

**Achieving a  
Constitutional Level of Medical Care  
in  
California's Prisons**

**Federal Receiver's Turnaround Plan of Action  
Monthly Report  
October 2009**

**October 15, 2009**

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## Introduction

This is the Receiver's October 2009 Monthly Report, consisting of monthly performance metrics related to the Turnaround Plan of Action (TPOA). The Monthly Reports are intended to provide our stakeholders - including the Court, counsel, the public, CPHCS employees and other interested parties - with a timely update regarding TPOA performance.

Unlike the Tri-Annual Reports, the Monthly Reports are limited to performance metrics. The narrative summaries detailing the progress of the individual initiatives of the TPOA will be reserved for the Tri-Annual Reports. The performance metrics contained in the Monthly Reports will be "rolled-up" into the Receiver's Tri-Annual Reports, and each Monthly Report for the respective reporting period will be included as appendices to the Tri-Annual Reports and filed with the Court pursuant to the Receiver's reporting schedule.

The October 2009 Monthly Report includes performance metrics for the following Turnaround Plan of Action initiatives:

- GOAL 1**      Objective 1.2 –Timely Access to Health Care Services
- GOAL 2**      Objective 2.4 – Invoice Processing
- GOAL 3**      Objective 3.1 – Vacancy and Turnover Rates for Physicians and Nurses
- GOAL 4**      Objective 4.1 - Clinical Quality Measurement and Evaluation Program  
Objective 4.3 – Medical Peer Review and Discipline  
Objective 4.4 – Medical Oversight Program  
Objective 4.5 – Inmate Health Care Appeals and Habeas Corpus Petitions
- GOAL 5**      Objective 5.1 – Pharmacy Services

Note: The performance data utilized to compile this Monthly Report is assembled from a variety of sources. Over time, the quantity and quality of the metrics provided in the Monthly Reports and Tri-Annual Reports will improve as new measurement systems are implemented and necessary information technology systems are established in California's prisons.

# **GOAL 1**

## **ENSURE TIMELY ACCESS TO HEALTH CARE SERVICES**

**Objective 1.2:** Establish Staffing and Processes for Ensuring Health Care Access at Each Institution

**Action 1.2.2:** By July 2011, the Receiver will have fully implemented Health Care Access Units and developed health care access processes at all CDCR institutions.

**Reporting/Responsible Division:**

Custody Support Services Division, CPHCS

**Performance Measure:**

Delivery of patients to *scheduled* appointments. The report does not measure access to care for inmates who may need care but have not yet been scheduled for appointments.

Health care access by institution and statewide including:

- Number of ducats issued and add-on appointments; number of refusals; number of inmates seen and not seen including reasons the inmate was not seen; and number of inmates seen for on-site specialty care and off-site specialty care for Medical Services, Mental Health Services, Dental Services and Diagnostic/Specialty Services
- Volume and type of emergency services
- Volume and staffing for transportation
- Medical guarding staffing and volume
- Access Unit staffing

Note: Richard J. Donovan; Pelican Bay State Prison; CSP, Solano and High Desert State Prison have not received an allocation of officers at this time.

**Graph/Table Display:**

Refer to pages 7-22.

**Results Explanation:**

Refer to pages 4-6.

August Inmate Population (excludes out-of-state inmates):

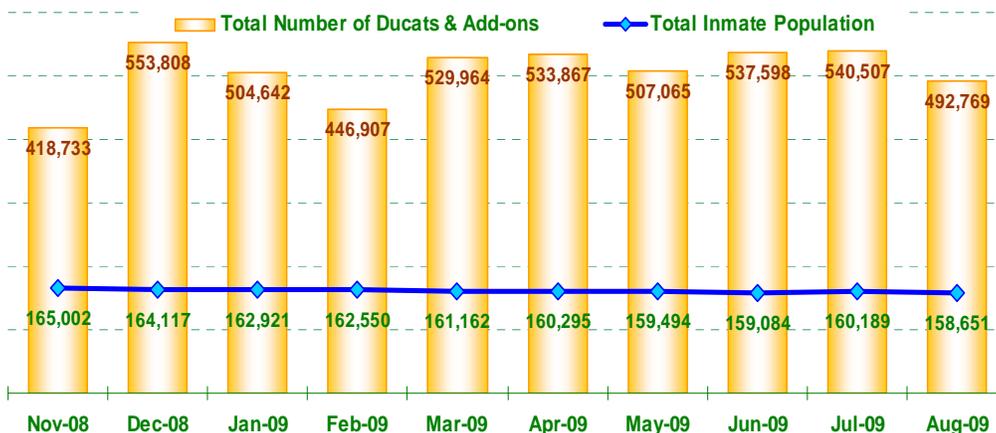
158,651

	Medical (% of Medical)	Mental Health (% of Mental Health)	Dental (% of Dental)	Diagnostic/Specialty (% of Diagnostic/Specialty)	TOTAL (% of Total)
<b>Total Ducats &amp; Add-ons:</b>	<b>208,909</b>	<b>140,913</b>	<b>50,738</b>	<b>92,209</b>	<b>492,769</b>
<b>Inmate Refusals:</b>	<b>4,860</b> (2.3%)	<b>12,721</b> (9.0%)	<b>2,035</b> (4.0%)	<b>2,952</b> (3.2%)	<b>22,568</b> (4.6%)
<b>Inmates Seen:</b>	<b>185,578</b> (88.8%)	<b>107,430</b> (76.2%)	<b>45,545</b> (83.9%)	<b>82,312</b> (89.3%)	<b>417,865</b> (84.8%)
<b>Inmates Not Seen:</b>	<b>18,487</b> (8.8%)	<b>19,997</b> (14.2%)	<b>6,156</b> (12.1%)	<b>6,950</b> (7.5%)	<b>51,590</b> (10.5%)
Not Seen Due to Custody:	2,149 (1.0%)	5,009 (3.6%)	909 (1.8%)	798 (0.9%)	8,865 (1.8%)
Not Seen Due to Provider:	11,701 (5.6%)	9,699 (6.9%)	3,468 (6.8%)	3,620 (3.9%)	28,488 (5.8%)
Not Seen Due to Other:	4,637 (2.2%)	5,289 (3.8%)	1,779 (3.5%)	2,532 (2.7%)	14,237 (2.9%)

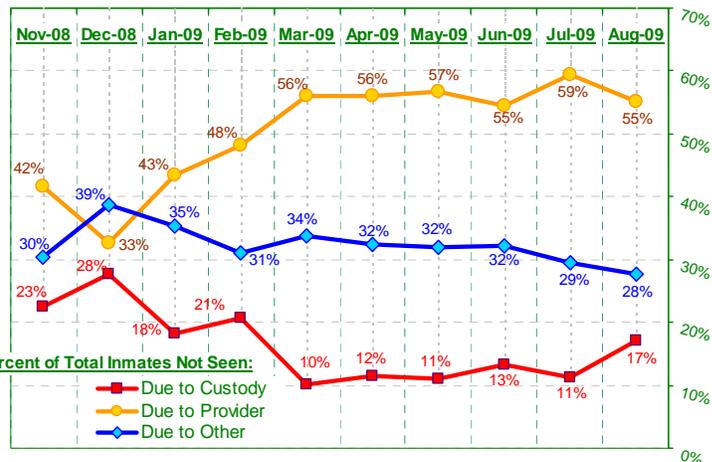
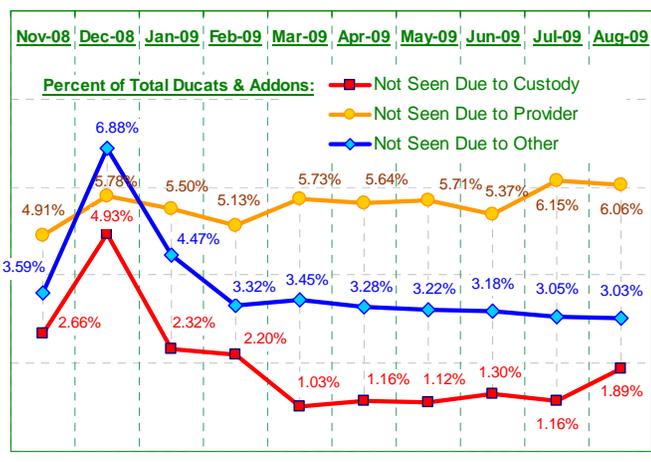
**On-Site Specialty Care: 19,633    Off-Site Specialty Care: 7,474    Average Number of Inmates per Scheduled Transport: 2.03**

Note: Outcome data should achieve the following balance: Ducats + Add-ons = Refusals + Seen + Not Seen. The totals above are for all 33 institutions, three of which did not achieve that balance for August. Corrections Services Division staff continues to work with institutions to improve accuracy.

Results Explanation

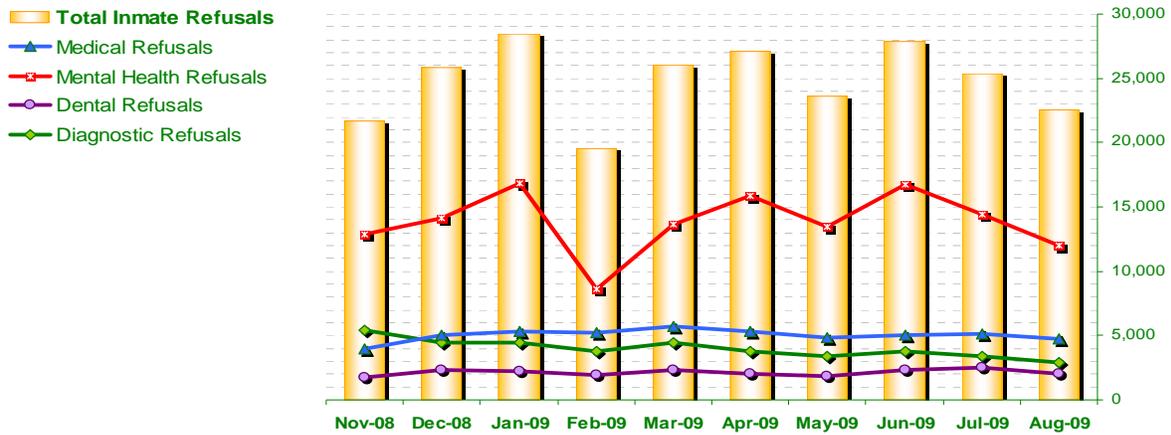


In August, institutions recorded a total of 492,769 ducats and add-ons (down from 540,507 in July). Of those, 417,865 were seen, 22,568 resulted in inmate refusals and 51,590 were categorized under *Inmates Not Seen* as follows: 8,865 for custody reasons, 28,488 for provider reasons, and 14,237 for other reasons.



**Inmate Refusals**

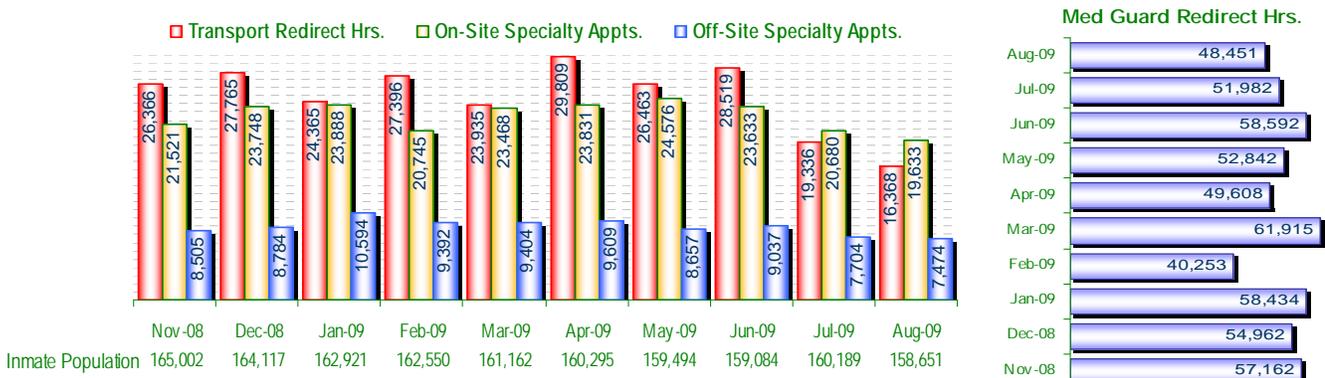
Fifty-three percent of the total of inmate refusals in August were for mental health services, 18 percent for medical services, nine percent for dental, and 13 percent for diagnostic and specialty services. The graph below illustrates inmate refusals by discipline compared to the total number of refusals. The fluctuation in overall Inmate refusals correlates directly to the number of mental health service refusals.



Accurately collecting and interpreting data for mental health services remains challenging. Unlike other disciplines, the scheduling of mental health appointments often does not involve the ducat process and attendance for some mental health services is not mandatory. In a collaborative effort, Corrections Services staff and Mental Health–Clinical Operations continue to work toward meeting this challenge by incorporating mental health services into a more cohesive scheduling system.

**Redirect Hours**

The following chart represents the data collected for redirect hours for outside medical guarding and transportation, as well as on-site and off-site specialty care appointments. August data represents a decrease in the volume of both on-site and off-site specialty care, as well as a decrease in redirect hours for both Transportation and Medical Guarding.



Redirection of staff hours generally correlates to an increase in overtime expenditures. Corrections Services Division staff continues to work on establishing a method for collecting and reporting the overtime expenditure data.

**COMPSTAT Collaboration**

Corrections Services, Field Operations has begun integrating the AQR into COMPSTAT. As a test, Health Care analysts at each institution were asked to input data from the July 2009 AQR. The first few raw data submittals have been analyzed, and based on that data, the System Software Specialist at COMPSTAT and staff at Field Operation are working to customize the reports and database to meet Health Care Access Unit’s needs. It is anticipated that within the coming few months all of the AQR data for Fiscal Year 09/10 will be available on COMPSTAT for viewing and comparative analysis.

**Comparative Performance Indicators**

The intent of the Health Care Access Quality Report (AQR) is to collect data regarding inmate/patient movement to/from health care services. The table of percentages at the top of Pages 1 and 2 of the AQR serve as a comparative performance reference. Below, the same tables are divided according to institution mission. The percentages in the table are indicative of the combined efforts of custody and clinical staff. The number of inmate refusals was subtracted from the total ducats and add-ons before these percentages were figured. All charts and data are based upon information provided by the institutions.

		Female Offenders		
Institutions		CCWF	CIW	VSPW
Over-all Percentage of Inmates Seen		92%	89%	90%
...for Medical Services*		95%	96%	88%
...for Mental Health Services*		85%	80%	89%
...for Dental Services*		98%	90%	92%
...for Diagnostic/Specialty Services*		97%	95%	94%

		General Population Levels II & III								
Institutions		ASP	CCC	CRC	CVSP	CTF	FOL	ISP	SCC	SOL
Over-all Percentage of Inmates Seen		88%	94%	94%	97%	96%	91%	84%	97%	92%
...for Medical Services*		86%	95%	91%	98%	98%	94%	84%	99%	95%
...for Mental Health Services*		86%	89%	96%	91%	94%	87%	73%	92%	88%
...for Dental Services*		87%	91%	94%	81%	87%	91%	79%	97%	92%
...for Diagnostic/Specialty Services*		92%	97%	96%	95%	96%	90%	93%	96%	92%

		General Population Levels III & IV						
Institutions		CAL	CEN	CMC	CMF	MCSP	PVSP	SATF
Over-all Percentage of Inmates Seen		83%	95%	92%	94%	87%	87%	88%
...for Medical Services*		81%	97%	92%	96%	98%	83%	84%
...for Mental Health Services*		84%	92%	89%	85%	81%	94%	88%
...for Dental Services*		83%	89%	90%	90%	89%	88%	87%
...for Diagnostic/Specialty Services*		85%	90%	95%	96%	91%	85%	93%

		High Security						
Institutions		CCI	COR	HDSP	KVSP	PBSP	SAC	SVSP
Over-all Percentage of Inmates Seen		98%	91%	89%	92%	90%	90%	74%
...for Medical Services*		99%	95%	90%	94%	91%	90%	86%
...for Mental Health Services*		99%	85%	93%	92%	89%	89%	62%
...for Dental Services*		81%	89%	89%	83%	89%	90%	91%
...for Diagnostic/Specialty Services*		96%	94%	82%	94%	95%	93%	90%

		Reception Centers						
Institutions		CIM	DVI	LAC	NKSP	RJD	SQ	WSP
Over-all Percentage of Inmates Seen		80%	92%	76%	90%	84%	83%	80%
...for Medical Services*		80%	88%	74%	89%	92%	87%	80%
...for Mental Health Services*		74%	96%	70%	93%	77%	81%	67%
...for Dental Services*		79%	87%	73%	84%	83%	71%	90%
...for Diagnostic/Specialty Services*		86%	93%	89%	94%	92%	84%	89%

**MONTHLY HEALTH CARE ACCESS QUALITY REPORT**  
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<b>Institutions</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>	
<b>Over-all Percentage of Inmates Seen*</b>	88%	83%	94%	98%	92%	95%	80%	89%	92%	94%	91%	94%	96%	97%	92%	91%	89%	
Seen for Medical Services*	86%	81%	95%	99%	95%	97%	80%	96%	92%	96%	95%	91%	98%	98%	88%	94%	90%	
Seen for Mental Health Services*	86%	84%	89%	99%	85%	92%	74%	80%	89%	85%	85%	96%	94%	91%	96%	87%	93%	
Seen for Dental Services*	87%	83%	91%	81%	98%	89%	79%	90%	90%	90%	89%	94%	87%	81%	87%	91%	89%	
Seen for Diagnostic/Specialty Services*	92%	85%	97%	96%	97%	90%	86%	95%	95%	96%	94%	96%	96%	95%	93%	90%	82%	
<i>*Excludes inmate refusals</i>																		
Note: The intent of this report is to collect data regarding inmate/patient movement to/from healthcare services. The percentages provided above are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institution.																		
<b>Inmate Population for the Month:</b>	6,340	4,264	5,528	5,759	3,915	4,500	4,557	2,598	6,341	2,711	5,341	4,218	5,515	3,378	3,901	4,144	4,466	
<b>Total No. of Ducats Issued &amp; Add-on Appts:</b>	13,107	6,830	7,104	13,710	23,898	14,039	13,950	16,907	16,078	16,411	18,029	11,001	18,490	22,370	16,099	8,023	12,472	
<b>Total No. of Inmate Refusals:</b>	219	403	39	238	2,039	494	529	552	293	293	1,537	79	65	142	358	369	549	
<b>Total No. of Inmates Seen:</b>	11,351	5,318	6,660	13,140	20,090	12,824	10,684	14,533	14,510	15,149	14,963	10,249	17,609	21,569	14,464	6,973	10,659	
<b>Total No. of Inmates Not Seen:</b>	1,537	1,109	405	332	1,896	721	2,737	1,822	1,275	969	1,529	673	816	659	1,277	681	1,264	
≈≈≈ Total No. of Inmates Not Seen Due to Custody:	198	13	74	86	224	0	1,009	157	39	173	11	58	12	12	229	203	247	
≈≈≈ Total No. of Inmates Not Seen Due to Provider:	1,039	870	203	154	763	458	1,129	1,202	703	494	1,241	516	538	424	471	252	692	
≈≈≈ Total No. of Inmates Not Seen Due to Other:	300	226	128	92	909	263	599	463	533	302	277	99	266	223	577	226	325	
<b>Avg. No. of Inmates per Scheduled Transport:</b>	2.56	1.72	1.14	2.47	1.72	1.84	3.37	5.81	1.55	1.37	3.46	4.96	2.72	1.96	2.32	1.52	1.42	
<b>No. of Transportation Overtime Dollars*:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>No. of Med Guarding Overtime Dollars*:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>No. of Inmates Seen for On-Site Specialty Care:</b>	1,077	582	277	242	1,533	834	368	562	537	1,469	780	860	896	366	765	420	289	
<b>No. of Inmates Seen for Off-Site Specialty Care:</b>	466	149	106	221	308	150	300	222	431	238	134	245	285	324	128	135	234	

\* For the purpose of this report, institutions are not required to report overtime dollars for Transportation and Medical Guarding at this time.

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<b>Institutions</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>Over-all Percentage of Inmates Seen*</b>	84%	92%	76%	87%	90%	90%	87%	84%	90%	88%	97%	92%	83%	74%	90%	80%	89%
Seen for Medical Services*	84%	94%	74%	98%	89%	91%	83%	92%	90%	84%	99%	95%	87%	86%	88%	80%	91%
Seen for Mental Health Services*	73%	92%	70%	81%	93%	89%	94%	77%	89%	88%	92%	88%	81%	62%	89%	67%	84%
Seen for Dental Services*	79%	83%	73%	89%	84%	89%	88%	83%	90%	87%	97%	92%	71%	91%	92%	90%	87%
Seen for Diagnostic/Specialty Services*	93%	94%	89%	91%	94%	95%	85%	92%	93%	93%	96%	92%	84%	90%	94%	89%	92%
<i>*Excludes inmate refusals</i>																	
Note: The intent of this report is to collect data regarding inmate/patient movement to/from healthcare services. The percentages provided above are indicative of the combined efforts of custody and clinical staff and are based upon information provided by the institution.																	
<b>Inmate Population for the Month:</b>	<b>4,044</b>	<b>4,691</b>	<b>4,662</b>	<b>3,733</b>	<b>5,452</b>	<b>3,211</b>	<b>4,945</b>	<b>4,755</b>	<b>2,848</b>	<b>6,871</b>	<b>5,638</b>	<b>4,941</b>	<b>5,241</b>	<b>3,736</b>	<b>3,829</b>	<b>5,999</b>	<b>158,651</b>
<b>Total No. of Ducats Issued &amp; Add-on Appts:</b>	<b>9,486</b>	<b>11,034</b>	<b>16,850</b>	<b>27,658</b>	<b>21,668</b>	<b>9,993</b>	<b>13,156</b>	<b>16,296</b>	<b>11,558</b>	<b>15,573</b>	<b>11,965</b>	<b>10,025</b>	<b>16,162</b>	<b>18,441</b>	<b>17,595</b>	<b>17,799</b>	<b>493,777</b>
<b>Total No. of Inmate Refusals:</b>	<b>280</b>	<b>650</b>	<b>894</b>	<b>1,011</b>	<b>416</b>	<b>1,068</b>	<b>587</b>	<b>1,476</b>	<b>1,643</b>	<b>400</b>	<b>190</b>	<b>156</b>	<b>769</b>	<b>2,481</b>	<b>320</b>	<b>1,040</b>	<b>21,579</b>
<b>Total No. of Inmates Seen:</b>	<b>7,759</b>	<b>9,517</b>	<b>12,070</b>	<b>23,242</b>	<b>19,110</b>	<b>8,050</b>	<b>10,905</b>	<b>12,453</b>	<b>8,968</b>	<b>13,296</b>	<b>11,409</b>	<b>9,095</b>	<b>12,780</b>	<b>11,762</b>	<b>15,540</b>	<b>13,363</b>	<b>420,064</b>
<b>Total No. of Inmates Not Seen:</b>	<b>1,447</b>	<b>867</b>	<b>3,772</b>	<b>3,405</b>	<b>2,142</b>	<b>875</b>	<b>1,664</b>	<b>2,367</b>	<b>947</b>	<b>1,877</b>	<b>366</b>	<b>774</b>	<b>2,613</b>	<b>4,198</b>	<b>1,735</b>	<b>2,637</b>	<b>51,388</b>
≈≈≈ Total No. of Inmates Not Seen Due to Custody:	82	0	472	1,018	20	57	153	1,092	8	305	7	301	364	1,907	56	279	8,866
≈≈≈ Total No. of Inmates Not Seen Due to Provider:	656	510	2,906	1,614	1,329	677	1,113	717	548	999	192	240	1,314	1,744	1,080	1,539	28,327
≈≈≈ Total No. of Inmates Not Seen Due to Other:	709	357	394	773	793	141	398	558	391	573	167	233	935	547	599	819	14,195
<b>Avg. No. of Inmates per Scheduled Transport:</b>	<b>2.13</b>	<b>2.36</b>	<b>2.82</b>	<b>1.29</b>	<b>1.66</b>	<b>1.15</b>	<b>1.60</b>	<b>1.25</b>	<b>1.31</b>	<b>2.39</b>	<b>2.22</b>	<b>2.30</b>	<b>1.57</b>	<b>2.12</b>	<b>1.30</b>	<b>1.29</b>	<b>2.14</b>
<b>No. of Transportation Overtime Dollars*:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$0
<b>No. of Med Guarding Overtime Dollars*:</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$0
<b>No. of Inmates Seen for On-Site Specialty Care:</b>	<b>686</b>	<b>637</b>	<b>395</b>	<b>654</b>	<b>260</b>	<b>113</b>	<b>529</b>	<b>369</b>	<b>297</b>	<b>1,052</b>	<b>364</b>	<b>692</b>	<b>573</b>	<b>570</b>	<b>298</b>	<b>1,034</b>	<b>20,380</b>
<b>No. of Inmates Seen for Off-Site Specialty Care:</b>	<b>241</b>	<b>272</b>	<b>165</b>	<b>199</b>	<b>248</b>	<b>69</b>	<b>190</b>	<b>309</b>	<b>279</b>	<b>278</b>	<b>126</b>	<b>437</b>	<b>186</b>	<b>197</b>	<b>229</b>	<b>149</b>	<b>7,650</b>

\* For the purpose of this report, institutions are not required to report overtime dollars for Transportation and Medical Guarding at this time.

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<b>Medical Services</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>1 Number of medical ducats issued.</b>	<b>4,562</b>	<b>2,996</b>	<b>2,491</b>	<b>5,515</b>	<b>5,822</b>	<b>5,988</b>	<b>3,235</b>	<b>3,342</b>	<b>3,917</b>	<b>6,123</b>	<b>6,089</b>	<b>3,044</b>	<b>6,129</b>	<b>1,286</b>	<b>5,227</b>	<b>3,137</b>	<b>4,521</b>
1(a) Number of Primary Care Provider ducats.	3,081	1,391	1,878	4,050	3,301	1,413	1,768	1,529	2,000	2,517	2,736	1,847	2,121	1,127	2,776	1,706	1,563
1(b) Number of RN ducats.	1,481	1,605	613	1,465	2,521	4,575	1,467	1,813	1,917	3,606	3,353	1,197	4,008	159	2,451	1,431	2,958
<b>2 Number of add-on appointments.</b>	<b>498</b>	<b>382</b>	<b>1,198</b>	<b>380</b>	<b>513</b>	<b>3,314</b>	<b>476</b>	<b>2,444</b>	<b>491</b>	<b>254</b>	<b>701</b>	<b>934</b>	<b>4,984</b>	<b>17,758</b>	<b>30</b>	<b>198</b>	<b>3,496</b>
<b>3 Number of refusals.</b>	<b>31</b>	<b>114</b>	<b>9</b>	<b>103</b>	<b>84</b>	<b>158</b>	<b>17</b>	<b>11</b>	<b>37</b>	<b>98</b>	<b>442</b>	<b>48</b>	<b>5</b>	<b>51</b>	<b>163</b>	<b>199</b>	<b>292</b>
<b>4 Number of inmates seen.</b>	<b>4,343</b>	<b>2,654</b>	<b>3,481</b>	<b>5,761</b>	<b>5,965</b>	<b>8,855</b>	<b>2,968</b>	<b>5,550</b>	<b>4,029</b>	<b>6,014</b>	<b>6,052</b>	<b>3,581</b>	<b>10,855</b>	<b>18,702</b>	<b>4,487</b>	<b>2,945</b>	<b>6,961</b>
<b>5 Number of inmates not seen due to custody.</b>	<b>51</b>	<b>0</b>	<b>29</b>	<b>0</b>	<b>87</b>	<b>0</b>	<b>320</b>	<b>0</b>	<b>5</b>	<b>58</b>	<b>7</b>	<b>13</b>	<b>9</b>	<b>3</b>	<b>78</b>	<b>44</b>	<b>176</b>
5(a) Lack of officers.	0	0	3	0	11	0	12	0	0	1	7	0	0	0	9	0	25
5(b) Modified program in effect.	51	0	26	0	10	0	308	0	5	57	0	0	9	3	69	44	148
5(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	13	0	0	0	0	0
5(e) Other reason:	0	0	0	0	66	0	0	0	0	0	0	0	0	0	0	0	3
<b>6 Number of inmates not seen due to provider.</b>	<b>523</b>	<b>497</b>	<b>111</b>	<b>11</b>	<b>184</b>	<b>166</b>	<b>247</b>	<b>137</b>	<b>224</b>	<b>167</b>	<b>204</b>	<b>277</b>	<b>143</b>	<b>194</b>	<b>275</b>	<b>87</b>	<b>426</b>
6(a) Line not completed.	269	86	10	0	33	30	1	3	0	32	10	11	26	28	232	4	96
6(b) Scheduling error.	86	136	52	7	25	68	38	1	59	14	50	2	34	85	2	11	133
6(c) Provider cancelled.	168	205	34	4	123	57	143	133	158	91	144	264	75	78	41	72	132
6(d) Lack of inmate-patient preparation.	0	6	5	0	2	4	0	0	0	0	0	0	0	1	0	0	1
6(e) Medically restricted movement.	0	33	4	0	1	0	65	0	7	1	0	0	7	0	0	0	0
6(f) Other reason:	0	31	6	0	0	7	0	0	0	29	0	0	1	2	0	0	64
<b>7 Number of inmates not seen due to other.</b>	<b>112</b>	<b>113</b>	<b>59</b>	<b>20</b>	<b>99</b>	<b>123</b>	<b>159</b>	<b>88</b>	<b>113</b>	<b>40</b>	<b>85</b>	<b>59</b>	<b>101</b>	<b>94</b>	<b>254</b>	<b>60</b>	<b>162</b>
7(a) Inmate paroled or transferred.	36	15	9	6	14	29	74	22	46	11	15	19	52	37	92	16	42
7(b) Inmate received conflicting ducats.	16	13	2	1	32	17	17	2	22	8	6	6	9	5	5	1	15
7(c) Unit Health Record unavailable.	8	63	2	1	1	0	1	0	0	0	3	6	0	5	1	10	18
7(d) Inmate moved to another facility.	12	11	33	6	18	29	49	27	16	0	27	16	15	14	44	28	13
7(e) Inmate at hospital/in-patient area of prison.	38	4	11	5	16	0	11	20	17	20	23	12	21	32	14	5	33
7(f) Inmate out to court.	2	5	2	0	2	21	5	8	3	1	10	0	4	0	10	0	0
7(g) Other reason:	0	2	0	1	16	27	2	9	9	0	1	0	0	1	88	0	41
<b>8 Total Number of inmates not seen.</b>	<b>686</b>	<b>610</b>	<b>199</b>	<b>31</b>	<b>370</b>	<b>289</b>	<b>726</b>	<b>225</b>	<b>342</b>	<b>265</b>	<b>296</b>	<b>349</b>	<b>253</b>	<b>291</b>	<b>607</b>	<b>191</b>	<b>764</b>
<b>9 Number of 7362s received.</b>	<b>2,525</b>	<b>2,135</b>	<b>1,005</b>	<b>3,157</b>	<b>2,263</b>	<b>1,278</b>	<b>2,027</b>	<b>3,230</b>	<b>1,285</b>	<b>1,013</b>	<b>3,998</b>	<b>1,203</b>	<b>2,051</b>	<b>1,662</b>	<b>3,879</b>	<b>966</b>	<b>2,597</b>

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<b>Medical Services</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>1 Number of medical ducats issued.</b>	<b>5,044</b>	<b>3,309</b>	<b>9,789</b>	<b>2,463</b>	<b>11,868</b>	<b>3,111</b>	<b>4,368</b>	<b>3,967</b>	<b>3,291</b>	<b>5,997</b>	<b>2,690</b>	<b>3,532</b>	<b>5,837</b>	<b>3,636</b>	<b>5,496</b>	<b>5,824</b>	<b>153,646</b>
1(a) Number of Primary Care Provider ducats.	1,386	1,452	2,842	1,317	1,496	731	2,667	1,276	1,848	3,285	1,438	2,336	2,580	1,644	3,700	1,727	68,529
1(b) Number of RN ducats.	3,658	1,857	6,947	1,146	10,372	2,380	1,701	2,691	1,443	2,712	1,252	1,196	3,257	1,992	1,796	4,097	85,117
<b>2 Number of add-on appointments.</b>	<b>493</b>	<b>160</b>	<b>1,821</b>	<b>5,221</b>	<b>1,500</b>	<b>82</b>	<b>684</b>	<b>487</b>	<b>392</b>	<b>593</b>	<b>3,232</b>	<b>71</b>	<b>219</b>	<b>565</b>	<b>690</b>	<b>1,787</b>	<b>56,048</b>
<b>3 Number of refusals.</b>	<b>102</b>	<b>139</b>	<b>688</b>	<b>88</b>	<b>220</b>	<b>222</b>	<b>151</b>	<b>86</b>	<b>361</b>	<b>167</b>	<b>37</b>	<b>39</b>	<b>116</b>	<b>152</b>	<b>153</b>	<b>103</b>	<b>4,686</b>
<b>4 Number of inmates seen.</b>	<b>4,566</b>	<b>3,115</b>	<b>8,099</b>	<b>7,429</b>	<b>11,651</b>	<b>2,713</b>	<b>4,067</b>	<b>4,002</b>	<b>3,001</b>	<b>5,418</b>	<b>5,821</b>	<b>3,372</b>	<b>5,174</b>	<b>3,494</b>	<b>5,289</b>	<b>6,032</b>	<b>186,446</b>
<b>5 Number of inmates not seen due to custody.</b>	<b>16</b>	<b>0</b>	<b>421</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>59</b>	<b>152</b>	<b>0</b>	<b>224</b>	<b>0</b>	<b>73</b>	<b>90</b>	<b>1</b>	<b>31</b>	<b>189</b>	<b>2,156</b>
5(a) Lack of officers.	0	0	0	0	0	0	0	0	0	0	0	0	9	1	10	0	88
5(b) Modified program in effect.	0	0	418	2	7	0	5	135	0	224	0	73	19	0	0	3	1,616
5(c) Not enough holding space.	0	0	0	0	0	0	13	0	0	0	0	0	0	0	0	0	13
5(d) Lack of intra-facility transport.	0	0	0	0	0	0	41	0	0	0	0	0	0	0	0	0	54
5(e) Other reason:	16	0	3	5	0	6	0	17	0	0	0	0	62	0	21	186	385
<b>6 Number of inmates not seen due to provider.</b>	<b>356</b>	<b>159</b>	<b>2,082</b>	<b>124</b>	<b>958</b>	<b>224</b>	<b>655</b>	<b>112</b>	<b>207</b>	<b>512</b>	<b>28</b>	<b>67</b>	<b>393</b>	<b>475</b>	<b>552</b>	<b>977</b>	<b>11,754</b>
6(a) Line not completed.	81	14	5	31	591	44	204	60	30	245	5	3	258	271	27	271	3,011
6(b) Scheduling error.	80	13	1,346	8	214	47	56	5	57	102	6	5	45	20	43	253	3,103
6(c) Provider cancelled.	96	131	699	78	120	127	384	41	112	165	16	58	89	183	380	370	4,971
6(d) Lack of inmate-patient preparation.	5	0	0	0	1	1	0	0	0	0	0	0	0	1	57	33	117
6(e) Medically restricted movement.	47	1	32	0	32	0	0	0	0	0	0	1	1	0	0	6	238
6(f) Other reason:	47	0	0	7	0	5	11	6	8	0	1	0	0	0	45	44	314
<b>7 Number of inmates not seen due to other.</b>	<b>497</b>	<b>56</b>	<b>252</b>	<b>36</b>	<b>532</b>	<b>28</b>	<b>120</b>	<b>102</b>	<b>114</b>	<b>269</b>	<b>36</b>	<b>52</b>	<b>283</b>	<b>79</b>	<b>161</b>	<b>310</b>	<b>4,668</b>
7(a) Inmate paroled or transferred.	19	6	88	10	126	3	25	47	7	70	7	8	78	28	42	124	1,223
7(b) Inmate received conflicting ducats.	6	6	13	2	47	16	8	18	32	7	2	4	43	13	42	38	474
7(c) Unit Health Record unavailable.	72	1	10	11	132	0	13	3	1	124	0	2	12	12	5	26	543
7(d) Inmate moved to another facility.	28	23	72	6	173	4	40	18	26	30	22	26	66	5	27	87	1,011
7(e) Inmate at hospital/in-patient area of prison.	15	11	49	7	42	3	27	5	45	31	4	12	7	20	27	14	601
7(f) Inmate out to court.	1	0	5	0	2	0	2	2	1	0	1	0	4	0	11	18	120
7(g) Other reason:	356	9	15	0	10	2	5	9	2	7	0	0	73	1	7	3	696
<b>8 Total Number of inmates not seen.</b>	<b>869</b>	<b>215</b>	<b>2,755</b>	<b>167</b>	<b>1,497</b>	<b>258</b>	<b>834</b>	<b>366</b>	<b>321</b>	<b>1,005</b>	<b>64</b>	<b>192</b>	<b>766</b>	<b>555</b>	<b>744</b>	<b>1,476</b>	<b>18,578</b>
<b>9 Number of 7362s received.</b>	<b>2,065</b>	<b>0</b>	<b>991</b>	<b>1,324</b>	<b>883</b>	<b>916</b>	<b>1,310</b>	<b>0</b>	<b>819</b>	<b>1,689</b>	<b>859</b>	<b>3,864</b>	<b>2,179</b>	<b>851</b>	<b>3,257</b>	<b>365</b>	<b>57,646</b>

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<b>Mental Health Services</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>10 Number of mental health ducats issued.</b>	1,794	431	216	3,982	10,554	996	4,605	6,259	5,285	2,276	5,824	2,295	1,813	273	3,603	1,826	1,498
<b>11 Number of add-on appointments.</b>	216	9	19	556	0	156	227	848	0	9	1,060	63	110	53	1,502	60	32
<b>12 Number of unducated EOP clinical encounters.</b>	0	0	0	0	0	0	162	0	1,536	0	6,832	0	0	0	834	0	0
<b>13 Number of refusals.</b>	2	34	3	14	1,912	104	426	508	89	19	646	2	0	2	25	41	105
<b>14 Number of inmates seen.</b>	1,735	342	206	4,494	7,336	969	3,262	5,279	4,643	1,932	5,314	2,253	1,811	294	4,895	1,614	1,331
<b>15 Number of inmates not seen due to custody.</b>	24	0	0	0	127	0	354	157	4	50	2	19	0	0	13	58	7
15(a) Lack of officers.	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0	0	0
15(b) Modified program in effect.	24	0	0	0	127	0	345	134	4	50	2	19	0	0	13	58	6
15(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15(e) Other reason:	0	0	0	0	0	0	0	23	0	0	0	0	0	0	0	0	1
<b>16 Number of inmates not seen due to provider.</b>	217	36	23	28	449	38	566	940	267	106	821	74	74	19	50	87	55
16(a) Line not completed.	42	3	0	5	0	1	51	152	0	4	1	7	0	0	44	0	0
16(b) Scheduling error.	27	8	8	6	0	26	42	51	11	6	181	3	8	4	0	17	4
16(c) Provider cancelled.	143	25	15	16	0	3	435	563	236	94	635	64	57	13	6	66	50
16(d) Medically restricted movement.	5	0	0	0	0	0	38	0	20	0	0	0	9	2	0	0	0
16(e) Other reason:	0	0	0	1	449	8	0	174	0	2	4	0	0	0	0	4	1
<b>17 Number of inmates not seen due to other.</b>	32	28	3	2	730	41	224	223	282	178	101	10	38	11	122	86	32
17(a) Inmate paroled or transferred.	9	14	0	2	73	15	61	41	33	4	25	9	24	4	64	16	2
17(b) Inmate received conflicting ducats.	3	6	1	0	187	7	47	17	11	1	4	0	4	1	0	4	6
17(c) Unit Health Record unavailable.	10	1	1	0	17	0	0	0	16	0	1	0	3	0	0	0	0
17(d) Inmate moved to another facility.	0	3	0	0	55	5	49	32	45	0	20	0	3	4	10	56	9
17(e) Inmate at hospital/in-patient area of hospital.	10	0	1	0	20	1	65	99	131	1	46	0	3	2	17	5	5
17(f) Inmate out to court.	0	1	0	0	2	0	1	24	0	0	5	1	0	0	13	1	2
17(g) Other reason:	0	3	0	0	376	13	1	10	46	172	0	0	1	0	18	4	8
<b>18 Total number of inmates not seen.</b>	273	64	26	30	1,306	79	1,144	1,320	553	334	924	103	112	30	185	231	94
<b>19 Number of 7362s received.</b>	249	102	0	170	621	31	237	447	61	798	346	290	137	22	494	109	428

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<b>Mental Health Services</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>10 Number of mental health ducats issued.</b>	<b>539</b>	<b>4,169</b>	<b>1,521</b>	<b>15,692</b>	<b>1,830</b>	<b>5,172</b>	<b>2,636</b>	<b>8,225</b>	<b>4,721</b>	<b>2,577</b>	<b>2,459</b>	<b>2,427</b>	<b>4,873</b>	<b>9,932</b>	<b>4,840</b>	<b>2,257</b>	<b>127,400</b>
<b>11 Number of add-on appointments.</b>	<b>0</b>	<b>50</b>	<b>0</b>	<b>416</b>	<b>14</b>	<b>18</b>	<b>344</b>	<b>129</b>	<b>194</b>	<b>280</b>	<b>32</b>	<b>0</b>	<b>36</b>	<b>977</b>	<b>653</b>	<b>2,618</b>	<b>10,681</b>
<b>12 Number of unducated EOP clinical encounters.</b>	<b>0</b>	<b>0</b>	<b>4,253</b>	<b>0</b>	<b>0</b>	<b>2,633</b>	<b>0</b>	<b>0</b>	<b>161</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1,344</b>	<b>17,771</b>
<b>13 Number of refusals.</b>	<b>38</b>	<b>349</b>	<b>19</b>	<b>771</b>	<b>35</b>	<b>781</b>	<b>50</b>	<b>1,282</b>	<b>1,033</b>	<b>51</b>	<b>113</b>	<b>77</b>	<b>545</b>	<b>2,039</b>	<b>97</b>	<b>730</b>	<b>11,942</b>
<b>14 Number of inmates seen.</b>	<b>367</b>	<b>3,553</b>	<b>1,052</b>	<b>12,449</b>	<b>1,680</b>	<b>3,917</b>	<b>2,746</b>	<b>5,449</b>	<b>3,463</b>	<b>2,482</b>	<b>2,195</b>	<b>2,073</b>	<b>3,525</b>	<b>5,515</b>	<b>4,802</b>	<b>2,788</b>	<b>105,766</b>
<b>15 Number of inmates not seen due to custody.</b>	<b>14</b>	<b>0</b>	<b>14</b>	<b>983</b>	<b>3</b>	<b>44</b>	<b>23</b>	<b>884</b>	<b>0</b>	<b>31</b>	<b>3</b>	<b>127</b>	<b>83</b>	<b>1,888</b>	<b>13</b>	<b>59</b>	<b>4,984</b>
15(a) Lack of officers.	0	0	0	0	2	0	0	12	0	0	0	6	0	0	1	6	36
15(b) Modified program in effect.	0	0	4	358	1	0	22	790	0	23	0	121	9	1,824	3	1	3,938
15(c) Not enough holding space.	0	0	0	1	0	0	0	82	0	0	0	0	0	0	0	0	83
15(d) Lack of intra-facility transport.	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
15(e) Other reason:	14	0	10	624	0	44	0	0	0	8	3	0	74	64	9	52	926
<b>16 Number of inmates not seen due to provider.</b>	<b>79</b>	<b>166</b>	<b>384</b>	<b>1,248</b>	<b>69</b>	<b>346</b>	<b>41</b>	<b>445</b>	<b>238</b>	<b>206</b>	<b>114</b>	<b>67</b>	<b>480</b>	<b>1,081</b>	<b>290</b>	<b>323</b>	<b>9,427</b>
16(a) Line not completed.	69	0	83	7	10	1	1	128	1	44	14	1	17	44	1	86	817
16(b) Scheduling error.	10	19	190	43	9	8	8	18	27	29	54	14	16	382	29	30	1,288
16(c) Provider cancelled.	0	138	101	1,198	24	292	32	297	195	133	46	47	138	628	233	185	6,108
16(d) Medically restricted movement.	0	9	0	0	26	0	0	2	1	0	0	5	309	27	26	1	480
16(e) Other reason:	0	0	10	0	0	45	0	0	14	0	0	0	0	0	1	21	734
<b>17 Number of inmates not seen due to other.</b>	<b>41</b>	<b>151</b>	<b>46</b>	<b>657</b>	<b>57</b>	<b>102</b>	<b>120</b>	<b>294</b>	<b>181</b>	<b>87</b>	<b>66</b>	<b>83</b>	<b>276</b>	<b>386</b>	<b>291</b>	<b>216</b>	<b>5,197</b>
17(a) Inmate paroled or transferred.	35	16	22	59	29	2	19	165	13	27	1	5	71	40	74	61	1,035
17(b) Inmate received conflicting ducats.	0	16	3	112	4	7	29	31	43	5	17	8	38	24	99	24	759
17(c) Unit Health Record unavailable.	0	0	0	1	0	0	24	1	30	9	1	7	0	1	7	0	130
17(d) Inmate moved to another facility.	0	33	14	164	15	14	29	41	13	14	29	58	54	23	29	28	849
17(e) Inmate at hospital/in-patient area of hospital.	2	31	7	62	1	29	12	7	44	27	12	5	49	14	26	18	752
17(f) Inmate out to court.	0	2	0	20	0	0	0	2	26	1	0	0	14	10	6	12	143
17(g) Other reason:	4	53	0	239	8	50	7	47	12	4	6	0	50	274	50	73	1,529
<b>18 Total number of inmates not seen.</b>	<b>134</b>	<b>317</b>	<b>444</b>	<b>2,888</b>	<b>129</b>	<b>492</b>	<b>184</b>	<b>1,623</b>	<b>419</b>	<b>324</b>	<b>183</b>	<b>277</b>	<b>839</b>	<b>3,355</b>	<b>594</b>	<b>598</b>	<b>19,608</b>
<b>19 Number of 7362s received.</b>	<b>36</b>	<b>433</b>	<b>416</b>	<b>252</b>	<b>155</b>	<b>81</b>	<b>375</b>	<b>0</b>	<b>92</b>	<b>141</b>	<b>68</b>	<b>0</b>	<b>690</b>	<b>34</b>	<b>221</b>	<b>266</b>	<b>7,802</b>

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<b>Dental Services</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>20 Number of dental ducats issued.</b>	<b>2,084</b>	<b>1,272</b>	<b>1,414</b>	<b>1,022</b>	<b>2,457</b>	<b>1,565</b>	<b>1,537</b>	<b>1,685</b>	<b>1,576</b>	<b>736</b>	<b>1,965</b>	<b>1,173</b>	<b>2,161</b>	<b>1,239</b>	<b>1,557</b>	<b>1,159</b>	<b>1,358</b>
<b>21 Number of add-on appointments.</b>	<b>80</b>	<b>34</b>	<b>82</b>	<b>29</b>	<b>98</b>	<b>24</b>	<b>35</b>	<b>23</b>	<b>263</b>	<b>63</b>	<b>34</b>	<b>23</b>	<b>272</b>	<b>197</b>	<b>12</b>	<b>99</b>	<b>71</b>
<b>22 Number of refusals.</b>	<b>80</b>	<b>67</b>	<b>9</b>	<b>39</b>	<b>35</b>	<b>136</b>	<b>11</b>	<b>9</b>	<b>114</b>	<b>17</b>	<b>239</b>	<b>0</b>	<b>8</b>	<b>70</b>	<b>64</b>	<b>72</b>	<b>50</b>
<b>23 Number of inmates seen.</b>	<b>1,812</b>	<b>1,031</b>	<b>1,353</b>	<b>817</b>	<b>2,467</b>	<b>1,287</b>	<b>1,232</b>	<b>1,537</b>	<b>1,557</b>	<b>707</b>	<b>1,574</b>	<b>1,122</b>	<b>2,103</b>	<b>1,102</b>	<b>1,314</b>	<b>1,082</b>	<b>1,222</b>
<b>24 Number of inmates not seen due to custody.</b>	<b>53</b>	<b>0</b>	<b>45</b>	<b>82</b>	<b>10</b>	<b>0</b>	<b>177</b>	<b>0</b>	<b>29</b>	<b>15</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>8</b>	<b>72</b>	<b>54</b>	<b>24</b>
24(a) Lack of officers.	0	0	2	11	0	0	0	0	0	0	0	0	0	0	9	0	13
24(b) Modified program in effect.	53	0	41	68	0	0	177	0	29	14	4	1	2	8	63	54	11
24(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24(e) Other reason:	0	0	2	3	10	0	0	0	0	1	0	0	0	0	0	0	0
<b>25 Number of inmates not seen due to provider.</b>	<b>127</b>	<b>164</b>	<b>57</b>	<b>79</b>	<b>62</b>	<b>121</b>	<b>99</b>	<b>93</b>	<b>82</b>	<b>43</b>	<b>124</b>	<b>58</b>	<b>242</b>	<b>169</b>	<b>50</b>	<b>22</b>	<b>91</b>
25(a) Unable to complete line.	7	45	6	33	4	34	7	0	0	0	0	0	32	14	29	0	15
25(b) Scheduling error.	42	14	19	19	7	26	22	0	56	9	15	1	76	62	11	5	7
25(c) Provider cancelled.	76	71	30	2	51	54	23	93	25	30	109	57	129	86	10	13	53
25(d) Lack of inmate-patient preparation.	0	1	0	0	0	3	0	0	0	0	0	0	0	7	0	0	0
25(e) Medically restricted movement.	2	7	0	0	0	1	47	0	1	2	0	0	5	0	0	0	0
25(f) Other reason:	0	26	2	25	0	3	0	0	0	2	0	0	0	0	0	4	16
<b>26 Number of inmates not seen due to other.</b>	<b>92</b>	<b>44</b>	<b>32</b>	<b>34</b>	<b>16</b>	<b>45</b>	<b>53</b>	<b>69</b>	<b>57</b>	<b>17</b>	<b>60</b>	<b>15</b>	<b>78</b>	<b>87</b>	<b>69</b>	<b>28</b>	<b>42</b>
26(a) Inmate paroled or transferred.	13	6	6	6	5	6	22	20	37	2	6	4	43	6	35	16	8
26(b) Inmate received conflicting ducats.	5	4	3	5	6	7	1	2	3	5	3	3	3	5	4	4	4
26(c) Unit Health Record unavailable.	7	16	1	7	0	3	0	0	0	1	39	0	12	17	0	3	1
26(d) Inmate moved to another facility.	29	3	17	12	0	18	18	28	2	0	8	7	15	10	2	1	11
26(e) Inmate at hospital/in-patient area of prison.	24	3	4	0	0	0	7	9	1	5	2	0	2	7	2	4	5
26(f) Inmate out to court.	1	1	0	0	1	1	1	2	0	1	2	0	1	2	1	0	3
26(g) Other reason:	13	11	1	4	4	10	4	8	14	3	0	1	2	40	25	0	10
<b>27 Total Number of inmates not seen.</b>	<b>272</b>	<b>208</b>	<b>134</b>	<b>195</b>	<b>88</b>	<b>166</b>	<b>329</b>	<b>162</b>	<b>168</b>	<b>75</b>	<b>186</b>	<b>74</b>	<b>322</b>	<b>264</b>	<b>191</b>	<b>104</b>	<b>157</b>
<b>28 Number of 7362s received</b>	<b>371</b>	<b>707</b>	<b>244</b>	<b>459</b>	<b>499</b>	<b>209</b>	<b>407</b>	<b>359</b>	<b>456</b>	<b>778</b>	<b>379</b>	<b>234</b>	<b>192</b>	<b>152</b>	<b>362</b>	<b>330</b>	<b>379</b>

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<b>Dental Services</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>	
<b>20 Number of dental ducats issued.</b>	<b>1,560</b>	<b>1,385</b>	<b>1,349</b>	<b>1,581</b>	<b>1,219</b>	<b>815</b>	<b>1,748</b>	<b>1,188</b>	<b>781</b>	<b>2,015</b>	<b>2,084</b>	<b>1,074</b>	<b>1,454</b>	<b>1,272</b>	<b>1,769</b>	<b>1,362</b>	<b>48,616</b>	
<b>21 Number of add-on appointments.</b>	<b>69</b>	<b>12</b>	<b>63</b>	<b>39</b>	<b>71</b>	<b>34</b>	<b>108</b>	<b>93</b>	<b>30</b>	<b>102</b>	<b>10</b>	<b>60</b>	<b>66</b>	<b>100</b>	<b>101</b>	<b>72</b>	<b>2,469</b>	
<b>22 Number of refusals.</b>	<b>69</b>	<b>88</b>	<b>59</b>	<b>88</b>	<b>56</b>	<b>40</b>	<b>135</b>	<b>26</b>	<b>96</b>	<b>59</b>	<b>29</b>	<b>10</b>	<b>36</b>	<b>82</b>	<b>26</b>	<b>76</b>	<b>1,995</b>	
<b>23 Number of inmates seen.</b>	<b>1,228</b>	<b>1,090</b>	<b>988</b>	<b>1,371</b>	<b>1,037</b>	<b>721</b>	<b>1,523</b>	<b>1,043</b>	<b>647</b>	<b>1,791</b>	<b>2,005</b>	<b>1,032</b>	<b>1,057</b>	<b>1,169</b>	<b>1,704</b>	<b>1,221</b>	<b>42,946</b>	
<b>24 Number of inmates not seen due to custody.</b>	<b>40</b>	<b>0</b>	<b>29</b>	<b>23</b>	<b>5</b>	<b>7</b>	<b>43</b>	<b>25</b>	<b>0</b>	<b>21</b>	<b>3</b>	<b>31</b>	<b>84</b>	<b>6</b>	<b>3</b>	<b>9</b>	<b>903</b>	
24(a) Lack of officers.	6	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	2	44
24(b) Modified program in effect.	11	0	29	20	4	0	5	24	0	21	2	30	50	4	0	3	728	
24(c) Not enough holding space.	3	0	0	0	0	0	35	0	0	0	0	0	0	0	0	0	38	
24(d) Lack of intra-facility transport.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
24(e) Other reason:	20	0	0	3	1	7	3	1	0	0	1	0	34	2	3	4	95	
<b>25 Number of inmates not seen due to provider.</b>	<b>170</b>	<b>134</b>	<b>257</b>	<b>109</b>	<b>123</b>	<b>72</b>	<b>116</b>	<b>92</b>	<b>35</b>	<b>154</b>	<b>27</b>	<b>41</b>	<b>214</b>	<b>89</b>	<b>73</b>	<b>65</b>	<b>3,454</b>	
25(a) Unable to complete line.	86	61	0	17	41	58	28	13	7	68	1	0	100	5	1	11	723	
25(b) Scheduling error.	18	20	169	10	19	3	24	8	13	46	4	6	8	29	10	15	793	
25(c) Provider cancelled.	20	33	84	74	29	10	56	61	5	39	22	34	52	51	62	14	1,558	
25(d) Lack of inmate-patient preparation.	3	0	0	3	0	0	2	0	0	0	0	0	0	0	0	0	19	
25(e) Medically restricted movement.	30	20	4	0	34	0	0	0	3	0	0	1	47	4	0	11	219	
25(f) Other reason:	13	0	0	5	0	1	6	10	7	1	0	0	7	0	0	14	142	
<b>26 Number of inmates not seen due to other.</b>	<b>122</b>	<b>85</b>	<b>42</b>	<b>29</b>	<b>69</b>	<b>9</b>	<b>39</b>	<b>95</b>	<b>33</b>	<b>92</b>	<b>30</b>	<b>20</b>	<b>129</b>	<b>26</b>	<b>64</b>	<b>63</b>	<b>1,785</b>	
26(a) Inmate paroled or transferred.	30	10	20	3	16	1	10	41	3	19	5	5	24	8	17	28	481	
26(b) Inmate received conflicting ducats.	5	17	1	0	6	5	5	2	6	14	1	0	6	7	15	9	166	
26(c) Unit Health Record unavailable.	45	11	3	9	10	0	2	3	12	37	3	1	6	0	0	4	253	
26(d) Inmate moved to another facility.	11	14	10	15	33	2	7	26	7	4	12	9	8	4	11	17	371	
26(e) Inmate at hospital/in-patient area of prison.	7	10	1	2	1	0	10	0	4	8	5	4	2	5	15	0	149	
26(f) Inmate out to court.	2	3	4	0	1	0	1	1	1	1	0	1	4	0	3	1	40	
26(g) Other reason:	22	20	3	0	2	1	4	22	0	9	4	0	79	2	3	4	325	
<b>27 Total Number of inmates not seen.</b>	<b>332</b>	<b>219</b>	<b>328</b>	<b>161</b>	<b>197</b>	<b>88</b>	<b>198</b>	<b>212</b>	<b>68</b>	<b>267</b>	<b>60</b>	<b>92</b>	<b>427</b>	<b>121</b>	<b>140</b>	<b>137</b>	<b>6,142</b>	
<b>28 Number of 7362s received</b>	<b>254</b>	<b>640</b>	<b>518</b>	<b>237</b>	<b>689</b>	<b>156</b>	<b>358</b>	<b>0</b>	<b>566</b>	<b>1,884</b>	<b>216</b>	<b>408</b>	<b>533</b>	<b>173</b>	<b>411</b>	<b>752</b>	<b>14,312</b>	

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<b>Diagnostic/Specialty Services</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>29 Number of ducats issued.</b>	<b>3,735</b>	<b>1,657</b>	<b>1,416</b>	<b>2,150</b>	<b>3,931</b>	<b>1,722</b>	<b>3,601</b>	<b>2,151</b>	<b>4,242</b>	<b>6,259</b>	<b>2,070</b>	<b>3,408</b>	<b>2,859</b>	<b>1,509</b>	<b>4,040</b>	<b>1,461</b>	<b>1,374</b>
<b>30 Number of add-on appointments.</b>	<b>138</b>	<b>49</b>	<b>268</b>	<b>76</b>	<b>523</b>	<b>274</b>	<b>234</b>	<b>155</b>	<b>304</b>	<b>691</b>	<b>286</b>	<b>61</b>	<b>162</b>	<b>55</b>	<b>128</b>	<b>83</b>	<b>122</b>
<b>31 Number of refusals.</b>	<b>106</b>	<b>188</b>	<b>18</b>	<b>82</b>	<b>8</b>	<b>96</b>	<b>75</b>	<b>24</b>	<b>53</b>	<b>159</b>	<b>210</b>	<b>29</b>	<b>52</b>	<b>19</b>	<b>106</b>	<b>57</b>	<b>102</b>
<b>32 Number of inmates seen.</b>	<b>3,461</b>	<b>1,291</b>	<b>1,620</b>	<b>2,068</b>	<b>4,322</b>	<b>1,713</b>	<b>3,222</b>	<b>2,167</b>	<b>4,281</b>	<b>6,496</b>	<b>2,023</b>	<b>3,293</b>	<b>2,840</b>	<b>1,471</b>	<b>3,768</b>	<b>1,332</b>	<b>1,145</b>
<b>33 Number of inmates not seen due to custody.</b>	<b>70</b>	<b>13</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>158</b>	<b>0</b>	<b>1</b>	<b>50</b>	<b>0</b>	<b>25</b>	<b>1</b>	<b>1</b>	<b>66</b>	<b>47</b>	<b>40</b>
33(a) Lack of officers.	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	1
33(b) Modified program in effect.	70	13	0	4	0	0	132	0	1	50	0	25	1	0	63	47	39
33(c) Not enough holding space.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33(d) Lack of intra-facility transport.	0	0	0	0	0	0	8	0	0	0	0	0	0	0	2	0	0
33(e) Other reason:	0	0	0	0	0	0	18	0	0	0	0	0	0	0	0	0	0
<b>34 Number of inmates not seen due to provider.</b>	<b>172</b>	<b>173</b>	<b>12</b>	<b>36</b>	<b>68</b>	<b>133</b>	<b>217</b>	<b>32</b>	<b>130</b>	<b>178</b>	<b>92</b>	<b>107</b>	<b>79</b>	<b>42</b>	<b>96</b>	<b>56</b>	<b>120</b>
34(a) Line not completed.	0	7	0	0	0	1	5	0	0	1	0	0	0	0	71	3	0
34(b) Scheduling error.	15	29	11	22	3	21	17	1	30	29	7	2	25	3	3	9	45
34(c) Clinician cancelled.	120	107	0	14	48	58	114	31	72	95	82	105	52	15	22	26	67
34(d) Lack of inmate-patient preparation.	1	9	1	0	0	2	3	0	0	51	3	0	1	2	0	0	8
34(e) Medically restricted movement.	1	12	0	0	14	1	77	0	13	1	0	0	1	22	0	0	0
34(f) Other reason:	35	9	0	0	3	50	1	0	15	1	0	0	0	0	0	18	0
<b>35 Number of inmates not seen due to other.</b>	<b>64</b>	<b>41</b>	<b>34</b>	<b>36</b>	<b>64</b>	<b>54</b>	<b>163</b>	<b>83</b>	<b>81</b>	<b>67</b>	<b>31</b>	<b>15</b>	<b>49</b>	<b>31</b>	<b>132</b>	<b>52</b>	<b>89</b>
35(a) Inmate paroled or transferred.	17	5	4	11	5	17	44	43	28	11	7	4	31	6	96	11	49
35(b) Inmate received conflicting ducats.	1	7	2	0	29	4	13	1	13	7	3	0	1	4	1	1	12
35(c) Unit Health Record unavailable.	1	4	1	1	0	1	1	0	1	1	0	0	0	0	0	0	1
35(d) Inmate moved to another facility.	17	1	13	0	4	5	55	17	6	3	6	6	3	2	20	5	11
35(e) Inmate at hospital/in-patient area of prison.	18	2	2	2	15	0	13	13	8	42	9	5	12	13	1	0	1
35(f) Inmate out to court.	4	0	0	17	4	1	8	3	1	0	6	0	2	0	2	1	0
35(g) Inmate non-compliant for procedure (i.e. NPO).	0	11	9	1	7	25	9	4	10	0	0	0	0	5	0	27	12
35(h) Other reason:	6	11	3	4	0	1	20	2	14	3	0	0	0	1	12	7	3
<b>36 Total Number of inmates not seen.</b>	<b>306</b>	<b>227</b>	<b>46</b>	<b>76</b>	<b>132</b>	<b>187</b>	<b>538</b>	<b>115</b>	<b>212</b>	<b>295</b>	<b>123</b>	<b>147</b>	<b>129</b>	<b>74</b>	<b>294</b>	<b>155</b>	<b>249</b>
<b>37 Number of RFSSs received.</b>	<b>608</b>	<b>387</b>	<b>330</b>	<b>216</b>	<b>1,381</b>	<b>340</b>	<b>144</b>	<b>312</b>	<b>3,198</b>	<b>320</b>	<b>687</b>	<b>411</b>	<b>492</b>	<b>229</b>	<b>203</b>	<b>149</b>	<b>517</b>

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<b>Diagnostic/Specialty Services</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>29 Number of ducats issued.</b>	<b>1,609</b>	<b>1,935</b>	<b>2,115</b>	<b>2,062</b>	<b>4,979</b>	<b>757</b>	<b>3,053</b>	<b>2,176</b>	<b>2,032</b>	<b>3,772</b>	<b>1,310</b>	<b>2,804</b>	<b>3,430</b>	<b>1,769</b>	<b>3,543</b>	<b>3,572</b>	<b>88,503</b>
<b>30 Number of add-on appointments.</b>	<b>172</b>	<b>14</b>	<b>192</b>	<b>184</b>	<b>187</b>	<b>4</b>	<b>215</b>	<b>31</b>	<b>117</b>	<b>237</b>	<b>148</b>	<b>57</b>	<b>247</b>	<b>190</b>	<b>503</b>	<b>307</b>	<b>6,414</b>
<b>31 Number of refusals.</b>	<b>71</b>	<b>74</b>	<b>128</b>	<b>64</b>	<b>105</b>	<b>25</b>	<b>251</b>	<b>82</b>	<b>153</b>	<b>123</b>	<b>11</b>	<b>30</b>	<b>72</b>	<b>208</b>	<b>44</b>	<b>131</b>	<b>2,956</b>
<b>32 Number of inmates seen.</b>	<b>1,598</b>	<b>1,759</b>	<b>1,931</b>	<b>1,993</b>	<b>4,742</b>	<b>699</b>	<b>2,569</b>	<b>1,959</b>	<b>1,857</b>	<b>3,605</b>	<b>1,388</b>	<b>2,618</b>	<b>3,024</b>	<b>1,584</b>	<b>3,745</b>	<b>3,322</b>	<b>84,906</b>
<b>33 Number of inmates not seen due to custody.</b>	<b>12</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>28</b>	<b>31</b>	<b>8</b>	<b>29</b>	<b>1</b>	<b>70</b>	<b>107</b>	<b>12</b>	<b>9</b>	<b>22</b>	<b>823</b>
33(a) Lack of officers.	0	0	0	0	0	0	0	3	0	18	0	0	21	10	0	0	55
33(b) Modified program in effect.	2	0	7	4	5	0	16	28	0	11	0	52	47	0	4	0	621
33(c) Not enough holding space.	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
33(d) Lack of intra-facility transport.	0	0	0	0	0	0	2	0	0	0	0	18	0	0	0	0	30
33(e) Other reason:	5	0	1	1	0	0	10	0	8	0	1	0	39	2	5	22	112
<b>34 Number of inmates not seen due to provider.</b>	<b>51</b>	<b>51</b>	<b>183</b>	<b>133</b>	<b>179</b>	<b>35</b>	<b>301</b>	<b>68</b>	<b>68</b>	<b>127</b>	<b>23</b>	<b>65</b>	<b>227</b>	<b>99</b>	<b>165</b>	<b>174</b>	<b>3,692</b>
34(a) Line not completed.	25	7	0	25	19	6	21	8	10	9	0	0	37	1	0	2	258
34(b) Scheduling error.	5	9	123	6	10	13	36	9	12	43	15	18	9	30	73	39	722
34(c) Clinician cancelled.	13	29	58	91	105	14	237	42	45	63	8	47	12	62	83	96	2,033
34(d) Lack of inmate-patient preparation.	2	1	0	8	0	2	7	0	1	4	0	0	0	6	0	0	112
34(e) Medically restricted movement.	0	5	2	0	44	0	0	0	0	0	0	0	169	0	0	15	377
34(f) Other reason:	6	0	0	3	1	0	0	9	0	8	0	0	0	0	9	22	190
<b>35 Number of inmates not seen due to other.</b>	<b>49</b>	<b>65</b>	<b>54</b>	<b>51</b>	<b>135</b>	<b>2</b>	<b>119</b>	<b>67</b>	<b>63</b>	<b>125</b>	<b>35</b>	<b>78</b>	<b>247</b>	<b>56</b>	<b>83</b>	<b>230</b>	<b>2,545</b>
35(a) Inmate paroled or transferred.	8	4	27	23	78	0	25	38	11	13	5	11	63	12	27	95	829
35(b) Inmate received conflicting ducats.	0	2	2	2	8	0	4	5	12	6	0	5	10	9	9	21	194
35(c) Unit Health Record unavailable.	0	1	0	0	14	0	4	0	0	9	0	0	0	4	0	1	45
35(d) Inmate moved to another facility.	10	6	14	13	10	0	13	5	14	2	19	9	9	4	6	41	349
35(e) Inmate at hospital/in-patient area of prison.	9	24	4	4	17	2	23	12	15	77	2	22	9	18	23	8	425
35(f) Inmate out to court.	2	0	0	1	3	0	1	2	0	0	1	4	17	2	5	7	94
35(g) Inmate non-compliant for procedure (i.e. NPO).	12	18	4	6	3	0	21	2	5	18	5	27	99	0	10	32	382
35(h) Other reason:	8	10	3	2	2	0	28	3	6	0	3	0	40	7	3	25	227
<b>36 Total Number of inmates not seen.</b>	<b>112</b>	<b>116</b>	<b>245</b>	<b>189</b>	<b>319</b>	<b>37</b>	<b>448</b>	<b>166</b>	<b>139</b>	<b>281</b>	<b>59</b>	<b>213</b>	<b>581</b>	<b>167</b>	<b>257</b>	<b>426</b>	<b>7,060</b>
<b>37 Number of RFSs received.</b>	<b>423</b>	<b>323</b>	<b>620</b>	<b>207</b>	<b>901</b>	<b>1</b>	<b>547</b>	<b>0</b>	<b>0</b>	<b>515</b>	<b>51</b>	<b>747</b>	<b>570</b>	<b>434</b>	<b>366</b>	<b>403</b>	<b>16,032</b>

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<b>Emergency Services</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>38 Number of TTA Encounters.</b>	<b>518</b>	<b>115</b>	<b>64</b>	<b>35</b>	<b>591</b>	<b>21</b>	<b>507</b>	<b>785</b>	<b>156</b>	<b>170</b>	<b>563</b>	<b>92</b>	<b>690</b>	<b>62</b>	<b>671</b>	<b>550</b>	<b>150</b>
38(a) First Watch	38	4	13	7	72	3	178	46	14	23	85	12	38	10	54	10	19
38(b) Second Watch	201	76	20	13	197	8	146	334	66	67	212	41	444	32	331	339	67
38(c) Third Watch	279	35	31	15	322	10	183	405	76	80	266	39	208	20	286	201	64
<b>38a Number of Code II transports off-site.</b>	<b>47</b>	<b>19</b>	<b>7</b>	<b>23</b>	<b>27</b>	<b>10</b>	<b>101</b>	<b>9</b>	<b>5</b>	<b>24</b>	<b>31</b>	<b>21</b>	<b>16</b>	<b>13</b>	<b>35</b>	<b>9</b>	<b>16</b>
38/a(a) First Watch	4	0	3	6	7	3	79	1	0	5	8	2	0	8	1	1	1
38/a(b) Second Watch	24	13	2	8	8	2	12	3	4	7	15	7	8	13	16	5	11
38/a(c) Third Watch	19	6	2	9	12	5	10	5	1	12	8	0	8	13	18	3	4
<b>38b Number of Code III transports off-site.</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>2</b>	<b>24</b>	<b>3</b>	<b>3</b>	<b>19</b>	<b>5</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>1</b>
38/b(a) First Watch	1	0	0	0	1	0	8	0	1	4	1	0	0	0	1	0	0
38/b(b) Second Watch	2	0	0	0	0	0	4	0	1	5	2	1	2	0	2	0	0
38/b(c) Third Watch	4	0	0	0	6	2	12	3	1	10	2	0	1	0	2	2	1
<b>38c Number of Unscheduled State vehicle transports off-site.</b>	<b>3</b>	<b>7</b>	<b>1</b>	<b>12</b>	<b>36</b>	<b>9</b>	<b>34</b>	<b>18</b>	<b>10</b>	<b>7</b>	<b>17</b>	<b>43</b>	<b>14</b>	<b>1</b>	<b>24</b>	<b>17</b>	<b>0</b>
38/c(a) First Watch	3	0	0	1	5	0	11	1	0	0	1	6	0	0	4	0	0
38/c(b) Second Watch	0	4	0	5	9	6	6	7	2	1	11	10	8	4	11	11	0
38/c(c) Third Watch	0	3	1	6	22	3	17	10	8	6	5	0	6	1	9	6	0
<b>38d Number of Other (i.e. Infirmary, Housing Unit).</b>	<b>461</b>	<b>89</b>	<b>56</b>	<b>0</b>	<b>521</b>	<b>0</b>	<b>348</b>	<b>755</b>	<b>138</b>	<b>120</b>	<b>510</b>	<b>27</b>	<b>657</b>	<b>6</b>	<b>607</b>	<b>522</b>	<b>133</b>

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<b>Emergency Services</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>38 Number of TTA Encounters.</b>	<b>396</b>	<b>195</b>	<b>215</b>	<b>559</b>	<b>1,402</b>	<b>47</b>	<b>288</b>	<b>1,057</b>	<b>739</b>	<b>380</b>	<b>632</b>	<b>981</b>	<b>894</b>	<b>409</b>	<b>872</b>	<b>219</b>	<b>15,025</b>
38(a) First Watch	249	29	9	62	32	6	22	116	110	53	12	419	90	109	63	35	2,042
38(b) Second Watch	131	79	100	312	714	28	93	486	304	118	302	482	90	129	429	112	6,503
38(c) Third Watch	16	87	106	185	656	13	173	455	325	209	318	80	521	171	380	72	6,287
<b>38a Number of Code II transports off-site.</b>	<b>0</b>	<b>12</b>	<b>15</b>	<b>19</b>	<b>60</b>	<b>6</b>	<b>10</b>	<b>30</b>	<b>29</b>	<b>71</b>	<b>5</b>	<b>9</b>	<b>15</b>	<b>16</b>	<b>25</b>	<b>38</b>	<b>773</b>
38/a(a) First Watch	0	1	0	6	15	1	2	7	5	11	0	3	2	5	6	6	199
38/a(b) Second Watch	0	5	9	7	23	4	2	10	14	24	2	1	11	3	13	19	305
38/a(c) Third Watch	0	6	6	6	22	1	6	13	10	36	3	5	15	8	6	13	291
<b>38b Number of Code III transports off-site.</b>	<b>16</b>	<b>6</b>	<b>2</b>	<b>5</b>	<b>2</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>20</b>	<b>0</b>	<b>18</b>	<b>1</b>	<b>5</b>	<b>5</b>	<b>12</b>	<b>185</b>
38/b(a) First Watch	3	1	0	1	0	1	0	0	0	2	0	1	0	0	0	4	30
38/b(b) Second Watch	10	1	2	4	1	3	1	1	1	10	0	11	0	3	4	7	78
38/b(c) Third Watch	3	4	0	0	1	1	1	2	0	8	0	6	1	2	1	1	77
<b>38c Number of Unscheduled State vehicle transports off-site.</b>	<b>11</b>	<b>6</b>	<b>17</b>	<b>9</b>	<b>29</b>	<b>0</b>	<b>72</b>	<b>133</b>	<b>26</b>	<b>23</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>39</b>	<b>20</b>	<b>25</b>	<b>677</b>
38/c(a) First Watch	0	0	0	1	1	0	2	11	1	2	1	0	0	4	0	4	59
38/c(b) Second Watch	4	3	8	6	5	0	15	24	12	6	2	0	4	10	9	10	213
38/c(c) Third Watch	7	3	9	2	23	0	55	98	13	15	4	0	3	25	11	11	382
<b>38d Number of Other (i.e. Infirmary, Housing Unit).</b>	<b>369</b>	<b>171</b>	<b>181</b>	<b>526</b>	<b>1,311</b>	<b>36</b>	<b>204</b>	<b>891</b>	<b>683</b>	<b>266</b>	<b>620</b>	<b>954</b>	<b>858</b>	<b>349</b>	<b>822</b>	<b>144</b>	<b>13,335</b>

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<b>Transportation</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>39 Number of scheduled transports.</b>	<b>267</b>	<b>156</b>	<b>111</b>	<b>137</b>	<b>207</b>	<b>98</b>	<b>426</b>	<b>115</b>	<b>369</b>	<b>255</b>	<b>208</b>	<b>73</b>	<b>137</b>	<b>180</b>	<b>204</b>	<b>108</b>	<b>236</b>
<b>40 Number of unscheduled transports.</b>	144	13	0	0	70	21	87	45	3	63	48	88	54	56	18	19	16
<b>41 Number of inmates transported.</b>	725	231	126	249	384	185	1,517	440	502	375	501	440	394	390	331	165	326
<b>42 Number of budgeted posts.</b>	24	11	0	11	13	16	31	16	24	17	17	10	25	21	15	11	7
<b>43 Number of overtime dollars.</b>	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
<b>44 Number of redirected staff hours.</b>	88	109	91	2,524	521	79	0	151	124	647	664	72	512	67	304	250	3,200

<b>Med Guarding</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>45 Number of budgeted posts.</b>	34	0	0	0	0	0	4	8	2	81	0	3	0	0	15	0	0
45(a) First Watch	10	0	0	0	0	0	1	2	0	24	0	0	0	0	4	0	0
45(b) Second Watch	12	0	0	0	0	0	2	4	2	30	0	3	0	0	6	0	0
45(c) Third Watch	12	0	0	0	0	0	1	2	0	27	0	0	0	0	5	0	0
<b>46 Number of overtime dollars.</b>	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(a) First Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(b) Second Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(c) Third Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
<b>47 Number of redirected staff hours.</b>	191	8	1,446	159	547	112	206	301	55	2,644	3,365	3,272	28	16	1,464	48	4,574
47(a) First Watch	40	0	404	104	12	32	104	65	2	1,185	976	680	2	48	368	32	2,007
47(b) Second Watch	56	8	615	31	254	40	40	141	53	1,155	1,488	1,632	16	48	600	16	2,541
47(c) Third Watch	95	0	427	24	282	40	62	96	0	304	901	0	10	16	496	0	27

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<b>Transportation</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>39 Number of scheduled transports.</b>	138	219	130	237	200	122	140	304	222	195	80	252	208	198	200	211	6,343
<b>40 Number of unscheduled transports.</b>	26	30	15	2	10	0	84	17	62	103	34	7	22	7	52	92	1,308
<b>41 Number of inmates transported.</b>	282	393	269	283	321	122	286	359	347	479	196	519	310	325	252	280	12,304
<b>42 Number of budgeted posts.</b>	13	16	6	22	13	14	13	20	0	41	3	8	20	22	10	15	505
<b>43 Number of overtime dollars.</b>	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
<b>44 Number of redirected staff hours.</b>	322	1,381	88	166	1,480	239	1,020	232	486	26	576	88	0	0	328	369	16,202
<b>Med Guarding</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>	<b>TOTAL</b>
<b>45 Number of budgeted posts.</b>	4	0	0	0	0	72	3	26	0	0	0	0	42	1	17	36	348
45(a) First Watch	0	0	0	0	0	3	1	4	0	0	0	0	14	1	4	8	76
45(b) Second Watch	2	0	0	0	0	58	1	16	0	0	0	0	14	0	7	16	173
45(c) Third Watch	2	0	0	0	0	11	1	6	0	0	0	0	14	0	6	12	99
<b>46 Number of overtime dollars.</b>	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(a) First Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(b) Second Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
46(c) Third Watch	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
<b>47 Number of redirected staff hours.</b>	787	0	0	352	426	319	14,272	3,312	0	10,862	78	72	0	2,154	-335	0	50,734
47(a) First Watch	272	0	0	88	216	144	4,448	1,088	0	4,879	40	0	0	864	-58	0	18,041
47(b) Second Watch	371	0	0	152	184	144	4,904	616	0	2,581	32	48	0	1,072	-94	0	18,742
47(c) Third Watch	144	0	0	112	26	31	4,920	1,608	0	3,402	6	24	0	218	-183	0	13,088

**MONTHLY HEALTH CARE ACCESS QUALITY REPORT**  
**August 2009**

<b>Access Unit</b>	<b>ASP</b>	<b>CAL</b>	<b>CCC</b>	<b>CCI</b>	<b>CCWF</b>	<b>CEN</b>	<b>CIM</b>	<b>CIW</b>	<b>CMC</b>	<b>CMF</b>	<b>COR</b>	<b>CRC</b>	<b>CTF</b>	<b>CVSP</b>	<b>DVI</b>	<b>FOL</b>	<b>HDSP</b>
<b>48 Number of budgeted correctional officer posts for the institution.</b>	826	659	453	1,155	536	412	652	412	858	731	1,183	324	805	139	393	542	467
48(a) First Watch	140	76	66	184	109	57	120	68	140	129	171	69	121	80	59	75	65
48(b) Second Watch	428	376	243	662	256	221	337	210	387	355	630	144	415	188	198	291	249
48(c) Third Watch	258	207	144	309	171	134	195	134	331	247	382	111	269	139	136	176	153
<b>49 Number of vacant correctional officer posts for the institution.</b>	<b>22</b>	<b>24</b>	<b>0</b>	<b>106</b>	<b>0</b>	<b>0</b>	<b>104</b>	<b>0</b>	<b>32</b>	<b>0</b>	<b>24</b>	<b>0</b>	<b>118</b>	<b>42</b>	<b>0</b>	<b>34</b>	<b>0</b>
49(a) First Watch	6	0	0	6	0	0	46	0	13	0	1	0	4	8	0	5	0
49(b) Second Watch	7	24	0	77	0	0	46	0	1	0	15	0	87	8	0	15	0
49(c) Third Watch	9	0	0	23	0	0	34	0	18	0	8	0	27	18	0	14	0
<b>50 Number of budgeted correctional officer posts assigned to the Access Unit.</b>	<b>120</b>	<b>57</b>	<b>40</b>	<b>58</b>	<b>90</b>	<b>51</b>	<b>103</b>	<b>91</b>	<b>37</b>	<b>174</b>	<b>196</b>	<b>32</b>	<b>62</b>	<b>50</b>	<b>53</b>	<b>45</b>	<b>29</b>
50(a) First Watch	16	4	3	0	0	3	10	12	2	40	12	1	3	4	6	1	1
50(b) Second Watch	76	35	28	55	46	41	70	49	26	82	148	20	46	37	32	36	22
50(c) Third Watch	28	18	9	3	44	7	23	30	9	52	36	11	13	9	15	8	6
<b>51 Number of vacant correctional officer posts assigned to the Access Unit.</b>	<b>7</b>	<b>5</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>3</b>
51(a) First Watch	2	0	0	0	0	0	2	0	0	0	1	0	0	1	0	0	0
51(b) Second Watch	2	3	0	7	0	0	3	0	0	0	15	0	3	1	0	0	2
51(c) Third Watch	3	2	0	0	0	0	2	0	0	0	8	0	0	0	0	0	1
<b>52 PY value associated with all budgeted custody posts under the Health Care Operations Division.</b>	<b>206.25</b>	<b>82.08</b>	<b>57.38</b>	<b>107.92</b>	<b>105.94</b>	<b>71.95</b>	<b>189.00</b>	<b>179.20</b>	<b>49.06</b>	<b>198.00</b>	<b>195.70</b>	<b>59.48</b>	<b>54.26</b>	<b>73.70</b>	<b>99.10</b>	<b>71.24</b>	<b>25.66</b>

**MONTHLY HEALTH CARE ACCESS QUALITY REPORT**  
**August 2009**

<b>Access Unit</b>	<b>ISP</b>	<b>KVSP</b>	<b>LAC</b>	<b>MCSP</b>	<b>NKSP</b>	<b>PBSP</b>	<b>PVSP</b>	<b>RJD</b>	<b>SAC</b>	<b>SATF</b>	<b>SCC</b>	<b>SOL</b>	<b>SQ</b>	<b>SVSP</b>	<b>VSPW</b>	<b>WSP</b>
<b>48 Number of budgeted correctional officer posts for the institution.</b>	410	594	830	381	797	555	569	740	556	1,046	420	382	1,016	843	476	539
48(a) First Watch	56	82	122	58	126	83	84	123	71	151	70	63	152	125	54	92
48(b) Second Watch	214	320	480	197	442	315	300	398	321	580	211	190	587	477	260	279
48(c) Third Watch	140	192	228	126	229	157	185	219	164	315	139	129	277	241	162	168
<b>49 Number of vacant correctional officer posts for the institution.</b>	<b>53</b>	<b>77</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>100</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>35</b>	<b>0</b>	<b>0</b>	<b>75</b>	<b>85</b>	<b>0</b>	<b>0</b>
49(a) First Watch	0	77	1	0	0	0	0	0	0	0	0	0	0	14	0	0
49(b) Second Watch	53	0	1	0	0	62	11	0	0	35	0	0	75	25	0	0
49(c) Third Watch	0	0	0	0	0	38	0	0	0	0	0	0	0	46	0	0
<b>50 Number of budgeted correctional officer posts assigned to the Access Unit.</b>	<b>66</b>	<b>62</b>	<b>111</b>	<b>86</b>	<b>35</b>	<b>0</b>	<b>54</b>	<b>93</b>	<b>100</b>	<b>77</b>	<b>36</b>	<b>33</b>	<b>129</b>	<b>96</b>	<b>65</b>	<b>51</b>
50(a) First Watch	5	2	1	0	2	0	3	5	5	3	3	1	20	4	7	3
50(b) Second Watch	44	48	87	61	19	0	39	77	74	45	22	28	83	77	38	42
50(c) Third Watch	17	12	23	23	14	0	12	11	21	29	11	4	26	15	20	6
<b>51 Number of vacant correctional officer posts assigned to the Access Unit.</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
51(a) First Watch	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
51(b) Second Watch	5	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0
51(c) Third Watch	1	0	0	0	0	0	1	0	0	0	0	0	0	2	0	0
<b>52 PY value associated with all budgeted custody posts under the Health Care Operations Division.</b>	<b>76.62</b>	<b>80.00</b>	<b>111.08</b>	<b>132.17</b>	<b>71.93</b>	<b>139.55</b>	<b>93.14</b>	<b>131.63</b>	<b>173.00</b>	<b>142.38</b>	<b>58.92</b>	<b>42.87</b>	<b>211.76</b>	<b>153.38</b>	<b>112.56</b>	<b>153.31</b>

## **GOAL 2**

**ESTABLISH A PRISON MEDICAL  
PROGRAM ADDRESSING THE FULL  
CONTINUUM OF HEALTH CARE  
SERVICES**

**Objective 2.4:** Improve the Provision of Specialty Care and Hospitalization to Reduce Avoidable Morbidity and Mortality.

**Action 2.4.3:** By July 2009, ensure specialty care and hospital providers' invoices are processed in a timely manner.

**Reporting/Responsible Division:**

Healthcare Invoice, Data and Provider Services Branch, CPHCS

**Performance Measure:**

Average days to process invoices.

**Graph/Table Display:**

Refer to page 25.

**Results Explanation:**

As of November 18, 2008, invoice scanning ceased in Prodagio. Prodagio institutions included CCWF, CMF, PBSP, SAC, SQ, VSPW, FSP, SOL, CCC, COR, HDSP and SATF.

Data for Non-Prodagio represents invoices processed for Fiscal Year (FY) 07/08 based on "TblInvoices" in the Contract Management Database (CMD). FY 08/09 is based on invoices in the WebCMD where there is a record amount paid.

Analysts continue to process invoices received from contractors for prior fiscal years; therefore, the data may vary from month to month.

FY 07/08 - Total # of Invoices for Non-Prodagio 246,210, Prodagio 51,794.

FY 08/09 - Total # of Invoices for Non-Prodagio 306,306, Prodagio 21,744.

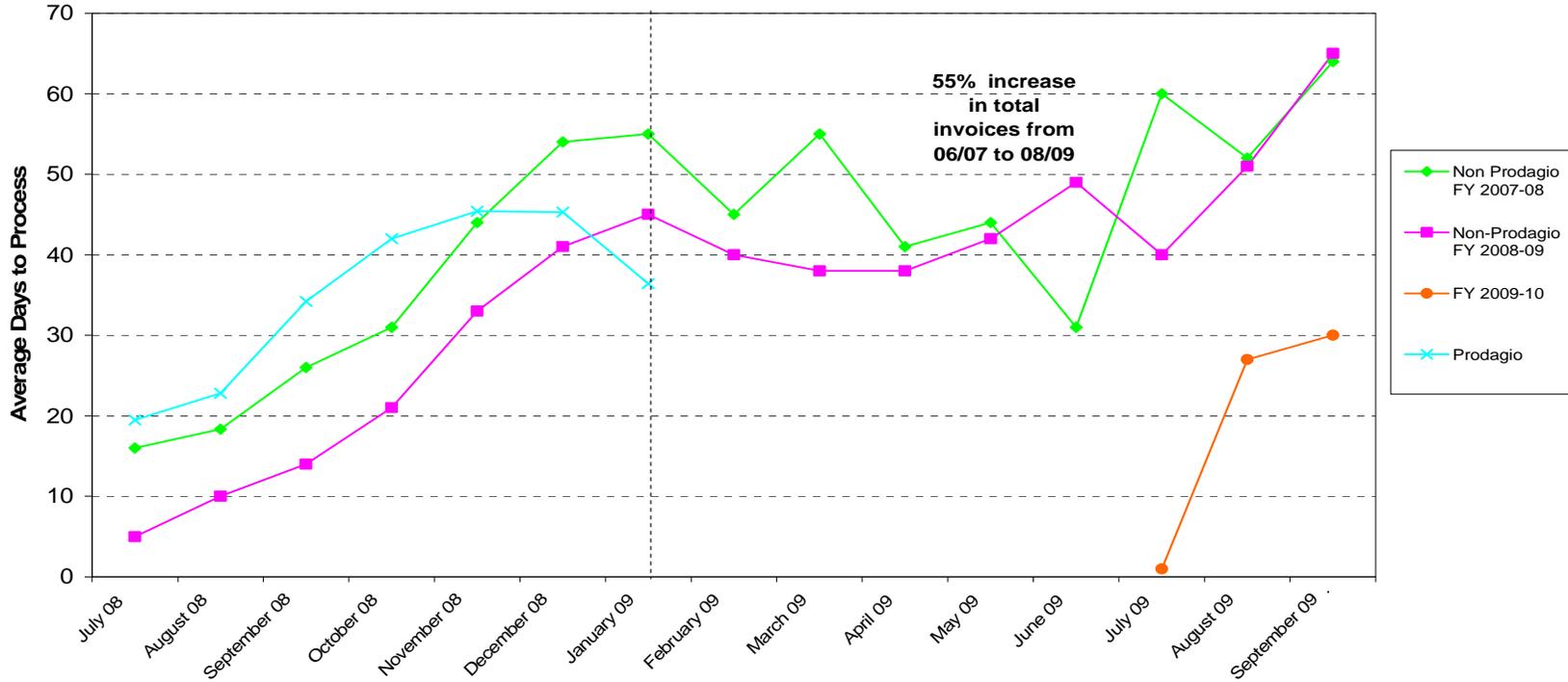
FY 09/10 - Total # of Invoices for Non-Prodagio 21,025

Total number of invoices will always be understated due to methods of pulling data and varying provider invoice numbering systems.

Prodagio numbers for FY 07/08 reflect all invoices for CCWF, CMF, FSP, PBSP, SAC, SOL, SQ and VSPW through November 17, 2008. CCC, COR, HDSP, and SATF implemented Prodagio in August 2008.

In order to eliminate double counting of invoices, any institution's invoice with a received date after November 18, 2008, is "Non-Prodagio." Institutions no longer use Prodagio to process invoices. There are no production averages beyond January 2009 (Indicated by dashed line on graph)

**Statewide Invoice Processing Days  
July 1, 2008 through October 1, 2009**



NOTE: 2009-10 average days to process in July 2009 was corrected from the September report, due to a data entry inconsistency.

## **GOAL 3**

# **RECRUIT, TRAIN, AND RETAIN A PROFESSIONAL QUALITY MEDICAL CARE WORKFORCE**

**Objective 3.1:** Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions.

**Action 3.1.1:** By January 2009, fill 90% of nursing positions.

**Action 3.1.2:** By January 2009, fill 90% of physician positions.

**Reporting/Responsible Division:**

Human Resources, CPHCS

Medical Policy and Program Compliance Branch, CPHCS

**Performance Measure:**

Percentage of statewide nursing and physician positions filled by institution and statewide.

Turnover of statewide nursing and physician positions.

Statewide vacancy / registry totals for nursing and physician positions under each of the following nine components:

- Total Authorized Positions
- Total Established Positions
- Total Filled Positions
- 918 Blanket Positions
- Temporary Help Positions
- Overtime
- Registry Positions
- Total Position Usage
- Positions Utilized Above/Below Authority

**Graph/Table Display:**

The Human Resources' Recruitment and Retention Report for August 2009 follows on pages 29-69.

The Plata Vacancy / Registry Report: Nursing for May and June 2009 can be found on pages 70-71.

The Plata Vacancy / Registry Report: Primary Care for May and June 2009 can be found on pages 72-73.

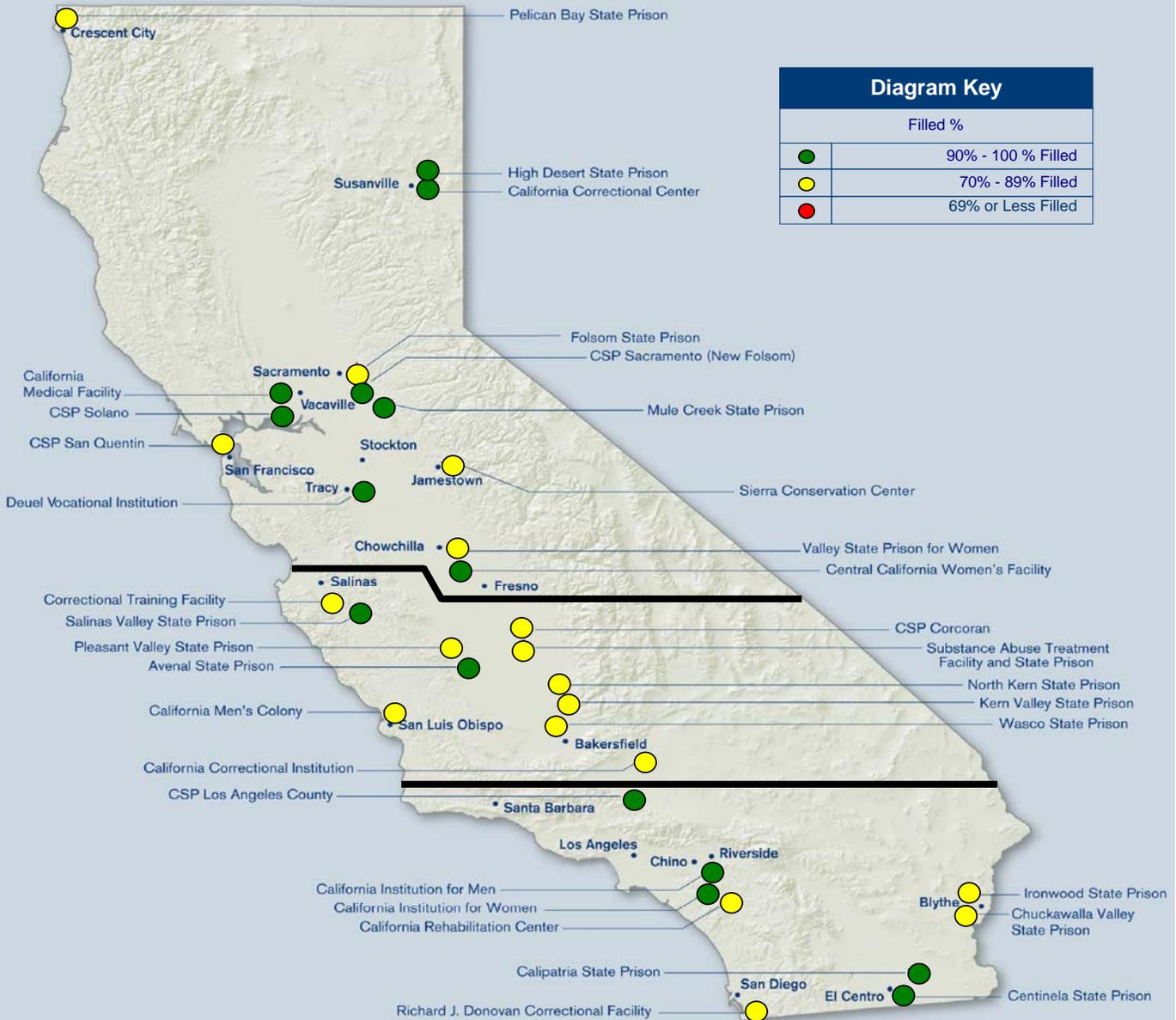
**Results Explanation:**

The State graphics separately display the percentage of statewide nursing and physician positions filled, the turnover rate, and a combination of filled and turnover rates. The reports concerning the percentage of positions filled are based on the percentage of positions approved for the State's Fiscal Year 2009-10 budget. The reports do not reflect additional positions that may be needed and have not yet received budget approval.

The State graphics represent an average of all six State nursing classifications (Supervising Registered Nurse III, Supervising Registered Nurse II, Registered Nurse, Licensed Vocational Nurse, Certified Nurse Assistant, and Psychiatric Technician) and an average of all three State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, and Physician and Surgeon) respectively.

The Registry reports display data from all thirty-three institutions for six State nursing classifications (Nurse Practitioner, Supervising Registered Nurse III, Supervising Registered Nurse II, Supervising Registered Nurse I, Registered Nurse, Licensed Vocational Nurse) and four State physician classifications (Chief Medical Officer, Chief Physician and Surgeon, Physician and Surgeon, and Physician Assistant) respectively.

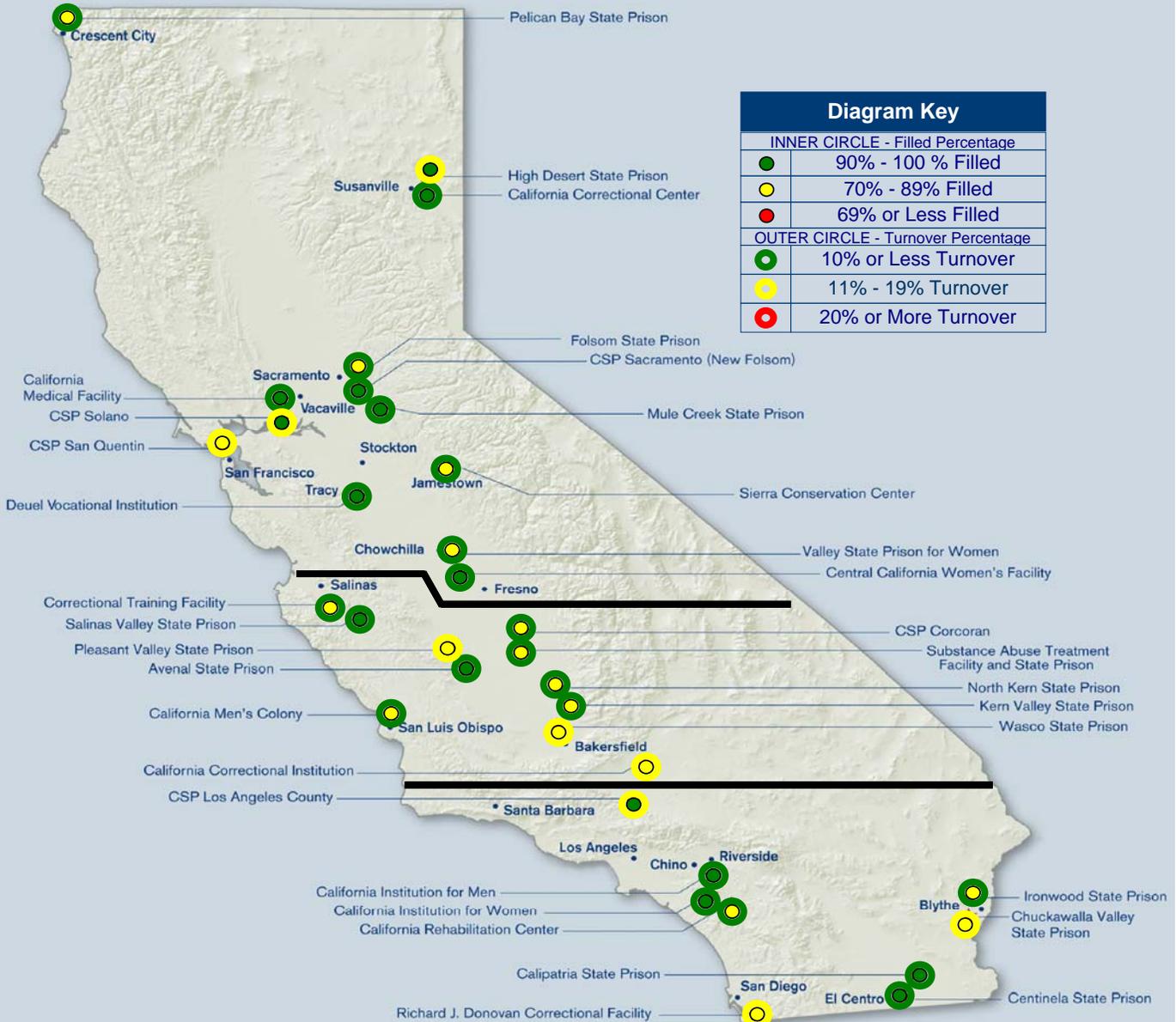
# Nursing Filled Percentage (as of August, 2009)



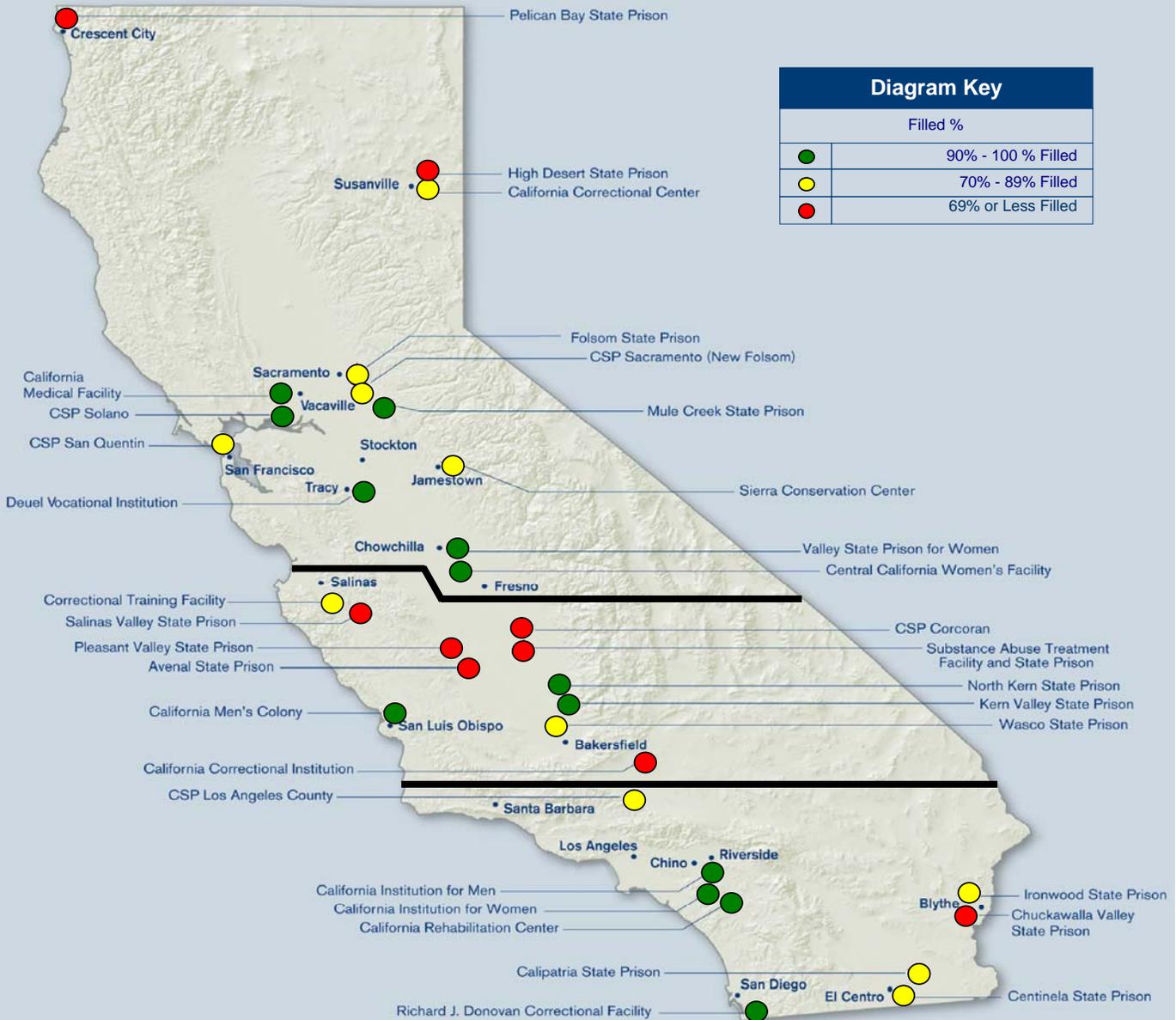
# Nursing Turnover Rate (as of August, 2009)



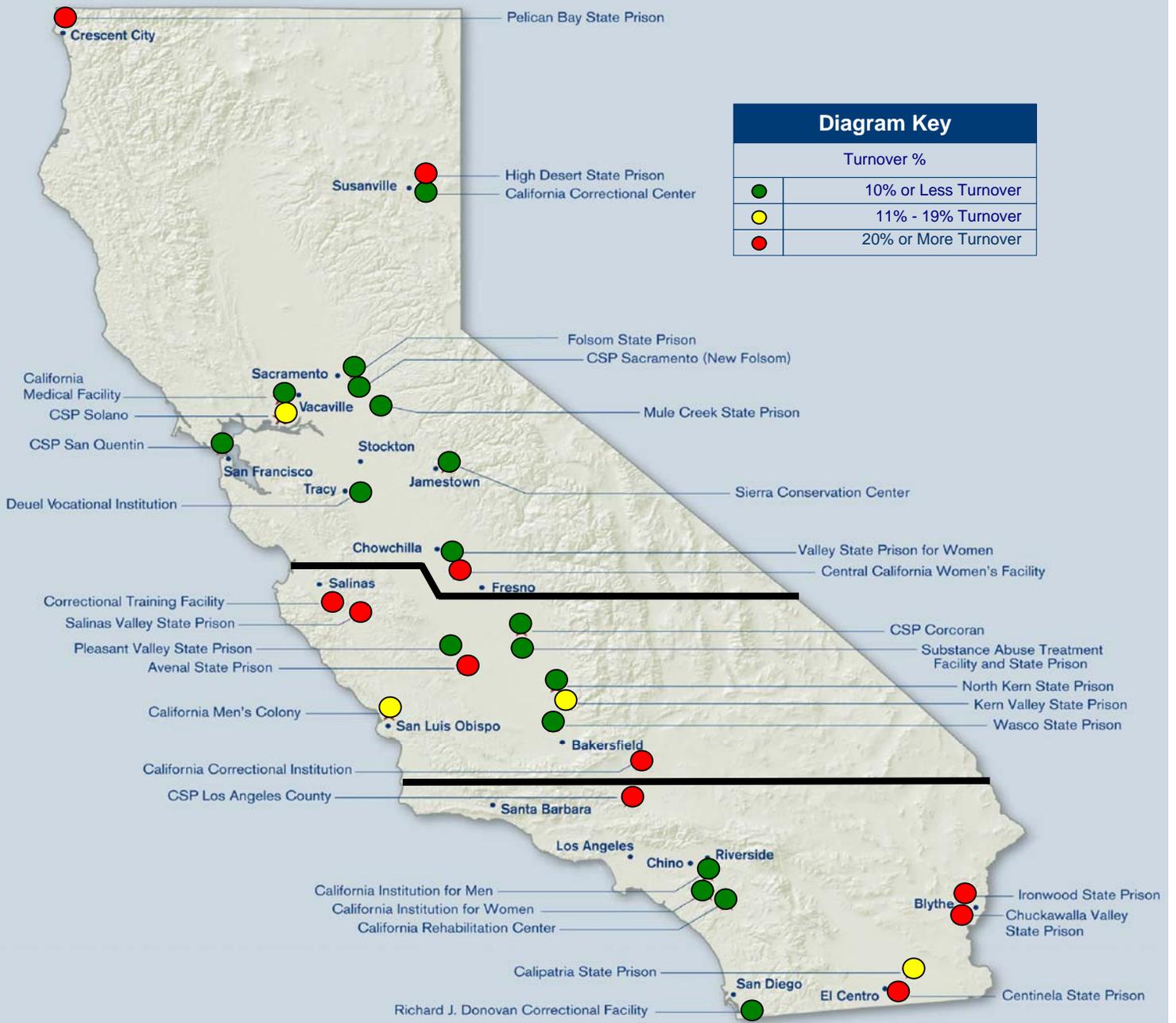
# Nursing Filled Percentage and Turnover Rate (as of August, 2009)



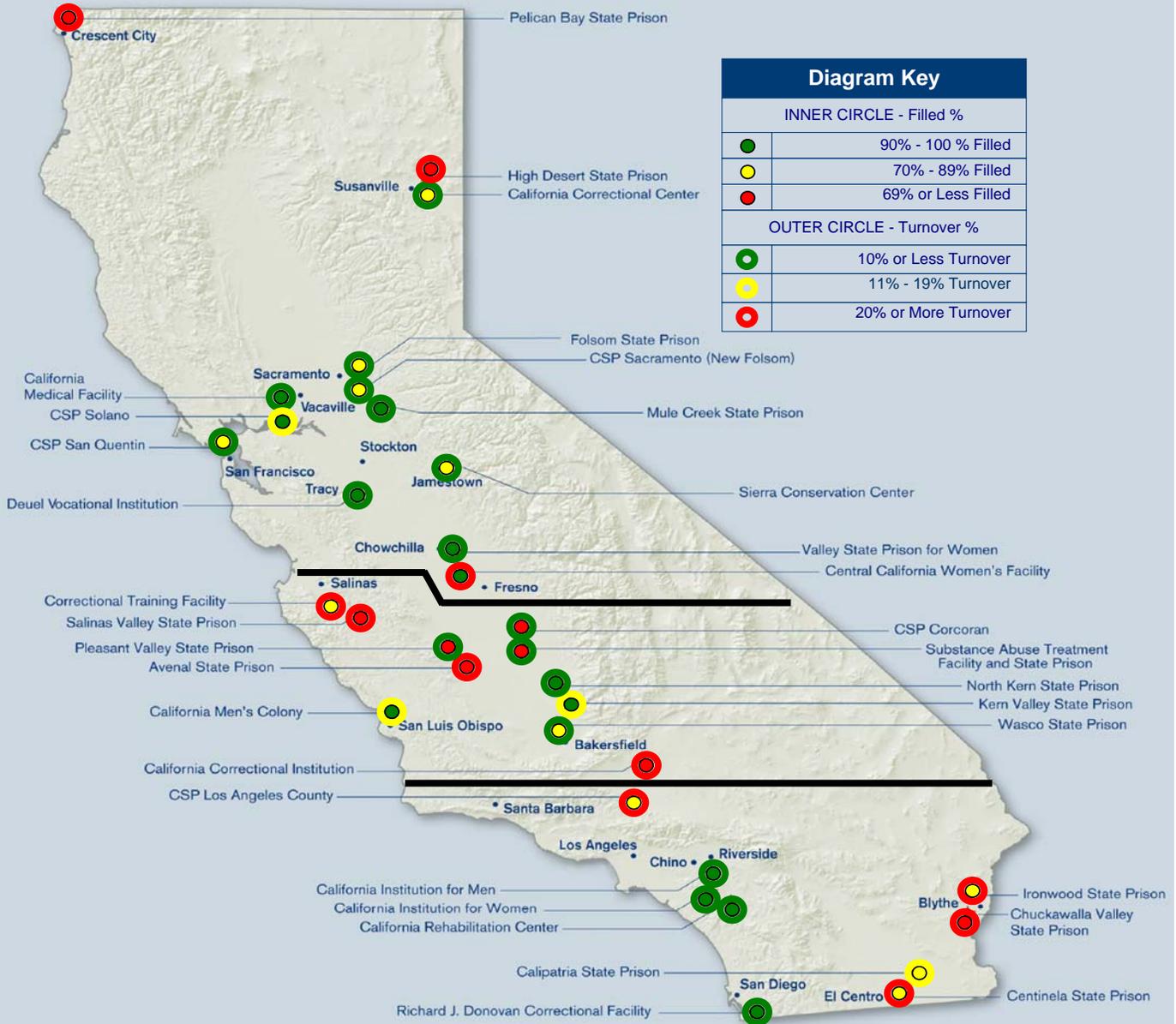
# Physicians Filled Percentage (as of August, 2009)



# Physicians Turnover Rate (as of August, 2009)



# Physicians Filled Percentage and Turnover Rate (as of August, 2009)



**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Total Sheet For All  
Institutions and  
Headquarters**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	46.0	41.0	5.0	89%	1.0	8.0	0.0	1.0	2%
Chief P&S	34.0	25.0	9.0	74%	0.0	5.0	1.0	7.0	28%
Phys & Surgeon	305.4	273.0	32.4	89%	3.0	57.0	1.0	26.0	10%
<b>TOTAL PHYSICIANS</b>	<b>385.4</b>	<b>339.0</b>	<b>46.4</b>	<b>87.96%</b>	<b>4.0</b>	<b>70.0</b>	<b>2.0</b>	<b>34.0</b>	<b>10.03%</b>
<b>MID-LEVELS</b>									
PA	15.5	20.0	(4.5)	129%	0.0	3.0	1.0	5.0	25%
NP	67.3	42.0	25.3	62%	1.0	6.0	1.0	5.0	12%
<b>TOTAL MID-LEVELS</b>	<b>82.8</b>	<b>62.0</b>	<b>20.8</b>	<b>74.88%</b>	<b>1.0</b>	<b>9.0</b>	<b>2.0</b>	<b>10.0</b>	<b>16.13%</b>
<b>NURSING</b>									
SRN III	49.0	50.0	(1.0)	102%	2.0	17.0	0.0	2.0	4%
SRN II	386.7	315.0	71.7	81%	10.0	131.0	6.0	32.0	10%
RN	1695.8	1539.0	156.8	91%	20.0	292.0	23.0	147.0	10%
LVN	1146.1	992.0	154.1	87%	10.0	205.0	24.0	121.0	12%
CNA	24.3	32.0	(7.7)	132%	1.0	13.0	0.0	1.0	3%
Psych Tech	532.3	487.0	45.3	91%	6.0	116.0	5.0	31.0	6%
<b>TOTAL NURSING</b>	<b>3834.2</b>	<b>3415.0</b>	<b>419.2</b>	<b>89.07%</b>	<b>49.0</b>	<b>774.0</b>	<b>58.0</b>	<b>334.0</b>	<b>9.78%</b>
<b>PHARMACY</b>									
Pharmacist II	36.0	21.0	15.0	58%	1.0	8.0	1.0	3.0	14%
Pharmacist I	147.4	83.0	64.4	56%	1.0	26.0	0.0	6.0	7%
Pharmacist Tech	246.5	132.0	114.5	54%	1.0	43.0	1.0	9.0	7%
<b>TOTAL PHARMACY</b>	<b>429.9</b>	<b>236.0</b>	<b>193.9</b>	<b>54.90%</b>	<b>3.0</b>	<b>77.0</b>	<b>2.0</b>	<b>18.0</b>	<b>7.63%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Avenal State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0	
Phys & Surgeon	7.0	4.0	3.0	57%	0.0	4.0	0.0	1.0	25%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>5.0</b>	<b>4.0</b>	<b>55.56%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>2.0</b>	<b>40.00%</b>
<b>MID-LEVELS</b>									
PA	2.0	2.0	0.0	100%	0.0	1.0	1.0	1.0	50%
NP	3.0	0.0	3.0	0%	0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>5.0</b>	<b>2.0</b>	<b>3.0</b>	<b>40.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>1.0</b>	<b>1.0</b>	<b>50.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	1.0	2.0	0.0	0.0	0%
SRN II	8.5	9.0	(0.5)	106%	0.0	1.0	0.0	0.0	0%
RN	52.7	51.0	1.7	97%	0.0	13.0	0.0	1.0	2%
LVN	30.8	27.0	3.8	88%	0.0	22.0	0.0	2.0	7%
CNA	3.0	3.0	0.0	100%	0.0	1.0	0.0	1.0	33%
Psych Tech	11.0	9.0	2.0	82%	0.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>107.0</b>	<b>100.0</b>	<b>7.0</b>	<b>93.46%</b>	<b>1.0</b>	<b>41.0</b>	<b>0.0</b>	<b>4.0</b>	<b>4.00%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	2.0	3.0	40%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	7.0	4.0	3.0	57%	0.0	6.0	0.0	1.0	25%
<b>TOTAL PHARMACY</b>	<b>13.0</b>	<b>7.0</b>	<b>6.0</b>	<b>53.85%</b>	<b>0</b>	<b>7.0</b>	<b>0</b>	<b>1.0</b>	<b>14.29%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Calipatria State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	1.0	1.0	
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	3.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>7.0</b>	<b>6.0</b>	<b>1.0</b>	<b>85.71%</b>	<b>0.0</b>	<b>3.0</b>	<b>1.0</b>	<b>1.0</b>	<b>16.67%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.5	1.0	0.5	67%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.5</b>	<b>1.0</b>	<b>0.5</b>	<b>66.67%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	11.0	0.5	96%	0.0	3.0	0.0	0.0	0%
RN	28.2	27.0	1.2	96%	0.0	5.0	0.0	0.0	0%
LVN	26.7	24.0	2.7	90%	0.0	12.0	0.0	2.0	8%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.5	9.0	0.5	95%	0.0	2.0	0.0	1.0	11%
<b>TOTAL NURSING</b>	<b>76.9</b>	<b>72.0</b>	<b>4.9</b>	<b>93.63%</b>	<b>0.0</b>	<b>22.0</b>	<b>0.0</b>	<b>3.0</b>	<b>4.17%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>5.0</b>	<b>3.0</b>	<b>2.0</b>	<b>60.00%</b>	<b>0</b>	<b>1.0</b>	<b>0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Correctional  
Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	0.0	1.0	(1.0)		0.0	0.0	0.0	0.0	0%
Phys & Surgeon	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>6.0</b>	<b>5.0</b>	<b>1.0</b>	<b>83.33%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>2.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
SRN II	11.5	8.0	3.5	70%	0.0	1.0	0.0	0.0	0%
RN	23.5	22.0	1.5	94%	2.0	4.0	1.0	3.0	14%
LVN	21.3	22.0	(0.7)	103%	0.0	2.0	1.0	1.0	5%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	4.3	4.0	0.3	93%	0.0	1.0	0.0	1.0	25%
<b>TOTAL NURSING</b>	<b>61.6</b>	<b>56.0</b>	<b>5.6</b>	<b>90.91%</b>	<b>2.0</b>	<b>8.0</b>	<b>2.0</b>	<b>5.0</b>	<b>8.93%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist Tech	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>5.0</b>	<b>2.0</b>	<b>3.0</b>	<b>40.00%</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Correctional  
Institution**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	8.0	4.0	4.0	50%	0.0	1.0	0.0	3.0	75%
<b>TOTAL PHYSICIANS</b>	<b>10.0</b>	<b>6.0</b>	<b>4.0</b>	<b>60.00%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>3.0</b>	<b>50.00%</b>
<b>MID-LEVELS</b>									
PA	2.0	0.0	2.0	0%	0.0	0.0	0.0	1.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>0.0</b>	<b>2.0</b>	<b>0.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.0</b>	
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	0.0	6.0	0.0	1.0	11%
RN	45.8	41.0	4.8	90%	2.0	14.0	1.0	7.0	17%
LVN	34.4	29.0	5.4	84%	0.0	2.0	2.0	4.0	14%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	15.5	12.0	3.5	77%	0.0	2.0	1.0	1.0	8%
<b>TOTAL NURSING</b>	<b>108.2</b>	<b>92.0</b>	<b>16.2</b>	<b>85.03%</b>	<b>2.0</b>	<b>24.0</b>	<b>4.0</b>	<b>13.0</b>	<b>14.13%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0	
Pharmacist I	4.0	2.0	2.0	50%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	7.0	5.0	2.0	71%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>12.0</b>	<b>7.0</b>	<b>5.0</b>	<b>58.33%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>1.0</b>	<b>14.29%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Central California  
Women's Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	10.5	10.0	0.5	95%	0.0	7.0	0.0	4.0	40%
<b>TOTAL PHYSICIANS</b>	<b>12.5</b>	<b>12.0</b>	<b>0.5</b>	<b>96.00%</b>	<b>0.0</b>	<b>9.0</b>	<b>0.0</b>	<b>4.0</b>	<b>33.33%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	2.0	0.0	100%	1.0	2.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>2.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>1.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	2.0	3.0	0.0	1.0	10%
RN	45.3	43.0	2.3	95%	0.0	6.0	0.0	2.0	5%
LVN	43.1	40.0	3.1	93%	0.0	5.0	0.0	0.0	0%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.0	8.0	1.0	89%	0.0	0.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>109.9</b>	<b>102.0</b>	<b>7.9</b>	<b>92.81%</b>	<b>2.0</b>	<b>14.0</b>	<b>0.0</b>	<b>3.0</b>	<b>2.94%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	9.0	1.0	8.0	11%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	11.0	3.0	8.0	27%	0.0	8.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>21.0</b>	<b>5.0</b>	<b>16.0</b>	<b>23.81%</b>	<b>0.0</b>	<b>8.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Centinela State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	6.0	5.0	1.0	83%	0.0	1.0	1.0	2.0	40%
<b>TOTAL PHYSICIANS</b>	<b>8.0</b>	<b>6.0</b>	<b>2.0</b>	<b>75.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>1.0</b>	<b>2.0</b>	<b>33.33%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>1.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	7.0	4.5	61%	0.0	2.0	0.0	0.0	0%
RN	24.2	24.0	0.2	99%	0.0	2.0	0.0	1.0	4%
LVN	31.9	30.0	1.9	94%	0.0	6.0	0.0	1.0	3%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	6.0	6.0	0.0	100%	0.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>74.6</b>	<b>68.0</b>	<b>6.6</b>	<b>91.15%</b>	<b>0.0</b>	<b>12.0</b>	<b>0.0</b>	<b>2.0</b>	<b>2.94%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%
Pharmacist I	4.0	2.0	2.0	50%	1.0	2.0	0.0	0.0	0%
Pharmacist Tech	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>9.0</b>	<b>6.0</b>	<b>3.0</b>	<b>66.67%</b>	<b>2.0</b>	<b>3.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Institution for  
Men**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	15.5	16.0	(0.5)	103%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>17.5</b>	<b>18.0</b>	<b>(0.5)</b>	<b>102.86%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	
<b>NURSING</b>									
SRN III	4.0	4.0	0.0	100%	0.0	1.0	0.0	0.0	0%
SRN II	16.0	16.0	0.0	100%	0.0	3.0	0.0	0.0	0%
RN	104.9	97.0	7.9	92%	2.0	15.0	2.0	10.0	10%
LVN	82.2	78.0	4.2	95%	0.0	5.0	1.0	1.0	1%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	13.5	14.0	(0.5)	104%	0.0	5.0	0.0	1.0	7%
<b>TOTAL NURSING</b>	<b>220.6</b>	<b>209.0</b>	<b>11.6</b>	<b>94.74%</b>	<b>2.0</b>	<b>29.0</b>	<b>3.0</b>	<b>12.0</b>	<b>5.74%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	1.0	1.0	
Pharmacist I	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	10.5	8.0	2.5	76%	0.0	3.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>18.5</b>	<b>15.0</b>	<b>3.5</b>	<b>81.08%</b>	<b>0.0</b>	<b>4.0</b>	<b>1.0</b>	<b>1.0</b>	<b>6.67%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Institution for  
Women**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>8.0</b>	<b>8.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	3.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>3.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	0.0	4.0	0.0	1.0	10%
RN	45.8	40.0	5.8	87%	0.0	7.0	0.0	4.0	10%
LVN	16.0	15.0	1.0	94%	0.0	0.0	0.0	0.0	0%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	14.0	14.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>88.3</b>	<b>80.0</b>	<b>8.3</b>	<b>90.60%</b>	<b>0.0</b>	<b>11.0</b>	<b>0.0</b>	<b>5.0</b>	<b>6.25%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist I	5.0	5.0	0.0	100%	0.0	0.0	0.0	1.0	20%
Pharmacist Tech	4.0	0.0	4.0	0%	0.0	3.0	0.0	0.0	
<b>TOTAL PHARMACY</b>	<b>10.0</b>	<b>6.0</b>	<b>4.0</b>	<b>60.00%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>1.0</b>	<b>16.67%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Men's Colony**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	16.5	18.0	(1.5)	109%	0.0	4.0	0.0	3.0	17%
<b>TOTAL PHYSICIANS</b>	<b>18.5</b>	<b>20.0</b>	<b>(1.5)</b>	<b>108.11%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>3.0</b>	<b>15.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	
<b>NURSING</b>									
SRN III	4.0	4.0	0.0	100%	0.0	0.0	0.0	1.0	25%
SRN II	14.0	12.0	2.0	86%	0.0	2.0	1.0	1.0	8%
RN	114.9	97.0	17.9	84%	0.0	7.0	2.0	6.0	6%
LVN	47.1	38.0	9.1	81%	0.0	17.0	0.0	1.0	3%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	33.9	29.0	4.9	86%	0.0	6.0	1.0	2.0	7%
<b>TOTAL NURSING</b>	<b>213.9</b>	<b>180.0</b>	<b>33.9</b>	<b>84.15%</b>	<b>0.0</b>	<b>32.0</b>	<b>4.0</b>	<b>11.0</b>	<b>6.11%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	4.0	1.0	80%	0.0	3.0	0.0	1.0	25%
Pharmacist Tech	8.0	5.0	3.0	63%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>14.0</b>	<b>10.0</b>	<b>4.0</b>	<b>71.43%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>1.0</b>	<b>10.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Medical  
Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	18.0	18.0	0.0	100%	0.0	1.0	0.0	2.0	11%
<b>TOTAL PHYSICIANS</b>	<b>22.0</b>	<b>22.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>2.0</b>	<b>9.09%</b>
<b>MID-LEVELS</b>									
PA	0.0	4.0	(4.0)		0.0	0.0	0.0	0.0	0%
NP	7.9	3.0	4.9	38%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>7.9</b>	<b>7.0</b>	<b>0.9</b>	<b>88.61%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	4.0	5.0	(1.0)	125%	0.0	2.0	0.0	0.0	0%
SRN II	17.1	17.0	0.1	99%	1.0	5.0	1.0	2.0	12%
RN	137.3	142.0	(4.7)	103%	3.0	21.0	2.0	11.0	8%
LVN	60.3	39.0	21.3	65%	2.0	10.0	0.0	4.0	10%
CNA	8.2	18.0	(9.8)	220%	1.0	11.0	0.0	0.0	0%
Psych Tech	24.0	34.0	(10.0)	142%	0.0	5.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>250.9</b>	<b>255.0</b>	<b>(4.1)</b>	<b>101.63%</b>	<b>7.0</b>	<b>54.0</b>	<b>3.0</b>	<b>17.0</b>	<b>6.67%</b>
<b>PHARMACY</b>									
Pharmacist II	2.0	1.0	1.0	50%	0.0	0.0	0.0	0.0	0%
Pharmacist I	13.0	5.0	8.0	38%	0.0	1.0	0.0	1.0	20%
Pharmacist Tech	15.0	12.0	3.0	80%	0.0	3.0	0.0	1.0	8%
<b>TOTAL PHARMACY</b>	<b>30.0</b>	<b>18.0</b>	<b>12.0</b>	<b>60.00%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>2.0</b>	<b>11.11%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California State Prison -  
Corcoran**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	12.5	9.0	3.5	72%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>14.5</b>	<b>10.0</b>	<b>4.5</b>	<b>68.97%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>1.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%
SRN II	15.0	13.0	2.0	87%	2.0	5.0	0.0	2.0	15%
RN	117.5	103.0	14.5	88%	1.0	15.0	1.0	3.0	3%
LVN	47.5	42.0	5.5	88%	0.0	5.0	2.0	5.0	12%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	38.6	36.0	2.6	93%	1.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>222.6</b>	<b>197.0</b>	<b>25.6</b>	<b>88.50%</b>	<b>4.0</b>	<b>27.0</b>	<b>3.0</b>	<b>10.0</b>	<b>5.08%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	6.5	5.0	1.5	77%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	12.0	6.0	6.0	50%	0.0	7.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>19.5</b>	<b>12.0</b>	<b>7.5</b>	<b>61.54%</b>	<b>0.0</b>	<b>7.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California Rehabilitation  
Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	9.0	9.0	0.0	100%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>11.0</b>	<b>11.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	11.0	0.5	96%	0.0	1.0	0.0	0.0	0%
RN	27.8	24.0	3.8	86%	0.0	4.0	0.0	2.0	8%
LVN	22.7	19.0	3.7	84%	0.0	0.0	0.0	1.0	5%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	3.0	3.0	0.0	100%	0.0	1.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>66.0</b>	<b>58.0</b>	<b>8.0</b>	<b>87.88%</b>	<b>0.0</b>	<b>6.0</b>	<b>0.0</b>	<b>3.0</b>	<b>5.17%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	2.0	2.0	50%	0.0	3.0	0.0	1.0	50%
Pharmacist Tech	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>10.0</b>	<b>6.0</b>	<b>4.0</b>	<b>60.00%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>1.0</b>	<b>16.67%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Correctional Training  
Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	11.0	8.0	3.0	73%	1.0	5.0	0.0	2.0	25%
<b>TOTAL PHYSICIANS</b>	<b>13.0</b>	<b>10.0</b>	<b>3.0</b>	<b>76.92%</b>	<b>1.0</b>	<b>5.0</b>	<b>0.0</b>	<b>2.0</b>	<b>20.00%</b>
<b>MID-LEVELS</b>									
PA	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
NP	2.0	0.0	2.0	0%	0.0	0.0	0.0	1.0	
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>1.0</b>	<b>2.0</b>	<b>33.33%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>1.0</b>	<b>100.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	6.0	5.5	52%	0.0	2.0	0.0	0.0	0%
RN	42.1	38.0	4.1	90%	0.0	13.0	0.0	0.0	0%
LVN	40.2	31.0	9.2	77%	0.0	13.0	1.0	3.0	10%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	10.1	10.0	0.1	99%	0.0	1.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>104.9</b>	<b>86.0</b>	<b>18.9</b>	<b>81.98%</b>	<b>0.0</b>	<b>29.0</b>	<b>1.0</b>	<b>3.0</b>	<b>3.49%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	4.4	3.0	1.4	68%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	7.0	3.0	4.0	43%	0.0	4.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>12.4</b>	<b>6.0</b>	<b>6.4</b>	<b>48.39%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Chuckawalla Valley State  
Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	3.0	2.0	1.0	67%	1.0	4.0	0.0	1.0	50%
<b>TOTAL PHYSICIANS</b>	<b>5.0</b>	<b>3.0</b>	<b>2.0</b>	<b>60.00%</b>	<b>1.0</b>	<b>4.0</b>	<b>0.0</b>	<b>1.0</b>	<b>33.33%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>2.0</b>	<b>1.0</b>	<b>66.67%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	13.5	6.0	7.5	44%	0.0	3.0	0.0	0.0	0%
RN	27.1	22.0	5.1	81%	0.0	10.0	1.0	4.0	18%
LVN	18.0	14.0	4.0	78%	0.0	1.0	1.0	1.0	7%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	5.5	5.0	0.5	91%	1.0	3.0	1.0	1.0	20%
<b>TOTAL NURSING</b>	<b>65.1</b>	<b>48.0</b>	<b>17.1</b>	<b>73.73%</b>	<b>1.0</b>	<b>17.0</b>	<b>3.0</b>	<b>6.0</b>	<b>12.50%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	0.5	0.0	0.5	0%	0.0	0.0	0.0	0.0	
Pharmacist Tech	2.0	2.0	0.0	100%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>3.5</b>	<b>2.0</b>	<b>1.5</b>	<b>57.14%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Deuel Vocational  
Institution**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>9.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>1.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>2.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
SRN II	9.5	10.0	(0.5)	105%	0.0	1.0	0.0	1.0	10%
RN	52.2	47.0	5.2	90%	0.0	4.0	0.0	0.0	0%
LVN	36.0	32.0	4.0	89%	0.0	3.0	0.0	1.0	3%
CNA	5.0	4.0	1.0	80%	0.0	0.0	0.0	0.0	0%
Psych Tech	14.0	15.0	(1.0)	107%	0.0	2.0	0.0	1.0	7%
<b>TOTAL NURSING</b>	<b>117.7</b>	<b>109.0</b>	<b>8.7</b>	<b>92.61%</b>	<b>0.0</b>	<b>11.0</b>	<b>0.0</b>	<b>3.0</b>	<b>2.75%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	5.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	8.0	5.0	3.0	63%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>14.0</b>	<b>11.0</b>	<b>3.0</b>	<b>78.57%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Folsom State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>8.0</b>	<b>1.0</b>	<b>88.89%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>2.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	6.8	6.0	0.8	88%	0.0	3.0	0.0	0.0	0%
RN	20.6	19.0	1.6	92%	1.0	6.0	0.0	0.0	0%
LVN	22.9	19.0	3.9	83%	0.0	4.0	1.0	2.0	11%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	7.0	6.0	1.0	86%	0.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>58.3</b>	<b>51.0</b>	<b>7.3</b>	<b>87.48%</b>	<b>1.0</b>	<b>15.0</b>	<b>1.0</b>	<b>2.0</b>	<b>3.92%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	2.5	1.0	1.5	40%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	6.0	3.0	3.0	50%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>9.5</b>	<b>5.0</b>	<b>4.5</b>	<b>52.63%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**High Desert State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	2.0	0.0	1.0	50%
<b>TOTAL PHYSICIANS</b>	<b>6.0</b>	<b>4.0</b>	<b>2.0</b>	<b>66.67%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>1.0</b>	<b>25.00%</b>
<b>MID-LEVELS</b>									
PA	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
NP	3.0	2.0	1.0	67%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>4.0</b>	<b>2.0</b>	<b>2.0</b>	<b>50.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	0.0	4.0	0.0	0.0	0%
RN	39.4	38.0	1.4	96%	1.0	19.0	0.0	3.0	8%
LVN	27.1	26.0	1.1	96%	1.0	10.0	2.0	3.0	12%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.0	9.0	0.0	100%	0.0	5.0	0.0	4.0	44%
<b>TOTAL NURSING</b>	<b>89.0</b>	<b>84.0</b>	<b>5.0</b>	<b>94.38%</b>	<b>2.0</b>	<b>38.0</b>	<b>2.0</b>	<b>10.0</b>	<b>11.90%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	2.0	
Pharmacist I	3.0	0.0	3.0	0%	0.0	0.0	0.0	1.0	
Pharmacist Tech	4.0	3.0	1.0	75%	0.0	2.0	0.0	1.0	33%
<b>TOTAL PHARMACY</b>	<b>8.0</b>	<b>3.0</b>	<b>5.0</b>	<b>37.50%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>4.0</b>	<b>133.33%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Ironwood State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0	
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0	
Phys & Surgeon	5.0	5.0	0.0	100%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>7.0</b>	<b>5.0</b>	<b>2.0</b>	<b>71.43%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>2.0</b>	<b>40.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>1.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	8.0	3.5	70%	1.0	5.0	0.0	0.0	0%
RN	30.7	29.0	1.7	94%	1.0	14.0	0.0	1.0	3%
LVN	27.1	24.0	3.1	89%	2.0	4.0	0.0	2.0	8%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	4.2	3.0	1.2	71%	0.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>74.5</b>	<b>65.0</b>	<b>9.5</b>	<b>87.25%</b>	<b>4.0</b>	<b>25.0</b>	<b>0.0</b>	<b>3.0</b>	<b>4.62%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	8.0	3.0	5.0	38%	0.0	5.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>12.0</b>	<b>4.0</b>	<b>8.0</b>	<b>33.33%</b>	<b>0.0</b>	<b>5.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Kern Valley State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	7.0	0.0	100%	0.0	1.0	0.0	1.0	14%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>9.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>1.0</b>	<b>11.11%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>1.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	1.0	100%
SRN II	11.5	7.0	4.5	61%	2.0	5.0	1.0	2.0	29%
RN	37.4	28.0	9.4	75%	0.0	0.0	1.0	1.0	4%
LVN	30.3	28.0	2.3	92%	0.0	0.0	0.0	1.0	4%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	8.6	13.0	(4.4)	151%	0.0	3.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>88.8</b>	<b>77.0</b>	<b>11.8</b>	<b>86.71%</b>	<b>2.0</b>	<b>9.0</b>	<b>2.0</b>	<b>5.0</b>	<b>6.49%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	3.0	2.0	1.0	67%	0.0	0.0	0.0	1.0	50%
Pharmacist Tech	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>10.0</b>	<b>9.0</b>	<b>1.0</b>	<b>90.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.0</b>	<b>11.11%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California State Prison -  
Los Angeles County**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	1.0	0.0	1.0	
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	1.0	0.0	1.0	17%
<b>TOTAL PHYSICIANS</b>	<b>8.0</b>	<b>7.0</b>	<b>1.0</b>	<b>87.50%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>2.0</b>	<b>28.57%</b>
<b>MID-LEVELS</b>									
PA	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	2.0	1.0	1.0	50%	0.0	0.0	1.0	1.0	100%
<b>TOTAL MID-LEVELS</b>	<b>4.0</b>	<b>3.0</b>	<b>1.0</b>	<b>75.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>1.0</b>	<b>1.0</b>	<b>33.33%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	0.0	6.0	0.0	2.0	20%
RN	47.5	48.0	(0.5)	101%	0.0	9.0	3.0	7.0	15%
LVN	42.6	37.0	5.6	87%	0.0	6.0	3.0	6.0	16%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	24.0	21.0	3.0	88%	0.0	7.0	0.0	1.0	5%
<b>TOTAL NURSING</b>	<b>126.6</b>	<b>117.0</b>	<b>9.6</b>	<b>92.42%</b>	<b>0.0</b>	<b>28.0</b>	<b>6.0</b>	<b>16.0</b>	<b>13.68%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	1.0	0.0	0.0	
Pharmacist I	4.0	3.0	1.0	75%	0.0	3.0	0.0	0.0	0%
Pharmacist Tech	5.0	1.0	4.0	20%	0.0	3.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>10.0</b>	<b>4.0</b>	<b>6.0</b>	<b>40.00%</b>	<b>0.0</b>	<b>7.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Mule Creek State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO/RME	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	6.0	6.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>8.0</b>	<b>8.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	1.5	2.0	(0.5)	133%	0.0	0.0	0.0	0.0	0%
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>1.5</b>	<b>2.0</b>	<b>(0.5)</b>	<b>133.33%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	6.0	10.0	(4.0)	167%	0.0	6.0	0.0	0.0	0%
RN	35.8	35.0	0.8	98%	1.0	9.0	0.0	0.0	0%
LVN	24.3	22.0	2.3	91%	1.0	4.0	0.0	2.0	9%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	26.0	26.0	0.0	100%	0.0	3.0	0.0	2.0	8%
<b>TOTAL NURSING</b>	<b>94.1</b>	<b>95.0</b>	<b>(0.9)</b>	<b>100.96%</b>	<b>2.0</b>	<b>22.0</b>	<b>0.0</b>	<b>4.0</b>	<b>4.21%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	5.0	4.0	1.0	80%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	11.0	6.0	5.0	55%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>17.0</b>	<b>11.0</b>	<b>6.0</b>	<b>64.71%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**North Kern State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	13.0	15.0	(2.0)	115%	0.0	8.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>15.0</b>	<b>16.0</b>	<b>(1.0)</b>	<b>106.67%</b>	<b>0.0</b>	<b>8.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>1.0</b>	<b>2.0</b>	<b>33.33%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	15.4	9.0	6.4	58%	0.0	3.0	0.0	0.0	0%
RN	48.3	41.0	7.3	85%	0.0	6.0	1.0	4.0	10%
LVN	43.0	33.0	10.0	77%	0.0	14.0	1.0	5.0	15%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	7.3	7.0	0.3	96%	0.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>115.0</b>	<b>91.0</b>	<b>24.0</b>	<b>79.13%</b>	<b>0.0</b>	<b>25.0</b>	<b>2.0</b>	<b>9.0</b>	<b>9.89%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	0.0	4.0	0%	0.0	0.0	0.0	1.0	
Pharmacist Tech	11.0	5.0	6.0	45%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>16.0</b>	<b>6.0</b>	<b>10.0</b>	<b>37.50%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>1.0</b>	<b>16.67%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Pelican Bay State Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	4.0	2.0	2.0	50%	0.0	3.0	0.0	1.0	50%
<b>TOTAL PHYSICIANS</b>	<b>6.0</b>	<b>3.0</b>	<b>3.0</b>	<b>50.00%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>1.0</b>	<b>33.33%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	2.0	1.0	67%	0.0	1.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>2.0</b>	<b>1.0</b>	<b>66.67%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	9.5	11.0	(1.5)	116%	0.0	4.0	0.0	1.0	9%
RN	52.4	49.0	3.4	94%	0.0	14.0	1.0	3.0	6%
LVN	24.7	23.0	1.7	93%	0.0	6.0	0.0	2.0	9%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	32.5	23.0	9.5	71%	2.0	8.0	1.0	4.0	17%
<b>TOTAL NURSING</b>	<b>120.1</b>	<b>107.0</b>	<b>13.1</b>	<b>89.09%</b>	<b>2.0</b>	<b>32.0</b>	<b>2.0</b>	<b>10.0</b>	<b>9.35%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>8.0</b>	<b>6.0</b>	<b>2.0</b>	<b>75.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Pleasant Valley State  
Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	8.0	2.0	6.0	25%	0.0	3.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>10.0</b>	<b>4.0</b>	<b>6.0</b>	<b>40.00%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	5.9	1.0	4.9	17%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>5.9</b>	<b>1.0</b>	<b>4.9</b>	<b>16.95%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	13.5	6.0	7.5	44%	0.0	1.0	0.0	0.0	0%
RN	28.9	23.0	5.9	80%	0.0	7.0	0.0	4.0	17%
LVN	38.6	30.0	8.6	78%	0.0	15.0	2.0	4.0	13%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	8.0	5.0	3.0	63%	0.0	0.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>90.0</b>	<b>65.0</b>	<b>25.0</b>	<b>72.22%</b>	<b>0.0</b>	<b>23.0</b>	<b>2.0</b>	<b>8.0</b>	<b>12.31%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	5.0	3.0	2.0	60%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	2.0	7.0	22%	0.0	5.0	0.0	1.0	50%
<b>TOTAL PHARMACY</b>	<b>15.0</b>	<b>5.0</b>	<b>10.0</b>	<b>33.33%</b>	<b>0.0</b>	<b>5.0</b>	<b>0.0</b>	<b>1.0</b>	<b>20.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Richard J. Donovan  
Correctional Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	10.5	10.0	0.5	95%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>12.5</b>	<b>12.0</b>	<b>0.5</b>	<b>96.00%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>3.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	0.0	1.0	0%	0.0	0.0	0.0	1.0	
SRN II	11.5	11.0	0.5	96%	0.0	4.0	0.0	0.0	0%
RN	48.4	44.0	4.4	91%	1.0	14.0	0.0	5.0	11%
LVN	50.6	41.0	9.6	81%	0.0	31.0	2.0	7.0	17%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	24.0	18.0	6.0	75%	0.0	17.0	1.0	4.0	22%
<b>TOTAL NURSING</b>	<b>135.5</b>	<b>114.0</b>	<b>21.5</b>	<b>84.13%</b>	<b>1.0</b>	<b>66.0</b>	<b>3.0</b>	<b>17.0</b>	<b>14.91%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	6.0	3.0	3.0	50%	0.0	3.0	0.0	0.0	0%
Pharmacist Tech	7.0	4.0	3.0	57%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>14.0</b>	<b>8.0</b>	<b>6.0</b>	<b>57.14%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California State Prison -  
Sacramento**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO/RME	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>8.0</b>	<b>1.0</b>	<b>88.89%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>2.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	11.0	0.5	96%	0.0	2.0	0.0	0.0	0%
RN	72.5	67.0	5.5	92%	1.0	11.0	2.0	5.0	7%
LVN	25.0	23.0	2.0	92%	0.0	7.0	0.0	7.0	30%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	77.3	71.0	6.3	92%	1.0	19.0	0.0	5.0	7%
<b>TOTAL NURSING</b>	<b>187.3</b>	<b>173.0</b>	<b>14.3</b>	<b>92.37%</b>	<b>2.0</b>	<b>39.0</b>	<b>2.0</b>	<b>17.0</b>	<b>9.83%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	12.0	6.0	6.0	50%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>17.0</b>	<b>11.0</b>	<b>6.0</b>	<b>64.71%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Substance Abuse  
Treatment Facility**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	11.0	5.0	6.0	45%	1.0	3.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>13.0</b>	<b>7.0</b>	<b>6.0</b>	<b>53.85%</b>	<b>1.0</b>	<b>4.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>0.0</b>	<b>2.0</b>	<b>0.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	1.0	1.0	0.0	0.0	0%
SRN II	11.5	9.0	2.5	78%	2.0	6.0	1.0	1.0	11%
RN	52.0	46.0	6.0	88%	0.0	9.0	0.0	3.0	7%
LVN	40.8	37.0	3.8	91%	0.0	8.0	0.0	6.0	16%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	11.5	10.0	1.5	87%	0.0	1.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>116.8</b>	<b>103.0</b>	<b>13.8</b>	<b>88.18%</b>	<b>3.0</b>	<b>25.0</b>	<b>1.0</b>	<b>10.0</b>	<b>9.71%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	7.0	5.0	2.0	71%	0.0	1.0	0.0	0.0	0%
Pharmacist Tech	10.0	6.0	4.0	60%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>18.0</b>	<b>11.0</b>	<b>7.0</b>	<b>61.11%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Sierra Conservation  
Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	6.0	5.0	1.0	83%	0.0	2.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>8.0</b>	<b>7.0</b>	<b>1.0</b>	<b>87.50%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%
NP	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>2.0</b>	<b>(1.0)</b>	<b>200.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	9.9	4.0	5.9	40%	0.0	2.0	0.0	1.0	25%
RN	22.6	18.0	4.6	80%	0.0	9.0	1.0	1.0	6%
LVN	18.8	17.0	1.8	90%	0.0	11.0	0.0	1.0	6%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.1	7.0	2.1	77%	0.0	2.0	0.0	1.0	14%
<b>TOTAL NURSING</b>	<b>61.4</b>	<b>47.0</b>	<b>14.4</b>	<b>76.55%</b>	<b>0.0</b>	<b>24.0</b>	<b>1.0</b>	<b>4.0</b>	<b>8.51%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>5.0</b>	<b>3.0</b>	<b>2.0</b>	<b>60.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**California State Prison -  
Solano**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	8.0	7.0	1.0	88%	0.0	0.0	0.0	1.0	14%
<b>TOTAL PHYSICIANS</b>	<b>10.0</b>	<b>9.0</b>	<b>1.0</b>	<b>90.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.0</b>	<b>11.11%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>1.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
SRN II	11.5	7.0	4.5	61%	0.0	3.0	1.0	3.0	43%
RN	37.6	38.0	(0.4)	101%	2.0	11.0	0.0	2.0	5%
LVN	33.2	31.0	2.2	93%	3.0	11.0	0.0	4.0	13%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	9.5	8.0	1.5	84%	1.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>92.8</b>	<b>85.0</b>	<b>7.8</b>	<b>91.59%</b>	<b>6.0</b>	<b>28.0</b>	<b>1.0</b>	<b>9.0</b>	<b>10.59%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	7.5	1.0	6.5	13%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	9.0	0.0	100%	0.0	6.0	0.0	1.0	11%
<b>TOTAL PHARMACY</b>	<b>17.5</b>	<b>11.0</b>	<b>6.5</b>	<b>62.86%</b>	<b>0.0</b>	<b>6.0</b>	<b>0.0</b>	<b>1.0</b>	<b>9.09%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

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State Controller's Office Employment History Records)*

**California State Prison -  
San Quentin**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO/RME	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	13.9	12.0	1.9	86%	0.0	4.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>15.9</b>	<b>14.0</b>	<b>1.9</b>	<b>88.05%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	2.0	(2.0)		0.0	0.0	0.0	0.0	0%
NP	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>1.0</b>	<b>3.0</b>	<b>(2.0)</b>	<b>300.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%
SRN II	10.5	11.0	(0.5)	105%	0.0	2.0	0.0	1.0	9%
RN	42.4	35.0	7.4	83%	2.0	5.0	0.0	4.0	11%
LVN	56.0	46.0	10.0	82%	0.0	8.0	4.0	7.0	15%
CNA	8.1	7.0	1.1	86%	0.0	1.0	0.0	1.0	14%
Psych Tech	16.6	13.0	3.6	78%	0.0	4.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>134.6</b>	<b>114.0</b>	<b>20.6</b>	<b>84.70%</b>	<b>2.0</b>	<b>21.0</b>	<b>4.0</b>	<b>13.0</b>	<b>11.40%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Pharmacist I	4.0	3.0	1.0	75%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	5.0	4.0	56%	1.0	5.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>14.0</b>	<b>9.0</b>	<b>5.0</b>	<b>64.29%</b>	<b>1.0</b>	<b>6.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Salinas Valley State  
Prison**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Chief P&S	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	3.0	0.0	2.0	33%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>6.0</b>	<b>3.0</b>	<b>66.67%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>2.0</b>	<b>33.33%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	3.0	1.0	2.0	33%	0.0	0.0	0.0	1.0	100%
<b>TOTAL MID-LEVELS</b>	<b>3.0</b>	<b>1.0</b>	<b>2.0</b>	<b>33.33%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>1.0</b>	<b>100.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	0.0	5.0	0.0	1.0	10%
RN	46.2	43.0	3.2	93%	0.0	7.0	0.0	5.0	12%
LVN	19.5	19.0	0.5	97%	0.0	4.0	0.0	2.0	11%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	23.0	21.0	2.0	91%	0.0	2.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>101.2</b>	<b>94.0</b>	<b>7.2</b>	<b>92.89%</b>	<b>0.0</b>	<b>18.0</b>	<b>0.0</b>	<b>8.0</b>	<b>8.51%</b>
<b>PHARMACY</b>									
Pharmacist II	3.0	1.0	2.0	33%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	1.0	3.0	25%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	10.0	2.0	8.0	20%	0.0	3.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>17.0</b>	<b>4.0</b>	<b>13.0</b>	<b>23.53%</b>	<b>0.0</b>	<b>3.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Valley State Prison for  
Women**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	11.0	11.0	0.0	100%	0.0	1.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>13.0</b>	<b>13.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>2.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	5.0	4.0	1.0	80%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>5.0</b>	<b>4.0</b>	<b>1.0</b>	<b>80.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	12.5	9.0	3.5	72%	0.0	5.0	1.0	1.0	11%
RN	38.7	30.0	8.7	78%	0.0	6.0	1.0	3.0	10%
LVN	26.6	25.0	1.6	94%	1.0	5.0	0.0	2.0	8%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	14.8	11.0	3.8	74%	0.0	2.0	0.0	1.0	9%
<b>TOTAL NURSING</b>	<b>93.6</b>	<b>76.0</b>	<b>17.6</b>	<b>81.20%</b>	<b>1.0</b>	<b>18.0</b>	<b>2.0</b>	<b>7.0</b>	<b>9.21%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Pharmacist I	4.0	2.0	2.0	50%	0.0	0.0	0.0	0.0	0%
Pharmacist Tech	9.0	1.0	8.0	11%	0.0	7.0	0.0	0.0	0%
<b>TOTAL PHARMACY</b>	<b>14.0</b>	<b>4.0</b>	<b>10.0</b>	<b>28.57%</b>	<b>0.0</b>	<b>7.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Wasco State Prison  
Reception Center**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
Phys & Surgeon	7.0	6.0	1.0	86%	0.0	0.0	0.0	0.0	0%
<b>TOTAL PHYSICIANS</b>	<b>9.0</b>	<b>8.0</b>	<b>1.0</b>	<b>88.89%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>MID-LEVELS</b>									
PA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
NP	4.0	4.0	0.0	100%	0.0	0.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>4.0</b>	<b>4.0</b>	<b>0.0</b>	<b>100.00%</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
SRN II	11.5	10.0	1.5	87%	0.0	3.0	0.0	0.0	0%
RN	50.1	42.0	8.1	84%	0.0	18.0	3.0	12.0	29%
LVN	34.8	31.0	3.8	89%	0.0	10.0	1.0	4.0	13%
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	7.0	7.0	0.0	100%	0.0	1.0	0.0	0.0	0%
<b>TOTAL NURSING</b>	<b>104.4</b>	<b>91.0</b>	<b>13.4</b>	<b>87.21%</b>	<b>0.0</b>	<b>32.0</b>	<b>4.0</b>	<b>16.0</b>	<b>17.58%</b>
<b>PHARMACY</b>									
Pharmacist II	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
Pharmacist I	4.0	3.0	1.0	75%	0.0	2.0	0.0	2.0	67%
Pharmacist Tech	6.0	3.0	3.0	50%	0.0	3.0	1.0	2.0	67%
<b>TOTAL PHARMACY</b>	<b>11.0</b>	<b>6.0</b>	<b>5.0</b>	<b>54.55%</b>	<b>0.0</b>	<b>5.0</b>	<b>1.0</b>	<b>4.0</b>	<b>66.67%</b>

**HUMAN RESOURCES RECRUITMENT AND RETENTION REPORT**

**AUGUST 2009**

*(Data source -- Budget Authority and  
State Controller's Office Employment History Records)*

**Plata Headquarters**

	Total Positions Authorized to be Filled	Total Positions Filled	Total Positions Vacant	Percentage Filled	Appointments 8/1/2009 - 8/31/2009	Year To Date Appointments 9/1/2008 - 8/31/2009	Separations 8/1/2009 - 8/31/2009	Year To Date Separations 9/1/2008 - 8/31/2009	Year To Date Turnover Rate (Percentage) 9/1/2008 - 8/31/2009
<b>PHYSICIANS</b>									
CMO	12.0	10.0	2.0	83%	0.0	0.0	0.0	0.0	0%
Chief P&S	1.0	1.0	0.0	100%	0.0	1.0	0.0	0.0	0%
Phys & Surgeon	24.0	29.0	(5.0)	121%	0.0	3.0	0.0	1.0	3%
<b>TOTAL PHYSICIANS</b>	<b>37.0</b>	<b>40.0</b>	<b>(3.0)</b>	<b>108.11%</b>	<b>0.0</b>	<b>4.0</b>	<b>0.0</b>	<b>1.0</b>	<b>2.50%</b>
<b>MID-LEVELS</b>									
PA	1.0	1.0	0.0	100%	0.0	0.0	0.0	0.0	0%
NP	1.0	2.0	(1.0)	200%	0.0	1.0	0.0	0.0	0%
<b>TOTAL MID-LEVELS</b>	<b>2.0</b>	<b>3.0</b>	<b>(1.0)</b>	<b>150.00%</b>	<b>0.0</b>	<b>1.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>NURSING</b>									
SRN III	2.0	4.0	(2.0)	200%	0.0	1.0	0.0	0.0	0%
SRN II	2.0	2.0	0.0	100%	0.0	0.0	0.0	0.0	0%
RN	55.0	48.0	7.0	87%	0.0	8.0	0.0	0.0	0%
LVN	2.0	0.0	2.0	0%	0.0	0.0	0.0	0.0	
CNA	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Psych Tech	1.0	0.0	1.0	0%	0.0	0.0	0.0	0.0	
<b>TOTAL NURSING</b>	<b>62.0</b>	<b>54.0</b>	<b>8.0</b>	<b>87.10%</b>	<b>0.0</b>	<b>9.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.00%</b>
<b>PHARMACY</b>									
Pharmacist II	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Pharmacist I	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
Pharmacist Tech	0.0	0.0	0.0		0.0	0.0	0.0	0.0	
<b>TOTAL PHARMACY</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	

POLICY AND PROGRAM COMPLIANCE BRANCH  
PROGRAM COMPLIANCE SECTION

May 2009  
Plata Vacancy/Registry Report: Nursing

Class Code	Institution	Class	<div style="display: flex; justify-content: space-between;"> <div style="width: 15%; transform: rotate(-45deg);">Total Authorized Positions</div> <div style="width: 15%; transform: rotate(-45deg);">Total Established Positions March 09 Vacancy Rept.</div> <div style="width: 15%; transform: rotate(-45deg);">Total Filled Positions March 09 Vacancies</div> <div style="width: 15%; transform: rotate(-45deg);">918 Blanket Positions (As of 3/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Temp Help Pos (FTE) (As of 3/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Overtime (FTE) (As of 3/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Registry Positions (FTE) (As of March 09)</div> <div style="width: 15%; transform: rotate(-45deg);">Total Position Usage</div> <div style="width: 15%; transform: rotate(-45deg);">Position Usage Above / Below Authority</div> </div>									Comments:
			A	B	C	D	E	F	G	H	I	
										C+D+E+ F+G=H	A-H=I	
<b>Totals</b>												
9319	SRN III - Medical		45.0	47.0	42.0	3.0	0.0	0.0	0.0	45.0	0.0	
9318	SRN II - Medical		349.2	352.4	272.3	2.0	0.0	11.1	0.0	285.4	63.8	
9317	SRN I - Medical		1.0	1.0	1.0	0.0	0.0	0.1	0.0	1.1	(0.1)	
<b>Total Supervision - Medical</b>			<b>395.2</b>	<b>400.4</b>	<b>315.3</b>	<b>5.0</b>	<b>0.0</b>	<b>11.2</b>	<b>0.0</b>	<b>331.5</b>	<b>63.7</b>	
9275	RN - Medical		1349.6	1394.0	1278.0	19.3	20.4	163.6	81.3	1562.6	(213.0)	
8274	LVN - Medical		1143.1	1144.9	1052.9	27.1	15.3	198.8	353.9	1648.0	(504.9)	
<b>Total Rank &amp; File- Nursing - Medical</b>			<b>2492.7</b>	<b>2538.9</b>	<b>2330.9</b>	<b>46.4</b>	<b>35.7</b>	<b>362.4</b>	<b>435.2</b>	<b>3210.5</b>	<b>(717.8)</b>	
<b>Grand Totals</b>			<b>2887.9</b>	<b>2939.4</b>	<b>2646.2</b>	<b>51.4</b>	<b>35.7</b>	<b>373.6</b>	<b>435.2</b>	<b>3542.1</b>	<b>(654.2)</b>	

POLICY AND PROGRAM COMPLIANCE BRANCH  
PROGRAM COMPLIANCE SECTION

Plata Vacancy / Registry Report: Nursing  
June 2009

Class Code	Institution	Class	<div style="display: flex; justify-content: space-between;"> <div style="width: 100px; text-align: center; color: blue; font-weight: bold;">Total Authorized Positions</div> <div style="width: 100px; text-align: center; color: orange; font-weight: bold;">Total Established Positions March 09 Vacancy Rept.</div> <div style="width: 100px; text-align: center; color: lightgreen; font-weight: bold;">Total Filled Positions March 09 Vacancies</div> <div style="width: 100px; text-align: center; color: lightgreen; font-weight: bold;">918 Blanket Positions (As of 3/31/09)</div> <div style="width: 100px; text-align: center; color: lightgreen; font-weight: bold;">Temp Help Pos (FTE) (As of 3/31/09)</div> <div style="width: 100px; text-align: center; color: lightgreen; font-weight: bold;">Overtime (FTE) (As of 3/31/09)</div> <div style="width: 100px; text-align: center; color: lightgreen; font-weight: bold;">Registry Positions (FTE) (As of March 09)</div> <div style="width: 100px; text-align: center; color: lightgreen; font-weight: bold;">Total Position Usage</div> <div style="width: 100px; text-align: center; color: pink; font-weight: bold;">Position Usage Above / Below Authority</div> </div>									Comments:
			A	B	C	D	E	F	G	H	I	
										C+D+E+ F+G=H	A-H=I	
	<b>Totals</b>											
9319	SRN III - Medical		45.0	47.0	42.0	3.0	0.0	0.0	0.0	45.0	0.0	
9318	SRN II - Medical		349.2	352.4	282.3	2.0	0.0	8.3	0.0	292.6	56.6	
9317	SRN I - Medical		1.0	1.0	1.0	0.0	0.0	0.1	0.0	1.1	(0.1)	
	<b>Total Supervision - Medical</b>		<b>395.2</b>	<b>400.4</b>	<b>325.3</b>	<b>5.0</b>	<b>0.0</b>	<b>8.3</b>	<b>0.0</b>	<b>338.7</b>	<b>56.5</b>	
9275	RN - Medical		1349.6	1394.0	1250.8	17.5	20.2	140.4	70.7	1499.5	(149.9)	
8274	LVN - Medical		1143.1	1144.9	1044.1	26.1	12.6	168.5	349.2	1600.5	(457.4)	
	<b>Total Rank &amp; File- Nursing - Medical</b>		<b>2492.7</b>	<b>2538.9</b>	<b>2294.9</b>	<b>43.6</b>	<b>32.8</b>	<b>308.9</b>	<b>419.9</b>	<b>3100.0</b>	<b>(607.3)</b>	
	<b>Grand Totals</b>		<b>2887.9</b>	<b>2939.4</b>	<b>2620.2</b>	<b>48.6</b>	<b>32.8</b>	<b>317.2</b>	<b>419.9</b>	<b>3438.6</b>	<b>(550.7)</b>	

POLICY AND PROGRAM COMPLIANCE BRANCH  
PROGRAM COMPLIANCE SECTION

May 2009  
Plata Vacancy/Registry Report: Primary Care Provider

Class Code	Institution	Class	<div style="display: flex; justify-content: space-between;"> <div style="width: 15%; transform: rotate(-45deg);">Total Authorized Positions</div> <div style="width: 15%; transform: rotate(-45deg);">Total Established Positions March 09 Vacancy Rept.</div> <div style="width: 15%; transform: rotate(-45deg);">Total Filled Positions May 09 Vacancies</div> <div style="width: 15%; transform: rotate(-45deg);">918 Blanket Positions (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Temp Help Pos (FTE) (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Overtime (FTE) (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Registry Positions (FTE) (As of May 09)</div> <div style="width: 15%; transform: rotate(-45deg);">Total Position Usage</div> <div style="width: 15%; transform: rotate(-45deg);">Position Usage Above / Below Authority</div> </div>									Comments:
			A	B	C	D	E	F	G	H	I	
										C+D+E+ F+G=H	A-H=I	
	<b>Totals</b>											
7547	CMO		34.0	34.0	30.0	1.0	0.0	0.0	0.0	31.0	3.0	
9267	Chief P&S		33.0	34.0	27.0	0.0	0.0	0.0	0.0	27.0	6.0	
	<b>Total Management</b>		67.0	68.0	57.0	1.0	0.0	0.0	0.0	58.0	9.0	
9269	P&S-CF		115.9	96.0	88.0	3.1	0.3	0.3	0.0	91.7	24.2	
9263	P&S-IM/FP		165.5	190.0	141.0	3.5	0.1	0.1	56.7	201.3	(35.8)	
8016	PA		14.5	27.0	20.0	1.0	0.0	0.6	21.5	43.1	(28.6)	
9278	NP		66.3	54.7	44.0	1.0	0.0	2.4	0.0	47.4	18.9	
	<b>Total Primary Care Providers</b>		362.2	367.7	293.0	8.6	0.4	3.4	78.2	383.6	(21.4)	
	<b>Grand Totals</b>		429.2	435.7	350.0	9.6	0.4	3.4	78.2	441.6	(12.4)	

POLICY AND PROGRAM COMPLIANCE BRANCH  
PROGRAM COMPLIANCE SECTION

Plata Vacancy / Registry Report: Primary Care Providers  
June 2009

Class Code	Institution	Class	<div style="display: flex; justify-content: space-between;"> <div style="width: 15%; transform: rotate(-45deg);">Total Authorized Positions</div> <div style="width: 15%; transform: rotate(-45deg);">Total Established Positions March 09 Vacancy Rept.</div> <div style="width: 15%; transform: rotate(-45deg);">Total Filled Positions May 09 Vacancies</div> <div style="width: 15%; transform: rotate(-45deg);">918 Blanket Positions (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Temp Help Pos (FTE) (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Overtime (FTE) (As of 5/31/09)</div> <div style="width: 15%; transform: rotate(-45deg);">Registry Positions (FTE) (As of May 09)</div> <div style="width: 15%; transform: rotate(-45deg);">Total Position Usage Position Usage Above / Below Authority</div> </div>									Comments:
			A	B	C	D	E	F	G	H	I	
										C+D+E+ F+G=H	A-H=I	
	<b>Totals</b>											
7547	CMO		34.0	34.0	28.0	1.0	0.0	0.0	0.0	29.0	5.0	
9267	Chief P&S		33.0	34.0	28.0	0.0	0.0	0.0	0.0	28.0	5.0	
	<b>Total Management</b>		67.0	68.0	56.0	1.0	0.0	0.0	0.0	57.0	10.0	
9269	P&S-CF		115.9	96.0	87.0	3.0	0.2	0.0	0.0	90.2	25.7	
9263	P&S-IM/FP		165.5	190.0	145.5	2.3	0.1	0.0	58.2	206.0	(40.5)	
8016	PA		14.5	27.0	20.0	1.0	0.0	0.4	24.6	45.9	(31.4)	
9278	NP		66.3	54.7	43.0	1.0	0.0	1.3	8.8	54.1	12.2	
	<b>Total Primary Care Providers</b>		362.2	367.7	295.5	7.3	0.3	1.7	91.6	396.3	(34.1)	
	<b>Grand Totals</b>		429.2	435.7	351.5	8.3	0.3	1.7	91.6	453.3	(24.1)	

## **GOAL 4**

# **IMPLEMENT QUALITY IMPROVEMENT PROGRAMS**

**Objective 4.1:** Establish Clinical Quality Measurement and Evaluation Program.

**Action 4.1.2:** By July 2009, working with the Office of the Inspector General to establish an audit program focused on compliance with Plata requirements.

**Reporting/Responsible Division:**

Medical Policy and Program Compliance Branch, CPHCS

**Performance Measure:**

Based on requirements of the *Plata* Stipulated Agreement, an overall institution score as well as separate scores for each of the following twenty components of medical delivery is generated:

- Chronic Care
- Clinical Services
- Health Screening
- Specialty Services
- Urgent Services
- Emergency Services
- Prenatal Care/Childbirth/Post-delivery
- Diagnostic Services
- Access to healthcare information
- Outpatient Housing Unit
- Internal Reviews
- Inmate Transfers
- Clinical Operations
- Preventive Services
- Pharmacy Services
- Other Services
- Inmate Hunger Strikes
- Chemical Agent Contraindications
- Staffing levels and training
- Nursing Policy

**Graph/Table Display:**

Refer to page 76.

## CPHCS Summary of OIG Audit Results

	Statewide Average	CSP - Sacramento September 2008	California Medical Facility October 2008	R.J. Donovan Correctional Facility November 2008	Centinela State Prison December 2008	Deuel Vocational Institution January 2009	Central California Institution February 2009	California Women's Facility February 2009	Sierra Men's Colony March 2009	CSP - Los Angeles Center April 2009	Pleasant Valley County April 2009	California State Prison May 2009	California Correctional Institution June 2009	California Rehabilitation Center
Overall Score	71.1%	65.2%	72.4%	68.0%	74.4%	72.6%	77.9%	71.3%	76.1%	71.7%	64.5%	64.3%	74.3%	
Chronic Care	67.6%	62.7%	83.6%	48.8%	80.9%	73.5%	73.2%	57.3%	75.0%	70.1%	56.9%	61.8%	67.1%	
Clinical Services	69.5%	67.0%	87.1%	67.2%	80.1%	72.8%	74.1%	74.2%	71.1%	65.5%	46.7%	57.4%	70.2%	
Health Screening	74.2%	76.4%	86.8%	68.0%	77.8%	74.3%	84.3%	73.2%	61.0%	68.8%	67.1%	78.3%	74.2%	
Specialty Services	58.5%	47.4%	42.6%	62.3%	59.6%	53.4%	52.6%	63.4%	73.1%	70.3%	60.6%	57.3%	59.2%	
Urgent Services	81.6%	82.5%	79.1%	73.2%	80.2%	77.5%	89.4%	83.7%	89.1%	80.2%	80.5%	82.7%	81.2%	
Emergency Services	76.3%	47.5%	72.1%	89.7%	76.7%	71.0%	80.1%	85.5%	75.9%	84.0%	82.8%	77.9%	72.9%	
Prenatal Care/Childbirth/Post-delivery	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Diagnostic Services	69.1%	68.1%	72.2%	64.0%	74.4%	73.7%	83.8%	70.0%	85.7%	54.0%	64.6%	60.4%	58.5%	
Access to healthcare information	60.5%	39.2%	58.8%	44.1%	82.4%	58.8%	53.9%	39.2%	82.4%	72.5%	62.7%	54.9%	77.5%	
Outpatient Housing Unit	77.9%	75.6%	85.5%	n/a	n/a	82.8%	n/a	n/a	75.2%	n/a	n/a	73.3%	74.8%	
Internal Reviews	76.3%	70.4%	68.8%	100.0%	60.8%	93.3%	97.9%	70.4%	60.4%	73.0%	70.5%	60.0%	90.5%	
Inmate Transfers	83.5%	75.3%	50.0%	89.5%	100.0%	78.9%	100.0%	94.2%	95.3%	100.0%	76.0%	43.2%	100.0%	
Clinic Operations	88.1%	91.0%	82.8%	94.9%	81.8%	87.9%	85.9%	84.8%	87.9%	90.0%	92.7%	90.6%	86.4%	
Preventive Services	34.7%	32.1%	43.7%	24.0%	19.0%	21.7%	58.7%	53.0%	28.0%	20.0%	27.3%	7.3%	82.0%	
Pharmacy Services	83.2%	74.5%	75.9%	93.3%	57.8%	92.0%	92.0%	90.8%	90.8%	100.0%	72.4%	79.3%	79.3%	
Other Services	88.5%	90.6%	100.0%	100.0%	100.0%	100.0%	100.0%	90.9%	55.0%	100.0%	70.0%	85.0%	70.0%	
Inmate Hunger Strikes	42.2%	10.5%	31.6%	10.5%	31.6%	n/a	100.0%	71.1%	n/a	42.1%	36.8%	45.8%	n/a	
Chemical Agent Contraindications	87.3%	100.0%	86.8%	94.1%	89.4%	89.4%	64.7%	100.0%	100.0%	90.6%	66.3%	66.3%	100.0%	
Staffing levels and training	92.9%	95.0%	95.0%	100.0%	100.0%	95.0%	85.0%	100.0%	100.0%	90.0%	80.0%	90.0%	85.0%	
Nursing Policy	72.1%	78.6%	35.7%	88.6%	71.4%	35.7%	100.0%	78.6%	94.3%	57.1%	100.0%	50.0%	75.7%	

### Legend:

Low Adherence to Policies & Procedures	< 75%
Moderate Adherence to Policies & Procedures	75% - 85%
High Adherence to Policies & Procedures	> 85%

The Office of the Inspector General ("OIG") audits encompass 20 components of medical delivery and comprise up to 162 questions. The questions are weighted based on their importance to the delivery of medical care to inmates. The percentages reported above represent the percentage of total weighted points possible for each of the 20 components. The OIG does not intend to determine the percentage score needed by an institution to meet constitutional standards.

Updated on 10/15/09

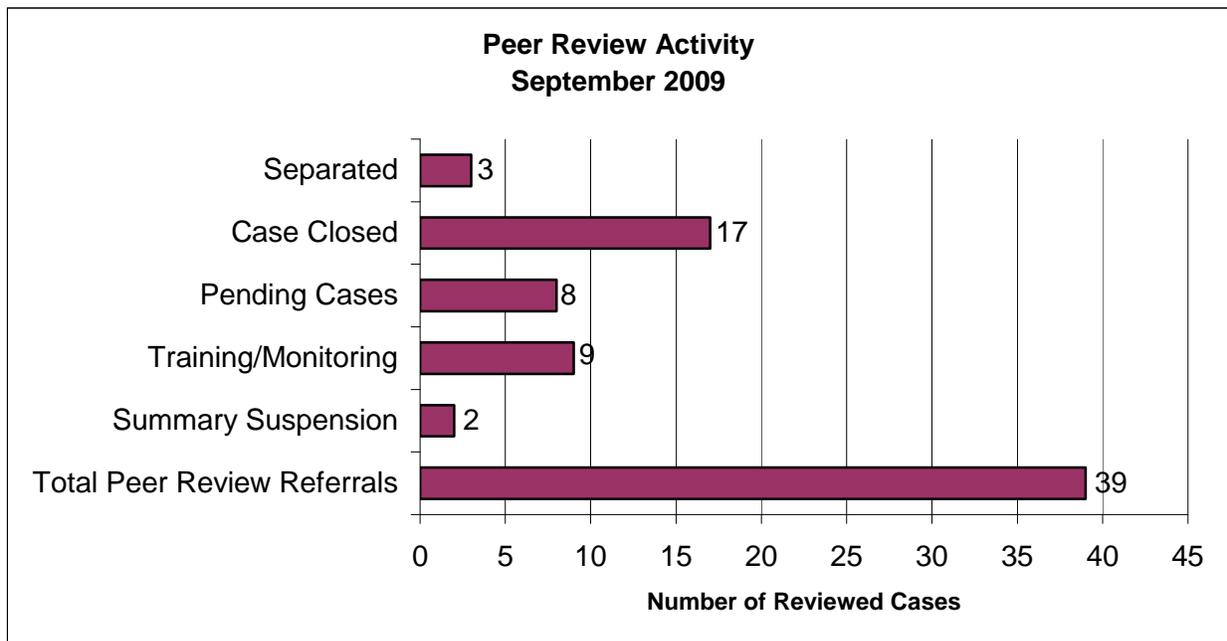
**Objective 4.3:** Establish Medical Peer Review and Discipline Process to Ensure Quality of Care.

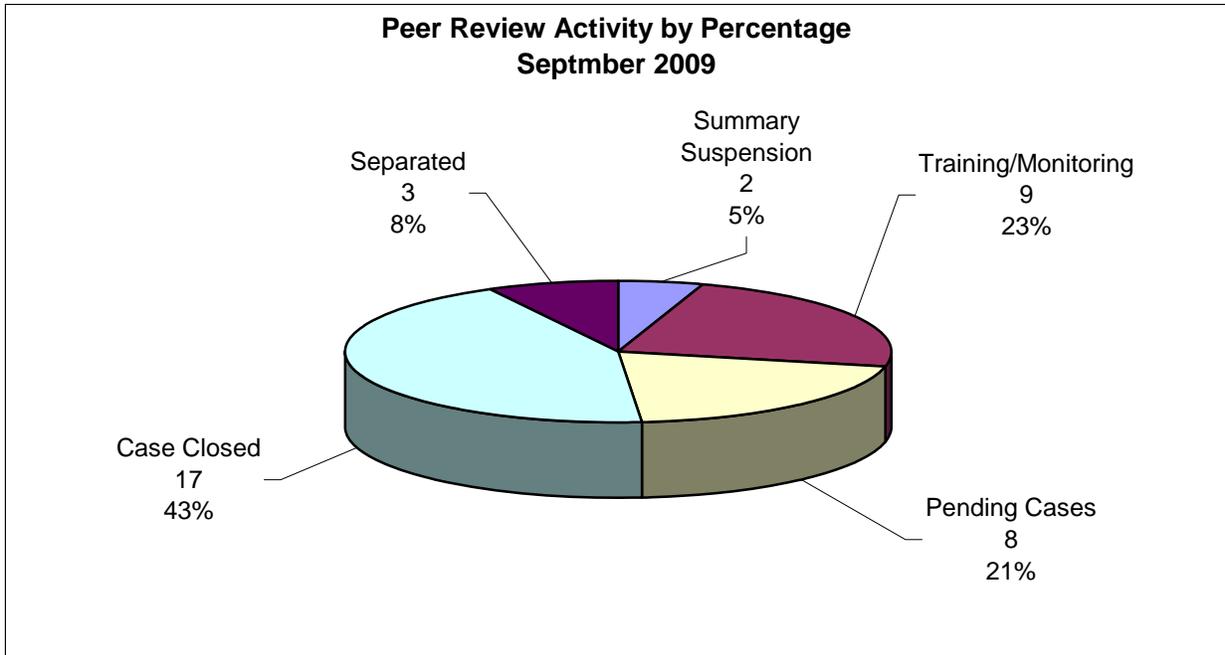
**Action 4.3.1:** By July 2008, working with the State Personnel Board and other departments that provide direct medical services, establish an effective Peer Review and Discipline Process to improve the quality of care.

**Reporting/Responsible Division:**  
Clinical Practice Review Section, CPHCS

**Performance Measure:**  
Disposition of referrals to the Professional Practice Executive Committee (PPEC) and Peer Review Subcommittees (PRSC).

**Graph/Table Display:**





**Results Explanation:**

The data represented pertains to physicians and surgeons and mid-level providers.

“Separated” status refers to employees that separate from State service after a peer review investigation is initiated by PPEC.

“Case closed” is defined as physicians or mid-level providers that are deemed to be practicing at an appropriate standard of care after conclusion of a peer review investigation.

“Training/Monitoring” are issued by the Governing Body/PPEC to monitor a corrective action plan for a physician or mid-level provider.

“Summary Suspension” is defined as suspending the privileges of a physician or mid-level provider by Governing Body/PPEC and the provider is not allowed to continue their clinical duties.

**Objective 4.4:** Establish Medical Oversight Unit to Control and Monitor Medical Employee Investigations.

**Action 4.4.1:** By January 2009, fully staff and complete the implementation of a Medical Oversight Unit to control and monitor medical employee investigations.

**Reporting/Responsible Division:**

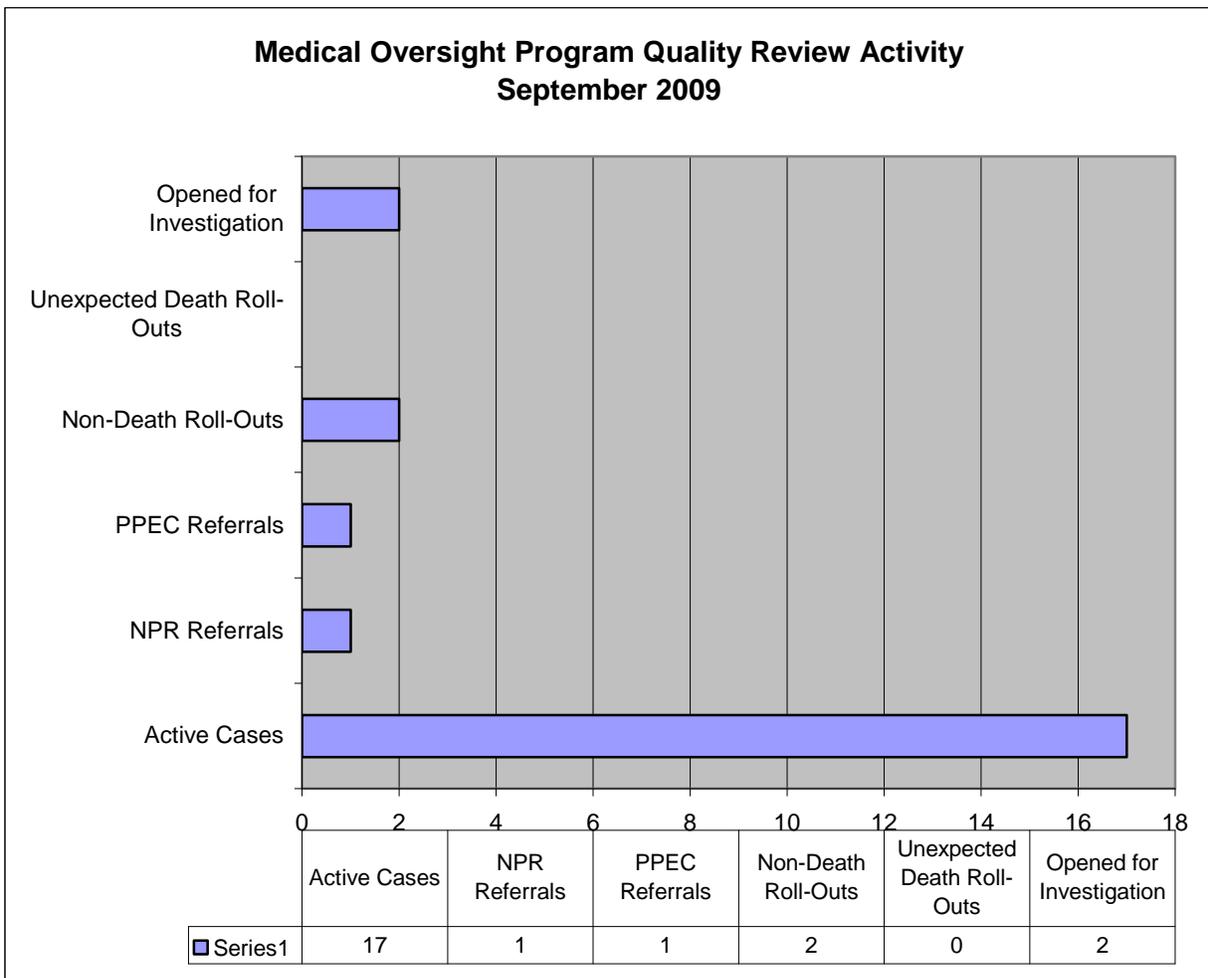
Clinical Operations Support Branch, CPHCS

**Performance Measure:**

Medical Oversight Program (MOP) activity and case disposition.

Outcome following MOP roll-outs.

**Graph/Table Display:**



**Results Explanation:**

“Active Case” is any case currently under inquiry by the MOP (i.e. under preparation for Medical Intake or in the investigative process).

“NPR Referral” is made when the Medical Intake Unit suspects substandard clinical practices by a nurse and refers the case to the Nursing Practice Review Program.

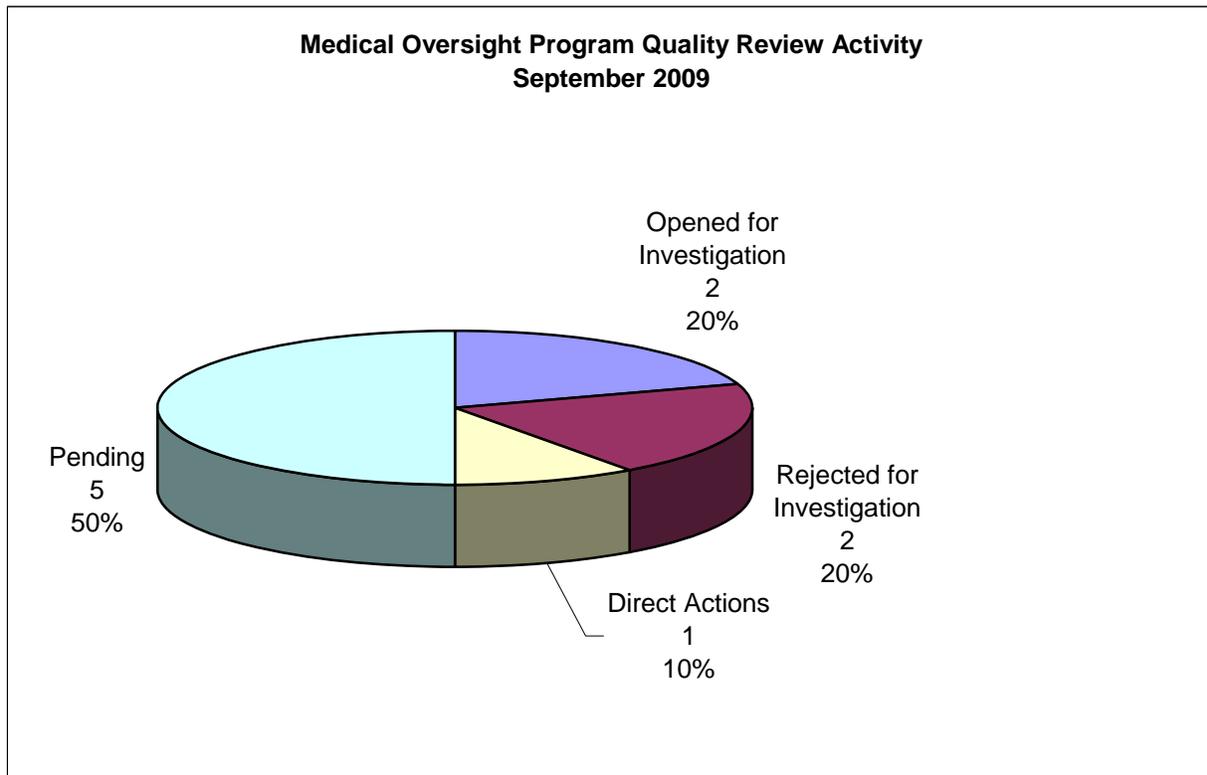
“PPEC Referral” is made when the Medical Intake Unit suspects substandard clinical practices or clinical misconduct by a physician or mid-level provider and refers the case to the PPEC.

“Non-death Roll-Outs” are defined as any act that may cause imminent danger to the patient-inmate (e.g. disruptive conduct, unethical conduct, substandard competencies, fail to perform standards of care).

“Unexpected Death Roll-Outs” are cases when a patient-inmate is one of the following: 40-years old or less and has had no history of a chronic medical condition; was seen two or more times in the TTA within the last week of life, submitted two or more request for services in the last week of life. “Unexpected death cases” also include cases where possible inappropriate, absent or untimely care is suspected; death is directly attributed to asthma or a seizure condition; the patient-inmate returned from an off-site emergency room visit or acute care inpatient stay within 14 days prior to death; or a medication error is suspected.

“Opened for Investigation” are formal investigations conducted by MOP.

**Graph/Table Display:**



**Results Explanation:**

“Opened for Investigation” is a formal investigation conducted by MOP.

“Rejected for Investigation” is when a MOP inquiry does not result in a formal investigation being opened (e.g. due to insufficient facts to support an investigation).

“Direct Actions” are when a request for investigation is referred back to the hiring authority (health care manager) for employee remedial training, counseling, a letter of instruction, or adverse action for general administrative corrective purposes (e.g. attendance).

“Pending” is when a case is awaiting an investigatory assignment prior to Medical Inquiry Panel review.

**Objective 4.5:** Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative.

**Action 4.5.1:** By July 2008, centralize management over all health care patient-inmate appeals, correspondence and habeas corpus petitions

**Reporting/Responsible Division:**

Controlled Correspondence and Litigation Support Unit, CPHCS

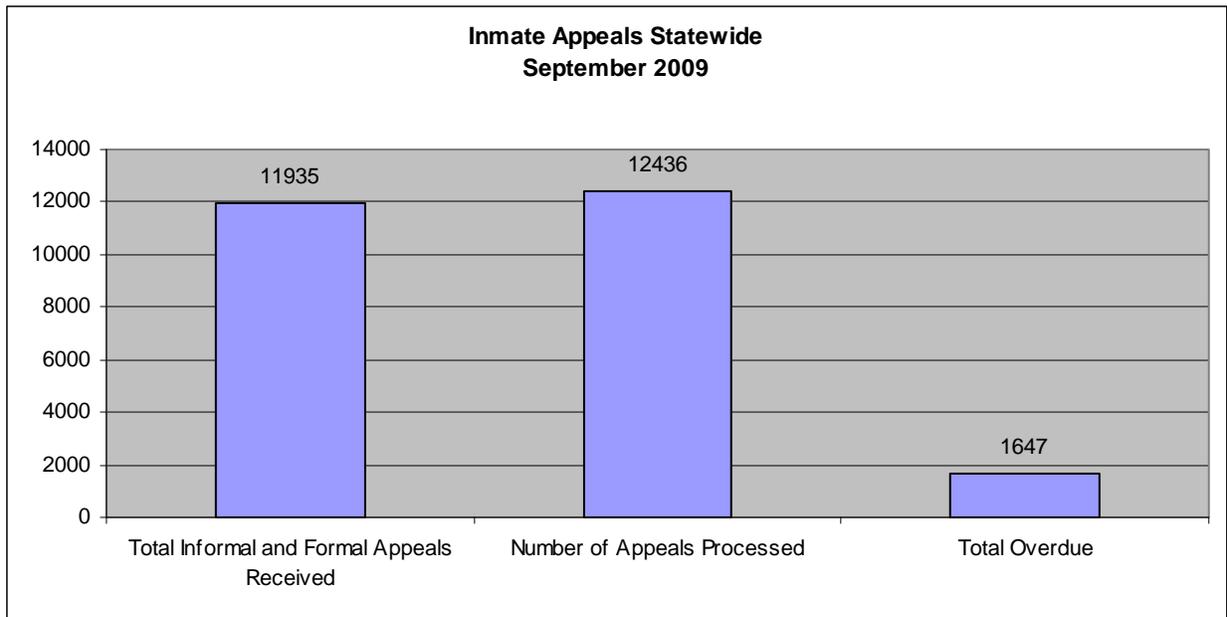
**Performance Indicators:**

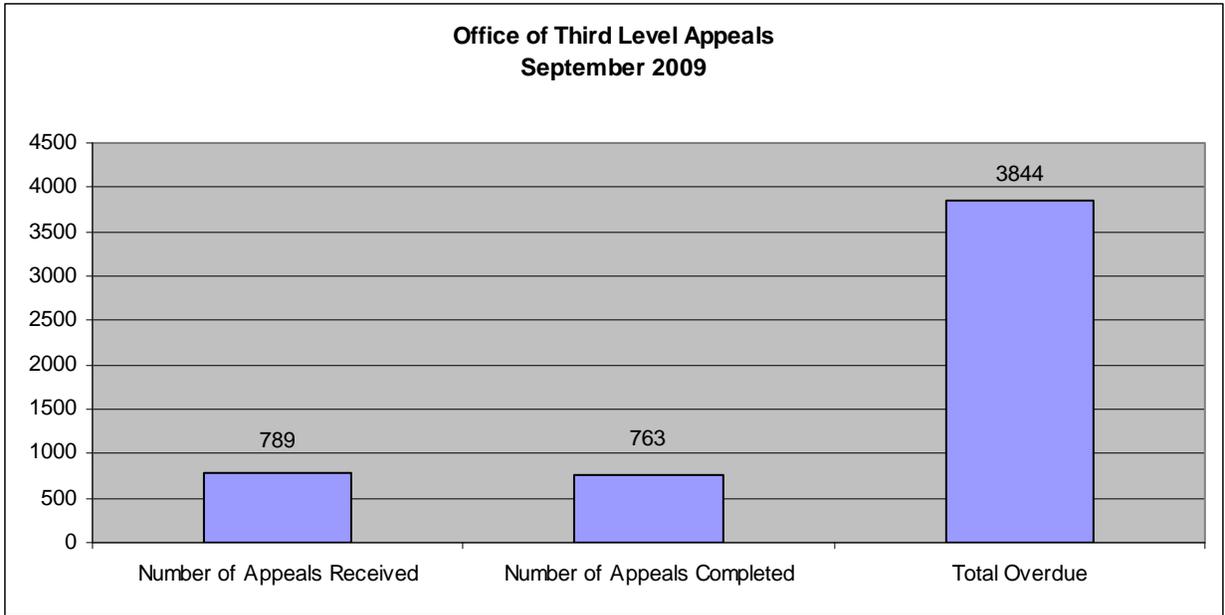
Number of inmate appeals received statewide, number of appeals processed, and total number of responses overdue.

Number of appeals received in the Office of Third Level Appeals, number of third level appeals completed, and total number of third level appeal responses overdue.

Writ of Habeas Corpus activity and petition disposition.

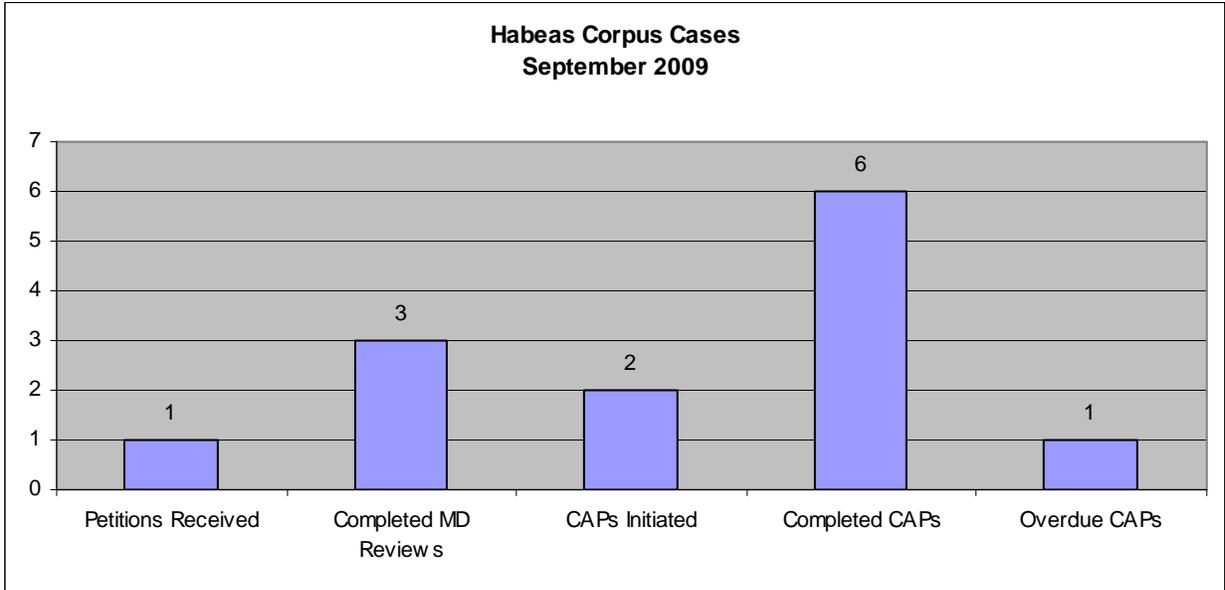
**Graph/Table Display:**





**Results Explanation:**

In any effective appeals/grievance system, the number of appeals received may remain at a high level over a period of time despite other factors (e.g. system improvements), as the complainants are aware that issues will be resolved effectively and timely.



**Results Explanation:**

A “CAP” is a corrective action plan.

## **GOAL 5**

# **ESTABLISH MEDICAL SUPPORT INFRASTRUCTURE**

**Objective 5.1:** Establish a Comprehensive, Safe and Efficient Pharmacy Program.

**Action 5.1.1:** Continue developing the drug formulary for the most commonly prescribed medications.

**Reporting/Responsible Division:**

Maxor Pharmacy Services

**Performance Indicators:**

Cumulative and Targeted cost avoidance by month.

Formulary and non-Formulary purchases per patient-inmate per month.

Average number of utilizing patient-inmates per month and drug costs per patient-inmate per month.

Psychiatric and Non-Psychiatric Medication Costs Per Inmate

Percentage of Monthly Drug Costs Psychiatric v. Non-Psychiatric Medications

**Graph/Table Display:**

Refer to pages 86-92.

**Results Explanation:**

Maxor began managing pharmacy purchasing in April and May 2007.

Cost savings/cost avoidance is calculated by comparing actual wholesaler purchases to prior historical trend line. The prior historical trend line is also based on wholesaler purchases.

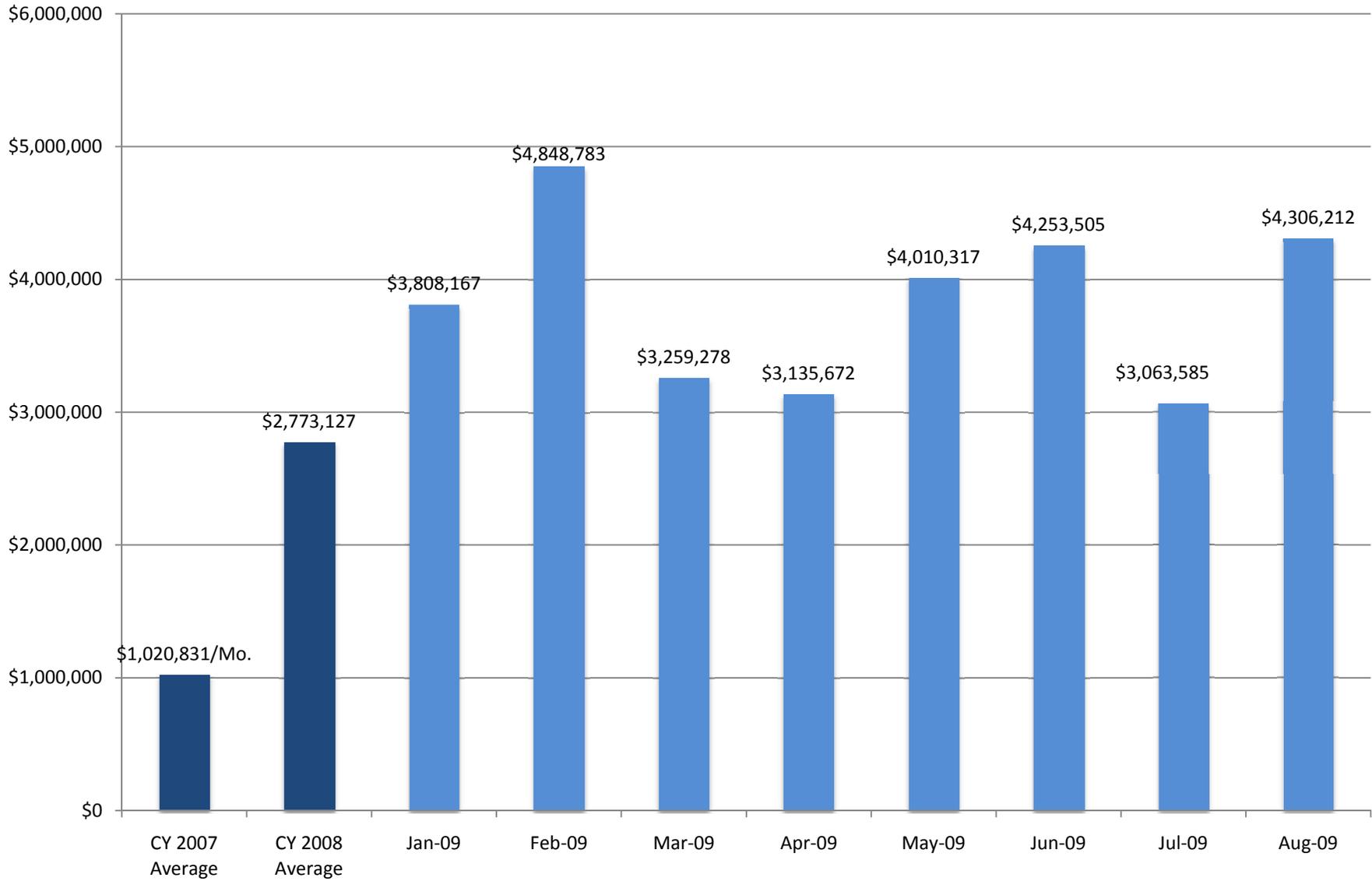
Targeted contract savings displays specific Pharmacy & Therapeutics Committee initiatives targeting particular drugs or drug classes. Savings are calculated by comparing purchases using the actual targeted contract rate to the pre-targeted contract rate.

Formulary and non-formulary costs are based on total purchases divided by number of utilizing patient-inmates.

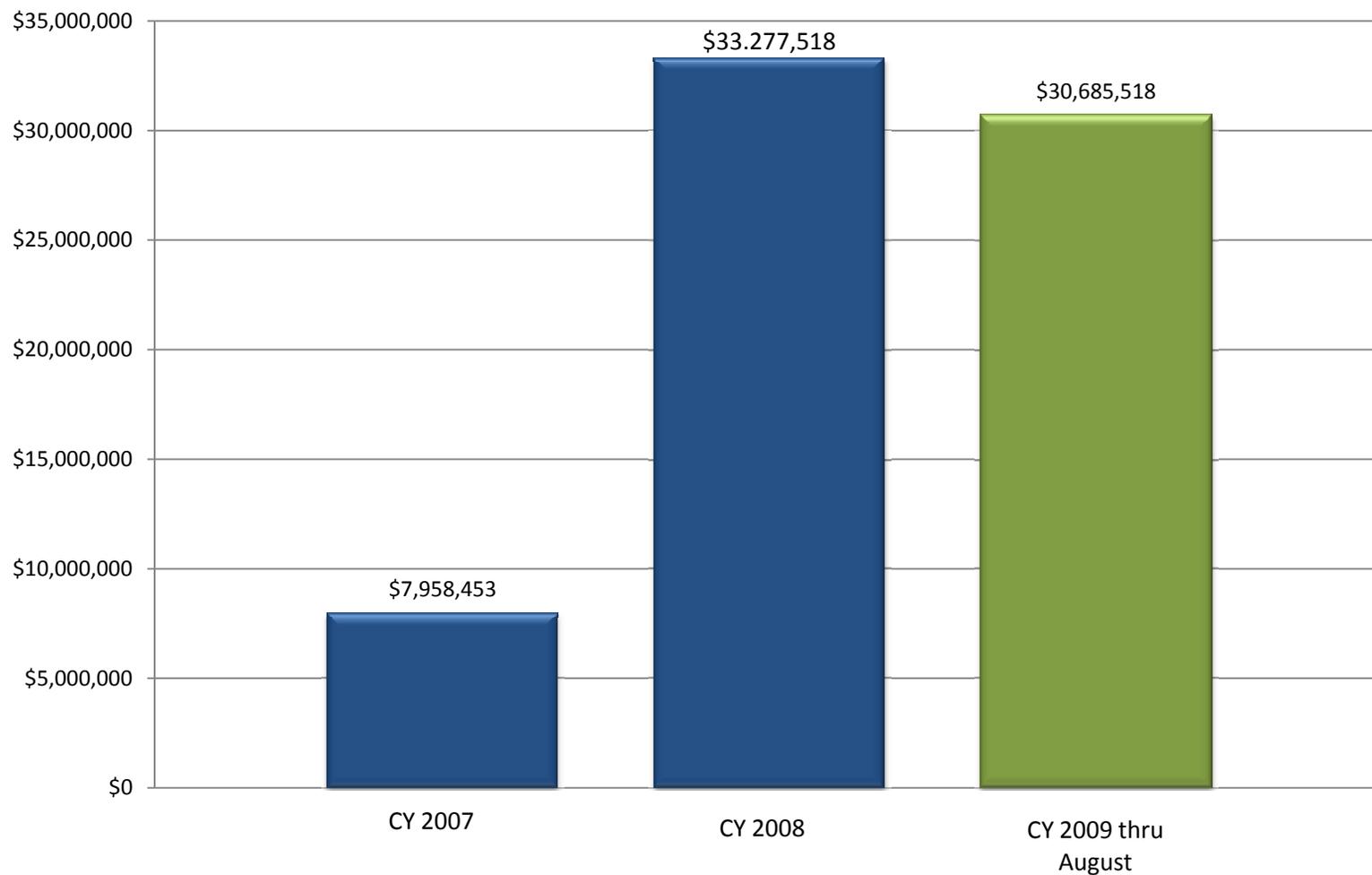
Drug costs per patient-inmate per month are based on total wholesaler drug purchases divided by the total number of utilizing patient-inmates. Utilizing patient-inmates represent the number of unique patient-inmates receiving drugs during the month.

Psychiatric and non-psychiatric drug costs are extracted from the pharmaceutical wholesaler purchase database on a monthly basis, and reflect actual costs incurred by drug category. Psychiatric medications include all major psych categories such as antidepressants, mood stabilizers and antipsychotics, but do not include adjuvants sometimes used in psych such as Benadryl.

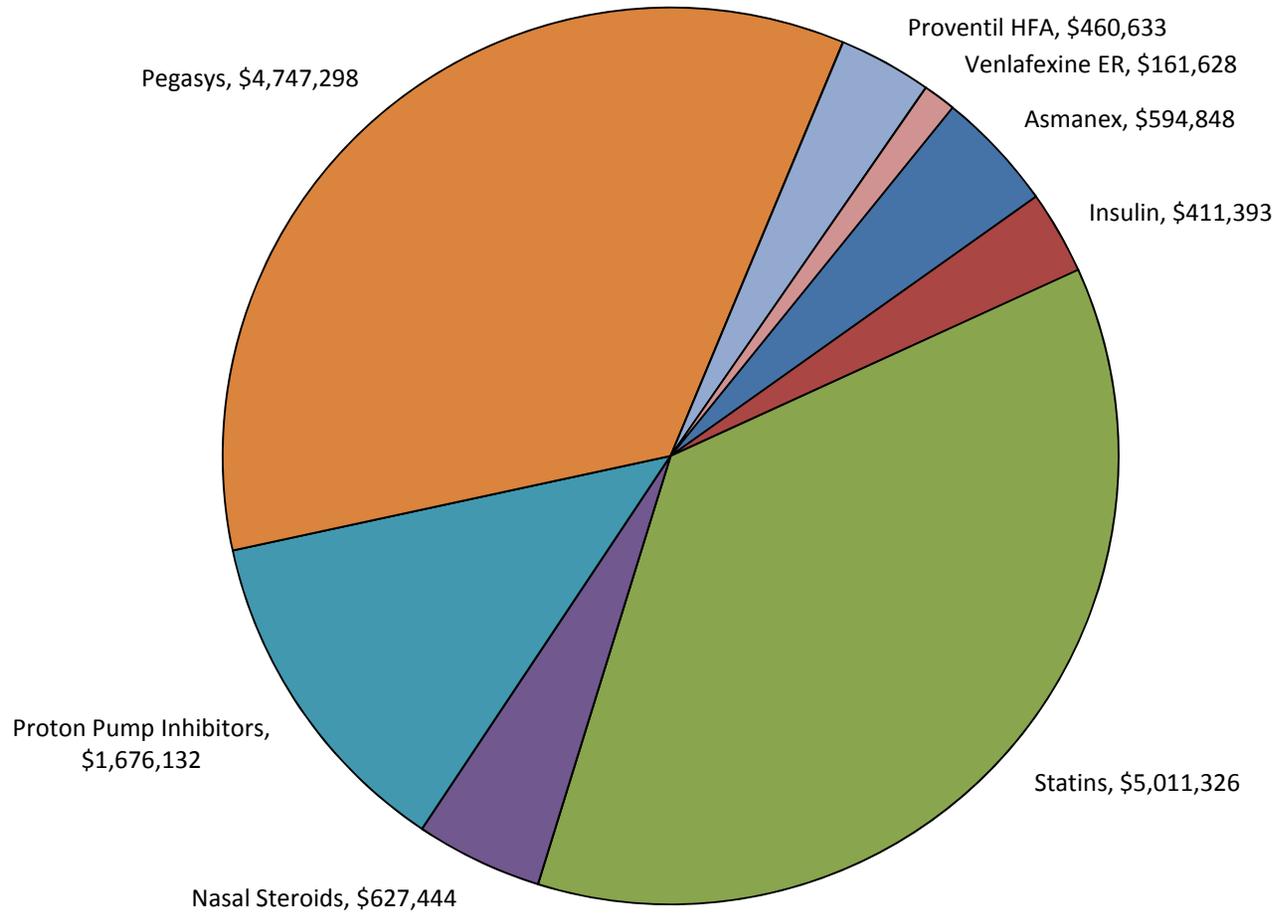
# Pharmacy Cost Savings/ Cost Avoidance by Month



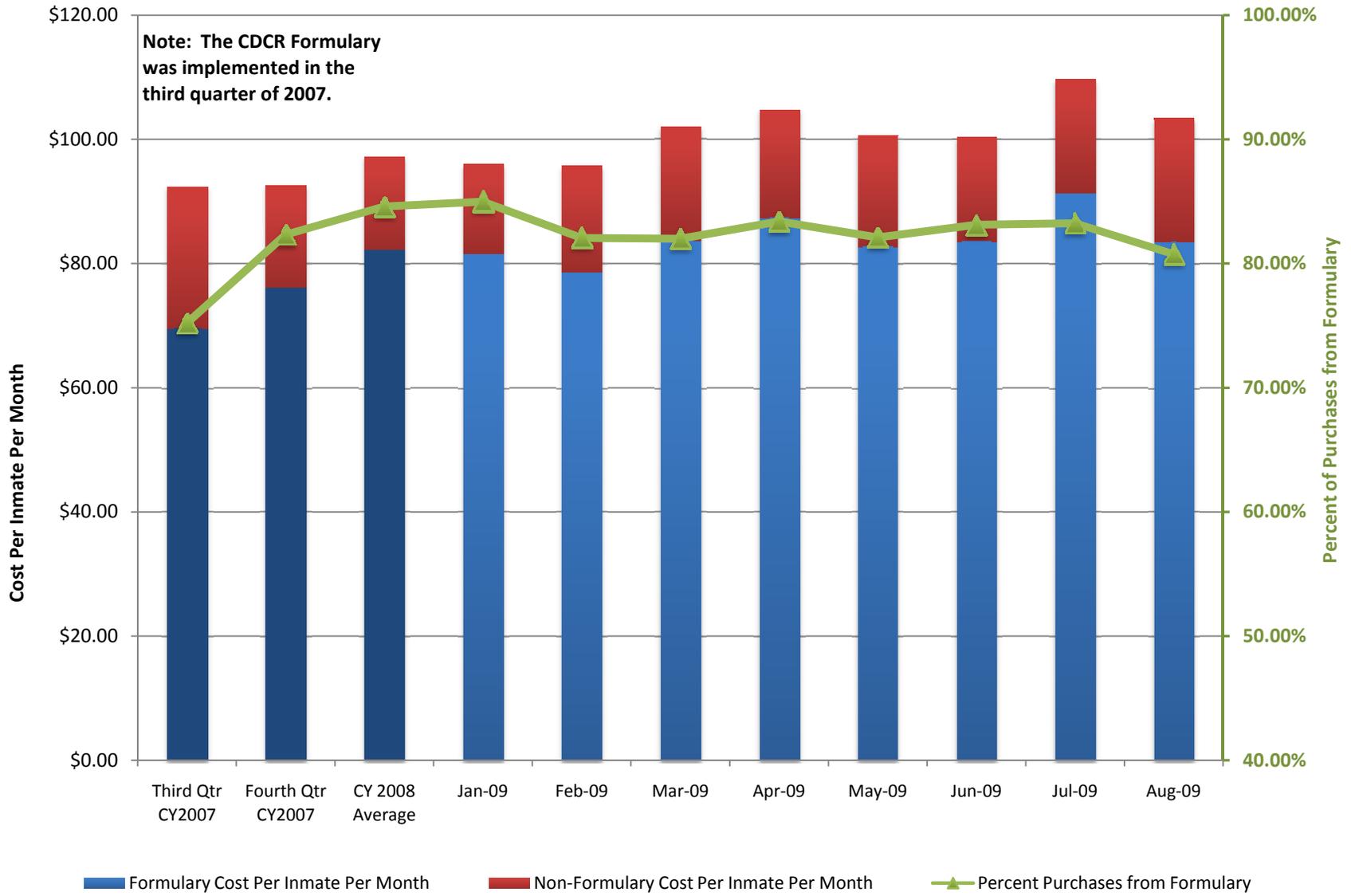
## Cumulative Pharmacy Cost Savings/Cost Avoidance Year to Date 2009: **\$30,685,518**



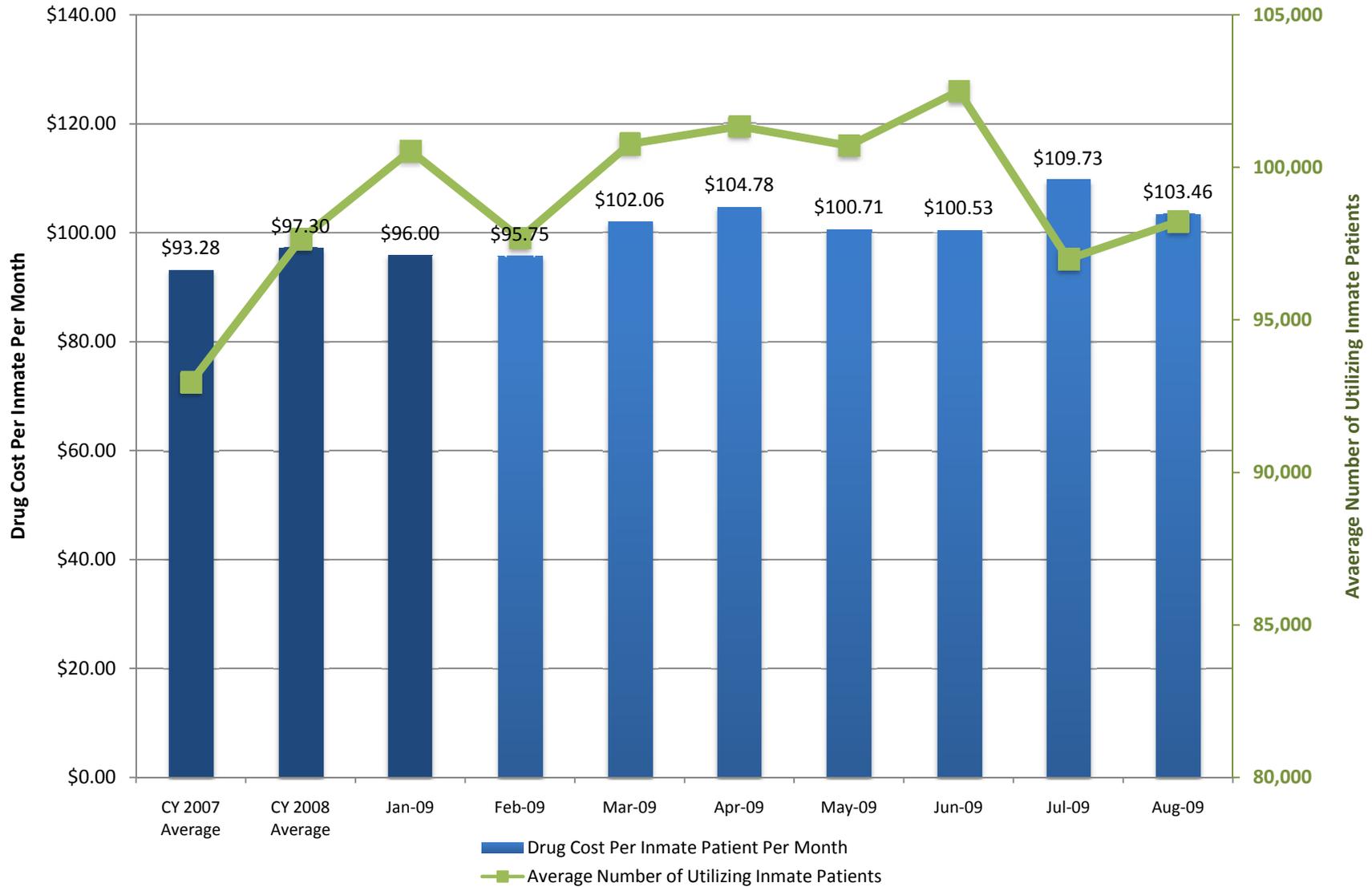
**Jan 2009 -August 2009 Targeted Contract Savings  
Total= \$13,690,702**



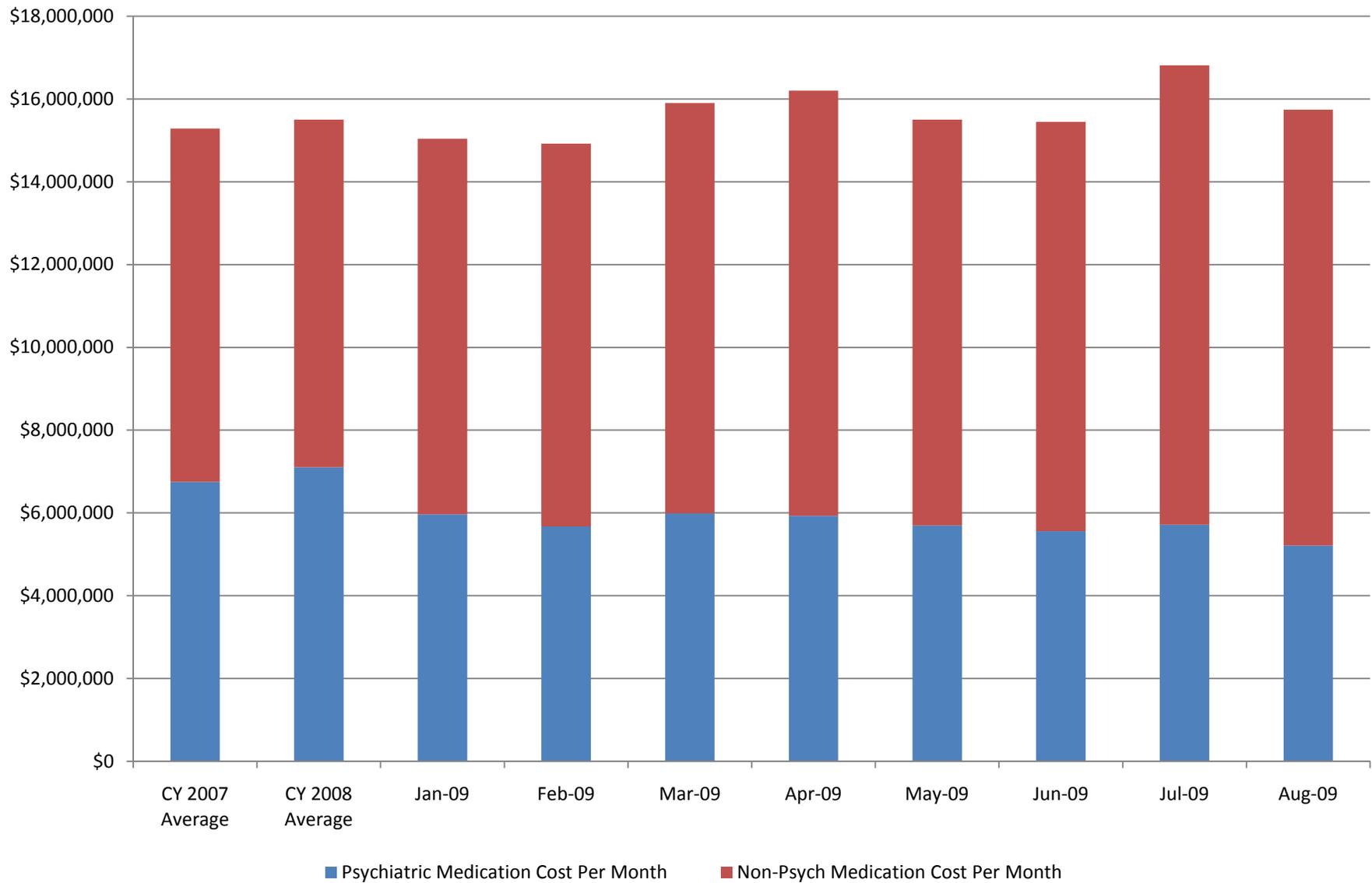
## Formulary and Non-Formulary Purchases Per Inmate Per Month



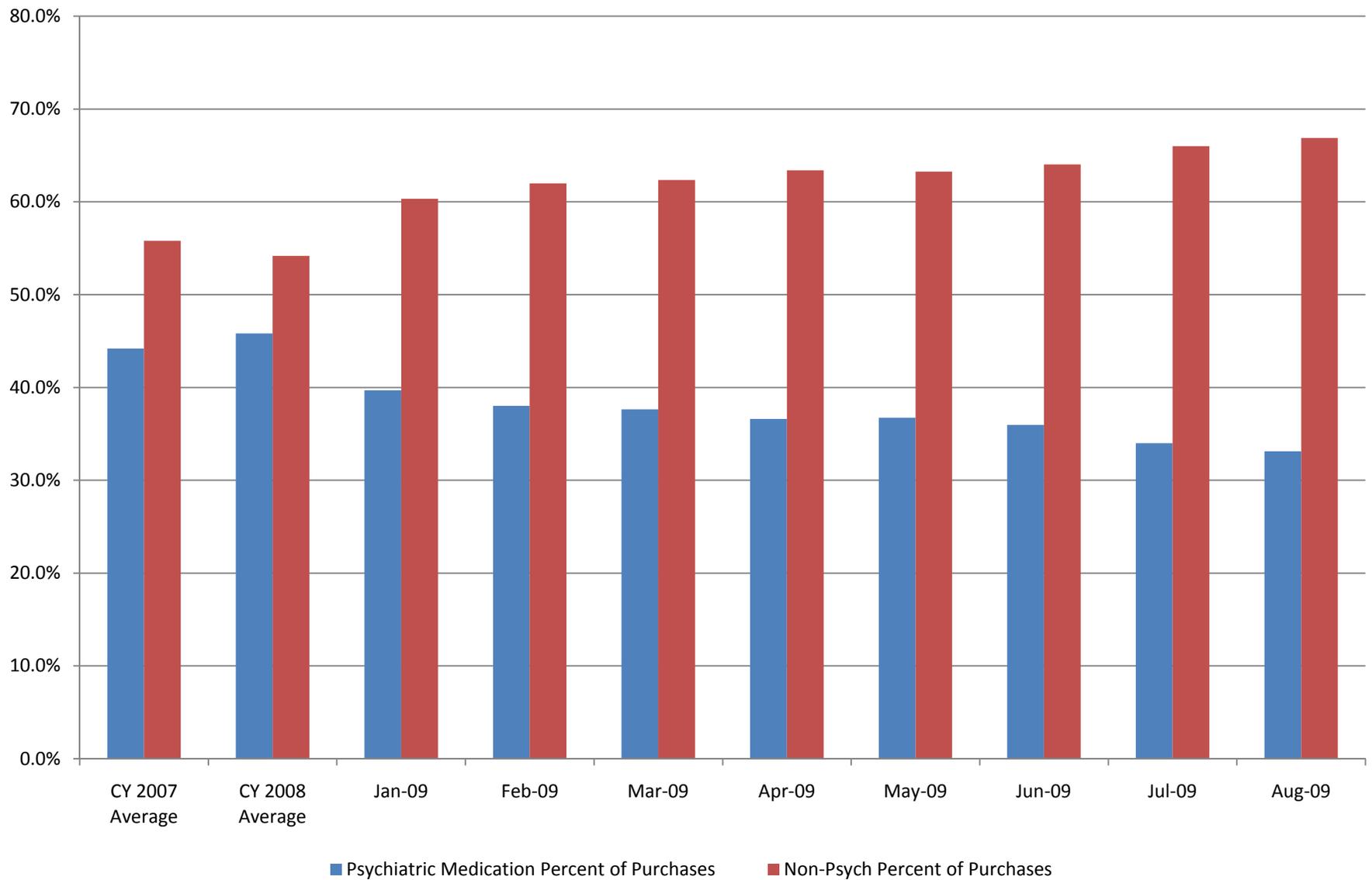
## Average Number of Utilizing Inmate Patients and Drug Cost Per Inmate Per Month



## Psychiatric and Non-Psychiatric Medication Costs Per Month



## Percentage of Monthly Drug Costs Psychiatric v. Non-Psychiatric Medications



**Objective 5.1:** Establish a Comprehensive, Safe and Efficient Pharmacy Program.

**Action 5.1.2:** By June 2009, improve pharmacy policies and practices at each institution and complete the rollout of the GuardianRx system.

**Reporting/Responsible Division:**

Maxor Pharmacy Services

**Performance Indicators:**

Pharmacy inspection passage rate.

Average number of prescriptions processed per facility per month.

Average number of prescriptions processed per day by Pharmacists and Pharmacy Technicians.

**Graph/Table Display:**

Refer to pages 94-96.

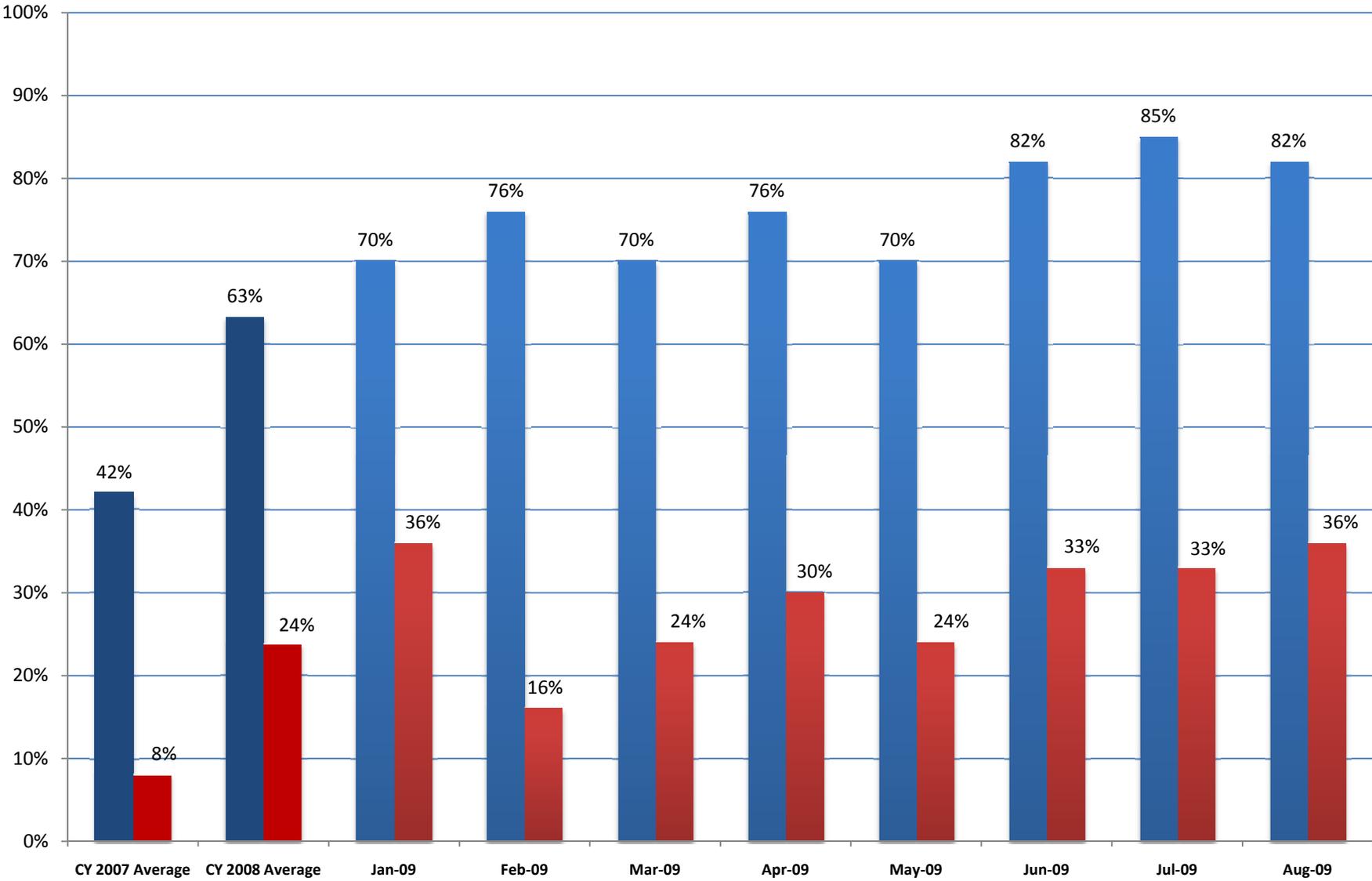
**Results Explanation:**

Pharmacy areas and non-pharmacy areas (e.g. medication administration areas) used for medication management are inspected. Facility inspections are validated by independent Maxor assessment when status changes from fail to pass.

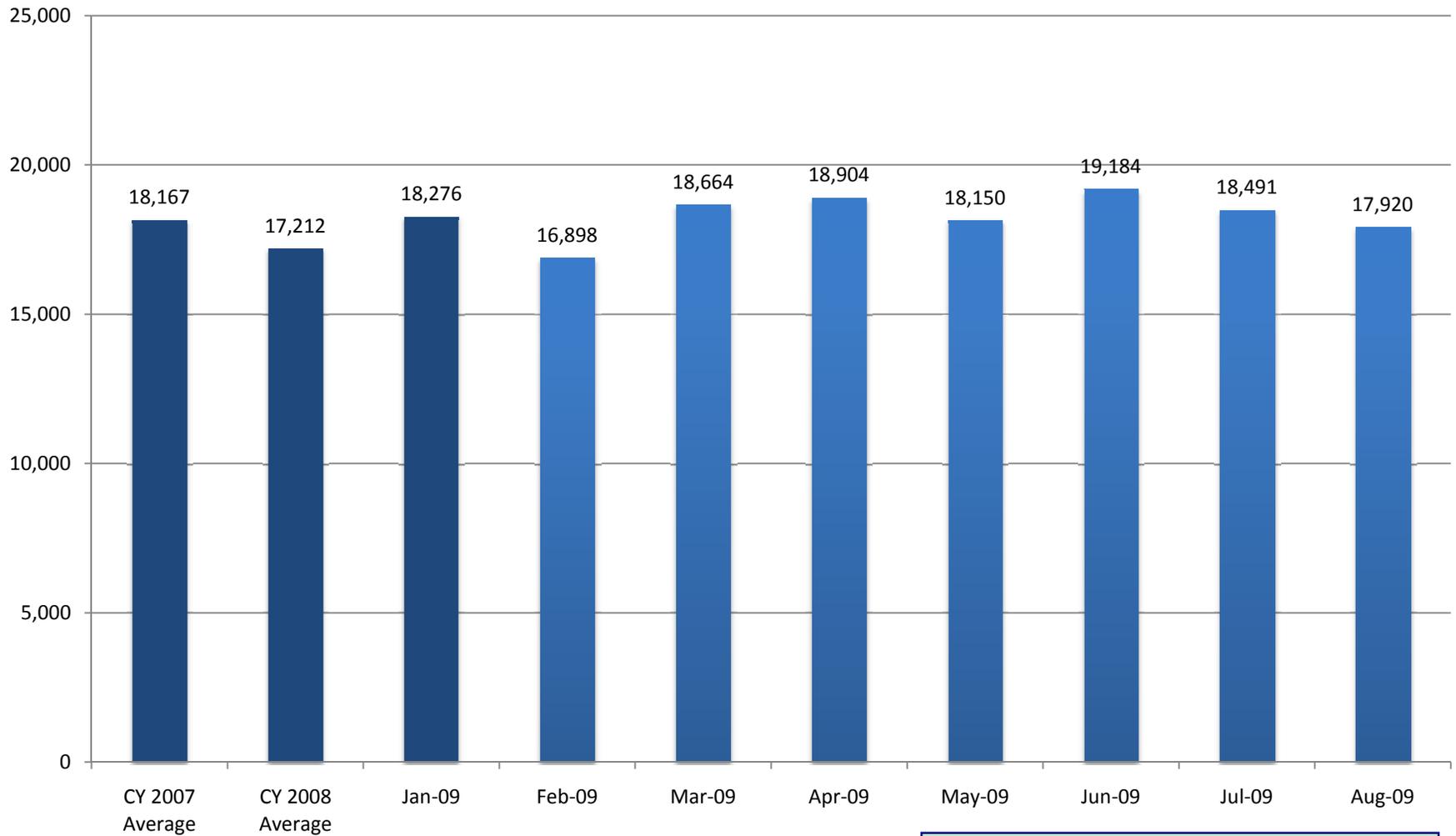
Average numbers of prescriptions processed are calculated using basic productivity workload data.

# Percentage Passing or Passing with Concerns Monthly Pharmacy Inspections

■ Pharmacy Areas ■ Non-Pharmacy Areas



## Average Number of Prescriptions Processed Per Facility Per Month



**Note:** The number of prescriptions processed is influenced by several factors, including the number of days supply of medicines per prescription. During 2007, Maxor moved a number of CDCR facilities from providing 14 day supplies to 30 day supplies.

## Average Number of Prescriptions Processed Per Day Pharmacists and Pharmacy Technicians

