APPENDIX 1

FEDERAL RECEIVER'S TURNAROUND PLAN OF ACTION MATRIX
CPHCS PROJECT DEPLOYMENT BY INSTITUTION as of December 31, 2010

TPA Goals & Objectives	Description	ASP	CAL	CCC	CCI	CCWF	CEN	CIM	CIW	CMC	CMF	COR	CRC	CTF	CVSP	DVI	FSP	HDSP	ISP	KVSP	LAC	MCSP	NKSP	PBSP	PVSP	RJD	SAC	SATF	SCC	SOL	SQ	SVSP	VSPW	WSP	New Facilities: CHCF	DWN	ECF	HGS	NCRF
Goal 1 - Timely Access to Health Care																																							
Objective 1.1 Redesign and Standardize Screening and Assessment Processes at Reception/Receiving and Release																																							
Access to Care-Reception Center *Action 1.1.4*	Establish identification and timely treatment of contagious diseases by providing initial triage to CDCR inmates on day of arrival.																																						
Objective 1.2 Establish Staffing and Processes for Ensuring Health Care Access at Each Institution																																							
Establish Custody Units *Action 1.2.1*	Develop health care access processes and implement Health Care Access Units at all CDCR institutions.	July 2008	Jan 2009	Jun 2009	Dec 2008	Jan 2009	Jan 2009	June 2009	Jan 2009	Aug 2008	July 2008	Dec 2008	Jan 2009	Dec 2008	Jan 2009	Jan 2009	Jan 2009	Jan 2010	July 2008	Feb 2009	Feb 2009	Jan 2009	Feb 2009	Jan 2010	Nov 2008	Jan 2010	Dec 2008	Aug 2008	May 2009	Jan 2010	Dec 2009	Dec 2008	Jan 2009	Feb 2009					
Custody Operational Assessments *Action 1.2.2*	Institutional Operational Assessment reviews.	Nov 2010	April 2011	April 2011	April 2011	April 2011	May 2010	May 2011	June 2011	May 2010	Oct 2010	April 2010	April 2010	March 2011	Feb 2011	Oct 2010	April 2010	Dec 2010	March 2011	Feb 2011	Nov-Dec 2010	June 2010	Jan 2011	Feb-March 2011	Jan 2011	TBD	Sept 2010	Dec 2010	March 2011	Aug-Sep 2010	May 2011	Nov 2010	Jan 2011	May 2011					
Transition custody to CDCR *Action 1.2.2*	Health Care Access Units (HCAU) transfer back to CDCR.	Below 85%					Below 85%			Below 85%	Below 85%	Below 85%	Below 85%			Below 85%	Below 85%	Below 85%			Below 85%	Below 85%					Below 85%	Below 85%		Below 85%		Below 85%							
Objective 1.4. Establish A Standardized Utilization Management System																																							
Access to Care - Utilization Management *Action 1.4.2*	Provide evidence based decision tools and interdisciplinary review processes to increase access to specialty care, infirmary beds and hospitalization.																																						
Goal 2 - Continuum of Health Care Services																																							
Objective 2.1. Redesign and Standardize Access and Medical Processes for Primary Care																																							
Access to Care - Episodic Care *Action 2.1.2*	Implement an Episodic Care model that will set new policy standards, streamline the process by which patient request care, improve appointment scheduling and implement Local Operating Procedures at all institutions.																																						
Objective 2.2. Improve Chronic Care System to Support Proactive, Planned Care																																							
Access to Care - Primary Care *Action 2.2.1 (2.1.1)*	Implement a Primary Care model that will set new policy standards, streamline clinic communication and implement Local Operating Procedures at all institutions.																																						
Access to Care (Chronic Care) *Action 2.2.1*	Assess failures in chronic care and implement a program of remediation to address conditions such as cardiovascular disease, diabetes, immune system impairment (including HIV), liver disease and asthma.																																						
Asthma (aligned with action 2.2.1)	Asthma patients were selected to implement the six elements of the Chronic Care Model.																																						
Objective 2.3. Improve Emergency Response to Reduce Avoidable Morbidity and Mortality																																							
Emergency Response Initiative *Action 2.3.1, 2.3.2 and 2.3.3*	Standardize structure and organization of CDCR Emergency Medical Response System.	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008	Dec 2008					
Goal 3 - Medical Care Workforce																																							
Objective 3.1. Recruit Physicians and Nurses to Fill Ninety Percent of Established Positions																																							
Nursing Positions *Action 3.1.1*	Fill 90% of nursing positions	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	70-89% filled	70-89% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	69% or less filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	70-89% filled	90-100% filled					
Physician Positions *Action 3.1.2*	Fill 90% of physicians positions	70-89% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	70-89% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	70-89% filled	69% or less filled	69% or less filled	90-100% filled	70-89% filled	69% or less filled	90-100% filled	90-100% filled	70-89% filled	90-100% filled	90-100% filled	90-100% filled					
Goal 4 - Quality Improvement Programs																																							
Objective 4.2. Establish a Quality Improvement Program																																							
Business Information System (BIS) Supply Chain Management *Action 4.2.3*	Automated procurement system																																						

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Business Information System (BIS) Organization Mgmt/Personnel Administration *Action 4.2.3*	Provides organizational structure foundation (position, classification, unit, and personal data for all HR modules																																						
Business Information System (BIS) Time Management *Action 4.2.3*	Centralized automated time management system																																						
Business Information System (BIS) Shift Planning *Action 4.2.3*	Automated integration of post maintenance; post, vacation, holiday, and relief bidding and assignment; incident reporting; and shift scheduling																																						
Business Information System (BIS) Registry Planning *Action 4.2.3*	Facilitates efficient and cost effective management of CPHCS Registry services																																						
Medication Administration Process Improvement Project (MAPIP) *Action 4.2.3*	Develop and implement efficient medication management system to reduce patient medication errors and maximize quality in medication administration.																																						
Objective 4.5. Establish a Health Care Appeals Process, Correspondence Control and Habeas Corpus Petitions Initiative																																							
Health Care Appeals Tracking *Action 4.5.1*	Improvement of appeals process and reporting. (*Objective met. This project will expedite the appeal process).*																Dec 2010																						
Goal 5 - Medical Support Infrastructure																																							
Objective 5.1. Establish a Comprehensive, Safe and Efficient Pharmacy Program																																							
Pharmacy: CPHCS Guardian Rx *Action 5.1.2*	Implement a computerized prescription software management system in all 33 institutions to improve tracking, safety and dispensing of drugs with enterprise wide information availability.	Aug 2009	July 2009	June 2008	May 2009	Aug 2008	Sept 2009	Jan 2009	Aug 2008	Nov 2007	Apr 2010	April 2008	June 2008	Nov 2009	May 2008	Sept 2008	June 2007	June 2008	May 2008	Oct 2008	Jan 2009	Sept 2007	Oct 2008	Oct 2009	Jan 2009	Mar 2010	Feb 2008	April 2008		Mar 2010	June 2008	Mar 2009	Aug 2008	June 2009					
Objective 5.2. Establish Standardized Health Records Practice																																							
Centralized Dictation & Transcription *Action 5.2.1*	Implement a centralized dictation and transcription solution that standardized health record documentation at the enterprise-level.		May 2010	Sept 2010		July 2009	May 2010		Dec 2010		Oct 2010		Dec 2010	May 2010			April 2010	Sept 2010		Feb 2010	July 2009		Dec 2009		Jan 2010		Apr 2010			Aug 2010	Jan 2010	May 2010	July 2009	Nov 2009					
Objective 5.3. Establish Effective Radiology and Laboratory Services																																							
Clinical Imaging Services *Action 5.3.1*	Imaging/radiological services renovation. *(Objective met, this project is part of implementing the strategy).*																																						
Laboratory Services Management *Action 5.3.1*	Redesign of CDCR laboratory services. *(Objective met, this project is part of implementing the strategy).*																																						
Panoramic Dental Imaging *Action 5.3.1*	Implement a solution that will increase storage capacity for the IntraOral and Pano x-ray images. *(Objective met, this project is part of implementing the strategy).*	Dec 2009	Dec 2009	Nov 2009	Dec 2009	Nov 2009	Dec 2009	Dec 2009	Nov 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Oct 2009	Apr 2010	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Dec 2009	Apr 2010	Dec 2009	Dec 2009	Nov 2009	Nov 2009	Dec 2009	Dec 2009	Oct 2009					
Objective 5.4. Establish Clinical Information Systems																																							
Clinical Data Repository *Action 5.4.1*	Implement a centralized clinical data repository and portal solution that serves as the foundation for an enterprise-level, integrated Health Information System. *(Completion date is 2012).*	June 2010				Oct 2009											Feb 2010				Oct 2009		Apr 2010		Jul 2010		Feb 2010				May 2010		Sept 2009	Mar 2010					
New Network Activation *Action 5.4.1*	Design, build, and install a dedicated high-speed data network for 33 institutions and CPHCS HQ. *(Completion date is 2012).*																																						
End User Migration to Data Center (EUM) *Action 5.4.1*	Provide secure access to the internet, intranet and clinical applications for all clinicians and healthcare staff. *(Completion date is 2012.)*																																						
Mental Health Tracking System (MHTS) *Action 5.4.1*	Upgrade current Mental Health Tracking System replacing 32 separate Access databases. *(Completion date is 2012).*	May 2010	Sept 2010	Oct 2010	Oct 2010	Mar 2010	May 2010	Mar 2010	Sept 2010	Sept 2010		Apr 2010	May 2010	Sept 2010	May 2010	Feb 2010	Mar 2010	May 2010	Oct 2010	June 2010	May 2010	Mar 2010	Oct 2010		Oct 2010	Apr 2010	May 2010	Mar 2010	June 2010	May 2010	Sept 2010	Apr 2010	Apr 2010	Jun 2010					
Objective 5.5. Expand and Improve Telemedicine Capabilities																																							

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Telemedicine Services *Action 5.5.1*	Improvement and expansion of telemedicine services for medical specialties and for mental health. *(This project entails technical implementation for program enhancement).*					Dec 2010								Nov 2010					Nov 2010		Nov 2010			Oct 2010	Oct 2010				Oct 2010	Oct 2010	Nov 2010	Nov 2010	Dec 2010							
Goal 6 - Facilities																																							
Objective 6.1. Upgrade administrative and clinical facilities at each of CDCR's prison locations to provide patient-inmates with appropriate access to care																																							
Facilities Site activation *Action 6.1.1*	Provide permanent facilities to support the medical and mental care missions.	Jan 2010				EOP 10/13		HCI 12/13	PSU 12/10 ICF 1/12 HCI 10/12	MHCB 7/12 HCI 11/13	ICF 9/11 EOP 2/13 HCI 2/13	EOP/ASU 2/13					HCI 12/13			930 Bed 6/11-5/13	EOP 4/11-7/12					HCI 11/13	EOP 10/11 PSU 3/13 HCI 5/13			HCI 2/13	Nov 2009	EOP/ASU 7/13		Lic Beds - date tbd	July 2013	Sept 2013	Sept 2012	Dec 2012	Dec 2012

Project Completed	
Project Implementing	
Project start date TBD	