

April 15, 2016

Cynthia Armant, Warden
Desert View Modified Community Correctional Facility
10450 Rancho Road
Adelanto, CA 92301

Dear Warden Armant:

The staff from California Correctional Health Care Services (CCHCS) completed an onsite health care monitoring audit at Desert View Modified Community Correctional Facility (DVMCCF) from February 2 through 4, 2016. The purpose of this audit was to ensure that DVMCCF is meeting the performance targets established based on the *Receiver's Turnaround Plan of Action* dated June 8, 2006.

On March 31, 2016, a draft report was sent to you providing the opportunity to review and dispute any findings presented in the draft report. On April 4, 2016, your facility submitted a response disputing 32 of the audit team's findings. The attached document reflects 4 of the 32 items disputed which have been reconsidered. Acceptance of these questions has resulted in the removal of three items from the list of Outstanding Critical issues. Refer to the attached documents for the CCHCS's detailed response to questions and items disputed by DVMCCF.

Also attached you will find the final audit report in which DVMCCF received an overall audit rating of *inadequate*. The report contains an executive summary table, an explanation of the methodology behind the audit, findings detailed by chapters of the *Private Prison Compliance and Health Care Monitoring Audit Instruction Guide* and findings of the clinical case reviews conducted by CCHCS clinicians.

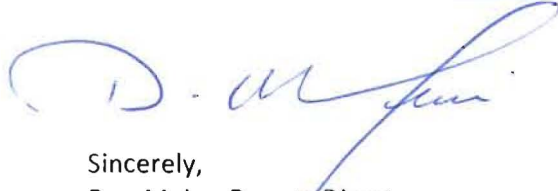
The audit findings reveal that during the audit review period, DVMCCF failed to provide adequate health care to CDCR patients housed at the facility. The facility's continued struggle with internal monitoring, specifically as it relates to the completion of the weekly and monthly monitoring logs, completion of timely peer review for facility's providers, patient's access to care, chronic care management, diagnostic services, emergency services, health appraisal/health care transfer process and emergency medical response training drills and maintenance of the emergency medical response equipment, has resulted in barriers that prevented patients from receiving adequate level of care.

Additionally, the facility continues to struggle with the high turnover rate and inconsistency in the nursing and provider staffing, making it a challenge to provide continuous and quality care to its patient population. These deficiencies require the facility's immediate attention and resolution and can be brought to compliance by the facility's strict adherence to the established policies and procedures outlined in the *Inmate Medical Services Policies and Procedures*, contract, and the standard nursing and physician practice.

Thank you for your assistance and please extend my gratitude to your staff for their professionalism and cooperation during this audit. Should you have any questions or



concerns, you may contact Rita Lowe, Health Program Manager II (HPM II) (A), Private Prison Compliance and Monitoring Unit (PPCMU), Field Operations, Corrections Services, CCHCS, at (916) 691-4831 or via email at Rita.Lowe@cdcr.ca.gov.



Sincerely,
Don Meier, Deputy Director
Field Operations, Corrections Services
California Correctional Health Care Services

Enclosure

cc: Richard Kirkland, Chief Deputy Receiver, CCHCS
Diana Toche, Undersecretary, Health Care Services, California Department of Corrections and Rehabilitation (CDCR)
R. Steven Tharratt, M.D., M.P.V.M., F.A.C.P., Director, Health Care Operations, CCHCS
John Dovey, Director, Corrections Services, CCHCS
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Jeffrey Carrick, M.D., Deputy Medical Executive, Utilization Management, CCHCS
Cheryl Schutt, Statewide Chief Nurse Executive, Nursing Services, CCHCS
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Joseph W. Moss, Chief, Contract Beds Unit, California Out-of-State Correctional Facility (COCF), DAI, CDCR
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