



VOLUME 4: MEDICAL SERVICES	Effective Date: 01/2006
CHAPTER 6	Revision Date: 07/2017
4.6.1 PATIENT HEALTH CARE EDUCATION POLICY	Attachments: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

I. POLICY

California Correctional Health Care Services (CCHCS) staff shall provide health education to patients regarding disease prevention, recommended treatment modalities, and available health care resources. The *Patient Orientation Handbook to Health Care Services* shall be available in each institution law library and shall be provided to each patient within 14 business days upon arrival at any California Department of Corrections and Rehabilitation institution.

CCHCS shall determine the patient's specific health educational requirements and provide appropriate health education materials. Any education needs shall be reinforced and re-evaluated during follow-up visits. CCHCS shall refer the patient to other resources as needed for additional information, specialized instruction, or support, and provide patient education including, but not limited to, the following areas:

- Wellness/Prevention
- Newly diagnosed illness or disease
- Treatment plan (e.g., diet, medications, special appliances or equipment)
- Procedures, tests
- Pre and post-operative care
- Compliance with treatment plan
- Lifestyle changes
- Chronic disease morbidity reduction
- Reproductive health and pregnancy

CCHCS shall ensure effective communication (EC) is achieved and documented when there is an exchange of health care information in accordance with Inmate Medical Services Policies and Procedures, Volume 1, Chapters 28.1 and 28.2, Effective Communication Documentation Policy and Procedure.

II. PURPOSE

To promote wellness and empower patients to actively participate in their disease management and prevention.

III. RESPONSIBILITY

The Chief Executive Officer or designee of each institution is responsible for the implementation, monitoring, and evaluation of this policy.

CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES

IV. REFERENCES

- California Penal Code, Part 3, Title 2, Chapter 3, Sections 3407 and 3409
- Inmate Medical Services Policies and Procedures, Volume 1, Chapters 28.1 and 28.2, Effective Communication Documentation Policy and Procedure