APPENDIX 3

PATIENT SAFETY DASHBOARD
Statewide

Best Practices

2nd Quarter 2015

Sentinel/Adverse Event Reporting Form

Medication Error Reporting Form

Institution Data | Statewide Data

PATIENT SAFETY PROGRAM QUARTERLY UPDATE

1 – During the second quarter of 2015, there were 1,394 health care incidents reported through the Health Care Incident Reporting System, which is a 46% increase from the second quarter of 2014.

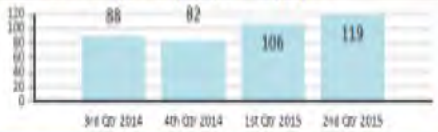
2 – Medication errors continue to comprise about 90% of all reported health care incidents, and 90% of reported medication errors were near misses, which were not associated with harm to patients.

3 – Insulin, Warfarin and Opioids continue to be the medications most frequently identified in reported medication errors. The Statewide Patient Safety Committee initiated an Insulin Workgroup to identify processes to reduce the risk of errors associated with insulin. In addition, CRC recently submitted an excellent Root Cause Analysis report on improving the safety of insulin administration. Click on the statement to access the redacted version.

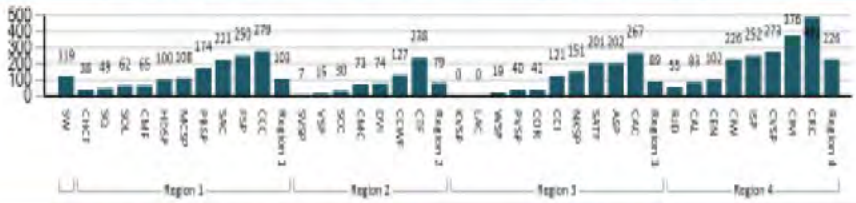
HEALTH CARE INCIDENT REPORTS

	Prior Qtr	Recent Qtr
Total Number of Incidents Reported	1,216	1,394

Total Incidents Reported per 1,000 Employees



HEALTH CARE INCIDENT REPORTS STATEWIDE PER 1,000 EMPLOYEES



MEDICATION ERROR REPORTS

	Prior Qtr	Recent Qtr
Number of Med Errors Reported	1,097	1,244

Med Errors Reported per 1,000 Employees

MEDICATION ERRORS BY LEVEL‡

	Prior Qtr	Recent Qtr
Level 6 - Patient Death	-	-
Level 5 - Permanent Harm	-	-
Level 4 - Higher Level of Care	2%	3%
Level 3 - Change in Vitals	1%	1%
Level 2 - Increased Monitoring	5%	7%
Level 1 - No Harm	53%	56%
Level 0 - Near Miss/No Error	40%	33%

‡Data reflects medication error reports that have been submitted through the Health Care Incident Reporting System (Mailbox).

INCIDENT BREAKDOWNS

INCIDENTS BY PROCESS & MEDICATION TYPE†

	Prior Qtr	Recent Qtr
Wrong Medication	39%	43%
Opioids	6%	8%
Insulin	6%	5%
Warfarin	2%	2%
Wrong Dosing	43%	42%
Insulin	3%	4%
Opioids	1%	2%
Warfarin	2%	1%
Wrong Patient	3%	3%
Insulin	3%	4%
Opioids	3%	4%
Warfarin	-	2%
Order Entry	31%	27%
Opioids	3%	3%
Insulin	4%	2%
Warfarin	2%	1%
All Other	14%	14%

†The sum of percentages may exceed 100% as multiple types of process breakdowns may be associated with each reported incident.

ROOT CAUSE ANALYSES*

	Number	Percent
Total Statewide RCAs Year-To-Date	22	100%
Region 1	11	50%
Region 2	6	27%
Region 3	4	18%
Region 4	1	5%

	Number	Percent
Statewide RCAs Year-To-Date	22	100%
Assigned, Pending Submission	4	18%
Overdue	2	9%
Monitoring Phase	10	45%
Closed	6	27%

**Year-To-Date information includes previous RCAs that remained open on January 1st of the reporting year, and only RCAs assigned by the Statewide Adverse Sentinel Event Committee.*