

**VOLUME 4: Medical Services**

CHAPTER 1

4.1 Complete Care Model Policy	July 2015
4.1.1 Scope of Patient Care Services Procedure	Mar 2017
4.1.2 Care Teams and Patient Panels Procedure	June 2016
4.1.3 Scheduling and Access to Care Procedure	June 2017
4.1.4 Population and Care Management Services Procedure	June 2016
4.1.5 Care Management/Care Coordination Procedure	June 2016

CHAPTER 2

4.2.1 Reception Health Care Policy	Jan 2017
4.2.2 Reception Health Care Procedure	Jan 2017

CHAPTER 3

4.3.1 Health Care Transfer Policy	July 2016
4.3.2 Health Care Transfer Procedure	July 2016

CHAPTER 4

Access to Primary Care **(Replaced by Volume 4, Chapter 1.3 on 6/8/2016)**

CHAPTER 4A

Primary Care Model **(Replaced by Volume 4, Chapter 1.2 on 6/8/2016)**

CHAPTER 5

Priority Health Care Services Ducat Utilization **(Replaced by Volume 4, Chapter 1.3 on 6/8/2016)**

CHAPTER 6

4.6.1 Patient Health Care Education Policy	July 2017
--	-----------

CHAPTER 7

Preventive Clinical Services **(Replaced by Volume 4, Chapter 1.4 on 6/8/2016)**

CHAPTER 8

Outpatient - Specialty Services	May 2009
---------------------------------	----------

CHAPTER 9

Physical Therapy	Jan 2006
------------------	----------

CHAPTER 10

Diagnostic Services	Jan 2006
---------------------	----------

CHAPTER 11

4.11.1 Medication Management Policy	Jan 2016
4.11.2 Medication Orders Prescribing Procedure	Jan 2016

4.11.3 Medication Storage and Accountability Procedure	Jan 2016
4.11.4 Medication Administration Procedure	Jan 2016
4.11.5 Medication Adherence Procedure	Jan 2016
4.11.6 Medication Continuity with Patient Movement: Transfer/Parole/Release Procedure	Jan 2016
 CHAPTER 12 Emergency Medical Response	
4.12.1 Emergency Medical Response System Policy	July 2012
4.12.2 Emergency Medical Response System Procedure	July 2012
4.12.3 Emergency Medical Response Training Drill and Nursing Skills Lab Policy	July 2012
4.12.4 Emergency Medical Response Training Drill and Nursing Skills Lab Procedures	July 2012
4.12.5 Emergency Medical Response Bag Inventory/Audit Policy	July 2012
4.12.6 Emergency Medical Response Bag Audit/Checklist Procedure	July 2012
4.12.7 Emergency Medical Response: Post-Event Review Policy	July 2012
4.12.8 Emergency Medical Response: Post-Event Review Procedure	July 2012
4.12.9 Crash Cart Equipment Policy	Nov 2016
4.12.10 Crash Cart Equipment Procedure	Nov 2016
 CHAPTER 14	
4.14.1 Outpatient Housing Unit Policy	June 2016
4.14.2 Outpatient Housing Unit Procedure	June 2016
 CHAPTER 15	
4.15.1 Correctional Treatment Center Policy	Apr 2016
4.15.2 Correctional Treatment Center Procedure	Apr 2016
 CHAPTER 16	
Medical Report of Injury or Unusual Occurrence, (CDC 7219)	Jan 2006
 CHAPTER 17	
4.17.1 Medical Evaluation for Assaults, Cell Extractions, and Use of Force Policy	Oct 2015
4.17.2 Medical Evaluation for Assaults, Cell Extractions, and Use of Force Procedure	Oct 2015
 CHAPTER 18	
Medical Evaluation of Patients Involved in Assaults, Cell Extraction, or “Use of Force” <b>(Replaced by Volume 4, Chapters 17.1 and 17.2 on 10/28/2015)</b>	
 CHAPTER 19	
4.19.1 Hygiene Intervention Policy	Sept 2015
4.19.2 Hygiene Intervention Procedure	Sept 2015
 CHAPTER 20	
4.20.1 Outpatient Dietary Intervention Policy	May 2015
4.20.2 Outpatient Dietary Intervention Procedure	May 2015
 CHAPTER 21	
4.21.1 Palliative Care and Treatment Policy	Sept 2015

4.21.2 Palliative Care and Treatment Procedure	Sept 2015
CHAPTER 22	
4.22.1 Individual Hunger Strike Policy	Aug 2016
4.22.2 Individual Hunger Strike Procedure	Aug 2016
4.22.3 Mass Organized Hunger Strike Policy	Aug 2016
4.22.4 Mass Organized Hunger Strike Procedure	Aug 2016
CHAPTER 23	
4.23 Comprehensive Accommodation Policy	May 2017
4.23.1 Comprehensive Accommodation Procedure	May 2017
CHAPTER 24	
4.24.1 Access to Contraceptive and Family Planning Services Policy	July 2017
4.24.2 Patient Care During Pregnancy and Childbirth Policy	July 2017
4.24.3 Patient Care During Pregnancy and Childbirth Procedure	July 2017
CHAPTER 25	
Problem List	Jan 2006
CHAPTER 26	
4.26 Gender Dysphoria Management Policy	June 2015
4.26.2 Treatment of Transgender Persons Procedure ( <b>Deleted 6/22/15</b> )	
CHAPTER 27A	
Physician Assistant Policy	May 2009
CHAPTER 27B	
Physician Assistant Procedure and Attachments	May 2009
CHAPTER 28A	
Nurse Practitioner Policy	May 2009
CHAPTER 28B	
Nurse Practitioner Procedure and Attachments	May 2009
CHAPTER 29	
4.29.1 Medical Classification System Policy	May 2015
4.29.2 Medical Classification System Procedure	May 2015
CHAPTER 30 Medical Imaging	
4.30.1 Medical Imaging Services Policy	June 2012
4.30.2 Medical Imaging Services Departmental Safety Guidelines	June 2012
4.30.3 Contrast Media	June 2012
4.30.4 Radiology Quality Assurance and Quality Control	June 2012
4.30.5 Radiology Staff Training and Orientation	June 2012

4.30.6 Radiological Examination and Radiation Safety	June 2012
4.30.7 Radiological Services Protocols	June 2012
4.30.8 Radiology Infection Control	June 2012
4.30.9 Mobile and Radiology Specialty Services	June 2012
4.30.10 Radiology Film File Management ( <b>Deleted 7/15/13</b> )	
4.30.11 Access to Medical Imaging Services	June 2012
4.30.12 Foreign Body Examinations Policy	Sept 2015
4.30.13 Foreign Body Examinations Procedure	Sept 2015
 CHAPTER 31	
4.31.1 Hepatitis C Management Policy	Oct 2012
4.31.2 Hepatitis C Management Procedure	Oct 2012
 CHAPTER 32	
4.32 Durable Medical Equipment and Medical Supply Policy	Nov 2016
4.32.1 Durable Medical Equipment and Medical Supply Procedure	Nov 2016
 CHAPTER 33	
4.33 Contraband Surveillance Watch	Mar 2015
 CHAPTER 34	
4.34.1 Utilization Management Program Policy	May 2015
4.34.2 Utilization Management Medical Services Review Procedure	May 2015
4.34.3 Utilization Management Inter-Rater Reliability Procedure	May 2015
 CHAPTER 35	
4.35.1 Over-the-Counter Products Policy	Dec 2015
4.35.2 Over-the-Counter Products Procedure	Jan 2016
4.35.3 Over-the-Counter Products List	Dec 2015