (Government Code Sections 81000-91015) requires consultants to file a Contractor Confidentiality Statement certifying no personal or financial interest with the Clinical Applications Migration (CAM) project and related CCHCS projects, and agreeing to keep all information concerning the project confidential.

b. Non-Disclosure Agreement (Attachment C); and

c. Statement of Economic Interests (Form 700) - (Attachment D).

Interested Offerors may submit questions and/or requests for clarification, via e-mail, to [Laura.Margowski@cdcr.ca.gov](mailto:Laura.Margowski@cdcr.ca.gov). CCHCS responses to Offeror questions that provide new and/or additional information will be provided to all Offerors.

**KEY DATES**

<b>Event</b>	<b>Date</b>	<b>Time</b>
Release of Request for Offer	05/23/2012	
Questions or Clarifications Submittal (latest date)	05/30/2012	4:00 p.m.
Offer Response Submission Due Date	06/06/2012	4:00 p.m.
Comparison of Offers and Interview(s), if warranted.	06/06/2012 through 06/11/2012	
Best Value Determination – Selection of Vendor	06/11/2012	4:00 p.m.
Proposed Contract Start Date <sup>2</sup>	06/15/2012	

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<sup>2</sup> Date subject to change.

## SELECTION PROCESS

All offers will be reviewed for responsiveness to requirements of the RFO. If a response is missing required information, it may be deemed non-responsive. Responsive offers will be scored on the “Best Value” criteria listed below. Further review is subject to CCHCS' discretion.

<b>Best Value Criteria</b>	
<b>Technical Criteria:</b>	<b>60 Points</b>
1. At least three (3) years experience implementing identity and access management for enterprise applications with more than 5,000 users;	0 – 05
2. At least three (3) years experience developing application identity and access management that includes Oracle Internet Directory (OID), Oracle Virtual Directory (OVD) and Oracle Access Management (OAM) products;	0 – 10
3. At least three (3) years experience implementing Oracle Identity and Access Management, Oracle Fusion Middleware, and Oracle Database in a single integrated environment;	0 – 10
4. At least three (3) years experience working with Oracle Fusion Middleware, Oracle Database and Oracle Enterprise Manager technologies;	0 – 10
5. At least five (5) years experience performing application architecture and development services in a public and/or private health care sector environment;	0 – 05
6. At least three (3) years experience installing, configuring, debugging, and optimizing Oracle Identity and Access Management, and Oracle Fusion Middleware software;	0 – 05
7. At least three (3) years experience monitoring, supporting and maintaining the normal functioning of the Oracle Identity and Access Management, and Oracle Fusion Middleware application;	0 – 05
8. Knowledge and experience of the various phases of the System Development Life Cycle (SDLC); and	0 – 05
9. Experience producing requirements document, application architecture, system interfaces, data model, configuration management document, and procedural manuals.	0 – 05
<b>Administrative Criteria:</b>	<b>45 Points</b>
1. Completeness of response package;	0 – 15
2. Detailed resumes of proposed personnel describing detailed experience levels that support Statement of Work; and	0 – 15
3. Three (3) references for Offeror and/or company and/or firm.	0 – 15
<b>Cost:</b>	<b>45 Points</b>
1. Lowest cost proposal will receive full cost points and each proposal with higher cost will receive a percentage of available points.	0 – 45

CCHCS reserves the sole right to reject any and all offers and to reissue this RFO. In the event the CCHCS determines that services would be best performed by awarding multiple agreements for this RFO, CCHCS reserves the right to make this determination and negotiate with Offerors having “best value” to award more than one company and/or firm. The awarded Contractor will be obligated to provide services at the rate offered in the Rate Sheet (Exhibit B-1), which under no circumstances may exceed their authorized CMAS rate(s).

**EXHIBITS AND ATTACHMENTS:**

Exhibit A	Statement of Work
Exhibit B	Budget Detail and Payment Provisions
Exhibit B-1	Rate Sheet
Exhibit C	CCHCS Special Provisions
Attachment 1	Cost Proposal Worksheet
Attachment A	Payee Data Record (STD 204)
Attachment B	Contractor Confidentiality Statement
Attachment C	Non-Disclosure Agreement
Attachment D	Statement of Economic Interests (Form 700)

## **EXHIBIT A STATEMENT OF WORK**

### **A. BACKGROUND AND PURPOSE**

The State of California's prison medical system was placed into Receivership by United States District Court Judge, Thelton E. Henderson, as the result of a 2001 class action lawsuit (Plata v. Schwarzenegger) brought against the State of California over the quality of medical care in the State's prison system.

All activities of the Receivership have one common purpose: to create a collaborative environment where custody and health care staff improve upon the quality of medical services in California prisons in order to meet constitutional standards while reducing avoidable morbidity and mortality. The Receiver has adopted six goals that are necessary for California Department of Corrections and Rehabilitations (CDCR) health care program to rise to constitutionally acceptable and sustainable levels. The goals are to: 1) ensure timely access to health care services; 2) establish a prison medical program addressing the full continuum of health care services; 3) recruit, train and retain a professional quality medical workforce; 4) implement a quality assurance and continuous improvement program; 5) establish medical support infrastructure; and 6) provide for necessary clinical, administrative and housing facilities.

California Correctional Health Care Services (CCHCS) has embarked on a number of IT projects necessary to achieve the Receiver's efforts in raising the level of health care of patient-inmates to constitutional standards. Some of these projects include, but are not limited to Electronic Unit Health Records (eUHR), Patient Health Information Portal (PHIP) Health Care Scheduling and Tracking System (HCSTS), Mental Health Tracking System (MHTS), Central Fill Pharmacy and Health Care Appeals and Risk Tracking System (HCARTS). The Oracle Identity and Access Management (IAM) system is designed to provide secured role-based access control (RBAC) for CCHCS health care applications. Oracle IAM is supported by the Oracle Fusion Middleware and Oracle Enterprise Manager. The Oracle technology infrastructure will be migrated to a new data center, and the intent of this solicitation is to seek consulting services to support CCHCS staff during the data center migration.

The California Correctional Health Care Services (CCHCS) seeks a consultant or a team of consultants with experience in the analysis, design, development, configuration, testing, deployment, support and maintenance of the Oracle Identity and Access Management and Oracle Fusion Middleware systems. The consultant(s) may work with all major CCHCS Information Technology (IT) projects and collaborate with medical professionals.

The consultant(s) will report to CCHCS' DCIO, Clinical Applications, or designee.

### **B. CONSULTANT QUALIFICATIONS**

Consultants shall meet the Mandatory Qualifications to be considered for award. Consultants shall be evaluated on expertise and experience stated in the resume against the mandatory qualifications. At discretion of CCHCS, interviews may be a part of the selection process. Multiple awards may be made for this RFO at the discretion of CCHCS to develop their training team.

#### **Mandatory Qualifications:**

1. At least three (3) years experience implementing identity and access management for enterprise applications with more than 5,000 users;

2. At least three (3) years experience developing application identity and access management that includes Oracle Internet Directory (OID), Oracle Virtual Directory (OVD) and Oracle Access Management (OAM) products;
3. At least three (3) years experience implementing Oracle Identity and Access Management, Oracle Fusion Middleware, and Oracle Database in a single integrated environment;
4. At least three (3) years experience working with Oracle Fusion Middleware, Oracle Database and Oracle Enterprise Manager technologies;
5. At least five (5) years experience performing application architecture and development services in a public and/or private health care sector environment;
6. At least three (3) years experience installing, configuring, debugging, and optimizing Oracle Identity and Access Management, and Oracle Fusion Middleware software;
7. At least three (3) years experience monitoring, supporting and maintaining the normal functioning of the Oracle Identity and Access Management, and Oracle Fusion Middleware application;
8. Expert knowledge and experience of the various phases of the System Development Life Cycle (SDLC); and
9. Proficient experience producing requirements document, application architecture, system interfaces, data model, configuration management document, and procedural manuals;
10. Excellent verbal and written communication skills; and
11. Knowledge of state IT policy and governance processes.

**Desirable Qualifications:**

1. Possession of Oracle HTB, Oracle Fusion Middleware or IT career certification(s) acknowledging area of specialization;
2. Experience with CCHCS's Clinical Data Repository implementation or an equivalent project;
3. Experience deploying enterprise technology solutions within a health care and/or correctional environment;
4. Ability to understand business requirements and translate into requirements for solution capabilities;
5. Strong analytical skills to assess current application and infrastructure architecture, and identify improvement opportunities;
6. Service-Oriented Architecture (SOA) services development expertise in enterprise environment;
7. Experience performing application architecture and development services in a lead capacity;
8. Knowledge of state IT policy and governance processes;
9. Knowledge of CCHCS and/or CDCR operations; and
10. Ability to work in a team environment as well as independently.

### **C. SCOPE OF SERVICES**

Contractor(s) shall perform all of the following on a deliverable basis in accordance with the rate specified in Exhibit B-1 (Budget Rate Sheet):

#### **Deliverable 1: Assess Current (i.e., as-is) Oracle IAM Architecture**

In collaboration with CCHCS management and Subject Matter Experts (SMEs), develop As-Is Oracle IAM Architecture documentation including Oracle OID, OVD, OAM, SOA Suites, WebLogic Application Server, and OEM.

##### Deliverables

1. Oracle IAM System Design Documents; and
2. Oracle IAM Interface Control Documents.

##### Acceptance Criteria

Approval of deliverables by CCHCS' DCIO or designee within four (4) weeks of agreement execution.

#### **Deliverable 2: Develop Selected Oracle IAM Architecture**

In collaboration with CCHCS management and SMEs, develop To-Be Oracle IAM architecture documentation including Oracle OID, OVD, OAM, SOA Suites, WebLogic/Application Server, and OEM.

##### Deliverables

1. Oracle IAM System Design Documents;
2. Oracle IAM Interface Control Documents; and
3. Oracle IAM Standards and Best Practices.

##### Acceptance Criteria

Approval of deliverables by CCHCS' DCIO or designee within eight (8) weeks of agreement execution.

#### **Deliverable 3: Develop Migration Plan for Oracle IAM Architecture**

Meet with CCHCS Management and SMEs to gather requirements (i.e., business priority, project timeline and other constraints).

Develop the Oracle IAM migration plan, including migration of application code, interface, configuration, reports, data, scripts, logs and files.

- Oracle IAM components may cover Oracle OID, OVD, OAM, SOA Suites, WebLogic/Application Server, and OEM.

The migration plan must include implementation of the following Oracle IAM environments:

- a. Oracle IAM Development environment;

- b. Oracle IAM QA environment;
- c. Oracle IAM Stage environment; and
- d. Oracle IAM Production environment.

The Oracle IAM migration tasks may include, but are not limited to, all of the following:

- a. Oracle IAM architecture assessment;
- b. Oracle IAM requirements analysis;
- c. Oracle IAM database design;
- d. Oracle IAM capacity planning;
- e. Oracle IAM migration evaluation;
- f. Oracle IAM software installation;
- g. Oracle IAM system configuration;
- h. Oracle IAM query development;
- i. Oracle IAM job scheduling implementation;
- j. Oracle IAM data conversion;
- k. Oracle IAM implementation plan;
- l. Oracle IAM test plan;
- m. Oracle IAM training plan;
- n. Oracle IAM training materials development;
- o. Oracle IAM release management plan;
- p. Oracle IAM monitoring and optimization;
- q. Oracle IAM support and maintenance;
- r. Oracle IAM standard, process and procedure documentation; and
- s. Oracle IAM knowledge transfer.

#### Deliverables

- 1. Oracle IAM Test Plan(s); and
- 2. Oracle IAM Migration Project Plan.

NOTE: The duration of each scheduled task may not take longer than two (2) working days to perform. Each task must have all the predecessor(s), successor(s) and resource(s) identified.

#### Acceptance Criteria

Approval of deliverables by CCHCS' DCIO or designee within twelve (12) weeks of agreement execution.

**Deliverable 4: Execute Oracle IAM Migration Plan**

With CCHCS assistance, Contractor shall migrate all Oracle IAM components according to the Oracle IAM Migration Plan as part of the clinical applications migration.

- a. Contractor shall complete, and/or assist CCHCS to complete, all migration tasks listed on the Oracle IAM Migration Plan;
- b. Contractor shall ensure migrated Oracle IAM system components comply with CCHCS approved architecture;
- c. Unless otherwise directed, Oracle IAM migration execution must be completed to CCHCS's satisfaction and delivered according to schedule;
- d. Contractor shall report status to all stakeholders regarding deliverable(s) completed, deliverable(s) in progress, migration risk(s), issue(s), constraint(s) and decisions made;
- e. Contractor shall identify and report architectural and technical gaps between documented and current solution deployment and best practice implementation; and
- f. Contractor shall provide recommendation(s) for resolution of existing and/or potential deficiencies and/or points of failure that have been identified.

**Deliverables**

1. Weekly Test Summary Report;
2. Weekly defects and issues log;
3. Weekly Change Requests log;
4. Weekly Decisions log;
5. Weekly Architectural and Implementation recommendation; and
6. Weekly verbal and written status reports that include, but not limited to, all of the following:
  - a. Tasks completed;
  - b. Tasks in progress;
  - c. Key decisions made and/or issues resolved; and
  - d. Pending risks and issues for resolution.

**Acceptance Criteria**

Approval of deliverables by CCHCS' DCIO or designee.

**Deliverable 5: Develop Oracle IAM Maintenance Documentation**

In collaboration with CCHCS management and SMEs, develop CCHCS' Oracle IAM maintenance documentation.

- The Oracle IAM components include Oracle OID, OVD, OAM, SOA Suites, WebLogic/Application Server, and OEM.

### Deliverables

1. Oracle IAM Configuration Management Plan;
2. Oracle IAM Release Management Plan;
3. Oracle IAM Version Description Document; and
4. Oracle IAM Operations & Maintenance Manual.

### Acceptance Criteria

Approval of deliverables by CCHCS' DCIO or designee.

### **Deliverable 6: Oracle IAM Knowledge Transfer**

Collaborate with CCHCS Management and SMEs to provide Oracle IAM Migration knowledge transfer to CCHCS's staff, management, SMEs and stakeholders.

### Deliverables

1. On the job training sessions:
  - a. Formal training sessions to CCHCS personnel or designee(s) on a monthly basis (i.e., twelve [12] training sessions); and
    - i. Formal training sessions shall be one hour; and
    - ii. Formal training sessions shall be given to project stakeholders, application owners, CCHCS management, and support staff.
  - b. Informal training sessions that provide knowledge transfer to enhance clinical applications project goals and methodologies.
    - i. Informal training is estimated to be fifty-two (52) one-hour sessions, is considered ad-hoc, and shall be provided to CCHCS' migration team.
2. Written Knowledge Transfer reports that describe all of the following:
  - a. Specific training title;
  - b. Training attendee(s);
  - c. Training date and time;
  - d. Training material provided; and
  - e. Any special requests or action items resulting from training.
3. Provide technical documentation (i.e., Oracle IAM Architecture White Papers) to CCHCS' management.<sup>3</sup>
  - a. One White Paper shall be developed for external dissemination; and
  - b. One White Paper shall be developed for internal stakeholders, at minimum twenty (20) pages.
4. Three (3) months of production support that includes implementing new requests and performing daily maintenance tasks.

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<sup>3</sup> A total of two (2) White Papers shall be provided.

### Acceptance Criteria

Approval of deliverables by CCHCS' DCIO or designee.

#### **D. DELIVERABLE ACCEPTANCE CRITERIA**

1. All completed work will be submitted to the CCHCS' DCIO, or designee, for review, approval or rejection.
  - A Deliverable Expectations Document and/or Deliverable Acceptance Document must be submitted by Contractor and approved by CCHCS' DCIO, or designee.
2. It is CCHCS' sole determination as to whether a deliverable has been successfully completed and is acceptable to CCHCS' DCIO, or designee.
  - CCHCS will review and validate deliverables prior to final acceptance.
  - If a deliverable is not accepted, the State will provide the reason, in writing, within ten (10) business days of receipt of said deliverable.
3. All documents, reports, recommendations, white papers, and diagrams will be generated using standardized formats and templates provided by CCHCS.
4. All documents, analyses, reports, recommendations, white papers, and diagrams will be submitted to CCHCS' DCIO, or designee, and produced using the following tools:
  - Microsoft Word;
  - Microsoft PowerPoint;
  - Microsoft Visio;
  - Microsoft Excel; and
  - Microsoft Outlook.

#### **E. ASSUMPTIONS AND CONSTRAINTS**

1. Any modifications to SOW of the ensuing Agreement will be defined, documented and mutually agreed upon by Contractor and CCHCS' DCIO, or designee.
2. Services not specified in Scope may only be performed pursuant to a work authorization signed by CCHCS' DCIO, or designee.
3. CCHCS reserves the right to renegotiate services deemed necessary to meet the needs of the project according to State priorities. CCHCS and Contractor shall mutually agree to all changes; and renegotiated services outside the scope of original contract may require control agency approval prior to commencement of work.

i. Work Authorization

Either party may at any time propose a change to Scope. If Contractor believes that such change will increase Contractor's costs or delay completion, the parties will negotiate in good faith to try to accommodate such requests. Contractor will price any additional fees, at CCHCS' option, based on time and material rate(s) or fixed cost. Contractor will disclose and explain to CCHCS its method of pricing a change order. At CCHCS' request, the parties will use project estimation tools to aid in determining pricing and to ensure that it is competitive in the marketplace. No change will be effective unless and until set forth in a written amendment to the Agreement, which is approved and signed by the parties. Any agreed upon modifications will be performed by Contractor in accordance with the amendment and Agreement provisions. Any failure to agree to a proposed change will not impair the enforceability of other Agreement terms or in Scope.

4. CCHCS and Contractor are mutually obligated to keep open channels of communications to ensure successful performance of the ensuing Agreement. Both parties are responsible for communicating any potential problem(s) or issue(s) to CCHCS' DCIO, or designee and the Contractor, respectively, within eight (8) hours of becoming aware of said problem(s).
5. In the event Contractor fails to perform any of the following deliverables as a result of Contractor's fault or negligence, CCHCS may impose Section 1.a., of the State Model IT Purchase Special Provisions (Liquidated Damages).
6. Contractor must submit, in advance, a resume of all personnel substitutions.
7. All Contractor personnel substitutions must be approved by CCHCS' DCIO, or designee prior to substitute personnel commencing work.
8. CCHCS, in its sole discretion, reserves the right to require Contractor to substitute personnel.
9. Contractor represents that it has, or shall secure at its own expense, all staff to perform services described in the ensuing Agreement.
10. Contractor certifies that it has appropriate systems and controls in place to ensure that State funds will not be used in performance of this Agreement for the acquisition, operation, or maintenance of computer software in violation of copyright laws.

**F. CCHCS ROLES AND RESPONSIBILITIES**

1. CCHCS will provide cubicle accommodations at 660 J Street, Sacramento, California or at another designated location in the greater Sacramento area. Accommodations may include a desk, telephone, computer hardware, and software necessary for performance of the work.
2. CCHCS will not provide consultant(s) with smart phones, cell phones, etc.
3. CCHCS will be responsible to monitor and review services as invoiced.
4. CCHCS will help resolve and escalate issues within the organization, as necessary.
5. CCHCS may provide Contractor access to applicable files, reports, contracts, documents, and other relevant information.
6. CCHCS will provide staff availability for consultation meetings.

7. Provision of clerical or other support services is strictly at the option of CCHCS. Contractor should assume that CCHCS will not provide any assistance of a clerical nature for documents or telephone support.

## **G. CONTRACTOR ROLES AND RESPONSIBILITIES**

In addition to Scope of Services specified in Item C above, Contractor is required to do all of the following:

1. Provide input with other project team members for maintenance of overall project schedules and plans;
2. Collaborate with CCHCS' DCIO, or designee, to ensure CCHCS system and business process acceptance and the ability for related systems to meet CCHCS requirements;
3. Collaborate with staff members to identify issues and risks, maintain decision and issue log, and ensure prompt resolution of issues;
4. Participate in project and other meetings as necessary;
  - CCHCS estimates fifty (50) scheduled one-hour meetings on an annual basis; and
  - CCHCS estimates fifty (50) unscheduled one-hour meetings may be requested by CCHCS' DCIO or designee.
5. Meet with CCHCS staff and/or SMEs to develop logistics, plans, documentation, and review products, upon request;
  - CCHCS estimates one-hundred (100) one-hour meetings for this task.
6. Comply with all applicable State and Agency policies and procedures, including those enumerated in Exhibit C (Special Provisions).
  - By accepting Agreement, Contractor (including personnel) acknowledges that he/she has read and agrees to the provisions of Exhibit C;
7. Return all State property including security badges, computer laptop, work products, etc., prior to termination of Agreement;
8. Be tested for Tuberculosis and certified to be free of tuberculosis on the TB Infectious Free Staff Certification in order to gain entrance to the Institutions;
9. Complete a Request for Gate Clearance Form, Application for Identification Card, and/or Emergency Notification form in order to gain entrance to the institutions;
10. Agree to abide by the Digest of Laws Related to Association with Prison Inmates; and
11. Perform any other duties as requested by CCHCS' DCIO or designee.

## **H. PERIOD OF PERFORMANCE**

The term of the proposed Agreement is targeted for June 15, 2012 through December 31, 2012. CCHCS reserves the right to extend the contract for up to two (2) additional years (i.e., 24-months) at the same rate of award, and/or to add additional funds up to the maximum CMAS threshold.

At any time during the term of the ensuing Agreement CCHCS, in its sole discretion, may instruct Contractor to limit the amount of time being performed by the assigned consultant(s).

**I. EVALUATION OF CONTRACTOR**

The Deputy Chief Information Officer, Clinical Applications, or designee will complete a written evaluation of Contractor's performance under the ensuing Agreement within sixty (60) days following the term end date. The evaluation shall be prepared on the Contract/Contractor Evaluation form (STD 4) and maintained in the Agreement file for three (3) years. If Contractor's performance is deemed unsatisfactory, a copy of the evaluation shall be sent to the California Department of General Services (DGS), Office of Legal Services (OLS), within five (5) days, and to Contractor within fifteen (15) days, following completion of the evaluation.

"Days" means calendar days unless otherwise specified.

**J. TERMINATION**

Notwithstanding provisions #21, #22, and #23 of the State's General Provisions – IT (GSPD 401-IT-CMAS, effective 08/2010), CCHCS reserves the right to terminate the ensuing Agreement immediately with or without cause.

**K. CCHCS CONTRACT MANAGER**

DEPUTY CHIEF INFORMATION OFFICER  
Clinical Applications  
California Correctional Health Care Services  
P.O. Box 4038  
Sacramento, California 95812-4038

**EXHIBIT B**  
**BUDGET DETAIL AND PAYMENT PROVISIONS**

**1. INVOICING AND PAYMENT**

- A. For services satisfactorily rendered and upon receipt and approval of invoices, CCHCS agrees to pay Contractor on a deliverable basis (i.e., Fixed Price) in accordance with Exhibit B-1 (Rate Sheet).
- i. During execution of each task, which involves delivery of identified deliverables, and upon CCHCS' approval, Contractor may submit periodically to CCHCS invoices reflecting a pro-rata cost of the task based on the following:
- a. Number of work hours expended by Consultant in performance of each task divided by the number of work hours scheduled for the task, less a ten-percent (10%) withhold, less any amount(s) previously invoiced; and
- b. Signed acceptance of a Deliverable Expectations Document (DED) for task(s) performed by Contractor from CCHCS' DCIO or designee, that clearly identifies stages of progress as reflected in written status reports submitted with invoices.
- ii. Upon completion of a deliverable in accordance with the acceptance criteria set forth in Exhibit A (Statement of Work), the full charge for such deliverable, less amount(s) previously invoiced to CCHCS, may be submitted for payment.
- a. A Deliverable Acceptance Document (DAD) must be approved by CCHCS' DCIO or designee, before approval of Contractor's invoice for payment.
- B. Contractor invoices shall not be submitted more frequently than monthly to the CCHCS.
- C. Invoices reflecting progress payments shall not exceed ninety percent (90%) of the total amount of this Agreement, with the balance to be invoiced upon successful completion of all deliverables.
- i. It is CCHCS's sole determination as to whether all deliverables haven been successfully completed and are acceptable to CCHCS.
- ii. Payment of Contractor's total 10% withhold is subject to completion of all deliverables and submittal of final written report to the satisfaction of CDCR.
- D. All invoices shall be submitted in triplicate on Contractor's letterhead and include the CCHCS Purchase Order and Agreement numbers, Consultant's name, task title, task and/or deliverable title, and invoice total.
- ii. Any invoices submitted without the above referenced information may be returned to Contractor for revision(s).

Contractor shall address and submit all invoices to the following:

IT ACQUISITIONS  
Administrative Support Services  
California Correctional Health Care Services  
P.O. Box 4038  
Sacramento, California, 95812-4038  
ATTENTION: JOSIE PROVERBS

## **2. BUDGET CONTINGENCY CLAUSE**

- a. It is mutually agreed that if the California State Budget Act for the current fiscal year and/or any subsequent fiscal years covered under this Agreement does not appropriate sufficient funds for the project, this Agreement shall be of no further force and effect. In this event, the State shall have no liability to pay any funds whatsoever to Contractor, or to furnish any other considerations under this Agreement and Contractor shall not be obligated to perform any provisions of the Agreement.
- b. If funding for purposes of this project is reduced or deleted for any fiscal year by the California State Budget Act, the State shall have the option to either cancel the Agreement with no liability occurring to the State, or offer an Agreement amendment to Contractor to reflect the reduced amount.

## **3. PROMPT PAYMENT CLAUSE**

Payment will be made in accordance with, and within the time specified in, Government Code Chapter 4.5, commencing with Section 927. Payment to small/micro businesses shall be made in accordance with and within the time specified in Chapter 4.5, Government Code 927 et seq.

## **4. TRAVEL AND MISCELLANEOUS EXPENSES**

Travel outside the greater Sacramento metropolitan area will be necessary as CCHCS has correctional institutions and regional offices located throughout the State

Any reimbursable travel and/or other expenses must be approved in advance by CCHCS' DCIO, or designee and itemized in Contractor's invoice. Travel reimbursement may not exceed the rates, terms, and conditions that apply to comparable State employees, in accordance with travel rules and regulations, as specified in California Code of Regulations (CCR), Title 2, Division 1, Chapter 3, and/or the California Department of Personnel Administration (DPA), Sections 599.619 through 599.631. Travel expenses shall be submitted on a State of California Travel Expense Claim, Std. 262, and are to be submitted with Contractor's monthly invoice for the applicable time period.

No travel or parking within the Sacramento metropolitan area will be paid. Only approved business travel originating at CCHCS' headquarters may be reimbursed. Travel to and from the consultant's home or business to the primary CCHCS project site is not reimbursable, unless otherwise expressly authorized by CCHCS.

For purposes of this RFO, there is no budget allotted for travel.

**EXHIBIT B-1  
RATE SHEET**

Contractor hereby agrees to provide all labor and transportation necessary to perform services in accordance with the Statement of Work and the Terms and Conditions of this Agreement.

This Agreement will be invoiced and reimbursed on a deliverable basis subject to completion, and approval by CCHCS' DCIO, or designee, of tasks or deliverables performed by Contractor.

Deliverables shall be reimbursed in accordance with contractors Attachment 1 (Cost Proposal Worksheet)

## **EXHIBIT C**

### **CCHCS SPECIAL PROVISIONS**

#### **1. ACCOUNTING PRINCIPLES**

The Contractor will adhere to generally accepted accounting principles as outlined by the American Institute of Certified Public Accountants. Dual compensation is not allowed; a Contractor cannot receive simultaneous compensation from two or more funding sources for the same services performed even though both funding sources could benefit.

#### **2. CONSULTANT INFORMATION**

Contractor is required to identify all consultants who will perform labor or render services in the performance of the Agreement. Additionally, the Contractor shall notify the CCHCS, DCIO, within ten (10) working days, of any changes to the consultant information.

#### **3. EMPLOYMENT OF EX-OFFENDERS**

a. Contractor cannot and will not either directly, or via a subcontracted consultant and/or firm, employ in connection with this Agreement:

- (1) Ex-Offenders on active parole or probation;
- (2) Ex-Offenders at any time if they are required to register as a sex offender pursuant to Penal Code Section 290 or if such ex-offender has an offense history involving a “violent felony” as defined in subparagraph (c) of Penal Code Section 667.5; or
- (3) Any ex-felon in a position which provides direct supervision of parolees.

b. Ex-Offenders who can provide written evidence of having satisfactorily completed parole or probation may be considered for employment by the Contractor subject to the following limitations:

- (1) Contractor shall obtain the prior written approval to employ any such ex-offender from the Authorized Administrator; and
- (2) Any ex-offender whose assigned duties are to involve administrative or policy decision-making; accounting, procurement, cashiering, auditing, or any other business-related administrative function shall be fully bonded to cover any potential loss to the State of California.

#### **4. LICENSES AND PERMITS**

The Contractor shall be an individual or firm licensed to do business in California and shall obtain at Contractor’s expense all license(s) and permit(s) required by law for accomplishing any work required in connection with this Agreement.

In the event any license(s) and/or permit(s) expire at any time during the term of this Agreement, Contractor agrees to provide the CCHCS with a copy of the renewed license(s) and/or permit(s) within thirty (30) days following the expiration date. In the event the Contractor fails to keep in effect at all times all required license(s) and permit(s), the

State may, in addition to any other remedies it may have, terminate this Agreement upon occurrence of such event.

## 5. **CONFLICT OF INTEREST**

The Contractor and their employees shall abide by the provisions of Government Code (GC) Sections 1090, 81000 et seq., 82000 et seq., 87100 et seq., and 87300 et seq., Public Contract Code (PCC) Sections 10335 et seq. and 10410 et seq., California Code of Regulations (CCR), Title 2, Section 18700 et seq. and Title 15, Section 3409, and the Department Operations Manual (DOM) Section 31100 et seq. regarding conflicts of interest.

### a. **Contractors and Their Employees**

Consultant Contractors shall file a Statement of Economic Interests, Fair Political Practices Commission (FPPC) Form 700 prior to commencing services under the Agreement, annually during the life of the Agreement, and within thirty (30) days after the expiration of the Agreement. Other service Contractors and/or certain of their employees may be required to file a Form 700 if so requested by the CCHCS or whenever it appears that a conflict of interest may be at issue. Generally, service Contractors (other than consultant Contractors required to file as above) and their employees shall be required to file an FPPC Form 700 if one of the following exists:

- (1) The Agreement service has been identified by the CDCR as one where there is a greater likelihood that a conflict of interest may occur;
- (2) The Contractor and/or Contractor's employee(s), pursuant to the Agreement, makes or influences a governmental decision; or
- (3) The Contractor and/or Contractor's employee(s) serves in a staff capacity with the CDCR and in that capacity participates in making a governmental decision or performs the same or substantially all the same duties for the CDCR that would otherwise be performed by an individual holding a position specified in the CDCR's Conflict of Interest Code.

### b. **Current State Employees**

- (1) No officer or employee shall engage in any employment, activity or enterprise from which the officer or employee receives compensation or has a financial interest and which is sponsored or funded by any state agency, unless the employment, activity or enterprise is required as a condition of regular state employment.
- (2) No officer or employee shall contract on his or her own behalf as an independent Contractor with any state agency to provide goods or services.
- (3) In addition to the above, CDCR officials and employees shall also avoid actions resulting in or creating an appearance of:
  - (a) Using an official position for private gain;

- (b) Giving preferential treatment to any particular person;
  - (c) Losing independence or impartiality;
  - (d) Making a decision outside of official channels; and
  - (e) Affecting adversely the confidence of the public or local officials in the integrity of the program.
- (4) Officers and employees of the Department must not solicit, accept or receive, directly or indirectly, any fee, commission, gratuity or gift from any person or business organization doing or seeking to do business with the State.

**c. Former State Employees**

- (1) For the two year (2-year) period from the date he or she left state employment, no former state officer or employee may enter into an Agreement in which he or she engaged in any of the negotiations, transactions, planning, arrangements or any part of the decision-making process relevant to the Agreement while employed in any capacity by any state agency.
- (2) For the twelve-month (12-month) period from the date he or she left state employment, no former state officer or employee may enter into an Agreement with any state agency if he or she was employed by that state agency in a policy-making position in the same general subject area as the proposed Agreement within the 12-month period prior to his or her leaving state service.

In addition to the above, the Contractor shall avoid any conflict of interest whatsoever with respect to any financial dealings, employment services, or opportunities offered to inmates or parolees. The Contractor shall not itself employ or offer to employ inmates or parolees either directly or indirectly through an affiliated company, person or business unless specifically authorized in writing by the CDCR. In addition, the Contractor shall not (either directly, or indirectly through an affiliated company, person or business) engage in financial dealings with inmates or parolees, except to the extent that such financial dealings create no actual or potential conflict of interest, are available on the same terms to the general public, and have been approved in advance in writing by the CDCR. For the purposes of this paragraph, “affiliated company, person or business” means any company, business, corporation, nonprofit corporation, partnership, limited partnership, sole proprietorship, or other person or business entity of any kind which has any ownership or control interest whatsoever in the Contractor, or which is wholly or partially owned (more than 5% ownership) or controlled (any percentage) by the Contractor or by the Contractor’s owners, officers, principals, directors and/or shareholders, either directly or indirectly. “Affiliated companies, persons or businesses” include, but are not limited to, subsidiary, parent, or sister companies or corporations, and any company, corporation, nonprofit corporation, partnership, limited partnership, sole proprietorship, or other person or business entity of any kind that is wholly or partially owned or controlled, either directly or indirectly, by the Contractor or by the Contractor’s owners, officers, principals, directors and/or shareholders.

The Contractor shall have a continuing duty to disclose to the State, in writing, all interests and activities that create an actual or potential conflict of interest in performance of the Agreement.

The Contractor shall have a continuing duty to keep the State timely and fully apprised in writing of any material changes in the Contractor’s business structure and/or status. This

includes any changes in business form, such as a change from sole proprietorship or partnership into a corporation or vice-versa; any changes in company ownership; any dissolution of the business; any change of the name of the business; any filing in bankruptcy; any revocation of corporate status by the Secretary of State; and any other material changes in the Contractor's business status or structure that could affect the performance of the Contractor's duties under the Agreement.

If the Contractor violates any provision of the above paragraphs, such action by the Contractor shall render this Agreement void.

Members of boards and commissions are exempt from this section if they do not receive payment other than payment for each meeting of the board or commission, payment for preparatory time and payment for per diem.

## **6. DISCLOSURE**

Neither the State nor any State employee will be liable to the Contractor or its staff for injuries inflicted by inmates or parolees of the State. The State agrees to disclose to the Contractor any statement(s) known to State staff made by any inmate or parolee which indicates violence may result in any specific situation, and the same responsibility will be shared by the Contractor in disclosing such statement(s) to the State.

## **7. SECURITY CLEARANCE/FINGERPRINTING**

The State reserves the right to conduct fingerprinting and/or security clearance through the California Department of Justice, Bureau of Criminal Identification and Information (BCII), prior to award and at any time during the term of the Agreement, in order to permit Contractor and/or Contractor's employees' access to State premises. The State further reserves the right to terminate the Agreement should a threat to security be determined.

## **8. NOTIFICATION OF PERSONNEL CHANGES**

Contractor must notify the State, in writing, of any changes of those personnel allowed access to State premises for the purpose of providing services under this Agreement. In addition, Contractor must recover and return any State-issued identification card provided to Contractor's employee(s) upon their departure or termination.

## **9. NON ELIGIBLE ALIEN CERTIFICATION**

By signing this Agreement Contractor certifies, under penalty of perjury, that Contractor, if a sole proprietor, is not a nonqualified alien as that term is defined by the United States Code (U.S.C.) Title 8, Chapter 14, Section 1621 et seq.

***The following provisions apply to services provided on departmental and/or institution grounds:***

## **10. BLOODBORNE PATHOGENS**

Provider shall adhere to California Division of Occupational Safety and Health (CAL-OSHA) regulations and guidelines pertaining to bloodborne pathogens.

## **11. TUBERCULOSIS (TB) TESTING**

In the event that the services required under this Agreement will be performed within a CDCR institution/parole office/community based program, prior to the performance of contracted duties, Contractors and their employees who are assigned to work with inmates/parolees on a regular basis shall be required to be examined or tested or medically evaluated for TB in an infectious or contagious stage, and at least once a year thereafter or more often as directed by CDCR. Regular contact is defined as having contact with inmates/parolees in confined quarters more than once a week.

Contractors and their employees shall be required to furnish to CDCR, at no cost to CDCR, a form CDCR 7336, "Employee Tuberculin Skin Test (TST) and Evaluation," prior to assuming their contracted duties and annually thereafter, showing that the Contractor and their employees have been examined and found free of TB in an infectious stage. The form CDCR 7336 will be provided by CDCR upon Contractor's request.

## **12. PRIMARY LAWS, RULES, AND REGULATIONS REGARDING CONDUCT AND ASSOCIATION WITH STATE PRISON INMATES**

Individuals who are not employees of the California Department of Corrections and Rehabilitation (CDCR), but who are working in and around inmates who are incarcerated within California's institutions/facilities or camps, are to be apprised of the laws, rules and regulations governing conduct in associating with prison inmates. The following is a summation of pertinent information when non-departmental employees come in contact with prison inmates.

By signing this contract, the Contractor agrees that if the provisions of the contract require the Contractor to enter an institution/facility or camp, the Contractor and any employee(s) and/or subcontractor(s) shall be made aware of and shall abide by the following laws, rules and regulations governing conduct in associating with prison inmates:

- a. Persons who are not employed by CDCR, but are engaged in work at any institution/facility or camp must observe and abide by all laws, rules and regulations governing the conduct of their behavior in associating with prison inmates. Failure to comply with these guidelines may lead to expulsion from CDCR institutions/facilities or camps.

*SOURCE: California Penal Code (PC) Sections 5054 and 5058; California Code of Regulations (CCR), Title 15, Sections 3285 and 3415*

- b. CDCR does not recognize hostages for bargaining purposes. CDCR has a "NO HOSTAGE" policy and all prison inmates, visitors, and employees shall be made aware of this.

*SOURCE: PC Sections 5054 and 5058; CCR, Title 15, Section 3304*

- c. All persons entering onto institution/facility or camp grounds consent to search of their person, property or vehicle at any time. Refusal by individuals to submit to a search of their person, property, or vehicle may be cause for denial of access to the premises.

*SOURCE: PC Sections 2601, 5054 and 5058; CCR, Title 15, Sections 3173, 3177, and 3288*

- d. Persons normally permitted to enter an institution/facility or camp may be barred, for cause, by the CDCR Director, Warden, and/or Regional Parole Administrator.

*SOURCE: PC Sections 5054 and 5058; CCR, Title 15, Section 3176 (a)*

- e. It is illegal for an individual who has been previously convicted of a felony offense to enter into CDCR institutions/facilities or camps without the prior approval of the Warden. It is also illegal for an individual to enter onto these premises for unauthorized purposes or to refuse to leave said premises when requested to do so. Failure to comply with this provision could lead to prosecution.

*SOURCE: PC Sections 602, 4570.5 and 4571; CCR, Title 15, Sections 3173 and 3289*

- f. Encouraging and/or assisting prison inmates to escape are a crime. It is illegal to bring firearms, deadly weapons, explosives, tear gas, drugs or drug paraphernalia on CDCR institutions/facilities or camp premises. It is illegal to give prison inmates firearms, explosives, alcoholic beverages, narcotics, or any drug or drug paraphernalia, including cocaine or marijuana.

*SOURCE: PC Sections 2772, 2790, 4533, 4535, 4550, 4573, 4573.5, 4573.6 and 4574*

- g. It is illegal to give or take letters from inmates without the authorization of the Warden. It is also illegal to give or receive any type of gift and/or gratuities from prison inmates.

*SOURCE: PC Sections 2540, 2541 and 4570; CCR, Title 15, Sections 3010, 3399, 3401, 3424 and 3425*

- h. In an emergency situation the visiting program and other program activities may be suspended.

*SOURCE: PC Section 2601; CCR, Title 15, Section 3383*

- i. For security reasons, visitors must not wear clothing that in any way resembles state issued prison inmate clothing (blue denim shirts, blue denim pants).

*SOURCE: CCR, Title 15, Section 3171 (b) (3)*

- j. Interviews with SPECIFIC INMATES are not permitted. Conspiring with an inmate to circumvent policy and/or regulations constitutes a rule violation that may result in appropriate legal action.

*SOURCE: CCR, Title 15, Sections 3261.5, 3315 (3) (W), and 3177*

### **13. CLOTHING RESTRICTIONS**

While on institution grounds, Contractor and all its agents, employees, and/or representatives shall be professionally and appropriately dressed in clothing distinct from that worn by inmates at the institution. Specifically, blue denim pants and blue chambray shirts, orange/red/yellow/white/chartreuse jumpsuits and/or yellow rainwear shall not be worn onto institution grounds, as this is inmate attire. The Contractor should contact the

institution regarding clothing restrictions prior to requiring access to the institution to assure the Contractor and their employees are in compliance.

#### **14. TOBACCO-FREE ENVIRONMENT**

Pursuant to Penal Code Section 5030.1, the use of tobacco products by any person on the grounds of any institution or facility under the jurisdiction of the Department of Corrections and Rehabilitation is prohibited.

#### **15. SECURITY REGULATIONS**

- a. Unless otherwise directed by the entrance gate officer and/or Contract Manager, the Contractor, Contractor's employees and subcontractors shall enter the institution through the main entrance gate and park private and nonessential vehicles in the designated visitor's parking lot. Contractor, Contractor's employees and subcontractors shall remove the keys from the ignition when outside the vehicle and all unattended vehicles shall be locked and secured while on institution grounds.
- b. Any State- and Contractor-owned equipment used by the Contractor for the provision of contract services, shall be rendered temporarily inoperative by the Contractor when not in use, by locking or other means unless specified otherwise.
- c. In order to maintain institution safety and security, periodic fire prevention inspections and site searches may become necessary and Contractor must furnish keys to institutional authorities to access all locked areas on the worksite. The State shall in no way be responsible for Contractor's loss due to fire.
- d. Due to security procedures, the Contractor, Contractor's employees and subcontractors may be delayed at the institution vehicle/pedestrian gates and sally ports. Any loss of time checking in and out of the institution gates and sally ports shall be borne by the Contractor.
- e. Contractor, Contractor's employees and subcontractors shall observe all security rules and regulations and comply with all instructions given by institutional authorities.
- f. Electronic and communicative devices such as pagers, cell phones and cameras/microcameras are not permitted on institution grounds.
- g. Contractor, Contractor's employees and subcontractors shall not cause undue interference with the operations of the institution.
- h. No picketing is allowed on State property.

## **16. GATE CLEARANCE**

Contractor and Contractor's employee(s) and/or subcontractors(s) must be cleared prior to providing services. The Contractor will be required to complete a Request for Gate Clearance for all persons entering the facility a minimum of ten (10) working days prior to commencement of service. The Request for Gate Clearance must include the person's name, social security number, valid state driver's license number or state identification card number and date of birth. Information shall be submitted to the Contract Liaison or his/her designee. CDCR uses the Request for Gate Clearance to run a California Law Enforcement Telecommunications System (CLETS) check. The check will include a California Department of Motor Vehicles check, Wants and Warrants check, and Criminal History check.

Gate clearance may be denied for the following reasons: Individual's presence in the institution presents a serious threat to security, individual has been charged with a serious crime committed on institution property, inadequate information is available to establish positive identity of prospective individual, and/or individual has deliberately falsified his/her identity.

All persons entering the facilities must have a valid state driver's license or photo identification card on their person.

## **17. BUSINESS ASSOCIATE AGREEMENT**

The awarded Contractor will be required meet provisions of the Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104-191 ("HIPAA") and the regulations promulgated thereunder. The Business Associate Agreement can be located at the link below:

[http://www.cdcr.ca.gov/Divisions\\_Boards/Plata/HIPPA\\_ExhibitG.html](http://www.cdcr.ca.gov/Divisions_Boards/Plata/HIPPA_ExhibitG.html).

## **18. ELECTRONIC WASTE RECYCLING**

The Provider certifies that it complies with the requirements of the Electronic Waste Recycling Act of 2003, Chapter 8.5, Part 3 of division 30, commencing with Section 42460 of the Public Resources Code, relating to hazardous and solid waste. Provider shall maintain documentation and provide reasonable access to its records and documents that evidence compliance. CCHCS electronic data stored upon any Provider device must be returned to the CCHCS immediately and the vendor must certify that CCHCS data is either removed from the Providers devices by degaussing or shredding per National Institute of Standards and Technology (NIST) Special Publication Series 800-88 and National Industrial Security Program (NISP) Operating Manual (DOD 5220.22-M) and Clearing and Sanitization Matrix (C&SM) based on NSA/CSS Policy Manual 9-12, "Storage Device Declassification Manual".

**ATTACHMENT A  
PAYEE DATA RECORD (STD 204)**

The Payee Data Record (STD 204) can be located at the link below:

<http://www.documents.dgs.ca.gov/osp/pdf/std204.pdf>

**ATTACHMENT B  
CONTRACTOR CONFIDENTIALITY STATEMENT**

I understand that Consultant can be categorized as a public official for purposes of adherence to Conflict of Interest laws and the filing of a Statement of Economic Interests (Form 700). I certify that I have read and understand Conflict of Interest provisions identified in the online presentation “Ethics Orientation for State Officials” sponsored by the State of California Department of Justice, Office of the Attorney General and the Fair Political Practices Commission located at <http://caag.state.ca.us/ethics/index.htm>.

I certify that I have no personal or financial interest and no present or past employment or activity which would be incompatible with my participation in any activity related to the planning or procurement processes for the Oracle Identity and Access Management Developer (RFO #12-013-ITS). For the duration of my involvement in this Project, I agree not to accept any gift, benefit, gratuity or consideration, or begin a personal or financial interest in a party who is offering, or associated with a business, on the Project.

I certify that I will keep confidential and secure and will not copy, give or otherwise disclose to any other party who has not signed a copy of this confidentiality Agreement, all information concerning the planning, processes, development or procedures of the Project and all bids, proposals, correspondence, etc. which I learn in the course of my duties on the Project. I understand that the information to be kept confidential includes, but is not limited to, specifications, administrative requirements, terms and conditions, any aspect of any supplier’s response or potential response to the solicitation, and includes concepts and discussions as well as written or electronic materials. I understand that if I leave this Project before it ends, I must still keep all Project information confidential. I understand that following completion of this project that I must still maintain confidentiality should the Project and/or my organization be subject to follow-on contracting criteria per Public Contract Code §10365.5. I agree to follow any instructions provided related to the Project regarding the confidentiality of Project information.

I fully understand that any unauthorized disclosure I make may be grounds for civil or criminal penalties and/or contract termination. I agree to advise the Director of the CCHCS Project Management Office immediately in the event that I either learn or have reason to believe that any person who has access to Project confidential information has or intends to disclose that information in violation of this Agreement. I also agree that any questions or inquiries from bidders, potential bidders or third parties shall not be answered by me and that I will direct them to CCHCS’ Project Management Office.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Title: \_\_\_\_\_

Organization: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**ATTACHMENT C**  
**NON-DISCLOSURE AGREEMENT**

I certify that I will hold in confidence all discussions, bids, proposals, correspondence, memoranda, working papers, procurement of goods and services, or any other information on any media, which has any bearing on or discloses any aspect of the Clinical Applications Migration (CAM) project or related projects. Based on my involvement with CCHCS projects, where applicable, I certify that I have no personal or financial interest and no present employment or activity, which would be incompatible with my participation in the discussions, review and or participation in the procurement process for the Oracle Identity and Access Management Developer and related initiative(s)/procurement(s)/trainings thereof.

At all times during and after the process by which the California Correctional Health Care Services and/or the California Department of Corrections and Rehabilitation (CDCR) procures goods and services to create the Project, CCHCS' and/or CDCR's employees, CCHCS' prospective bidders, and/or CCHCS and/or CDCR's vendors will keep confidential, and will not disclose to any third party or use, such confidential information, except in the course of their employment by or contractual relationship with the Department, and for the benefit of CDCR. The parties will protect CCHCS' and/or CDCR's confidential information using the same degree of care, but no less than a reasonable degree of care, as such party uses to protect his/her/its own confidential information. The parties will carefully restrict access to CCHCS' confidential information, and they may disclose it only to their employees, contractors, and/or other State agencies that have a need to know it and are bound by obligations of confidentiality.

I certify that I am fully able to provide fair and impartial consideration and contribution to all aspects of this project in which I am directly involved. I fully understand that any such disclosure by an employee of the State of California may be considered as a basis for disciplinary action.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title \_\_\_\_\_

Organization: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**ATTACHMENT D**  
**STATEMENT OF ECONOMIC INTERESTS (FORM 700)**

The Statement of Economic Interests (Form 700) can be located at the link below:

<http://www.fppc.ca.gov/index.php?id=500>